

Memorandum



CITY OF DALLAS

DATE December 08, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – December 07, 2023**

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NEW INFORMATION

Dallas Love Field Earns Top Honors at ACI-NA's 2023 MARCOMCX Awards

The Department of Aviation is excited to announce that Dallas Love Field (DAL) proudly walked away with two prestigious awards at the 2023 Marketing and Communications Conference in Atlanta, GA, hosted by ACI-NA. Of four submissions that reached the

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finalist round, DAL emerged victorious in the Special Events and Customer Experience Programs - Medium Airports categories.

The MARCOMCX Awards, part of ACI-NA's Excellence in Airport Marketing, Communications, and Customer Experience program, recognized DAL's commitment to creativity, inclusivity, and excellence. Last year, DAL won in two categories: Social Media Campaigns and Customer Experience Programs - Medium Airports. These accolades underscore DAL's dedication to providing passengers with a memorable and enjoyable experience, setting a benchmark for the industry. For more information, please visit the following link: <https://www.dallas-lovefield.com/Home/Components/News/News/289/90> Should you have any questions, please contact Patrick Carreno, Director of Aviation at patrick.carreno@dallas.gov or 214-670-6149.

Dallas Aviation Director Patrick Carreno Recognized in D CEO's Dallas 500

Patrick Carreno, Director of Aviation, has been honored by D CEO in its prestigious [Dallas 500](#), a biographical database showcasing the influential leaders shaping the Dallas-Fort Worth business landscape. The Dallas 500, now in its ninth edition, is a comprehensive compilation highlighting leaders from diverse industry categories who play pivotal roles in the regional economy. Patrick Carreno's inclusion in this select group is a testament to his impactful contributions and leadership in the aviation sector.

D CEO, a prominent business publication, conducts thorough research and personal interviews over several months to curate the Dallas 500 list, ensuring that it reflects the dynamic and diverse leadership that defines North Texas. The 2024 edition offers readers insights into the human side of the area's most powerful leaders, ranging from well-known figures to emerging and behind-the-scenes influencers. For more information, please visit the following link:

<https://www.dallas-lovefield.com/Home/Components/News/News/291/90>

Should you have any questions, please contact Patrick Carreno, Director of Aviation at patrick.carreno@dallas.gov or (214) 670-6149.

Northaven Trail Bridge Opening

The City of Dallas officially opened the newly constructed Northaven Trail Bridge with a ribbon-cutting at 9 a.m. December 2 at the bridge, 11222 N. Central Expressway Dallas 75243. The pedestrian bridge is a collaboration between the City of Dallas, Dallas County, North Central Texas Council of Governments, Texas Department of Transportation, and Friends of Northaven Trail. The bridge is in Dallas City Council Districts 10 and 11 and County Commissioner Districts 1 and 2. Should you have questions, contact Assistant Director Chris Turner-Noteware at christina.turner@dallas.gov.

Roland G. Parrish Park Will Host Inaugural Cricket Tournament Next Year

Dallas Park and Recreation and the [National Cricket League](#) (NCL) recently gathered at the newly named Roland G. Parrish Park to announce that the league’s inaugural nine-day nonstop tournament that will be held in May 2024 at the park. Headquartered in Dallas, the NCL unveiled its new team names including Dallas’ newest sports team – Dallas Wolves. Temporary cricket fields will be constructed at the park for the event. The tournament will be the first for the NCL Dallas team and will feature international players, and coaches from around the world. Should you have questions, contact Assistant Director Chris Turner-Noteware at christina.turner@dallas.gov.



Certificate of Achievement for Excellence in Financial Reporting

On November 28, 2023, the City Controller’s Office was notified by the Government Finance Officers Association (GFOA) that the City of Dallas was awarded the Certificate of Achievement for Excellence in Financial Reporting for its annual comprehensive financial report for the fiscal year ended September 30, 2022. The report has been judged by an impartial panel to ensure it meets the high standards of the program, which includes demonstrating a constructive “spirit of full disclosure” to clearly communicate its financial story and motivate potential users to read the report. The Certificate of Achievement is the highest form of recognition in governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management. The City Controller’s Office first received this award for fiscal year 1981 and has received it for 17 consecutive years since fiscal year 2006. Should you have any questions, please contact Sheri Kowalski, City Controller at Sheri.Kowalski@Dallas.gov or Lance Sehorn, Assistant City Controller at Lance.Sehorn@Dallas.gov.

23rd Annual Digital Cities Survey Award

Information and Technology Services is excited to announce that the City of Dallas has

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Empathy | Ethics | Excellence | Engagement | Equity

received recognition from *The Center for Digital Government!* The City placed **#5 in the 500,000 or more population category for the Top-Ten Digital Cities in 2023**. You may recall that in 2022, the City of Dallas ranked #10 but within a year's time, we are now #5 and continue to strive for excellence!

The Center for Digital Government (CDG) places Dallas among a distinguished group of cities that have worked hard to improve its digital, citizen, and government experience through technology and leadership. I commend our elected leadership, City Manager, and ITS organization, as we celebrate being ranked amongst other remarkable cities. The top five ranking cities with a population of 500,000 or more include: 1st - City of Los Angeles, CA; 2nd - City of San Diego, CA; 2nd - City of San Jose, CA; 3rd - Louisville Metro Government, KY; 4th - City of Albuquerque, NM; 4th - City of El Paso, TX; 5th - City of Dallas, TX.

Assistant Director, Christopher Strickler attended the Awards Dinner in Atlanta, GA, on November 16th to accept this prestigious award on behalf of the City of Dallas.

Click [HERE](#) to read the formal announcement and view the full list of top ten ranking cities made by Government Technology | Center for Digital Government. Should you have any questions, please contact William Zielinski, Chief Information Officer for Information and Technology Services at william.zielinski@dallas.gov.

Keep Dallas Beautiful and Dallas ISD students

Code Compliance through the Keep Dallas Beautiful Program worked with over 20 DISD students from Career Institute South last Friday to beautify their campus with the help of tools from the City. Through our partnership, students are gaining an understanding of the importance of volunteerism, by taking time out of their day to clean their communities. For more information contact, Eric Onyechefule, CCS Public Information Coordinator II, eric.onyechefule@dallas.gov.



Training session for tire shop owners

With changes to the tire ordinance, Code Compliance Services found it imperative to help local tire shop owners and businesses get up to speed on the adjustments. Over the last week, staff with the Consumer Protection division in Code hosted virtual and in-person training with local scrap tire businesses. The forums allowed the owners to ask questions and get detailed answers about the ordinance. Code will continue to schedule more sessions over the coming days and allow more businesses to attend. For more information contact Eric Onyechefule, CCS Public Information Coordinator II, eric.onyechefule@dallas.gov.



Office of Homeless Solutions Friends Group Honorary Chair and Membership Drive

The Office of Homeless Solutions is pleased to announce that Councilmember Paula Blackmon has agreed to serve as the Honorary Chair of the newly formed OHS Friends Group. Councilmember Blackmon will host a membership and coat drive on Monday, December 11, 2023, at 6:00 p.m. at Smoky Rose, 8602 Garland Rd. The event is open to individuals and organizations interested in serving Dallas' unsheltered neighbors. Bring a new and gently used adult-sized coat for donation to individuals experiencing homelessness. Attendees must RSVP by email to ohsvolunteer@dallas.gov. If you have any questions or need additional information, please contact Gloria Sandoval, Office of Homeless Solutions Program Administrator at gloria.sandoval@dallas.gov or Christine Crossley at christine.crossley@dallas.gov.

Save the Date! Grand Opening of The Bridge Travel Essentials Store at DFW Airport

In October 2022, The Bridge Homeless Recovery Center announced a partnership with R.S. Harris LLC, Gideon Toal Management and Presbyterian Night Shelter's Upspire in Fort Worth to establish The Bridge News and Convenience, an airport concession concept to create jobs and fund services for local nonprofit homelessness service providers and their clients.

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Construction of the store in Terminal A at DFW Airport is nearing completion. Councilmembers are invited to attend the store's grand opening at 9 a.m. on Friday, January 5, 2024. For security purposes, Council members must confirm their attendance. Additional information including security requirements and instructions will be provided prior to the city council's holiday recess. Should you have any questions, contact Gloria Sandoval, Office of Homeless Solutions Program Administrator, at gloria.sandoval@dallas.gov or Christine Crossley, Director, Office of Homeless Solutions, at christine.crossley@dallas.gov.

2024 Homeless Point-In-Time (PIT) Count

Housing Forward's annual Homeless Point-In-Time (PIT) count will be conducted in Dallas and Collin Counties on the evening of January 25, 2024. Required by the U.S. Department of Housing and Urban Development (HUD), the PIT Count is the count of sheltered and unsheltered individuals experiencing homelessness and is traditionally done on one night in January across the country per HUD guidelines. Locally, data gathered from the count is used for policy development and program planning for homeless residents. The PIT count would not be possible without hundreds of volunteers. If you would like to volunteer, please contact Gloria Sandoval, Program Administrator, in the Office of Homeless Solutions. All volunteers must register in advance as no walk-in teams will be accepted on the night of the count. OHS will work with Housing Forward to assign councilmembers and their teams are assigned to the team's requested location. Housing Forward is also collecting gender-neutral care packages to distribute during the count. If you would like to donate or volunteer, contact Gloria Sandoval, Community Services Program Administrator at gloria.sandoval@dallas.gov or Christine Crossley, Director of the Office of Homeless Solutions at Christine.crossley@dallas.gov.

BMW Dallas Marathon

Please be aware that the BMW Dallas Marathon is happening on Sunday, December 10 from 8 a.m. until 3 p.m. and will utilize a 26.2-mile route through Dallas - the second half of the route has changed from past years. To help mitigate impact to businesses and residents, there is a traffic advisory on <https://www.dallasspecialevents.com/>. During the event, the Office of Special Events will be fielding calls and responding in real time. Please call the main line at 214-939-2701 for assistance. Please help us spread this message to your constituents. For more information, please contact Jacquelin Justice, Assistant Director in Convention and Event Services, at jacquelin.justice@dallas.gov or 214-939-2955.

Future Oak Cliff Park Named For Dallas Businessman and Philanthropist

Dallas Park and Recreation joined city officials and community leaders to break ground for a new green space in east Oak Cliff that will bring diverse recreational options to Cadillac Heights communities. Although the project is still in the design phase, it already has a name: Roland G. Parrish Park. Construction on the \$6 million recreational area is expected to begin summer 2024. Amenities at the 25-acre park will include an athletic field, running track, playground, basketball pavilion, lighted loop trail, disc golf, and picnic

areas. Parrish - CEO of Parrish Restaurants, Ltd. - is recognized worldwide for his business insight and philanthropy. Should you have questions, contact Assistant Director Chris Turner-Noteware at christina.turner@dallas.gov.



WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City’s [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ23-AVI-3055	Dallas Love Field Aircraft Rescue and Firefighting (ARFF) Station 21
CIZ23-DWU-23 149	Storm Drainage Improvements at Various Locations, Phase H, Contract 23-149
CIZ23-PBW-3058	Streetscape/Urban Design Street Group 17-7006
CIZ23-PBW-3057	Five Mile Infrastructure Improvement Package A Paving and Draining Improvements
CIZ23-PKR-3059	Magnolia Lounge Building Facility Improvements
CIZ23-TRN-3051	Pedestrian Improvements to Pine Street from US 175 to 2nd Avenue Professional Engineering Services (CSJ 0918-47-372)
BBZ24-00023578	OCIP/ROCIP Broker of Record Service
BD24- 00023526	Sports Officiating Services
BEZ23-00022040	Dr. Martin Luther King Jr. Parade Planning and Production
BF24-00023525	Concession Kitchen Equipment Maintenance & Repair Services

BF24-00023528	Crane Rental with Operator
BHZ24-00023531	Promotional Examination services
BM24-00023567	Saw Blades, Concrete and Asphalt
BRZ24-00023568	Lead Free Brass Fittings

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Angela Akins, at Angela.akers@dallas.gov or call 972.243.2127

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services at Danielle.thompson@dallas.gov.

Office of Homeless Solutions Updates

R.E.A.L. Time Rehousing

The R.E.A.L. Time Rehousing (RTR) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward [has successfully rehoused 2,700 \(and counting\) unique individuals as of October 17, 2023](#). The City and its partners now have a new goal of housing 6,000 unique individuals by 2025 across the expanse of the metroplex.

OHS Street Outreach Update

Outreach is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year via RTR. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The RTR Community Dashboard is live and may be found [here](#).

Please see the attached schedule for homeless encampment cleaning the week of December 4 through December 8, 2023. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and

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weather allows and are subject to modification in response to special requests by City leadership.

Give Responsibly Campaign Outreach Update

The Office of Homeless Solutions and Code Compliance work together to promote the Give Responsibly Campaign (GRC). This initiative aims to prevent street charity and illegal solicitation in the community through education and engagement. While providing alternative solutions for our residents experiencing homelessness.

The Office of Homeless Solutions Community Liaison and Code Compliance Neighborhood Code Representatives are partnering to visit businesses in hot spots across all districts. This joint effort aims to address issues related to homelessness and the adverse effects street charity and illegal solicitation have on the community. It will provide education on sustainably supporting those in need while ensuring a safer and more comfortable environment for businesses and their patrons. For more information on the GRC, to request GRC materials, or to request event/meeting presence, please reach out to the OHS Community Liaison, Marci Jackson, at Marci.Jackson@dallas.gov.

H.A.R.T/eam Update

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to the H.A.R.T. Supervisor, Anthony Virgil, at Anthony.Virgil@dallas.gov.

The teams are assigned and respond to time-sensitive, critical issues received via 311 and via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

Please see the attached the H.A.R.T/eam's performance measures for the week of November 27 through December 2, 2023, and the H.A.R.T/eam's encampment resolution schedule for December 4 through December 9, 2023. OHS staff will also send individual

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H.A.R.T. encampment resolution reports bi-weekly to applicable Districts for a more comprehensive report out on the data outside of the TCB.

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of Dec. 4, 2023, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). For more information, contact Catherine Cuellar, catherine.cuellar@dallas.gov.

Dallas Fire-Rescue Media Inquiries

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from November 28th – December 4th, A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- Nine Displaced Following Southwest Dallas Apartment Fire
- DFR Advises Safe Use of Ladders While Installing Christmas Lights
- Fire Prevention Officer Returns to Work After Recovery from Stroke
- Off-Duty DFR Member Critically Injured in Motorcycle Accident
- DFR USAR Technicians Rescue Driver from Truck Hanging Off Bridge

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

**Encampment Resolution (Cleaning) Schedule
December 4 – December 8, 2023**

Location	District
4800 Columbia Ave	2
Harry Hines Blvd & Inwood Rd	2
Henry St & Taylor St	2
635 & Coit Rd	11
Medical District	6

**H.A.R.T. Outreach and Advocacy
November 27 – December 2, 2023**

Performance Measure	Total
Number of Service Request Closed within 10 days	11
Number of Service Request still open (pending closure)	11
Number of MCC's received for the week	8
Number of Locations Visited	50
Number of Individuals Engaged	82
Number of HMIS Entered	0
Number of Panhandlers Engaged	6

**H.A.R.T. Encampment Resolution (Cleaning) Schedule
December 4 – December 9, 2023**

Location	District
635 & Coit Rd	11
635 & Josey	6
635 & Midway	13
635 & Webb Chapel	6



City of Dallas

**Convention and Event Services
Weekly Events Report
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Event Type	Name	Dates	Location	District
Special Event	BMW Dallas Marathon Friday Night Lights 1-Mile Run 2023	12/8/2023	1500 Marilla St.	2
Special Event	Pleasant Grove Better Block #2 & #3	12/8/2023	2019 N. Masters Dr.	5
Special Event	PMG Holiday Dinner 2023	12/8/2023	109 Continental Ave.	6
Special Event	Night Market	12/9/2023	5580 Peterson Ln.	11
Special Event	Re:Imagine Vacancy - Congo Street	12/9/2023	1022 Congo St.	2
Special Event	BMW Dallas Marathon Festival - Saturday Events	12/9/2023	1500 Marilla St.	2, 6
Special Event	Autumn Moon - Merry & Bright Market	12/9/2023	421 N. Tyler St.	1
Special Event	PMG Holiday Main Event	12/9/2023	1225 N. Riverfront Blvd.	6
Special Event	Peregrinacion de la Virgin of Guadalupe	12/10/2023	7617 Cortland Ave.	2
Special Event	BMW Dallas Marathon Festival 2023	12/10/2023	1500 Marilla St.	Multiple
Special Event	Sam's Club Merry Express	12/10/2023	2900 W. Wheatland Rd.	8
Special Event	Moonfire Outdoor Market (Celestial Theme)	12/10/2023	714 W. Davis St.	1
Special Event	Our Lady of Guadalupe Novena	12/11/2023	2215 Ross Ave.	14
Special Event	DPD Children's Parade	12/12/2023	1935 Medical District Dr.	2
Special Event	CenterWell NW Dallas Grand Opening	12/12/2023	3701 W. Northwest Hwy.	6
Special Event	Salvation Army Christmas Distribution - Angel Tree 2023	12/12/2023	9216 Harry Hines Blvd.	2
Special Event	Dream Center Dallas - Christmas Outreach	12/16/2023	1900 S. Ewing Ave.	4
Special Event	Deep Ellum Outdoor Market #24	12/16/2023	100 - 199 N. Crowdus St.	2
Special Event	OLH Jingle and Mingle - OLH Holiday Event	12/16/2023	407 Parkhurst Dr.	9
Special Event	Charlie Brown Christmas 5k/10k	12/16/2023	109 Continental Ave.	6
Special Event	Melting Pot Market - Trees Deep Ellum	12/16/2023	2709 Elm St.	2
Special Event	Posada	12/17/2023	2600 Live Oak St.	14
Special Event	Dallas Jingle Bell Run	12/21/2023	2200 N. Stemmons Fwy.	6

KBHCCD Schedule of Events

KBHCC	BMW Dallas Marathon Health & Fitness Expo	12/8/2023	650 S. Akard St.	2
KBHCC	NCA Holiday	12/9/2023	650 S. Akard St.	2
KBHCC	Holiday Party	12/15/2023	650 S. Akard St.	2
KBHCC	End of the Year Annual Achievement Luncheon	12/15/2023	650 S. Akard St.	2
KBHCC	Operation Care Christmas Gift	12/16/2023	650 S. Akard St.	2
KBHCC	Host Chapters Planning Meeting	12/17/2023	650 S. Akard St.	2