

City of Dallas Office of Senior Affairs

NEWS ALERT

Senior Medical Transportation Program

Effective March 8, 2017, Real Time Transport Co. will be the transportation provider for the City of Dallas Senior Medical Transportation Program (SMTP)

Two Easy Steps to Schedule a Ride...

Existing Clients

Step 1 - Verify Enrollment

If you were previously enrolled in the City's Senior Medical Transportation Program, please call the number below to verify your enrollment and to receive your SMTP ID number

SMTP Enrollment (City of Dallas): (214) 670-7235

Step 2 – Schedule a Ride

Once you have verified your enrollment with the City of Dallas and received your SMTP ID number, please call the number below to schedule a ride

- Rides must be scheduled 1 week in advance of your appointment

Schedule a Ride (Real Time Transport Co.): (214) 217-6371

New Clients

Step 1 – Call to Enroll

If you are interested in enrolling in the SMTP, please call the number below

- You must reside within the City of Dallas
- 60+ years of age

SMTP Enrollment (City of Dallas): (214) 670-7235

Step 2 – Schedule a Ride

Once you have enrolled with the City of Dallas and received your SMTP ID number, please call the number below to schedule a ride

- Rides must be scheduled 1 week in advance of your appointment

Schedule a Ride (Real Time Transport Co.): (214) 217-6371

- Hours of Operation: 7:00 a.m. – 6:00 p.m.
- All vehicles equipped with Wheelchair Lifts
- Door to Door service
- Caregivers ride for free
- Clients must be age 60+ and reside within the City of Dallas
- Appointments to/from medical facilities within the City of Dallas only

For assistance, visit or contact:

City of Dallas Office of Senior Affairs – Senior Medical Transportation Program
1500 Marilla, 6DN Dallas, TX 75201
(214) 670-7235