

DALLAS ANIMAL SERVICES

Department Fact Sheet September 2018

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	September 2017	September 2018	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	50,987	57,299	4,281	4,726	445	10%
Proactive Requests	7,798	7,798	15,302	1,167	1,532	365	31%
External Requests	43,189	43,189	41,997	3,114	3,194	80	3%
Total Violations Issued	10,982	10,988	15,311	918	1,596	678	74%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	September 2017	September 2018	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	5,329	5,654	424	491	67	16%
Attack In Progress	2,990	2,990	3,248	263	245	-18	-7%
Bite	1,886	1,886	2,012	152	149	-3	-2%
Confined Stray (as of Jan '16)	4,100	4,100	4,357	307	327	20	7%
Confined in Vehicle	121	121	157	13	4	-9	-69%
Critical Medical (as of Feb '16)	2,303	2,303	2,321	187	178	-9	-5%
Limits	254	254	257	13	20	7	54%
Loose	8,310	8,310	7,245	522	620	98	19%
Loose Owned	10,560	10,560	9,779	685	820	135	20%
Neglect (as of Feb '16)	3,197	3,197	3,721	259	258	-1	0%
Noisy	1,472	1,472	1,280	125	74	-51	-41%
Non Urgent Assist (as of Feb '16)	334	334	175	19	13	-6	-32%
Owner Surrender (as of Feb '16)	826	826	970	191	78	-113	-59%
Pooper Scooper	348	348	343	32	25	-7	-22%
Prohibited Rooster	569	569	721	49	38	-11	-22%
Safety Obstruction (as of Feb '16)	819	819	844	65	20	-45	-69%
Sick/Injured	2,270	2,270	2,160	154	211	57	37%
Spayed/Neutered/Intact	91	91	128	5	9	4	80%
Tethering	271	271	306	25	15	-10	-40%
Unsanitary Conditions	294	294	264	29	17	-12	-41%
Urgent Assist (as of Feb '16)	1,047	1,047	878	73	48	-25	-34%
Vaccination/Microchip	2,441	2,441	9,125	603	953	350	58%
Miscellaneous	1,155	1,155	1,354	86	113	27	31%
Bites - Actual							
Loose	181	181	192	20	15	-5	-25%
Loose Owned	434	434	428	31	39	8	26%
Owner Confined	386	386	383	19	24	5	26%
Owner Victim	241	241	204	18	14	-4	-22%

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.