

EMERGENCY POWER RELEASES

October 10, 2011

The following will be considered as emergencies which will warrant a power release prior to inspection.

- 1. Vehicular accidents**, such as: A large truck pulls overhead service down, or a vehicle collides with a service.
- 2. Storm damage**, such as: Lightning, ice, wind, or falling tree limbs. This will also include tree limbs being cut down.
- 3. Fire damage**, such as: A multi-family dwelling with fire damage to some but not all units.
- 4. Meter damage**, such as: Burned lugs, wire in riser damaged, or vandalism through no fault of the tenant,

This is not an all encompassing list but should cover the majority of the request made.

A registered electrical contractor will be required to make the power release request and the structure in question will have to be occupied or temporarily vacant due to the outage. The registered electrical contractor will be required to obtain an electrical permit prior to or the next working day of the repair and call for the inspection.

During business hours Monday thru Friday 8AM until 4:30PM: Release request will be sent to the appropriate field inspector or senior inspector for processing. The same policy as above shall apply.

Other than business hours Monday thru Friday 4:31PM until 10PM; Saturday, Sunday and Holiday 8AM until 10PM: Releases will be made through the chief's office via the **contractor** calling the City of Dallas non-emergency phone number, **311** or **214-670-3111**.

Set-up: This type of request will be sent to the appropriate field inspector or senior inspector for processing.

Fee: There will be a \$50.00 fee assessed with an after-hours utility release.

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