

POTENTIAL CHANGES TO YOUR STORMWATER FEES



The City is proposing to change the way that stormwater fees are calculated.

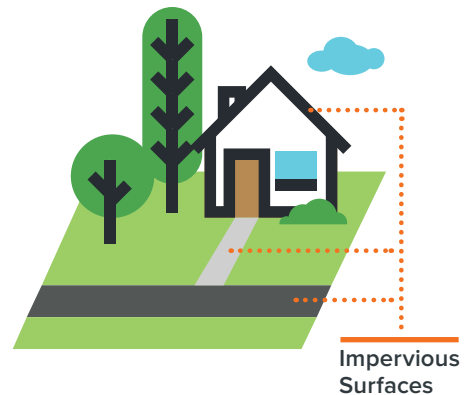
The current stormwater rate structure is based on the size of your lot. The proposed fee calculations will be based on measured impervious area (hard surface area) for each property. The impervious area is measured from the most recent aerial photographs.

The City has developed a website for you to look up your proposed stormwater fee and the amount of impervious area on your property. To view your proposed monthly fee, visit the Stormwater Fee Finder at www.WhereDoesItGo.com.

Most customers will not see a significant change in their bills. You can find your current stormwater fee here on your water bill:

WHAT IS IMPERVIOUS AREA?

Impervious area is pavement, rooftop, and other hard surfaces that prevents or substantially impedes rain from soaking into the ground. Runoff from impervious area contains pollution and increases the chances of flooding.



Customer Name: **JANE DOE**
Account Number: **100XXXXXX**
Service Address: **1500 Marilla St.**

INVOICE SUMMARY

Previous Balance	\$249.99
Payment(s)	(\$249.99)
Balance Forward	\$0.00
Current Charges (See back page(s) for details)	
Water Charges	\$30.36
Sewer Charges	\$33.18
Sanitation Charges	\$22.79
Storm Water Charges	\$3.65
Total Current Charges	\$89.98
Total Amount Due	\$89.98

If the Dallas City Council approves the proposed stormwater rates, customers could see changes in their stormwater bills beginning **October 1, 2016.**

For more information on the current rate structure, please visit www.WhereDoesItGo.com.

For stormwater-related questions, please contact Water Customer Service at (214) 651-1441 or at WaterSpecialtyUnit@DallasCityHall.com.