

Dallas Water Utilities

FACT SHEET

City of Dallas Water Utilities is a not-for-profit department of the City of Dallas providing water and wastewater services to about 2.6 million people in Dallas and 27 nearby communities. Its operations are funded solely by the water and wastewater rates paid by customers. Customers' water use is metered to ensure accurate billing.

Year founded:	1881
Population served:	1,270,170 in Dallas 1,191,612 in wholesale customer cities (treated water) 88,498 in wholesale customer cities (untreated water)
Number of wholesale customers:	23 treated water, four untreated water, 11 wastewater
Size of service area:	~700 square miles
Water supply:	Surface water from six reservoirs --- Lewisville, Grapevine, Ray Hubbard, Tawakoni, Ray Roberts, Fork
Water treatment plants:	three --- East Side, Elm Fork, Bachman
Water treatment capacity:	900 million gallons a day
Record day water use:	789.6 million gallons, September 4, 2000
Water pump stations:	22
Water storage tanks:	21 --- 9 elevated, 12 ground
Small diameter pipelines replacement rate:	1.0%
Water Main Replacement in 2016-17:	Awarded construction contracts that will result in the replacement/rehabilitation of 0.73% of small diameter pipelines.
Miles of water main:	4,955
Treated water provided in 2016-17:	136 billion gallons
Wastewater treatment plants:	two --- Central and Southside
Wastewater treatment capacity:	280 million gallons a day
Wastewater pump stations:	15
Miles of wastewater main:	4,022
Wastewater treated in 2016-17:	59 billion gallons
What is wastewater?	Wastewater is the used water that goes down the drain in homes and businesses. Dallas wastewater collection system is separate from the storm sewer system, and storm water is not treated.