

PUBLIC SAFETY AND CRIMINAL JUSTICE COMMITTEE
DALLAS CITY COUNCIL COMMITTEE AGENDA

RECEIVED

2019 JAN 25 AM 10:37

CITY SECRETARY
DALLAS, TEXAS

MONDAY, JANUARY 28, 2019
CITY HALL
COUNCIL BRIEFING ROOM, 6ES
1500 MARILLA STREET
DALLAS, TEXAS 75201
11:00 A.M. – 12:30 P.M.

Public Notice

19 0094

POSTED CITY SECRETARY
DALLAS, TX

Chair, Council Member B. Adam McGough
Vice Chair, Council Member Philip T. Kingston
Domestic Violence Task Force Chair, Council Member Jennifer S. Gates
Mayor Pro Tem Casey Thomas
Deputy Mayor Pro Tem Adam Medrano
Council Member Sandy Greyson
Council Member Kevin Felder
Council Member Carolyn King Arnold

Call to Order

1. January 14, 2019 PSCJ Committee Meeting Minutes
2. Staff Recognition
Jon Fortune, Assistant City Manager
City Manager's Office
3. Public Safety Dashboards
Jon Fortune, Assistant City Manager
City Manager's Office
4. Dallas Police Department Strategic Initiatives
Chief U. Renee Hall
Dallas Police Department
5. Court & Detention Services Strategic Initiatives
Gloria Lopez-Carter
Court & Detention Services
6. Committee Action Matrix
Jon Fortune, Assistant City Manager
City Manager's Office
7. Integrated Health Clinic Update
(May include possible tour within City Hall)
Christie Myers, Project Manager
EdCor Health

Adjourn



B. Adam McGough, Chair
Public Safety and Criminal Justice Committee

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]

2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex. Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex. Govt. Code §551.089]

NOTICE: Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Public Safety and Criminal Justice Committee Meeting Minutes

Meeting Date: Monday, January 14, 2019

Convened: 11:09 A.M.

Adjourned: 12:43 P.M.

Committee Members Present:

Council Member B. Adam McGough, Chair
Council Member Jennifer S. Gates
Mayor Pro Tem Casey Thomas
Deputy Mayor Pro Tem Adam Medrano
Council Member Sandy Greyson
Council Member Kevin Felder
Council Member Carolyn King Arnold

Committee Members Absent:

Council Member Philip T. Kingston, Vice Chair

Other Council Members Present:

Council Member Omar Narvaez
Council Member Tennell Atkins
Council Member Rickey Callahan

AGENDA:

Call to Order

1. December 10, 2018 PSCJ Committee Meeting Minutes

Presenter(s): Council Member B. Adam McGough, Chair

Information Only:

Action Taken/Committee Recommendation(s):

A motion was made to approve the December 10, 2018 meeting minutes.

Motion made by: CM Medrano

Item passed unanimously:

Item failed unanimously:

Motion Seconded by: CM Greyson

Item passed on a divided vote:

Item failed on a divided vote:

2. Staff Recognition

Presenter(s): Jon Fortune, City Manager's Office

Information Only:

Action Taken/Committee Recommendation(s):

Assistant City Manager Jon Fortune verbally recognized an employee and two Dallas Police Department units for their outstanding efforts and accomplishments. Executive staff wanted to begin the committee meeting by increasing engagement, identifying excellence and showing employees their appreciation.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

3. Juvenile Curfew Ordinance

Presenter(s): Chief U. Renee Hall, Police Chief, Dallas Police Department

Information Only:

Action Taken/Committee Recommendation(s):

Staff briefed the committee on the expiration of the Juvenile Curfew Ordinance. The presentation outlined the requirements of the Texas Local Government Code that requires the City of Dallas to conduct public hearings on the need to continue, abolish, or modify the juvenile curfew ordinance every three years. In order for the ordinance to be reinstated, the City Council must conduct to authorize two (2) public hearings prior to a final vote. The Dallas Police Department is making a recommendation to decriminalize the penalty. As the ordinance is expired, the curfew currently cannot be enforced. The committee moved forward with presenting the two public hearing dates to the City Council on January 23, 2019. If approved, the meetings will take place on February 6, 2019 and February 13, 2019.

Motion made by: MPT Thomas
Item passed unanimously:
Item failed unanimously:

Motion Seconded by: CM Carolyn King Arnold
Item passed on a divided vote:
Item failed on a divided vote:

4. DFR Fire Watch

Presenter(s): Chief Dominique Artis, Dallas Fire-Rescue, Christopher Martinez, Fire Marshal/Deputy Chief, Dallas Fire-Rescue

Information Only:

Action Taken/Committee Recommendation(s):

Staff presented an amendment change proposal for Fire Watch Procedures. This amendment change is being proposed to address concerns from fees incurred from fire watches with residential/multifamily properties. The amendment change will also give a structured approach towards fire watches going forward. A proposal for a reduced hourly fee for Standby/Fire Watch personnel and an Alternative Personnel (non-DFR) option for residential/ multifamily Fire Watches was presented. The presentation also addressed the details of implementing this change with these properties and the subsequent impact. DFR is proposing the amendment to be presented to this committee in March 2019, and placed on an agenda for council approval in April/June 2019.

5. Committee Action Matrix

Presenter(s): ACM Jon Fortune, City Manager's Office

Information Only:

Action Taken/Committee Recommendation(s): The matrix provided the status of council requests from previous meetings. No discussion took place.

Motion made by:
Item passed unanimously:
Item failed unanimously:

Motion Seconded by:
Item passed on a divided vote:
Item failed on a divided vote:

APPROVED BY:

ATTEST:

B. Adam McGough, Chair
Public Safety and Criminal Justice Committee

Victoria Cruz, Coordinator
Public Safety and Criminal Justice Committee

Memorandum



CITY OF DALLAS

DATE January 25, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Staff Recognition**

On January 28, 2019, Assistant City Manager Jon Fortune, will verbally recognize a Dallas Fire-Rescue Lieutenant and several employees from the Office of Emergency Management for their outstanding efforts and accomplishments. We wanted to begin committee meeting by increasing engagement, identifying excellence, and showing staff our appreciation.

A handwritten signature in cursive script that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

cc: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
M. Elizabeth Reich, Chief Financial Officer
Directors and Assistant Directors

Memorandum



DATE January 25, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Public Safety Dashboards**

On Monday, January 28, 2019 you will be presented with the December 2018 Public Safety Dashboards for the Dallas Police, Fire-Rescue and the Court and Detention Services Departments.

The dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concerns, and staffing levels each month. You will be able to use the dashboards to monitor trends and focus on areas that need immediate attention.

The Public Safety Dashboards are attached for your review.

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

[Attachment]

cc: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Directors and Assistant Directors

Dallas Police Department Dashboard 12/31/2018

FY18-19 BUDGET				CRIME REPORTING****																																																																																																																																																															
Sworn Overtime*				Total Budget				Total Arrests		Year to Date Crime (NIBRS) January 1, 2018 - December 31, 2018																																																																																																																																																									
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SWORN STAFFING AND HIRING				PATROL PERFORMANCE YEAR TO DATE																																																																																																																																																															
Function	2018 Assigned	2017 Assigned	2016 Assigned	Crime Change by Division			Response time																																																																																																																																																												
				Person	Property	MTD Total	YTD Total	Priority 1	Priority 2																																																																																																																																																										
CBD	95	98	108																																																																																																																																																																
Central	189	196	228	3.32%	10.03%	-10.21%	14.56%	7.07	19.43																																																																																																																																																										
NE	309	315	346	-7.34%	-2.50%	4.14%	0.68%	8.90	23.17																																																																																																																																																										
SE	307	310	334	-8.25%	-4.98%	7.51%	1.26%	8.36	20.40																																																																																																																																																										
SW	286	277	311	-7.66%	-2.80%	1.17%	0.83%	7.96	21.38																																																																																																																																																										
NW	217	218	263	-0.83%	1.67%	-1.36%	6.12%	9.02	23.68																																																																																																																																																										
NC	182	183	222	-6.01%	4.12%	1.45%	3.53%	8.44	21.97																																																																																																																																																										
SC	305	291	306	-5.61%	-1.02%	2.57%	3.85%	8.38	24.23																																																																																																																																																										
Nuisance Abatement	3	4	4	*CBD crime and response time data included in Central																																																																																																																																																															
Patrol Total	1,893	1,892	2,122																																																																																																																																																																
				INTERNAL AFFAIRS																																																																																																																																																															
Administrative**	477	497	515	Complaint Type			2018 YTD	2017 YTD	% Change																																																																																																																																																										
Investigations & Tactical	644	669	725	Investigations Completed			235	249	-5.6%																																																																																																																																																										
				Use of Force Complaints Received			28	37	-24.3%																																																																																																																																																										
Total	3,014	3,058	3,362																																																																																																																																																																
Special Assignment				Task Force Staffing																																																																																																																																																															
	Assigned	Temporary Special Assignment	Actual				Assigned	Task Force	Actual																																																																																																																																																										
Patrol	1,893	55	1,838	Investigations & Tactical			644	36	608																																																																																																																																																										
FY 18-19 Hiring and Attrition				FY18-19 Hiring Goal : 250																																																																																																																																																															
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Major Accident	17,387	1,505	1,498																																																																																																																																																																
Burg Motor Veh	14,769	1,228	1,206																																																																																																																																																																
Crisis Intervention	10,246	904	776																																																																																																																																																																
911 Hang-up	8,932	709	811																																																																																																																																																																
				COMMUNICATIONS																																																																																																																																																															
				911 Call Center Information																																																																																																																																																															
				911 Calls YTD	Dec. Avg Answer	Dec. Service Level																																																																																																																																																													
				1,908,117	3 seconds	94.95%																																																																																																																																																													
				911 Operator Staffing																																																																																																																																																															
				Trainee	Operator	Actual	Authorized																																																																																																																																																												
				3	106	109	108																																																																																																																																																												
				Dispatched Calls and Response Time																																																																																																																																																															
				Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls																																																																																																																																																										
				Dec. 2018	7.79	18.02	48.06	72.94	49,134																																																																																																																																																										
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				Dec. 2017	8.56	21.11	59.50	80.67	46,925																																																																																																																																																										
				YTD 2017	8.47	21.59	64.08	83.29	599,088																																																																																																																																																										

Notes:

*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.

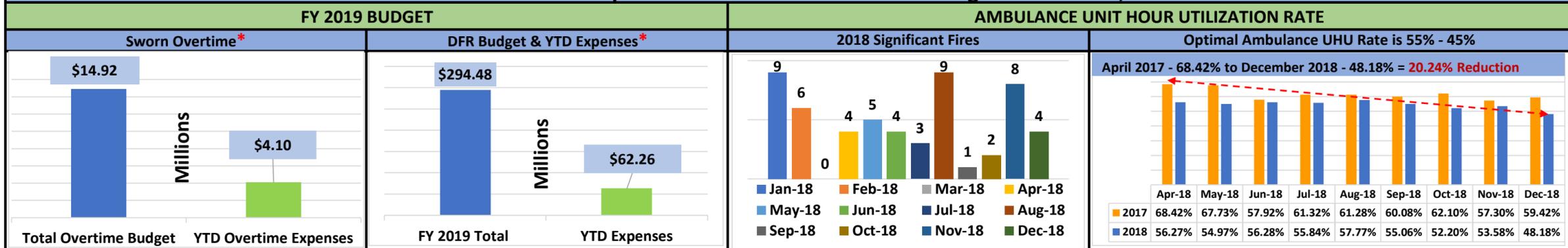
**Administrative includes Office of the Chief of Police

***Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

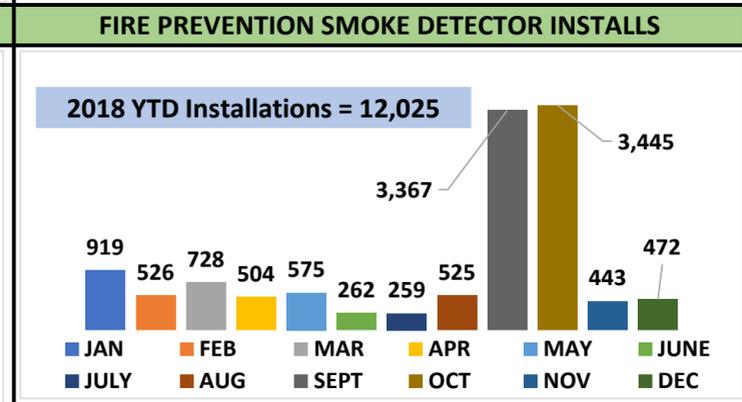
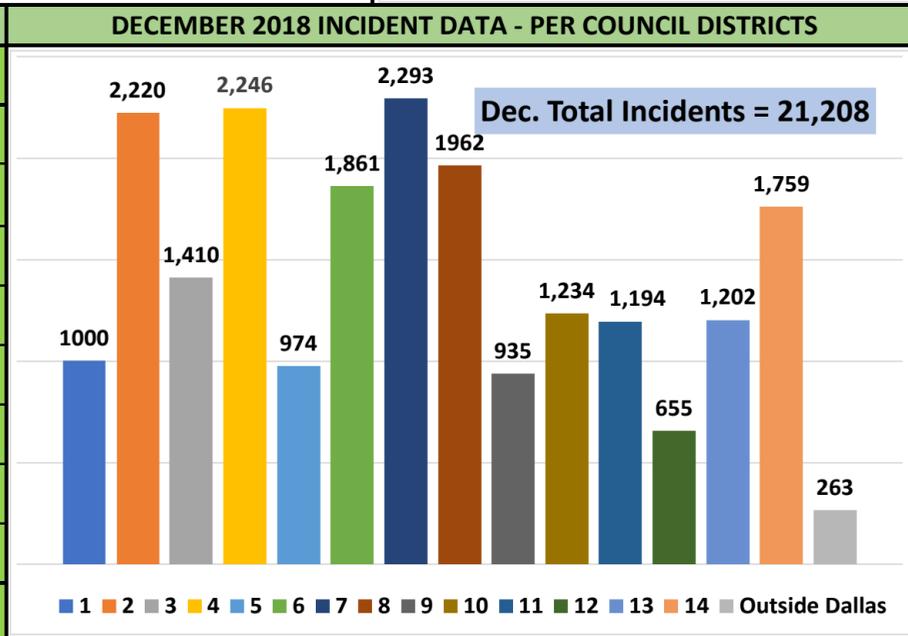
****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense

***** Crime reporting now includes NIBRS data. In the Crime Against Society group there are offenses that did not exist in 2017 (they were arrests only). This greatly skews the percent change values. Percent increases will be large until a full year of NIBRS data is collected (March 2019).

Dallas Fire-Rescue Department Dashboard: Month Ending December 31, 2018



SWORN STAFFING AND HIRING			
Function	December 2016	December 2017	December 2018
EMS & Emergency Response	1,526	1,548	1,595
Dispatch Comms & GIS	56	47	65
Fire Prevention & Inspection	88	103	101
Arson Investigation EOD	17	16	22
Training & Recruitment	85	133	167
Aircraft Rescue Fire Fighting (ARFF)	32	36	37
Special Ops Administration	7	6	6
Human Resources & Wellness	4	4	4
Total Uniform	1,815	1,893	1,997



DECEMBER 2018 FIRE COMMUNICATIONS & DISPATCH			
Specialized	Fire	EMS	2018
201	4,940	16,067	YTD Calls & Dispatches
0.95%	23.29%	75.76%	313,674

FIRE INVESTIGATIONS & ARSON CLEARANCE BY ARREST				
<p style="text-align: center;">■ Jan-18 ■ Feb-18 ■ Mar-18 ■ Apr-18 ■ May-18 ■ Jun-18 ■ Jul-18 ■ Aug-18 ■ Sep-18 ■ Oct-18 ■ Nov-18 ■ Dec-18</p>				
	Fire Investigation	Cause & Origin Determined	Arson Cases	Arson Cleared by Arrest
Jan-18	191	94	27	7
Feb-18	104	70	20	4
Mar-18	119	77	33	4
Apr-18	118	80	31	9
May-18	105	81	33	5
Jun-18	120	88	25	5
Jul-18	126	93	27	5
Aug-18	101	77	21	8
Sep-18	83	62	37	8
Oct-18	74	57	16	6
Nov-18	140	79	20	9
Dec-18	88	62	14	6

FIRE MARSHAL INSPECTIONS & RE-INSPECTIONS			
<p style="text-align: center;">■ Jan-18 ■ Feb-18 ■ Mar-18 ■ Apr-18 ■ May-18 ■ Jun-18 ■ Jul-18 ■ Aug-18 ■ Sep-18 ■ Oct-18 ■ Nov-18 ■ Dec-18</p>			
	Inspections	Re-Inspections	Monthly Total Insp/Re-Insp
Jan-18	8,624	1,429	10,053
Feb-18	7,032	1,908	8,940
Mar-18	7,430	2,069	8,969
Apr-18	12,473	2,218	14,691
May-18	8,365	1,995	10,360
Jun-18	4,279	2,373	6,652
Jul-18	4,556	2,322	6,878
Aug-18	4,208	2,291	6,499
Sep-18	6,410	2,006	8,416
Oct-18	6,747	2,065	8,812
Nov-18	4,172	2,212	6,384
Dec-18	2,213	1,049	3,262

FIRE FATALITIES - National Benchmark is < 13

January 1st through December 31st, 2018
City of Dallas Fire Fatalities = **Seven (7)**

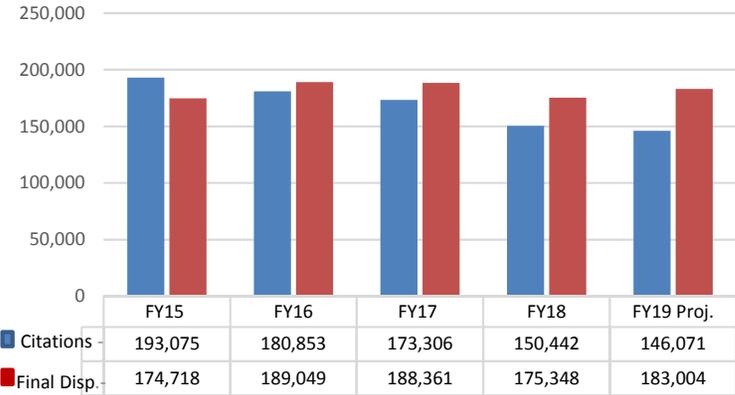
CURRENT RECRUITS IN DFR ACADEMY			
Class 344	Class 345	Class 346	Class 349
24	24	24	8
2/19/2018	2/19/2018	2/19/2018	11/28/2018
1/24/2019	1/24/2019	1/24/2019	2/15/2019
Feb 2019	Feb 2019	Feb 2019	Feb 2019
Class 350	Class 351	Class 352	Class 353
9	16	16	16
11/28/2018	11/28/2018	11/28/2018	11/28/2018
5/19/2019	6/24/2019	6/24/2019	6/24/2019
Feb 2019	July 2019	July 2019	July 2019

AVERAGE RESPONSE TIMES			
Percentage of EMS Response within Nine Minutes or Less (NFPA Standard #1710)	87.22%	First Heavy Apparatus On Location of Structure Fire Dispatches Within 5:20 or Less (Engines & Trucks)	84.32%

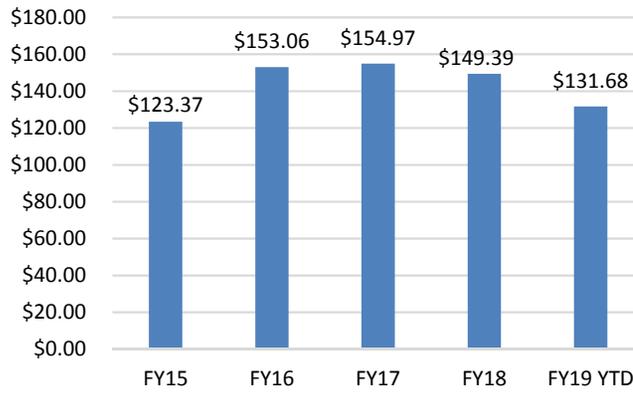
* YTD-Exp – Do Not Include Encumbrances

Municipal Court Dashboard: Month Ending December 31, 2018

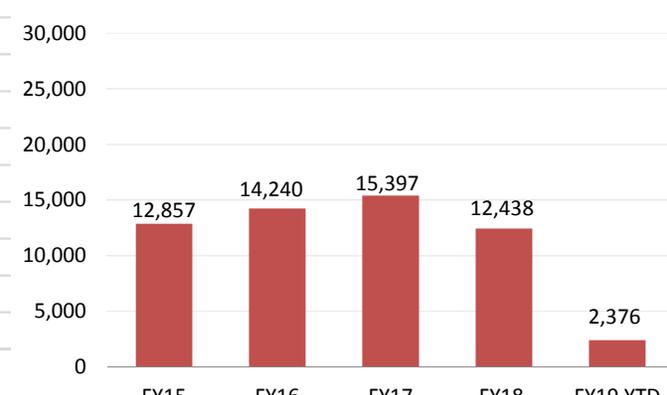
Citation Count & Final Dispositions



Average Collection Per Citation



City Detention Center Book-Ins



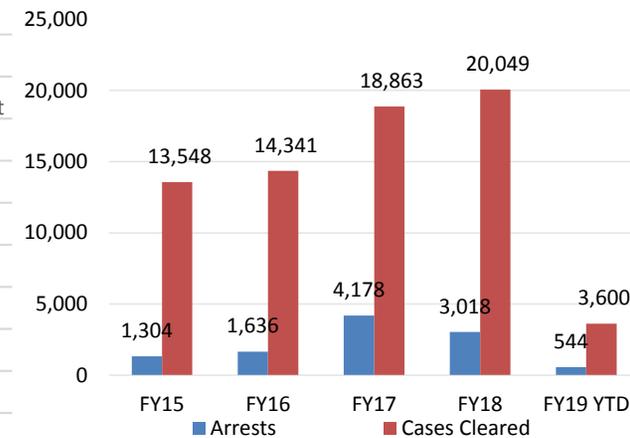
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



Municipal Court Budget



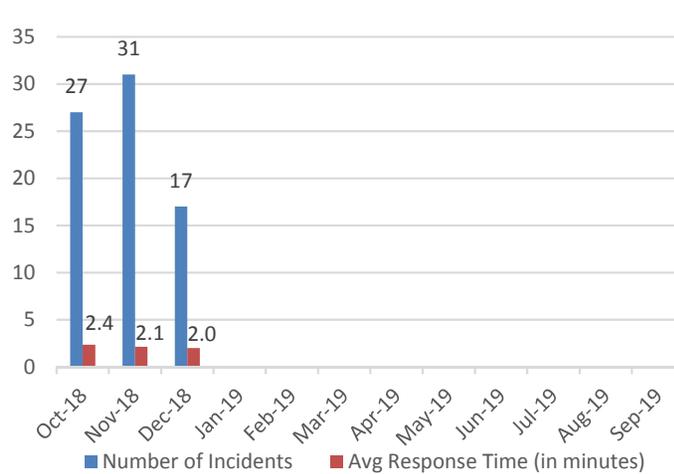
Warrant Enforcement



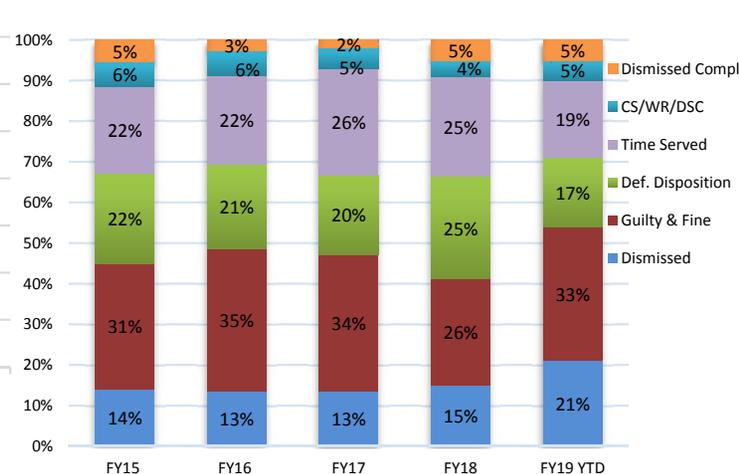
Environmental Crime Arrests



Security Incidents and Response Time



Courthouse Dispositions



Memorandum



CITY OF DALLAS

DATE January 25, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Dallas Police Department 2019 Strategic Priorities**

On Monday, January 28, 2019, you will be briefed on the Dallas Police Department's Strategic Priorities for 2019.

This presentation will provide a summary of accomplishments and challenges faced in 2018, and the direction the police department will follow in 2019.

The department has identified five strategic goals for 2019. These strategies are to reduce crime and response times through the creation of a new staffing model. Increase recruitment and retention through a professional marketing firm for social media. Advance officer development with new programming for health and wellness. Improve organizational effectiveness through online reporting. Foster community relationships with new programs, including the nationally known "Rebuilding Relationships between Communities and Law Enforcement".

The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager & Chief Resilience Officer
M. Elizabeth Reich, Chief Financial Officer
Directors and Assistant Directors

DPD 2019 Strategic Priorities

Public Safety and Criminal Justice
January 28, 2019

U. René Hall, Chief of Police
Dallas Police Department



Presentation Overview

- Strategic Priorities Review
- 2018 Efforts and Accomplishments
- 2019 Strategic Goals
- Next Steps



Strategic Priorities

Reduce Crime

Increase Recruitment and Retention

Advance Officer Development

Improve Organizational Effectiveness

Foster Community Relationships

3

Efforts and Accomplishments

2018 - Reduce Crime

- Many strategic crime reduction initiatives
 - Safer Cities Initiative
 - Crime reduction focus on guns, gangs, and drugs
 - Project Safe Neighborhood
 - Burglary Task Force
 - Operation disruption
 - K2 Initiative

Efforts and Accomplishments

2018 - Reduce Crime

- 2018 Crime vs. 2017:
- Crimes Against Persons
 - Down in every major category
 - 5.7% Decrease
 - -7 Homicides
 - -113 Sex offenses
 - -1519 Assaults
 - 620 Violent Crimes per 100,000 residents
 - Lowest Violent Crime Rate Since 1968 (UCR Summary)

Efforts and Accomplishments

2018 - Reduce Crime

- 2018 Crime vs. 2017:
- Crimes Against Property
 - .3% Increase
 - -361 Robberies
 - -825 Burglaries
 - +1801 Stolen Vehicles

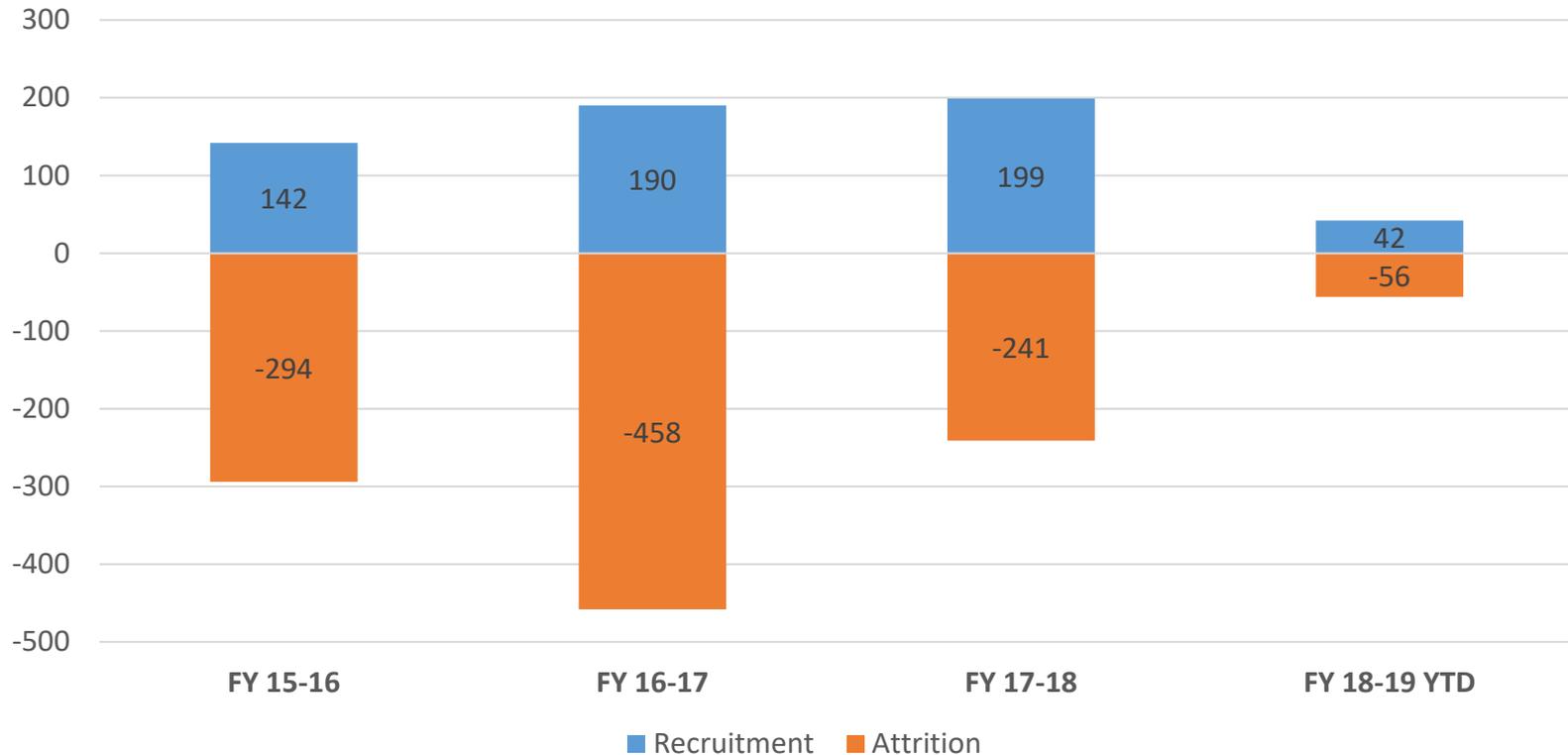
Efforts and Accomplishments 2018 - Reduce Crime

- First Safe Exchange Zone at South Central Substation



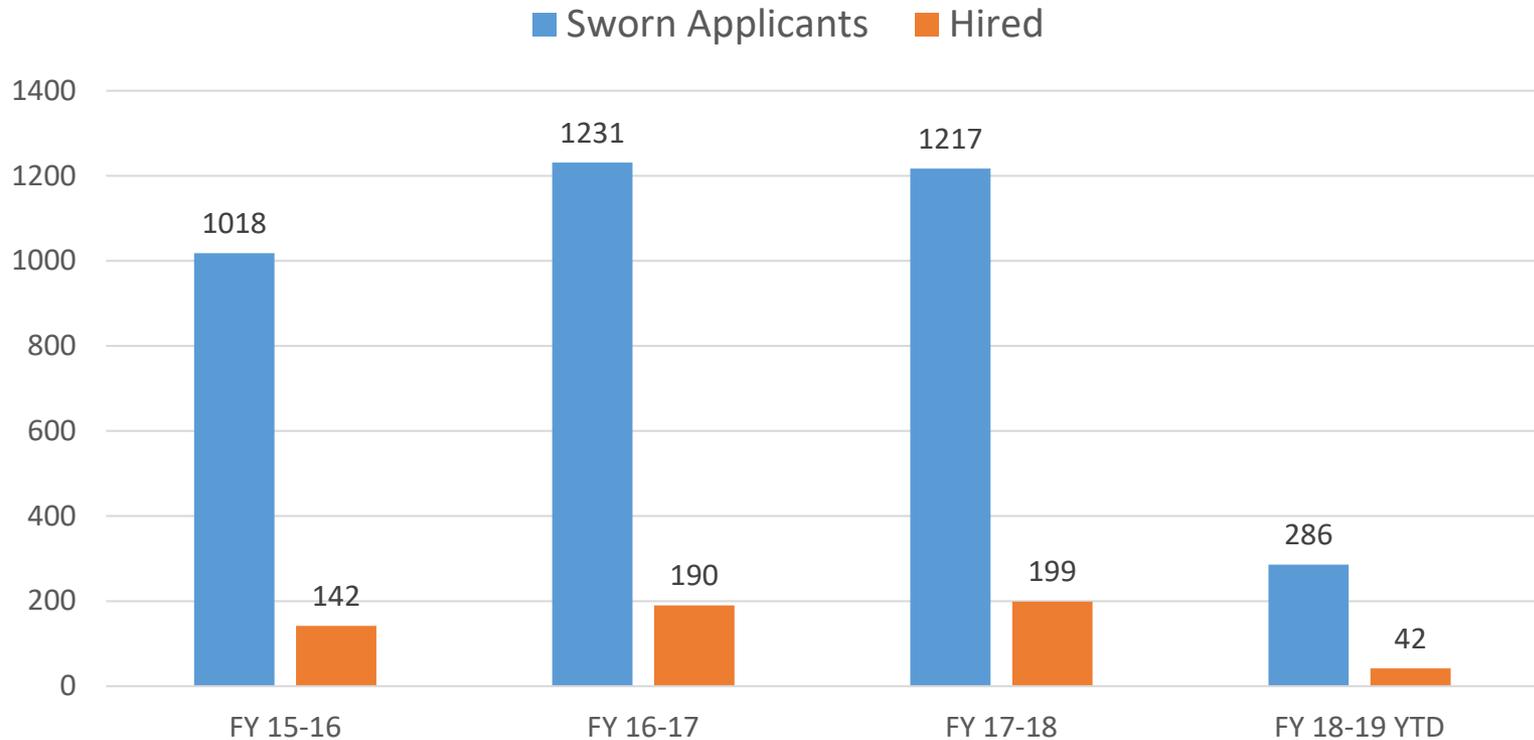
Efforts and Accomplishments

2018-Increase Recruitment and Retention



Efforts and Accomplishments

2018-Increase Recruitment and Retention



Efforts and Accomplishments

2018-Increase Recruitment and Retention

- Off-site testing
 - New York City (104 applicants)
- Re-wrote civil service exam (69% passing score)
- Promotions
 - Senior Corporals: 76
 - Sergeants: 52
 - Lieutenants: 15
 - Majors: 5



10

Efforts and Accomplishments 2018 - Advance Officer Development

- Caruth Police Institute Leadership Training (41 DPD Employees)
- Active Shooter Response/Rescue Task Force (750 Patrol Officers)
- Mindfulness Training (134 Officers completed)
- Career Enrichment Program (Gangs/Auto theft)

Efforts and Accomplishments 2018 - Advance Officer Development

- New multi-screen simulator at academy



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Efforts and Accomplishments

2018-Improve Organization Effectiveness

Response Time (Year)					
	Priority 1	Priority 2	Priority 3	Priority 4	# calls
2018 YTD	8.35	22.08	67.52	98.63	591,467
2017 YTD	8.47	21.59	64.08	83.29	599,088

Response Time (December)					
	Priority 1	Priority 2	Priority 3	Priority 4	# calls
2018 Dec.	7.79	18.02	48.06	72.94	49,134
2017 Dec.	8.56	21.11	59.50	80.67	46,925

Efforts and Accomplishments

2018-Improve Organization Effectiveness



- **Avg Time:** 1-2min.
- **Begins:** Phone begins to ring.
- **Ends:** Location determined and call sheet sent to appropriate dispatch (Police, Fire, or other services).

- **Avg Time:** 2-86 min.
- **Begins:** Call sheet created, determined a police related matter.
- **Ends:** Officer dispatched.
- **Notes:** Call assigned different queue by priority of police response (1-4).

- **Avg Time:** 6-12min.
- **Begins:** Officer enroute to location.
- **Ends:** Officer arrives at call location.

Other Major Cities Using the Same Calculation:

- Houston
- San Francisco
- Cincinnati

Efforts and Accomplishments

2018-Improve Organization Effectiveness

- Body Cameras (+1000)
- Early Intervention Program (EIPRO)
- Right Care Program
- Alarm reporting
- Streamlined BMV reporting procedures

Efforts and Accomplishments

2018 - Foster Community Relationships

- Community Advisory Board
 - Expanded VIP program (1516, +10% from 2017)
 - Online Complaint Process



2019 Strategic Goals



Strategic Goals

2019 - Crime Reduction

- Operation clean sweep
 - Violent Crime Task Force
 - Quarterly Operations
- Intelligence-Led Center
- Power Shifts



Strategic Goals

2019 - Crime Reduction

- Auto theft Unit
 - Increased emphasis on bait car program
 - Partnership with Code Compliance
 - Regional crime intelligence meetings

Strategic Goals

2019 - Recruitment & Retention

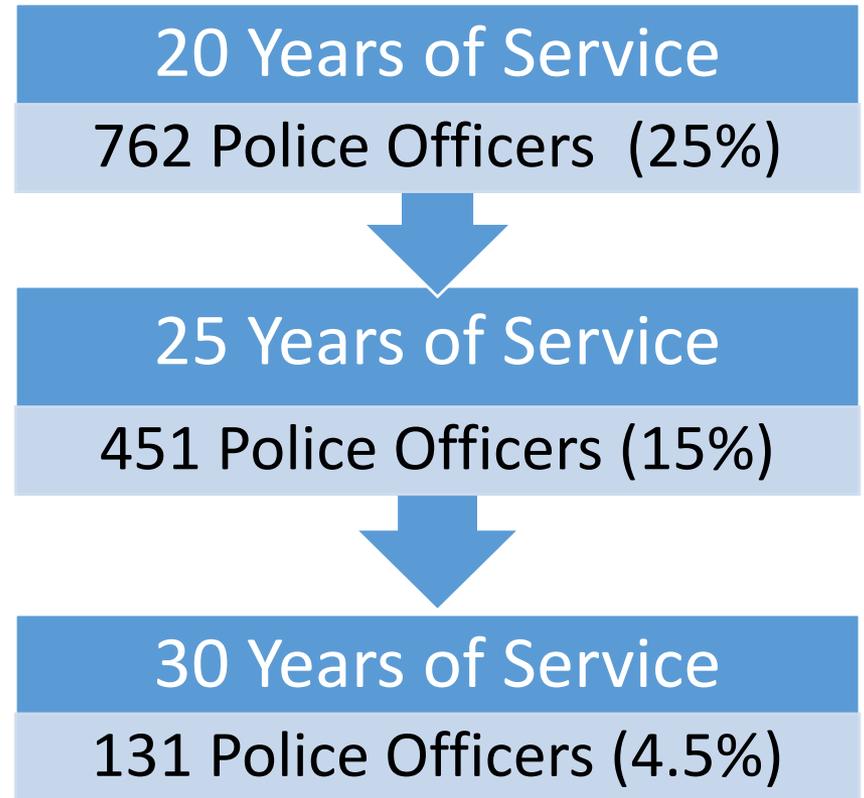
- Increased starting pay
- Hired marketing firm to assist with social media presence
- Lateral Hiring and Abbreviated Academy
- Law Enforcement Pipeline



Strategic Goals

2019 - Recruitment & Retention

- Civil service rule change (TCOLE in lieu of 45 hours)
- Retention is still a challenge
- Average tenure 13.5 years



Strategic Goals

2019 - Officer Development

- Health and Wellness Programming
 - Increased research shows multiple concerns
 - Stress management
 - Physical fitness
 - Diet
 - Proper rest and healthy stress relief
 - Mindfulness training



DALLAS POLICE DEPARTMENT

Health & Fitness Fair

Chief U. Reneé Hall invites all DFW area Police Department employees to join in the fun and fitness!

Saturday, April 27, 2019
10:00 A.M. - 2:00 P.M.

Walnut Hill Recreation Center
10011 Midway Rd.
Dallas, TX 75229



CALISTHENICS ACUPUNCTURE
YOGA PSYCHOLOGICAL SERVICES
MARTIAL ARTS BODY COMPOSITION
CROSSFIT ANALYSIS
AND MORE!

Raffles include:
Two Fitbit Versas, Luke's Locker
and Footlocker gift cards
and more

corepower YOGA
LIVE YOUR POWER

LA FITNESS

WXTHEFITGO.COM

MADD MAXX

For more information, contact:
214-671-4045
Benjamin.Oh@dallascityhall.com



Strategic Goals

2019 - Officer Development

- Health and Wellness Programming
 - Multi part study on officer stress funded by the National Institute of Occupational Health and Safety
 - Ride-a-longs
 - Survey to patrol officers
 - Focus group with subset of patrol officers
 - Data analysis
 - Results should provide suggestions on how to improve officer mental health and wellness

Strategic Goals

2019 - Organizational Effectiveness

- Newly structured Vice Unit, consisting of 21 members, began on November 28, 2018
 - Victim-centric philosophy
 - Community Partnerships
 - Prostitution diversion programs
 - Oversight and compliance audits

Strategic Goals

2019 - Organizational Effectiveness

- KPMG Staffing Study
 - Extensive efficiency study
 - Will provide data driven analysis of watches / shifts
 - Allows for informed decisions when deploying resources
 - Helps more efficiency use our current personnel
 - Recruitment still an important focus for the department

Strategic Goals

2019 - Organizational Effectiveness

- CopLogic
- Early Warning System
- Project Starlight
- New Implicit Bias curriculum



Strategic Goals

2019 - Organizational Effectiveness

- Civilianization

- Communications Tier III Executive
- External Communications Assistant Director
- Personnel Division management
- Recruiting Unit management
- Family Violence Unit administration



Strategic Goals

2019 - Community Relationships

- Juvenile Programs
 - Youth Job Expo
 - Summer 2019
- Mentorship Program
 - Fall 2019
- Rebuilding Trust Initiative



Next Steps

“With a spirit of excellence the Dallas Police Department is committed to reducing crime, enhancing community partnerships, and improving overall quality of life for the entire city of Dallas.”



DPD 2019 Strategic Priorities

Public Safety and Criminal Justice
January 28, 2019

U. René Hall, Chief of Police
Dallas Police Department



Memorandum



CITY OF DALLAS

DATE January 25, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Court and Detention Services' Strategic Initiatives**

On Monday, January 28, 2019, you will be briefed on Court and Detention Services' (CTS) Strategic Initiatives by Director Gloria Lopez Carter. The presentation will provide a review of fiscal year 2017-18 accomplishments and will highlight the department's projects for fiscal year 2018-19.

Some of the major accomplishments in fiscal year 2017-18, include the implementation of Live Chat services which allows individuals to get real time information from a live person. Additionally, the implementation of a 24/7 call center and the addition of 439 retail payment locations in the DFW area enables individuals to avoid coming to the court house to pay citations. A court docket workload and capacity analysis were conducted which resulted in maximizing docket capacity.

The Dallas Marshal's Office (DMO) made strides in increasing the focus of animal related offenses by arresting a record number of warrants for these offenses. Additionally, the Marshal's Office focused on increasing the number of illegal dumping cases filed with the District Attorney's Office and community outreach by 6.8% and 28.6% respectively. DMO also developed processes and procedures to begin reporting family violence convictions to the State.

In fiscal year 2017-18, the Dallas Marshal's Office assumed responsibility of the Security Division and School Crossing Guard Program. The seamless transition of the School Crossing Guard Program to the City of Dallas included oversight of a \$15.3M third-party contract with All City Management Services.

Major initiatives planned for fiscal year 2018-19 include technological and ADA improvements at 2014 Main, City Detention Center, illegal dumping and warrant round-up initiatives, and conducting a security assessment at high profile city facilities.

The briefing materials are attached for your review.

DATE January 25, 2019
SUBJECT Court and Detention Services' Strategic Initiatives

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager & Chief Resilience Officer
M. Elizabeth Reich, Chief Financial Officer
Directors and Assistant Directors

Court and Detention Services' Strategic Initiatives

Public Safety and Criminal Justice Committee

January 28, 2019

**Gloria López Carter, Director
Gary Lindsey, Marshal**



Presentation Overview

- Purpose
- 2017-18 Year End Review
- 2018-19 Strategic Plan

Purpose

To provide PSCJ an update on Court and Detention Services' FY 2017-18 accomplishments and an overview of the department's Strategic Plan for FY 2018-19



2017-18 Year-End Review

Municipal Court

- Conducted and briefed assessment of court docket workload and capacity
 - Maximized docket capacity
- Implemented Live Chat
 - Increased access to court information with an average of 20 chats per day
- Implemented 24/7 call center and retail payment options
 - 2,107% increase in phone IVR collections
 - 439 payment locations available in the DFW area
- Began comprehensive review of the Jail Services Memorandum of Agreement (MOA) with Dallas County to evaluate terms



2017-18 Year-End Review

Marshal's Office

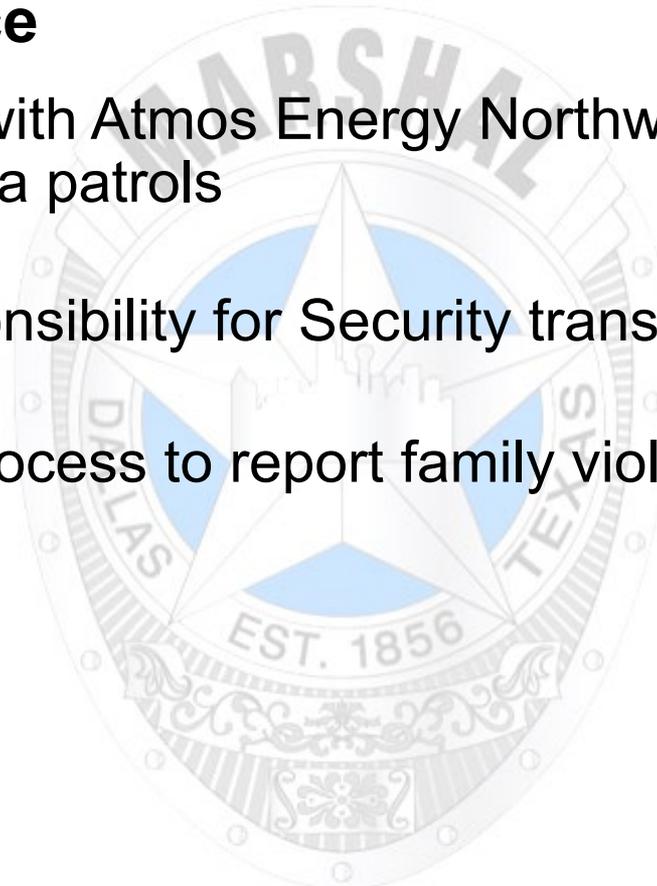
- Arrested a record number of animal related warrants
- Increased the number of illegal dumping cases filed with the District Attorney's Office by 6.8%
- Increased outreach in the community by 28.6%



2017-18 Year-End Review

Marshal's Office

- Assisted DPD with Atmos Energy Northwest Isolation Area and the Cedars extra patrols
- Assumed responsibility for Security transition from EBS
- Developed a process to report family violence convictions to the State



2017-18 Year-End Review



Security Division and School Crossing Guard Program

- Enhanced security technology at Municipal Court building by replacing cameras
- Assumed responsibility of \$15.3M third-party contract with All City Management Services for a seamless transition of School Crossing Guard Program to City of Dallas
- Conducted School Crossing Guard Assessment Criteria based on prevalent industry standards development by Department of Transportation
- Conducted a Salary Equity Study and implemented salary adjustments for Security Officers

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2018-19 Strategic Plan

Municipal Court

- Continue to utilize technology to enhance customer service by exploring:
 - Court App with court date and payment reminders
 - Video appearances for Civil cases
 - E-filing
 - Continued improvements to Municipal Courts website
- Ongoing administrative review of non-adjudicated cases
- Finalize new Jail Services Memorandum of Agreement (MOA) with Dallas County
- IT improvements and ADA improvements at 2014 Main Street



2018-19 Strategic Plan

Marshal's Office

- Report family violence convictions to State
- Conduct targeted warrant round ups
 - Enhance warrant initiatives for health and safety violations
- City Detention Center Initiatives
 - Research a diversion program to reduce recidivism
 - Redirect more Class C prisoners to CDC versus Lew Sterrett
- Conduct a culture and hiring and retention study
- Partner with Dallas County to address illegal dumping
 - Expand public education to reduce illegal dumping
 - Enhance the number of cameras used

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2018-19 Strategic Plan

Security Division and School Crossing Guard Program

- Conduct Security Assessment at high profile city facilities
- Centralize door alarm monitoring at Central Library, Municipal Court Building and Oak Cliff Municipal Center from City Hall
- Transfer private security contract to new vendor
 - DFW Security Protective Force
- Procure commercial X-ray machine and retain staffing for screening parcels at City Hall
- Implement School Crossing Guard Volunteer Program



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Court and Detention Services' Strategic Initiatives

Public Safety and Criminal Justice Committee

January 28, 2019

**Gloria López Carter, Director
Gary Lindsey, City Marshal**



Memorandum



DATE January 25, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Committee Action Matrix**

Attached is the Public Safety and Criminal Justice Committee Action Matrix.

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

[Attachment]

cc: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Assistant City Manager & Chief Resilience Officer
Directors and Assistant Directors

Committee Date
1/28/2019

Public Safety and Criminal Justice Committee Action Matrix					
	Requestor	Request	Request Date	Staff/Dept Responsible	Status
1	Kingston	Would like to see committee briefed further on implicit bias as we have significant disparate results of arrests and we can show that with data as a next step	9/24/2018	Chief Hall	Pending
2	Kingston	What metrics should this committee be looking for to see if the Vice Unit is working?	11/26/2018	Chief Hall	Pending

Memorandum



DATE January 25, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Integrated Health Clinic Update**

On Monday, January 28, 2019 the committee will receive a brief verbal update regarding the Integrated Health Clinic by EdCor Project Manager, Christie Myers. The committee will then take a recess to walk through an exhibit of the clinic located at City Hall L1EN - Room E.



Jon Fortune
Assistant City Manager

[Attachment]

cc: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
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Directors and Assistant Directors