



Good Evening,

I hope you and yours are safe and well and that you will have time in the coming days to safely enjoy our beautiful spring weather while it lasts. I am continuing to push our City and County officials to get accurate bed counts and use data to predict the number of beds we will need in the coming weeks. It is my belief that the data that is most relevant is modeling the projected case rate in Dallas County. If we have accurate projections of the case rate, we can assure we are one step ahead in capacity preparation. I will update you as I learn more.

New Dallas County Amended Emergency Orders & Updates

The final amended Shelter-in-Place order may be found in [English here](#) and in [Spanish here](#).

The City Attorney created an "Essential Businesses FAQ" in English and Spanish.

[English FAQ](#)

[Spanish FAQ](#)

Curious if your business is essential or non-essential? Email businesscovid19@dallascounty.org

For a better understanding of the reasoning behind such drastic measures, please visit this [website](#).

Updated Data

Dallas County Health and Human Services reported an additional 64 cases today bringing the total in Dallas County to 367. They also reported 1 additional death yesterday bringing the total to 7. We officially have data by zip codes. Please click [here](#) for more details.

Additionally, the County shared this report comparing COVID-19 to influenza including hospitalization data to date among other details. You may access it [here](#).

Data as of Close of Business 03/27/20

Positive cases of COVID-19

- 367 in Dallas - 64 are new
- 88 in Collin County
- 100 in Tarrant County
- 137 in Denton County
- 2 in Kaufman County
- 3 in Rockwall County
- 6 in Ellis County

Lab Reports

Community Based Testing Sites - The numbers reported from the two community based testing sites for March 26 are as follows:

American Airlines Center	Ellis Davis Field House
Total number of individuals: 405	Total number of individuals: 466
Total tested: 251	Total tested: 250

Below are testing from labs numbers to date:

Total Tests to date by DCHHS	417
Total Tests to date private labs*	3,443
Total Negative tests to date*	3,384
Total active cases	367
Total deaths	7
Total recovered	2

*Numbers as of March 13, 2020 to date, since the Mayor's order went into effect.

** We understand these numbers don't appear to reconcile. I have requested City Management look into this.

Notes from DCHHS -

- Hospitalizations from COVID-19 are increasing, with 36% of all hospitalized patients requiring admission to intensive care units.
- Of cases requiring hospitalization to date, about two-thirds (65%) have been either over 60 years of age or have had at least one known high-risk chronic health condition.

Notes from the City -

- Dallas Code Compliance Services (CCS) has received just under 1,600 complaints related to the amended emergency regulations since March 17. CCS' intent is to continue educating the public and businesses on the regulations and respond to complaints fielded by the 311 team.
- CCS is experiencing a high level of voluntary compliance. Since March 25, approximately 195 "Notices of Violations" were issued to business owners for failing to comply with the provision in the order requiring the order be posted in the window at their business. A notice of violation is not a citation and has no penalties for fines associated with it. CCS has not issued any citations for violation of the order.
- Dallas Park and Recreation's (PKR) Park Rangers will continue to monitor parks and trail usage to ensure compliance of the six-feet safe distance requirement.
- PKR staff will be removing any remaining soccer goals, basketball, tennis and volleyball nets beginning Monday, March 30 if PKR is not successful in getting voluntary compliance from park patrons.
- The Dallas Police Department's Financial Investigations Unit has noticed an increase in the number of residents' complaints regarding a variety of phone and email scams. The type of scams being reported are not new and may vary, but the current, most common scams are related to COVID-19, the IRS, police, social security, and other types of variations. The scammer's underlying request can be to purchase gift cards and will request the gift card numbers be provided back to the scammer to resolve the scam issue.

Drive-Thru Testing Sites & Testing Criteria

The American Airlines Center and Ellis Davis Field House at 9191 S. Polk St are both open daily from 8 a.m. to 8 p.m. Both sites have been meeting their testing limit long before 8 p.m., and the AAC center has met their testing limit before noon the past few days. If you have the symptoms listed below I encourage you to go as early in the day as possible.

Criteria for testing sites is as followed. You must have an ID card:

- Shortness of breath
- Cough
- Must show a temperature of 99.6 or higher

PPE Supplies Needed & Link for Manufacturers

If you have any of the following available to donate, please do so to your local medical facility:

- N95 masks and filters
- P100s, PAPRs, PAPR supplies and parts
- Protective suits (such as DuPont Tyvek body suits)
- Procedural and surgical masks
- Goggles, face shields, splash shields
- Gloves
- Gowns
- Hand sanitizer
- Disinfecting wipes

If you would like to donate supplies or you have supplies for sale, please submit your information to helpdallascounty.org. If you have N95 masks, the City of Dallas is looking for supplies for their first responders. Please email askprocurement@dallascityhall.com if you have a supply of N95 masks that you would like to donate or sell.

Domestic Violence Resources for Victims and Partner Needs

Councilmember Gates met with our Domestic Violence partners on Tuesday to discuss assistance they are offering at this time and what their needs are as they continue to offer services to the most vulnerable in our population. Please visit our [domestic violence website](#) for additional information or to make a donation.

Guidance for Homeless Shelters and Domestic Violence Shelters

If you have confirmed case or suspected case of COVID-19 at your shelter, please visit the [CDC website for best practices](#) to keep all clients safe.

Report Child Abuse

Unfortunately, child abuse and domestic violence are likely to increase during social isolation and economic hardships. Report child abuse either by phone 1-800-252-5400 or online at txabusehotline.org if you suspect a child may be in danger. Every adult in Texas is a mandatory reporter.

Needs in Our District - Donations Needed in Vickery Meadow

Several non-profits in Vickery Meadow are continuing to offer services to our vulnerable residents but have seen a decline in donations due to halted church services. If you are interest and able to help, please do. We have compiled a list of [current needs here](#).

In more great news, the Vickery Meadow Food Pantry has collected over \$38,000 in

donations thanks to your generosity. I continue to be blown away by the kindness of the residents in my district. Thank you!

Beware of COVID-19 Scams

Unfortunately some people choose to take advantage of people's fear and uncertainty in times of crisis.



SCAMMERS FOLLOW THE NEWS HEADLINES



Testing Scam – scammers are calling or knocking on doors in white lab coats or hazmat gear claiming to be with the Center for Disease Control and Prevention selling fake at-home Coronavirus tests.

Treatment Scam – scammers are calling or knocking on doors in white lab coats or hazmat gear claiming to be with the Center for Disease Control and Prevention selling fake cures, vaccines, and medical advice on unproven treatments.

Supply Scam – scammers are creating fake shops, websites, social media accounts, and email addresses to sell medical supplies in high demand, like surgical masks. When you try to purchase supplies, they pocket the money.

Provider Scam – scammers are contacting people by phone and email, pretending to be doctors and hospitals that have treated a friend or family member for COVID-19 and demanding payment.

Charity Scam – scammers are soliciting donations for individuals, groups, and areas impacted by coronavirus.

Phishing Scam – scammers are sending emails posing as health officials, including the World Health Organization and the Centers for Disease Control and Prevention. They want to trick you into downloading malware or providing personal identification and financial information.

App Scam – scammers are creating and controlling mobile apps used to track the spread of COVID-19. If used, these apps insert malware on your device that steals your personal and financial information.

Compassion & Romance Scams – scammers will use this opportunity to prey on your vulnerability while you are contained and isolated to your home, developing a friendship or romantic relationship with you to gain your trust and obtain your personal and financial information.

BEWARE OF RED FLAGS

- **Urgency** – scammers will apply pressure or use fear to get you to act.
- **Scarcity** – scammers will claim there is a limited supply, so you must “buy now.”
- **Social Consensus** – scammers want you to think everyone else is doing it too, and you don’t want to be left behind!
- **Credible Sources** – scammers will claim they are with a reputable business or organization.

 **THE SENIOR SOURCE®**

 **ELDER FINANCIAL SAFETY CENTER**

3910 Harry Hines Blvd.
Dallas, TX 75219
214.823.5700

Email: efsc@theseniorsource.org
Website: www.theseniorsource.org

Contact us for help or with questions ▶ ▶ ▶

Updated Restaurant List

I encourage you to support your local businesses. The Mayor & City Council office has started a new initiative called Take-Out Tuesday. Please use this [link](#) to access an evolving list of restaurants in D13 and across the City who are open for take-out and delivery. Please note there are two tabs - one just for D13 restaurants and one for restaurants across the City who have contacted our office. VisitDallas is also running a [website](#) with an ongoing list of open restaurants by neighborhood. If you would like to add a restaurant to this list, email restaurantupdates@visitdallas.com

TAKE-OUT TUESDAYS

**Support local businesses
and restaurants by ordering
take-out or delivery every
Tuesday**

A list* of restaurants
open for grab-n-go
can be found at
www.visitdallas.com

***list is continually updated**



www.dallascityhall.com



Bored at Home?

VisitDallas created a list of virtual activities launched by many of our great cultural organizations such as the DMA, the Nasher, the Arboretum and many more! Check them out [here](#). The Dallas Theater Center is offering a virtual performance of American Mariachi for a small donation. Check it out [here](#).

Extensive Resources for Business and Residents

The wonderful staff of D9 and D12 have been diligently updating an extensive resource guide for our residents and businesses. Please use this [link](#) to access all current information that has been shared with our offices. These are updated twice weekly on Tuesdays and Fridays. You may also find it in Spanish [here](#).

If you have any questions or concerns, please reach out to my Council Liaison, Sarah Evans, by phone at 214-670-3816 or email at sarah.evans@dallascityhall.com.

Jennifer S. Gates
Councilmember District 13



City of Dallas | www.dallascityhall.com

1500 Marilla St 5FS

Dallas, TX 75201

O: (214) 670-3816