

Memorandum



CITY OF DALLAS

DATE April 27, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT **Officer Rogelio Santander, Jr. Funeral Notice**

Funeral services for Dallas Police Officer Rogelio Santander Jr. #10934, will be held on Tuesday, May 1, 2018, 11:00 a.m. at Lake Pointe Church (701 East I-30, Rockwall). A burial service will follow in the Garden of Honor at Restland Cemetery (13005 Greenville Ave, Dallas).

A private mass will be held on Monday, April 30, 2018, 2:00 p.m. at the Cathedral Guadalupe (2215 Ross Avenue, Dallas). A public visitation will be held the same day, from 6-9:00pm, at the cathedral. Arrangements are being handled by Restland Funeral Home (13005 Greenville Avenue, Dallas).

Council and staff transportation is being coordinated for the funeral service.

Officer Rogelio Santander Jr., was shot in the line of duty on Tuesday, April 24, 2018, and passed away the following morning. Officer Santander was assigned to the Northeast Patrol Division. He was 27 years old and had three years of service.

A handwritten signature in cursive script that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

c: T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Biliera Johnson, City Secretary
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

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DATE April 27, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT **Swearing In Ceremony of Chief U. Reneé Hall**

The Dallas Police Department and the City of Dallas will host the swearing in ceremony of Chief U. Reneé Hall on Wednesday, May 2, from 3:45 – 5:30 p.m. at the Latino Cultural Center located at 2600 Live Oak St. A reception with light refreshments will be held from 3:45 – 4:30 p.m., with the ceremony beginning promptly at 4:45 p.m. After the tragic event on Tuesday, April 24, 2018, Chief Hall has requested to pay tribute to fallen Officer Rogelio Santander, Jr. and Officer Crystal Almeida and focus on healing for the Department and community as part of the ceremony.

This time will allow us to join together in fellowship with the men and women of DPD and to share our gratitude for their continued service and bravery. After Chief Hall takes the ceremonial oath of office, she will have a special presentation of Officer Santander's badge to his family.

Following are the logistics for next week's reception and ceremony. We will also include a reminder in next Tuesday's TCB.

Parking

Two Council vans are reserved and will depart from the green entrance on L1 at 3:45 p.m. If you choose to drive separately, attached is a non-transferrable VIP parking pass. Parking is very limited at the facility. Security will be present.

Program and Guests

Guests will include Officer Santander's family and classmates, DPD leadership and officers, members of the Dallas legislative delegation and community leaders. All Dallas Police Officers have been invited to the event and are encouraged to attend. The Department Color Guard and Dallas Police Choir will be present.

Should you have any questions or concerns, please contact Carrie Prysock in the Council office or Victoria Cruz in my office.

Thank you for your continued support of the entire Dallas Police Department and all First Responders.

DATE April 27, 2018
SUBJECT Ceremony to Remember Officer Rogelio Santander Jr.



Jon Fortune
Assistant City Manager

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DATE April 26, 2018
TO Honorable Mayor and Members of the City Council
SUBJECT **NRA Convention Information**

The 2018 National Rifle Association (NRA) Annual Meeting and Exhibits will be held at the Kay Bailey Hutchison Convention Center, May 3-6, 2018. The NRA event is expected to attract thousands of attendees, as well as protesters and counter-protesters.

- A possible high profile dignitary may attend the event on Friday May 4, 2018.
- Demonstrations are scheduled throughout the convention period at various locations in the city.
- Two protests are scheduled to be on city hall plaza on Saturday May 5, 2018 beginning at 11:00 a.m. lasting until approximately 4:00 p.m.

Large crowds are expected and the Dallas Police Department is prepared for crowd control. The Police Department and Dallas Fire Rescue are working with local, state, and federal agencies to provide a safe environment for everyone involved.

We will keep you apprised of any developments over the next week and throughout the event.

Please let me know if you have any questions.



Jon Fortune
Assistant City Manager

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TO Honorable Mayor and Members of the City Council

SUBJECT **911 Backup Call Center**

In February 2018, the Public Safety and Criminal Justice Committee was briefed on the backup call center that is currently being established at a secondary location. This center is located offsite and resides on a separate electric and telecommunication grid than City Hall. This memorandum provides an update on that project and addresses recent issues that were experienced at the primary call center here in City Hall.

The first phase of the backup call center project will include functional capability for Police and Fire Dispatch to receive and process 911 calls. Once the backup center is operational, the City will have multiple redundant processes to accept 911 calls in the event of a failure at the primary call center. Testing of the backup center technology will occur within the next couple of weeks and is expected to be operational on or before June 1, 2018.

The second phase of the backup call center project includes technology upgrades to integrate computer aided dispatch (CAD) capability for Police and Fire Dispatch. Currently expected to take 6 to 8 months to complete, phase two of the project will provide the City a fully redundant Police/Fire Dispatch and 911 call center.

The Primary 911 Call Center has been performing very well since completing the Vesta upgrade in November/December 2017, and was built with two levels of fault tolerance. On Tuesday, April 24th we exercised that redundancy when it was identified that some abnormalities were occurring within the system. For a short period, the call center experienced some spikes in computer resources (CPU utilization) that was not normal for the volume of traffic that the system was processing at the time.

Due to the recent upgrades, the IT team and AT&T onsite technical support were able to perform a controlled switch over of the incoming calls to the backup system at City Hall. This allowed the hardware and software vendors to thoroughly assess and capture information from computer logs about the Primary system behavior. The team reset the computer and performed a controlled switch-back to the Primary system without any loss of service. We have not experienced a repeat of those conditions since the reset back to the Primary computer. The problems that caused the spike in CPU resources were identified and firmware patches are being applied and will take several days to fully complete.

We are excited to bring phase one of the backup call center online soon, and look forward to the full CAD capability that phase two will bring later this year.

Improvements

DATE April 27, 2018
SUBJECT 911 Backup Call Center

to the call center continue and we remain focused to ensure that through these changes we can ensure the highest level of quality service to our citizens.



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DATE April 27, 2018

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SUBJECT **DART Cotton Belt Corridor – Release of Draft Environmental Impact Statement**

On April 20, 2018 the Federal Transit Administration (FTA) and Dallas Area Rapid Transit (DART) released a Draft Environmental Impact Statement (DEIS) for the Cotton Belt Corridor Regional Rail Project for public review. The Cotton Belt Corridor project proposes to construct a 26-mile commuter rail line from the DFW Airport, passing through portions of North Dallas to Shiloh Road in Plano.

The DEIS is available for public review for a 45-day period from April 20, 2018 through June 4, 2018. Hard copies of the DEIS are available at several public libraries including Fretz Park Branch Library and Park Forest Branch Library in Dallas. The DEIS is also available on-line at: <http://www.dart.org/about/expansion/cottonbelt.asp>.

City staff reviewed preliminary design and the technical reports used in the DEIS and will continue to work with DART staff on the issues related to grade separated crossings, station locations, sound mitigation and aesthetics along the route.

Please also be advised that the DART Board will consider setting goals and funding for project betterments as a part of their meetings on May 8, 2018 and May 22, 2018. Project betterments are defined as project improvements that are not required in the DEIS as mitigation for project environmental impacts.

Comments on the DEIS can be submitted online to Cottonbelt@DART.org or may be mailed to Mr. John Hoppie, DART Capital Planning, PO BOX 660163 Dallas, TX 75266. Comments may also be submitted in person at one of the following Public Hearings:

May 14, 2018 - 6:30 p.m.
Renaissance Dallas Addison
Lalique Ballroom
[15201 Dallas Parkway](https://www.google.com/maps/place/15201+Dallas+Parkway,+Addison,+TX+75001)
[Addison, TX 75001](https://www.google.com/maps/place/Addison,+TX+75001)

May 15, 2018 - 6:30 p.m.
Richardson Civic Center
Grand Ballroom
[411 W. Arapaho Road](https://www.google.com/maps/place/411+W.+Arapaho+Road,+Richardson,+TX+75080)
[Richardson, TX 75080](https://www.google.com/maps/place/Richardson,+TX+75080)

May 16, 2018 - 6:30 p.m.
DFW Airport Marriott
[8440 Freeport Parkway](https://www.google.com/maps/place/8440+Freeport+Parkway,+Irving,+TX+75063)
[Irving, TX 75063](https://www.google.com/maps/place/Irving,+TX+75063)

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SUBJECT DART Cotton Belt Corridor – Release of Draft Environmental Impact Statement

If you have any questions, please contact Michael Rogers, Director of the Department of Transportation at (214) 671-9596.



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