

## **City of Dallas Introduces New Sidewalk Replacement Program**

*Fast Fix program offers property owners a faster, more convenient option*

Fast Fix is a new sidewalk replacement program which allows citizens the option to obtain residential sidewalk repair/replacement without having to wait. The key portions of the program include: the citizen obtaining the advantage of the purchasing power of the City, work that will be completed and inspected to City standards, not needing to obtain a building permit and lastly will have a warranty. The program is easy to use; the citizen just calls the City for an estimate and if acceptable pays the City's contractor 100% of the repair work cost through an existing City of Dallas price agreement. The work is then completed within weeks. This program also includes the option of replacement/repair of curb and gutter, drive approaches in addition to the installation of barrier free ramps also at the resident's expense.

"There are several advantages in using this program" says Rick Galceran, Director, Public Works and Transportation. "The property owner doesn't have to wait nearly as long or go to the trouble of selecting a "reputable" contractor and secure a building permit. All you do is call 214.948.4287 and ask for Fast Fix. The work requested will be done in a few weeks after payment", Galceran continued.

The other program available to residents is the traditional Cost Share Program where the City partners with residents to share 50/50 in the cost of replacement of sidewalks. Also included in this program is drive approach replacement which is 100% property owner cost with curb/gutter replacement and the installation of barrier free ramps being 100% City of Dallas cost. The City hires contractors for this program as well, however funding for the City's share of the cost is limited which leaves residents having to wait for some time until funding becomes available. Repairs are made on a first come, first served basis until the City funding is depleted. The City's portion of the funding is allocated from the Capital Bond program or general funds approved by Council.

It is important to note that by City ordinance when a sidewalk, drive approach, or any appurtenance becomes defective, unsafe or hazardous, the abutting property owner is responsible for repair/replacement.