



City of Dallas

City Hall • Dallas, TX 75201 • T: (214) 670-3302 • www.dallscityhall.com

The City of Dallas, Texas

Report of Demographic Subgroup Comparisons 2007



National Research Center, Inc.
3005 30th St. • Boulder, CO 80301 • T: (303) 444-7863 • F: (303) 444-1145 • www.n-r-c.com

TABLE OF CONTENTS

Survey Background.....	1
About The National Citizen Survey™	1
Understanding the Results	2
“Don’t Know” Responses	2
Putting Evaluations onto a 100-Point Scale	2
Understanding the Tables	2
Comparisons	3

SURVEY BACKGROUND

About The National Citizen Survey™

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA).

The National Citizen Survey™ was developed to provide local jurisdictions an accurate, affordable and easy way to assess and interpret resident opinion about important community issues. While standardization of question wording and survey methods provide the rigor to assure valid results, each jurisdiction has enough flexibility to construct a customized version of The National Citizen Survey™ that asks residents about key local services and important local issues.

Results offer insight into residents' perspectives about local government performance and as such provide important benchmarks for jurisdictions working on performance measurement. The National Citizen Survey™ is designed to help with budget, land use and strategic planning as well as to communicate with local residents. The National Citizen Survey™ permits questions to test support for local policies and answers to its questions also speak to community trust and involvement in community-building activities as well as to resident demographic characteristics.

The survey and its administration are standardized to assure high quality survey methods and comparable results across The National Citizen Survey™ jurisdictions. Participating households are selected at random and the household member who responds is selected without bias. Multiple mailings give each household more than one chance to participate with self-addressed and postage paid envelopes. Results are statistically weighted to reflect the proper demographic composition of the entire community. The National Citizen Survey™ customized for this jurisdiction was developed in close cooperation with local jurisdiction staff. The City of Dallas staff selected items from a menu of questions about services and community problems; they defined the jurisdiction boundaries we used for sampling; and they provided the appropriate letterhead and signatures for mailings. City of Dallas staff also determined local interest in a variety of add-on options for The National Citizen Survey™ Basic Service.

One of the add-on options that Dallas chose was to have crosstabulations of evaluative questions 1-16a by demographic questions 19 (length of residency in Dallas), 21 (rent or own home), 26 (level of education), 27 (household income), and question 30 (age of respondent).

UNDERSTANDING THE RESULTS

“Don’t Know” Responses

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A of the Report of Results. However, these responses have been removed from the analyses presented in this report. In other words, the tables display the responses from respondents who had an opinion about a specific item.

Putting Evaluations onto a 100-Point Scale

Although responses to many of the evaluative questions were made on a 4 point scale with 1 representing the best rating and 4 the worst, many of the results in this summary are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. If everyone reported “excellent,” then the result would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor” rating, the result would be 0 on the 100-point scale. If the average rating for quality of life was “good,” then the result would be 67 on a 100-point scale; “fair” would be 33 on the 100-point scale.

Understanding the Tables

In this report, comparisons between demographic subgroups are shown. For most of the questions, we have shown only one number for each question. Usually this number is the rating on a 100-point scale. Sometimes this scale was not appropriate to use. In these cases we have summarized responses to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who reported a crime, or the percent of respondents who felt the rate of growth was “about right.” For a few questions, we have shown the full set of responses: these include the policy questions and the question about respondents’ perceptions about the economy.

Anova and chi square tests of significance were applied to these comparisons of survey questions by demographic subgroups. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they are marked in gray.

COMPARISONS

	Quality of Life Ratings A												
	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
How do you rate Dallas as a place to live?	60	53	58	56	58	58	57	57	54	56	54	61	59
How do you rate your neighborhood as a place to live?	53	46	48	47	48	43	55	45	41	42	37	57	62
How do you rate Dallas as a place to raise children?	49	40	42	42	43	43	43	44	46	38	43	44	43
How do you rate Dallas as a place to work?	59	60	60	54	58	56	61	54	54	55	57	63	64
How do you rate Dallas as a place to retire?	40	37	43	35	41	41	40	46	49	39	38	34	36

The City of Dallas Citizen Survey

Comparisons

Quality of Life Ratings A

How many years have you lived in Dallas?	Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?										
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
How do you rate the overall quality of life in Dallas?	55	49	53	48	51	51	52	50	49	51	47	54	53
Average rating on a 100-point scale (100=Excellent, 0=Poor)													

The City of Dallas Citizen Survey

Comparisons

Quality of Life Ratings B

	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
How do you rate Dallas as a place to live?	55	57	58	64	50	57	55	58	61	60	61
How do you rate your neighborhood as a place to live?	40	43	53	67	28	47	45	51	53	53	60
How do you rate Dallas as a place to raise children?	41	43	43	48	43	43	40	44	43	44	42
How do you rate Dallas as a place to work?	52	57	63	68	59	57	56	58	61	59	61
How do you rate Dallas as a place to retire?	44	39	40	35	46	39	36	37	44	47	47
How do you rate the overall quality of life in Dallas?	48	48	54	59	47	51	47	52	53	56	56

Average rating on a 100-point scale (100=Excellent, 0=Poor)

The City of Dallas Citizen Survey

Comparisons

Characteristics of the Community A													
Please rate each of the following characteristics as they relate to Dallas as a whole:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Sense of community	42	35	44	40	40	41	39	47	47	40	30	38	35
Openness and acceptance	48	41	43	40	41	41	43	46	43	40	35	43	38
Overall appearance of Dallas	58	48	52	49	47	50	48	52	53	50	40	49	46
Opportunities to attend cultural activities	71	58	58	57	61	60	62	56	61	61	52	63	64
Shopping opportunities	84	77	79	69	71	74	75	66	67	75	72	79	82
Air quality	45	36	38	42	32	36	37	46	46	33	33	31	30
Recreational opportunities	57	53	51	50	51	53	51	52	58	53	48	49	48
Job opportunities	64	52	56	50	50	50	56	49	45	49	51	59	62
Access to affordable quality housing	47	38	42	43	41	37	47	40	38	38	36	47	49

The City of Dallas Citizen Survey

Comparisons

Characteristics of the Community A													
Please rate each of the following characteristics as they relate to Dallas as a whole:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Access to affordable quality child care	47	32	40	30	39	35	42	38	44	34	32	38	39
Access to affordable quality health care	44	41	39	34	43	37	45	34	37	40	30	46	51
Access to affordable quality food	68	57	57	52	56	55	60	47	52	55	58	64	68
Ease of car travel in Dallas	46	42	46	42	42	43	44	50	47	45	31	39	41
Ease of bus travel in Dallas	50	45	51	46	48	49	48	55	55	50	43	42	34
Ease of rail/subway travel in Dallas	54	48	50	51	48	53	45	53	58	52	47	45	34
Ease of bicycle travel in Dallas	34	32	29	31	35	36	29	40	41	35	36	22	19
Ease of walking in Dallas	37	35	36	31	35	38	31	40	43	36	37	29	25
Educational opportunities	61	59	57	53	55	57	56	56	54	56	53	55	64

The City of Dallas Citizen Survey

Comparisons

Characteristics of the Community A

Please rate each of the following characteristics as they relate to Dallas as a whole:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Overall image/reputation of Dallas	53	50	48	44	47	48	47	42	51	47	46	49	50
Overall quality of new development in Dallas	58	54	60	51	52	55	53	54	58	51	55	55	54

Average rating on a 100-point scale (100=Excellent, 0=Poor)

The City of Dallas Citizen Survey

Comparisons

Characteristics of the Community B												
Please rate each of the following characteristics as they relate to Dallas as a whole:	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?							
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older	
Sense of community	44	39	36	41	36	40	38	39	44	45	48	
Openness and acceptance	42	39	44	45	41	40	42	39	45	46	46	
Overall appearance of Dallas	50	49	50	49	48	50	48	48	50	53	53	
Opportunities to attend cultural activities	56	60	64	64	58	59	56	60	65	70	69	
Shopping opportunities	68	71	82	82	77	75	70	73	72	76	77	
Air quality	38	38	34	31	41	39	33	33	36	38	35	
Recreational opportunities	52	53	52	47	48	49	50	53	55	58	60	
Job opportunities	44	50	59	67	56	55	48	49	55	53	58	
Access to affordable quality housing	37	37	43	59	33	42	39	41	44	49	50	
Access to affordable quality child care	37	33	37	50	38	33	33	40	50	49	46	
Access to affordable quality health care	34	35	41	61	36	37	35	39	48	55	60	
Access to affordable quality food	52	52	62	73	58	57	52	56	58	65	67	
Ease of car travel in Dallas	47	43	37	44	51	43	43	42	39	46	48	
Ease of bus travel in Dallas	55	47	38	41	53	47	48	46	48	51	53	
Ease of rail/subway travel in Dallas	59	46	45	36	58	47	50	46	51	55	50	
Ease of bicycle travel in Dallas	38	31	34	21	44	30	30	32	31	40	41	
Ease of walking in Dallas	39	35	31	28	35	34	32	33	34	41	46	

The City of Dallas Citizen Survey

Comparisons

Characteristics of the Community B											
Please rate each of the following characteristics as they relate to Dallas as a whole:	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
					55	56	50	57	57	64	69
Educational opportunities	55	57	57	60	55	56	50	57	57	64	69
Overall image/reputation of Dallas	45	47	50	54	48	48	44	46	51	48	56
Overall quality of new development in Dallas	54	53	55	58	57	57	49	49	55	58	63
Average rating on a 100-point scale (100=Excellent, 0=Poor)											

The City of Dallas Citizen Survey

Comparisons

Ratings of Growth A

Please rate the speed of growth in the following categories in Dallas over the past 2 years:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Population growth	37%	39%	40%	23%	30%	33%	32%	28%	31%	26%	27%	41%	37%
Retail growth (stores, restaurants etc.)	65%	59%	53%	46%	53%	55%	52%	41%	49%	58%	62%	55%	62%
Jobs growth	46%	22%	38%	37%	38%	30%	45%	31%	32%	24%	27%	52%	56%

Proportion of respondents rating as "About right"

Ratings of Growth B

Please rate the speed of growth in the following categories in Dallas over the past 2 years:	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Population growth	30%	23%	39%	45%	36%	38%	27%	29%	27%	29%	27%
Retail growth (stores, restaurants etc.)	51%	50%	58%	66%	71%	52%	51%	48%	57%	60%	62%
Jobs growth	26%	30%	44%	69%	21%	42%	31%	31%	42%	44%	64%

Proportion of respondents rating as "About right"

The City of Dallas Citizen Survey

Comparisons

Ratings of Potential Problems in Dallas A

To what degree, if at all, are the following in Dallas:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Crime	19	12	15	13	10	13	13	14	11	9	12	15	14
Drugs	13	9	12	10	8	9	10	6	10	7	4	13	14
Too much growth	52	41	42	41	37	40	42	33	35	39	36	46	47
Lack of growth	84	71	66	62	67	66	71	54	59	69	69	72	81
Graffiti	60	52	47	39	38	45	42	36	37	43	44	49	48
Noise	60	45	43	40	39	42	45	39	40	43	35	46	46
Run down buildings, weed lots, or junk vehicles	57	36	38	34	30	37	35	33	35	36	25	38	40
Taxes	49	37	40	31	27	37	29	33	39	30	27	33	31
Traffic congestion	27	20	30	23	19	23	23	27	31	20	14	20	23
Unsupervised youth	44	23	23	23	20	24	25	21	23	22	11	28	32
Homelessness	33	23	29	23	20	21	27	22	22	23	16	27	25
Weeds	67	53	47	40	40	48	43	36	43	44	40	52	53

The City of Dallas Citizen Survey

Comparisons

Ratings of Potential Problems in Dallas A

To what degree, if at all, are the following in Dallas:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Absence of communications from the City of Dallas translated into languages other than English	70	67	65	58	63	58	71	47	59	64	52	80	75
Unwanted local businesses	65	63	62	63	52	59	59	50	61	61	51	63	60
Toxic waste or other environmental hazard(s)	56	48	46	50	43	45	49	41	47	48	34	49	51

Average rating on a 100-point scale (100=Not a problem, 0=Major problem)

The City of Dallas Citizen Survey

Comparisons

Ratings of Potential Problems in Dallas B

To what degree, if at all, are the following in Dallas:	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Crime	11	13	13	16	9	16	13	11	9	9	10
Drugs	6	9	13	15	11	12	9	8	6	5	5
Too much growth	35	38	43	51	45	44	43	35	34	34	32
Lack of growth	60	63	77	80	67	72	63	66	69	69	63
Graffiti	40	43	46	49	47	51	43	35	34	37	34
Noise	40	40	45	52	38	50	39	36	41	39	47
Run down buildings, weed lots, or junk vehicles	36	31	38	40	38	39	33	33	31	34	33
Taxes	32	37	33	29	30	38	34	28	25	30	39
Traffic congestion	28	21	20	21	25	27	20	21	14	18	25
Unsupervised youth	23	20	26	35	23	28	24	19	20	23	22
Homelessness	23	19	27	31	28	26	21	22	19	21	25
Weeds	41	43	52	52	48	50	43	41	42	44	41
Absence of communications from the City of Dallas translated into languages other than English	52	60	78	81	75	63	63	64	61	59	64
Unwanted local businesses	57	56	64	63	64	64	61	56	50	46	46
Toxic waste or other environmental hazard(s)	42	46	48	58	55	47	47	44	39	48	45
Average rating on a 100-point scale (100=Not a problem, 0=Major problem)											

The City of Dallas Citizen Survey

Comparisons

Ratings of Safety from Various Problems A

Please rate how safe you feel from the following occurring to you in Dallas:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Violent crime	42	29	29	32	36	31	38	29	31	33	25	40	42
Property crimes	31	23	24	29	29	26	30	27	28	26	25	29	31
Fire	65	54	52	59	57	54	62	47	52	59	57	62	65

Average rating on a 100-point scale (100=Very safe, 0=Very unsafe)

Ratings of Safety from Various Problems B

Please rate how safe you feel from the following occurring to you in Dallas:	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Violent crime	28	31	35	50	26	33	33	35	40	36	45
Property crimes	25	26	28	36	19	25	28	29	32	35	32
Fire	49	55	65	68	61	53	55	59	59	61	69

Average rating on a 100-point scale (100=Very safe, 0=Very unsafe)

The City of Dallas Citizen Survey

Comparisons

Ratings of Feelings of Safety in Various Areas A

Please rate how safe you feel:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
In your neighborhood during the day	78	65	69	69	68	68	71	62	63	68	67	75	76
In your neighborhood after dark	48	39	43	45	45	39	52	43	41	41	32	49	55
In Dallas's downtown area during the day	74	63	70	67	63	67	65	62	66	66	67	67	66
In Dallas's downtown area after dark	37	20	30	31	27	27	30	32	37	27	20	27	22
In Dallas's parks during the day	74	60	69	68	60	66	64	62	64	63	67	64	68
In Dallas's parks after dark	26	16	18	21	22	21	21	21	28	18	20	18	17

Average rating on a 100-point scale (100=Very safe, 0=Very unsafe)

Ratings of Feelings of Safety in Various Areas B

Please rate how safe you feel:	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
In your neighborhood during the day	66	64	73	81	67	69	67	69	73	68	73
In your neighborhood after dark	36	43	46	63	17	46	43	46	52	47	56
In Dallas's downtown area during the day	68	62	66	69	73	68	63	64	64	62	60
In Dallas's downtown area after dark	32	28	27	27	19	29	28	29	32	31	25
In Dallas's parks during the day	64	63	66	69	71	67	64	63	63	58	54
In Dallas's parks after dark	22	20	21	20	11	21	23	20	23	20	22
Average rating on a 100-point scale (100=Very safe, 0=Very unsafe)											

Crime Victimization and Reporting A

	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
During the past twelve months, were you or anyone in your household the victim of any crime?	27%	40%	32%	31%	25%	30%	28%	30%	27%	33%	44%	25%	21%
If yes, was this crime (these crimes) reported to the police?	76%	78%	53%	74%	72%	74%	64%	57%	66%	68%	75%	82%	84%

Percent of respondents whose households were victims of crime, and who reported the crime

Crime Victimization and Reporting B

	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
During the past twelve months, were you or anyone in your household the victim of any crime?	28%	33%	28%	25%	44%	34%	28%	28%	19%	17%	19%
If yes, was this crime (these crimes) reported to the police?	60%	76%	76%	78%	80%	69%	71%	68%	82%	50%	89%
Percent of respondents whose households were victims of crime, and who reported the crime											

The City of Dallas Citizen Survey

Comparisons

Use of Community Amenities A

In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities?	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Used Dallas public libraries or their services	56%	73%	69%	69%	70%	67%	70%	63%	73%	68%	88%	66%	66%
Used Dallas recreation centers	44%	49%	60%	62%	56%	55%	57%	70%	53%	55%	47%	57%	47%
Participated in a recreation program or activity	26%	40%	40%	43%	39%	38%	40%	44%	33%	38%	40%	39%	40%
Visited a Dallas park	83%	83%	92%	87%	78%	82%	84%	86%	84%	75%	87%	84%	88%
Ridden a local bus within Dallas	35%	53%	47%	45%	51%	55%	38%	59%	59%	48%	54%	38%	34%
Attended a meeting of local elected officials or other local public meeting	14%	19%	28%	26%	35%	24%	35%	21%	22%	31%	32%	30%	36%

The City of Dallas Citizen Survey

Comparisons

Use of Community Amenities A

In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities?	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Watched a meeting of local elected officials or other local public meeting on cable television	38%	50%	37%	46%	52%	49%	46%	45%	48%	50%	59%	45%	40%
Recycled used paper, cans or bottles from your home	41%	65%	60%	55%	67%	55%	70%	53%	60%	57%	54%	70%	71%
Volunteered your time to some group/activity in Dallas	42%	43%	40%	36%	46%	41%	45%	18%	33%	41%	49%	55%	64%
Used the Internet for anything	89%	86%	72%	76%	74%	75%	80%	44%	60%	78%	96%	95%	97%

The City of Dallas Citizen Survey

Comparisons

Use of Community Amenities A

In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities?	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Used the Internet to conduct business with Dallas	49%	63%	42%	47%	43%	43%	52%	13%	25%	43%	59%	69%	73%
Purchased an item over the Internet	78%	71%	55%	54%	54%	56%	64%	20%	34%	58%	76%	83%	89%
Attended a music, theater, dance, museum, art or other cultural event in Dallas	75%	78%	62%	65%	71%	67%	75%	46%	48%	73%	74%	86%	93%

Proportion of respondents engaging in activity at least once in last 12 months

The City of Dallas Citizen Survey

Comparisons

Use of Community Amenities B											
In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities?	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Used Dallas public libraries or their services	69%	75%	69%	53%	72%	70%	72%	68%	63%	65%	62%
Used Dallas recreation centers	56%	62%	56%	43%	66%	58%	70%	51%	43%	50%	32%
Participated in a recreation program or activity	36%	45%	36%	35%	37%	42%	49%	32%	33%	37%	25%
Visited a Dallas park	81%	86%	83%	83%	84%	89%	89%	84%	76%	70%	44%
Ridden a local bus within Dallas	60%	52%	44%	19%	62%	44%	49%	53%	45%	52%	29%
Attended a meeting of local elected officials or other local public meeting	25%	27%	31%	31%	19%	24%	26%	37%	30%	39%	24%
Watched a meeting of local elected officials or other local public meeting on cable television	47%	50%	47%	40%	39%	41%	49%	53%	48%	59%	53%
Recycled used paper, cans or bottles from your home	54%	58%	64%	77%	68%	53%	58%	70%	66%	68%	69%
Volunteered your time to some group/activity in Dallas	34%	38%	47%	59%	44%	38%	41%	47%	48%	46%	47%
Used the Internet for anything	58%	76%	94%	97%	93%	79%	81%	81%	70%	57%	47%
Used the Internet to conduct business with Dallas	26%	44%	63%	73%	53%	49%	46%	52%	47%	29%	14%
Purchased an item over the Internet	34%	55%	83%	92%	73%	65%	57%	58%	58%	42%	28%
Attended a music, theater, dance, museum, art or other cultural event in Dallas	54%	66%	84%	92%	71%	68%	70%	73%	62%	76%	70%
Proportion of respondents engaging in activity at least once in last 12 months											

The City of Dallas Citizen Survey

Comparisons

Quality of Service Ratings A

How do you rate the quality of each of the following services?	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Police services	55	39	43	45	47	45	48	41	45	46	43	49	49
Fire services	70	64	69	65	71	68	71	65	70	70	62	70	75
Ambulance/emergency medical services	64	63	63	63	68	66	66	67	65	69	56	64	69
Crime prevention	34	26	33	30	34	32	33	30	37	30	20	34	34
Fire prevention and education	51	49	51	51	51	49	54	49	54	55	31	50	52
Traffic enforcement	46	41	48	40	41	43	41	48	50	41	35	39	38
Garbage collection	65	53	59	57	59	54	63	56	56	57	58	62	61
Recycling	40	39	51	50	51	41	57	48	55	44	47	50	47
Yard waste pick-up	58	46	50	53	53	46	60	52	54	50	44	54	56
Street repair	35	24	26	26	22	24	26	27	29	26	16	22	24
Street cleaning	45	35	40	36	30	35	34	34	37	34	30	32	37
Street lighting	50	31	30	34	36	36	35	35	38	34	33	36	37
Snow removal	61	45	54	51	45	49	49	48	52	46	55	46	58
Sidewalk maintenance	42	30	36	31	28	33	29	34	38	31	19	31	30
Traffic signal timing	43	41	42	42	39	41	40	47	47	42	31	36	35
Amount of public parking	39	34	42	37	41	38	41	48	48	36	32	35	36

The City of Dallas Citizen Survey

Comparisons

Quality of Service Ratings A

How do you rate the quality of each of the following services?	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Bus/transit services	54	49	57	56	54	55	53	61	60	53	54	49	45
Storm drainage	46	42	46	45	42	41	46	48	51	40	42	42	39
Drinking water	51	46	50	52	49	46	54	57	55	43	39	52	47
Sewer services	54	56	53	53	50	51	54	53	55	46	50	52	57
City parks	60	49	52	53	52	53	51	59	53	50	48	50	51
Recreation programs or classes	54	47	45	50	51	51	49	52	52	51	51	45	50
Range/variety of recreation programs and classes	55	40	43	47	48	48	45	51	46	47	49	43	45
Recreation centers/facilities	56	43	46	48	50	51	45	52	51	49	50	44	45
Accessibility of parks	64	51	55	56	53	56	54	59	57	54	55	51	54
Accessibility of recreation centers/facilities	63	43	50	55	52	53	50	57	54	50	54	50	47
Appearance/maintenance of parks	62	42	49	49	49	52	47	52	51	50	54	47	45
Appearance of recreation centers/facilities	64	42	48	49	50	52	46	51	54	51	52	47	43

The City of Dallas Citizen Survey

Comparisons

Quality of Service Ratings A													
How do you rate the quality of each of the following services?	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Land use, planning and zoning	48	39	45	36	37	41	37	44	47	37	40	35	35
Code enforcement (weeds, abandoned buildings, etc)	40	36	33	36	31	36	30	37	38	33	26	31	30
Animal control	42	43	38	38	31	38	33	34	39	34	31	38	35
Economic development	50	46	48	46	45	49	43	52	53	42	44	45	45
Health services	44	48	46	44	46	44	49	45	48	46	39	44	52
Services to seniors	37	50	36	43	41	41	41	45	48	40	37	38	34
Services to youth	42	43	34	38	36	37	38	40	44	36	35	31	32
Services to low-income people	32	44	29	32	34	31	37	36	38	34	23	33	28
Public library services	65	64	64	58	62	63	61	60	66	64	64	59	59
Variety of library materials	66	59	58	58	58	59	59	58	62	60	58	56	59
Public information services	62	48	47	48	49	49	49	50	53	50	44	48	46
Municipal courts	49	45	47	47	41	45	44	51	52	44	32	42	34
Public schools	45	47	40	45	35	43	36	47	54	44	29	27	27
Cable television	48	48	40	48	40	44	42	48	51	40	42	40	37

The City of Dallas Citizen Survey

Comparisons

Quality of Service Ratings A

How do you rate the quality of each of the following services?	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Bulk trash pick-up	56	52	54	49	49	46	55	46	53	47	46	52	57
Alley maintenance	49	29	29	22	32	34	28	25	37	29	32	34	27
3-1-1 services	54	51	58	53	51	52	54	50	60	49	48	53	51
WRR 101.1 FM broadcast of City Council meetings	59	52	62	54	61	59	60	49	63	55	73	60	67
WRR 101.1 FM classical music programming	68	58	66	61	68	63	70	51	58	62	75	71	80
Arts and cultural programs	62	51	54	54	58	56	57	56	54	54	52	58	63
Accessibility of arts and cultural centers/facilities	65	50	53	52	56	55	57	52	54	54	51	58	61
Appearance of arts and cultural centers/facilities	65	57	59	55	61	60	60	57	56	58	57	62	65
Average rating on a 100-point scale (100=Excellent, 0=Poor)													

The City of Dallas Citizen Survey

Comparisons

Quality of Service Ratings B

How do you rate the quality of each of the following services?	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Police services	45	42	48	53	31	42	40	51	52	59	65
Fire services	68	66	70	74	70	65	64	70	75	79	77
Ambulance/emergency medical services	67	63	65	71	76	58	60	69	70	78	77
Crime prevention	33	29	31	36	20	30	28	34	38	43	39
Fire prevention and education	50	49	51	54	49	49	44	53	55	62	51
Traffic enforcement	46	41	39	42	35	45	37	39	45	52	49
Garbage collection	57	54	64	60	52	57	57	57	62	66	71
Recycling	48	44	49	54	37	46	51	46	55	61	55
Yard waste pick-up	50	46	56	62	36	52	49	54	57	59	59
Street repair	29	22	21	27	31	26	17	24	24	32	28
Street cleaning	35	34	33	36	40	39	27	31	31	36	36
Street lighting	39	30	37	40	38	34	33	34	36	45	46
Snow removal	47	47	55	54	55	53	44	44	44	51	50
Sidewalk maintenance	36	26	32	30	44	34	25	27	29	35	34
Traffic signal timing	46	40	37	36	43	42	34	39	39	44	48
Amount of public parking	45	35	34	43	41	42	33	37	39	48	43
Bus/transit services	60	53	49	47	60	54	55	49	56	61	58
Storm drainage	46	40	42	47	49	44	42	40	41	46	55
Drinking water	48	49	47	55	50	48	43	49	51	59	64

The City of Dallas Citizen Survey

Comparisons

Quality of Service Ratings B											
How do you rate the quality of each of the following services?	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Sewer services	50	49	56	58	51	52	46	54	50	61	60
City parks	53	51	51	53	51	50	51	51	55	61	60
Recreation programs or classes	50	50	51	50	62	46	45	51	55	59	57
Range/variety of recreation programs and classes	46	46	47	45	61	42	41	48	53	54	48
Recreation centers/facilities	49	48	49	46	56	46	44	49	52	57	56
Accessibility of parks	55	54	53	56	67	54	52	54	55	55	57
Accessibility of recreation centers/facilities	52	53	51	48	64	50	47	49	55	59	57
Appearance/maintenance of parks	51	48	51	49	58	47	49	47	54	59	53
Appearance of recreation centers/facilities	52	49	52	43	63	46	47	47	55	59	54
Land use, planning and zoning	41	34	43	40	51	42	34	34	37	42	41
Code enforcement (weeds, abandoned buildings, etc)	37	30	33	34	38	35	29	31	33	38	33
Animal control	36	33	33	42	40	36	34	33	34	38	42
Economic development	50	43	46	48	49	48	43	41	46	56	56
Health services	45	44	45	54	45	46	43	42	47	55	60
Services to seniors	44	36	41	48	49	40	36	39	39	48	54
Services to youth	39	34	38	38	47	38	30	36	36	41	45
Services to low-income people	34	29	38	37	26	36	29	31	29	43	45
Public library services	63	60	66	59	72	62	55	62	60	66	75

The City of Dallas Citizen Survey

Comparisons

Quality of Service Ratings B											
How do you rate the quality of each of the following services?	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Variety of library materials	58	58	62	59	66	59	53	57	55	66	69
Public information services	50	49	50	49	52	47	48	47	49	60	59
Municipal courts	48	47	39	38	45	46	41	39	46	49	58
Public schools	49	43	30	25	58	38	35	37	42	42	40
Cable television	47	44	43	33	56	43	42	37	43	46	50
Bulk trash pick-up	49	44	55	57	46	48	49	51	53	55	60
Alley maintenance	35	23	34	33	47	31	24	26	27	44	41
3-1-1 services	53	48	56	56	73	55	50	45	53	60	52
WRR 101.1 FM broadcast of City Council meetings	55	53	68	65	68	56	55	56	61	69	66
WRR 101.1 FM classical music programming	60	57	75	80	72	60	65	66	72	68	78
Arts and cultural programs	53	54	62	60	53	54	54	57	62	66	64
Accessibility of arts and cultural centers/facilities	51	54	62	58	67	52	51	55	60	62	61
Appearance of arts and cultural centers/facilities	55	58	67	62	69	54	57	61	63	66	67
Average rating on a 100-point scale (100=Excellent, 0=Poor)											

The City of Dallas Citizen Survey

Comparisons

Ratings of Various Levels of Government A

Overall, how would you rate the quality of services provided by...	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
The City of Dallas	53	48	49	47	46	47	47	46	53	49	40	45	47
The Federal Government	51	43	45	37	38	42	39	39	49	44	35	38	35
The State Government	53	44	46	40	38	43	40	44	49	43	33	41	35

Average rating on a 100-point scale (100=Excellent, 0=Poor)

Ratings of Various Levels of Government B

Overall, how would you rate the quality of services provided by...	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
The City of Dallas	47	47	50	46	46	48	41	46	52	54	57
The Federal Government	44	38	42	38	45	43	32	40	42	43	49
The State Government	44	41	41	38	49	45	35	38	39	46	45

Average rating on a 100-point scale (100=Excellent, 0=Poor)

The City of Dallas Citizen Survey

Comparisons

Proportion of Population Having Contact with City Employees A

	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months?	64%	60%	54%	51%	62%	55%	64%	47%	44%	62%	81%	63%	67%

Percent of respondents who reported contact with a City employee in the last 12 months

Proportion of Population Having Contact with City Employees B

	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months?	50%	59%	67%	68%	71%	56%	62%	62%	58%	53%	46%

Percent of respondents who reported contact with a City employee in the last 12 months

Ratings of Contact with City Employees A

What was your impression of employees of the City of Dallas in your most recent contact?	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Knowledge	58	50	57	48	53	54	53	49	56	57	50	54	50
Responsiveness	46	46	55	41	46	48	45	38	50	51	43	47	46
Courtesy	55	45	58	43	53	51	52	47	48	56	48	53	51
Overall Impression	51	46	56	42	49	50	48	47	49	52	47	50	45

Average rating on a 100-point scale (100=Excellent, 0=Poor)

Ratings of Contact with City Employees B

What was your impression of employees of the City of Dallas in your most recent contact?	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Knowledge	55	52	52	53	57	47	51	55	60	61	59
Responsiveness	46	46	46	48	44	43	44	45	52	59	58
Courtesy	54	49	50	55	42	47	48	52	56	69	68
Overall Impression	51	49	47	50	42	45	46	49	53	62	59

Average rating on a 100-point scale (100=Excellent, 0=Poor)

The City of Dallas Citizen Survey

Comparisons

Ratings of Public Trust A

Please rate the following statements:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
I receive good value for the City of Dallas taxes I pay	55	51	53	48	48	52	47	54	54	54	45	43	45
I am pleased with the overall direction that the City of Dallas is taking	55	56	57	49	48	53	49	57	58	55	43	45	45
The City of Dallas government welcomes citizen involvement	52	51	61	50	52	54	52	60	60	55	54	46	45
The City of Dallas government listens to citizens	50	46	53	46	42	47	44	53	51	49	41	38	39

Average rating on a 100-point scale (100=Strongly agree, 0=Strongly disagree)

The City of Dallas Citizen Survey

Comparisons

Ratings of Public Trust B											
Please rate the following statements:	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
I receive good value for the City of Dallas taxes I pay	53	52	45	44	44	48	45	47	52	63	68
I am pleased with the overall direction that the City of Dallas is taking	55	54	45	48	53	52	49	47	55	55	63
The City of Dallas government welcomes citizen involvement	56	56	48	49	50	55	51	48	55	57	63
The City of Dallas government listens to citizens	50	49	39	40	44	48	42	41	51	52	53

Average rating on a 100-point scale (100=Strongly agree, 0=Strongly disagree)

Perceptions of the Economy A

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
Very positive	8%	1%	2%	8%	5%	3%	7%	10%	7%	2%	1%	4%	4%
Somewhat positive	37%	25%	28%	25%	23%	25%	27%	19%	27%	21%	26%	29%	34%
Neutral	43%	53%	53%	45%	42%	46%	45%	50%	48%	44%	41%	46%	41%
Somewhat negative	9%	16%	14%	16%	24%	19%	18%	12%	14%	26%	21%	18%	20%
Very negative	3%	5%	4%	6%	6%	7%	3%	9%	4%	7%	10%	3%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Perceptions of the Economy B

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Very positive	5%	5%	3%	7%	7%	6%	3%	2%	7%	6%	5%
Somewhat positive	19%	23%	35%	35%	19%	29%	21%	25%	26%	27%	24%
Neutral	49%	46%	42%	44%	52%	47%	47%	42%	41%	40%	49%
Somewhat negative	20%	20%	17%	13%	12%	11%	24%	28%	21%	20%	20%
Very negative	7%	7%	2%	2%	10%	6%	5%	3%	5%	7%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

The City of Dallas Citizen Survey

Comparisons

Policy Question #1 A

How do you rate Dallas as a place to do business?	How many years have you lived in Dallas?					Is this house, apartment, or mobile home...		What is the highest degree or level of school you have completed?					
	Less than 2 years	2 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	12th Grade or less, no diploma	High school diploma	Some college, no degree	Associate's degree (e.g. AA, AS)	Bachelor's degree (e.g. BA, AB, BS)	Graduate degree or professional degree
How do you rate Dallas as a place to do business?	85%	72%	73%	73%	69%	72%	75%	62%	63%	69%	69%	86%	82%

Percent rating "excellent" or "good."

Policy Question #1 B

How do you rate Dallas as a place to do business?	How much do you anticipate your household's total income before taxes will be for the current year?				In which category is your age?						
	Less than \$24,999	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 or more	18 to 24 years	25 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
How do you rate Dallas as a place to do business?	60%	73%	82%	87%	70%	74%	68%	67%	73%	82%	85%

Percent rating "excellent" or "good."