

# Memorandum



CITY OF DALLAS

DATE March 8, 2024

TO Honorable Mayor and Members of the City Council

SUBJECT **Public Safety Dashboards – February 2024**

Due to the timing of March's Public Safety Committee meeting date and the closing of February data was not available to complete the dashboards in time for posting. Attached you will find a copy of the February Public Safety Dashboards for your awareness and review.

Should you have any questions or concerns please contact me at (214) 670-5299.

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager  
**[Attachment]**

c: T.C. Broadnax, City Manager  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Billierae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Deputy City Manager

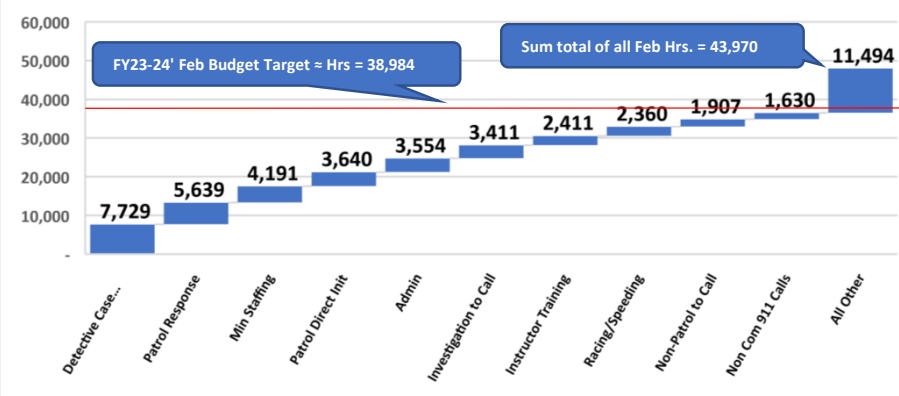
Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

# Dallas Police Department Dashboard February 2024

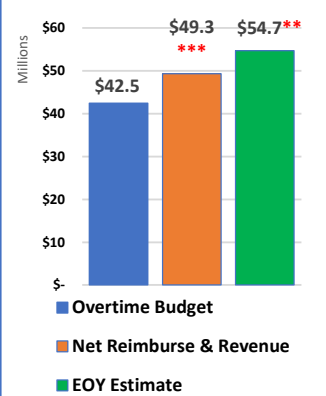
## FY23-24 BUDGET

## CRIME REPORTING\*\*\*\*\*

### February Top 10 OT Activity Codes (By Hrs.)\*



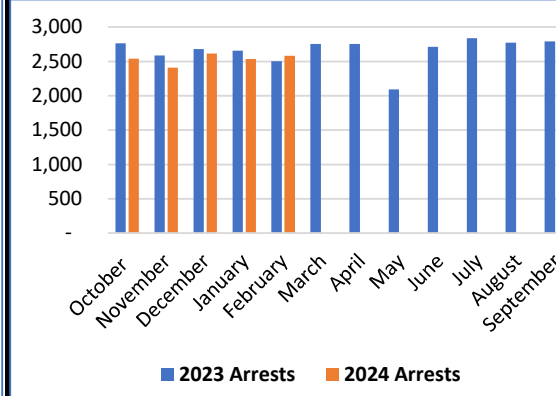
### Sworn Overtime



### Total Budget



### Total Arrests



### Year to Date Crime (NIBRS)

January 1, 2024 - February 29, 2024

Offense	Count		Diff	% Change	Clearance Rate
	2024	2023			
Assault Offenses	3,780	4,167	-387	-9.3%	61.8%
Agg Assault FV	234	275	-41	-14.9%	-
Simple Assault FV	1,566	1,640	-74	-4.5%	-
Homicide Offenses	36	47	-11	-23.4%	54.3%
Murder & Nonnegligent Manslaughter	35	39	-4	-10.3%	-
Human Trafficking	7	7	0	0.0%	57.1%
Kidnapping / Abduction	21	29	-8	-27.6%	105.3%
Sex Offenses	81	142	-61	-43.0%	56.8%
Sub-Total	3,925	4,392	-467	-10.6%	61.8%
Arson	19	22	-3	-13.6%	10.5%
Bribery	-	1	-1	-100.0%	-
Burglary / Breaking & Entering	965	1,003	-38	-3.8%	8.2%
Counterfeiting / Forgery	31	48	-17	-35.4%	12.9%
Destruction / Vandalism	1,354	1,525	-171	-11.2%	8.9%
Embezzlement	17	51	-34	-66.7%	17.7%
Extortion / Blackmail	3	-	3	-	-
Fraud	329	375	-46	-12.3%	62.3%
Larceny / Theft	3,601	4,460	-859	-19.3%	4.8%
Motor Vehicle Theft	2,627	2,245	382	17.0%	6.4%
Robbery	347	328	19	5.8%	22.2%
Stolen Property Offenses	130	143	-13	-9.1%	114.6%
Sub-Total	9,423	10,201	-778	-7.6%	10.4%
Animal Cruelty	18	16	2	12.5%	22.2%
Drug / Narcotics	1,732	1,623	109	6.7%	61.7%
Gambling	16	9	7	77.8%	12.5%
Pornography / Obscene Material	4	8	-4	-50.0%	175.0%
Prostitution Offenses	44	75	-31	-41.3%	81.8%
Weapon Law Violations	353	391	-38	-9.7%	69.1%
Sub-Total	2,167	2,122	45	2.1%	62.9%
Total	15,515	16,715	-1,200	-7.2%	30.0%

## SWORN STAFFING AND HIRING FISCAL YEAR\*\*\*\*

## PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	FY 23-24 YTD	FY 22-23 YTD	FY 21-22
CBD	88	89	80
Central	167	168	180
NE	272	274	311
SE	254	256	279
SW	238	241	265
NW	229	228	236
NC	189	193	214
SC	247	238	264
Nuisance Abatement	7	9	10
Community Affairs (NPO)	109	102	92
Right Care	22	23	18
Patrol Total	1,822	1,818	1,948
Support	126	119	118
Administrative	184	182	136
Investigations	498	500	462
Tactical and Special Ops	272	275	256
Trainees	135	164	164
Total	3,037	3,058	3,084

Division	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	1.13%	-1.23%	-2.06%	-0.64%	6.94	32.86
NE	-14.94%	-1.02%	-9.42%	-5.38%	9.59	95.42
SE	-11.68%	-4.98%	0.48%	-3.45%	10.88	109.04
SW	-19.51%	2.55%	-13.16%	-6.24%	11.11	63.12
NW	-3.87%	-16.51%	-18.90%	-12.80%	8.28	39.54
NC	-0.74%	-22.07%	-24.13%	-16.97%	9.59	47.93
SC	-15.10%	-14.23%	-7.66%	-7.55%	10.99	78.96

\*CBD crime and response time data included in Central

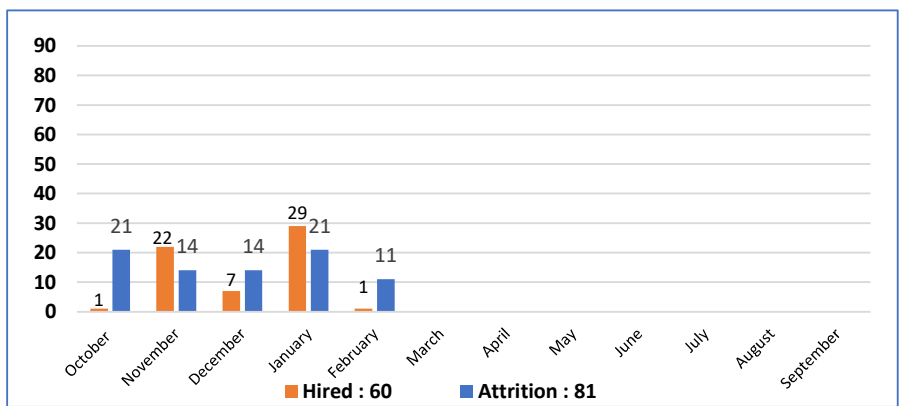
### INTERNAL AFFAIRS\*\*\*\*\*

Complaint Type	2024 YTD	2023 YTD	% Change
Investigations Completed	53	36	47.2%
Use of Force Complaints Received	7	18	-61.1%

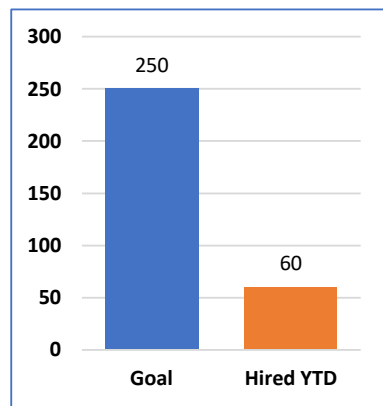
## COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	Feb Avg Answer	Feb Service Level	
135,117	4 Seconds	92.23%	
911 Operator Staffing			
Trainee	Operator	Actual	Authorized
7	96	103	130

### FY 23-24 Hiring and Attrition



### FY23-24 Hiring Goal : 250



### Top 911 Calls

Type	Calls YTD	February-2024	February-2023
Major Disturbance	15,519	7,797	8,128
Other Incidents	7,974	4,091	3,910
Other Escalated	9,252	4,626	4,645
Suspicious Person	3,860	2,014	1,960
Minor Accident	3,556	1,819	1,826
Business Alarm	3,069	1,321	1,287
Major Accident	3,008	1,583	1,460
Loud Music	2,591	1,459	1,414
Burg Motor Veh	211	101	287
Crisis Intervention	1,971	1,045	1,038
911 Hang-up	616	308	461

### February Reports

Expeditor Reports		DORS Reports			
2,142		821			
Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Feb-24	9.20	61.68	191.47	224.39	10,669
YTD 2024	9.75	68.10	195.11	218.20	76,595
Feb-23	10.13	86.93	575.28	581.11	10,794
YTD 2023	9.78	80.52	500.57	528.52	84,335

## Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY23's YTD expenditure trends.

\*\*\* Reimbursement and Revenue for DPD

\*\*\*\*Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

\*\*\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

\*\*\*\*\*Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving

Racing / Speeding Hotspots

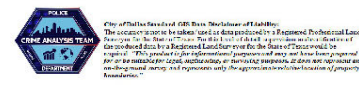
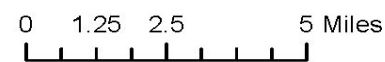
Racing / Speeding Operational Activity

# Takeover Locations

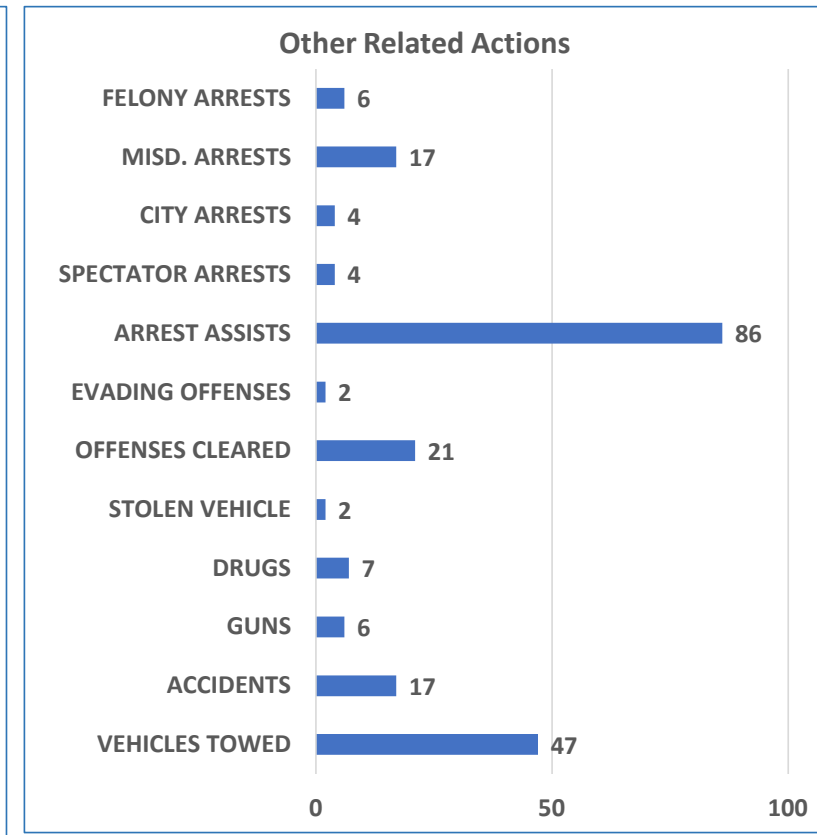
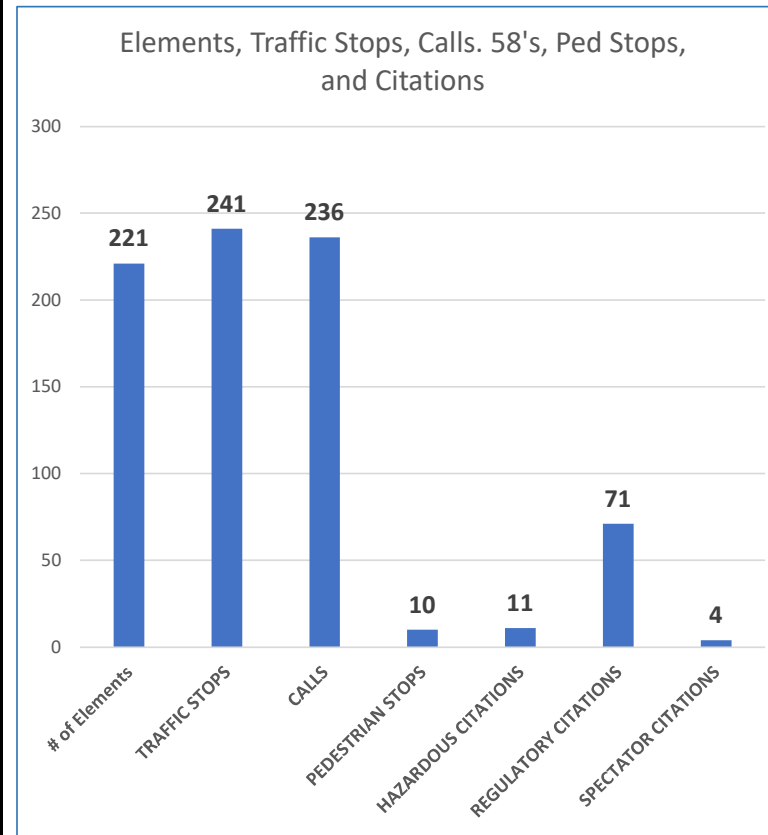


No data for January or February 2024

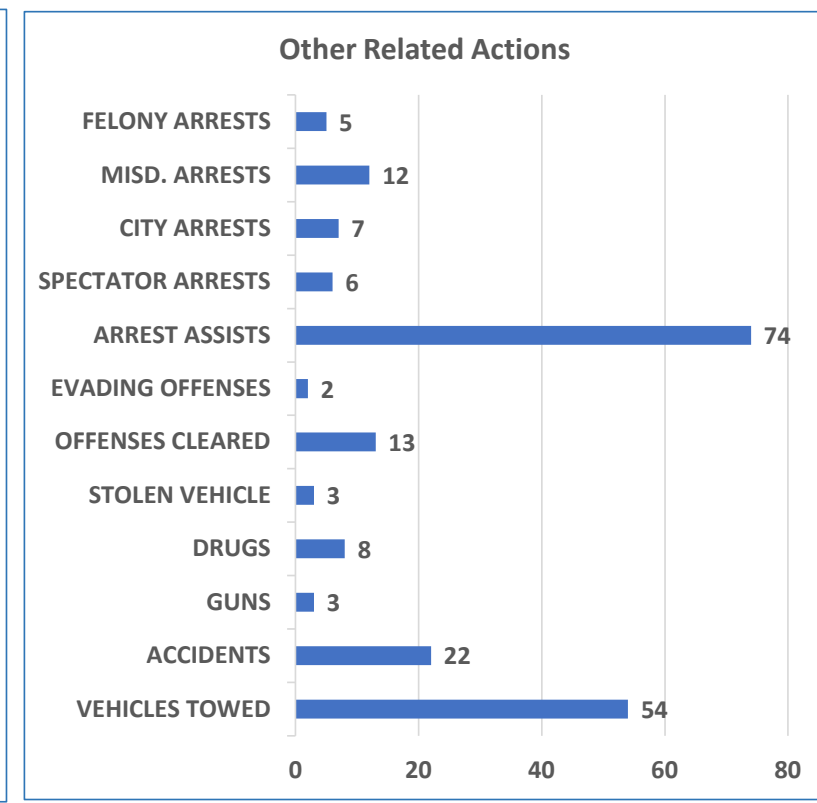
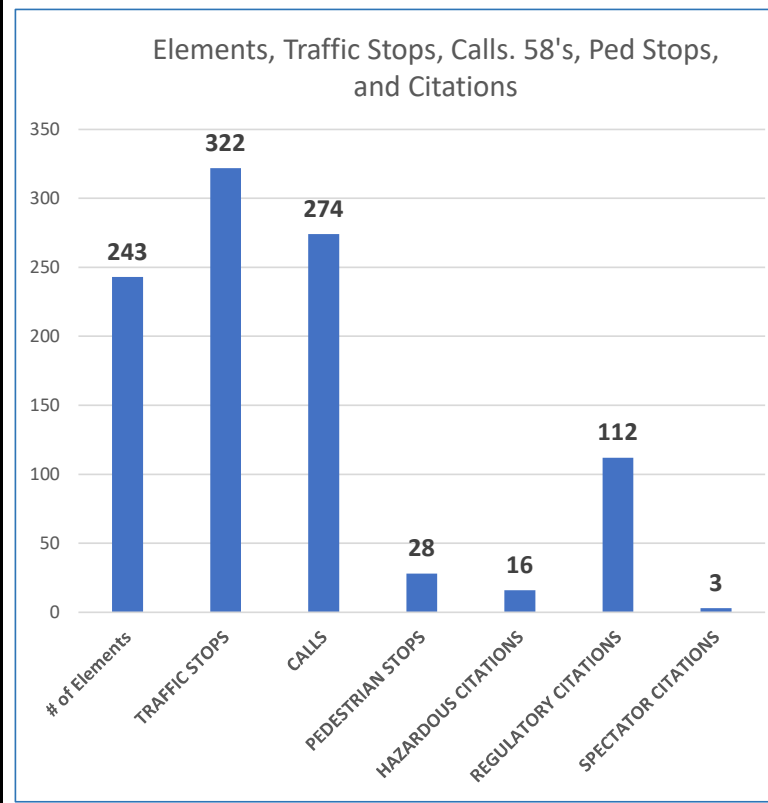
Date/Time: 3/1/2024 2:08 PM



Jan-24



Feb-24



Notes:

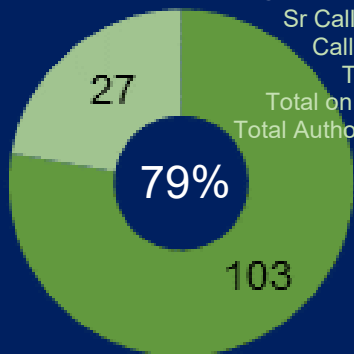
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.



# 9-1-1 Communications Dashboard (February) 2024

## 911 Staffing



	Service Level Comparison		
Month	FY'24	FY'23	FY'22
October	94.70%	98.40%	88.83%
November	95.10%	98.58%	94.57%
December	92.21%	97.84%	97.60%
January	94.39%	98.25%	98.07%
February	92.23%	98.25%	99.01%
March		97.05%	98.16%
April		94.23%	97.87%
May		75.04%	97.82%
June		91.12%	97.48%
July		93.10%	94.39%
August		95.96%	96.92%
September		92.16%	98.26%
<b>FY' Service Level</b>		<b>93.62%</b>	<b>96.47%</b>



February 2024  
Service Level

**92.23%**



YTD Level  
Jan 1 – Feb 29, 2024

**93.34%**



Average Answer Time  
Feb 2024

**:04**



February 2024  
Total 9-1-1 Calls

**135,117**



Call Takers in Training

**7**



Call Takers in Background

**2**

	Total Emergency Calls		
Month	FY' 24	FY' 23	FY' 22
October	153,609	152,305	169,217
November	138,000	139,556	146,055
December	145,062	153,187	155,427
January	140,401	146,772	142,329
February	135,117	137,468	126,752
March		162,022	149,460
April		162,761	154,103
May		195,513	162,569
June		183,954	154,464
July		174,320	167,423
August		159,472	156,616
September		154,748	152,545

**FY' 23 Total 1,922,078** **FY' 22 Total 1,836,960** = 4.63% (increase)



# DFR Executive Summary for Month Ending: February 2024



**47,274**

Total 911 DFR Incidents  
Incidentes totales de 911 DFR

**86%**

Medical Responses within 9 minutes  
Respuestas médicas en 9 minutos o menos

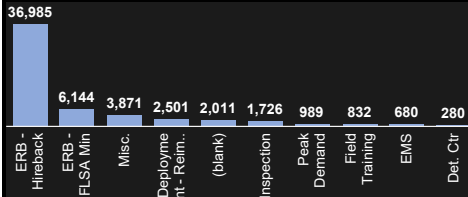
**39%**

Medical Responses within 5 minutes  
Respuestas médicas en 5 minutos o menos

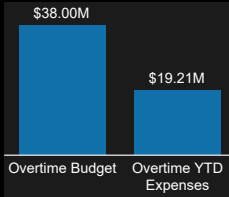
**93%**

Structure Fire Responses within 5 minutes, 20 seconds  
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

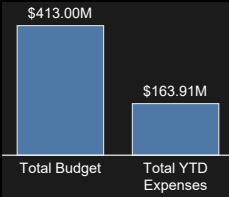
### Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



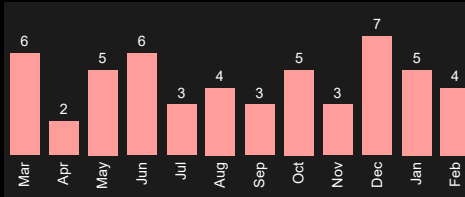
### Sworn Overtime Presupuesto de Horas Extras



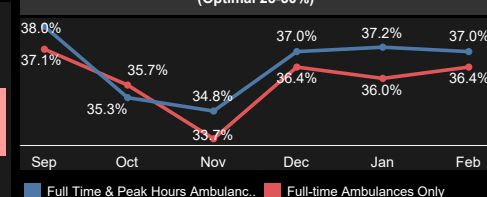
### Total Budget\* Presupuesto



### Significant Fires Incendios Significativos por Mes



### Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

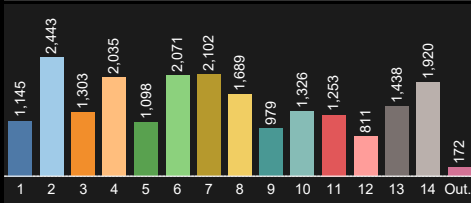


### Sworn Staffing & Hiring Categorías de Personal

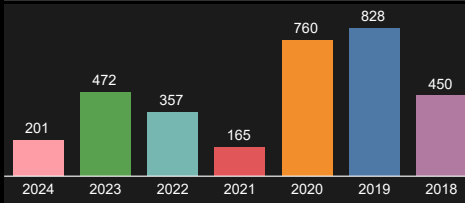
	2022	2023	2024
EMS & Emergency Resp..	1,656	1,597	1,623
Dispatch Comms & GIS	61	58	64
Fire Prevention & Inspec..	84	93	112
Training & Recruitment	157	181	280
Arson Investigation EOD	21	25	24
Aircraft Rescue Fire Figh..	34	45	45
Total Staff	2,013	1,999	2,148

Number of Frontline Paramedics: 882  
Total Number of Active Paramedics: 1,639

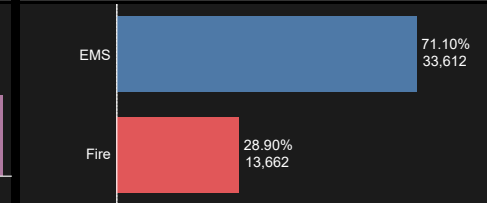
### Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



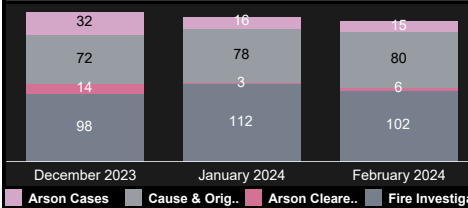
### Smoke Detector Installs Instalaciones de Alarma de Humo



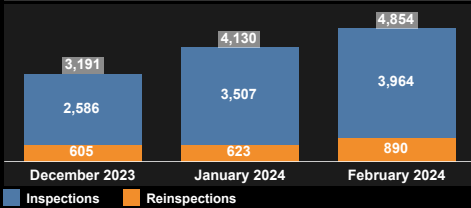
### Fire Communications & Dispatch Despachos por Categorías de Incidente



### Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



### Inspections & Re-Inspections Inspecciones de Estructuras



### Academy Breakdown Información de la Academia

Class:	371	372	373	374
# of Trainees	25	26	27	28
Start Date	Oct-22	Oct-22	Mar-23	Mar-23
End Date	Mar-24	Mar-24	May-24	May-24
ERB Assigned	Aug-24	Aug-24	Oct-24	Oct-24

### Fleet Status (Spanish Placeholder)

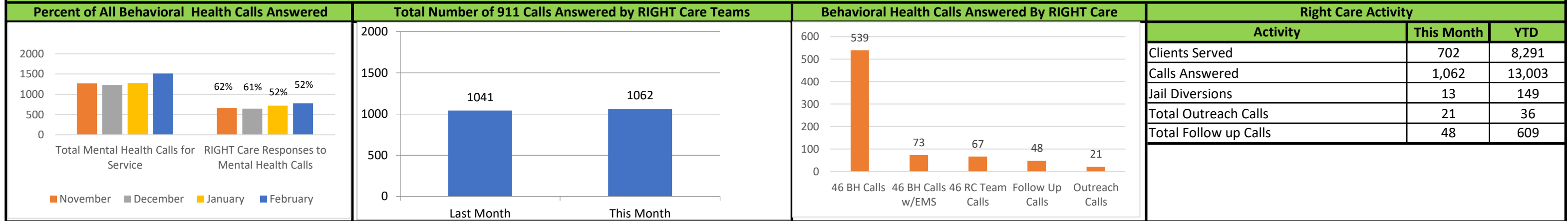
Apparatus	Capacity	Current	Repair	Order	Reserv..
Engine	58	58	23	4	1
Rescue	47	46	26	29	2
Squad	6	6	0	0	0
Truck	23	23	12	2	2

\*Orders are deliveries expected by end of CY23  
\*Squads make up apparatus deficits

\* YTD-Exp - Do Not Include Encumbrances

## Office of Integrated Public Safety Solutions - February 2024 Dashboard

### Behavioral & Mental Illness Response Metrics



Crisis Intervention Team			IPS DFR Welfare Response Unit - Crisis Coordinator Activity			Summer Enrichment Program	
Referrals/911 Calls Answered	Month	Year to Date	Activity	This Month	Year to Date	Activity	July
DPD Referrals	509	2503	Calls Answered	154	721	Sites Hosted	4
Community Referrals	45	502	Social Service Referrals	52	253	Mentoring Contacts	60
311 Service Requests	12	37	<b>H.A.R.T Team Engagements</b>			Field Trips	3
Metrocare Appointments	35	186	Activity	This Month	Year to Date	Meals Provided	1320
911 Call Response	183	1126	Persons Engaged	62	760	College Tours	2
			Social Service Referrals	12	93		

### Place Based Environmental Risk Interventions

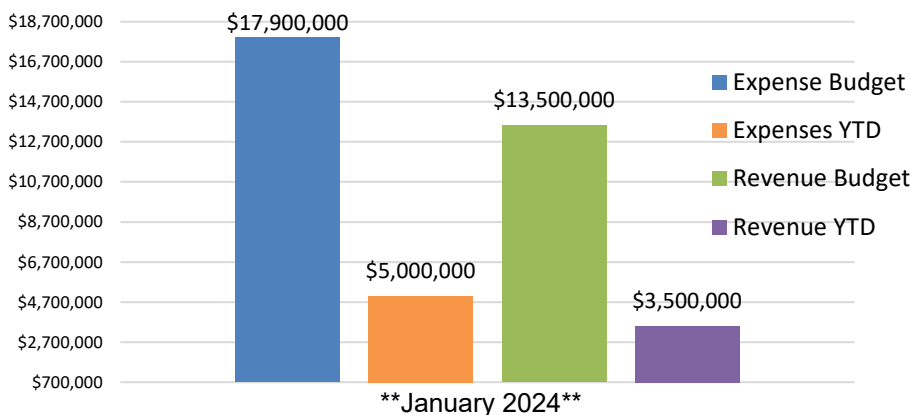
Risk Terrain Modeling Area Environmental Interventions	Street Light Conversions in High Risk Areas	Night Time Violent Crime																																																										
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2" style="text-align: right;">2024</th> </tr> </thead> <tbody> <tr> <td>Interventions Provided</td> <td style="text-align: right;">905</td> </tr> <tr> <td>CPTED Recommendations</td> <td style="text-align: right;">64</td> </tr> <tr> <td>After-hours Properties Assessed</td> <td style="text-align: right;">74</td> </tr> <tr> <td>Streetlight Enhancement Requests</td> <td style="text-align: right;">9</td> </tr> <tr> <td>Violations Reported</td> <td style="text-align: right;">87</td> </tr> <tr> <td>120-Day Violation Compliance</td> <td style="text-align: right;">29</td> </tr> <tr> <td>Community Engagement</td> <td style="text-align: right;">252</td> </tr> <tr> <td>Coordination Services Provided</td> <td style="text-align: right;">419</td> </tr> </tbody> </table>	2024		Interventions Provided	905	CPTED Recommendations	64	After-hours Properties Assessed	74	Streetlight Enhancement Requests	9	Violations Reported	87	120-Day Violation Compliance	29	Community Engagement	252	Coordination Services Provided	419	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Total Streetlights Converted as of February 2023 and February 2024</th> </tr> <tr> <th></th> <th>2023</th> <th>2024</th> <th>% Diff</th> </tr> </thead> <tbody> <tr> <td>Total LED Streetlights</td> <td>140</td> <td>154</td> <td>10.0%</td> </tr> <tr> <td>Total Streetlights</td> <td>241</td> <td>241</td> <td>0.0%</td> </tr> <tr> <td>Percent of Streetlights that are LED</td> <td>58.1%</td> <td>63.9%</td> <td>10.0%</td> </tr> </tbody> </table>	Total Streetlights Converted as of February 2023 and February 2024					2023	2024	% Diff	Total LED Streetlights	140	154	10.0%	Total Streetlights	241	241	0.0%	Percent of Streetlights that are LED	58.1%	63.9%	10.0%	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">February 2023 and February 2024 Year-to-Date Comparisons</th> </tr> <tr> <th></th> <th>2023</th> <th>2024</th> <th>% Diff</th> </tr> </thead> <tbody> <tr> <td>Violent Crime Victims</td> <td>1,040</td> <td>841</td> <td>-19.1%</td> </tr> <tr> <td>Night Time Violent Crime Victims</td> <td>477</td> <td>412</td> <td>-13.6%</td> </tr> <tr> <td>Night Time Violent Crime Rate</td> <td>45.9%</td> <td>49.0%</td> <td>6.8%</td> </tr> </tbody> </table>	February 2023 and February 2024 Year-to-Date Comparisons					2023	2024	% Diff	Violent Crime Victims	1,040	841	-19.1%	Night Time Violent Crime Victims	477	412	-13.6%	Night Time Violent Crime Rate	45.9%	49.0%	6.8%
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### IPS Annual Performance Metrics

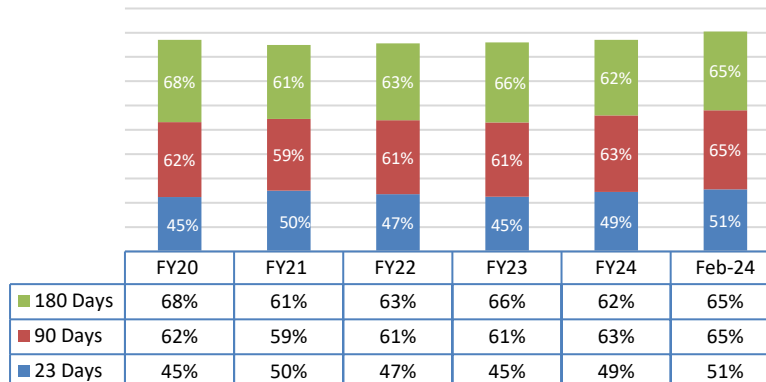
GOAL	YTD	Last YTD	% Change																												
Reduce incidents of gun violence in high-risk areas by 5%	84	97	-15%	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3" style="background-color: #cccccc;">Increase RIGHT Care response rate to behavioral health calls by 5%</th> </tr> <tr> <th>Calls Answered</th> <th>Behavioral Health Calls Answered</th> <th>Rate of Calls Answered</th> </tr> </thead> <tbody> <tr> <td>2874</td> <td>1475</td> <td style="color: red;">51%</td> </tr> <tr> <td colspan="3" style="background-color: #cccccc;">Expand the Number of properties served by the Apartment Communities Initiative</td> </tr> <tr> <th>Current</th> <th>Upcoming</th> <th>Goal</th> </tr> <tr> <td>28</td> <td>7</td> <td style="color: green;">6 Simultaneous</td> </tr> <tr> <th colspan="3" style="background-color: #cccccc;">Decrease PD Calls for Service and Criminal Offenses at Public Safety Nuisance Properties by 10%</th> </tr> <tr> <th>YTD Calls for Service</th> <th>YTD Offenses</th> <td></td> </tr> <tr> <td style="color: green;">-14%</td> <td style="color: green;">-54%</td> <td></td> </tr> </tbody> </table>	Increase RIGHT Care response rate to behavioral health calls by 5%			Calls Answered	Behavioral Health Calls Answered	Rate of Calls Answered	2874	1475	51%	Expand the Number of properties served by the Apartment Communities Initiative			Current	Upcoming	Goal	28	7	6 Simultaneous	Decrease PD Calls for Service and Criminal Offenses at Public Safety Nuisance Properties by 10%			YTD Calls for Service	YTD Offenses		-14%	-54%	
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Increase number of social services provided by Violence Intervention programs by 10%	784	1129	120%																												
Decrease rate of night crimes in lighted areas by 10%	2430	2350	-30%																												
Increase Social Service Referrals by 10%	6038	1071	563%																												

# Dallas Municipal Court and Dallas Marshals Office: Month Ending February 2024

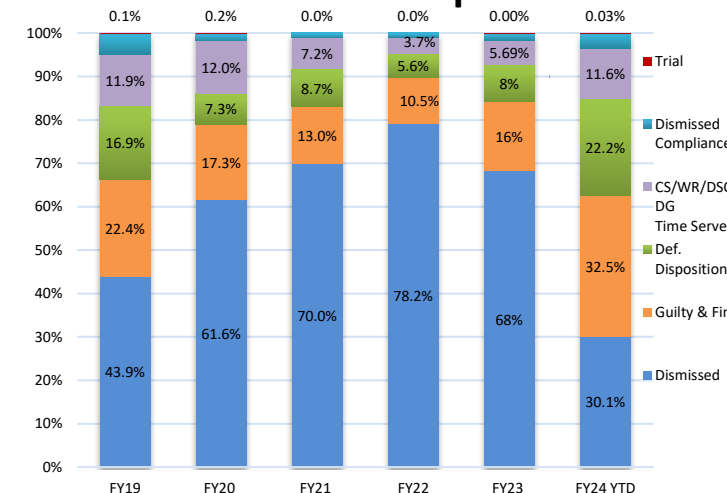
## Municipal Court Budget



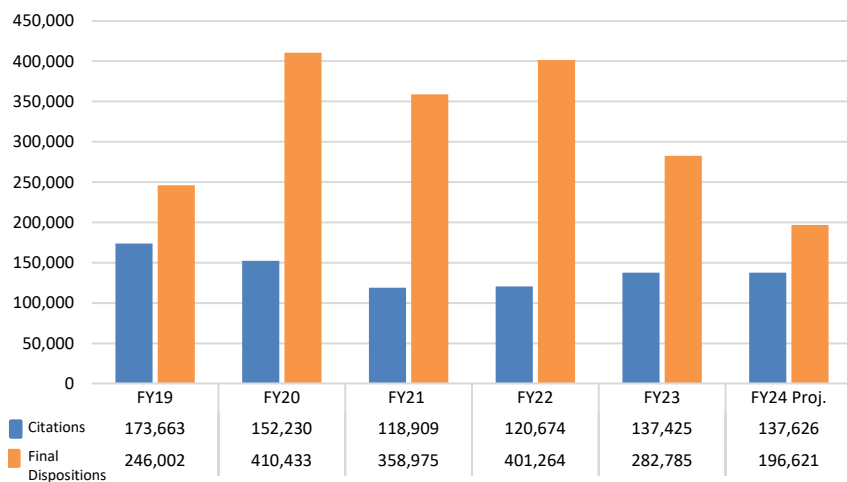
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



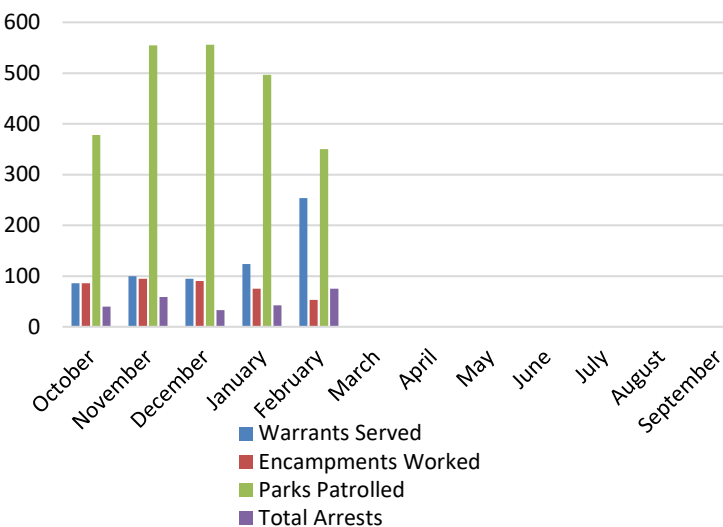
## Courthouse Dispositions



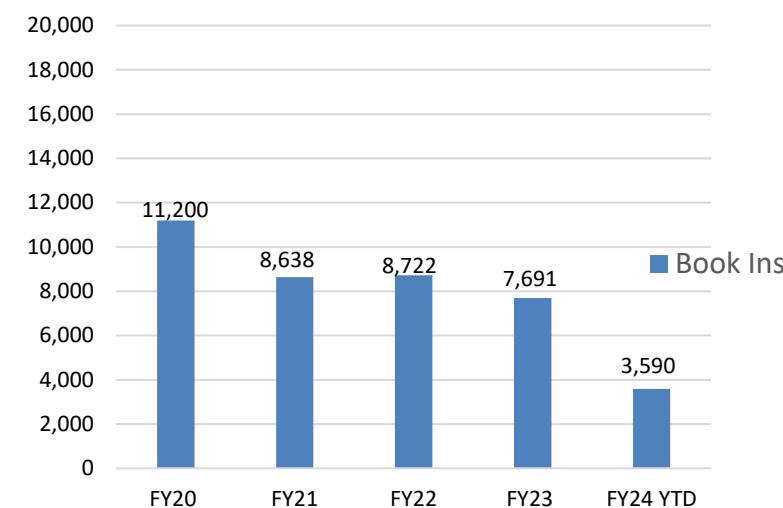
## Citation Count & Final Dispositions



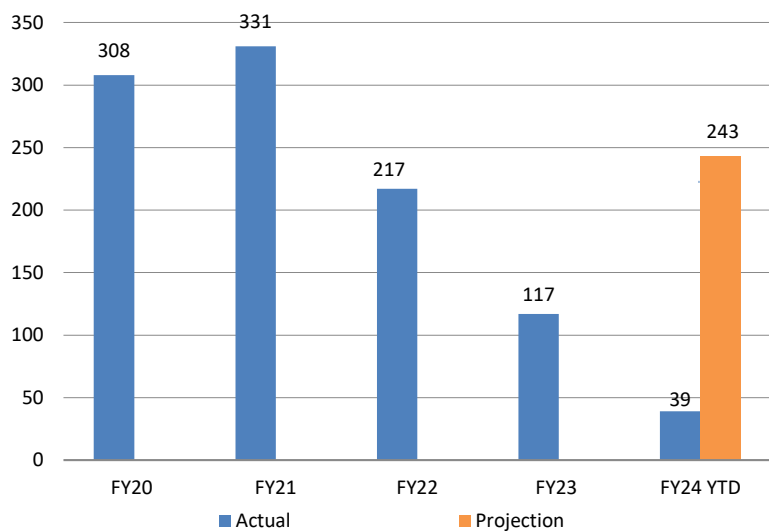
## Marshal's Enforcement Activity



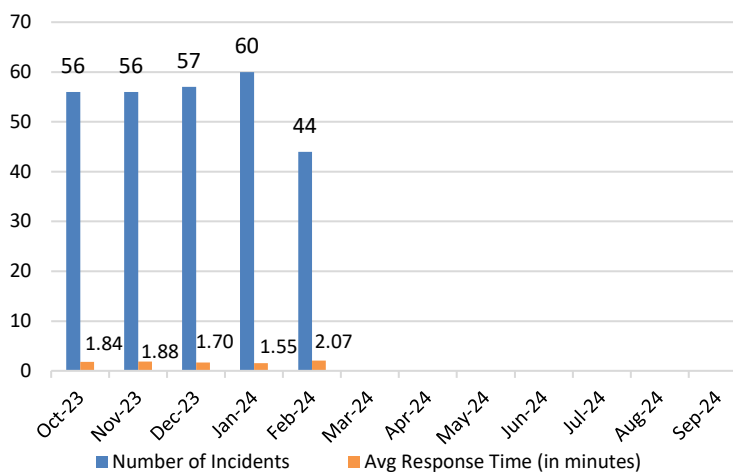
## City Detention Center Book-Ins



## Environmental Cases Filed



## Security Incidents and Response Time



## Sobering Center Performance

