

City of Dallas Water Utilities

Highland Hills Area Drinking Water Quality

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OUTLINE

- DWU Background
- Water Source and Treatment Plants
- Monitoring Plans



CITY OF DALLAS WATER UTILITIES

- Founded in 1881
- Funded from water, wastewater and storm water revenues
- 1,600 employees
- 2.5 Million Population served
- 1.3 million - within Dallas
- 1.2 million in 27 wholesale customer cities
- 699 square mile service area



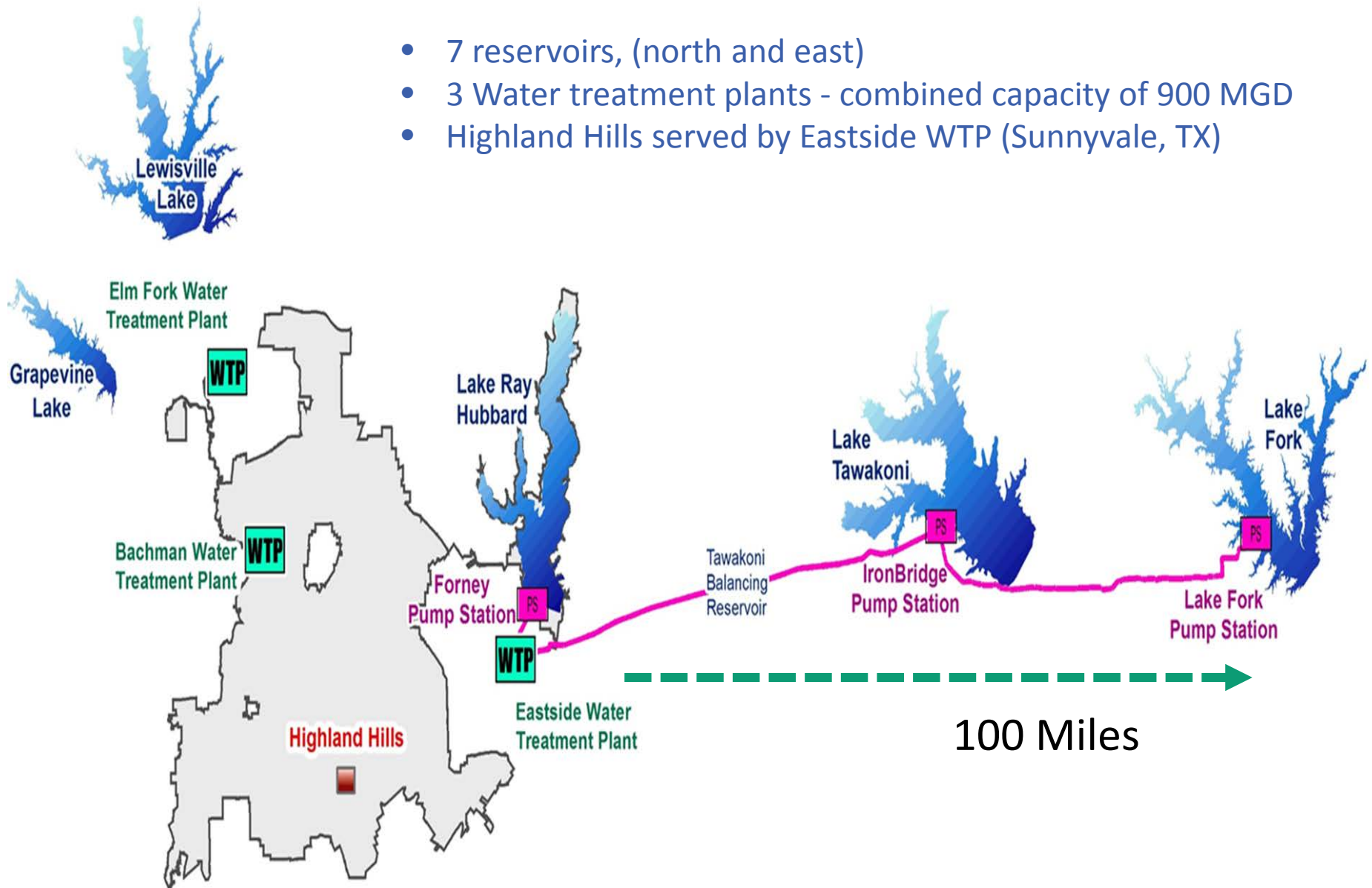
CITY OF DALLAS WATER UTILITIES

- **Rated a Superior Water System** by State of Texas
- **Member, Partnership for Safe Water** The *Partnership's* mission is to improve the quality of water delivered to customers by optimizing water system operations.
- Improves performance above and beyond regulatory levels.
- Dallas' 3 Water Treatment Plants received the AWWA Director's Award for Treatment Plant Optimization
- **Member, Texas Optimization Program**



WATER SOURCE AND TREATMENT PLANTS

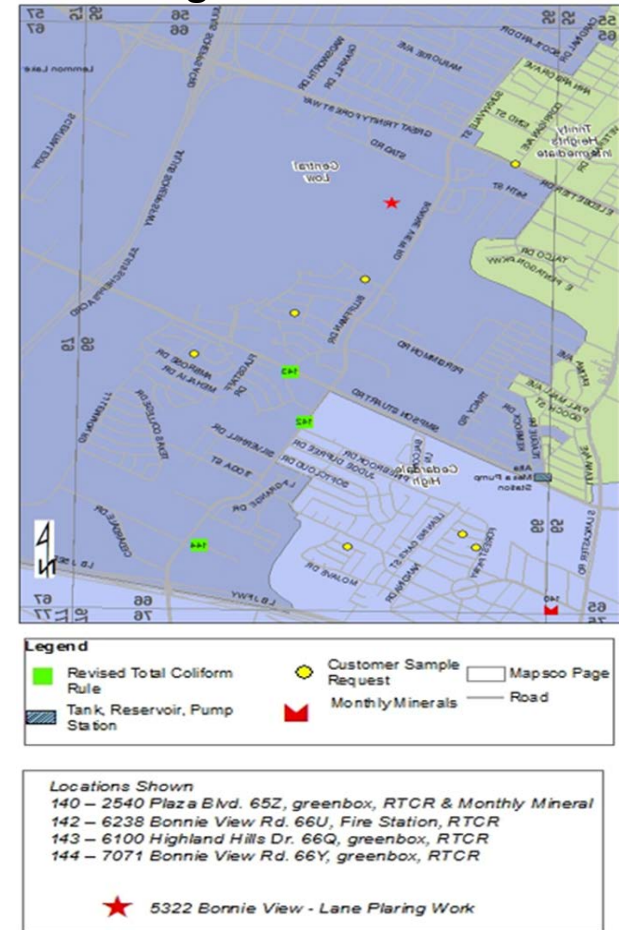
- 7 reservoirs, (north and east)
- 3 Water treatment plants - combined capacity of 900 MGD
- Highland Hills served by Eastside WTP (Sunnyvale, TX)



DWU MONITORING PLAN

- DWU participates with more than 30 sampling programs –
 - DWU conducts over 14,000 water quality related analysis daily within its plants and potable water system
 - Sampling frequencies include daily, monthly, quarterly, annually, triennially, etc...
- Highland Hills Area
 - 3 Regulatory Monitoring Sites
 - 1 Mineral Analysis Site (shared on flyer)
 - Monthly results are reported for compliance

Highland Hills Area



DWU WATER QUALITY

- For more information about Dallas Water Utilities water quality, please visit DallasWQR.com to review our annual Water Quality Report.
- All water related services, including water quality concerns can be reported thru Dallas 311.

Dallas 311



QUESTIONS?

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