## Memorandum



DATE: February 5, 2016

To: Honorable Mayor Michael S. Rawlings

Honorable Jennifer Gates, Chair – Budget, Finance & Audit Committee

Warren M.S. Ernst, City Attorney

**SUBJECT:** Investigative Report:

Department of Sanitation Services - Theft by Employee

This report provides results of an investigation of an allegation involving a Department of Sanitation Services (SAN) employee stealing fees meant for the City of Dallas (City) as payment for access to and usage of the McCommas Bluff Landfill (Landfill).<sup>1</sup>

On November 5, 2015, after having been alerted to possible theft by the Office of the City Auditor (Office) and SAN Management, and during a sting operation coordinated with SAN Management, the Dallas Police Department Public Integrity Unit (DPD-PIU) observed a SAN employee, Mr. Daniel Egure, personally keeping cash associated with a transaction involving payment for access to and usage of the Landfill. The DPD-PIU arrested Mr. Egure on that date and charged him with Commercial Bribery, a State Jail Felony.

The evidence obtained is sufficient to support the finding that Mr. Egure violated the Dallas City Code Personnel Rules, specifically: dishonesty, theft, misconduct, and disregard of public trust.

The SAN Management has taken the following actions as a result of the investigations:

- Mr. Egure was discharged from City employment effective January 15, 2016
- Implemented additional measures to minimize and/or deter future fee occurrences, including but not limited to:
  - Installing programmable cash drawers which will only open with a cash transaction or with supervisor approval to minimize risk of unauthorized access without a valid transaction
  - o Random mid-shift cash drawer audits to detect potential theft

<sup>1</sup> City of Dallas' Administrative Directive 2-14: *Fraud, Waste and Abuse Procedures* directs the Office to report to the City Manager specified investigative audit findings.

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- Supervisor approval for residential customer loads exceeding a gross weight of 10,000 pounds
- Increased monitoring of residential customer contact information to ensure accuracy and validity
- Increased visual monitoring of Customer Service Representatives and random audits of tickets from customers to ensure correct policies and procedures are being followed
- The SAN will also continue to monitor its internal control policies and procedures to ensure they are effective and minimize risk

If you have any questions or would like to be briefed regarding this matter, please contact me at 214-670-3222 or Amy Messer, Assistant City Auditor, at 214-670-5347.

Sincerely,

Craig D. Kinton City Auditor

Craig D. Kinton

C: Honorable Members of the City Council
A.C. Gonzalez, City Manager
Joey Zapata, Assistant City Manager
Kelly High, Director – Department of Sanitation Services
Vanessa Gray, Interim Ethics and Diversity Officer