

## SOUTHWEST AIRLINES CO.

Elaine Karnes Director of Environmental Services General Counsel Department

P. O. Box 36611 HDQ/4GC Dallas, Texas 75235-1611 214/792-3572 214/792-4086 (Fax)

January 9, 2012

Ms. Liza Garrett
Environmental Specialist
City of Dallas, Department of Aviation
8008 Cedar Springs Road
Dallas, TX 75235

RE: Pollution Prevention Team for Southwest Airlines Co.

Dear Ms. Garrett:

Please amend the Dallas Love Field Storm Water Pollution Prevention Team to show the following members representing Southwest Airlines Co.:

Elaine Karnes, SWA Director of Environmental Services
Jeremy Lampert, SWA Sr. Environmental Specialist
Doug Buehring, SWA Environmental Specialist
Mark Lunsford, SWA DAL Maintenance Appearance Tech
Mike Sand, SWA DAL Assistant Station Manager
Larry Stepp, SWA DAL Manager of Ramp and Operations
Scott Schooling, SWA DAL Manager of Customer Service
Cindy Miller, SWA DAL Manager of Ramp and Operations

The facility phone numbers should be: Elaine Karnes – Maintenance - 214-792-3572 Mike Sand – Concourse - 214-325-5545

Should you have any questions, please don't hesitate to contact me. Thank you for your assistance with this request.

Sincerely,

Elaine Karnes

Director of Environmental Services

Southwest Airlines Co.