



City of Dallas

*2011 City of Dallas
DirectionFinder® Survey*

**Appendix B:
Crosstabulations by District**

Submitted to

The City of Dallas, TX



725 W. Frontier Circle

Olathe, KS 66061

(913) 829- 1215

June 2011



Q1. Please rate the following perceptions of the City. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1a. Dallas as a place to live</u>															
1=Excellent	31.0%	38.2%	19.0%	31.7%	26.2%	23.0%	29.4%	34.7%	15.0%	25.5%	30.7%	16.2%	19.0%	27.9%	26.3%
2=Good	44.0%	40.2%	59.0%	40.4%	47.7%	50.0%	42.2%	32.7%	65.0%	57.8%	44.6%	56.6%	65.0%	52.9%	49.8%
3=Fair	18.0%	18.6%	17.0%	25.0%	24.3%	22.0%	25.5%	24.8%	17.0%	14.7%	23.8%	22.2%	15.0%	13.5%	20.1%
4=Poor	7.0%	2.9%	5.0%	2.9%	1.9%	5.0%	2.9%	7.9%	3.0%	2.0%	1.0%	5.1%	1.0%	5.8%	3.8%

Q1. Please rate the following perceptions of the City. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1b. Your neighborhood as a place to live</u>															
1=Excellent	18.0%	20.6%	15.8%	20.0%	16.2%	18.2%	12.9%	22.8%	43.0%	29.7%	35.6%	42.4%	36.0%	41.7%	26.6%
2=Good	39.0%	41.2%	53.5%	32.4%	43.8%	38.4%	39.6%	28.7%	35.0%	50.5%	44.6%	40.4%	56.0%	42.7%	41.8%
3=Fair	28.0%	26.5%	28.7%	33.3%	31.4%	28.3%	34.7%	31.7%	20.0%	15.8%	16.8%	14.1%	6.0%	10.7%	23.3%
4=Poor	15.0%	11.8%	2.0%	14.3%	8.6%	15.2%	12.9%	16.8%	2.0%	4.0%	3.0%	3.0%	2.0%	4.9%	8.3%

Q1. Please rate the following perceptions of the City. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1c. As a place to raise children</u>															
1=Excellent	23.4%	27.4%	15.8%	24.8%	20.8%	22.6%	14.9%	21.2%	14.1%	17.4%	23.3%	10.5%	16.5%	16.3%	19.2%
2=Good	46.8%	44.2%	40.6%	30.5%	39.6%	40.9%	42.6%	29.3%	35.9%	42.4%	38.9%	49.5%	47.3%	39.1%	40.4%
3=Fair	23.4%	17.9%	27.7%	38.1%	34.9%	25.8%	30.7%	35.4%	40.2%	31.5%	27.8%	35.8%	30.8%	33.7%	31.1%
4=Poor	6.4%	10.5%	15.8%	6.7%	4.7%	10.8%	11.9%	14.1%	9.8%	8.7%	10.0%	4.2%	5.5%	10.9%	9.3%

Q1. Please rate the following perceptions of the City. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1d. As a place to work</u>															
1=Excellent	36.7%	30.3%	22.4%	27.2%	29.5%	20.0%	21.8%	26.3%	23.2%	26.0%	30.3%	30.5%	31.6%	35.9%	28.0%
2=Good	40.8%	41.4%	42.9%	40.8%	35.2%	43.0%	47.5%	41.4%	57.6%	61.0%	52.5%	50.5%	56.1%	43.7%	46.7%
3=Fair	14.3%	21.2%	25.5%	26.2%	28.6%	23.0%	16.8%	25.3%	17.2%	10.0%	15.2%	14.7%	10.2%	16.5%	19.0%
4=Poor	8.2%	7.1%	9.2%	5.8%	6.7%	14.0%	13.9%	7.1%	2.0%	3.0%	2.0%	4.2%	2.0%	3.9%	6.4%

Q1. Please rate the following perceptions of the City. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1e. As a place to retire</u>															
1=Excellent	21.1%	23.6%	10.9%	20.2%	21.3%	14.4%	21.5%	24.2%	10.4%	14.0%	19.1%	9.8%	10.3%	24.7%	17.6%
2=Good	33.3%	41.6%	35.9%	38.4%	35.1%	40.0%	36.6%	36.8%	25.0%	40.9%	30.9%	28.3%	33.3%	23.7%	34.2%
3=Fair	32.2%	24.7%	35.9%	27.3%	28.7%	33.3%	23.7%	26.3%	41.7%	24.7%	33.0%	39.1%	37.9%	28.0%	31.1%
4=Poor	13.3%	10.1%	17.4%	14.1%	14.9%	12.2%	18.3%	12.6%	22.9%	20.4%	17.0%	22.8%	18.4%	23.7%	17.0%

Q1. Please rate the following perceptions of the City. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1f. As a place to do business</u>															
1=Excellent	34.7%	30.9%	24.7%	26.5%	28.3%	25.0%	25.0%	26.4%	22.1%	28.3%	34.4%	43.8%	33.3%	29.5%	29.4%
2=Good	40.0%	49.5%	48.4%	42.2%	41.4%	43.8%	51.0%	46.2%	53.7%	59.8%	50.0%	40.4%	53.8%	56.8%	48.3%
3=Fair	21.1%	15.5%	19.4%	25.5%	25.3%	22.9%	16.7%	15.4%	23.2%	7.6%	13.5%	14.6%	12.9%	12.6%	17.7%
4=Poor	4.2%	4.1%	7.5%	5.9%	5.1%	8.3%	7.3%	12.1%	1.1%	4.3%	2.1%	1.1%	0.0%	1.1%	4.6%

Q1. Please rate the following perceptions of the City. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1g. Quality of economic development</u>															
1=Excellent	17.7%	18.1%	17.2%	13.4%	14.1%	19.1%	9.3%	15.1%	13.8%	7.8%	19.4%	15.1%	14.4%	18.9%	15.3%
2=Good	45.8%	38.3%	35.5%	35.1%	38.4%	36.2%	43.3%	23.7%	39.4%	52.2%	43.9%	47.3%	48.9%	43.2%	40.7%
3=Fair	30.2%	35.1%	32.3%	30.9%	37.4%	29.8%	33.0%	39.8%	42.6%	31.1%	28.6%	26.9%	33.3%	25.3%	32.6%
4=Poor	6.3%	8.5%	15.1%	20.6%	10.1%	14.9%	14.4%	21.5%	4.3%	8.9%	8.2%	10.8%	3.3%	12.6%	11.4%

Q1. Please rate the following perceptions of the City. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1h. Quality of public schools</u>															
1=Excellent	16.5%	18.1%	12.2%	12.7%	12.5%	16.3%	8.2%	11.6%	2.2%	5.3%	6.7%	4.6%	0.0%	5.7%	9.6%
2=Good	39.2%	27.7%	26.5%	32.4%	30.8%	30.4%	34.0%	27.4%	12.0%	12.6%	17.8%	12.6%	8.0%	13.6%	23.6%
3=Fair	23.7%	33.0%	26.5%	32.4%	27.9%	23.9%	32.0%	30.5%	32.6%	41.1%	26.7%	32.2%	19.5%	28.4%	29.4%
4=Poor	20.6%	21.3%	34.7%	22.5%	28.8%	29.3%	25.8%	30.5%	53.3%	41.1%	48.9%	50.6%	72.4%	52.3%	37.4%

Q1. Please rate the following perceptions of the City. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1i. Overall quality of life</u>															
1=Excellent	19.6%	20.8%	10.1%	16.5%	20.0%	20.0%	14.6%	14.1%	7.0%	12.1%	14.1%	13.0%	11.0%	20.4%	15.3%
2=Good	49.5%	51.5%	56.6%	43.7%	40.0%	49.5%	49.5%	41.4%	58.0%	63.6%	53.5%	51.0%	65.0%	56.3%	52.0%
3=Fair	27.8%	21.8%	29.3%	35.9%	37.1%	25.3%	33.0%	36.4%	32.0%	23.2%	30.3%	31.0%	22.0%	20.4%	29.0%
4=Poor	3.1%	5.9%	4.0%	3.9%	2.9%	5.3%	2.9%	8.1%	3.0%	1.0%	2.0%	5.0%	2.0%	2.9%	3.7%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2a. Sense of community</u>															
1=Excellent	9.3%	13.1%	8.6%	13.1%	12.0%	12.4%	6.1%	13.3%	7.3%	8.2%	9.2%	5.3%	5.2%	13.7%	9.8%
2=Good	54.6%	47.5%	41.9%	40.4%	49.0%	42.3%	44.9%	39.8%	38.5%	38.1%	35.7%	40.4%	37.5%	34.3%	41.8%
3=Fair	25.8%	32.3%	36.6%	32.3%	25.0%	29.9%	35.7%	35.7%	42.7%	38.1%	45.9%	38.3%	47.9%	44.1%	36.4%
4=Poor	10.3%	7.1%	12.9%	14.1%	14.0%	15.5%	13.3%	11.2%	11.5%	15.5%	9.2%	16.0%	9.4%	7.8%	12.0%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2b. Openness towards and acceptance of people of diverse backgrounds</u>															
1=Excellent	16.2%	17.3%	10.5%	13.1%	13.9%	14.3%	9.9%	10.6%	9.6%	12.4%	7.0%	10.4%	5.2%	15.0%	11.8%
2=Good	47.5%	49.0%	44.2%	43.4%	40.6%	47.3%	38.6%	40.4%	42.6%	34.0%	43.0%	47.9%	43.8%	34.0%	42.5%
3=Fair	31.3%	25.5%	41.1%	31.3%	33.7%	25.3%	40.6%	26.6%	41.5%	40.2%	41.0%	31.3%	40.6%	39.0%	35.0%
4=Poor	5.1%	8.2%	4.2%	12.1%	11.9%	13.2%	10.9%	22.3%	6.4%	13.4%	9.0%	10.4%	10.4%	12.0%	10.7%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2c. Overall appearance</u>															
1=Excellent	23.7%	17.6%	12.4%	15.7%	15.5%	22.2%	13.9%	15.5%	8.0%	9.9%	12.9%	10.3%	5.2%	12.5%	14.0%
2=Good	50.5%	51.0%	49.5%	45.1%	50.5%	47.5%	53.5%	50.5%	51.0%	51.5%	55.4%	49.5%	56.3%	48.1%	50.7%
3=Fair	20.6%	28.4%	33.0%	31.4%	30.1%	23.2%	24.8%	23.7%	36.0%	36.6%	26.7%	34.0%	33.3%	31.7%	29.6%
4=Poor	5.2%	2.9%	5.2%	7.8%	3.9%	7.1%	7.9%	10.3%	5.0%	2.0%	5.0%	6.2%	5.2%	7.7%	5.8%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2d. Opportunities to attend arts and cultural events</u>															
1=Excellent	27.4%	22.3%	24.7%	26.3%	28.7%	27.6%	22.0%	22.2%	36.1%	35.7%	27.0%	31.3%	28.6%	40.4%	28.7%
2=Good	50.5%	60.6%	53.8%	45.3%	46.8%	40.2%	54.0%	52.2%	44.3%	50.0%	52.0%	46.9%	55.1%	48.1%	50.0%
3=Fair	18.9%	12.8%	16.1%	23.2%	19.1%	24.1%	19.0%	15.6%	18.6%	12.2%	19.0%	14.6%	13.3%	10.6%	16.9%
4=Poor	3.2%	4.3%	5.4%	5.3%	5.3%	8.0%	5.0%	10.0%	1.0%	2.0%	2.0%	7.3%	3.1%	1.0%	4.4%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2e. Shopping opportunities</u>															
1=Excellent	41.4%	35.3%	33.3%	37.5%	31.7%	33.3%	37.0%	42.4%	53.5%	58.8%	61.4%	53.0%	58.0%	66.3%	46.0%
2=Good	39.4%	45.1%	46.5%	36.5%	44.2%	35.4%	39.0%	34.3%	37.4%	33.3%	33.7%	41.0%	35.0%	26.9%	37.7%
3=Fair	17.2%	16.7%	10.1%	17.3%	20.2%	19.2%	20.0%	14.1%	8.1%	6.9%	4.0%	6.0%	5.0%	5.8%	12.2%
4=Poor	2.0%	2.9%	10.1%	8.7%	3.8%	12.1%	4.0%	9.1%	1.0%	1.0%	1.0%	0.0%	2.0%	1.0%	4.2%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2f. Air quality</u>															
1=Excellent	10.3%	10.0%	4.1%	15.4%	18.3%	13.4%	10.1%	15.2%	6.0%	3.1%	13.1%	3.0%	3.1%	11.7%	9.8%
2=Good	48.5%	40.0%	50.0%	33.7%	31.7%	34.0%	44.4%	33.7%	31.0%	55.1%	33.3%	29.3%	40.8%	29.1%	38.1%
3=Fair	25.8%	37.0%	34.7%	37.5%	36.5%	32.0%	32.3%	38.0%	47.0%	30.6%	39.4%	47.5%	42.9%	37.9%	37.1%
4=Poor	15.5%	13.0%	11.2%	13.5%	13.5%	20.6%	13.1%	13.0%	16.0%	11.2%	14.1%	20.2%	13.3%	21.4%	15.0%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2g. Recreational activities</u>															
1=Excellent	19.3%	17.0%	10.4%	18.6%	16.8%	21.3%	16.2%	24.4%	11.3%	16.0%	14.4%	10.3%	10.4%	14.9%	15.7%
2=Good	44.3%	45.7%	55.2%	44.3%	49.5%	38.2%	52.5%	33.3%	50.5%	59.0%	53.6%	49.5%	50.0%	44.6%	48.1%
3=Fair	28.4%	27.7%	22.9%	27.8%	25.3%	29.2%	23.2%	26.7%	33.0%	19.0%	26.8%	30.9%	30.2%	28.7%	27.1%
4=Poor	8.0%	9.6%	11.5%	9.3%	8.4%	11.2%	8.1%	15.6%	5.2%	6.0%	5.2%	9.3%	9.4%	11.9%	9.1%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2h. Job opportunities</u>															
1=Excellent	16.5%	11.3%	12.5%	12.0%	6.9%	16.3%	9.3%	12.5%	13.7%	10.5%	17.5%	21.5%	11.7%	18.8%	13.6%
2=Good	42.3%	38.1%	39.6%	34.0%	39.2%	32.7%	37.1%	33.3%	46.3%	55.8%	44.3%	52.7%	59.6%	46.9%	42.9%
3=Fair	32.0%	37.1%	33.3%	31.0%	37.3%	29.6%	27.8%	32.3%	33.7%	23.2%	29.9%	21.5%	23.4%	32.3%	30.4%
4=Poor	9.3%	13.4%	14.6%	23.0%	16.7%	21.4%	25.8%	21.9%	6.3%	10.5%	8.2%	4.3%	5.3%	2.1%	13.2%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2i. Access to affordable quality housing</u>															
1=Excellent	13.0%	11.7%	12.8%	15.6%	11.3%	12.2%	5.2%	13.5%	11.4%	6.5%	13.8%	20.9%	9.2%	13.0%	12.1%
2=Good	51.1%	38.3%	40.4%	35.4%	41.2%	41.1%	36.5%	37.1%	43.2%	62.4%	42.6%	52.3%	49.4%	40.2%	43.6%
3=Fair	28.3%	36.2%	38.3%	28.1%	29.9%	31.1%	37.5%	30.3%	33.0%	21.5%	30.9%	23.3%	33.3%	35.9%	31.3%
4=Poor	7.6%	13.8%	8.5%	20.8%	17.5%	15.6%	20.8%	19.1%	12.5%	9.7%	12.8%	3.5%	8.0%	10.9%	13.0%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2j. Access to affordable quality childcare</u>															
1=Excellent	13.3%	12.1%	10.1%	15.1%	12.5%	15.5%	8.9%	14.3%	10.9%	5.3%	8.5%	16.1%	5.9%	13.5%	11.8%
2=Good	53.3%	45.5%	44.9%	41.9%	45.0%	42.3%	44.3%	34.5%	40.6%	54.4%	47.5%	53.6%	43.1%	26.9%	44.0%
3=Fair	22.7%	28.8%	34.8%	31.4%	22.5%	21.1%	31.6%	33.3%	37.5%	29.8%	23.7%	23.2%	37.3%	46.2%	29.9%
4=Poor	10.7%	13.6%	10.1%	11.6%	20.0%	21.1%	15.2%	17.9%	10.9%	10.5%	20.3%	7.1%	13.7%	13.5%	14.2%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2k. Affordable quality health care</u>															
1=Excellent	18.7%	16.5%	9.7%	19.6%	13.1%	18.1%	12.5%	13.8%	21.9%	24.0%	25.0%	21.7%	20.4%	23.7%	18.5%
2=Good	49.5%	48.4%	46.2%	39.2%	43.4%	37.2%	38.5%	39.4%	37.5%	47.9%	39.6%	52.2%	47.3%	43.3%	43.5%
3=Fair	22.0%	20.9%	29.0%	24.7%	22.2%	28.7%	30.2%	24.5%	33.3%	15.6%	22.9%	18.5%	22.6%	26.8%	24.5%
4=Poor	9.9%	14.3%	15.1%	16.5%	21.2%	16.0%	18.8%	22.3%	7.3%	12.5%	12.5%	7.6%	9.7%	6.2%	13.6%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q21. Access to affordable quality food</u>															
1=Excellent	19.6%	17.2%	13.1%	21.6%	17.6%	19.4%	17.0%	20.8%	27.8%	33.3%	33.7%	33.3%	28.6%	34.3%	24.1%
2=Good	55.7%	52.5%	52.5%	38.2%	43.1%	48.0%	49.0%	42.7%	48.5%	51.5%	43.9%	53.1%	57.1%	48.0%	48.8%
3=Fair	18.6%	25.3%	33.3%	24.5%	28.4%	24.5%	23.0%	22.9%	19.6%	11.1%	18.4%	11.5%	11.2%	15.7%	20.6%
4=Poor	6.2%	5.1%	1.0%	15.7%	10.8%	8.2%	11.0%	13.5%	4.1%	4.0%	4.1%	2.1%	3.1%	2.0%	6.5%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2m. Ease of car travel</u>															
1=Excellent	17.7%	16.2%	5.3%	17.6%	16.8%	16.0%	15.8%	17.3%	9.1%	11.9%	8.2%	6.1%	8.1%	10.8%	12.7%
2=Good	43.8%	50.5%	46.3%	38.2%	34.7%	36.0%	47.5%	32.7%	33.3%	35.6%	42.3%	40.4%	38.4%	39.2%	39.9%
3=Fair	29.2%	22.2%	32.6%	30.4%	39.6%	32.0%	21.8%	34.7%	41.4%	33.7%	33.0%	36.4%	35.4%	34.3%	32.6%
4=Poor	9.4%	11.1%	15.8%	13.7%	8.9%	16.0%	14.9%	15.3%	16.2%	18.8%	16.5%	17.2%	18.2%	15.7%	14.8%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2n. Ease of bus travel</u>															
1=Excellent	22.8%	22.1%	16.9%	24.7%	20.9%	25.0%	16.0%	18.8%	9.4%	7.8%	8.6%	1.7%	5.9%	13.8%	16.3%
2=Good	46.8%	49.4%	36.4%	43.8%	45.3%	43.1%	43.2%	42.5%	35.9%	31.3%	36.2%	20.3%	29.4%	35.4%	39.4%
3=Fair	26.6%	19.5%	32.5%	25.8%	25.6%	20.8%	34.6%	30.0%	40.6%	39.1%	34.5%	44.1%	31.4%	32.3%	30.6%
4=Poor	3.8%	9.1%	14.3%	5.6%	8.1%	11.1%	6.2%	8.8%	14.1%	21.9%	20.7%	33.9%	33.3%	18.5%	13.7%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2o. Ease of rail travel</u>															
1=Excellent	37.3%	30.3%	18.5%	25.6%	23.2%	26.9%	18.7%	22.4%	11.1%	12.3%	11.7%	3.3%	5.3%	19.7%	19.7%
2=Good	38.7%	47.4%	35.8%	40.7%	42.7%	44.8%	52.0%	46.1%	41.7%	49.3%	38.3%	28.3%	40.4%	32.9%	41.5%
3=Fair	21.3%	17.1%	35.8%	29.1%	25.6%	19.4%	25.3%	25.0%	40.3%	23.3%	30.0%	40.0%	35.1%	34.2%	28.4%
4=Poor	2.7%	5.3%	9.9%	4.7%	8.5%	9.0%	4.0%	6.6%	6.9%	15.1%	20.0%	28.3%	19.3%	13.2%	10.3%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2p. Ease of bicycle travel</u>															
1=Excellent	13.7%	22.7%	5.6%	16.0%	13.6%	15.7%	8.8%	11.6%	4.6%	1.6%	6.0%	1.6%	1.7%	3.8%	9.3%
2=Good	32.9%	39.4%	26.4%	30.7%	30.9%	27.1%	38.2%	36.2%	20.0%	32.8%	25.4%	23.0%	17.2%	12.8%	28.1%
3=Fair	31.5%	21.2%	34.7%	36.0%	39.5%	28.6%	35.3%	31.9%	36.9%	37.7%	26.9%	34.4%	43.1%	41.0%	34.2%
4=Poor	21.9%	16.7%	33.3%	17.3%	16.0%	28.6%	17.6%	20.3%	38.5%	27.9%	41.8%	41.0%	37.9%	42.3%	28.3%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2q. Ease of walking</u>															
1=Excellent	14.0%	18.1%	8.7%	16.7%	13.7%	14.8%	16.7%	8.9%	4.4%	4.4%	6.9%	4.5%	3.3%	7.2%	10.2%
2=Good	46.2%	37.2%	32.6%	33.3%	36.8%	29.5%	33.3%	30.0%	28.6%	36.3%	26.4%	23.6%	25.6%	34.0%	32.5%
3=Fair	23.7%	30.9%	28.3%	32.3%	33.7%	34.1%	36.7%	37.8%	44.0%	35.2%	32.2%	39.3%	30.0%	28.9%	33.3%
4=Poor	16.1%	13.8%	30.4%	17.7%	15.8%	21.6%	13.3%	23.3%	23.1%	24.2%	34.5%	32.6%	41.1%	29.9%	24.0%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2r. Educational opportunities</u>															
1=Excellent	27.8%	19.1%	12.2%	23.2%	18.6%	22.2%	18.9%	24.0%	18.3%	28.6%	18.7%	21.7%	14.4%	19.6%	20.6%
2=Good	49.5%	52.1%	48.0%	40.4%	46.1%	47.5%	49.5%	37.5%	51.6%	46.9%	50.5%	38.0%	47.8%	47.4%	46.6%
3=Fair	15.5%	17.0%	28.6%	26.3%	26.5%	17.2%	20.0%	22.9%	24.7%	17.3%	25.3%	29.3%	30.0%	23.7%	23.1%
4=Poor	7.2%	11.7%	11.2%	10.1%	8.8%	13.1%	11.6%	15.6%	5.4%	7.1%	5.5%	10.9%	7.8%	9.3%	9.7%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2s. Overall image/reputation</u>															
1=Excellent	19.8%	22.8%	7.1%	15.8%	11.7%	19.8%	17.0%	16.5%	11.0%	11.1%	13.0%	9.2%	5.1%	16.8%	14.0%
2=Good	52.1%	46.5%	49.5%	53.5%	48.5%	49.0%	46.0%	43.3%	50.0%	60.6%	55.0%	58.2%	66.7%	52.5%	52.2%
3=Fair	21.9%	24.8%	37.4%	25.7%	35.0%	21.9%	33.0%	32.0%	37.0%	26.3%	26.0%	26.5%	24.2%	24.8%	28.3%
4=Poor	6.3%	5.9%	6.1%	5.0%	4.9%	9.4%	4.0%	8.2%	2.0%	2.0%	6.0%	6.1%	4.0%	5.9%	5.4%

Q2. Please rate the following characteristics as they relate to Dallas as a whole. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2t. Quality of new development</u>															
1=Excellent	24.4%	20.4%	9.4%	18.2%	14.3%	22.3%	16.7%	22.1%	11.6%	13.0%	19.1%	15.1%	5.5%	14.0%	16.2%
2=Good	42.2%	54.1%	45.8%	39.4%	49.0%	47.9%	50.0%	33.7%	57.0%	54.3%	51.7%	47.7%	61.5%	54.8%	49.1%
3=Fair	28.9%	18.4%	34.4%	31.3%	31.6%	23.4%	27.1%	28.4%	26.7%	28.3%	24.7%	23.3%	28.6%	24.7%	27.2%
4=Poor	4.4%	7.1%	10.4%	11.1%	5.1%	6.4%	6.3%	15.8%	4.7%	4.3%	4.5%	14.0%	4.4%	6.5%	7.5%

Q3. Please rate the speed of growth in the following categories in Dallas over the past two years.

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q3a. Population growth</u>															
1=Much too slow	2.1%	3.2%	0.0%	1.0%	0.0%	0.0%	2.2%	2.2%	1.2%	1.2%	2.2%	1.1%	0.0%	0.0%	1.2%
2=Too slow	4.2%	4.3%	1.1%	2.1%	4.2%	5.4%	3.2%	5.4%	2.4%	5.8%	4.4%	5.7%	3.3%	3.1%	3.9%
3=About right	45.3%	37.6%	45.6%	37.5%	35.8%	34.4%	48.4%	40.2%	44.0%	43.0%	40.0%	58.6%	47.8%	50.0%	43.4%
4=Too fast	32.6%	30.1%	26.7%	38.5%	38.9%	34.4%	29.0%	30.4%	39.3%	40.7%	34.4%	18.4%	37.0%	35.4%	33.3%
5=Much too fast	15.8%	24.7%	26.7%	20.8%	21.1%	25.8%	17.2%	21.7%	13.1%	9.3%	18.9%	16.1%	12.0%	11.5%	18.3%

Q3. Please rate the speed of growth in the following categories in Dallas over the past two years. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q3b. Retail growth</u>															
1=Much too slow	5.2%	3.1%	1.0%	4.2%	2.1%	3.2%	4.3%	7.5%	2.3%	3.1%	4.3%	1.1%	3.1%	0.0%	3.2%
2=Too slow	11.5%	18.6%	25.5%	22.1%	18.9%	17.2%	22.6%	17.2%	8.0%	11.5%	9.6%	12.9%	13.5%	7.3%	15.5%
3=About right	52.1%	46.4%	55.1%	55.8%	56.8%	46.2%	59.1%	59.1%	71.6%	72.9%	60.6%	67.7%	75.0%	70.8%	60.6%
4=Too fast	22.9%	19.6%	11.2%	12.6%	13.7%	20.4%	12.9%	8.6%	11.4%	9.4%	20.2%	14.0%	6.3%	16.7%	14.3%
5=Much too fast	8.3%	12.4%	7.1%	5.3%	8.4%	12.9%	1.1%	7.5%	6.8%	3.1%	5.3%	4.3%	2.1%	5.2%	6.4%

Q3. Please rate the speed of growth in the following categories in Dallas over the past two years. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q3c. Jobs growth</u>															
1=Much too slow	10.6%	11.2%	11.0%	16.1%	21.0%	9.8%	18.5%	27.8%	6.2%	17.3%	9.1%	9.4%	9.1%	9.1%	13.4%
2=Too slow	37.2%	50.6%	54.9%	46.2%	44.0%	47.8%	43.5%	37.8%	53.1%	40.7%	39.8%	37.6%	43.2%	48.9%	44.6%
3=About right	42.6%	31.5%	30.8%	31.2%	25.0%	34.8%	35.9%	26.7%	40.7%	39.5%	44.3%	49.4%	47.7%	38.6%	36.8%
4=Too fast	6.4%	5.6%	2.2%	3.2%	5.0%	5.4%	2.2%	5.6%	0.0%	2.5%	4.5%	3.5%	0.0%	3.4%	3.6%
5=Much too fast	3.2%	1.1%	1.1%	3.2%	5.0%	2.2%	0.0%	2.2%	0.0%	0.0%	2.3%	0.0%	0.0%	0.0%	1.5%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4a. Crime</u>															
1=Not A Problem	2.1%	2.0%	3.2%	4.0%	3.8%	3.0%	3.0%	1.0%	0.0%	2.0%	0.0%	1.0%	0.0%	3.0%	2.0%
2=Minor Problem	16.7%	10.2%	14.7%	20.0%	16.3%	16.2%	13.9%	12.4%	9.1%	4.0%	12.1%	11.5%	16.2%	12.1%	13.2%
3=Moderate Problem	32.3%	42.9%	45.3%	29.0%	26.9%	26.3%	40.6%	36.1%	50.5%	50.0%	51.5%	64.6%	50.5%	54.5%	42.8%
4=Major Problem	49.0%	44.9%	36.8%	47.0%	52.9%	54.5%	42.6%	50.5%	40.4%	44.0%	36.4%	22.9%	33.3%	30.3%	41.9%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4b. Drugs</u>															
1=Not A Problem	3.1%	2.2%	4.3%	4.1%	2.9%	3.2%	4.1%	1.1%	0.0%	2.2%	0.0%	2.2%	1.1%	4.2%	2.5%
2=Minor Problem	10.4%	7.5%	12.8%	7.2%	6.9%	11.7%	6.2%	9.6%	4.4%	2.2%	6.8%	11.2%	10.2%	13.5%	8.6%
3=Moderate Problem	28.1%	34.4%	28.7%	25.8%	22.5%	21.3%	34.0%	19.1%	37.4%	37.0%	40.9%	43.8%	42.0%	34.4%	31.9%
4=Major Problem	58.3%	55.9%	54.3%	62.9%	67.6%	63.8%	55.7%	70.2%	58.2%	58.7%	52.3%	42.7%	46.6%	47.9%	57.0%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4c. Too much growth</u>															
1=Not A Problem	25.6%	16.9%	20.9%	20.9%	17.0%	19.4%	27.2%	17.0%	21.7%	21.8%	25.8%	33.3%	26.7%	24.2%	22.7%
2=Minor Problem	20.9%	22.5%	25.6%	20.9%	20.5%	19.4%	25.0%	20.5%	27.7%	25.3%	19.6%	26.2%	26.7%	35.2%	23.9%
3=Moderate Problem	34.9%	30.3%	39.5%	39.6%	36.4%	35.5%	28.3%	33.0%	36.1%	34.5%	36.1%	29.8%	32.2%	27.5%	33.8%
4=Major Problem	18.6%	30.3%	14.0%	18.7%	26.1%	25.8%	19.6%	29.5%	14.5%	18.4%	18.6%	10.7%	14.4%	13.2%	19.5%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4d. Lack of growth</u>															
1=Not A Problem	37.3%	42.5%	34.9%	42.7%	27.8%	33.0%	30.0%	30.5%	54.3%	49.4%	47.6%	46.8%	51.2%	47.2%	41.1%
2=Minor Problem	24.1%	20.7%	31.3%	21.3%	25.3%	25.0%	31.1%	28.0%	17.3%	34.1%	19.0%	25.3%	28.6%	29.2%	25.8%
3=Moderate Problem	28.9%	19.5%	30.1%	25.8%	32.9%	29.5%	34.4%	28.0%	24.7%	11.8%	21.4%	17.7%	13.1%	21.3%	24.3%
4=Major Problem	9.6%	17.2%	3.6%	10.1%	13.9%	12.5%	4.4%	13.4%	3.7%	4.7%	11.9%	10.1%	7.1%	2.2%	8.9%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4e. Graffiti</u>															
1=Not A Problem	7.4%	16.0%	13.5%	16.8%	16.8%	17.0%	18.5%	10.3%	6.7%	7.8%	11.1%	14.1%	8.5%	16.5%	13.0%
2=Minor Problem	22.3%	24.5%	27.1%	23.2%	26.3%	27.3%	27.2%	32.2%	41.1%	40.0%	32.2%	45.9%	48.9%	38.1%	32.5%
3=Moderate Problem	28.7%	31.9%	33.3%	36.8%	32.6%	27.3%	33.7%	28.7%	37.8%	37.8%	43.3%	30.6%	33.0%	28.9%	33.2%
4=Major Problem	41.5%	27.7%	26.0%	23.2%	24.2%	28.4%	20.7%	28.7%	14.4%	14.4%	13.3%	9.4%	9.6%	16.5%	21.4%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4f. Noise</u>															
1=Not A Problem	18.9%	24.0%	23.7%	19.2%	25.5%	26.6%	21.4%	24.2%	13.5%	15.8%	21.1%	10.6%	13.0%	17.8%	19.7%
2=Minor Problem	24.2%	29.2%	35.1%	26.3%	26.5%	26.6%	29.6%	22.2%	37.5%	33.7%	30.5%	45.7%	43.5%	38.6%	32.0%
3=Moderate Problem	38.9%	27.1%	23.7%	35.4%	30.4%	26.6%	30.6%	34.3%	36.5%	35.6%	37.9%	31.9%	34.8%	30.7%	32.5%
4=Major Problem	17.9%	19.8%	17.5%	19.2%	17.6%	20.2%	18.4%	19.2%	12.5%	14.9%	10.5%	11.7%	8.7%	12.9%	15.8%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4g. Rundown buildings/weed lots/junk</u>															
1=Not A Problem	8.6%	16.8%	13.4%	15.3%	10.9%	20.6%	10.4%	11.6%	6.5%	10.3%	11.6%	9.0%	7.5%	12.5%	11.8%
2=Minor Problem	28.0%	30.5%	18.6%	22.4%	18.8%	24.7%	26.0%	18.9%	19.6%	25.8%	30.5%	34.8%	35.5%	32.3%	26.1%
3=Moderate Problem	32.3%	29.5%	39.2%	27.6%	38.6%	26.8%	37.5%	27.4%	53.3%	44.3%	37.9%	43.8%	41.9%	35.4%	36.7%
4=Major Problem	31.2%	23.2%	28.9%	34.7%	31.7%	27.8%	26.0%	42.1%	20.7%	19.6%	20.0%	12.4%	15.1%	19.8%	25.3%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4h. Taxes</u>															
1=Not A Problem	7.6%	17.4%	12.2%	20.4%	8.3%	15.6%	9.1%	8.7%	11.2%	15.3%	14.4%	10.6%	7.3%	8.0%	11.9%
2=Minor Problem	28.3%	25.0%	18.9%	16.3%	19.8%	16.7%	17.0%	19.6%	22.4%	24.5%	16.5%	26.6%	20.8%	25.0%	21.3%
3=Moderate Problem	41.3%	31.5%	35.6%	36.7%	41.7%	33.3%	31.8%	37.0%	37.8%	33.7%	46.4%	33.0%	36.5%	28.0%	36.0%
4=Major Problem	22.8%	26.1%	33.3%	26.5%	30.2%	34.4%	42.0%	34.8%	28.6%	26.5%	22.7%	29.8%	35.4%	39.0%	30.8%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4j. Traffic congestion</u>															
1=Not A Problem	5.3%	7.2%	6.5%	14.4%	4.8%	8.4%	7.2%	3.1%	1.0%	5.1%	3.0%	3.1%	0.0%	2.0%	5.0%
2=Minor Problem	23.2%	22.7%	14.0%	18.6%	15.4%	14.7%	11.3%	19.8%	8.1%	12.1%	8.9%	14.4%	14.3%	11.8%	14.9%
3=Moderate Problem	29.5%	24.7%	33.3%	40.2%	41.3%	36.8%	44.3%	32.3%	30.3%	35.4%	39.6%	33.0%	43.9%	33.3%	35.6%
4=Major Problem	42.1%	45.4%	46.2%	26.8%	38.5%	40.0%	37.1%	44.8%	60.6%	47.5%	48.5%	49.5%	41.8%	52.9%	44.5%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4j. Unsupervised youth</u>															
1=Not A Problem	9.8%	13.5%	7.6%	11.5%	7.1%	16.9%	9.0%	6.6%	1.2%	8.0%	2.5%	10.7%	1.3%	14.3%	8.7%
2=Minor Problem	20.7%	23.6%	23.9%	17.7%	23.2%	12.4%	19.1%	15.4%	26.8%	14.9%	22.8%	28.0%	31.6%	33.3%	22.1%
3=Moderate Problem	28.3%	27.0%	44.6%	37.5%	29.3%	33.7%	31.5%	25.3%	40.2%	39.1%	49.4%	46.7%	38.2%	31.0%	35.5%
4=Major Problem	41.3%	36.0%	23.9%	33.3%	40.4%	37.1%	40.4%	52.7%	31.7%	37.9%	25.3%	14.7%	28.9%	21.4%	33.7%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4k. Homelessness</u>															
1=Not A Problem	5.3%	6.4%	2.1%	7.1%	6.0%	8.4%	6.5%	5.3%	1.1%	2.1%	3.3%	3.6%	1.1%	3.1%	4.5%
2=Minor Problem	20.2%	17.0%	19.1%	16.3%	18.0%	25.3%	18.5%	10.6%	24.2%	12.8%	20.0%	26.5%	26.4%	24.7%	19.9%
3=Moderate Problem	39.4%	42.6%	40.4%	28.6%	31.0%	27.4%	19.6%	28.7%	41.8%	47.9%	50.0%	47.0%	44.8%	36.1%	37.3%
4=Major Problem	35.1%	34.0%	38.3%	48.0%	45.0%	38.9%	55.4%	55.3%	33.0%	37.2%	26.7%	22.9%	27.6%	36.1%	38.4%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q4I. Weeds</u>																
1=Not A Problem	12.1%	13.8%	12.0%	13.0%	9.2%	19.6%	13.7%	8.6%	12.6%	12.9%	12.4%	11.1%	13.8%	18.8%	13.1%	
2=Minor Problem	31.9%	36.2%	26.1%	27.2%	31.6%	29.9%	31.6%	20.4%	37.9%	38.7%	34.8%	43.2%	46.0%	42.7%	34.0%	
3=Moderate Problem	37.4%	35.1%	41.3%	31.5%	31.6%	32.0%	31.6%	36.6%	36.8%	35.5%	40.4%	35.8%	28.7%	21.9%	34.0%	
4=Major Problem	18.7%	14.9%	20.7%	28.3%	27.6%	18.6%	23.2%	34.4%	12.6%	12.9%	12.4%	9.9%	11.5%	16.7%	18.9%	

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4m. Absence of communications from the City translated into other languages</u>															
1=Not A Problem	26.9%	28.6%	39.8%	39.1%	32.6%	27.5%	23.5%	26.8%	65.2%	66.7%	41.7%	61.4%	69.9%	54.4%	41.6%
2=Minor Problem	22.6%	32.1%	20.5%	26.4%	23.3%	29.7%	35.8%	26.8%	16.7%	13.0%	30.6%	27.1%	24.7%	20.6%	25.2%
3=Moderate Problem	32.3%	26.2%	34.9%	24.1%	19.8%	26.4%	24.7%	29.3%	12.1%	14.5%	18.1%	8.6%	1.4%	16.2%	21.4%
4=Major Problem	18.3%	13.1%	4.8%	10.3%	24.4%	16.5%	16.0%	17.1%	6.1%	5.8%	9.7%	2.9%	4.1%	8.8%	11.8%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4n. Unwanted local businesses</u>															
1=Not A Problem	29.5%	32.2%	26.7%	26.8%	26.7%	31.1%	23.5%	19.3%	24.3%	26.2%	27.5%	28.0%	35.7%	38.6%	28.4%
2=Minor Problem	33.3%	27.6%	31.4%	29.3%	26.7%	23.3%	35.8%	34.9%	43.2%	40.5%	38.8%	41.5%	39.3%	34.1%	34.0%
3=Moderate Problem	17.9%	23.0%	30.2%	28.0%	33.3%	28.9%	27.2%	24.1%	25.7%	21.4%	26.3%	24.4%	17.9%	19.3%	24.9%
4=Major Problem	19.2%	17.2%	11.6%	15.9%	13.3%	16.7%	13.6%	21.7%	6.8%	11.9%	7.5%	6.1%	7.1%	8.0%	12.7%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4o. Toxic waste/environmental hazards</u>															
1=Not A Problem	18.3%	20.3%	17.4%	24.4%	19.0%	29.8%	18.7%	23.7%	24.6%	22.4%	23.6%	21.6%	28.6%	31.5%	23.2%
2=Minor Problem	32.4%	27.0%	29.0%	30.8%	38.1%	26.2%	40.0%	22.4%	32.8%	37.3%	36.1%	35.1%	38.6%	26.0%	32.2%
3=Moderate Problem	23.9%	25.7%	40.6%	30.8%	27.4%	21.4%	30.7%	36.8%	32.8%	26.9%	27.8%	25.7%	24.3%	19.2%	28.0%
4=Major Problem	25.4%	27.0%	13.0%	14.1%	15.5%	22.6%	10.7%	17.1%	9.8%	13.4%	12.5%	17.6%	8.6%	23.3%	16.6%

Q4. Please indicate the extent to which you think each of the following is a problem in Dallas. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4p. Other</u>															
1=Not A Problem	22.2%	15.4%	5.6%	22.7%	15.0%	15.8%	33.3%	40.9%	17.6%	18.8%	11.1%	19.0%	13.3%	23.1%	20.2%
2=Minor Problem	22.2%	23.1%	22.2%	18.2%	20.0%	21.1%	16.7%	9.1%	11.8%	18.8%	33.3%	23.8%	20.0%	15.4%	19.4%
3=Moderate Problem	11.1%	7.7%	27.8%	22.7%	20.0%	21.1%	16.7%	18.2%	17.6%	12.5%	11.1%	9.5%	13.3%	7.7%	16.2%
4=Major Problem	44.4%	53.8%	44.4%	36.4%	45.0%	42.1%	33.3%	31.8%	52.9%	50.0%	44.4%	47.6%	53.3%	53.8%	44.1%

Q5. Please indicate how safe you feel in the following situations. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5a. In your neighborhood during the day</u>															
5=Very Safe	19.4%	24.8%	27.3%	23.1%	29.5%	31.3%	22.8%	32.0%	42.4%	39.2%	35.6%	47.0%	33.0%	50.0%	32.7%
4=Safe	51.0%	46.5%	52.5%	47.1%	40.0%	37.4%	56.4%	42.0%	45.5%	40.2%	48.5%	40.0%	50.0%	31.7%	44.9%
3=Neither	20.4%	14.9%	15.2%	17.3%	21.0%	18.2%	9.9%	17.0%	10.1%	15.7%	11.9%	8.0%	10.0%	12.5%	14.4%
2=Unsafe	6.1%	10.9%	3.0%	9.6%	6.7%	9.1%	5.9%	7.0%	2.0%	3.9%	3.0%	2.0%	6.0%	3.8%	5.7%
1=Very Unsafe	3.1%	3.0%	2.0%	2.9%	2.9%	4.0%	5.0%	2.0%	0.0%	1.0%	1.0%	3.0%	1.0%	1.9%	2.3%

Q5. Please indicate how safe you feel in the following situations. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5b. In your neighborhood after dark</u>															
5=Very Safe	5.1%	8.9%	13.4%	9.9%	13.7%	16.2%	10.0%	16.0%	15.0%	11.0%	12.2%	24.2%	14.1%	13.6%	13.1%
4=Safe	31.6%	30.7%	40.2%	37.6%	33.3%	32.3%	33.0%	36.0%	50.0%	38.0%	40.8%	47.5%	51.5%	47.6%	39.3%
3=Neither	26.5%	25.7%	20.6%	21.8%	19.6%	15.2%	28.0%	15.0%	22.0%	35.0%	24.5%	14.1%	18.2%	21.4%	22.0%
2=Unsafe	25.5%	22.8%	18.6%	19.8%	17.6%	17.2%	17.0%	26.0%	10.0%	10.0%	20.4%	11.1%	14.1%	13.6%	17.4%
1=Very Unsafe	11.2%	11.9%	7.2%	10.9%	15.7%	19.2%	12.0%	7.0%	3.0%	6.0%	2.0%	3.0%	2.0%	3.9%	8.2%

Q5. Please indicate how safe you feel in the following situations. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5c. In the downtown area during the day</u>															
5=Very Safe	16.5%	18.3%	13.5%	20.2%	20.9%	24.1%	19.1%	20.0%	14.9%	20.9%	16.3%	9.2%	17.0%	25.5%	18.3%
4=Safe	60.4%	54.8%	56.2%	47.2%	43.0%	40.2%	52.8%	45.9%	57.4%	44.2%	51.2%	55.2%	52.3%	41.8%	50.2%
3=Neither	13.2%	15.1%	23.6%	22.5%	20.9%	21.8%	18.0%	21.2%	20.2%	24.4%	16.3%	25.3%	20.5%	21.4%	20.3%
2=Unsafe	5.5%	11.8%	5.6%	4.5%	9.3%	9.2%	6.7%	10.6%	5.3%	10.5%	11.6%	8.0%	5.7%	6.1%	7.9%
1=Very Unsafe	4.4%	0.0%	1.1%	5.6%	5.8%	4.6%	3.4%	2.4%	2.1%	0.0%	4.7%	2.3%	4.5%	5.1%	3.3%

Q5. Please indicate how safe you feel in the following situations. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5d. In the downtown area after dark</u>															
5=Very Safe	7.2%	6.0%	4.8%	8.5%	6.0%	9.4%	4.9%	2.6%	4.5%	2.4%	0.0%	1.2%	0.0%	1.1%	4.2%
4=Safe	20.5%	17.9%	20.2%	30.5%	13.3%	21.2%	21.0%	22.1%	13.5%	14.5%	14.3%	15.7%	10.5%	18.1%	18.0%
3=Neither	27.7%	34.5%	32.1%	19.5%	39.8%	18.8%	24.7%	20.8%	19.1%	27.7%	29.8%	38.6%	32.6%	25.5%	27.9%
2=Unsafe	27.7%	29.8%	32.1%	30.5%	27.7%	27.1%	34.6%	40.3%	50.6%	44.6%	41.7%	31.3%	41.9%	40.4%	35.8%
1=Very Unsafe	16.9%	11.9%	10.7%	11.0%	13.3%	23.5%	14.8%	14.3%	12.4%	10.8%	14.3%	13.3%	15.1%	14.9%	14.1%

Q5. Please indicate how safe you feel in the following situations. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5e. In parks during the day</u>															
5=Very Safe	18.8%	22.3%	7.6%	19.4%	18.3%	18.4%	17.0%	15.6%	12.0%	22.0%	18.4%	10.4%	12.6%	27.7%	17.3%
4=Safe	50.0%	45.7%	65.2%	46.2%	36.6%	49.4%	51.1%	45.6%	59.8%	47.3%	51.7%	58.4%	55.2%	48.9%	50.7%
3=Neither	17.7%	21.3%	23.9%	21.5%	29.0%	20.7%	21.3%	22.2%	21.7%	24.2%	21.8%	24.7%	21.8%	19.1%	22.2%
2=Unsafe	9.4%	7.4%	1.1%	9.7%	11.8%	6.9%	8.5%	13.3%	6.5%	6.6%	5.7%	3.9%	6.9%	4.3%	7.3%
1=Very Unsafe	4.2%	3.2%	2.2%	3.2%	4.3%	4.6%	2.1%	3.3%	0.0%	0.0%	2.3%	2.6%	3.4%	0.0%	2.5%

Q5. Please indicate how safe you feel in the following situations. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5f. In parks after dark</u>															
5=Very Safe	5.3%	7.2%	3.8%	6.0%	7.0%	6.6%	1.2%	4.9%	3.5%	1.3%	2.6%	1.5%	1.3%	1.2%	3.8%
4=Safe	18.4%	14.5%	8.9%	10.7%	7.0%	7.9%	13.1%	6.2%	8.1%	6.5%	6.6%	10.3%	5.0%	11.6%	9.6%
3=Neither	17.1%	28.9%	25.3%	33.3%	17.4%	13.2%	26.2%	18.5%	17.4%	26.0%	15.8%	25.0%	21.3%	29.1%	22.5%
2=Unsafe	30.3%	28.9%	38.0%	33.3%	45.3%	40.8%	34.5%	39.5%	46.5%	45.5%	55.3%	50.0%	46.3%	39.5%	40.8%
1=Very Unsafe	28.9%	20.5%	24.1%	16.7%	23.3%	31.6%	25.0%	30.9%	24.4%	20.8%	19.7%	13.2%	26.3%	18.6%	23.2%

Q5. Please indicate how safe you feel in the following situations. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5g. From violent crime (rape, assault, robbery)</u>															
5=Very Safe	1.1%	4.0%	3.2%	9.4%	7.0%	8.5%	1.0%	4.2%	6.3%	4.1%	3.2%	3.2%	3.2%	8.0%	4.8%
4=Safe	26.3%	24.8%	25.8%	17.7%	19.0%	18.1%	21.6%	20.0%	24.0%	24.7%	22.3%	31.9%	23.4%	33.0%	23.8%
3=Neither	38.9%	27.7%	40.9%	24.0%	17.0%	25.5%	29.9%	27.4%	31.3%	32.0%	39.4%	38.3%	47.9%	26.0%	31.7%
2=Unsafe	15.8%	29.7%	17.2%	30.2%	38.0%	34.0%	32.0%	24.2%	31.3%	32.0%	28.7%	20.2%	20.2%	31.0%	27.6%
1=Very Unsafe	17.9%	13.9%	12.9%	18.8%	19.0%	13.8%	15.5%	24.2%	7.3%	7.2%	6.4%	6.4%	5.3%	2.0%	12.2%

Q5. Please indicate how safe you feel in the following situations. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5h. From property crime (burglary, theft)</u>															
5=Very Safe	3.1%	2.0%	1.1%	5.1%	5.1%	7.3%	2.0%	3.1%	4.0%	2.0%	2.0%	2.1%	1.0%	3.9%	3.1%
4=Safe	21.6%	22.5%	23.2%	16.3%	17.3%	15.6%	16.3%	12.4%	10.0%	12.2%	16.3%	19.1%	17.7%	23.3%	17.4%
3=Neither	34.0%	30.4%	41.1%	29.6%	17.3%	24.0%	31.6%	24.7%	34.0%	31.6%	32.7%	39.4%	39.6%	27.2%	31.2%
2=Unsafe	17.5%	30.4%	22.1%	35.7%	41.8%	33.3%	33.7%	37.1%	37.0%	42.9%	34.7%	28.7%	32.3%	33.0%	32.9%
1=Very Unsafe	23.7%	14.7%	12.6%	13.3%	18.4%	19.8%	16.3%	22.7%	15.0%	11.2%	14.3%	10.6%	9.4%	12.6%	15.3%

Q5. Please indicate how safe you feel in the following situations. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5i. Fire</u>															
5=Very Safe	7.1%	11.6%	8.0%	13.5%	10.6%	19.1%	15.2%	13.2%	10.6%	17.9%	10.5%	11.1%	12.6%	20.4%	13.0%
4=Safe	42.9%	41.1%	56.8%	41.6%	43.6%	29.2%	47.8%	39.6%	52.1%	47.4%	48.4%	48.9%	42.1%	46.9%	44.9%
3=Neither	29.8%	35.8%	31.8%	24.7%	25.5%	31.5%	23.9%	24.2%	28.7%	27.4%	35.8%	30.0%	36.8%	29.6%	29.7%
2=Unsafe	11.9%	10.5%	3.4%	10.1%	12.8%	9.0%	9.8%	18.7%	6.4%	3.2%	5.3%	6.7%	5.3%	2.0%	8.1%
1=Very Unsafe	8.3%	1.1%	0.0%	10.1%	7.4%	11.2%	3.3%	4.4%	2.1%	4.2%	0.0%	3.3%	3.2%	1.0%	4.2%

Q6. During the past twelve months, were you or anyone in your household the victim of any crime?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6. During the past twelve months, were you the victim of any crime</u>															
1=Yes	21.0%	12.7%	13.9%	19.0%	15.0%	12.9%	11.7%	13.9%	15.0%	14.7%	9.9%	6.9%	14.0%	14.4%	13.9%
2=No	75.0%	82.4%	80.2%	75.2%	79.4%	81.2%	83.5%	81.2%	77.0%	80.4%	82.2%	81.2%	77.0%	82.7%	79.9%
9=Don't remember	4.0%	4.9%	5.9%	5.7%	5.6%	5.9%	4.9%	5.0%	8.0%	4.9%	7.9%	11.9%	9.0%	2.9%	6.2%

Q6-1. IF YES - was this crime reported to the police?

N=199	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-1. Was this crime reported to the police</u>															
1=Yes	85.7%	84.6%	71.4%	90.0%	81.3%	84.6%	83.3%	64.3%	86.7%	73.3%	90.0%	85.7%	78.6%	86.7%	81.9%
2=No	9.5%	7.7%	21.4%	5.0%	18.8%	15.4%	8.3%	14.3%	13.3%	26.7%	10.0%	14.3%	21.4%	6.7%	13.6%
9=Don't remember	4.8%	7.7%	7.1%	5.0%	0.0%	0.0%	8.3%	21.4%	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	4.5%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7a. Ambulance/emergency medical services</u>															
1=Excellent	30.9%	41.2%	37.5%	40.7%	38.1%	32.2%	48.9%	34.8%	41.0%	36.5%	36.6%	34.8%	29.4%	38.0%	37.3%
2=Good	46.9%	41.2%	50.0%	39.6%	46.4%	47.8%	38.6%	39.3%	52.5%	54.1%	54.9%	56.1%	60.3%	38.0%	47.0%
3=Fair	18.5%	12.9%	12.5%	16.5%	13.1%	13.3%	9.1%	22.5%	6.6%	5.4%	7.0%	7.6%	8.8%	21.1%	12.8%
4=Poor	3.7%	4.7%	0.0%	3.3%	2.4%	6.7%	3.4%	3.4%	0.0%	4.1%	1.4%	1.5%	1.5%	2.8%	2.9%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7b. Arts and cultural programs</u>															
1=Excellent	26.9%	27.3%	23.3%	33.3%	30.3%	20.0%	25.9%	21.7%	30.6%	43.2%	27.3%	31.8%	27.0%	37.2%	29.2%
2=Good	42.3%	53.2%	58.9%	41.0%	46.1%	48.8%	48.1%	46.4%	56.5%	46.9%	63.6%	48.2%	55.1%	46.8%	50.3%
3=Fair	21.8%	15.6%	16.4%	23.1%	21.1%	25.0%	21.0%	24.6%	11.8%	9.9%	9.1%	17.6%	14.6%	16.0%	17.5%
4=Poor	9.0%	3.9%	1.4%	2.6%	2.6%	6.3%	4.9%	7.2%	1.2%	0.0%	0.0%	2.4%	3.4%	0.0%	3.1%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7c. Code enforcement (weeds, abandoned buildings, etc.)</u>															
1=Excellent	10.3%	14.6%	5.9%	18.1%	8.7%	13.5%	11.7%	4.5%	8.8%	9.1%	9.3%	2.7%	9.8%	10.6%	10.0%
2=Good	41.4%	39.3%	34.1%	23.4%	29.3%	39.3%	31.9%	30.7%	32.5%	42.9%	34.7%	36.5%	35.4%	32.9%	34.4%
3=Fair	28.7%	30.3%	36.5%	29.8%	44.6%	25.8%	31.9%	33.0%	41.3%	39.0%	42.7%	36.5%	42.7%	34.1%	35.3%
4=Poor	19.5%	15.7%	23.5%	28.7%	17.4%	21.3%	24.5%	31.8%	17.5%	9.1%	13.3%	24.3%	12.2%	22.4%	20.3%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7d. Customer service provided by City employees</u>															
1=Excellent	19.4%	18.8%	13.5%	18.9%	15.1%	14.9%	20.0%	14.0%	10.7%	7.1%	9.5%	8.8%	9.1%	14.4%	14.0%
2=Good	38.7%	42.4%	39.3%	30.5%	38.7%	36.2%	35.6%	37.2%	40.5%	52.9%	45.2%	37.5%	36.4%	33.3%	38.8%
3=Fair	32.3%	28.2%	39.3%	36.8%	30.1%	31.9%	33.3%	32.6%	33.3%	28.2%	39.3%	38.8%	36.4%	37.8%	34.1%
4=Poor	9.7%	10.6%	7.9%	13.7%	16.1%	17.0%	11.1%	16.3%	15.5%	11.8%	6.0%	15.0%	18.2%	14.4%	13.1%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7e. Drinking water</u>															
1=Excellent	20.2%	28.6%	16.7%	25.0%	23.7%	19.4%	21.9%	16.8%	24.7%	30.1%	18.4%	15.3%	16.0%	22.0%	21.4%
2=Good	48.9%	38.8%	57.8%	39.0%	37.1%	48.4%	36.5%	40.0%	49.5%	47.3%	45.9%	46.9%	55.3%	45.0%	45.3%
3=Fair	24.5%	22.4%	21.1%	19.0%	29.9%	21.5%	30.2%	25.3%	16.5%	17.2%	22.4%	28.6%	25.5%	23.0%	23.4%
4=Poor	6.4%	10.2%	4.4%	17.0%	9.3%	10.8%	11.5%	17.9%	9.3%	5.4%	13.3%	9.2%	3.2%	10.0%	9.9%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7f. Fire services</u>															
1=Excellent	42.0%	36.8%	31.7%	39.8%	33.0%	32.6%	42.4%	29.1%	28.8%	41.3%	34.2%	33.8%	27.2%	29.3%	34.5%
2=Good	49.4%	49.4%	52.4%	47.3%	51.1%	43.5%	46.7%	52.3%	65.0%	54.7%	57.5%	60.0%	66.7%	61.3%	53.7%
3=Fair	8.6%	11.5%	11.0%	12.9%	12.5%	21.7%	10.9%	16.3%	5.0%	2.7%	8.2%	6.2%	4.9%	8.0%	10.3%
4=Poor	0.0%	2.3%	4.9%	0.0%	3.4%	2.2%	0.0%	2.3%	1.3%	1.3%	0.0%	0.0%	1.2%	1.3%	1.5%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7g. Solid waste services (e.g., garbage and recycling collection)</u>															
1=Excellent	32.3%	21.8%	16.3%	27.0%	20.2%	27.4%	24.0%	18.9%	30.9%	28.6%	22.2%	22.8%	21.4%	23.0%	24.1%
2=Good	46.9%	47.5%	67.4%	42.0%	40.4%	38.9%	46.9%	40.0%	47.4%	50.0%	50.5%	53.3%	56.1%	54.0%	48.6%
3=Fair	16.7%	18.8%	14.1%	22.0%	31.3%	22.1%	17.7%	26.3%	12.4%	15.3%	22.2%	20.7%	19.4%	11.0%	19.3%
4=Poor	4.2%	11.9%	2.2%	9.0%	8.1%	11.6%	11.5%	14.7%	9.3%	6.1%	5.1%	3.3%	3.1%	12.0%	8.0%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7h. Land use, planning, and zoning</u>															
1=Excellent	13.0%	19.7%	4.0%	15.1%	15.1%	14.3%	12.3%	8.7%	4.6%	7.5%	5.6%	3.0%	7.0%	5.1%	9.7%
2=Good	47.8%	44.7%	34.7%	30.1%	31.5%	42.9%	42.5%	43.5%	41.5%	43.3%	47.9%	40.3%	39.4%	41.0%	40.7%
3=Fair	31.9%	32.9%	45.3%	42.5%	45.2%	25.7%	34.2%	40.6%	40.0%	31.3%	33.8%	37.3%	36.6%	37.2%	36.8%
4=Poor	7.2%	2.6%	16.0%	12.3%	8.2%	17.1%	11.0%	7.2%	13.8%	17.9%	12.7%	19.4%	16.9%	16.7%	12.7%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7i. Maintenance of infrastructure (e.g., city streets and sidewalks)</u>															
1=Excellent	11.5%	15.6%	6.7%	13.5%	10.9%	13.7%	9.4%	6.6%	4.1%	4.2%	5.3%	1.1%	2.1%	3.0%	7.7%
2=Good	28.1%	24.0%	21.3%	19.8%	22.8%	23.2%	26.0%	25.3%	13.3%	13.7%	28.4%	29.0%	19.1%	18.2%	22.3%
3=Fair	37.5%	32.3%	38.2%	35.4%	39.1%	33.7%	30.2%	34.1%	35.7%	51.6%	37.9%	45.2%	38.3%	32.3%	37.2%
4=Poor	22.9%	28.1%	33.7%	31.3%	27.2%	29.5%	34.4%	34.1%	46.9%	30.5%	28.4%	24.7%	40.4%	46.5%	32.8%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7j. The City's parks and recreation system</u>															
1=Excellent	10.9%	20.2%	6.8%	17.7%	20.2%	18.0%	14.3%	13.8%	10.0%	11.2%	10.5%	4.6%	2.3%	7.7%	12.1%
2=Good	50.0%	45.7%	43.2%	37.5%	44.9%	40.4%	48.4%	34.5%	38.9%	38.2%	44.2%	56.3%	33.3%	35.2%	42.2%
3=Fair	33.7%	28.7%	39.8%	35.4%	24.7%	31.5%	30.8%	42.5%	40.0%	42.7%	37.2%	27.6%	57.5%	42.9%	36.7%
4=Poor	5.4%	5.3%	10.2%	9.4%	10.1%	10.1%	6.6%	9.2%	11.1%	7.9%	8.1%	11.5%	6.9%	14.3%	9.0%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7k. Police services</u>															
1=Excellent	22.7%	22.1%	14.0%	24.0%	16.2%	19.2%	20.6%	13.8%	17.9%	25.0%	25.0%	16.5%	12.8%	15.1%	18.9%
2=Good	46.4%	46.3%	43.0%	40.0%	41.4%	42.4%	43.3%	50.0%	51.6%	43.5%	50.0%	62.4%	58.5%	52.7%	47.8%
3=Fair	21.6%	18.9%	36.6%	26.0%	32.3%	18.2%	20.6%	25.5%	25.3%	23.9%	19.6%	14.1%	25.5%	24.7%	23.8%
4=Poor	9.3%	12.6%	6.5%	10.0%	10.1%	20.2%	15.5%	10.6%	5.3%	7.6%	5.4%	7.1%	3.2%	7.5%	9.4%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7I. Public information services</u>															
1=Excellent	16.0%	23.2%	9.2%	20.0%	15.2%	19.1%	19.5%	12.3%	11.4%	12.8%	12.2%	8.7%	5.4%	11.9%	14.4%
2=Good	59.3%	46.3%	42.1%	41.1%	42.4%	44.9%	41.4%	51.9%	44.3%	47.4%	48.6%	53.6%	52.7%	44.0%	46.9%
3=Fair	16.0%	26.8%	40.8%	30.5%	34.8%	28.1%	35.6%	25.9%	40.5%	28.2%	29.7%	34.8%	35.1%	34.5%	31.5%
4=Poor	8.6%	3.7%	7.9%	8.4%	7.6%	7.9%	3.4%	9.9%	3.8%	11.5%	9.5%	2.9%	6.8%	9.5%	7.3%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7m. Public library services</u>															
1=Excellent	37.1%	36.4%	17.6%	33.3%	34.4%	41.2%	33.3%	31.1%	23.3%	26.7%	25.3%	14.3%	10.3%	20.7%	27.6%
2=Good	48.3%	47.7%	58.8%	42.5%	45.2%	42.4%	38.7%	42.2%	59.3%	46.5%	49.4%	53.6%	55.2%	48.3%	48.3%
3=Fair	12.4%	11.4%	20.0%	20.7%	15.1%	10.6%	25.8%	21.1%	11.6%	22.1%	18.1%	28.6%	26.4%	25.3%	19.2%
4=Poor	2.2%	4.5%	3.5%	3.4%	5.4%	5.9%	2.2%	5.6%	5.8%	4.7%	7.2%	3.6%	8.0%	5.7%	4.8%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7n. Sewer services (e.g. sanitary sewer/wastewater)</u>															
1=Excellent	20.0%	20.7%	7.5%	18.9%	15.2%	17.2%	20.4%	11.2%	14.4%	25.0%	18.6%	14.9%	14.9%	17.0%	16.9%
2=Good	56.5%	50.6%	58.8%	41.1%	51.1%	50.6%	51.6%	41.6%	58.9%	53.4%	61.6%	63.2%	60.6%	54.3%	53.8%
3=Fair	18.8%	21.8%	28.8%	32.2%	30.4%	27.6%	22.6%	29.2%	22.2%	18.2%	15.1%	18.4%	22.3%	26.6%	23.9%
4=Poor	4.7%	6.9%	5.0%	7.8%	3.3%	4.6%	5.4%	18.0%	4.4%	3.4%	4.7%	3.4%	2.1%	2.1%	5.4%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7o. Storm drainage</u>															
1=Excellent	21.6%	23.6%	7.5%	18.2%	13.8%	18.4%	19.3%	15.1%	13.8%	21.6%	14.9%	13.5%	7.8%	12.8%	15.9%
2=Good	52.3%	47.2%	57.5%	38.6%	52.1%	44.8%	40.9%	44.2%	52.9%	52.3%	46.0%	56.2%	66.7%	58.5%	50.8%
3=Fair	19.3%	22.5%	27.5%	31.8%	24.5%	26.4%	31.8%	24.4%	27.6%	20.5%	31.0%	23.6%	22.2%	22.3%	25.3%
4=Poor	6.8%	6.7%	7.5%	11.4%	9.6%	10.3%	8.0%	16.3%	5.7%	5.7%	8.0%	6.7%	3.3%	6.4%	8.0%

Q7. Please rate the City's overall performance in each of the major categories. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7p. Traffic signal timing</u>															
1=Excellent	17.9%	20.4%	8.0%	16.7%	15.3%	21.1%	11.6%	10.4%	8.3%	7.1%	9.0%	5.2%	6.1%	9.0%	11.8%
2=Good	47.4%	49.5%	43.7%	29.2%	41.8%	37.8%	35.8%	39.6%	38.5%	45.9%	45.0%	49.0%	57.1%	46.0%	43.3%
3=Fair	25.3%	23.7%	40.2%	49.0%	29.6%	27.8%	37.9%	30.2%	39.6%	32.7%	37.0%	28.1%	25.5%	26.0%	32.3%
4=Poor	9.5%	6.5%	8.0%	5.2%	13.3%	13.3%	14.7%	19.8%	13.5%	14.3%	9.0%	17.7%	11.2%	19.0%	12.6%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7a. Ambulance/emergency medical services</u>															
1=Yes	23.1%	18.1%	19.6%	19.4%	16.5%	24.5%	21.0%	18.2%	7.1%	7.9%	9.0%	12.5%	8.2%	13.3%	15.5%
2=No	75.8%	81.9%	80.4%	80.6%	82.5%	75.5%	78.0%	81.8%	91.8%	92.1%	91.0%	87.5%	91.8%	86.7%	84.2%
9=Not provided	1.1%	0.0%	0.0%	0.0%	1.0%	0.0%	1.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7b. Arts and cultural programs</u>															
1=Yes	28.4%	24.1%	22.3%	12.4%	18.0%	10.7%	14.9%	12.4%	35.4%	28.0%	28.7%	27.7%	30.3%	33.3%	23.6%
2=No	70.5%	75.9%	77.7%	87.6%	81.0%	89.3%	85.1%	87.6%	64.6%	72.0%	71.3%	72.3%	69.7%	65.7%	76.2%
9=Not provided	1.1%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.2%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7c. Code enforcement (weeds, abandoned buildings, etc.)</u>															
1=Yes	18.7%	12.8%	18.4%	16.0%	9.7%	16.1%	9.9%	17.3%	10.4%	7.9%	15.3%	12.1%	7.2%	15.0%	13.3%
2=No	80.2%	86.2%	81.6%	84.0%	88.3%	83.9%	90.1%	82.7%	88.5%	92.1%	84.7%	87.9%	92.8%	84.0%	86.3%
9=Not provided	1.1%	1.1%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.4%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7d. Customer service provided by City employees</u>															
1=Yes	37.1%	22.6%	29.6%	22.3%	13.3%	22.3%	24.5%	28.1%	26.5%	22.5%	21.2%	28.6%	31.0%	40.4%	26.4%
2=No	61.9%	77.4%	70.4%	77.7%	84.8%	77.7%	75.5%	71.9%	73.5%	77.5%	78.8%	71.4%	69.0%	59.6%	73.4%
9=Not provided	1.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7e. Drinking water</u>															
1=Yes	48.5%	53.0%	42.4%	37.1%	41.0%	43.6%	44.0%	32.0%	36.0%	28.7%	42.0%	36.6%	36.4%	48.0%	40.6%
2=No	50.5%	47.0%	57.6%	62.9%	58.1%	56.4%	56.0%	68.0%	63.0%	71.3%	58.0%	63.4%	63.6%	52.0%	59.1%
9=Not provided	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7f. Fire services</u>															
1=Yes	15.6%	5.2%	9.4%	14.6%	5.8%	11.7%	9.0%	11.5%	5.0%	5.0%	5.3%	9.5%	5.0%	8.3%	8.6%
2=No	83.3%	93.8%	90.6%	85.4%	93.3%	88.3%	91.0%	88.5%	94.0%	95.0%	94.7%	90.5%	95.0%	91.7%	91.1%
9=Not provided	1.1%	1.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7g. Solid waste services (e.g., garbage and recycling collection)</u>															
1=Yes	51.0%	54.5%	39.4%	33.7%	36.4%	40.6%	39.6%	33.3%	43.0%	37.6%	46.5%	38.0%	39.4%	47.1%	41.4%
2=No	48.0%	45.5%	60.6%	66.3%	62.6%	59.4%	60.4%	66.7%	56.0%	62.4%	53.5%	62.0%	60.6%	52.9%	58.4%
9=Not provided	1.0%	0.0%	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7h. Land use, planning, and zoning</u>															
1=Yes	16.9%	9.0%	10.6%	9.8%	9.0%	11.1%	3.4%	7.4%	3.2%	4.0%	9.3%	5.2%	7.1%	16.7%	8.7%
2=No	81.9%	89.9%	89.4%	89.1%	91.0%	88.9%	96.6%	92.6%	96.8%	96.0%	90.7%	94.8%	92.9%	82.3%	91.0%
9=Not provided	1.2%	1.1%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.3%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7i. Maintenance of infrastructure (e.g., city streets and sidewalks)</u>															
1=Yes	25.5%	39.0%	27.0%	25.0%	21.9%	27.8%	16.8%	25.0%	20.0%	20.6%	32.7%	21.8%	20.0%	31.1%	25.3%
2=No	73.5%	60.0%	73.0%	74.0%	76.2%	72.2%	83.2%	75.0%	79.0%	79.4%	67.3%	78.2%	80.0%	68.9%	74.3%
9=Not provided	1.0%	1.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7j. The City's parks and recreation system</u>															
1=Yes	38.9%	34.4%	32.7%	27.2%	28.3%	30.2%	25.5%	27.6%	31.3%	25.7%	38.4%	30.3%	24.2%	34.0%	30.6%
2=No	60.0%	65.6%	67.3%	72.8%	70.8%	69.8%	74.5%	72.4%	67.7%	74.3%	61.6%	69.7%	75.8%	66.0%	69.2%
9=Not provided	1.1%	0.0%	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7k. Police services</u>															
1=Yes	33.7%	19.0%	26.5%	21.2%	15.0%	24.2%	25.7%	11.2%	14.0%	10.8%	19.0%	14.1%	16.0%	17.8%	19.1%
2=No	65.3%	80.0%	73.5%	77.9%	84.1%	75.8%	74.3%	88.8%	85.0%	89.2%	81.0%	85.9%	84.0%	81.2%	80.5%
9=Not provided	1.0%	1.0%	0.0%	1.0%	0.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.4%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7I. Public information services</u>															
1=Yes	28.1%	19.8%	17.5%	9.8%	13.3%	25.0%	16.3%	20.2%	14.3%	11.9%	17.2%	10.3%	14.1%	21.4%	16.9%
2=No	70.8%	80.2%	82.5%	90.2%	85.7%	75.0%	83.7%	79.8%	85.7%	88.1%	82.8%	89.7%	85.9%	78.6%	82.9%
9=Not provided	1.1%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7m. Public library services</u>															
1=Yes	43.3%	42.4%	34.4%	26.3%	29.2%	32.6%	31.6%	29.9%	35.0%	28.4%	34.0%	36.0%	27.3%	32.7%	32.9%
2=No	56.7%	57.6%	65.6%	73.7%	69.8%	67.4%	68.4%	70.1%	64.0%	71.6%	66.0%	64.0%	72.7%	67.3%	66.9%
9=Not provided	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7n. Sewer services (e.g. sanitary sewer/wastewater)</u>															
1=Yes	41.9%	43.6%	29.6%	25.0%	23.1%	29.3%	29.0%	26.3%	25.3%	25.7%	30.6%	28.6%	33.0%	35.3%	30.3%
2=No	58.1%	56.4%	70.4%	74.0%	76.0%	70.7%	71.0%	73.7%	73.7%	74.3%	69.4%	71.4%	67.0%	64.7%	69.4%
9=Not provided	0.0%	0.0%	0.0%	1.0%	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7o. Storm drainage</u>															
1=Yes	27.4%	29.8%	25.3%	16.2%	12.4%	24.5%	16.2%	19.2%	19.2%	21.8%	22.0%	19.2%	26.0%	23.8%	21.5%
2=No	72.6%	70.2%	74.7%	82.8%	87.6%	75.5%	83.8%	80.8%	79.8%	78.2%	78.0%	80.8%	74.0%	76.2%	78.3%
9=Not provided	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

Q7. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7p. Traffic signal timing</u>															
1=Yes	32.3%	37.9%	32.0%	17.6%	20.8%	27.1%	19.2%	25.3%	27.0%	31.4%	32.7%	29.3%	30.0%	30.1%	28.0%
2=No	66.7%	61.1%	68.0%	81.4%	78.3%	72.9%	80.8%	74.7%	72.0%	68.6%	67.3%	70.7%	70.0%	68.9%	71.6%
9=Not provided	1.0%	1.1%	0.0%	1.0%	0.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.4%

Q8. Which FOUR of the services listed above do you think should be the City's top priorities? (Sum of Top Four Choices)

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q8. Top choice</u>															
A=Ambulance/emergency medical services	26.0%	23.5%	25.7%	25.7%	27.1%	21.8%	25.2%	25.7%	22.0%	25.5%	26.7%	27.7%	30.0%	22.1%	25.4%
B=Arts/cultural programs	8.0%	5.9%	4.0%	1.9%	6.5%	3.0%	7.8%	3.0%	11.0%	6.9%	6.9%	10.9%	8.0%	14.4%	7.0%
C=Code enforcement	29.0%	25.5%	38.6%	34.3%	35.5%	30.7%	35.0%	37.6%	30.0%	21.6%	24.8%	21.8%	21.0%	24.0%	29.3%
D=Customer service	17.0%	15.7%	12.9%	16.2%	15.0%	17.8%	19.4%	11.9%	13.0%	9.8%	12.9%	18.8%	14.0%	20.2%	15.3%
E=Drinking water	17.0%	28.4%	19.8%	34.3%	27.1%	25.7%	20.4%	24.8%	30.0%	23.5%	39.6%	27.7%	24.0%	25.0%	26.3%
F=Fire services	17.0%	21.6%	16.8%	14.3%	18.7%	13.9%	25.2%	23.8%	30.0%	28.4%	31.7%	31.7%	39.0%	31.7%	24.5%
G=Solid waste services	17.0%	33.3%	14.9%	21.0%	15.0%	19.8%	19.4%	16.8%	16.0%	11.8%	17.8%	15.8%	15.0%	7.7%	17.2%
H=Land use planning	12.0%	2.0%	19.8%	11.4%	6.5%	5.0%	12.6%	4.0%	16.0%	16.7%	9.9%	6.9%	12.0%	13.5%	10.6%
I=Maintenance of infrastructure	37.0%	50.0%	59.4%	39.0%	39.3%	48.5%	46.6%	38.6%	55.0%	54.9%	50.5%	52.5%	56.0%	53.8%	48.6%
J=Parks & recreation	15.0%	12.7%	21.8%	12.4%	11.2%	12.9%	9.7%	15.8%	29.0%	21.6%	17.8%	17.8%	17.0%	18.3%	16.6%
K=Police services	47.0%	49.0%	46.5%	47.6%	47.7%	50.5%	54.4%	53.5%	71.0%	61.8%	52.5%	56.4%	70.0%	61.5%	54.9%
L=Public information	3.0%	2.0%	5.9%	4.8%	4.7%	3.0%	5.8%	4.0%	3.0%	2.0%	4.0%	5.9%	1.0%	4.8%	3.9%
M=Public library	7.0%	7.8%	15.8%	6.7%	12.1%	6.9%	11.7%	5.9%	15.0%	16.7%	11.9%	12.9%	17.0%	15.4%	11.6%

Q8. Which FOUR of the services listed above do you think should be the City's top priorities? (Sum of Top Four Choices)

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q8. Top choice (Cont.)</u>															
N=Sewer services	11.0%	7.8%	7.9%	12.4%	13.1%	10.9%	7.8%	12.9%	8.0%	10.8%	13.9%	6.9%	9.0%	7.7%	10.0%
O=Storm drainage	6.0%	7.8%	7.9%	13.3%	11.2%	8.9%	7.8%	10.9%	8.0%	4.9%	15.8%	6.9%	3.0%	3.8%	8.3%
P=Traffic signal timing	16.0%	16.7%	14.9%	21.0%	16.8%	13.9%	19.4%	17.8%	16.0%	19.6%	14.9%	22.8%	9.0%	18.3%	16.9%
Z=None chosen	15.0%	9.8%	5.9%	10.5%	12.1%	7.9%	7.8%	11.9%	3.0%	7.8%	5.9%	6.9%	9.0%	5.8%	8.5%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9a. Crime prevention</u>															
1=Excellent	9.4%	17.9%	4.2%	13.3%	12.1%	9.2%	13.5%	9.6%	4.4%	5.3%	4.2%	4.5%	1.1%	9.3%	8.5%
2=Good	38.5%	42.1%	34.7%	31.6%	26.3%	27.6%	33.3%	27.7%	41.1%	39.4%	42.1%	53.4%	53.8%	46.4%	38.2%
3=Fair	35.4%	26.3%	51.6%	33.7%	44.4%	36.7%	37.5%	42.6%	46.7%	44.7%	40.0%	37.5%	37.4%	32.0%	39.0%
4=Poor	16.7%	13.7%	9.5%	21.4%	17.2%	26.5%	15.6%	20.2%	7.8%	10.6%	13.7%	4.5%	7.7%	12.4%	14.3%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9b. Traffic enforcement</u>															
1=Excellent	15.6%	19.6%	8.6%	12.4%	17.0%	12.0%	9.4%	7.4%	7.9%	6.3%	4.1%	5.4%	1.1%	7.5%	9.7%
2=Good	49.0%	40.2%	39.8%	35.1%	39.0%	32.6%	42.7%	42.6%	43.8%	47.4%	58.8%	46.7%	58.9%	50.5%	44.8%
3=Fair	29.2%	35.1%	39.8%	41.2%	34.0%	38.0%	37.5%	34.0%	38.2%	33.7%	27.8%	39.1%	31.6%	31.2%	35.0%
4=Poor	6.3%	5.2%	11.8%	11.3%	10.0%	17.4%	10.4%	16.0%	10.1%	12.6%	9.3%	8.7%	8.4%	10.8%	10.6%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9c. Efforts by police to fight crime in your neighborhood</u>															
1=Excellent	18.6%	15.3%	10.9%	15.3%	14.3%	18.1%	20.2%	18.1%	13.3%	15.2%	14.9%	12.9%	12.5%	17.0%	15.5%
2=Good	42.3%	37.8%	40.2%	37.8%	34.7%	29.8%	26.6%	31.9%	45.6%	48.9%	40.4%	56.5%	56.8%	52.1%	41.3%
3=Fair	19.6%	33.7%	37.0%	29.6%	30.6%	23.4%	37.2%	26.6%	31.1%	23.9%	33.0%	22.4%	20.5%	23.4%	28.1%
4=Poor	19.6%	13.3%	12.0%	17.3%	20.4%	28.7%	16.0%	23.4%	10.0%	12.0%	11.7%	8.2%	10.2%	7.4%	15.1%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9d. Efforts by police to work with your neighborhood to solve local problems</u>															
1=Excellent	17.0%	16.7%	15.4%	22.2%	14.3%	18.9%	18.6%	17.2%	24.1%	16.3%	18.9%	16.2%	20.5%	22.1%	18.4%
2=Good	29.8%	37.8%	42.9%	25.6%	27.5%	27.4%	31.4%	28.7%	40.5%	54.7%	39.2%	61.8%	50.0%	43.0%	37.9%
3=Fair	29.8%	28.9%	25.3%	33.3%	30.8%	29.5%	29.1%	27.6%	26.6%	16.3%	24.3%	14.7%	19.2%	26.7%	26.2%
4=Poor	23.4%	16.7%	16.5%	18.9%	27.5%	24.2%	20.9%	26.4%	8.9%	12.8%	17.6%	7.4%	10.3%	8.1%	17.5%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9e. Efforts by police to effectively deal with problems in your neighborhood</u>															
1=Excellent	18.9%	12.1%	12.5%	17.8%	15.6%	17.4%	18.6%	14.8%	21.8%	14.1%	14.7%	15.3%	17.7%	16.3%	16.2%
2=Good	26.7%	45.1%	42.0%	27.8%	31.1%	28.3%	32.6%	28.4%	41.0%	50.6%	46.7%	58.3%	50.6%	48.8%	39.3%
3=Fair	33.3%	26.4%	28.4%	31.1%	34.4%	31.5%	25.6%	37.5%	29.5%	22.4%	21.3%	20.8%	21.5%	27.9%	28.2%
4=Poor	21.1%	16.5%	17.0%	23.3%	18.9%	22.8%	23.3%	19.3%	7.7%	12.9%	17.3%	5.6%	10.1%	7.0%	16.2%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9f. Response time of police to emergencies</u>															
1=Excellent	13.5%	21.3%	16.0%	14.6%	19.8%	18.1%	14.8%	17.4%	15.1%	12.9%	22.7%	22.6%	16.7%	14.3%	17.0%
2=Good	44.9%	37.1%	38.3%	40.6%	26.4%	31.9%	35.2%	39.5%	46.6%	45.7%	34.8%	46.8%	40.9%	48.1%	39.4%
3=Fair	22.5%	21.3%	30.9%	28.1%	28.6%	23.4%	29.5%	24.4%	30.1%	21.4%	33.3%	19.4%	31.8%	26.0%	26.4%
4=Poor	19.1%	20.2%	14.8%	16.7%	25.3%	26.6%	20.5%	18.6%	8.2%	20.0%	9.1%	11.3%	10.6%	11.7%	17.2%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9g. Response time of fire to emergencies</u>															
1=Excellent	39.2%	35.6%	27.6%	33.3%	36.9%	26.8%	32.6%	32.0%	29.9%	26.2%	31.7%	33.9%	34.4%	30.3%	32.3%
2=Good	41.8%	38.4%	50.0%	46.0%	32.1%	43.9%	43.8%	46.7%	56.7%	62.3%	49.2%	55.9%	54.1%	57.6%	47.7%
3=Fair	15.2%	20.5%	18.4%	17.2%	25.0%	19.5%	20.2%	17.3%	13.4%	11.5%	17.5%	8.5%	9.8%	12.1%	16.6%
4=Poor	3.8%	5.5%	3.9%	3.4%	6.0%	9.8%	3.4%	4.0%	0.0%	0.0%	1.6%	1.7%	1.6%	0.0%	3.4%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9h. Fire prevention and education</u>															
1=Excellent	25.0%	24.0%	14.5%	28.4%	25.0%	18.3%	21.8%	18.7%	19.0%	21.1%	12.7%	14.0%	5.3%	15.5%	19.4%
2=Good	45.8%	45.3%	47.4%	40.7%	39.8%	43.9%	43.6%	40.0%	37.9%	50.9%	56.4%	56.0%	56.1%	46.6%	45.7%
3=Fair	23.6%	26.7%	27.6%	24.7%	26.1%	24.4%	25.6%	28.0%	36.2%	22.8%	23.6%	26.0%	29.8%	29.3%	26.6%
4=Poor	5.6%	4.0%	10.5%	6.2%	9.1%	13.4%	9.0%	13.3%	6.9%	5.3%	7.3%	4.0%	8.8%	8.6%	8.2%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9i. Municipal courts</u>															
1=Excellent	12.7%	21.9%	8.2%	17.7%	15.5%	18.6%	15.6%	10.6%	8.8%	5.4%	9.1%	1.9%	0.0%	1.8%	11.0%
2=Good	46.0%	37.5%	42.6%	27.8%	32.4%	40.7%	32.8%	36.4%	29.8%	44.6%	43.6%	42.3%	46.6%	42.9%	38.6%
3=Fair	28.6%	34.4%	39.3%	45.6%	42.3%	32.2%	35.9%	36.4%	49.1%	41.1%	32.7%	40.4%	32.8%	41.1%	38.1%
4=Poor	12.7%	6.3%	9.8%	8.9%	9.9%	8.5%	15.6%	16.7%	12.3%	8.9%	14.5%	15.4%	20.7%	14.3%	12.3%

Q9. Please rate the City's performance in the following areas of public safety services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9j. Animal control</u>															
1=Excellent	9.1%	14.1%	7.2%	11.1%	12.8%	14.5%	11.5%	10.6%	5.8%	7.8%	11.6%	6.7%	3.3%	11.0%	10.0%
2=Good	39.8%	35.9%	26.5%	28.9%	23.3%	30.1%	21.8%	25.9%	37.7%	51.6%	29.0%	46.7%	44.3%	37.0%	33.3%
3=Fair	26.1%	30.8%	38.6%	30.0%	32.6%	26.5%	36.8%	23.5%	33.3%	29.7%	40.6%	31.7%	31.1%	35.6%	31.8%
4=Poor	25.0%	19.2%	27.7%	30.0%	31.4%	28.9%	29.9%	40.0%	23.2%	10.9%	18.8%	15.0%	21.3%	16.4%	24.9%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9a. Crime prevention</u>															
1=Yes	15.5%	9.3%	16.2%	11.7%	11.2%	12.2%	6.9%	11.0%	3.0%	4.9%	10.1%	10.3%	11.1%	15.5%	10.6%
2=No	83.5%	89.7%	83.8%	87.4%	86.9%	87.8%	93.1%	89.0%	96.0%	95.1%	89.9%	89.7%	88.9%	84.5%	88.9%
9=Not provided	1.0%	1.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9b. Traffic enforcement</u>															
1=Yes	13.4%	9.9%	13.0%	14.3%	7.5%	11.7%	6.9%	8.9%	11.0%	7.8%	12.9%	5.0%	11.0%	12.0%	10.4%
2=No	85.6%	89.1%	87.0%	84.8%	90.7%	88.3%	93.1%	91.1%	88.0%	92.2%	87.1%	95.0%	89.0%	88.0%	89.2%
9=Not provided	1.0%	1.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9c. Efforts by police to fight crime in your neighborhood</u>															
1=Yes	21.4%	17.0%	15.2%	14.7%	12.3%	18.9%	7.0%	14.9%	12.0%	12.7%	16.3%	10.6%	16.0%	15.5%	14.6%
2=No	77.6%	82.0%	84.8%	84.3%	85.8%	81.1%	93.0%	85.1%	87.0%	87.3%	83.7%	89.4%	84.0%	84.5%	85.0%
9=Not provided	1.0%	1.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9d. Efforts by police to work with your neighborhood to solve local problems</u>															
1=Yes	22.4%	11.6%	11.9%	12.1%	11.7%	13.5%	9.3%	9.4%	12.0%	11.8%	10.3%	9.7%	14.3%	12.0%	12.3%
2=No	76.5%	87.4%	88.1%	86.9%	86.4%	86.5%	90.7%	90.6%	87.0%	88.2%	89.7%	90.3%	85.7%	88.0%	87.3%
9=Not provided	1.0%	1.1%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9e. Efforts by police to effectively deal with problems in your neighborhood</u>															
1=Yes	18.8%	11.6%	13.1%	10.2%	11.5%	13.7%	9.2%	14.4%	8.0%	8.8%	11.5%	10.8%	11.2%	11.1%	11.7%
2=No	80.2%	87.4%	86.9%	88.8%	86.5%	86.3%	90.8%	85.6%	91.0%	91.2%	88.5%	89.2%	88.8%	88.9%	87.9%
9=Not provided	1.0%	1.1%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9f. Response time of police to emergencies</u>															
1=Yes	24.2%	21.1%	12.4%	15.7%	10.5%	22.1%	9.1%	9.4%	13.0%	6.9%	12.5%	5.3%	12.4%	10.1%	13.1%
2=No	74.7%	78.9%	87.6%	84.3%	87.6%	77.9%	90.9%	90.6%	86.0%	93.1%	87.5%	94.7%	87.6%	89.9%	86.6%
9=Not provided	1.1%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9g. Response time of fire to emergencies</u>															
1=Yes	11.8%	5.8%	5.1%	15.8%	6.9%	13.8%	4.1%	8.4%	3.0%	5.9%	7.3%	5.3%	3.1%	6.5%	7.3%
2=No	87.1%	93.0%	94.9%	84.2%	91.1%	86.2%	95.9%	91.6%	96.0%	94.1%	92.7%	94.7%	96.9%	93.5%	92.3%
9=Not provided	1.2%	1.2%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9h. Fire prevention and education</u>															
1=Yes	8.2%	1.2%	9.5%	6.1%	6.9%	12.5%	1.1%	0.0%	3.0%	5.0%	8.5%	3.3%	2.1%	4.3%	5.1%
2=No	90.6%	97.7%	90.5%	93.9%	91.1%	87.5%	98.9%	100.0%	96.0%	95.0%	91.5%	96.7%	97.9%	95.7%	94.5%
9=Not provided	1.2%	1.2%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9i. Municipal courts</u>															
1=Yes	18.5%	8.9%	11.6%	8.2%	9.2%	6.7%	6.0%	10.1%	9.3%	7.0%	11.1%	5.6%	11.5%	10.3%	9.5%
2=No	80.2%	89.9%	88.4%	91.8%	88.8%	93.3%	94.0%	89.9%	90.7%	93.0%	88.9%	94.4%	88.5%	89.7%	90.1%
9=Not provided	1.2%	1.3%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q9. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9j. Animal control</u>															
1=Yes	22.6%	17.6%	21.4%	6.9%	15.4%	25.0%	21.4%	18.1%	6.1%	5.0%	7.1%	6.4%	5.3%	12.8%	13.5%
2=No	76.3%	82.4%	78.6%	92.1%	82.7%	75.0%	78.6%	81.9%	93.9%	95.0%	92.9%	93.6%	94.7%	87.2%	86.2%
9=Not provided	1.1%	0.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q10. Which TWO of the public safety services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q10. Public safety top priority</u>															
A=Crime prevention	38.0%	46.1%	50.5%	47.6%	45.8%	51.5%	42.7%	47.5%	48.0%	46.1%	57.4%	45.5%	49.0%	52.9%	47.8%
B=Traffic enforcement	18.0%	12.7%	13.9%	9.5%	7.5%	15.8%	11.7%	7.9%	10.0%	7.8%	12.9%	9.9%	8.0%	15.4%	11.5%
C=Fight crime in your neighborhood	14.0%	31.4%	18.8%	27.6%	22.4%	17.8%	15.5%	27.7%	16.0%	20.6%	25.7%	11.9%	20.0%	19.2%	20.7%
D=Work with residents to solve local problems	14.0%	3.9%	11.9%	7.6%	13.1%	4.0%	10.7%	16.8%	13.0%	10.8%	11.9%	5.9%	4.0%	9.6%	9.8%
E=Deal with problems in your neighborhood	6.0%	8.8%	8.9%	7.6%	7.5%	6.9%	8.7%	12.9%	14.0%	10.8%	13.9%	9.9%	10.0%	3.8%	9.2%
F=Response time of police to emergencies	26.0%	21.6%	20.8%	22.9%	22.4%	21.8%	32.0%	17.8%	22.0%	20.6%	20.8%	27.7%	31.0%	25.0%	23.7%
G=Response time of fire to emergencies	8.0%	8.8%	9.9%	5.7%	7.5%	7.9%	17.5%	5.9%	13.0%	7.8%	10.9%	16.8%	15.0%	7.7%	10.2%
H=Fire prevention and education	0.0%	2.9%	5.0%	5.7%	3.7%	4.0%	2.9%	3.0%	7.0%	4.9%	5.9%	5.0%	4.0%	3.8%	4.1%
I=Municipal courts	2.0%	2.0%	4.0%	5.7%	0.9%	3.0%	1.9%	4.0%	7.0%	6.9%	3.0%	3.0%	4.0%	8.7%	4.0%
J=Animal control	22.0%	19.6%	23.8%	15.2%	23.4%	25.7%	16.5%	16.8%	8.0%	5.9%	5.9%	3.0%	4.0%	10.6%	14.4%

Q11. Please rate the City's performance in the following areas of streets and infrastructure. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11a. Street repair</u>															
1=Excellent	14.1%	8.8%	7.2%	4.9%	4.8%	15.2%	8.8%	6.2%	2.0%	5.0%	6.1%	1.0%	3.0%	3.0%	6.4%
2=Good	31.3%	31.4%	16.5%	25.5%	22.1%	24.2%	21.6%	21.6%	14.1%	15.0%	23.2%	25.3%	15.0%	15.8%	21.6%
3=Fair	18.2%	24.5%	26.8%	35.3%	38.5%	27.3%	29.4%	25.8%	37.4%	44.0%	42.4%	44.4%	37.0%	31.7%	33.1%
4=Poor	36.4%	35.3%	49.5%	34.3%	34.6%	33.3%	40.2%	46.4%	46.5%	36.0%	28.3%	29.3%	45.0%	49.5%	38.9%

Q11. Please rate the City's performance in the following areas of streets and infrastructure. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11b. Street cleaning</u>															
1=Excellent	20.8%	9.8%	7.4%	3.0%	13.0%	16.3%	6.9%	6.4%	4.4%	5.4%	7.1%	1.1%	3.2%	5.2%	7.9%
2=Good	38.5%	40.2%	28.7%	27.7%	19.0%	27.6%	27.7%	26.6%	30.0%	25.0%	37.8%	41.9%	33.3%	28.9%	30.9%
3=Fair	18.8%	28.4%	33.0%	38.6%	33.0%	26.5%	29.7%	28.7%	43.3%	46.7%	31.6%	34.4%	43.0%	36.1%	33.6%
4=Poor	21.9%	21.6%	30.9%	30.7%	35.0%	29.6%	35.6%	38.3%	22.2%	22.8%	23.5%	22.6%	20.4%	29.9%	27.6%

Q11. Please rate the City's performance in the following areas of streets and infrastructure. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11c. Street lighting</u>															
1=Excellent	17.5%	13.7%	10.3%	7.9%	8.7%	13.3%	9.8%	9.1%	2.1%	6.1%	11.0%	4.1%	5.1%	8.9%	9.1%
2=Good	46.4%	39.2%	25.8%	37.6%	28.8%	32.7%	33.3%	32.3%	45.4%	46.5%	40.0%	42.9%	39.8%	39.6%	37.8%
3=Fair	17.5%	33.3%	25.8%	26.7%	35.6%	31.6%	36.3%	35.4%	33.0%	36.4%	36.0%	38.8%	38.8%	36.6%	33.0%
4=Poor	18.6%	13.7%	38.1%	27.7%	26.9%	22.4%	20.6%	23.2%	19.6%	11.1%	13.0%	14.3%	16.3%	14.9%	20.0%

Q11. Please rate the City's performance in the following areas of streets and infrastructure. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11d. Sidewalk maintenance</u>															
1=Excellent	14.3%	6.9%	5.3%	8.1%	3.0%	14.6%	5.2%	4.4%	1.1%	3.2%	7.5%	2.1%	1.1%	6.1%	6.0%
2=Good	33.7%	30.4%	16.8%	24.2%	26.0%	31.3%	22.7%	30.0%	16.8%	23.4%	31.2%	25.5%	23.3%	18.2%	25.3%
3=Fair	22.4%	32.4%	43.2%	35.4%	38.0%	28.1%	33.0%	25.6%	35.8%	40.4%	31.2%	35.1%	33.3%	33.3%	33.4%
4=Poor	29.6%	30.4%	34.7%	32.3%	33.0%	26.0%	39.2%	40.0%	46.3%	33.0%	30.1%	37.2%	42.2%	42.4%	35.4%

Q11. Please rate the City's performance in the following areas of streets and infrastructure. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11e. Alley maintenance</u>															
1=Excellent	8.0%	8.0%	5.1%	3.3%	4.1%	20.0%	4.4%	0.0%	2.2%	3.6%	5.3%	1.2%	1.1%	2.4%	4.8%
2=Good	35.6%	18.2%	13.9%	24.4%	20.6%	21.3%	20.0%	16.5%	20.0%	17.9%	22.7%	22.2%	19.1%	14.6%	20.6%
3=Fair	19.5%	37.5%	32.9%	36.7%	24.7%	20.0%	33.3%	39.2%	34.4%	41.7%	30.7%	44.4%	36.0%	36.6%	33.4%
4=Poor	36.8%	36.4%	48.1%	35.6%	50.5%	38.7%	42.2%	44.3%	43.3%	36.9%	41.3%	32.1%	43.8%	46.3%	41.2%

Q11. Please rate the City's performance in the following areas of streets and infrastructure. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11f. Maintenance of streets in your neighborhood</u>															
1=Excellent	12.0%	8.9%	7.1%	8.7%	8.7%	18.0%	9.0%	8.4%	5.0%	4.0%	6.9%	4.2%	4.0%	8.8%	8.1%
2=Good	33.0%	33.7%	28.3%	28.8%	21.4%	29.0%	22.0%	26.3%	30.0%	30.3%	36.6%	41.1%	35.0%	25.5%	30.0%
3=Fair	27.0%	30.7%	39.4%	27.9%	36.9%	25.0%	34.0%	25.3%	35.0%	40.4%	37.6%	44.2%	35.0%	34.3%	33.7%
4=Poor	28.0%	26.7%	25.3%	34.6%	33.0%	28.0%	35.0%	40.0%	30.0%	25.3%	18.8%	10.5%	26.0%	31.4%	28.1%

Q11. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11a. Street repair</u>															
1=Yes	24.0%	38.2%	27.7%	23.1%	23.4%	29.3%	22.3%	26.0%	17.0%	14.7%	22.8%	16.8%	17.0%	20.4%	23.0%
2=No	75.0%	60.8%	72.3%	76.0%	75.7%	70.7%	77.7%	74.0%	82.0%	85.3%	77.2%	83.2%	83.0%	79.6%	76.6%
9=Not provided	1.0%	1.0%	0.0%	1.0%	0.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q11. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11b. Street cleaning</u>															
1=Yes	25.8%	30.4%	22.8%	17.1%	18.7%	23.2%	20.4%	16.0%	9.0%	12.7%	19.8%	14.0%	8.1%	16.7%	18.2%
2=No	73.2%	68.6%	77.2%	81.9%	79.4%	76.8%	79.6%	84.0%	90.0%	87.3%	80.2%	86.0%	91.9%	83.3%	81.4%
9=Not provided	1.0%	1.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q11. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11c. Street lighting</u>															
1=Yes	27.0%	32.4%	25.7%	16.3%	19.6%	26.5%	16.5%	17.8%	16.0%	14.7%	21.8%	13.0%	9.0%	17.5%	19.5%
2=No	72.0%	66.7%	74.3%	82.7%	78.5%	73.5%	83.5%	82.2%	83.0%	85.3%	78.2%	87.0%	91.0%	82.5%	80.0%
9=Not provided	1.0%	1.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q11. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11d. Sidewalk maintenance</u>															
1=Yes	28.3%	35.3%	26.0%	15.4%	17.8%	28.1%	20.8%	15.3%	13.0%	14.7%	18.4%	15.2%	10.1%	16.7%	19.6%
2=No	71.7%	63.7%	74.0%	83.7%	80.4%	71.9%	79.2%	84.7%	86.0%	85.3%	81.6%	84.8%	89.9%	83.3%	80.0%
9=Not provided	0.0%	1.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q11. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11e. Alley maintenance</u>															
1=Yes	13.2%	28.7%	17.0%	9.0%	13.5%	13.4%	12.2%	7.4%	15.0%	14.0%	11.8%	9.4%	10.1%	15.2%	13.5%
2=No	85.7%	70.2%	83.0%	90.0%	84.6%	86.6%	87.8%	92.6%	84.0%	86.0%	88.2%	90.6%	89.9%	84.8%	86.0%
9=Not provided	1.1%	1.1%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q11. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11f. Maintenance of streets in your neighborhood</u>															
1=Yes	29.0%	30.7%	30.7%	17.1%	17.8%	28.3%	15.7%	24.0%	16.0%	12.7%	20.8%	14.1%	11.0%	18.3%	20.4%
2=No	70.0%	69.3%	69.3%	81.9%	79.4%	71.7%	84.3%	76.0%	83.0%	87.3%	79.2%	85.9%	89.0%	81.7%	79.2%
9=Not provided	1.0%	0.0%	0.0%	1.0%	2.8%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q12. Which TWO of the street and infrastructure services listed above do you think should be the City's top priorities?
(Sum of Top Two Choices)

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q12. Top priority</u>															
A=Street repair	61.0%	50.0%	69.3%	61.0%	62.6%	55.4%	65.0%	68.3%	73.0%	79.4%	64.4%	73.3%	80.0%	72.1%	66.7%
B=Street cleaning	10.0%	13.7%	19.8%	20.0%	11.2%	20.8%	22.3%	17.8%	8.0%	10.8%	9.9%	10.9%	6.0%	8.7%	13.6%
C=Street lighting	24.0%	21.6%	35.6%	35.2%	29.0%	32.7%	26.2%	29.7%	34.0%	33.3%	31.7%	32.7%	30.0%	33.7%	30.7%
D=Sidewalk maintenance	29.0%	29.4%	18.8%	16.2%	16.8%	18.8%	22.3%	20.8%	24.0%	20.6%	23.8%	22.8%	24.0%	29.8%	22.6%
E=Alley maintenance	19.0%	23.5%	12.9%	16.2%	16.8%	13.9%	24.3%	12.9%	17.0%	9.8%	23.8%	10.9%	19.0%	14.4%	16.7%
F=Maintenance of streets in your neighborhood	27.0%	33.3%	24.8%	28.6%	31.8%	31.7%	23.3%	31.7%	31.0%	23.5%	24.8%	23.8%	21.0%	25.0%	27.2%

Q13. Please rate the City's performance in the areas of solid waste services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13a. Garbage collections</u>															
1=Excellent	38.0%	27.0%	28.6%	24.8%	25.0%	27.0%	22.8%	27.0%	36.4%	30.7%	26.5%	24.0%	30.0%	40.0%	29.1%
2=Good	37.0%	47.0%	55.1%	43.8%	44.2%	46.0%	52.5%	37.0%	42.4%	53.5%	49.0%	58.3%	52.0%	42.0%	47.1%
3=Fair	19.0%	16.0%	9.2%	23.8%	22.1%	15.0%	15.8%	23.0%	14.1%	12.9%	19.4%	15.6%	15.0%	10.0%	16.5%
4=Poor	6.0%	10.0%	7.1%	7.6%	8.7%	12.0%	8.9%	13.0%	7.1%	3.0%	5.1%	2.1%	3.0%	8.0%	7.3%

Q13. Please rate the City's performance in the areas of solid waste services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13b. Recycling</u>															
1=Excellent	39.6%	30.4%	31.5%	22.7%	29.9%	24.5%	27.2%	27.2%	44.1%	29.6%	28.9%	25.0%	33.0%	39.4%	31.0%
2=Good	44.8%	41.3%	52.8%	48.5%	43.3%	45.7%	47.8%	42.4%	39.8%	53.1%	36.7%	54.3%	45.7%	42.4%	45.6%
3=Fair	13.5%	20.7%	6.7%	22.7%	17.5%	24.5%	18.5%	21.7%	12.9%	11.2%	22.2%	18.5%	13.8%	13.1%	17.0%
4=Poor	2.1%	7.6%	9.0%	6.2%	9.3%	5.3%	6.5%	8.7%	3.2%	6.1%	12.2%	2.2%	7.4%	5.1%	6.5%

Q13. Please rate the City's performance in the areas of solid waste services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13c. Yard waste pickup</u>															
1=Excellent	26.6%	24.7%	21.3%	18.4%	20.2%	15.7%	18.9%	21.7%	35.6%	24.7%	21.1%	21.2%	22.8%	32.2%	23.2%
2=Good	45.7%	42.7%	51.7%	42.9%	41.5%	49.4%	42.1%	37.0%	44.4%	54.6%	53.9%	47.1%	53.3%	31.1%	45.4%
3=Fair	21.3%	25.8%	19.1%	28.6%	24.5%	22.5%	26.3%	20.7%	15.6%	17.5%	21.1%	24.7%	18.5%	28.9%	22.5%
4=Poor	6.4%	6.7%	7.9%	10.2%	13.8%	12.4%	12.6%	20.7%	4.4%	3.1%	3.9%	7.1%	5.4%	7.8%	8.8%

Q13. Please rate the City's performance in the areas of solid waste services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13d. Bulk trash pickup</u>															
1=Excellent	30.4%	27.8%	19.1%	17.0%	22.1%	16.7%	18.0%	16.8%	36.2%	25.3%	20.5%	21.8%	26.0%	34.4%	23.7%
2=Good	44.6%	41.1%	55.3%	47.0%	41.1%	45.6%	46.0%	43.2%	45.7%	52.5%	49.4%	49.4%	50.0%	38.7%	46.4%
3=Fair	19.6%	21.1%	18.1%	24.0%	24.2%	24.4%	25.0%	24.2%	13.8%	19.2%	22.9%	20.7%	18.8%	18.3%	21.0%
4=Poor	5.4%	10.0%	7.4%	12.0%	12.6%	13.3%	11.0%	15.8%	4.3%	3.0%	7.2%	8.0%	5.2%	8.6%	8.9%

Q13. Please rate the City's performance in the areas of solid waste services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13e. Household hazardous waste disposal</u>															
1=Excellent	21.1%	16.9%	8.1%	21.7%	24.3%	15.9%	16.7%	12.3%	26.8%	16.7%	10.5%	9.3%	9.6%	25.0%	16.9%
2=Good	40.4%	47.5%	48.4%	34.8%	38.6%	36.5%	43.9%	40.4%	32.1%	47.0%	40.4%	40.7%	40.4%	23.1%	39.8%
3=Fair	28.1%	28.8%	27.4%	27.5%	25.7%	27.0%	22.7%	28.1%	19.6%	22.7%	24.6%	25.9%	23.1%	38.5%	26.3%
4=Poor	10.5%	6.8%	16.1%	15.9%	11.4%	20.6%	16.7%	19.3%	21.4%	13.6%	24.6%	24.1%	26.9%	13.5%	17.0%

Q13. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13a. Garbage collections</u>															
1=Yes	67.0%	61.4%	54.5%	41.9%	52.3%	56.6%	52.0%	50.0%	44.0%	34.7%	42.6%	40.6%	46.0%	42.3%	48.9%
2=No	32.0%	38.6%	45.5%	57.1%	46.7%	43.4%	48.0%	50.0%	55.0%	65.3%	57.4%	59.4%	54.0%	57.7%	50.8%
9=Not provided	1.0%	0.0%	0.0%	1.0%	0.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q13. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13b. Recycling</u>															
1=Yes	57.1%	59.8%	48.0%	37.1%	43.0%	51.6%	46.0%	42.0%	39.0%	32.7%	34.3%	38.6%	38.4%	39.4%	43.2%
2=No	41.8%	40.2%	52.0%	61.9%	56.1%	48.4%	54.0%	58.0%	60.0%	67.3%	65.7%	61.4%	61.6%	60.6%	56.5%
9=Not provided	1.0%	0.0%	0.0%	1.0%	0.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q13. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13c. Yard waste pickup</u>															
1=Yes	45.9%	38.9%	35.0%	25.0%	29.1%	33.7%	31.3%	38.0%	32.0%	30.7%	30.5%	29.0%	28.0%	28.7%	32.5%
2=No	53.1%	61.1%	65.0%	75.0%	69.9%	66.3%	68.7%	62.0%	67.0%	69.3%	69.5%	71.0%	72.0%	71.3%	67.3%
9=Not provided	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q13. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13d. Bulk trash pickup</u>															
1=Yes	41.7%	42.1%	37.4%	26.0%	32.0%	34.8%	40.6%	39.8%	38.0%	30.7%	32.6%	32.0%	33.7%	33.3%	35.3%
2=No	57.3%	57.9%	62.6%	73.1%	68.0%	65.2%	59.4%	60.2%	61.0%	69.3%	67.4%	68.0%	66.3%	66.7%	64.5%
9=Not provided	1.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q13. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13e. Household hazardous waste disposal</u>															
1=Yes	20.8%	13.7%	16.7%	10.4%	16.5%	8.3%	16.5%	15.9%	17.3%	8.9%	14.4%	9.7%	11.8%	14.6%	13.9%
2=No	77.8%	86.3%	83.3%	89.6%	83.5%	91.7%	83.5%	84.1%	82.7%	91.1%	85.6%	90.3%	88.2%	85.4%	86.0%
9=Not provided	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

Q14. Which TWO of the solid waste services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q14. Top priority</u>															
A=Garbage collections	46.0%	57.8%	53.5%	55.2%	57.9%	50.5%	58.3%	62.4%	74.0%	62.7%	55.4%	63.4%	64.0%	57.7%	58.5%
B=Recycling	29.0%	43.1%	32.7%	24.8%	29.0%	25.7%	35.9%	29.7%	49.0%	41.2%	46.5%	44.6%	40.0%	39.4%	36.4%
C=Yard waste pickup	11.0%	13.7%	12.9%	17.1%	17.8%	24.8%	19.4%	16.8%	11.0%	14.7%	15.8%	10.9%	12.0%	12.5%	15.1%
D=Bulk trash pickup	19.0%	26.5%	32.7%	37.1%	30.8%	29.7%	36.9%	31.7%	25.0%	29.4%	18.8%	25.7%	25.0%	27.9%	28.4%
E=Household hazardous waste disposal	23.0%	5.9%	24.8%	21.0%	15.0%	13.9%	11.7%	14.9%	12.0%	16.7%	21.8%	14.9%	15.0%	19.2%	16.4%

Q15. Please rate the City's performance in the area of water and wastewater. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15a. Water pressure in your home</u>															
1=Excellent	37.0%	33.3%	27.6%	26.7%	26.2%	37.0%	32.0%	29.3%	42.0%	38.6%	32.0%	25.5%	32.7%	34.0%	32.4%
2=Good	48.0%	50.0%	55.1%	43.8%	52.4%	37.0%	45.0%	39.4%	44.0%	48.5%	52.0%	57.1%	51.0%	41.7%	47.5%
3=Fair	13.0%	13.7%	12.2%	21.0%	18.4%	19.0%	17.0%	25.3%	12.0%	9.9%	12.0%	14.3%	11.2%	15.5%	15.4%
4=Poor	2.0%	2.9%	5.1%	8.6%	2.9%	7.0%	6.0%	6.1%	2.0%	3.0%	4.0%	3.1%	5.1%	8.7%	4.8%

Q15. Please rate the City's performance in the area of water and wastewater. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15b. Taste of tap water in your home</u>															
1=Excellent	22.3%	24.5%	18.5%	23.2%	17.0%	21.1%	17.5%	16.0%	20.2%	27.7%	17.2%	19.6%	21.2%	26.7%	21.0%
2=Good	43.6%	42.6%	45.7%	30.3%	45.7%	31.1%	45.4%	42.6%	50.5%	44.6%	45.5%	46.4%	50.5%	35.6%	42.9%
3=Fair	23.4%	18.1%	20.7%	32.3%	26.6%	24.4%	22.7%	24.5%	16.2%	21.8%	23.2%	23.7%	22.2%	27.7%	23.4%
4=Poor	10.6%	14.9%	15.2%	14.1%	10.6%	23.3%	14.4%	17.0%	13.1%	5.9%	14.1%	10.3%	6.1%	9.9%	12.7%

Q15. Please rate the City's performance in the area of water and wastewater. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15c. Water conservation programs sponsored by the City</u>															
1=Excellent	12.5%	21.8%	20.0%	25.4%	16.2%	26.6%	15.8%	10.8%	13.8%	8.2%	10.3%	17.5%	7.5%	15.7%	15.9%
2=Good	51.4%	50.0%	40.0%	33.8%	47.3%	43.8%	42.1%	44.6%	52.5%	56.2%	57.4%	49.2%	55.2%	42.9%	47.6%
3=Fair	23.6%	25.6%	34.7%	33.8%	29.7%	18.8%	23.7%	30.8%	31.3%	30.1%	22.1%	28.6%	31.3%	30.0%	28.2%
4=Poor	12.5%	2.6%	5.3%	7.0%	6.8%	10.9%	18.4%	13.8%	2.5%	5.5%	10.3%	4.8%	6.0%	11.4%	8.3%

Q15. Please rate the City's performance in the area of water and wastewater. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15d. Ease of understanding your water/wastewater bill</u>															
1=Excellent	23.7%	28.9%	14.7%	22.8%	21.1%	26.1%	19.8%	13.3%	21.4%	16.7%	14.6%	12.6%	8.2%	23.6%	19.1%
2=Good	44.1%	41.1%	45.3%	37.6%	40.0%	40.2%	47.9%	43.3%	44.9%	58.3%	53.9%	55.2%	60.2%	47.2%	47.1%
3=Fair	20.4%	22.2%	30.5%	32.7%	27.4%	19.6%	18.8%	31.1%	28.6%	14.6%	25.8%	25.3%	23.5%	20.2%	24.4%
4=Poor	11.8%	7.8%	9.5%	6.9%	11.6%	14.1%	13.5%	12.2%	5.1%	10.4%	5.6%	6.9%	8.2%	9.0%	9.5%

Q15. Please rate the City's performance in the area of water and wastewater. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	

Q15e. Efforts to respond in timely manner to water/wastewater service issues

1=Excellent	20.0%	19.4%	8.9%	24.3%	16.2%	17.1%	19.5%	7.8%	26.7%	23.1%	18.4%	13.2%	9.1%	17.9%	17.5%
2=Good	48.0%	50.0%	55.4%	35.1%	44.1%	46.1%	45.1%	45.3%	43.3%	59.6%	51.0%	43.4%	61.8%	50.0%	47.9%
3=Fair	26.7%	23.6%	28.6%	29.7%	29.4%	28.9%	24.4%	32.8%	26.7%	13.5%	22.4%	35.8%	21.8%	23.2%	26.5%
4=Poor	5.3%	6.9%	7.1%	10.8%	10.3%	7.9%	11.0%	14.1%	3.3%	3.8%	8.2%	7.5%	7.3%	8.9%	8.2%

Q15. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15a. Water pressure in your home</u>															
1=Yes	57.0%	51.0%	43.6%	33.3%	40.2%	46.5%	39.2%	35.6%	29.0%	21.8%	35.6%	30.7%	30.3%	37.5%	37.9%
2=No	42.0%	48.0%	56.4%	65.7%	57.9%	53.5%	60.8%	64.4%	70.0%	78.2%	64.4%	69.3%	69.7%	62.5%	61.6%
9=Not provided	1.0%	1.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q15. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15b. Taste of tap water in your home</u>															
1=Yes	54.7%	50.5%	40.2%	33.0%	37.5%	42.9%	41.6%	34.3%	28.3%	20.6%	35.0%	30.0%	30.0%	37.9%	36.7%
2=No	44.2%	48.4%	59.8%	66.0%	60.6%	57.1%	58.4%	65.7%	70.7%	79.4%	65.0%	70.0%	70.0%	62.1%	62.9%
9=Not provided	1.1%	1.1%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q15. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15c. Water conservation programs sponsored by the City</u>															
1=Yes	20.5%	18.2%	17.9%	7.4%	10.9%	15.2%	12.2%	7.8%	12.1%	10.1%	12.8%	11.8%	7.2%	14.7%	12.7%
2=No	78.4%	80.7%	82.1%	91.5%	87.1%	84.8%	87.8%	92.2%	87.9%	89.9%	87.2%	88.2%	92.8%	85.3%	86.9%
9=Not provided	1.1%	1.1%	0.0%	1.1%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q15. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15d. Ease of understanding your water/wastewater bill</u>															
1=Yes	40.4%	45.4%	34.3%	23.8%	26.9%	37.2%	32.3%	24.7%	24.0%	19.8%	28.0%	21.4%	23.2%	25.3%	28.9%
2=No	58.5%	53.6%	65.7%	75.2%	72.1%	62.8%	67.7%	75.3%	75.0%	80.2%	72.0%	78.6%	76.8%	74.7%	70.7%
9=Not provided	1.1%	1.0%	0.0%	1.0%	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q15. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15e. Efforts to respond in timely manner to water/wastewater service issues</u>															
1=Yes	17.9%	11.8%	11.8%	13.3%	10.9%	10.5%	11.5%	7.6%	10.1%	8.0%	9.9%	6.6%	11.8%	7.7%	10.6%
2=No	81.0%	87.1%	88.2%	85.7%	88.1%	89.5%	88.5%	92.4%	89.9%	92.0%	90.1%	93.4%	88.2%	92.3%	89.1%
9=Not provided	1.2%	1.2%	0.0%	1.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q16. Which TWO of the water and wastewater services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q16. Top priority</u>															
A=Water pressure in your home	25.0%	33.3%	27.7%	35.2%	32.7%	31.7%	35.0%	37.6%	35.0%	32.4%	32.7%	42.6%	40.0%	39.4%	34.3%
B=Taste of tap water in your home	35.0%	52.0%	40.6%	47.6%	54.2%	53.5%	53.4%	44.6%	66.0%	48.0%	54.5%	53.5%	60.0%	59.6%	51.6%
C=Water conservation programs	27.0%	29.4%	24.8%	21.0%	21.5%	18.8%	22.3%	25.7%	50.0%	38.2%	37.6%	25.7%	29.0%	39.4%	29.3%
D=Ease of understanding your water bill	17.0%	14.7%	24.8%	21.0%	20.6%	19.8%	18.4%	15.8%	10.0%	7.8%	8.9%	9.9%	8.0%	6.7%	14.6%
E=Timely response to water/wastewater service issues	25.0%	20.6%	29.7%	33.3%	24.3%	17.8%	28.2%	27.7%	19.0%	34.3%	25.7%	21.8%	26.0%	22.1%	25.4%

Q17. Please rate the City's performance in the area of public information services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17a. Quality of City's website</u>															
1=Excellent	14.3%	21.4%	20.0%	26.2%	21.3%	21.4%	15.4%	18.2%	9.7%	9.6%	6.5%	4.8%	5.1%	4.8%	13.9%
2=Good	61.9%	52.4%	50.9%	34.4%	47.5%	47.6%	59.6%	54.5%	43.5%	51.9%	60.9%	49.2%	47.5%	48.4%	50.1%
3=Fair	14.3%	21.4%	20.0%	34.4%	27.9%	16.7%	17.3%	21.8%	43.5%	34.6%	26.1%	36.5%	33.9%	40.3%	28.8%
4=Poor	9.5%	4.8%	9.1%	4.9%	3.3%	14.3%	7.7%	5.5%	3.2%	3.8%	6.5%	9.5%	13.6%	6.5%	7.2%

Q17. Please rate the City's performance in the area of public information services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17b. Quality of City's cable television channel</u>															
1=Excellent	17.9%	15.2%	8.7%	26.8%	16.9%	15.0%	19.6%	16.1%	13.3%	15.2%	5.7%	10.5%	13.3%	13.3%	15.7%
2=Good	46.2%	69.7%	50.0%	39.3%	44.1%	62.5%	37.3%	41.1%	53.3%	42.4%	48.6%	31.6%	40.0%	33.3%	45.8%
3=Fair	25.6%	12.1%	23.9%	28.6%	30.5%	15.0%	31.4%	33.9%	23.3%	24.2%	31.4%	47.4%	26.7%	36.7%	27.7%
4=Poor	10.3%	3.0%	17.4%	5.4%	8.5%	7.5%	11.8%	8.9%	10.0%	18.2%	14.3%	10.5%	20.0%	16.7%	10.9%

Q17. Please rate the City's performance in the area of public information services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17c. WRR 101.1 FM broadcast of City Council meetings</u>															
1=Excellent	11.5%	31.0%	16.7%	20.5%	17.1%	26.7%	14.6%	6.1%	10.0%	21.1%	29.0%	10.3%	32.0%	43.6%	20.5%
2=Good	53.8%	44.8%	44.4%	31.8%	48.8%	46.7%	43.9%	39.4%	62.5%	47.4%	51.6%	58.6%	40.0%	30.8%	45.6%
3=Fair	30.8%	20.7%	27.8%	43.2%	29.3%	16.7%	36.6%	51.5%	22.5%	23.7%	19.4%	27.6%	24.0%	12.8%	28.0%
4=Poor	3.8%	3.4%	11.1%	4.5%	4.9%	10.0%	4.9%	3.0%	5.0%	7.9%	0.0%	3.4%	4.0%	12.8%	5.8%

Q17. Please rate the City's performance in the area of public information services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17d. 3-1-1 services</u>															
1=Excellent	27.8%	30.9%	18.3%	22.4%	22.1%	25.0%	18.8%	21.5%	17.1%	9.7%	13.8%	11.9%	15.4%	18.6%	19.5%
2=Good	41.7%	41.8%	45.1%	43.4%	39.0%	46.7%	48.8%	46.2%	50.0%	58.3%	53.4%	54.2%	44.6%	34.3%	46.1%
3=Fair	19.4%	20.0%	25.4%	27.6%	29.9%	20.0%	23.8%	23.1%	27.6%	23.6%	27.6%	25.4%	27.7%	35.7%	25.6%
4=Poor	11.1%	7.3%	11.3%	6.6%	9.1%	8.3%	8.8%	9.2%	5.3%	8.3%	5.2%	8.5%	12.3%	11.4%	8.8%

Q17. Please rate the City's performance in the area of public information services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17e. Availability of information about city programs & services</u>															
1=Excellent	19.0%	16.7%	6.1%	16.7%	12.0%	17.4%	11.7%	9.5%	8.3%	9.4%	7.5%	4.6%	5.5%	8.2%	11.0%
2=Good	45.6%	43.1%	46.3%	39.3%	45.3%	40.6%	41.6%	40.5%	50.0%	40.6%	40.3%	38.5%	43.8%	35.6%	42.3%
3=Fair	19.0%	34.7%	39.0%	25.0%	29.3%	26.1%	36.4%	36.5%	30.6%	35.9%	41.8%	33.8%	35.6%	43.8%	33.2%
4=Poor	16.5%	5.6%	8.5%	19.0%	13.3%	15.9%	10.4%	13.5%	11.1%	14.1%	10.4%	23.1%	15.1%	12.3%	13.5%

Q17. Please rate the City's performance in the area of public information services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17f. Level of public involvement in decision making</u>															
1=Excellent	4.2%	10.5%	2.7%	10.8%	9.5%	12.3%	6.9%	6.3%	3.1%	3.0%	0.0%	0.0%	0.0%	2.8%	5.2%
2=Good	38.9%	33.3%	32.0%	31.1%	32.4%	26.2%	25.0%	23.8%	16.9%	27.3%	15.9%	19.7%	23.8%	19.7%	26.4%
3=Fair	37.5%	42.1%	44.0%	40.5%	35.1%	35.4%	45.8%	47.6%	47.7%	40.9%	47.6%	45.9%	41.3%	43.7%	42.4%
4=Poor	19.4%	14.0%	21.3%	17.6%	23.0%	26.2%	22.2%	22.2%	32.3%	28.8%	36.5%	34.4%	34.9%	33.8%	26.0%

Q17. Please rate the City's performance in the area of public information services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17g. Usefulness of billing inserts that are included with your utility bill</u>															
1=Excellent	15.5%	26.1%	4.5%	19.5%	9.8%	11.1%	10.1%	5.1%	2.4%	3.7%	4.5%	3.2%	1.3%	8.1%	8.9%
2=Good	53.5%	47.8%	47.7%	35.6%	54.9%	45.8%	39.2%	47.4%	31.3%	40.2%	34.8%	31.7%	32.1%	29.7%	41.0%
3=Fair	18.3%	23.2%	31.8%	35.6%	28.0%	29.2%	36.7%	35.9%	43.4%	26.8%	31.8%	38.1%	33.3%	31.1%	31.8%
4=Poor	12.7%	2.9%	15.9%	9.2%	7.3%	13.9%	13.9%	11.5%	22.9%	29.3%	28.8%	27.0%	33.3%	31.1%	18.4%

Q17. Please rate the City's performance in the area of public information services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17h. Townhall meetings</u>															
1=Excellent	2.8%	17.1%	1.8%	19.3%	8.8%	13.5%	11.9%	2.0%	0.0%	7.1%	2.4%	0.0%	4.3%	6.1%	7.1%
2=Good	38.9%	22.9%	29.8%	28.1%	42.1%	27.0%	30.5%	37.3%	30.2%	33.3%	28.6%	31.7%	23.9%	32.7%	31.4%
3=Fair	36.1%	48.6%	50.9%	42.1%	36.8%	37.8%	50.8%	39.2%	41.9%	40.5%	47.6%	46.3%	56.5%	38.8%	44.0%
4=Poor	22.2%	11.4%	17.5%	10.5%	12.3%	21.6%	6.8%	21.6%	27.9%	19.0%	21.4%	22.0%	15.2%	22.4%	17.5%

Q17. Please rate the City's performance in the area of public information services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17i. Social media services (e.g., Facebook, Twitter, etc.)</u>															
1=Excellent	4.3%	24.0%	11.5%	25.6%	14.3%	20.0%	12.1%	5.4%	10.0%	4.3%	5.9%	0.0%	14.3%	9.5%	12.7%
2=Good	43.5%	56.0%	46.2%	34.9%	42.9%	40.0%	42.4%	35.1%	45.0%	47.8%	35.3%	28.6%	42.9%	23.8%	40.4%
3=Fair	34.8%	16.0%	34.6%	25.6%	40.0%	23.3%	30.3%	40.5%	35.0%	26.1%	41.2%	35.7%	28.6%	42.9%	32.2%
4=Poor	17.4%	4.0%	7.7%	14.0%	2.9%	16.7%	15.2%	18.9%	10.0%	21.7%	17.6%	35.7%	14.3%	23.8%	14.7%

Q17. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17a. Quality of City's website</u>															
1=Yes	34.9%	35.6%	29.1%	25.0%	26.3%	25.0%	29.5%	28.4%	30.9%	16.0%	21.2%	35.5%	31.9%	34.1%	28.5%
2=No	63.5%	64.4%	70.9%	75.0%	72.6%	75.0%	70.5%	71.6%	69.1%	84.0%	78.8%	64.5%	68.1%	65.9%	71.3%
9=Not provided	1.6%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q17. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17b. Quality of City's cable television channel</u>															
1=Yes	21.5%	17.9%	14.5%	23.3%	22.1%	15.4%	20.8%	17.2%	8.6%	6.1%	10.6%	3.6%	2.3%	11.4%	13.6%
2=No	76.9%	82.1%	85.5%	76.7%	75.8%	84.6%	79.2%	82.8%	91.4%	93.9%	89.4%	96.4%	97.7%	88.6%	86.1%
9=Not provided	1.5%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q17. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17c. WRR 101.1 FM broadcast of City Council meetings</u>															
1=Yes	15.1%	18.2%	12.7%	9.2%	13.2%	13.8%	9.6%	6.2%	7.5%	8.2%	9.6%	7.0%	10.1%	15.7%	10.7%
2=No	83.0%	81.8%	87.3%	90.8%	85.7%	86.2%	90.4%	93.8%	92.5%	91.8%	90.4%	93.0%	89.9%	83.1%	89.0%
9=Not provided	1.9%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%	0.3%

Q17. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17d. 3-1-1 services</u>															
1=Yes	36.6%	33.8%	30.2%	18.3%	26.3%	29.3%	31.5%	27.8%	27.8%	22.0%	19.1%	22.0%	23.7%	34.4%	27.1%
2=No	62.2%	66.2%	69.8%	80.6%	71.7%	70.7%	68.5%	72.2%	71.1%	78.0%	80.9%	78.0%	76.3%	64.6%	72.4%
9=Not provided	1.2%	0.0%	0.0%	1.1%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.5%

Q17. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17e. Availability of information about city programs & services</u>															
1=Yes	20.5%	25.9%	18.9%	15.0%	15.6%	21.0%	11.0%	18.4%	12.2%	7.8%	12.5%	8.3%	7.1%	15.6%	14.7%
2=No	78.4%	72.8%	81.1%	85.0%	83.3%	79.0%	89.0%	81.6%	86.7%	92.2%	87.5%	91.7%	92.9%	84.4%	85.0%
9=Not provided	1.1%	1.2%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q17. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17f. Level of public involvement in decision making</u>															
1=Yes	11.1%	9.6%	10.8%	5.3%	13.4%	13.8%	6.7%	11.8%	3.1%	6.0%	5.4%	3.2%	7.4%	11.6%	8.4%
2=No	87.7%	89.0%	89.2%	94.7%	84.5%	86.3%	93.3%	88.2%	95.8%	94.0%	94.6%	96.8%	92.6%	88.4%	91.2%
9=Not provided	1.2%	1.4%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q17. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17g. Usefulness of billing inserts that are included with your utility bill</u>															
1=Yes	29.6%	28.4%	27.6%	22.0%	21.8%	22.9%	25.3%	22.6%	18.8%	15.8%	12.1%	14.1%	16.8%	18.3%	21.0%
2=No	69.1%	70.4%	72.4%	77.0%	76.2%	77.1%	74.7%	77.4%	80.2%	84.2%	87.9%	85.9%	83.2%	81.7%	78.5%
9=Not provided	1.2%	1.2%	0.0%	1.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%

Q17. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17h. Townhall meetings</u>															
1=Yes	8.5%	12.7%	12.6%	7.9%	10.6%	10.5%	15.2%	8.0%	7.5%	4.1%	4.7%	3.4%	5.5%	9.3%	8.4%
2=No	89.8%	87.3%	87.4%	91.0%	87.2%	89.5%	84.8%	92.0%	92.5%	95.9%	95.3%	96.6%	94.5%	90.7%	91.3%
9=Not provided	1.7%	0.0%	0.0%	1.1%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q17. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17i. Social media services (e.g., Facebook, Twitter, etc.)</u>															
1=Yes	3.7%	7.5%	8.5%	9.0%	10.1%	9.4%	7.1%	6.0%	3.3%	1.0%	1.2%	0.0%	0.0%	3.9%	4.9%
2=No	94.4%	92.5%	91.5%	91.0%	88.8%	90.6%	92.9%	94.0%	96.7%	99.0%	98.8%	100.0%	100.0%	94.7%	94.9%
9=Not provided	1.9%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.3%

Q18. Which TWO of the public information services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q18. Top priority</u>															
A=Quality of City website	10.0%	8.8%	17.8%	17.1%	11.2%	12.9%	10.7%	7.9%	25.0%	15.7%	18.8%	26.7%	31.0%	26.9%	17.2%
B=Quality of City cable television channel	11.0%	10.8%	9.9%	11.4%	9.3%	11.9%	6.8%	7.9%	7.0%	2.0%	5.0%	1.0%	2.0%	3.8%	7.1%
C=WRR 101.1 FM broadcast of City Council meetings	4.0%	6.9%	8.9%	5.7%	3.7%	1.0%	3.9%	1.0%	3.0%	7.8%	5.0%	3.0%	4.0%	4.8%	4.5%
D=3-1-1 services	22.0%	19.6%	23.8%	31.4%	33.6%	20.8%	26.2%	24.8%	39.0%	36.3%	23.8%	29.7%	34.0%	36.5%	28.7%
E=Information about City programs & services	27.0%	20.6%	25.7%	25.7%	24.3%	26.7%	28.2%	34.7%	31.0%	27.5%	35.6%	27.7%	33.0%	26.9%	28.2%
F=Level of public involvement in decision making	25.0%	21.6%	27.7%	22.9%	24.3%	16.8%	28.2%	31.7%	29.0%	25.5%	26.7%	30.7%	22.0%	29.8%	25.8%
G=Usefulness of billing inserts with your utility bill	9.0%	7.8%	9.9%	12.4%	12.1%	18.8%	12.6%	11.9%	12.0%	4.9%	9.9%	5.0%	7.0%	8.7%	10.2%
H=Townhall meetings	7.0%	6.9%	11.9%	9.5%	7.5%	10.9%	16.5%	14.9%	10.0%	9.8%	10.9%	8.9%	14.0%	13.5%	10.9%
I=Social media services (e.g., Facebook, Twitter, etc.)	3.0%	2.9%	1.0%	2.9%	2.8%	3.0%	1.9%	4.0%	1.0%	6.9%	1.0%	3.0%	0.0%	5.8%	2.8%

Q19. Where do you currently get news and information about city programs, services, and events?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19. Where do you get news & information about programs/services/events</u>															
01=Local newspapers	52.0%	36.3%	53.5%	42.9%	45.8%	44.6%	51.5%	53.5%	67.0%	67.6%	67.3%	55.4%	68.0%	51.9%	54.0%
02=Radio FM 101.1	12.0%	9.8%	10.9%	12.4%	15.9%	9.9%	13.6%	11.9%	18.0%	14.7%	15.8%	12.9%	10.0%	18.3%	13.3%
03=Other local radio	9.0%	16.7%	20.8%	21.9%	15.0%	16.8%	12.6%	21.8%	29.0%	34.3%	27.7%	25.7%	34.0%	29.8%	22.5%
04=Television news	77.0%	71.6%	73.3%	81.0%	73.8%	60.4%	62.1%	64.4%	74.0%	79.4%	80.2%	67.3%	75.0%	66.3%	71.8%
05=City cable channel	9.0%	13.7%	10.9%	24.8%	15.9%	6.9%	10.7%	15.8%	2.0%	6.9%	5.9%	5.9%	1.0%	6.7%	9.8%
06=Other	10.0%	9.8%	9.9%	9.5%	9.3%	11.9%	15.5%	9.9%	6.0%	5.9%	5.9%	10.9%	5.0%	11.5%	9.4%
07=City website	20.0%	19.6%	28.7%	17.1%	24.3%	22.8%	13.6%	21.8%	29.0%	20.6%	18.8%	31.7%	25.0%	26.9%	22.8%
08=City utility bill	26.0%	21.6%	29.7%	32.4%	31.8%	27.7%	24.3%	35.6%	35.0%	30.4%	25.7%	19.8%	29.0%	24.0%	28.1%
09=City newsletter	13.0%	6.9%	5.9%	14.3%	11.2%	6.9%	6.8%	16.8%	4.0%	3.9%	3.0%	5.0%	0.0%	2.9%	7.2%
10=311	11.0%	12.7%	10.9%	13.3%	13.1%	11.9%	12.6%	15.8%	12.0%	9.8%	9.9%	11.9%	5.0%	7.7%	11.3%
11=Townhall meetings	3.0%	3.9%	6.9%	9.5%	7.5%	4.0%	3.9%	8.9%	0.0%	7.8%	4.0%	3.0%	5.0%	6.7%	5.3%
99=None chosen	2.0%	1.0%	5.0%	1.0%	3.7%	1.0%	3.9%	2.0%	4.0%	2.9%	1.0%	5.9%	2.0%	4.8%	2.9%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20a. City parks</u>															
1=Excellent	20.8%	19.6%	11.9%	19.8%	15.2%	22.0%	17.4%	18.3%	7.7%	10.2%	12.9%	6.2%	3.8%	14.4%	14.5%
2=Good	51.0%	51.1%	48.8%	57.1%	51.1%	44.0%	55.4%	39.0%	52.7%	56.8%	58.8%	61.7%	51.9%	41.1%	51.5%
3=Fair	25.0%	23.9%	27.4%	20.9%	26.1%	26.4%	22.8%	32.9%	37.4%	29.5%	20.0%	22.2%	36.7%	37.8%	27.7%
4=Poor	3.1%	5.4%	11.9%	2.2%	7.6%	7.7%	4.3%	9.8%	2.2%	3.4%	8.2%	9.9%	7.6%	6.7%	6.3%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20b. Recreation programs or classes</u>															
1=Excellent	18.5%	16.7%	8.3%	20.5%	15.9%	10.2%	10.6%	11.5%	4.1%	5.7%	7.8%	8.5%	0.0%	4.7%	11.0%
2=Good	44.6%	48.1%	44.4%	43.8%	39.1%	54.2%	45.5%	44.3%	40.8%	54.7%	49.0%	63.8%	37.5%	32.6%	45.9%
3=Fair	27.7%	25.9%	40.3%	20.5%	30.4%	30.5%	42.4%	24.6%	42.9%	30.2%	41.2%	19.1%	40.0%	41.9%	32.3%
4=Poor	9.2%	9.3%	6.9%	15.1%	14.5%	5.1%	1.5%	19.7%	12.2%	9.4%	2.0%	8.5%	22.5%	20.9%	10.8%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20c. Range/variety of recreation programs and classes</u>															
1=Excellent	16.9%	16.3%	1.5%	20.3%	13.8%	10.7%	9.5%	10.2%	8.7%	4.2%	9.8%	11.4%	0.0%	4.8%	10.4%
2=Good	46.2%	42.9%	51.5%	36.2%	44.6%	53.6%	36.5%	40.7%	39.1%	47.9%	43.1%	63.6%	35.1%	28.6%	43.7%
3=Fair	27.7%	26.5%	42.4%	26.1%	27.7%	23.2%	50.8%	28.8%	30.4%	39.6%	39.2%	18.2%	43.2%	40.5%	33.0%
4=Poor	9.2%	14.3%	4.5%	17.4%	13.8%	12.5%	3.2%	20.3%	21.7%	8.3%	7.8%	6.8%	21.6%	26.2%	12.9%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20d. Recreation centers/facilities</u>															
1=Excellent	16.2%	12.7%	2.6%	18.7%	18.1%	16.9%	10.4%	11.6%	12.1%	6.0%	12.5%	9.0%	1.6%	4.8%	11.0%
2=Good	39.7%	54.0%	49.4%	45.3%	43.1%	50.8%	50.6%	40.6%	33.3%	47.8%	39.1%	52.2%	42.6%	33.9%	44.6%
3=Fair	32.4%	30.2%	41.6%	22.7%	30.6%	20.0%	35.1%	37.7%	36.4%	38.8%	35.9%	32.8%	41.0%	43.5%	34.1%
4=Poor	11.8%	3.2%	6.5%	13.3%	8.3%	12.3%	3.9%	10.1%	18.2%	7.5%	12.5%	6.0%	14.8%	17.7%	10.3%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20e. Accessibility of parks</u>															
1=Excellent	20.7%	20.5%	9.6%	27.4%	19.5%	24.7%	15.9%	16.7%	14.0%	16.9%	14.1%	10.3%	6.4%	19.3%	17.0%
2=Good	54.3%	60.2%	61.4%	45.2%	48.3%	48.2%	56.8%	51.2%	53.8%	57.3%	52.9%	52.6%	62.8%	46.6%	53.7%
3=Fair	21.7%	17.0%	25.3%	22.6%	27.6%	18.8%	25.0%	22.6%	24.7%	23.6%	29.4%	28.2%	21.8%	26.1%	23.9%
4=Poor	3.3%	2.3%	3.6%	4.8%	4.6%	8.2%	2.3%	9.5%	7.5%	2.2%	3.5%	9.0%	9.0%	8.0%	5.5%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20f. Accessibility of recreation centers/facilities</u>															
1=Excellent	17.6%	21.5%	7.9%	24.1%	17.9%	18.8%	12.5%	21.6%	14.1%	5.5%	12.5%	9.1%	8.2%	13.0%	14.6%
2=Good	51.4%	49.2%	60.5%	50.6%	43.6%	50.7%	57.5%	40.5%	44.9%	60.3%	47.2%	54.5%	46.6%	39.1%	49.8%
3=Fair	23.0%	26.2%	28.9%	20.3%	29.5%	20.3%	26.3%	27.0%	33.3%	30.1%	33.3%	27.3%	37.0%	34.8%	28.4%
4=Poor	8.1%	3.1%	2.6%	5.1%	9.0%	10.1%	3.8%	10.8%	7.7%	4.1%	6.9%	9.1%	8.2%	13.0%	7.2%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20g. Appearance/maintenance of parks</u>															
1=Excellent	18.5%	15.4%	7.1%	21.3%	16.5%	25.8%	13.2%	16.7%	6.3%	10.2%	12.6%	6.4%	5.9%	13.2%	13.6%
2=Good	52.2%	54.9%	41.7%	48.3%	44.7%	37.1%	48.4%	42.9%	47.4%	52.3%	54.0%	53.8%	48.2%	37.4%	47.4%
3=Fair	20.7%	23.1%	45.2%	25.8%	30.6%	30.3%	33.0%	26.2%	34.7%	29.5%	27.6%	33.3%	38.8%	39.6%	31.2%
4=Poor	8.7%	6.6%	6.0%	4.5%	8.2%	6.7%	5.5%	14.3%	11.6%	8.0%	5.7%	6.4%	7.1%	9.9%	7.8%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20h. Appearance of recreation centers/facilities</u>															
1=Excellent	21.6%	14.1%	3.8%	20.0%	14.7%	19.4%	9.6%	16.7%	6.8%	3.9%	7.0%	9.4%	4.3%	9.0%	11.4%
2=Good	39.2%	50.0%	50.0%	42.5%	41.3%	50.7%	43.4%	38.9%	41.1%	46.8%	57.7%	56.3%	44.9%	37.3%	45.6%
3=Fair	31.1%	28.1%	42.5%	32.5%	36.0%	22.4%	39.8%	31.9%	39.7%	42.9%	31.0%	29.7%	42.0%	40.3%	35.2%
4=Poor	8.1%	7.8%	3.8%	5.0%	8.0%	7.5%	7.2%	12.5%	12.3%	6.5%	4.2%	4.7%	8.7%	13.4%	7.8%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20i. Outdoor athletic facilities (soccer/baseball fields, tennis courts)</u>															
1=Excellent	21.3%	12.3%	10.1%	19.5%	12.2%	22.2%	17.6%	15.4%	7.8%	14.3%	9.1%	8.2%	6.3%	11.9%	13.6%
2=Good	45.3%	50.9%	55.7%	49.4%	48.6%	45.8%	40.5%	43.1%	51.9%	54.3%	50.0%	59.0%	44.4%	38.8%	48.4%
3=Fair	25.3%	29.8%	27.8%	26.0%	28.4%	25.0%	36.5%	27.7%	28.6%	25.7%	30.3%	26.2%	34.9%	34.3%	29.0%
4=Poor	8.0%	7.0%	6.3%	5.2%	10.8%	6.9%	5.4%	13.8%	11.7%	5.7%	10.6%	6.6%	14.3%	14.9%	9.0%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20j. Walking and biking trails in the City</u>															
1=Excellent	16.3%	17.6%	8.9%	15.9%	10.7%	21.7%	9.7%	17.9%	7.6%	17.6%	7.7%	10.7%	4.8%	14.6%	13.0%
2=Good	41.3%	44.6%	48.1%	45.1%	38.7%	36.2%	43.1%	37.3%	45.6%	50.0%	47.4%	52.0%	41.3%	50.0%	44.5%
3=Fair	23.8%	31.1%	27.8%	28.0%	37.3%	27.5%	36.1%	32.8%	36.7%	24.3%	35.9%	17.3%	30.2%	19.5%	29.1%
4=Poor	18.8%	6.8%	15.2%	11.0%	13.3%	14.5%	11.1%	11.9%	10.1%	8.1%	9.0%	20.0%	23.8%	15.9%	13.4%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20k. Outdoor swimming facilities</u>															
1=Excellent	8.6%	13.2%	11.3%	14.5%	15.9%	13.8%	6.3%	10.5%	6.5%	4.5%	5.6%	5.0%	0.0%	0.0%	8.9%
2=Good	32.8%	22.6%	30.6%	39.1%	33.3%	39.7%	27.0%	31.6%	13.0%	25.0%	18.5%	30.0%	20.0%	15.2%	27.9%
3=Fair	25.9%	39.6%	24.2%	26.1%	23.8%	24.1%	42.9%	24.6%	32.6%	31.8%	25.9%	25.0%	35.0%	45.7%	30.1%
4=Poor	32.8%	24.5%	33.9%	20.3%	27.0%	22.4%	23.8%	33.3%	47.8%	38.6%	50.0%	40.0%	45.0%	39.1%	33.1%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	

Q20l. Indoor swimming facilities

1=Excellent	6.7%	13.3%	8.0%	16.1%	10.3%	13.5%	9.4%	10.6%	5.7%	9.4%	7.7%	6.7%	3.4%	0.0%	9.4%
2=Good	31.1%	26.7%	28.0%	45.2%	43.1%	44.2%	32.1%	34.0%	17.1%	15.6%	20.5%	30.0%	20.7%	25.0%	31.4%
3=Fair	26.7%	40.0%	34.0%	22.6%	20.7%	25.0%	35.8%	23.4%	20.0%	31.3%	25.6%	20.0%	27.6%	35.7%	27.6%
4=Poor	35.6%	20.0%	30.0%	16.1%	25.9%	17.3%	22.6%	31.9%	57.1%	43.8%	46.2%	43.3%	48.3%	39.3%	31.6%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20m. Ease of registering for recreation programs/events</u>															
1=Excellent	13.5%	16.7%	9.3%	28.3%	17.3%	9.8%	8.5%	11.1%	7.1%	2.9%	15.8%	10.0%	8.0%	5.0%	12.3%
2=Good	48.1%	35.7%	42.6%	36.7%	36.5%	54.9%	37.3%	40.7%	42.9%	51.4%	42.1%	55.0%	36.0%	27.5%	41.9%
3=Fair	28.8%	40.5%	37.0%	23.3%	26.9%	25.5%	35.6%	29.6%	33.3%	37.1%	34.2%	25.0%	40.0%	50.0%	32.6%
4=Poor	9.6%	7.1%	11.1%	11.7%	19.2%	9.8%	18.6%	18.5%	16.7%	8.6%	7.9%	10.0%	16.0%	17.5%	13.2%

Q20. Please rate the City's performance in park and recreation services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20n. City golf courses</u>															
1=Excellent	22.9%	18.2%	15.9%	18.6%	16.2%	6.3%	14.6%	21.9%	13.6%	8.1%	16.1%	2.9%	5.3%	17.9%	14.1%
2=Good	42.9%	50.0%	50.0%	51.2%	43.2%	53.1%	39.6%	28.1%	52.3%	51.4%	35.5%	52.9%	50.0%	35.9%	45.5%
3=Fair	22.9%	22.7%	27.3%	25.6%	32.4%	28.1%	33.3%	28.1%	29.5%	32.4%	38.7%	32.4%	34.2%	33.3%	30.2%
4=Poor	11.4%	9.1%	6.8%	4.7%	8.1%	12.5%	12.5%	21.9%	4.5%	8.1%	9.7%	11.8%	10.5%	12.8%	10.1%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20a. City parks</u>															
1=Yes	57.3%	43.2%	34.4%	37.3%	33.0%	35.9%	35.4%	27.8%	37.8%	22.5%	28.7%	29.6%	26.8%	39.6%	34.9%
2=No	41.7%	56.8%	65.6%	62.7%	65.1%	64.1%	64.6%	72.2%	61.2%	77.5%	71.3%	70.4%	73.2%	60.4%	64.8%
9=Not provided	1.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20b. Recreation programs or classes</u>															
1=Yes	17.5%	12.1%	12.9%	17.9%	19.2%	14.5%	10.5%	13.8%	7.3%	8.1%	12.4%	8.6%	4.3%	8.5%	11.9%
2=No	80.0%	87.9%	87.1%	82.1%	78.8%	85.5%	89.5%	86.2%	91.7%	91.9%	87.6%	91.4%	95.7%	91.5%	87.7%
9=Not provided	2.5%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20c. Range/variety of recreation programs and classes</u>															
1=Yes	13.9%	10.9%	9.8%	14.7%	14.4%	8.1%	7.3%	9.2%	5.3%	4.1%	8.9%	2.2%	5.4%	6.0%	8.5%
2=No	83.5%	89.1%	90.2%	85.3%	83.5%	91.9%	92.7%	90.8%	93.7%	95.9%	91.1%	97.8%	94.6%	94.0%	91.1%
9=Not provided	2.5%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20d. Recreation centers/facilities</u>															
1=Yes	25.0%	19.4%	21.1%	15.5%	17.2%	14.7%	13.6%	19.8%	11.3%	10.1%	15.6%	8.6%	7.4%	18.6%	15.4%
2=No	75.0%	80.6%	78.9%	83.5%	80.8%	85.3%	86.4%	80.2%	87.6%	89.9%	84.4%	91.4%	92.6%	81.4%	84.3%
9=Not provided	0.0%	0.0%	0.0%	1.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20e. Accessibility of parks</u>															
1=Yes	27.7%	30.0%	20.8%	22.0%	15.2%	24.5%	10.6%	15.3%	23.5%	15.7%	19.4%	14.4%	16.5%	23.7%	19.9%
2=No	71.3%	70.0%	79.2%	77.0%	82.9%	75.5%	89.4%	84.7%	75.5%	84.3%	80.6%	85.6%	83.5%	76.3%	79.8%
9=Not provided	1.1%	0.0%	0.0%	1.0%	1.9%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20f. Accessibility of recreation centers/facilities</u>															
1=Yes	18.3%	15.1%	17.0%	15.3%	9.9%	11.4%	5.7%	14.1%	7.1%	8.0%	13.3%	5.3%	8.2%	17.0%	11.7%
2=No	80.5%	84.9%	83.0%	83.7%	88.1%	88.6%	94.3%	85.9%	91.8%	92.0%	86.7%	94.7%	91.8%	83.0%	87.9%
9=Not provided	1.2%	0.0%	0.0%	1.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20g. Appearance/maintenance of parks</u>															
1=Yes	21.3%	25.5%	16.8%	16.8%	11.3%	20.7%	8.3%	12.1%	19.4%	12.9%	16.8%	11.2%	14.4%	19.6%	16.1%
2=No	77.7%	73.4%	83.2%	82.2%	86.8%	79.3%	91.7%	86.9%	79.6%	87.1%	83.2%	88.8%	85.6%	80.4%	83.3%
9=Not provided	1.1%	1.1%	0.0%	1.0%	1.9%	0.0%	0.0%	1.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20h. Appearance of recreation centers/facilities</u>															
1=Yes	17.3%	12.3%	14.7%	13.3%	10.0%	17.3%	8.8%	9.7%	9.3%	6.0%	13.3%	7.3%	8.3%	14.8%	11.4%
2=No	81.5%	87.7%	85.3%	85.7%	88.0%	82.7%	91.2%	90.3%	89.7%	94.0%	86.7%	92.7%	91.7%	85.2%	88.2%
9=Not provided	1.2%	0.0%	0.0%	1.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20i. Outdoor athletic facilities (soccer/baseball fields, tennis courts)</u>															
1=Yes	24.7%	14.9%	17.0%	17.3%	13.9%	20.8%	10.3%	14.1%	12.5%	8.0%	14.6%	12.6%	8.5%	16.9%	14.5%
2=No	75.3%	83.8%	83.0%	81.6%	84.2%	79.2%	89.7%	85.9%	86.5%	92.0%	85.4%	87.4%	91.5%	83.1%	85.1%
9=Not provided	0.0%	1.4%	0.0%	1.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20j. Walking and biking trails in the City</u>															
1=Yes	35.3%	30.4%	20.4%	24.8%	16.8%	24.1%	19.8%	22.8%	20.4%	14.9%	16.5%	19.6%	15.1%	25.3%	21.6%
2=No	64.7%	68.4%	79.6%	74.3%	81.2%	75.9%	80.2%	77.2%	78.6%	85.1%	83.5%	80.4%	84.9%	74.7%	78.0%
9=Not provided	0.0%	1.3%	0.0%	1.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20k. Outdoor swimming facilities</u>															
1=Yes	21.9%	15.5%	13.0%	17.7%	12.0%	16.0%	13.1%	15.2%	5.3%	4.0%	5.7%	3.3%	5.5%	6.0%	10.7%
2=No	78.1%	84.5%	87.0%	81.3%	86.0%	84.0%	86.9%	84.8%	93.7%	96.0%	94.3%	96.7%	94.5%	94.0%	89.0%
9=Not provided	0.0%	0.0%	0.0%	1.0%	2.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20l. Indoor swimming facilities</u>															
1=Yes	17.5%	4.6%	6.9%	15.8%	12.2%	13.0%	11.1%	6.8%	5.3%	5.1%	5.7%	3.4%	4.5%	1.3%	8.0%
2=No	82.5%	95.4%	93.1%	84.2%	85.7%	87.0%	88.9%	93.2%	93.7%	94.9%	94.3%	96.6%	95.5%	98.7%	91.8%
9=Not provided	0.0%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20m. Ease of registering for recreation programs/events</u>															
1=Yes	17.6%	6.6%	10.2%	13.0%	6.2%	10.4%	6.1%	8.0%	4.3%	2.0%	7.9%	2.2%	3.4%	9.4%	7.4%
2=No	82.4%	93.4%	89.8%	87.0%	91.8%	89.6%	93.9%	92.0%	95.7%	98.0%	92.1%	96.8%	96.6%	90.6%	92.4%
9=Not provided	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.3%

Q20. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20n. City golf courses</u>															
1=Yes	13.6%	3.9%	8.5%	4.7%	2.2%	3.6%	5.3%	3.6%	6.4%	2.1%	6.0%	4.7%	8.7%	8.8%	5.7%
2=No	86.4%	96.1%	91.5%	95.3%	95.7%	96.4%	94.7%	96.4%	92.6%	97.9%	94.0%	94.1%	91.3%	91.3%	93.9%
9=Not provided	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	1.2%	0.0%	0.0%	0.4%

Q21. Which THREE of the park and recreation services listed above do you think should be the City's top priorities? (Sum of Top Three Choices)

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q21. Top priority</u>															
A=City parks	28.0%	38.2%	42.6%	27.6%	29.0%	27.7%	33.0%	35.6%	53.0%	45.1%	37.6%	47.5%	42.0%	42.3%	37.7%
B=Recreation programs & classes	9.0%	9.8%	21.8%	16.2%	16.8%	13.9%	15.5%	21.8%	7.0%	10.8%	12.9%	6.9%	11.0%	16.3%	13.6%
C=Range/variety of recreation programs & classes	12.0%	11.8%	13.9%	11.4%	16.8%	6.9%	13.6%	15.8%	8.0%	18.6%	12.9%	7.9%	6.0%	7.7%	11.7%
D=Recreation centers/facilities	11.0%	7.8%	11.9%	12.4%	11.2%	7.9%	11.7%	13.9%	15.0%	14.7%	14.9%	16.8%	22.0%	11.5%	13.0%
E=Accessibility of parks	8.0%	13.7%	11.9%	14.3%	14.0%	15.8%	12.6%	12.9%	7.0%	9.8%	14.9%	12.9%	9.0%	13.5%	12.2%
F=Accessibility of recreation centers/facilities	6.0%	3.9%	10.9%	11.4%	5.6%	9.9%	5.8%	12.9%	8.0%	6.9%	6.9%	2.0%	6.0%	6.7%	7.4%
G=Appearance/maintenance of parks	22.0%	27.5%	21.8%	24.8%	18.7%	29.7%	29.1%	26.7%	43.0%	28.4%	31.7%	32.7%	27.0%	41.3%	28.9%
H=Appearance recreation centers/facilities	8.0%	4.9%	9.9%	13.3%	7.5%	5.9%	5.8%	13.9%	11.0%	4.9%	7.9%	7.9%	6.0%	4.8%	8.0%
I=Outdoor athletic facilities	13.0%	8.8%	9.9%	11.4%	14.0%	9.9%	13.6%	9.9%	18.0%	14.7%	11.9%	9.9%	7.0%	7.7%	11.4%

Q21. Which THREE of the park and recreation services listed above do you think should be the City's top priorities? (Sum of Top Three Choices)

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q21. Top priority (Cont.)</u>															
J=Walking & biking trails	28.0%	18.6%	32.7%	24.8%	20.6%	15.8%	19.4%	11.9%	38.0%	36.3%	28.7%	41.6%	34.0%	35.6%	27.5%
K=Outdoor swimming facilities	17.0%	19.6%	19.8%	16.2%	17.8%	12.9%	17.5%	9.9%	17.0%	14.7%	14.9%	11.9%	8.0%	13.5%	15.1%
L=Indoor swimming facilities	11.0%	3.9%	5.9%	4.8%	4.7%	5.0%	2.9%	4.0%	1.0%	0.0%	3.0%	3.0%	4.0%	3.8%	4.1%
M=Ease of registration for recreation programs & events	4.0%	5.9%	6.9%	12.4%	8.4%	5.0%	6.8%	6.9%	3.0%	7.8%	3.0%	5.0%	3.0%	3.8%	5.9%
N=City golf courses	6.0%	2.9%	2.0%	4.8%	0.9%	5.0%	1.9%	0.0%	7.0%	4.9%	5.0%	5.9%	7.0%	4.8%	4.1%
Z=None chosen	23.0%	27.5%	19.8%	23.8%	30.8%	33.7%	26.2%	29.7%	17.0%	23.5%	26.7%	22.8%	30.0%	23.1%	25.6%

Q22. Please rate the City's performance in other City services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22a. Service to seniors</u>															
1=Excellent	10.9%	18.0%	10.3%	20.3%	10.9%	29.3%	18.5%	17.3%	7.7%	7.3%	12.1%	10.3%	3.7%	8.6%	14.4%
2=Good	43.6%	42.0%	44.8%	36.2%	43.8%	37.9%	33.8%	30.8%	33.3%	46.3%	39.4%	55.2%	37.0%	31.4%	39.4%
3=Fair	34.5%	34.0%	32.8%	24.6%	32.8%	20.7%	33.8%	32.7%	46.2%	34.1%	27.3%	17.2%	37.0%	45.7%	32.0%
4=Poor	10.9%	6.0%	12.1%	18.8%	12.5%	12.1%	13.8%	19.2%	12.8%	12.2%	21.2%	17.2%	22.2%	14.3%	14.2%

Q22. Please rate the City's performance in other City services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22b. Services to youth</u>															
1=Excellent	7.5%	7.4%	6.8%	12.7%	13.6%	22.7%	9.7%	9.2%	2.2%	6.4%	10.8%	6.5%	0.0%	2.6%	9.3%
2=Good	43.3%	48.1%	39.2%	35.2%	28.8%	45.5%	33.3%	32.3%	32.6%	51.1%	37.8%	58.1%	25.8%	18.4%	37.8%
3=Fair	35.8%	35.2%	37.8%	36.6%	36.4%	24.2%	40.3%	32.3%	43.5%	27.7%	27.0%	32.3%	58.1%	63.2%	36.9%
4=Poor	13.4%	9.3%	16.2%	15.5%	21.2%	7.6%	16.7%	26.2%	21.7%	14.9%	24.3%	3.2%	16.1%	15.8%	16.1%

Q22. Please rate the City's performance in other City services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22c. Services to low-income people</u>															
1=Excellent	11.1%	9.4%	6.2%	10.4%	12.7%	17.6%	11.3%	10.4%	4.5%	5.6%	8.1%	12.5%	3.6%	5.9%	9.9%
2=Good	38.1%	35.9%	35.4%	27.3%	23.9%	33.8%	22.5%	31.3%	27.3%	38.9%	24.3%	29.2%	28.6%	17.6%	29.8%
3=Fair	31.7%	40.6%	36.9%	31.2%	32.4%	35.3%	38.8%	20.9%	36.4%	36.1%	45.9%	41.7%	50.0%	61.8%	36.5%
4=Poor	19.0%	14.1%	21.5%	31.2%	31.0%	13.2%	27.5%	37.3%	31.8%	19.4%	21.6%	16.7%	17.9%	14.7%	23.7%

Q22. Please rate the City's performance in other City services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22d. Amount of public parking</u>															
1=Excellent	10.6%	12.5%	3.5%	12.0%	10.4%	16.9%	9.4%	8.1%	4.7%	4.9%	3.7%	4.2%	6.2%	4.9%	8.1%
2=Good	41.2%	28.4%	38.8%	31.3%	26.0%	31.3%	34.1%	31.1%	27.1%	28.0%	27.2%	30.6%	27.2%	29.6%	30.9%
3=Fair	34.1%	37.5%	42.4%	34.9%	45.5%	39.8%	28.2%	37.8%	43.5%	41.5%	46.9%	37.5%	45.7%	43.2%	39.8%
4=Poor	14.1%	21.6%	15.3%	21.7%	18.2%	12.0%	28.2%	23.0%	24.7%	25.6%	22.2%	27.8%	21.0%	22.2%	21.2%

Q22. Please rate the City's performance in other City services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22e. Accessibility of arts and cultural centers/facilities</u>															
1=Excellent	10.8%	15.4%	10.5%	16.9%	17.9%	25.0%	21.5%	13.3%	16.9%	21.0%	15.4%	15.8%	16.9%	18.2%	16.8%
2=Good	58.1%	52.3%	50.0%	42.3%	44.8%	46.9%	29.1%	48.3%	49.4%	56.8%	51.3%	52.6%	59.0%	55.7%	50.0%
3=Fair	28.4%	27.7%	28.9%	31.0%	32.8%	18.8%	40.5%	28.3%	30.1%	21.0%	29.5%	28.9%	20.5%	25.0%	27.9%
4=Poor	2.7%	4.6%	10.5%	9.9%	4.5%	9.4%	8.9%	10.0%	3.6%	1.2%	3.8%	2.6%	3.6%	1.1%	5.3%

Q22. Please rate the City's performance in other City services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22f. Appearance of arts and cultural centers/facilities</u>															
1=Excellent	18.7%	26.6%	17.1%	19.2%	26.5%	29.0%	25.9%	14.8%	34.9%	33.3%	25.6%	27.3%	25.0%	30.3%	25.6%
2=Good	54.7%	46.9%	60.5%	50.7%	47.1%	53.2%	42.4%	47.5%	47.0%	51.2%	59.0%	59.7%	57.1%	55.1%	52.4%
3=Fair	24.0%	21.9%	19.7%	26.0%	25.0%	11.3%	29.4%	32.8%	15.7%	14.3%	14.1%	13.0%	15.5%	13.5%	19.5%
4=Poor	2.7%	4.7%	2.6%	4.1%	1.5%	6.5%	2.4%	4.9%	2.4%	1.2%	1.3%	0.0%	2.4%	1.1%	2.5%

Q22. Please rate the City's performance in other City services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22g. Variety of library materials</u>															
1=Excellent	32.1%	33.3%	13.9%	26.0%	24.4%	33.8%	23.1%	18.4%	19.3%	23.3%	14.5%	17.1%	9.6%	15.8%	21.8%
2=Good	44.9%	43.1%	48.1%	46.8%	39.7%	40.8%	42.9%	46.1%	43.4%	46.5%	50.7%	44.7%	50.7%	38.2%	44.7%
3=Fair	17.9%	20.8%	29.1%	22.1%	24.4%	21.1%	27.5%	30.3%	28.9%	24.4%	24.6%	27.6%	27.4%	30.3%	25.5%
4=Poor	5.1%	2.8%	8.9%	5.2%	11.5%	4.2%	6.6%	5.3%	8.4%	5.8%	10.1%	10.5%	12.3%	15.8%	8.0%

Q22. Please rate the City's performance in other City services. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22h. Accessibility of City facilities/services for persons with disabilities</u>															
1=Excellent	18.8%	25.5%	8.6%	15.7%	18.5%	16.9%	20.0%	21.2%	22.0%	22.9%	11.1%	12.8%	14.6%	6.4%	17.2%
2=Good	46.4%	45.5%	50.0%	44.3%	33.8%	47.5%	41.3%	42.4%	40.0%	52.1%	37.8%	61.5%	53.7%	38.3%	44.7%
3=Fair	21.7%	27.3%	32.8%	25.7%	38.5%	22.0%	28.0%	25.8%	30.0%	18.8%	42.2%	20.5%	24.4%	48.9%	28.8%
4=Poor	13.0%	1.8%	8.6%	14.3%	9.2%	13.6%	10.7%	10.6%	8.0%	6.3%	8.9%	5.1%	7.3%	6.4%	9.3%

Q22. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22a. Service to seniors</u>															
1=Yes	14.5%	14.7%	5.7%	14.7%	9.2%	15.8%	15.9%	2.3%	1.1%	6.1%	7.0%	4.7%	1.1%	7.7%	8.4%
2=No	85.5%	85.3%	94.3%	85.3%	88.8%	84.2%	84.1%	97.7%	98.9%	93.9%	93.0%	95.3%	98.9%	92.3%	91.5%
9=Not provided	0.0%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q22. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22b. Services to youth</u>															
1=Yes	14.6%	9.9%	12.0%	11.2%	8.2%	11.4%	10.1%	5.4%	8.3%	4.0%	5.7%	1.1%	4.5%	5.0%	7.9%
2=No	84.1%	90.1%	88.0%	88.8%	89.8%	88.6%	89.9%	94.6%	90.6%	96.0%	94.3%	98.9%	95.5%	95.0%	91.8%
9=Not provided	1.2%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q22. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22c. Services to low-income people</u>															
1=Yes	14.8%	10.7%	10.1%	12.2%	8.1%	11.9%	12.8%	7.4%	2.1%	4.0%	5.7%	1.2%	1.1%	2.5%	7.4%
2=No	84.0%	89.3%	89.9%	87.8%	89.9%	88.1%	87.2%	92.6%	97.9%	96.0%	94.3%	98.8%	98.9%	97.5%	92.3%
9=Not provided	1.2%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q22. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22d. Amount of public parking</u>															
1=Yes	37.8%	35.1%	25.8%	19.8%	17.8%	20.0%	16.0%	15.8%	23.0%	12.7%	22.1%	17.4%	16.3%	30.7%	22.0%
2=No	62.2%	64.9%	74.2%	79.2%	80.2%	80.0%	84.0%	84.2%	76.0%	87.3%	77.9%	82.6%	83.7%	69.3%	77.7%
9=Not provided	0.0%	0.0%	0.0%	1.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q22. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22e. Accessibility of arts and cultural centers/facilities</u>															
1=Yes	31.4%	18.6%	18.5%	8.2%	14.4%	14.1%	8.0%	5.7%	21.4%	11.9%	22.3%	18.9%	14.3%	27.1%	16.7%
2=No	67.4%	81.4%	81.5%	90.7%	83.5%	85.9%	92.0%	94.3%	77.6%	88.1%	77.7%	81.1%	85.7%	72.9%	82.9%
9=Not provided	1.2%	0.0%	0.0%	1.0%	2.1%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q22. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22f. Appearance of arts and cultural centers/facilities</u>															
1=Yes	30.2%	18.8%	18.3%	8.2%	13.4%	15.8%	8.8%	6.8%	19.6%	12.9%	20.4%	23.2%	16.2%	27.1%	17.0%
2=No	69.8%	81.2%	81.7%	90.8%	85.6%	84.2%	91.2%	93.2%	79.4%	87.1%	79.6%	76.8%	83.8%	72.9%	82.7%
9=Not provided	0.0%	0.0%	0.0%	1.0%	1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q22. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22g. Variety of library materials</u>															
1=Yes	36.1%	30.9%	22.8%	17.3%	23.5%	25.0%	30.9%	22.6%	24.0%	14.9%	16.3%	27.6%	17.3%	25.3%	23.7%
2=No	62.7%	69.1%	77.2%	82.7%	74.5%	75.0%	69.1%	77.4%	75.0%	85.1%	83.7%	72.4%	82.7%	74.7%	76.0%
9=Not provided	1.2%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q22. Have you used this service in the past year?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q22h. Accessibility of City facilities/services for persons with disabilities</u>															
1=Yes	14.5%	11.3%	7.7%	7.4%	8.2%	9.5%	6.6%	8.6%	2.1%	4.0%	3.4%	1.1%	1.1%	13.6%	6.9%
2=No	85.5%	88.7%	92.3%	91.6%	89.7%	90.5%	93.4%	91.4%	97.9%	96.0%	96.6%	98.9%	98.9%	86.4%	92.9%
9=Not provided	0.0%	0.0%	0.0%	1.1%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q23. Have you had any in-person or phone contact with an employee of the City within the last 12 months?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q23. Had any in-person or phone contact with an employee in the last 12 months</u>															
1=Yes	38.0%	32.4%	41.6%	44.8%	30.8%	32.7%	43.7%	40.6%	52.0%	44.1%	45.5%	47.5%	50.0%	56.7%	42.9%
2=No	61.0%	63.7%	57.4%	51.4%	65.4%	67.3%	55.3%	54.5%	43.0%	51.0%	50.5%	49.5%	46.0%	39.4%	54.0%
9=Don't remember	1.0%	3.9%	1.0%	3.8%	3.7%	0.0%	1.0%	5.0%	5.0%	4.9%	4.0%	3.0%	4.0%	3.8%	3.2%

Q23b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the area of customer service. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q23b. Knowledge</u>															
1=Excellent	35.1%	27.3%	46.3%	34.0%	21.2%	31.3%	33.3%	21.1%	28.6%	40.5%	40.0%	23.9%	47.9%	33.9%	33.6%
2=Good	45.9%	42.4%	36.6%	36.2%	51.5%	34.4%	37.8%	44.7%	38.8%	38.1%	42.2%	45.7%	31.3%	33.9%	39.5%
3=Fair	5.4%	12.1%	9.8%	19.1%	21.2%	25.0%	15.6%	15.8%	24.5%	19.0%	15.6%	15.2%	12.5%	23.2%	16.9%
4=Poor	13.5%	18.2%	7.3%	10.6%	6.1%	9.4%	13.3%	18.4%	8.2%	2.4%	2.2%	15.2%	8.3%	8.9%	10.0%

Q23b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the area of customer service. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q23c. Responsiveness</u>															
1=Excellent	28.9%	30.3%	41.5%	29.8%	23.5%	27.3%	33.3%	20.0%	28.8%	44.2%	37.8%	25.5%	52.1%	32.8%	32.9%
2=Good	36.8%	27.3%	31.7%	42.6%	35.3%	24.2%	26.7%	42.5%	32.7%	30.2%	35.6%	38.3%	22.9%	41.4%	33.8%
3=Fair	15.8%	27.3%	12.2%	12.8%	23.5%	33.3%	11.1%	10.0%	21.2%	16.3%	13.3%	12.8%	12.5%	15.5%	16.4%
4=Poor	18.4%	15.2%	14.6%	14.9%	17.6%	15.2%	28.9%	27.5%	17.3%	9.3%	13.3%	23.4%	12.5%	10.3%	16.9%

Q23b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the area of customer service. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q23d. Courtesy</u>															
1=Excellent	42.1%	30.3%	47.6%	32.6%	30.3%	33.3%	40.9%	27.5%	34.0%	44.2%	39.1%	38.3%	53.1%	37.9%	38.4%
2=Good	34.2%	39.4%	35.7%	37.0%	39.4%	24.2%	34.1%	37.5%	34.0%	27.9%	52.2%	36.2%	26.5%	43.1%	36.0%
3=Fair	7.9%	12.1%	9.5%	17.4%	27.3%	24.2%	6.8%	20.0%	12.0%	23.3%	6.5%	12.8%	12.2%	10.3%	14.0%
4=Poor	15.8%	18.2%	7.1%	13.0%	3.0%	18.2%	18.2%	15.0%	20.0%	4.7%	2.2%	12.8%	8.2%	8.6%	11.6%

Q23b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the area of customer service. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q23e. Overall</u>															
1=Excellent	36.8%	27.3%	42.9%	26.1%	24.2%	24.2%	34.1%	20.0%	27.5%	44.2%	37.0%	23.9%	51.0%	35.1%	32.9%
2=Good	34.2%	27.3%	35.7%	41.3%	39.4%	30.3%	29.5%	40.0%	29.4%	27.9%	45.7%	39.1%	26.5%	33.3%	34.3%
3=Fair	13.2%	24.2%	11.9%	19.6%	30.3%	30.3%	13.6%	17.5%	23.5%	27.9%	15.2%	15.2%	12.2%	17.5%	19.0%
4=Poor	15.8%	21.2%	9.5%	13.0%	6.1%	15.2%	22.7%	22.5%	19.6%	0.0%	2.2%	21.7%	10.2%	14.0%	13.8%

Q24. Have you used either the City's 3-1-1 Customer Service Call Center or the Water Customer Service line in the past 6 months?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q24. Used either 3-1-1 Customer Service or Water Customer Service past 6 months</u>															
1=Yes	40.0%	30.4%	44.6%	38.1%	47.7%	33.7%	45.6%	40.6%	43.0%	37.3%	28.7%	34.7%	38.0%	38.5%	38.7%
2=No	59.0%	68.6%	55.4%	58.1%	47.7%	66.3%	53.4%	56.4%	51.0%	59.8%	69.3%	61.4%	57.0%	58.7%	58.7%
9=Don't remember	1.0%	1.0%	0.0%	3.8%	4.7%	0.0%	1.0%	3.0%	6.0%	2.9%	2.0%	4.0%	5.0%	2.9%	2.7%

Q24b-d. Please rate the performance of the City employees who helped you the last time you contacted the City's 3-1-1 Customer Service Call Center. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q24b. 3-1-1 Customer Service Agent who handled your call</u>															
1=Excellent	44.7%	41.4%	41.5%	33.3%	38.3%	40.6%	38.3%	30.0%	30.8%	55.9%	24.1%	25.0%	36.4%	26.3%	36.3%
2=Good	36.8%	34.5%	41.5%	47.2%	34.0%	37.5%	38.3%	50.0%	41.0%	17.6%	58.6%	40.6%	30.3%	34.2%	38.6%
3=Fair	10.5%	20.7%	9.8%	11.1%	19.1%	15.6%	12.8%	10.0%	23.1%	23.5%	17.2%	28.1%	15.2%	28.9%	17.3%
4=Poor	7.9%	3.4%	7.3%	8.3%	8.5%	6.3%	10.6%	10.0%	5.1%	2.9%	0.0%	6.3%	18.2%	10.5%	7.8%

Q24b-d. Please rate the performance of the City employees who helped you the last time you contacted the City's 3-1-1 Customer Service Call Center. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q24c. Quality of Web-based Service Request System</u>															
1=Excellent	41.2%	12.5%	43.5%	38.1%	26.7%	33.3%	31.0%	16.0%	22.7%	34.8%	20.0%	16.7%	16.7%	22.2%	27.7%
2=Good	23.5%	56.3%	39.1%	33.3%	36.7%	38.1%	27.6%	56.0%	36.4%	30.4%	60.0%	44.4%	50.0%	44.4%	39.6%
3=Fair	29.4%	25.0%	8.7%	23.8%	30.0%	19.0%	20.7%	12.0%	18.2%	30.4%	10.0%	22.2%	8.3%	16.7%	20.4%
4=Poor	5.9%	6.3%	8.7%	4.8%	6.7%	9.5%	20.7%	16.0%	22.7%	4.3%	10.0%	16.7%	25.0%	16.7%	12.3%

Q24b-d. Please rate the performance of the City employees who helped you the last time you contacted the City's 3-1-1 Customer Service Call Center. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q24d. Quality of service provided by agents handling calls related to your water service</u>															
1=Excellent	37.0%	30.4%	42.9%	31.0%	31.6%	39.1%	33.3%	17.2%	21.7%	50.0%	30.0%	31.6%	33.3%	18.2%	32.4%
2=Good	44.4%	43.5%	37.1%	41.4%	36.8%	30.4%	43.3%	48.3%	34.8%	17.9%	35.0%	47.4%	42.9%	31.8%	38.1%
3=Fair	7.4%	17.4%	11.4%	20.7%	18.4%	26.1%	13.3%	20.7%	26.1%	14.3%	25.0%	15.8%	14.3%	31.8%	18.3%
4=Poor	11.1%	8.7%	8.6%	6.9%	13.2%	4.3%	10.0%	13.8%	17.4%	17.9%	10.0%	5.3%	9.5%	18.2%	11.2%

Q25. Overall how would you rate the quality of governmental services provided? (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q25a. The City of Dallas</u>															
1=Excellent	13.5%	17.6%	14.6%	20.2%	13.0%	17.2%	18.9%	18.0%	7.4%	6.0%	13.2%	5.4%	6.7%	7.3%	12.7%
2=Good	51.7%	50.5%	44.8%	42.6%	48.0%	38.7%	46.3%	40.4%	53.2%	55.0%	46.2%	48.9%	53.3%	45.8%	47.6%
3=Fair	25.8%	29.7%	35.4%	31.9%	30.0%	34.4%	28.4%	34.8%	36.2%	33.0%	33.0%	33.7%	30.0%	38.5%	32.5%
4=Poor	9.0%	2.2%	5.2%	5.3%	9.0%	9.7%	6.3%	6.7%	3.2%	6.0%	7.7%	12.0%	10.0%	8.3%	7.2%

Q25. Overall how would you rate the quality of governmental services provided? (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	

Q25b. The Federal Government

1=Excellent	7.7%	14.5%	11.2%	18.4%	13.1%	16.3%	13.6%	8.2%	7.6%	3.3%	11.0%	3.5%	0.0%	4.4%	9.4%
2=Good	41.0%	45.8%	40.4%	34.2%	32.1%	35.0%	38.6%	35.6%	26.6%	38.5%	36.6%	29.1%	33.8%	42.2%	36.5%
3=Fair	37.2%	37.3%	34.8%	36.8%	41.7%	31.3%	33.0%	34.2%	44.3%	37.4%	32.9%	40.7%	40.0%	32.2%	36.7%
4=Poor	14.1%	2.4%	13.5%	10.5%	13.1%	17.5%	14.8%	21.9%	21.5%	20.9%	19.5%	26.7%	26.3%	21.1%	17.4%

Q25. Overall how would you rate the quality of governmental services provided? (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q25c. The State Government</u>															
1=Excellent	6.3%	15.5%	9.2%	18.2%	12.8%	18.3%	12.8%	10.7%	6.0%	2.2%	7.5%	2.3%	0.0%	3.3%	8.8%
2=Good	43.0%	40.5%	37.9%	36.4%	34.9%	37.8%	37.2%	33.3%	24.1%	43.3%	35.0%	39.5%	47.5%	27.8%	37.0%
3=Fair	34.2%	35.7%	31.0%	36.4%	37.2%	28.0%	40.7%	34.7%	47.0%	35.6%	41.3%	41.9%	37.5%	42.2%	37.4%
4=Poor	16.5%	8.3%	21.8%	9.1%	15.1%	15.9%	9.3%	21.3%	22.9%	18.9%	16.3%	16.3%	15.0%	26.7%	16.7%

Q26. Please rate your level of agreement with the following statements. (without "don't know")

N=1428	Council District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q26a. Receive good value for taxes</u>																
5=Strongly agree	7.5%	8.8%	10.0%	8.7%	5.2%	11.2%	7.6%	11.5%	5.3%	5.1%	10.5%	3.2%	1.0%	4.0%	7.0%	
4=Agree	39.8%	41.8%	28.9%	34.8%	32.3%	43.8%	38.0%	27.6%	30.5%	38.4%	32.6%	34.4%	34.0%	30.3%	34.8%	
3=Neither	25.8%	25.3%	35.6%	31.5%	33.3%	18.0%	22.8%	34.5%	33.7%	46.5%	29.5%	36.6%	32.0%	25.3%	30.8%	
2=Disagree	22.6%	13.2%	13.3%	18.5%	17.7%	18.0%	21.7%	16.1%	24.2%	8.1%	21.1%	18.3%	20.6%	28.3%	18.7%	
1=Strongly disagree	4.3%	11.0%	12.2%	6.5%	11.5%	9.0%	9.8%	10.3%	6.3%	2.0%	6.3%	7.5%	12.4%	12.1%	8.6%	

Q26. Please rate your level of agreement with the following statements. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q26b. Pleased with overall direction</u>															
5=Strongly agree	8.6%	11.1%	7.6%	12.2%	7.4%	11.1%	5.2%	12.4%	2.2%	3.1%	8.2%	5.4%	1.0%	4.1%	7.0%
4=Agree	48.4%	48.9%	28.3%	32.2%	32.6%	44.4%	28.1%	36.0%	37.6%	36.1%	35.1%	26.1%	34.4%	37.8%	36.1%
3=Neither	22.6%	23.3%	42.4%	35.6%	33.7%	22.2%	38.5%	30.3%	36.6%	41.2%	28.9%	39.1%	35.4%	25.5%	32.6%
2=Disagree	14.0%	14.4%	14.1%	13.3%	18.9%	14.4%	19.8%	13.5%	19.4%	16.5%	22.7%	17.4%	20.8%	26.5%	17.7%
1=Strongly disagree	6.5%	2.2%	7.6%	6.7%	7.4%	7.8%	8.3%	7.9%	4.3%	3.1%	5.2%	12.0%	8.3%	6.1%	6.7%

Q26. Please rate your level of agreement with the following statements. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q26c. Government welcomes citizen involvement</u>															
5=Strongly agree	11.5%	8.5%	9.2%	10.8%	6.9%	10.6%	10.0%	8.6%	1.3%	2.4%	7.1%	4.9%	1.3%	3.3%	7.0%
4=Agree	34.5%	43.9%	32.2%	31.3%	35.6%	38.8%	34.4%	34.6%	30.4%	32.9%	31.0%	32.9%	33.8%	29.3%	34.0%
3=Neither	34.5%	30.5%	35.6%	39.8%	29.9%	27.1%	31.1%	39.5%	43.0%	45.1%	34.5%	30.5%	41.6%	32.6%	35.2%
2=Disagree	16.1%	13.4%	17.2%	13.3%	21.8%	16.5%	18.9%	13.6%	21.5%	15.9%	22.6%	24.4%	15.6%	25.0%	18.3%
1=Strongly disagree	3.4%	3.7%	5.7%	4.8%	5.7%	7.1%	5.6%	3.7%	3.8%	3.7%	4.8%	7.3%	7.8%	9.8%	5.5%

Q26. Please rate your level of agreement with the following statements. (without "don't know")

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q26d. Government listens to citizens</u>															
5=Strongly agree	3.6%	7.1%	3.4%	10.7%	6.7%	9.5%	7.6%	6.0%	1.3%	0.0%	5.6%	2.5%	1.2%	3.2%	4.9%
4=Agree	25.3%	38.1%	26.1%	23.8%	25.6%	36.9%	26.1%	23.8%	19.0%	27.6%	24.4%	21.3%	21.7%	27.4%	26.3%
3=Neither	38.6%	38.1%	42.0%	41.7%	38.9%	23.8%	30.4%	41.7%	43.0%	40.2%	40.0%	38.8%	45.8%	32.6%	38.2%
2=Disagree	25.3%	10.7%	19.3%	17.9%	18.9%	20.2%	23.9%	17.9%	25.3%	28.7%	21.1%	23.8%	19.3%	26.3%	21.4%
1=Strongly disagree	7.2%	6.0%	9.1%	6.0%	10.0%	9.5%	12.0%	10.7%	11.4%	3.4%	8.9%	13.8%	12.0%	10.5%	9.3%

Q27. How many times have you used Trinity River Corridor's recreational amenities in the last 12 months?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q27. How many times used Trinity River Corridor's recreational amenities</u>															
0=Never	81.0%	86.3%	79.2%	85.7%	84.1%	84.2%	83.5%	87.1%	82.0%	88.2%	89.1%	91.1%	91.0%	79.8%	85.2%
1=1-2 times	3.0%	2.9%	6.9%	3.8%	4.7%	6.9%	3.9%	3.0%	5.0%	4.9%	2.0%	2.0%	2.0%	8.7%	4.3%
3=3-5 times	4.0%	1.0%	2.0%	1.9%	0.9%	1.0%	1.9%	1.0%	1.0%	0.0%	0.0%	3.0%	2.0%	1.0%	1.5%
5=More than 5 times	3.0%	2.0%	4.0%	1.9%	0.9%	1.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	2.9%	1.3%
99=Not provided	9.0%	7.8%	7.9%	6.7%	9.3%	6.9%	10.7%	7.9%	12.0%	6.9%	8.9%	4.0%	4.0%	7.7%	7.8%

Q28. Which modes of transportation do you use on a regular basis?

N=1428	Council District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q28. Which modes of transportation use most</u>															
1=Drive alone	83.0%	74.5%	81.2%	81.0%	82.2%	82.2%	71.8%	77.2%	90.0%	89.2%	91.1%	95.0%	93.0%	91.3%	84.5%
2=Carpool	23.0%	17.6%	15.8%	20.0%	12.1%	13.9%	14.6%	8.9%	9.0%	8.8%	9.9%	13.9%	14.0%	20.2%	14.4%
3=Light rail	23.0%	12.7%	15.8%	20.0%	6.5%	6.9%	13.6%	13.9%	16.0%	20.6%	8.9%	5.9%	8.0%	14.4%	13.3%
4=Bus	24.0%	18.6%	14.9%	20.0%	14.0%	12.9%	26.2%	15.8%	7.0%	3.9%	4.0%	5.9%	2.0%	8.7%	12.7%
5=Bicycle	11.0%	3.9%	9.9%	0.0%	0.9%	4.0%	6.8%	5.9%	15.0%	8.8%	9.9%	4.0%	12.0%	11.5%	7.4%
6=Walk	27.0%	28.4%	25.7%	18.1%	12.1%	22.8%	17.5%	19.8%	43.0%	27.5%	30.7%	25.7%	29.0%	42.3%	26.3%
7=Telecommute	4.0%	3.9%	5.0%	2.9%	0.0%	1.0%	1.0%	2.0%	7.0%	4.9%	3.0%	5.9%	4.0%	4.8%	3.5%
8=Other	2.0%	3.9%	1.0%	1.9%	0.9%	2.0%	2.9%	3.0%	2.0%	1.0%	1.0%	1.0%	0.0%	3.8%	1.9%
9=None chosen	2.0%	1.0%	2.0%	1.9%	3.7%	1.0%	1.0%	5.9%	4.0%	4.9%	2.0%	1.0%	5.0%	1.0%	2.6%