

## CITY COUNCIL DISTRICT 1

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=104)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	11 10.80%	53 52.00%	33 32.40%	5 4.90%
Q1-2. Your neighborhood as a place to live	24 23.10%	47 45.20%	29 27.90%	4 3.80%
Q1-3. Dallas as a place to raise children	10 10.60%	29 30.90%	39 41.50%	16 17.00%
Q1-4. Dallas as a place to work	27 26.70%	49 48.50%	21 20.80%	4 4.00%
Q1-5. Dallas as a place to retire	11 12.10%	18 19.80%	33 36.30%	29 31.90%
Q1-6. Dallas as a place to do business	27 27.30%	52 52.50%	19 19.20%	1 1.00%
Q1-7. Dallas as an equitable City	6 6.10%	21 21.40%	38 38.80%	33 33.70%
Q1-8. Quality of economic development in Dallas	12 11.80%	33 32.40%	43 42.20%	14 13.70%
Q1-9. Quality of public schools in Dallas	4 4.20%	19 20.00%	33 34.70%	39 41.10%
Q1-10. Overall quality of life in Dallas	5 4.90%	49 48.00%	46 45.10%	2 2.00%

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### Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")

(N=104)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	13	32	35	22
Q2-1. Sense of community	12.70%	31.40%	34.30%	21.60%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	15	35	30	21
	14.90%	34.70%	29.70%	20.80%
Q2-3. Opportunities to attend arts & cultural events	27	50	24	2
	26.20%	48.50%	23.30%	1.90%
Q2-4. Air quality	4	30	39	29
	3.90%	29.40%	38.20%	28.40%
Q2-5. Access to affordable, quality housing	3	16	27	54
	3.00%	16.00%	27.00%	54.00%
Q2-6. Access to affordable, quality child care	3	10	19	39
	4.20%	14.10%	26.80%	54.90%
Q2-7. Access to affordable, quality health care	14	29	28	29
	14.00%	29.00%	28.00%	29.00%
Q2-8. Access to affordable, quality food	15	31	38	20
	14.40%	29.80%	36.50%	19.20%
Q2-9. Access to living-wage jobs	10	35	40	15
	10.00%	35.00%	40.00%	15.00%
Q2-10. Access to quality education	6	26	45	21
	6.10%	26.50%	45.90%	21.40%
Q2-11. Ease of car travel in Dallas	3	37	34	30
	2.90%	35.60%	32.70%	28.80%
Q2-12. Ease of bus travel in Dallas	6	19	23	30
	7.70%	24.40%	29.50%	38.50%
Q2-13. Ease of rail travel in Dallas	5	27	24	28
	6.00%	32.10%	28.60%	33.30%
Q2-14. Ease of air travel in Dallas	26	49	19	3
	26.80%	50.50%	19.60%	3.10%
Q2-15. Ease of bicycle travel in Dallas	5	18	20	37
	6.30%	22.50%	25.00%	46.30%
Q2-16. Ease of walking in Dallas	1	22	37	42
	1.00%	21.60%	36.30%	41.20%
Q2-17. Overall image/reputation of Dallas	11	37	49	6
	10.70%	35.90%	47.60%	5.80%

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**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	13	12.50%
Openness & acceptance of community towards people of diverse backgrounds	25	24.00%
Opportunities to attend arts & cultural events	6	5.80%
Air quality	15	14.40%
Access to affordable, quality housing	67	64.40%
Access to affordable, quality child care	15	14.40%
Access to affordable, quality health care	28	26.90%
Access to affordable, quality food	18	17.30%
Access to living-wage jobs	29	27.90%
Access to quality education	30	28.80%
Ease of car travel in Dallas	13	12.50%
Ease of bus travel in Dallas	2	1.90%
Ease of rail travel in Dallas	6	5.80%
Ease of bicycle travel in Dallas	5	4.80%
Ease of walking in Dallas	12	11.50%
Overall image/reputation of Dallas	10	9.60%
<u>None chosen</u>	<u>5</u>	<u>4.80%</u>
Total	299	

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=104)

	Much too slow	Too slow	About right	Too fast	Much too fast
Q4-1. Population growth	3 3.00%	1 1.00%	23 23.00%	44 44.00%	29 29.00%
Q4-2. Retail growth (stores, restaurants, etc.)	4 4.10%	16 16.30%	58 59.20%	10 10.20%	10 10.20%
Q4-3. Job growth	2 2.30%	29 33.70%	51 59.30%	3 3.50%	1 1.20%

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**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=104)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	1 1.00%	8 7.80%	33 32.40%	60 58.80%
Q5-2. Drugs	4 4.30%	11 11.70%	22 23.40%	57 60.60%
Q5-3. High weeds	17 17.50%	33 34.00%	34 35.10%	13 13.40%
Q5-4. Noise	10 9.90%	27 26.70%	41 40.60%	23 22.80%
Q5-5. Blighted buildings	8 8.90%	26 28.90%	37 41.10%	19 21.10%
Q5-6. Homelessness	0 0.00%	9 8.80%	12 11.80%	81 79.40%
Q5-7. Environmental hazard(s), air quality & toxic waste	6 6.40%	16 17.00%	36 38.30%	36 38.30%
Q5-8. Loose dogs & unrestrained pets	8 8.00%	31 31.00%	35 35.00%	26 26.00%
Q5-9. Litter	3 2.90%	18 17.60%	48 47.10%	33 32.40%
Q5-10. Infrastructure/streets	1 1.00%	4 4.00%	29 28.70%	67 66.30%
Q5-11. Aggressive solicitation/panhandling	11 11.10%	24 24.20%	25 25.30%	39 39.40%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	12 12.10%	9 9.10%	40 40.40%	38 38.40%
Q5-13. Racial & ethnic inequities	5 5.10%	19 19.20%	37 37.40%	38 38.40%
Q5-14. Other	2 13.30%	0 0.00%	6 40.00%	7 46.70%

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**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=104)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	34 33.00%	45 43.70%	17 16.50%	6 5.80%	1 1.00%
Q6-2. In your neighborhood after dark	11 10.60%	36 34.60%	25 24.00%	24 23.10%	8 7.70%
Q6-3. In Dallas downtown area during the day	13 13.00%	46 46.00%	30 30.00%	10 10.00%	1 1.00%
Q6-4. In Dallas downtown area after dark	4 4.10%	11 11.20%	19 19.40%	38 38.80%	26 26.50%
Q6-5. In Dallas restaurant/retail areas during the day	22 21.20%	57 54.80%	22 21.20%	2 1.90%	1 1.00%
Q6-6. In Dallas restaurant/retail areas after dark	7 6.90%	27 26.70%	31 30.70%	26 25.70%	10 9.90%
Q6-7. In Dallas parks during the day	16 15.70%	45 44.10%	30 29.40%	9 8.80%	2 2.00%
Q6-8. In Dallas parks after dark	1 1.00%	6 6.10%	17 17.30%	40 40.80%	34 34.70%
Q6-9. From violent crime (rape, assault, robbery)	1 1.00%	23 22.30%	31 30.10%	38 36.90%	10 9.70%
Q6-10. From property crime (burglary, theft)	1 1.00%	13 12.60%	30 29.10%	42 40.80%	17 16.50%
Q6-11. From fire	15 15.20%	46 46.50%	35 35.40%	2 2.00%	1 1.00%

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### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	9	3	1	1
Q7-1. Ambulance/emergency medical services	64.30%	21.40%	7.10%	7.10%
	22	19	6	0
Q7-2. Art & cultural programs/facilities	46.80%	40.40%	12.80%	0.00%
	1	12	8	9
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	3.30%	40.00%	26.70%	30.00%
	8	16	10	3
Q7-4. Customer service provided by City employees	21.60%	43.20%	27.00%	8.10%
	16	38	9	3
Q7-5. Drinking water	24.20%	57.60%	13.60%	4.50%
	1	0	0	1
Q7-6. Fire services	50.00%	0.00%	0.00%	50.00%
	16	33	23	12
Q7-7. Solid waste services (e.g., garbage & recycling collection)	19.00%	39.30%	27.40%	14.30%
	1	3	8	2
Q7-8. Land use, planning, & zoning	7.10%	21.40%	57.10%	14.30%
	4	4	12	18
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	10.50%	10.50%	31.60%	47.40%
	7	24	14	6
Q7-10. Park & recreation system	13.70%	47.10%	27.50%	11.80%
	4	6	11	8
Q7-11. Police services	13.80%	20.70%	37.90%	27.60%
	3	10	3	3
Q7-12. Public information services	15.80%	52.60%	15.80%	15.80%

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	15	16	2	1
Q7-13. Public library services	44.10%	47.10%	5.90%	2.90%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	13	25	7	2
	27.70%	53.20%	14.90%	4.30%
Q7-15. Storm drainage	6	13	6	4
	20.70%	44.80%	20.70%	13.80%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	5	12	17	15
	10.20%	24.50%	34.70%	30.60%
Q7-17. Dallas Love Field Airport	21	19	4	2
	45.70%	41.30%	8.70%	4.30%
Q7-18. Municipal court services	1	4	1	3
	11.10%	44.40%	11.10%	33.30%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	2	4	3	1
	20.00%	40.00%	30.00%	10.00%
Q7-20. 311/service request process (call to report problem)	6	17	9	13
	13.30%	37.80%	20.00%	28.90%
Q7-21. Animal services	4	10	5	4
	17.40%	43.50%	21.70%	17.40%

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### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	16	15.40%
Art & cultural programs/facilities	8	7.70%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	26	25.00%
Customer service provided by City employees	17	16.30%
Drinking water	14	13.50%
Fire services	10	9.60%
Solid waste services (e.g., garbage & recycling collection)	16	15.40%
Land use, planning, & zoning	19	18.30%
Maintenance of infrastructure (e.g., City streets & sidewalks)	66	63.50%
Park & recreation system	25	24.00%
Police services	53	51.00%
Public information services	5	4.80%
Public library services	8	7.70%
Sewer services (e.g. sanitary sewer/wastewater)	2	1.90%
Storm drainage	3	2.90%
Traffic management (traffic signals, traffic flow, signs, parking)	30	28.80%
Dallas Love Field Airport	4	3.80%
Social services (community centers, child care programs, homeless programs, senior programs)	39	37.50%
311/service request process (call to report problem)	12	11.50%
Animal services	9	8.70%
<u>None chosen</u>	<u>4</u>	<u>3.80%</u>
Total	386	



**CITY COUNCIL DISTRICT 1****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=104)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	2 2.00%	14 14.30%	47 48.00%	35 35.70%
Q9-2. Traffic enforcement	5 4.90%	22 21.60%	33 32.40%	42 41.20%
Q9-3. Efforts by police to fight crime in your neighborhood	9 9.40%	22 22.90%	27 28.10%	38 39.60%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	6 6.50%	17 18.30%	31 33.30%	39 41.90%
Q9-5. Response time of police to emergency calls	3 3.90%	15 19.70%	22 28.90%	36 47.40%
Q9-6. Response time of fire to structure fires	16 30.80%	26 50.00%	9 17.30%	1 1.90%
Q9-7. Response time of fire to medical emergencies	16 27.10%	30 50.80%	12 20.30%	1 1.70%
Q9-8. Fire prevention & education	6 13.60%	19 43.20%	14 31.80%	5 11.40%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	1 2.30%	10 23.30%	15 34.90%	17 39.50%
Q9-10. Mental health programs	1 1.60%	5 8.10%	14 22.60%	42 67.70%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	4 9.30%	20 46.50%	12 27.90%	7 16.30%

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**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	47	45.20%
Traffic enforcement	23	22.10%
Efforts by police to fight crime in your neighborhood	16	15.40%
Efforts by police to effectively deal with problems in your neighborhood	19	18.30%
Response time of police to emergency calls	29	27.90%
Response time of fire to structure fires	1	1.00%
Response time of fire to medical emergencies	3	2.90%
Fire prevention & education	1	1.00%
Prevention programs for youth (PALS, after-school programming, etc.)	15	14.40%
Mental health programs	41	39.40%
Quality of disaster response programs (Community Emergency Response Team)	3	2.90%
<u>None chosen</u>	<u>4</u>	<u>3.80%</u>
Total	202	

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**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=104)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	9 9.20%	52 53.10%	35 35.70%	2 2.00%
Q11-2. Recreation programs or classes	6 8.80%	29 42.60%	30 44.10%	3 4.40%
Q11-3. Range/variety of recreation programs & classes	6 9.20%	27 41.50%	27 41.50%	5 7.70%
Q11-4. Recreation centers/facilities	8 9.90%	42 51.90%	24 29.60%	7 8.60%
Q11-5. Accessibility of parks	13 13.30%	57 58.20%	20 20.40%	8 8.20%
Q11-6. Accessibility of recreation centers/facilities	11 13.60%	39 48.10%	26 32.10%	5 6.20%
Q11-7. Appearance/maintenance of parks	8 8.10%	55 55.60%	32 32.30%	4 4.00%
Q11-8. Appearance/maintenance of recreation centers/ facilities	7 9.00%	39 50.00%	28 35.90%	4 5.10%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	8 10.30%	40 51.30%	25 32.10%	5 6.40%
Q11-10. Walking trails in City	12 13.20%	41 45.10%	27 29.70%	11 12.10%
Q11-11. Outdoor swimming facilities	4 6.50%	25 40.30%	17 27.40%	16 25.80%
Q11-12. Ease of registering for City recreation programs/events	4 7.50%	23 43.40%	16 30.20%	10 18.90%
Q11-13. City golf courses	8 18.20%	26 59.10%	7 15.90%	3 6.80%

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**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	38	36.50%
Recreation programs or classes	27	26.00%
Range/variety of recreation programs & classes	30	28.80%
Recreation centers/facilities	21	20.20%
Accessibility of parks	17	16.30%
Accessibility of recreation centers/facilities	23	22.10%
Appearance/maintenance of parks	37	35.60%
Appearance/maintenance of recreation centers/facilities	13	12.50%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	14	13.50%
Walking trails in City	37	35.60%
Outdoor swimming facilities	12	11.50%
Ease of registering for City recreation programs/events	13	12.50%
City golf courses	3	2.90%
<u>None chosen</u>	<u>7</u>	<u>6.70%</u>
Total	292	

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### Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")

(N=104)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	1	8	22	27
Q13-1. Enforcement of multi-family building conditions	1.70%	13.80%	37.90%	46.60%
Q13-2. Enforcement of mowing of weeds & high grass on private property	3 3.60%	16 19.30%	38 45.80%	26 31.30%
Q13-3. Enforcement of blighted residential properties	1 1.40%	9 12.30%	28 38.40%	35 47.90%
Q13-4. Enforcement of sign regulations	2 3.10%	19 29.20%	25 38.50%	19 29.20%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	1 1.50%	11 16.20%	17 25.00%	39 57.40%
Q13-6. Enforcement of bulk/brush trash violations	3 3.90%	24 31.60%	17 22.40%	32 42.10%
Q13-7. Enforcement of litter on private property	2 2.70%	14 18.70%	17 22.70%	42 56.00%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	1 1.50%	18 26.90%	28 41.80%	20 29.90%
Q13-9. Enforcement of food safety in restaurants	3 4.60%	35 53.80%	20 30.80%	7 10.80%
Q13-10. Enforcement of yard parking regulations in your neighborhood	11 13.90%	15 19.00%	25 31.60%	28 35.40%

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**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	34	32.70%
Enforcement of mowing of weeds & high grass on private property	22	21.20%
Enforcement of blighted residential properties	31	29.80%
Enforcement of sign regulations	7	6.70%
City efforts to remove junk motor vehicles (inoperative) on private property	17	16.30%
Enforcement of bulk/brush trash violations	12	11.50%
Enforcement of litter on private property	11	10.60%
City efforts to survey & abate mosquitos carrying viruses	26	25.00%
Enforcement of food safety in restaurants	22	21.20%
Enforcement of yard parking regulations in your neighborhood	14	13.50%
<u>None chosen</u>	<u>5</u>	<u>4.80%</u>
Total	201	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=104)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	23 22.10%	43 41.30%	25 24.00%	13 12.50%
Q15-2. Recycling	17 17.50%	32 33.00%	31 32.00%	17 17.50%
Q15-3. Yard waste pickup	12 14.10%	35 41.20%	31 36.50%	7 8.20%
Q15-4. Bulk trash pickup	22 22.90%	41 42.70%	25 26.00%	8 8.30%
Q15-5. Household hazardous waste disposal	6 9.00%	16 23.90%	23 34.30%	22 32.80%

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**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	60	57.70%
Recycling	54	51.90%
Yard waste pickup	17	16.30%
Bulk trash pickup	37	35.60%
Household hazardous waste disposal	31	29.80%
<u>None chosen</u>	<u>4</u>	<u>3.80%</u>
Total	203	

**CITY COUNCIL DISTRICT 1****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=104)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	0 0.00%	15 14.60%	42 40.80%	46 44.70%
Q17-2. Maintenance & repair of streets in your neighborhood	6 5.80%	16 15.40%	27 26.00%	55 52.90%
Q17-3. Street striping	2 2.10%	14 14.70%	35 36.80%	44 46.30%
Q17-4. Street cleaning	4 4.40%	14 15.40%	31 34.10%	42 46.20%
Q17-5. Street lighting	4 3.90%	24 23.50%	49 48.00%	25 24.50%
Q17-6. Traffic signs & signal operations	6 5.80%	39 37.90%	45 43.70%	13 12.60%
Q17-7. Sidewalk maintenance	2 2.00%	15 15.00%	24 24.00%	59 59.00%
Q17-8. Alley maintenance	2 2.20%	10 11.20%	20 22.50%	57 64.00%
Q17-9. Curbs & gutters	2 2.20%	18 19.40%	32 34.40%	41 44.10%
Q17-10. Bike lanes in City (shared, protected & multi-use)	4 4.40%	24 26.70%	26 28.90%	36 40.00%



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**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	60	57.70%
Maintenance & repair of streets in your neighborhood	55	52.90%
Street striping	9	8.70%
Street cleaning	5	4.80%
Street lighting	15	14.40%
Traffic signs & signal operations	9	8.70%
Sidewalk maintenance	22	21.20%
Alley maintenance	7	6.70%
Curbs & gutters	4	3.80%
Bike lanes in City (shared, protected & multi-use)	13	12.50%
<u>None chosen</u>	<u>4</u>	<u>3.80%</u>
Total	203	

**CITY COUNCIL DISTRICT 1****Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=104)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	2 4.30%	13 27.70%	14 29.80%	18 38.30%
Q19-2. Services to youth	0 0.00%	15 27.80%	20 37.00%	19 35.20%
Q19-3. Services to low-income people	3 4.90%	9 14.80%	12 19.70%	37 60.70%
Q19-4. Services to homeless residents	3 4.40%	2 2.90%	11 16.20%	52 76.50%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	2 3.40%	7 11.90%	19 32.20%	31 52.50%
Q19-6. Variety of arts & cultural programs	14 16.50%	35 41.20%	27 31.80%	9 10.60%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	16 18.60%	41 47.70%	24 27.90%	5 5.80%
Q19-8. Accessibility of arts & cultural centers/facilities	12 14.60%	33 40.20%	26 31.70%	11 13.40%
Q19-9. Variety of library materials	18 23.10%	39 50.00%	13 16.70%	8 10.30%
Q19-10. Appearance/maintenance of libraries/facilities	14 16.10%	46 52.90%	17 19.50%	10 11.50%
Q19-11. Accessibility of City facilities/services for persons with disabilities	6 9.70%	19 30.60%	25 40.30%	12 19.40%
Q19-12. Variety of arts & cultural programs	15 18.50%	37 45.70%	22 27.20%	7 8.60%
Q19-13. Services that seek to reduce racial & ethnic disparities	4 5.60%	18 25.00%	19 26.40%	31 43.10%

**CITY COUNCIL DISTRICT 1**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	73	70.20%
No	31	29.80%
Total	104	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=73)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	20 28.60%	29 41.40%	15 21.40%	6 8.60%
Q20a-2. Responsiveness	20 27.40%	27 37.00%	13 17.80%	13 17.80%
Q20a-3. Courtesy	25 34.70%	29 40.30%	12 16.70%	6 8.30%
Q20a-4. Overall	23 31.90%	22 30.60%	23 31.90%	4 5.60%

**CITY COUNCIL DISTRICT 1**

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=104)

	<u>Strongly agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	<u>Strongly disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	3 3.10%	16 16.50%	27 27.80%	27 27.80%	24 24.70%
Q21-2. I am pleased with overall direction that City of Dallas is taking	4 4.10%	18 18.60%	35 36.10%	25 25.80%	15 15.50%
Q21-3. City of Dallas government welcomes resident involvement	6 6.30%	20 21.10%	34 35.80%	21 22.10%	14 14.70%
Q21-4. City of Dallas government listens to a diverse range of people	4 4.30%	20 21.70%	22 23.90%	33 35.90%	13 14.10%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	4 4.70%	22 25.90%	40 47.10%	12 14.10%	7 8.20%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	4 4.60%	13 14.90%	31 35.60%	26 29.90%	13 14.90%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	4 4.40%	15 16.70%	31 34.40%	26 28.90%	14 15.60%

## CITY COUNCIL DISTRICT 2

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	14 13.60%	48 46.60%	31 30.10%	10 9.70%
Q1-2. Your neighborhood as a place to live	16 15.50%	51 49.50%	22 21.40%	14 13.60%
Q1-3. Dallas as a place to raise children	6 6.90%	27 31.00%	35 40.20%	19 21.80%
Q1-4. Dallas as a place to work	24 24.20%	51 51.50%	22 22.20%	2 2.00%
Q1-5. Dallas as a place to retire	7 7.60%	23 25.00%	34 37.00%	28 30.40%
Q1-6. Dallas as a place to do business	22 25.30%	43 49.40%	18 20.70%	4 4.60%
Q1-7. Dallas as an equitable City	10 10.90%	30 32.60%	31 33.70%	21 22.80%
Q1-8. Quality of economic development in Dallas	16 16.80%	38 40.00%	32 33.70%	9 9.50%
Q1-9. Quality of public schools in Dallas	6 7.20%	17 20.50%	30 36.10%	30 36.10%
Q1-10. Overall quality of life in Dallas	7 6.90%	51 50.00%	32 31.40%	12 11.80%

**CITY COUNCIL DISTRICT 2**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	5	32	38	25
Q2-1. Sense of community	5.00%	32.00%	38.00%	25.00%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	11	27	41	20
	11.10%	27.30%	41.40%	20.20%
Q2-3. Opportunities to attend arts & cultural events	28	40	24	9
	27.70%	39.60%	23.80%	8.90%
Q2-4. Air quality	5	22	47	24
	5.10%	22.40%	48.00%	24.50%
Q2-5. Access to affordable, quality housing	6	4	32	52
	6.40%	4.30%	34.00%	55.30%
Q2-6. Access to affordable, quality child care	4	7	14	32
	7.00%	12.30%	24.60%	56.10%
Q2-7. Access to affordable, quality health care	12	19	34	23
	13.60%	21.60%	38.60%	26.10%
Q2-8. Access to affordable, quality food	9	39	34	17
	9.10%	39.40%	34.30%	17.20%
Q2-9. Access to living-wage jobs	7	28	31	21
	8.00%	32.20%	35.60%	24.10%
Q2-10. Access to quality education	9	25	38	14
	10.50%	29.10%	44.20%	16.30%
Q2-11. Ease of car travel in Dallas	6	19	44	33
	5.90%	18.60%	43.10%	32.40%
Q2-12. Ease of bus travel in Dallas	4	17	22	29
	5.60%	23.60%	30.60%	40.30%
Q2-13. Ease of rail travel in Dallas	6	21	24	23
	8.10%	28.40%	32.40%	31.10%
Q2-14. Ease of air travel in Dallas	28	40	26	1
	29.50%	42.10%	27.40%	1.10%
Q2-15. Ease of bicycle travel in Dallas	6	21	17	33
	7.80%	27.30%	22.10%	42.90%
Q2-16. Ease of walking in Dallas	8	20	33	39
	8.00%	20.00%	33.00%	39.00%
	7	46	35	13

**CITY COUNCIL DISTRICT 2**

Q2-17 Overall image/reputation of Dallas

59.0% 45.50% 34.70% 17.90%

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

Q3. Sum of Top 3 Choices

	<u>Number</u>	<u>Percent</u>
Sense of community	13	12.60%
Openness & acceptance of community towards people of diverse backgrounds	18	17.50%
Opportunities to attend arts & cultural events	2	1.90%
Air quality	23	22.30%
Access to affordable, quality housing	53	51.50%
Access to affordable, quality child care	11	10.70%
Access to affordable, quality health care	23	22.30%
Access to affordable, quality food	15	14.60%
Access to living-wage jobs	31	30.10%
Access to quality education	26	25.20%
Ease of car travel in Dallas	20	19.40%
Ease of bus travel in Dallas	7	6.80%
Ease of rail travel in Dallas	16	15.50%
Ease of air travel in Dallas	3	2.90%
Ease of bicycle travel in Dallas	7	6.80%
Ease of walking in Dallas	16	15.50%
Overall image/reputation of Dallas	12	11.70%
<u>None chosen</u>	<u>4</u>	<u>3.90%</u>
Total	300	

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=103)

Much too

Much too

## CITY COUNCIL DISTRICT 2

	<u>slow</u>	<u>Too slow</u>	<u>About right</u>	<u>Too fast</u>	<u>fast</u>
Q4-1. Population growth	1 1.00%	2 2.00%	30 30.60%	34 34.70%	31 31.60%
Q4-2. Retail growth (stores, restaurants, etc.)	4 4.30%	18 19.10%	62 66.00%	9 9.60%	1 1.10%
Q4-3. Job growth	3 3.30%	36 40.00%	47 52.20%	4 4.40%	0 0.00%



**CITY COUNCIL DISTRICT 2**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=103)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	1 1.00%	8 7.90%	35 34.70%	57 56.40%
Q5-2. Drugs	3 3.20%	15 16.10%	23 24.70%	52 55.90%
Q5-3. High weeds	12 13.30%	35 38.90%	30 33.30%	13 14.40%
Q5-4. Noise	11 11.10%	34 34.30%	32 32.30%	22 22.20%
Q5-5. Blighted buildings	9 10.00%	27 30.00%	43 47.80%	11 12.20%
Q5-6. Homelessness	1 1.00%	2 2.00%	26 25.50%	73 71.60%
Q5-7. Environmental hazard(s), air quality & toxic waste	6 6.30%	17 17.90%	44 46.30%	28 29.50%
Q5-8. Loose dogs & unrestrained pets	20 20.80%	37 38.50%	24 25.00%	15 15.60%
Q5-9. Litter	6 5.90%	17 16.70%	48 47.10%	31 30.40%
Q5-10. Infrastructure/streets	0 0.00%	10 9.90%	29 28.70%	62 61.40%
Q5-11. Aggressive solicitation/panhandling	5 5.00%	22 21.80%	30 29.70%	44 43.60%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	12 12.20%	18 18.40%	33 33.70%	35 35.70%
Q5-13. Racial & ethnic inequities	12 12.80%	18 19.10%	34 36.20%	30 31.90%
Q5-14. Other	0 0.00%	0 0.00%	4 28.60%	10 71.40%

**CITY COUNCIL DISTRICT 2**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=103)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	25 24.30%	50 48.50%	19 18.40%	6 5.80%	3 2.90%
Q6-2. In your neighborhood after dark	7 6.90%	31 30.40%	20 19.60%	30 29.40%	14 13.70%
Q6-3. In Dallas downtown area during the day	14 14.60%	46 47.90%	20 20.80%	13 13.50%	3 3.10%
Q6-4. In Dallas downtown area after dark	1 1.10%	9 9.90%	19 20.90%	37 40.70%	25 27.50%
Q6-5. In Dallas restaurant/retail areas during the day	25 24.30%	58 56.30%	13 12.60%	6 5.80%	1 1.00%
Q6-6. In Dallas restaurant/retail areas after dark	5 4.90%	30 29.40%	35 34.30%	23 22.50%	9 8.80%
Q6-7. In Dallas parks during the day	14 14.00%	55 55.00%	22 22.00%	6 6.00%	3 3.00%
Q6-8. In Dallas parks after dark	0 0.00%	6 6.70%	17 19.10%	44 49.40%	22 24.70%
Q6-9. From violent crime (rape, assault, robbery)	2 2.10%	16 16.50%	28 28.90%	31 32.00%	20 20.60%
Q6-10. From property crime (burglary, theft)	2 2.00%	15 15.00%	23 23.00%	34 34.00%	26 26.00%
Q6-11. From fire	16 17.00%	42 44.70%	28 29.80%	6 6.40%	2 2.10%

## CITY COUNCIL DISTRICT 2

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	3	1	1	3
Q7-1. Ambulance/emergency medical services	37.50%	12.50%	12.50%	37.50%
	23	22	2	0
Q7-2. Art & cultural programs/facilities	48.90%	46.80%	4.30%	0.00%
	1	12	7	11
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	3.20%	38.70%	22.60%	35.50%
	2	11	2	5
Q7-4. Customer service provided by City employees	10.00%	55.00%	10.00%	25.00%
	12	37	19	4
Q7-5. Drinking water	16.70%	51.40%	26.40%	5.60%
	1	1	0	1
Q7-6. Fire services	33.30%	33.30%	0.00%	33.30%
	13	34	18	8
Q7-7. Solid waste services (e.g., garbage & recycling collection)	17.80%	46.60%	24.70%	11.00%
	1	2	2	2
Q7-8. Land use, planning, & zoning	14.30%	28.60%	28.60%	28.60%
	1	3	9	18
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	3.20%	9.70%	29.00%	58.10%
	13	27	7	3
Q7-10. Park & recreation system	26.00%	54.00%	14.00%	6.00%
	2	7	8	13
Q7-11. Police services	6.70%	23.30%	26.70%	43.30%
	1	10	3	2
Q7-12. Public information services	6.30%	62.50%	18.80%	12.50%
	16	14	2	1

**CITY COUNCIL DISTRICT 2**

Q7-13. Public library services	48.50%	42.40%	6.10%	3.00%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	13 27.10%	30 62.50%	3 6.30%	2 4.20%
Q7-15. Storm drainage	5 20.00%	5 20.00%	10 40.00%	5 20.00%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	1 2.00%	19 38.80%	19 38.80%	10 20.40%
Q7-17. Dallas Love Field Airport	25 49.00%	24 47.10%	1 2.00%	1 2.00%
Q7-18. Municipal court services	1 12.50%	5 62.50%	1 12.50%	1 12.50%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	1 8.30%	4 33.30%	7 58.30%	0 0.00%
Q7-20. 311/service request process (call to report problem)	12 28.60%	15 35.70%	9 21.40%	6 14.30%
Q7-21. Animal services	3 30.00%	3 30.00%	1 10.00%	3 30.00%

## CITY COUNCIL DISTRICT 2

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	14	13.60%
Art & cultural programs/facilities	8	7.80%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	25	24.30%
Customer service provided by City employees	12	11.70%
Drinking water	21	20.40%
Fire services	8	7.80%
Solid waste services (e.g., garbage & recycling collection)	17	16.50%
Land use, planning, & zoning	23	22.30%
Maintenance of infrastructure (e.g., City streets & sidewalks)	63	61.20%
Park & recreation system	28	27.20%
Police services	57	55.30%
Public information services	6	5.80%
Public library services	4	3.90%
Sewer services (e.g. sanitary sewer/wastewater)	6	5.80%
Storm drainage	9	8.70%
Traffic management (traffic signals, traffic flow, signs, parking)	35	34.00%
Dallas Love Field Airport	2	1.90%
Municipal court services	1	1.00%
Social services (community centers, child care programs, homeless programs, senior programs)	37	35.90%
311/service request process (call to report problem)	7	6.80%
Animal services	7	6.80%
<u>None chosen</u>	<u>2</u>	<u>1.90%</u>
Total	392	

**CITY COUNCIL DISTRICT 2****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	1 1.10%	21 22.60%	33 35.50%	38 40.90%
Q9-2. Traffic enforcement	1 1.10%	23 24.70%	37 39.80%	32 34.40%
Q9-3. Efforts by police to fight crime in your neighborhood	4 4.30%	24 25.50%	37 39.40%	29 30.90%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	6 6.60%	20 22.00%	31 34.10%	34 37.40%
Q9-5. Response time of police to emergency calls	1 1.30%	16 20.50%	28 35.90%	33 42.30%
Q9-6. Response time of fire to structure fires	13 21.70%	36 60.00%	8 13.30%	3 5.00%
Q9-7. Response time of fire to medical emergencies	13 21.30%	34 55.70%	12 19.70%	2 3.30%
Q9-8. Fire prevention & education	4 8.20%	21 42.90%	16 32.70%	8 16.30%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	0 0.00%	10 31.30%	12 37.50%	10 31.30%
Q9-10. Mental health programs	0 0.00%	4 7.80%	14 27.50%	33 64.70%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	1 3.30%	16 53.30%	10 33.30%	3 10.00%

## CITY COUNCIL DISTRICT 2

### Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	54	52.40%
Traffic enforcement	18	17.50%
Efforts by police to fight crime in your neighborhood	23	22.30%
Efforts by police to effectively deal with problems in your neighborhood	19	18.40%
Response time of police to emergency calls	21	20.40%
Response time of fire to structure fires	3	2.90%
Response time of fire to medical emergencies	3	2.90%
Fire prevention & education	1	1.00%
Prevention programs for youth (PALS, after-school programming, etc.)	12	11.70%
Mental health programs	40	38.80%
Quality of disaster response programs (Community Emergency Response Team)	6	5.80%
<u>None chosen</u>	<u>3</u>	<u>2.90%</u>
Total	203	

## CITY COUNCIL DISTRICT 2

### Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	20	48	22	4
Q11-1. City parks	21.30%	51.10%	23.40%	4.30%
	3	23	25	5
Q11-2. Recreation programs or classes	5.40%	41.10%	44.60%	8.90%
	4	19	18	6
Q11-3. Range/variety of recreation programs & classes	8.50%	40.40%	38.30%	12.80%
	7	31	21	5
Q11-4. Recreation centers/facilities	10.90%	48.40%	32.80%	7.80%
	13	49	28	4
Q11-5. Accessibility of parks	13.80%	52.10%	29.80%	4.30%
	7	35	22	4
Q11-6. Accessibility of recreation centers/facilities	10.30%	51.50%	32.40%	5.90%
	14	46	28	9
Q11-7. Appearance/maintenance of parks	14.40%	47.40%	28.90%	9.30%
	11	41	16	3
Q11-8. Appearance/maintenance of recreation centers/ facilities	15.50%	57.70%	22.50%	4.20%
	10	32	27	1
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	14.30%	45.70%	38.60%	1.40%
	14	46	23	6
Q11-10. Walking trails in City	15.70%	51.70%	25.80%	6.70%
	2	18	21	9
Q11-11. Outdoor swimming facilities	4.00%	36.00%	42.00%	18.00%
	4	15	18	6
Q11-12. Ease of registering for City recreation programs/events	9.30%	34.90%	41.90%	14.00%
	3	13	6	5
Q11-13. City golf courses	11.10%	48.10%	22.20%	18.50%



## CITY COUNCIL DISTRICT 2

### Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	48	46.60%
Recreation programs or classes	16	15.50%
Range/variety of recreation programs & classes	19	18.40%
Recreation centers/facilities	18	17.50%
Accessibility of parks	29	28.20%
Accessibility of recreation centers/facilities	11	10.70%
Appearance/maintenance of parks	47	45.60%
Appearance/maintenance of recreation centers/facilities	12	11.70%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	15	14.60%
Walking trails in City	48	46.60%
Outdoor swimming facilities	14	13.60%
Ease of registering for City recreation programs/events	12	11.70%
City golf courses	5	4.90%
<u>None chosen</u>	<u>4</u>	<u>3.90%</u>
Total	298	

## CITY COUNCIL DISTRICT 2

### Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	2	15	25	32
Q13-1. Enforcement of multi-family building conditions	2.70%	20.30%	33.80%	43.20%
Q13-2. Enforcement of mowing of weeds & high grass on private property	3 3.40%	30 34.10%	25 28.40%	30 34.10%
Q13-3. Enforcement of blighted residential properties	1 1.30%	16 20.00%	24 30.00%	39 48.80%
Q13-4. Enforcement of sign regulations	4 6.20%	17 26.20%	27 41.50%	17 26.20%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	2 2.90%	17 25.00%	19 27.90%	30 44.10%
Q13-6. Enforcement of bulk/brush trash violations	5 7.00%	19 26.80%	22 31.00%	25 35.20%
Q13-7. Enforcement of litter on private property	5 7.20%	16 23.20%	21 30.40%	27 39.10%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	5 8.50%	18 30.50%	18 30.50%	18 30.50%
Q13-9. Enforcement of food safety in restaurants	5 7.60%	36 54.50%	17 25.80%	8 12.10%
Q13-10. Enforcement of yard parking regulations in your neighborhood	6 9.50%	17 27.00%	20 31.70%	20 31.70%

**CITY COUNCIL DISTRICT 2**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	36	35.00%
Enforcement of mowing of weeds & high grass on private property	20	19.40%
Enforcement of blighted residential properties	32	31.10%
Enforcement of sign regulations	6	5.80%
City efforts to remove junk motor vehicles (inoperative) on private property	18	17.50%
Enforcement of bulk/brush trash violations	13	12.60%
Enforcement of litter on private property	24	23.30%
City efforts to survey & abate mosquitos carrying viruses	20	19.40%
Enforcement of food safety in restaurants	20	19.40%
Enforcement of yard parking regulations in your neighborhood	7	6.80%
<u>None chosen</u>	<u>5</u>	<u>4.90%</u>
Total	201	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	21 21.60%	44 45.40%	23 23.70%	9 9.30%
Q15-2. Recycling	16 17.80%	34 37.80%	27 30.00%	13 14.40%
Q15-3. Yard waste pickup	14 17.90%	38 48.70%	17 21.80%	9 11.50%
Q15-4. Bulk trash pickup	15 17.00%	41 46.60%	22 25.00%	10 11.40%
Q15-5. Household hazardous waste disposal	4 7.70%	20 38.50%	18 34.60%	10 19.20%

**CITY COUNCIL DISTRICT 2**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	64	62.10%
Recycling	51	49.50%
Yard waste pickup	18	17.50%
Bulk trash pickup	38	36.90%
Household hazardous waste disposal	27	26.20%
<u>None chosen</u>	<u>4</u>	<u>3.90%</u>
Total	202	

**CITY COUNCIL DISTRICT 2****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	2 2.00%	21 21.00%	30 30.00%	47 47.00%
Q17-2. Maintenance & repair of streets in your neighborhood	2 2.00%	13 12.70%	27 26.50%	60 58.80%
Q17-3. Street striping	4 4.10%	19 19.40%	34 34.70%	41 41.80%
Q17-4. Street cleaning	6 6.20%	24 24.70%	31 32.00%	36 37.10%
Q17-5. Street lighting	3 3.10%	31 31.60%	39 39.80%	25 25.50%
Q17-6. Traffic signs & signal operations	6 5.90%	41 40.60%	38 37.60%	16 15.80%
Q17-7. Sidewalk maintenance	1 1.00%	10 10.00%	34 34.00%	55 55.00%
Q17-8. Alley maintenance	3 3.40%	10 11.50%	29 33.30%	45 51.70%
Q17-9. Curbs & gutters	1 1.10%	15 16.90%	43 48.30%	30 33.70%
Q17-10. Bike lanes in City (shared, protected & multi-use)	6 7.40%	18 22.20%	23 28.40%	34 42.00%

**CITY COUNCIL DISTRICT 2**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	61	59.20%
Maintenance & repair of streets in your neighborhood	52	50.50%
Street striping	7	6.80%
Street cleaning	4	3.90%
Street lighting	16	15.50%
Traffic signs & signal operations	11	10.70%
Sidewalk maintenance	25	24.30%
Alley maintenance	8	7.80%
Curbs & gutters	3	2.90%
Bike lanes in City (shared, protected & multi-use)	9	8.70%
<u>None chosen</u>	<u>5</u>	<u>4.90%</u>
Total	201	

**CITY COUNCIL DISTRICT 2****Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	2 5.00%	11 27.50%	19 47.50%	8 20.00%
Q19-2. Services to youth	2 5.00%	14 35.00%	17 42.50%	7 17.50%
Q19-3. Services to low-income people	3 6.00%	7 14.00%	12 24.00%	28 56.00%
Q19-4. Services to homeless residents	2 3.60%	2 3.60%	9 16.40%	42 76.40%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	2 4.50%	5 11.40%	21 47.70%	16 36.40%
Q19-6. Variety of arts & cultural programs	13 17.80%	33 45.20%	24 32.90%	3 4.10%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	18 23.10%	39 50.00%	18 23.10%	3 3.80%
Q19-8. Accessibility of arts & cultural centers/facilities	15 20.80%	32 44.40%	22 30.60%	3 4.20%
Q19-9. Variety of library materials	20 31.30%	27 42.20%	13 20.30%	4 6.30%
Q19-10. Appearance/maintenance of libraries/facilities	15 20.50%	37 50.70%	15 20.50%	6 8.20%
Q19-11. Accessibility of City facilities/services for persons with disabilities	5 10.00%	30 60.00%	13 26.00%	2 4.00%
Q19-12. Variety of arts & cultural programs	18 27.70%	31 47.70%	14 21.50%	2 3.10%
Q19-13. Services that seek to reduce racial & ethnic disparities	3 5.90%	12 23.50%	19 37.30%	17 33.30%

**CITY COUNCIL DISTRICT 2**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	55	53.40%
No	48	46.60%
Total	103	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=55)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	16 30.20%	16 30.20%	16 30.20%	5 9.40%
Q20a-2. Responsiveness	14 25.50%	20 36.40%	12 21.80%	9 16.40%
Q20a-3. Courtesy	19 34.50%	19 34.50%	14 25.50%	3 5.50%
Q20a-4. Overall	16 29.10%	19 34.50%	12 21.80%	8 14.50%



## CITY COUNCIL DISTRICT 2

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=103)

	Strongly <u>agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	Strongly <u>disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	2 2.10%	22 23.40%	26 27.70%	24 25.50%	20 21.30%
Q21-2. I am pleased with overall direction that City of Dallas is taking	4 4.10%	23 23.70%	31 32.00%	21 21.60%	18 18.60%
Q21-3. City of Dallas government welcomes resident involvement	4 5.10%	17 21.80%	27 34.60%	14 17.90%	16 20.50%
Q21-4. City of Dallas government listens to a diverse range of people	4 5.30%	13 17.30%	24 32.00%	14 18.70%	20 26.70%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	1 1.40%	20 27.40%	32 43.80%	8 11.00%	12 16.40%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	3 3.90%	15 19.50%	28 36.40%	17 22.10%	14 18.20%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	4 5.20%	22 28.60%	23 29.90%	17 22.10%	11 14.30%

## CITY COUNCIL DISTRICT 3

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	11 10.70%	45 43.70%	36 35.00%	11 10.70%
Q1-2. Your neighborhood as a place to live	13 12.60%	51 49.50%	25 24.30%	14 13.60%
Q1-3. Dallas as a place to raise children	5 5.10%	36 36.40%	39 39.40%	19 19.20%
Q1-4. Dallas as a place to work	23 23.00%	46 46.00%	24 24.00%	7 7.00%
Q1-5. Dallas as a place to retire	12 12.00%	32 32.00%	25 25.00%	31 31.00%
Q1-6. Dallas as a place to do business	18 19.10%	37 39.40%	34 36.20%	5 5.30%
Q1-7. Dallas as an equitable City	3 3.20%	29 31.20%	34 36.60%	27 29.00%
Q1-8. Quality of economic development in Dallas	7 7.00%	33 33.00%	25 25.00%	35 35.00%
Q1-9. Quality of public schools in Dallas	5 5.00%	19 19.00%	36 36.00%	40 40.00%
Q1-10. Overall quality of life in Dallas	3 2.90%	47 45.60%	42 40.80%	11 10.70%

**CITY COUNCIL DISTRICT 3**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**  
(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q2-1. Sense of community	4 4.00%	35 35.40%	44 44.40%	16 16.20%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	6 6.00%	32 32.00%	40 40.00%	22 22.00%
Q2-3. Opportunities to attend arts & cultural events	19 18.80%	47 46.50%	27 26.70%	8 7.90%
Q2-4. Air quality	2 2.00%	28 27.70%	49 48.50%	22 21.80%
Q2-5. Access to affordable, quality housing	3 3.20%	16 16.80%	30 31.60%	46 48.40%
Q2-6. Access to affordable, quality child care	2 2.60%	15 19.50%	20 26.00%	40 51.90%
Q2-7. Access to affordable, quality health care	7 7.30%	34 35.40%	28 29.20%	27 28.10%
Q2-8. Access to affordable, quality food	9 8.80%	34 33.30%	29 28.40%	30 29.40%
Q2-9. Access to living-wage jobs	4 4.00%	34 34.30%	40 40.40%	21 21.20%
Q2-10. Access to quality education	8 8.00%	36 36.00%	33 33.00%	23 23.00%
Q2-11. Ease of car travel in Dallas	7 6.80%	28 27.20%	41 39.80%	27 26.20%
Q2-12. Ease of bus travel in Dallas	6 8.00%	29 38.70%	25 33.30%	15 20.00%
Q2-13. Ease of rail travel in Dallas	4 5.10%	32 40.50%	27 34.20%	16 20.30%
Q2-14. Ease of air travel in Dallas	27 28.40%	45 47.40%	19 20.00%	4 4.20%
Q2-15. Ease of bicycle travel in Dallas	3 4.30%	16 22.90%	29 41.40%	22 31.40%
Q2-16. Ease of walking in Dallas	3 3.20%	24 25.50%	38 40.40%	29 30.90%
Q2-17. Overall image/reputation of Dallas	2 2.00%	46 45.10%	36 35.30%	18 17.60%

## CITY COUNCIL DISTRICT 3

### Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	22	21.40%
Openness & acceptance of community towards people of diverse backgrounds	13	12.60%
Opportunities to attend arts & cultural events	8	7.80%
Air quality	17	16.50%
Access to affordable, quality housing	56	54.40%
Access to affordable, quality child care	8	7.80%
Access to affordable, quality health care	23	22.30%
Access to affordable, quality food	23	22.30%
Access to living-wage jobs	45	43.70%
Access to quality education	16	15.50%
Ease of car travel in Dallas	21	20.40%
Ease of bus travel in Dallas	7	6.80%
Ease of rail travel in Dallas	1	1.00%
Ease of air travel in Dallas	1	1.00%
Ease of bicycle travel in Dallas	5	4.90%
Ease of walking in Dallas	12	11.70%
Overall image/reputation of Dallas	15	14.60%
<u>None chosen</u>	<u>4</u>	<u>3.90%</u>
Total	297	

**CITY COUNCIL DISTRICT 3**

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=103)

	Much too <u>slow</u>	Too slow	About right	Too fast	Much too <u>fast</u>
Q4-1. Population growth	0 0.00%	5 5.10%	25 25.30%	32 32.30%	37 37.40%
Q4-2. Retail growth (stores, restaurants, etc.)	6 6.20%	33 34.00%	46 47.40%	8 8.20%	4 4.10%
Q4-3. Job growth	10 11.50%	31 35.60%	42 48.30%	3 3.40%	1 1.10%

**CITY COUNCIL DISTRICT 3**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=103)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	0 0.00%	2 1.90%	30 29.10%	71 68.90%
Q5-2. Drugs	0 0.00%	5 5.20%	29 30.20%	62 64.60%
Q5-3. High weeds	8 8.20%	21 21.40%	34 34.70%	35 35.70%
Q5-4. Noise	3 3.00%	23 23.20%	50 50.50%	23 23.20%
Q5-5. Blighted buildings	5 5.60%	21 23.30%	35 38.90%	29 32.20%
Q5-6. Homelessness	0 0.00%	4 4.00%	22 21.80%	75 74.30%
Q5-7. Environmental hazard(s), air quality & toxic waste	3 3.30%	21 22.80%	35 38.00%	33 35.90%
Q5-8. Loose dogs & unrestrained pets	3 2.90%	22 21.60%	31 30.40%	46 45.10%
Q5-9. Litter	1 1.00%	18 17.60%	32 31.40%	51 50.00%
Q5-10. Infrastructure/streets	1 1.00%	12 11.80%	36 35.30%	53 52.00%
Q5-11. Aggressive solicitation/panhandling	6 5.90%	18 17.80%	32 31.70%	45 44.60%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	10 10.10%	21 21.20%	42 42.40%	26 26.30%
Q5-13. Racial & ethnic inequities	10 10.20%	14 14.30%	31 31.60%	43 43.90%
Q5-14. Other	0 0.00%	1 4.20%	4 16.70%	19 79.20%

**CITY COUNCIL DISTRICT 3**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=103)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	25 24.30%	47 45.60%	23 22.30%	6 5.80%	2 1.90%
Q6-2. In your neighborhood after dark	12 11.80%	27 26.50%	38 37.30%	18 17.60%	7 6.90%
Q6-3. In Dallas downtown area during the day	5 5.30%	35 37.20%	33 35.10%	14 14.90%	7 7.40%
Q6-4. In Dallas downtown area after dark	0 0.00%	7 8.00%	24 27.60%	33 37.90%	23 26.40%
Q6-5. In Dallas restaurant/retail areas during the day	15 15.20%	40 40.40%	34 34.30%	8 8.10%	2 2.00%
Q6-6. In Dallas restaurant/retail areas after dark	2 2.10%	20 20.80%	39 40.60%	26 27.10%	9 9.40%
Q6-7. In Dallas parks during the day	7 7.30%	45 46.90%	31 32.30%	10 10.40%	3 3.10%
Q6-8. In Dallas parks after dark	1 1.10%	5 5.60%	19 21.10%	39 43.30%	26 28.90%
Q6-9. From violent crime (rape, assault, robbery)	2 2.00%	11 11.00%	33 33.00%	27 27.00%	27 27.00%
Q6-10. From property crime (burglary, theft)	0 0.00%	17 17.00%	28 28.00%	30 30.00%	25 25.00%
Q6-11. From fire	11 11.10%	38 38.40%	40 40.40%	8 8.10%	2 2.00%

## CITY COUNCIL DISTRICT 3

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q7-1. Ambulance/emergency medical services	5 33.30%	9 60.00%	0 0.00%	1 6.70%
Q7-2. Art & cultural programs/facilities	14 42.40%	15 45.50%	3 9.10%	1 3.00%
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	5 12.50%	7 17.50%	11 27.50%	17 42.50%
Q7-4. Customer service provided by City employees	5 10.90%	21 45.70%	12 26.10%	8 17.40%
Q7-5. Drinking water	10 22.70%	20 45.50%	7 15.90%	7 15.90%
Q7-6. Fire services	5 71.40%	2 28.60%	0 0.00%	0 0.00%
Q7-7. Solid waste services (e.g., garbage & recycling collection)	15 19.00%	37 46.80%	18 22.80%	9 11.40%
Q7-8. Land use, planning, & zoning	1 7.70%	2 15.40%	3 23.10%	7 53.80%
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	3 8.60%	1 2.90%	14 40.00%	17 48.60%
Q7-10. Park & recreation system	12 34.30%	15 42.90%	7 20.00%	1 2.90%
Q7-11. Police services	2 8.30%	2 8.30%	11 45.80%	9 37.50%
Q7-12. Public information services	5 23.80%	4 19.00%	6 28.60%	6 28.60%
	12	13	3	2



**CITY COUNCIL DISTRICT 3**

Q7-13. Public library services	40.00%	43.30%	10.00%	6.70%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	8 21.10%	17 44.70%	8 21.10%	5 13.20%
Q7-15. Storm drainage	3 13.60%	10 45.50%	7 31.80%	2 9.10%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	4 9.50%	20 47.60%	12 28.60%	6 14.30%
Q7-17. Dallas Love Field Airport	14 45.20%	15 48.40%	1 3.20%	1 3.20%
Q7-18. Municipal court services	1 6.70%	4 26.70%	7 46.70%	3 20.00%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	1 6.70%	7 46.70%	4 26.70%	3 20.00%
Q7-20. 311/service request process (call to report problem)	6 12.50%	13 27.10%	19 39.60%	10 20.80%
Q7-21. Animal services	2 8.30%	6 25.00%	3 12.50%	13 54.20%

## CITY COUNCIL DISTRICT 3

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	23	22.30%
Art & cultural programs/facilities	9	8.70%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	43	41.70%
Customer service provided by City employees	19	18.40%
Drinking water	18	17.50%
Fire services	13	12.60%
Solid waste services (e.g., garbage & recycling collection)	23	22.30%
Land use, planning, & zoning	16	15.50%
Maintenance of infrastructure (e.g., City streets & sidewalks)	51	49.50%
Park & recreation system	11	10.70%
Police services	50	48.50%
Public information services	5	4.90%
Public library services	4	3.90%
Sewer services (e.g. sanitary sewer/wastewater)	3	2.90%
Storm drainage	4	3.90%
Traffic management (traffic signals, traffic flow, signs, parking)	23	22.30%
Dallas Love Field Airport	1	1.00%
Municipal court services	3	2.90%
Social services (community centers, child care programs, homeless programs, senior programs)	27	26.20%
311/service request process (call to report problem)	13	12.60%
Animal services	22	21.40%
<u>None chosen</u>	<u>4</u>	<u>3.90%</u>
Total	385	

**CITY COUNCIL DISTRICT 3****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	2 2.10%	19 19.80%	39 40.60%	36 37.50%
Q9-2. Traffic enforcement	4 4.30%	21 22.30%	32 34.00%	37 39.40%
Q9-3. Efforts by police to fight crime in your neighborhood	4 4.10%	21 21.60%	33 34.00%	39 40.20%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	2 2.20%	21 22.60%	37 39.80%	33 35.50%
Q9-5. Response time of police to emergency calls	4 4.80%	13 15.70%	22 26.50%	44 53.00%
Q9-6. Response time of fire to structure fires	19 28.80%	30 45.50%	14 21.20%	3 4.50%
Q9-7. Response time of fire to medical emergencies	18 27.70%	32 49.20%	13 20.00%	2 3.10%
Q9-8. Fire prevention & education	6 9.70%	21 33.90%	24 38.70%	11 17.70%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	3 5.50%	12 21.80%	17 30.90%	23 41.80%
Q9-10. Mental health programs	2 3.00%	3 4.50%	15 22.40%	47 70.10%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	2 4.10%	13 26.50%	20 40.80%	14 28.60%

**CITY COUNCIL DISTRICT 3**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	52	50.50%
Traffic enforcement	7	6.80%
Efforts by police to fight crime in your neighborhood	36	35.00%
Efforts by police to effectively deal with problems in your neighborhood	19	18.40%
Response time of police to emergency calls	30	29.10%
Response time of fire to structure fires	2	1.90%
Response time of fire to medical emergencies	1	1.00%
Fire prevention & education	1	1.00%
Prevention programs for youth (PALS, after-school programming, etc.)	14	13.60%
Mental health programs	29	28.20%
Quality of disaster response programs (Community Emergency Response Team)	6	5.80%
<u>None chosen</u>	<u>4</u>	<u>3.90%</u>
Total	201	

**CITY COUNCIL DISTRICT 3****Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	9 9.90%	48 52.70%	23 25.30%	11 12.10%
Q11-2. Recreation programs or classes	8 11.40%	25 35.70%	22 31.40%	15 21.40%
Q11-3. Range/variety of recreation programs & classes	5 7.70%	22 33.80%	21 32.30%	17 26.20%
Q11-4. Recreation centers/facilities	9 11.80%	28 36.80%	27 35.50%	12 15.80%
Q11-5. Accessibility of parks	15 16.90%	41 46.10%	24 27.00%	9 10.10%
Q11-6. Accessibility of recreation centers/facilities	10 13.00%	35 45.50%	21 27.30%	11 14.30%
Q11-7. Appearance/maintenance of parks	13 14.30%	47 51.60%	21 23.10%	10 11.00%
Q11-8. Appearance/maintenance of recreation centers/ facilities	9 11.30%	32 40.00%	29 36.30%	10 12.50%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	9 12.00%	28 37.30%	26 34.70%	12 16.00%
Q11-10. Walking trails in City	10 12.30%	30 37.00%	27 33.30%	14 17.30%
Q11-11. Outdoor swimming facilities	3 4.80%	12 19.40%	17 27.40%	30 48.40%
Q11-12. Ease of registering for City recreation programs/events	5 8.50%	22 37.30%	17 28.80%	15 25.40%
Q11-13. City golf courses	6 13.60%	17 38.60%	15 34.10%	6 13.60%

## CITY COUNCIL DISTRICT 3

### Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	38	36.90%
Recreation programs or classes	25	24.30%
Range/variety of recreation programs & classes	25	24.30%
Recreation centers/facilities	23	22.30%
Accessibility of parks	14	13.60%
Accessibility of recreation centers/facilities	19	18.40%
Appearance/maintenance of parks	17	16.50%
Appearance/maintenance of recreation centers/facilities	23	22.30%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	17	16.50%
Walking trails in City	29	28.20%
Outdoor swimming facilities	20	19.40%
Ease of registering for City recreation programs/events	18	17.50%
City golf courses	6	5.80%
<u>None chosen</u>	<u>9</u>	<u>8.70%</u>
Total	283	

## CITY COUNCIL DISTRICT 3

### Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	3	10	28	27
Q13-1. Enforcement of multi-family building conditions	4.40%	14.70%	41.20%	39.70%
Q13-2. Enforcement of mowing of weeds & high grass on private property	4 4.40%	16 17.80%	29 32.20%	41 45.60%
Q13-3. Enforcement of blighted residential properties	4 4.80%	7 8.40%	30 36.10%	42 50.60%
Q13-4. Enforcement of sign regulations	2 2.50%	16 20.30%	30 38.00%	31 39.20%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	3 3.70%	10 12.20%	22 26.80%	47 57.30%
Q13-6. Enforcement of bulk/brush trash violations	4 4.50%	20 22.50%	32 36.00%	33 37.10%
Q13-7. Enforcement of litter on private property	4 4.80%	8 9.50%	30 35.70%	42 50.00%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	5 7.10%	13 18.60%	28 40.00%	24 34.30%
Q13-9. Enforcement of food safety in restaurants	4 5.90%	22 32.40%	23 33.80%	19 27.90%
Q13-10. Enforcement of yard parking regulations in your neighborhood	5 6.00%	15 17.90%	25 29.80%	39 46.40%

**CITY COUNCIL DISTRICT 3**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	30	29.10%
Enforcement of mowing of weeds & high grass on private property	19	18.40%
Enforcement of blighted residential properties	24	23.30%
Enforcement of sign regulations	4	3.90%
City efforts to remove junk motor vehicles (inoperative) on private property	25	24.30%
Enforcement of bulk/brush trash violations	20	19.40%
Enforcement of litter on private property	14	13.60%
City efforts to survey & abate mosquitos carrying viruses	18	17.50%
Enforcement of food safety in restaurants	13	12.60%
Enforcement of yard parking regulations in your neighborhood	15	14.60%
<u>None chosen</u>	<u>11</u>	<u>10.70%</u>
Total	193	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	16 16.00%	48 48.00%	26 26.00%	10 10.00%
Q15-2. Recycling	17 17.30%	41 41.80%	30 30.60%	10 10.20%
Q15-3. Yard waste pickup	14 16.90%	32 38.60%	29 34.90%	8 9.60%
Q15-4. Bulk trash pickup	16 16.50%	39 40.20%	29 29.90%	13 13.40%
Q15-5. Household hazardous waste disposal	6 9.70%	15 24.20%	19 30.60%	22 35.50%



**CITY COUNCIL DISTRICT 3**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	64	62.10%
Recycling	18	17.50%
Yard waste pickup	16	15.50%
Bulk trash pickup	54	52.40%
Household hazardous waste disposal	31	30.10%
<u>None chosen</u>	<u>10</u>	<u>9.70%</u>
Total	193	

**CITY COUNCIL DISTRICT 3****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	1 1.00%	18 17.80%	42 41.60%	40 39.60%
Q17-2. Maintenance & repair of streets in your neighborhood	1 1.00%	15 15.00%	38 38.00%	46 46.00%
Q17-3. Street striping	2 2.20%	14 15.10%	28 30.10%	49 52.70%
Q17-4. Street cleaning	3 3.20%	11 11.80%	26 28.00%	53 57.00%
Q17-5. Street lighting	2 2.00%	26 26.30%	35 35.40%	36 36.40%
Q17-6. Traffic signs & signal operations	6 6.20%	39 40.20%	33 34.00%	19 19.60%
Q17-7. Sidewalk maintenance	0 0.00%	14 14.40%	37 38.10%	46 47.40%
Q17-8. Alley maintenance	0 0.00%	5 6.00%	22 26.50%	56 67.50%
Q17-9. Curbs & gutters	1 1.10%	16 17.60%	36 39.60%	38 41.80%
Q17-10. Bike lanes in City (shared, protected & multi-use)	2 3.00%	15 22.70%	24 36.40%	25 37.90%

### CITY COUNCIL DISTRICT 3

#### Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	52	50.50%
Maintenance & repair of streets in your neighborhood	52	50.50%
Street striping	5	4.90%
Street cleaning	13	12.60%
Street lighting	17	16.50%
Traffic signs & signal operations	9	8.70%
Sidewalk maintenance	9	8.70%
Alley maintenance	19	18.40%
Curbs & gutters	2	1.90%
Bike lanes in City (shared, protected & multi-use)	10	9.70%
<u>None chosen</u>	<u>8</u>	<u>7.80%</u>
Total	196	

**CITY COUNCIL DISTRICT 3**

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=103)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	3 4.50%	21 31.30%	20 29.90%	23 34.30%
Q19-2. Services to youth	3 4.40%	15 22.10%	22 32.40%	28 41.20%
Q19-3. Services to low-income people	3 4.20%	13 18.30%	16 22.50%	39 54.90%
Q19-4. Services to homeless residents	2 3.00%	11 16.40%	10 14.90%	44 65.70%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	1 1.40%	11 15.70%	13 18.60%	45 64.30%
Q19-6. Variety of arts & cultural programs	8 9.90%	32 39.50%	29 35.80%	12 14.80%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	11 14.10%	39 50.00%	22 28.20%	6 7.70%
Q19-8. Accessibility of arts & cultural centers/facilities	10 12.50%	26 32.50%	31 38.80%	13 16.30%
Q19-9. Variety of library materials	10 14.10%	31 43.70%	21 29.60%	9 12.70%
Q19-10. Appearance/maintenance of libraries/facilities	15 18.50%	39 48.10%	22 27.20%	5 6.20%
Q19-11. Accessibility of City facilities/services for persons with disabilities	8 12.10%	20 30.30%	27 40.90%	11 16.70%
Q19-12. Variety of arts & cultural programs	11 15.30%	24 33.30%	29 40.30%	8 11.10%
Q19-13. Services that seek to reduce racial & ethnic disparities	5 7.90%	9 14.30%	20 31.70%	29 46.00%

**CITY COUNCIL DISTRICT 3**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	71	68.90%
No	32	31.10%
Total	103	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=71)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	15 21.70%	31 44.90%	11 15.90%	12 17.40%
Q20a-2. Responsiveness	11 15.90%	24 34.80%	13 18.80%	21 30.40%
Q20a-3. Courtesy	18 25.70%	29 41.40%	14 20.00%	9 12.90%
Q20a-4. Overall	12 17.10%	27 38.60%	14 20.00%	17 24.30%

## CITY COUNCIL DISTRICT 3

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=103)

	Strongly <u>agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	Strongly <u>disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	2 2.00%	14 14.10%	21 21.20%	30 30.30%	32 32.30%
Q21-2. I am pleased with overall direction that City of Dallas is taking	3 3.10%	16 16.50%	28 28.90%	29 29.90%	21 21.60%
Q21-3. City of Dallas government welcomes resident involvement	0 0.00%	24 27.60%	21 24.10%	20 23.00%	22 25.30%
Q21-4. City of Dallas government listens to a diverse range of people	2 2.40%	15 17.90%	22 26.20%	21 25.00%	24 28.60%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	1 1.20%	15 17.40%	26 30.20%	24 27.90%	20 23.30%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	2 2.30%	12 14.00%	25 29.10%	26 30.20%	21 24.40%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	2 2.40%	12 14.60%	29 35.40%	15 18.30%	24 29.30%

**CITY COUNCIL DISTRICT 4**

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	9 9.00%	52 52.00%	34 34.00%	5 5.00%
Q1-2. Your neighborhood as a place to live	7 6.90%	37 36.60%	40 39.60%	17 16.80%
Q1-3. Dallas as a place to raise children	5 5.40%	40 43.00%	36 38.70%	12 12.90%
Q1-4. Dallas as a place to work	15 15.30%	52 53.10%	27 27.60%	4 4.10%
Q1-5. Dallas as a place to retire	8 8.20%	32 33.00%	35 36.10%	22 22.70%
Q1-6. Dallas as a place to do business	20 22.00%	39 42.90%	27 29.70%	5 5.50%
Q1-7. Dallas as an equitable City	7 7.40%	25 26.30%	39 41.10%	24 25.30%
Q1-8. Quality of economic development in Dallas	5 5.20%	37 38.50%	31 32.30%	23 24.00%
Q1-9. Quality of public schools in Dallas	3 3.20%	24 25.50%	44 46.80%	23 24.50%
Q1-10. Overall quality of life in Dallas	3 3.00%	44 43.60%	47 46.50%	7 6.90%

**CITY COUNCIL DISTRICT 4**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	4	24	48	23
Q2-1. Sense of community	4.00%	24.20%	48.50%	23.20%
	4	26	49	19
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	4.10%	26.50%	50.00%	19.40%
	17	43	23	14
Q2-3. Opportunities to attend arts & cultural events	17.50%	44.30%	23.70%	14.40%
	1	30	41	28
Q2-4. Air quality	1.00%	30.00%	41.00%	28.00%
	3	11	31	52
Q2-5. Access to affordable, quality housing	3.10%	11.30%	32.00%	53.60%
	3	8	25	35
Q2-6. Access to affordable, quality child care	4.20%	11.30%	35.20%	49.30%
	7	28	38	25
Q2-7. Access to affordable, quality health care	7.10%	28.60%	38.80%	25.50%
	11	31	32	25
Q2-8. Access to affordable, quality food	11.10%	31.30%	32.30%	25.30%
	4	21	41	25
Q2-9. Access to living-wage jobs	4.40%	23.10%	45.10%	27.50%
	11	28	45	9
Q2-10. Access to quality education	11.80%	30.10%	48.40%	9.70%
	6	24	40	29
Q2-11. Ease of car travel in Dallas	6.10%	24.20%	40.40%	29.30%
	7	15	30	23
Q2-12. Ease of bus travel in Dallas	9.30%	20.00%	40.00%	30.70%
	9	22	29	16
Q2-13. Ease of rail travel in Dallas	11.80%	28.90%	38.20%	21.10%
	21	47	16	4
Q2-14. Ease of air travel in Dallas	23.90%	53.40%	18.20%	4.50%
	2	21	28	22
Q2-15. Ease of bicycle travel in Dallas	2.70%	28.80%	38.40%	30.10%
	5	21	31	34
Q2-16. Ease of walking in Dallas	5.50%	23.10%	34.10%	37.40%
	4	36	40	18
Q2-17. Overall image/reputation of Dallas	4.10%	36.70%	40.80%	18.40%



## CITY COUNCIL DISTRICT 4

### **Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	15	14.90%
Openness & acceptance of community towards people of diverse backgrounds	20	19.80%
Opportunities to attend arts & cultural events	6	5.90%
Air quality	19	18.80%
Access to affordable, quality housing	64	63.40%
Access to affordable, quality child care	9	8.90%
Access to affordable, quality health care	18	17.80%
Access to affordable, quality food	24	23.80%
Access to living-wage jobs	38	37.60%
Access to quality education	16	15.80%
Ease of car travel in Dallas	12	11.90%
Ease of bus travel in Dallas	6	5.90%
Ease of rail travel in Dallas	7	6.90%
Ease of bicycle travel in Dallas	3	3.00%
Ease of walking in Dallas	11	10.90%
Overall image/reputation of Dallas	11	10.90%
<u>None chosen</u>	<u>6</u>	<u>5.90%</u>
Total	285	

**CITY COUNCIL DISTRICT 4**

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=101)

	Much too <u>slow</u>	<u>Too slow</u>	<u>About right</u>	<u>Too fast</u>	Much too <u>fast</u>
Q4-1. Population growth	0 0.00%	2 2.10%	27 28.70%	42 44.70%	23 24.50%
Q4-2. Retail growth (stores, restaurants, etc.)	8 9.00%	19 21.30%	46 51.70%	12 13.50%	4 4.50%
Q4-3. Job growth	10 11.40%	31 35.20%	44 50.00%	2 2.30%	1 1.10%

**CITY COUNCIL DISTRICT 4**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=101)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	0 0.00%	4 4.00%	27 26.70%	70 69.30%
Q5-2. Drugs	1 1.10%	11 11.70%	23 24.50%	59 62.80%
Q5-3. High weeds	10 10.30%	36 37.10%	25 25.80%	26 26.80%
Q5-4. Noise	10 10.30%	34 35.10%	34 35.10%	19 19.60%
Q5-5. Blighted buildings	8 9.40%	23 27.10%	29 34.10%	25 29.40%
Q5-6. Homelessness	0 0.00%	5 5.00%	26 25.70%	70 69.30%
Q5-7. Environmental hazard(s), air quality & toxic waste	3 3.50%	14 16.50%	37 43.50%	31 36.50%
Q5-8. Loose dogs & unrestrained pets	8 8.30%	27 28.10%	30 31.30%	31 32.30%
Q5-9. Litter	1 1.00%	21 21.20%	25 25.30%	52 52.50%
Q5-10. Infrastructure/streets	1 1.00%	10 10.30%	35 36.10%	51 52.60%
Q5-11. Aggressive solicitation/panhandling	4 4.00%	21 21.20%	30 30.30%	44 44.40%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	7 7.70%	22 24.20%	28 30.80%	34 37.40%
Q5-13. Racial & ethnic inequities	9 9.70%	13 14.00%	29 31.20%	42 45.20%
Q5-14. Other	2 13.30%	1 6.70%	2 13.30%	10 66.70%

**CITY COUNCIL DISTRICT 4**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=101)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	18 18.00%	38 38.00%	25 25.00%	15 15.00%	4 4.00%
Q6-2. In your neighborhood after dark	5 5.10%	22 22.40%	21 21.40%	32 32.70%	18 18.40%
Q6-3. In Dallas downtown area during the day	8 8.70%	39 42.40%	33 35.90%	8 8.70%	4 4.30%
Q6-4. In Dallas downtown area after dark	2 2.40%	10 11.90%	19 22.60%	37 44.00%	16 19.00%
Q6-5. In Dallas restaurant/retail areas during the day	13 13.50%	45 46.90%	30 31.30%	7 7.30%	1 1.00%
Q6-6. In Dallas restaurant/retail areas after dark	5 5.60%	23 25.60%	31 34.40%	21 23.30%	10 11.10%
Q6-7. In Dallas parks during the day	8 8.40%	40 42.10%	32 33.70%	11 11.60%	4 4.20%
Q6-8. In Dallas parks after dark	1 1.10%	6 6.80%	20 22.70%	34 38.60%	27 30.70%
Q6-9. From violent crime (rape, assault, robbery)	3 3.10%	13 13.40%	22 22.70%	32 33.00%	27 27.80%
Q6-10. From property crime (burglary, theft)	2 2.00%	11 11.10%	31 31.30%	27 27.30%	28 28.30%
Q6-11. From fire	13 14.00%	40 43.00%	30 32.30%	7 7.50%	3 3.20%

**CITY COUNCIL DISTRICT 4**

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

(N=93)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q7-1. Ambulance/emergency medical services	4 33.30%	6 50.00%	1 8.30%	1 8.30%
Q7-2. Art & cultural programs/facilities	10 29.40%	16 47.10%	8 23.50%	0 0.00%
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	0 0.00%	5 19.20%	14 53.80%	7 26.90%
Q7-4. Customer service provided by City employees	4 13.30%	10 33.30%	13 43.30%	3 10.00%
Q7-5. Drinking water	7 14.90%	22 46.80%	15 31.90%	3 6.40%
Q7-6. Fire services	2 33.30%	3 50.00%	1 16.70%	0 0.00%
Q7-7. Solid waste services (e.g., garbage & recycling collection)	8 12.50%	30 46.90%	17 26.60%	9 14.10%
Q7-8. Land use, planning, & zoning	0 0.00%	1 25.00%	3 75.00%	0 0.00%
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	0 0.00%	3 10.00%	10 33.30%	17 56.70%
Q7-10. Park & recreation system	3 8.60%	19 54.30%	12 34.30%	1 2.90%
Q7-11. Police services	4 12.10%	8 24.20%	8 24.20%	13 39.40%
Q7-12. Public information services	1 5.00%	12 60.00%	6 30.00%	1 5.00%
	8	22	4	0

**CITY COUNCIL DISTRICT 4**

Q7-13. Public library services	23.50%	64.70%	11.80%	0.00%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	4 11.80%	15 44.10%	13 38.20%	2 5.90%
Q7-15. Storm drainage	1 4.80%	5 23.80%	9 42.90%	6 28.60%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	0 0.00%	11 26.80%	19 46.30%	11 26.80%
Q7-17. Dallas Love Field Airport	8 25.80%	20 64.50%	2 6.50%	1 3.20%
Q7-18. Municipal court services	0 0.00%	5 83.30%	1 16.70%	0 0.00%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	0 0.00%	8 53.30%	3 20.00%	4 26.70%
Q7-20. 311/service request process (call to report problem)	5 11.40%	19 43.20%	10 22.70%	10 22.70%
Q7-21. Animal services	3 15.80%	7 36.80%	5 26.30%	4 21.10%

## CITY COUNCIL DISTRICT 4

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	11	10.90%
Art & cultural programs/facilities	6	5.90%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	40	39.60%
Customer service provided by City employees	17	16.80%
Drinking water	19	18.80%
Fire services	9	8.90%
Solid waste services (e.g., garbage & recycling collection)	19	18.80%
Land use, planning, & zoning	11	10.90%
Maintenance of infrastructure (e.g., City streets & sidewalks)	61	60.40%
Park & recreation system	12	11.90%
Police services	51	50.50%
Public information services	4	4.00%
Public library services	5	5.00%
Sewer services (e.g. sanitary sewer/wastewater)	4	4.00%
Storm drainage	11	10.90%
Traffic management (traffic signals, traffic flow, signs, parking)	21	20.80%
Dallas Love Field Airport	2	2.00%
Municipal court services	2	2.00%
Social services (community centers, child care programs, homeless programs, senior programs)	36	35.60%
311/service request process (call to report problem)	14	13.90%
Animal services	16	15.80%
<u>None chosen</u>	<u>5</u>	<u>5.00%</u>
Total	376	

**CITY COUNCIL DISTRICT 4****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	0 0.00%	19 20.00%	32 33.70%	44 46.30%
Q9-2. Traffic enforcement	1 1.10%	17 18.50%	43 46.70%	31 33.70%
Q9-3. Efforts by police to fight crime in your neighborhood	1 1.00%	19 19.80%	40 41.70%	36 37.50%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	0 0.00%	16 17.40%	34 37.00%	42 45.70%
Q9-5. Response time of police to emergency calls	4 5.00%	8 10.00%	26 32.50%	42 52.50%
Q9-6. Response time of fire to structure fires	15 28.30%	26 49.10%	10 18.90%	2 3.80%
Q9-7. Response time of fire to medical emergencies	14 25.00%	28 50.00%	11 19.60%	3 5.40%
Q9-8. Fire prevention & education	5 10.20%	20 40.80%	17 34.70%	7 14.30%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	0 0.00%	10 20.80%	22 45.80%	16 33.30%
Q9-10. Mental health programs	1 1.30%	10 13.20%	15 19.70%	50 65.80%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	0 0.00%	14 30.40%	17 37.00%	15 32.60%



**CITY COUNCIL DISTRICT 4**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	45	44.60%
Traffic enforcement	16	15.80%
Efforts by police to fight crime in your neighborhood	24	23.80%
Efforts by police to effectively deal with problems in your neighborhood	18	17.80%
Response time of police to emergency calls	31	30.70%
Response time of fire to structure fires	4	4.00%
Response time of fire to medical emergencies	3	3.00%
Fire prevention & education	2	2.00%
Prevention programs for youth (PALS, after-school programming, etc.)	12	11.90%
Mental health programs	33	32.70%
Quality of disaster response programs (Community Emergency Response Team)	4	4.00%
<u>None chosen</u>	<u>4</u>	<u>4.00%</u>
Total	196	

**CITY COUNCIL DISTRICT 4**

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	8 9.20%	44 50.60%	31 35.60%	4 4.60%
Q11-2. Recreation programs or classes	7 10.80%	27 41.50%	26 40.00%	5 7.70%
Q11-3. Range/variety of recreation programs & classes	5 8.20%	23 37.70%	26 42.60%	7 11.50%
Q11-4. Recreation centers/facilities	5 7.00%	31 43.70%	26 36.60%	9 12.70%
Q11-5. Accessibility of parks	10 11.00%	46 50.50%	26 28.60%	9 9.90%
Q11-6. Accessibility of recreation centers/facilities	8 10.40%	32 41.60%	29 37.70%	8 10.40%
Q11-7. Appearance/maintenance of parks	8 8.90%	37 41.10%	40 44.40%	5 5.60%
Q11-8. Appearance/maintenance of recreation centers/ facilities	7 9.20%	34 44.70%	28 36.80%	7 9.20%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	7 10.00%	26 37.10%	28 40.00%	9 12.90%
Q11-10. Walking trails in City	7 9.10%	32 41.60%	25 32.50%	13 16.90%
Q11-11. Outdoor swimming facilities	4 6.80%	12 20.30%	18 30.50%	25 42.40%
Q11-12. Ease of registering for City recreation programs/ events	4 7.10%	23 41.10%	17 30.40%	12 21.40%
Q11-13. City golf courses	8 17.80%	17 37.80%	17 37.80%	3 6.70%

**CITY COUNCIL DISTRICT 4****Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	22	21.80%
Recreation programs or classes	20	19.80%
Range/variety of recreation programs & classes	27	26.70%
Recreation centers/facilities	23	22.80%
Accessibility of parks	13	12.90%
Accessibility of recreation centers/facilities	14	13.90%
Appearance/maintenance of parks	37	36.60%
Appearance/maintenance of recreation centers/facilities	19	18.80%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	17	16.80%
Walking trails in City	27	26.70%
Outdoor swimming facilities	22	21.80%
Ease of registering for City recreation programs/events	17	16.80%
City golf courses	5	5.00%
<u>None chosen</u>	<u>11</u>	<u>10.90%</u>
Total	274	

## CITY COUNCIL DISTRICT 4

### Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	2	10	21	31
Q13-1. Enforcement of multi-family building conditions	3.10%	15.60%	32.80%	48.40%
Q13-2. Enforcement of mowing of weeds & high grass on private property	7 8.00%	19 21.60%	36 40.90%	26 29.50%
Q13-3. Enforcement of blighted residential properties	2 2.50%	14 17.70%	32 40.50%	31 39.20%
Q13-4. Enforcement of sign regulations	4 5.30%	16 21.10%	32 42.10%	24 31.60%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	6 7.90%	11 14.50%	17 22.40%	42 55.30%
Q13-6. Enforcement of bulk/brush trash violations	11 13.60%	17 21.00%	31 38.30%	22 27.20%
Q13-7. Enforcement of litter on private property	7 9.10%	13 16.90%	24 31.20%	33 42.90%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	5 7.40%	14 20.60%	27 39.70%	22 32.40%
Q13-9. Enforcement of food safety in restaurants	8 10.80%	26 35.10%	29 39.20%	11 14.90%
Q13-10. Enforcement of yard parking regulations in your neighborhood	7 8.10%	18 20.90%	19 22.10%	42 48.80%

**CITY COUNCIL DISTRICT 4**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	29	28.70%
Enforcement of mowing of weeds & high grass on private property	20	19.80%
Enforcement of blighted residential properties	23	22.80%
Enforcement of sign regulations	5	5.00%
City efforts to remove junk motor vehicles (inoperative) on private property	22	21.80%
Enforcement of bulk/brush trash violations	11	10.90%
Enforcement of litter on private property	14	13.90%
City efforts to survey & abate mosquitos carrying viruses	18	17.80%
Enforcement of food safety in restaurants	19	18.80%
Enforcement of yard parking regulations in your neighborhood	19	18.80%
<u>None chosen</u>	<u>9</u>	<u>8.90%</u>
Total	189	

**CITY COUNCIL DISTRICT 4**

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	17 17.30%	48 49.00%	24 24.50%	9 9.20%
Q15-2. Recycling	18 20.20%	34 38.20%	23 25.80%	14 15.70%
Q15-3. Yard waste pickup	14 16.90%	26 31.30%	36 43.40%	7 8.40%
Q15-4. Bulk trash pickup	22 22.90%	29 30.20%	39 40.60%	6 6.30%
Q15-5. Household hazardous waste disposal	8 14.80%	11 20.40%	23 42.60%	12 22.20%

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	51	50.50%
Recycling	34	33.70%
Yard waste pickup	25	24.80%
Bulk trash pickup	46	45.50%
Household hazardous waste disposal	25	24.80%
<u>None chosen</u>	<u>9</u>	<u>8.90%</u>
Total	190	

**CITY COUNCIL DISTRICT 4****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	1 1.00%	19 19.20%	31 31.30%	48 48.50%
Q17-2. Maintenance & repair of streets in your neighborhood	3 3.00%	12 12.00%	23 23.00%	62 62.00%
Q17-3. Street striping	3 3.20%	16 17.00%	27 28.70%	48 51.10%
Q17-4. Street cleaning	3 3.40%	9 10.20%	24 27.30%	52 59.10%
Q17-5. Street lighting	3 3.00%	24 24.20%	35 35.40%	37 37.40%
Q17-6. Traffic signs & signal operations	4 4.10%	44 45.40%	37 38.10%	12 12.40%
Q17-7. Sidewalk maintenance	2 2.10%	13 13.50%	31 32.30%	50 52.10%
Q17-8. Alley maintenance	4 4.70%	5 5.90%	30 35.30%	46 54.10%
Q17-9. Curbs & gutters	2 2.20%	13 14.60%	41 46.10%	33 37.10%
Q17-10. Bike lanes in City (shared, protected & multi-use)	2 2.90%	22 31.40%	24 34.30%	22 31.40%

**CITY COUNCIL DISTRICT 4**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	50	49.50%
Maintenance & repair of streets in your neighborhood	52	51.50%
Street striping	9	8.90%
Street cleaning	11	10.90%
Street lighting	19	18.80%
Traffic signs & signal operations	5	5.00%
Sidewalk maintenance	19	18.80%
Alley maintenance	15	14.90%
Curbs & gutters	3	3.00%
Bike lanes in City (shared, protected & multi-use)	6	5.90%
<u>None chosen</u>	<u>6</u>	<u>5.90%</u>
Total	195	



**CITY COUNCIL DISTRICT 4****Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	2 3.10%	15 23.40%	29 45.30%	18 28.10%
Q19-2. Services to youth	2 3.60%	15 26.80%	20 35.70%	19 33.90%
Q19-3. Services to low-income people	2 2.90%	5 7.20%	33 47.80%	29 42.00%
Q19-4. Services to homeless residents	2 2.80%	4 5.60%	9 12.50%	57 79.20%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	1 1.50%	2 3.00%	22 32.80%	42 62.70%
Q19-6. Variety of arts & cultural programs	11 13.80%	31 38.80%	32 40.00%	6 7.50%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	7 9.00%	41 52.60%	21 26.90%	9 11.50%
Q19-8. Accessibility of arts & cultural centers/facilities	5 6.30%	38 48.10%	27 34.20%	9 11.40%
Q19-9. Variety of library materials	7 10.00%	39 55.70%	20 28.60%	4 5.70%
Q19-10. Appearance/maintenance of libraries/facilities	7 8.50%	48 58.50%	25 30.50%	2 2.40%
Q19-11. Accessibility of City facilities/services for persons with disabilities	7 10.10%	32 46.40%	23 33.30%	7 10.10%
Q19-12. Variety of arts & cultural programs	10 12.80%	31 39.70%	31 39.70%	6 7.70%
Q19-13. Services that seek to reduce racial & ethnic disparities	4 5.70%	4 5.70%	28 40.00%	34 48.60%

**CITY COUNCIL DISTRICT 4**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	71	70.30%
No	30	29.70%
Total	101	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=71)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	19 26.80%	37 52.10%	13 18.30%	2 2.80%
Q20a-2. Responsiveness	15 21.10%	29 40.80%	16 22.50%	11 15.50%
Q20a-3. Courtesy	24 33.80%	26 36.60%	14 19.70%	7 9.90%
Q20a-4. Overall	17 23.90%	30 42.30%	18 25.40%	6 8.50%

**CITY COUNCIL DISTRICT 4**

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=101)

	<u>Strongly agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	<u>Strongly disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	1 1.10%	21 23.60%	25 28.10%	23 25.80%	19 21.30%
Q21-2. I am pleased with overall direction that City of Dallas is taking	3 3.10%	18 18.40%	38 38.80%	24 24.50%	15 15.30%
Q21-3. City of Dallas government welcomes resident involvement	3 3.40%	18 20.50%	37 42.00%	19 21.60%	11 12.50%
Q21-4. City of Dallas government listens to a diverse range of people	6 7.30%	13 15.90%	28 34.10%	17 20.70%	18 22.00%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	3 3.70%	20 24.70%	35 43.20%	13 16.00%	10 12.30%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	2 2.40%	19 22.90%	35 42.20%	18 21.70%	9 10.80%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	2 2.40%	17 20.70%	31 37.80%	16 19.50%	16 19.50%

**CITY COUNCIL DISTRICT 5**

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	16 16.20%	45 45.50%	33 33.30%	5 5.10%
Q1-2. Your neighborhood as a place to live	19 19.00%	35 35.00%	27 27.00%	19 19.00%
Q1-3. Dallas as a place to raise children	6 6.50%	38 41.30%	37 40.20%	11 12.00%
Q1-4. Dallas as a place to work	18 18.40%	58 59.20%	17 17.30%	5 5.10%
Q1-5. Dallas as a place to retire	8 9.20%	21 24.10%	35 40.20%	23 26.40%
Q1-6. Dallas as a place to do business	22 24.20%	45 49.50%	19 20.90%	5 5.50%
Q1-7. Dallas as an equitable City	13 14.00%	25 26.90%	35 37.60%	20 21.50%
Q1-8. Quality of economic development in Dallas	9 9.30%	38 39.20%	29 29.90%	21 21.60%
Q1-9. Quality of public schools in Dallas	3 3.30%	19 21.10%	30 33.30%	38 42.20%
Q1-10. Overall quality of life in Dallas	5 5.00%	46 46.00%	39 39.00%	10 10.00%

**CITY COUNCIL DISTRICT 5**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	6	29	37	26
Q2-1. Sense of community	6.10%	29.60%	37.80%	26.50%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	7	28	33	27
	7.40%	29.50%	34.70%	28.40%
Q2-3. Opportunities to attend arts & cultural events	25	38	24	9
	26.00%	39.60%	25.00%	9.40%
Q2-4. Air quality	5	26	38	25
	5.30%	27.70%	40.40%	26.60%
Q2-5. Access to affordable, quality housing	4	13	34	43
	4.30%	13.80%	36.20%	45.70%
Q2-6. Access to affordable, quality child care	1	9	25	27
	1.60%	14.50%	40.30%	43.50%
Q2-7. Access to affordable, quality health care	9	23	32	30
	9.60%	24.50%	34.00%	31.90%
Q2-8. Access to affordable, quality food	9	41	35	13
	9.20%	41.80%	35.70%	13.30%
Q2-9. Access to living-wage jobs	4	34	33	24
	4.20%	35.80%	34.70%	25.30%
Q2-10. Access to quality education	10	36	31	15
	10.90%	39.10%	33.70%	16.30%
Q2-11. Ease of car travel in Dallas	3	31	27	39
	3.00%	31.00%	27.00%	39.00%
Q2-12. Ease of bus travel in Dallas	4	18	16	23
	6.60%	29.50%	26.20%	37.70%
Q2-13. Ease of rail travel in Dallas	5	22	28	15
	7.10%	31.40%	40.00%	21.40%
Q2-14. Ease of air travel in Dallas	19	45	22	5
	20.90%	49.50%	24.20%	5.50%
Q2-15. Ease of bicycle travel in Dallas	4	16	22	21
	6.30%	25.40%	34.90%	33.30%
Q2-16. Ease of walking in Dallas	3	21	33	38
	3.20%	22.10%	34.70%	40.00%
Q2-17. Overall image/reputation of Dallas	8	43	37	12
	8.00%	43.00%	37.00%	12.00%

## CITY COUNCIL DISTRICT 5

### Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	19	19.00%
Openness & acceptance of community towards people of diverse backgrounds	20	20.00%
Opportunities to attend arts & cultural events	9	9.00%
Air quality	20	20.00%
Access to affordable, quality housing	44	44.00%
Access to affordable, quality child care	10	10.00%
Access to affordable, quality health care	25	25.00%
Access to affordable, quality food	18	18.00%
Access to living-wage jobs	29	29.00%
Access to quality education	20	20.00%
Ease of car travel in Dallas	13	13.00%
Ease of bus travel in Dallas	3	3.00%
Ease of rail travel in Dallas	7	7.00%
Ease of air travel in Dallas	2	2.00%
Ease of bicycle travel in Dallas	5	5.00%
Ease of walking in Dallas	9	9.00%
Overall image/reputation of Dallas	15	15.00%
<u>None chosen</u>	<u>10</u>	<u>10.00%</u>
Total	278	

**CITY COUNCIL DISTRICT 5**

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=100)

	Much too <u>slow</u>	<u>Too slow</u>	<u>About right</u>	<u>Too fast</u>	Much too <u>fast</u>
Q4-1. Population growth	0 0.00%	0 0.00%	25 27.50%	32 35.20%	34 37.40%
Q4-2. Retail growth (stores, restaurants, etc.)	3 3.30%	16 17.80%	56 62.20%	10 11.10%	5 5.60%
Q4-3. Job growth	8 9.80%	18 22.00%	49 59.80%	3 3.70%	4 4.90%

**CITY COUNCIL DISTRICT 5**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=100)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	0 0.00%	5 5.20%	32 33.30%	59 61.50%
Q5-2. Drugs	1 1.10%	5 5.50%	29 31.90%	56 61.50%
Q5-3. High weeds	12 14.10%	29 34.10%	29 34.10%	15 17.60%
Q5-4. Noise	11 11.70%	26 27.70%	34 36.20%	23 24.50%
Q5-5. Blighted buildings	8 10.80%	20 27.00%	35 47.30%	11 14.90%
Q5-6. Homelessness	0 0.00%	2 2.20%	21 22.60%	70 75.30%
Q5-7. Environmental hazard(s), air quality & toxic waste	4 4.70%	17 20.00%	34 40.00%	30 35.30%
Q5-8. Loose dogs & unrestrained pets	10 11.10%	23 25.60%	31 34.40%	26 28.90%
Q5-9. Litter	1 1.10%	15 16.00%	36 38.30%	42 44.70%
Q5-10. Infrastructure/streets	0 0.00%	7 7.60%	35 38.00%	50 54.30%
Q5-11. Aggressive solicitation/panhandling	6 6.60%	16 17.60%	25 27.50%	44 48.40%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	11 12.20%	15 16.70%	30 33.30%	34 37.80%
Q5-13. Racial & ethnic inequities	9 10.60%	15 17.60%	24 28.20%	37 43.50%
Q5-14. Other	1 10.00%	0 0.00%	2 20.00%	7 70.00%



**CITY COUNCIL DISTRICT 5**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=100)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	28 29.80%	36 38.30%	23 24.50%	3 3.20%	4 4.30%
Q6-2. In your neighborhood after dark	3 3.10%	34 35.40%	25 26.00%	21 21.90%	13 13.50%
Q6-3. In Dallas downtown area during the day	7 8.00%	40 46.00%	24 27.60%	15 17.20%	1 1.10%
Q6-4. In Dallas downtown area after dark	1 1.30%	5 6.30%	23 28.80%	26 32.50%	25 31.30%
Q6-5. In Dallas restaurant/retail areas during the day	19 19.80%	45 46.90%	25 26.00%	5 5.20%	2 2.10%
Q6-6. In Dallas restaurant/retail areas after dark	6 6.60%	26 28.60%	32 35.20%	19 20.90%	8 8.80%
Q6-7. In Dallas parks during the day	11 12.10%	42 46.20%	27 29.70%	10 11.00%	1 1.10%
Q6-8. In Dallas parks after dark	2 2.40%	6 7.30%	15 18.30%	30 36.60%	29 35.40%
Q6-9. From violent crime (rape, assault, robbery)	2 2.20%	18 19.40%	28 30.10%	20 21.50%	25 26.90%
Q6-10. From property crime (burglary, theft)	2 2.10%	14 14.90%	27 28.70%	31 33.00%	20 21.30%
Q6-11. From fire	10 11.20%	42 47.20%	29 32.60%	6 6.70%	2 2.20%

## CITY COUNCIL DISTRICT 5

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=94)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q7-1. Ambulance/emergency medical services	6 30.00%	8 40.00%	6 30.00%	0 0.00%
Q7-2. Art & cultural programs/facilities	8 29.60%	13 48.10%	4 14.80%	2 7.40%
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	2 8.70%	9 39.10%	2 8.70%	10 43.50%
Q7-4. Customer service provided by City employees	5 13.90%	18 50.00%	8 22.20%	5 13.90%
Q7-5. Drinking water	4 11.10%	24 66.70%	5 13.90%	3 8.30%
Q7-6. Fire services	0 0.00%	3 75.00%	1 25.00%	0 0.00%
Q7-7. Solid waste services (e.g., garbage & recycling collection)	15 25.40%	29 49.20%	9 15.30%	6 10.20%
Q7-8. Land use, planning, & zoning	0 0.00%	2 28.60%	3 42.90%	2 28.60%
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	1 4.00%	3 12.00%	11 44.00%	10 40.00%
Q7-10. Park & recreation system	6 18.80%	20 62.50%	6 18.80%	0 0.00%
Q7-11. Police services	3 14.30%	3 14.30%	6 28.60%	9 42.90%
Q7-12. Public information services	3 21.40%	7 50.00%	4 28.60%	0 0.00%
	10	12	2	2

## CITY COUNCIL DISTRICT 5

Q7-13. Public library services	38.50%	46.20%	7.70%	7.70%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	8 28.60%	12 42.90%	7 25.00%	1 3.60%
Q7-15. Storm drainage	5 23.80%	6 28.60%	6 28.60%	4 19.00%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	0 0.00%	8 24.20%	17 51.50%	8 24.20%
Q7-17. Dallas Love Field Airport	12 57.10%	7 33.30%	2 9.50%	0 0.00%
Q7-18. Municipal court services	1 9.10%	3 27.30%	4 36.40%	3 27.30%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	0 0.00%	3 33.30%	2 22.20%	4 44.40%
Q7-20. 311/service request process (call to report problem)	1 2.90%	17 48.60%	8 22.90%	9 25.70%
Q7-21. Animal services	1 5.30%	8 42.10%	6 31.60%	4 21.10%

## CITY COUNCIL DISTRICT 5

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	17	17.00%
Art & cultural programs/facilities	10	10.00%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	30	30.00%
Customer service provided by City employees	13	13.00%
Drinking water	24	24.00%
Fire services	12	12.00%
Solid waste services (e.g., garbage & recycling collection)	15	15.00%
Land use, planning, & zoning	14	14.00%
Maintenance of infrastructure (e.g., City streets & sidewalks)	45	45.00%
Park & recreation system	12	12.00%
Police services	46	46.00%
Public information services	5	5.00%
Public library services	4	4.00%
Sewer services (e.g. sanitary sewer/wastewater)	6	6.00%
Storm drainage	6	6.00%
Traffic management (traffic signals, traffic flow, signs, parking)	21	21.00%
Municipal court services	3	3.00%
Social services (community centers, child care programs, homeless programs, senior programs)	34	34.00%
311/service request process (call to report problem)	9	9.00%
Animal services	8	8.00%
<u>None chosen</u>	<u>10</u>	<u>10.00%</u>
Total	344	

**CITY COUNCIL DISTRICT 5****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	1 1.10%	20 22.00%	31 34.10%	39 42.90%
Q9-2. Traffic enforcement	1 1.10%	28 30.10%	42 45.20%	22 23.70%
Q9-3. Efforts by police to fight crime in your neighborhood	5 5.40%	25 26.90%	29 31.20%	34 36.60%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	4 4.30%	23 24.70%	26 28.00%	40 43.00%
Q9-5. Response time of police to emergency calls	4 5.10%	21 26.60%	21 26.60%	33 41.80%
Q9-6. Response time of fire to structure fires	20 35.70%	25 44.60%	9 16.10%	2 3.60%
Q9-7. Response time of fire to medical emergencies	24 36.90%	25 38.50%	12 18.50%	4 6.20%
Q9-8. Fire prevention & education	7 12.70%	14 25.50%	20 36.40%	14 25.50%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	1 2.30%	9 20.50%	15 34.10%	19 43.20%
Q9-10. Mental health programs	1 1.70%	4 6.90%	13 22.40%	40 69.00%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	2 5.60%	11 30.60%	14 38.90%	9 25.00%

**CITY COUNCIL DISTRICT 5**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	44	44.00%
Traffic enforcement	9	9.00%
Efforts by police to fight crime in your neighborhood	30	30.00%
Efforts by police to effectively deal with problems in your neighborhood	22	22.00%
Response time of police to emergency calls	24	24.00%
Response time of fire to structure fires	2	2.00%
Response time of fire to medical emergencies	5	5.00%
Fire prevention & education	2	2.00%
Prevention programs for youth (PALS, after-school programming, etc.)	14	14.00%
Mental health programs	30	30.00%
Quality of disaster response programs (Community Emergency Response Team)	4	4.00%
<u>None chosen</u>	<u>7</u>	<u>7.00%</u>
Total	193	

**CITY COUNCIL DISTRICT 5**

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	12 13.30%	44 48.90%	30 33.30%	4 4.40%
Q11-2. Recreation programs or classes	5 8.20%	21 34.40%	26 42.60%	9 14.80%
Q11-3. Range/variety of recreation programs & classes	2 3.30%	22 36.70%	23 38.30%	13 21.70%
Q11-4. Recreation centers/facilities	2 2.90%	31 44.30%	27 38.60%	10 14.30%
Q11-5. Accessibility of parks	7 7.90%	49 55.10%	28 31.50%	5 5.60%
Q11-6. Accessibility of recreation centers/facilities	5 6.40%	37 47.40%	28 35.90%	8 10.30%
Q11-7. Appearance/maintenance of parks	7 7.80%	47 52.20%	31 34.40%	5 5.60%
Q11-8. Appearance/maintenance of recreation centers/ facilities	5 6.90%	37 51.40%	24 33.30%	6 8.30%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	5 6.70%	41 54.70%	20 26.70%	9 12.00%
Q11-10. Walking trails in City	6 7.80%	37 48.10%	24 31.20%	10 13.00%
Q11-11. Outdoor swimming facilities	1 2.00%	17 34.70%	17 34.70%	14 28.60%
Q11-12. Ease of registering for City recreation programs/events	2 3.80%	18 34.60%	21 40.40%	11 21.20%
Q11-13. City golf courses	5 11.60%	19 44.20%	15 34.90%	4 9.30%

**CITY COUNCIL DISTRICT 5****Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	33	33.00%
Recreation programs or classes	26	26.00%
Range/variety of recreation programs & classes	36	36.00%
Recreation centers/facilities	16	16.00%
Accessibility of parks	17	17.00%
Accessibility of recreation centers/facilities	15	15.00%
Appearance/maintenance of parks	27	27.00%
Appearance/maintenance of recreation centers/facilities	18	18.00%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	9	9.00%
Walking trails in City	29	29.00%
Outdoor swimming facilities	14	14.00%
Ease of registering for City recreation programs/events	13	13.00%
City golf courses	6	6.00%
<u>None chosen</u>	<u>11</u>	<u>11.00%</u>
Total	270	



## CITY COUNCIL DISTRICT 5

### Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	1	9	23	28
Q13-1. Enforcement of multi-family building conditions	1.60%	14.80%	37.70%	45.90%
Q13-2. Enforcement of mowing of weeds & high grass on private property	3 3.70%	23 28.00%	31 37.80%	25 30.50%
Q13-3. Enforcement of blighted residential properties	1 1.50%	13 19.10%	25 36.80%	29 42.60%
Q13-4. Enforcement of sign regulations	0 0.00%	16 24.60%	24 36.90%	25 38.50%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	3 4.30%	12 17.40%	18 26.10%	36 52.20%
Q13-6. Enforcement of bulk/brush trash violations	7 9.10%	24 31.20%	22 28.60%	24 31.20%
Q13-7. Enforcement of litter on private property	2 2.60%	20 26.00%	20 26.00%	35 45.50%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	3 3.80%	25 31.60%	25 31.60%	26 32.90%
Q13-9. Enforcement of food safety in restaurants	6 9.50%	25 39.70%	20 31.70%	12 19.00%
Q13-10. Enforcement of yard parking regulations in your neighborhood	6 8.10%	19 25.70%	21 28.40%	28 37.80%

**CITY COUNCIL DISTRICT 5**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	22	22.00%
Enforcement of mowing of weeds & high grass on private property	18	18.00%
Enforcement of blighted residential properties	17	17.00%
Enforcement of sign regulations	7	7.00%
City efforts to remove junk motor vehicles (inoperative) on private property	22	22.00%
Enforcement of bulk/brush trash violations	14	14.00%
Enforcement of litter on private property	16	16.00%
City efforts to survey & abate mosquitos carrying viruses	26	26.00%
Enforcement of food safety in restaurants	31	31.00%
Enforcement of yard parking regulations in your neighborhood	7	7.00%
<u>None chosen</u>	<u>9</u>	<u>9.00%</u>
Total	189	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	26 26.50%	44 44.90%	18 18.40%	10 10.20%
Q15-2. Recycling	15 16.70%	42 46.70%	19 21.10%	14 15.60%
Q15-3. Yard waste pickup	13 15.30%	36 42.40%	26 30.60%	10 11.80%
Q15-4. Bulk trash pickup	19 20.70%	38 41.30%	24 26.10%	11 12.00%
Q15-5. Household hazardous waste disposal	6 11.80%	15 29.40%	16 31.40%	14 27.50%

**CITY COUNCIL DISTRICT 5**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	51	51.00%
Recycling	37	37.00%
Yard waste pickup	21	21.00%
Bulk trash pickup	46	46.00%
Household hazardous waste disposal	25	25.00%
<u>None chosen</u>	<u>9</u>	<u>9.00%</u>
Total	189	

**CITY COUNCIL DISTRICT 5****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	1 1.10%	13 13.70%	38 40.00%	43 45.30%
Q17-2. Maintenance & repair of streets in your neighborhood	2 2.10%	12 12.40%	37 38.10%	46 47.40%
Q17-3. Street striping	0 0.00%	16 17.60%	37 40.70%	38 41.80%
Q17-4. Street cleaning	2 2.40%	21 24.70%	28 32.90%	34 40.00%
Q17-5. Street lighting	2 2.10%	35 37.20%	34 36.20%	23 24.50%
Q17-6. Traffic signs & signal operations	14 14.60%	40 41.70%	30 31.30%	12 12.50%
Q17-7. Sidewalk maintenance	0 0.00%	17 19.30%	32 36.40%	39 44.30%
Q17-8. Alley maintenance	0 0.00%	10 13.00%	30 39.00%	37 48.10%
Q17-9. Curbs & gutters	3 3.60%	24 28.60%	32 38.10%	25 29.80%
Q17-10. Bike lanes in City (shared, protected & multi-use)	2 3.20%	17 27.40%	23 37.10%	20 32.30%

**CITY COUNCIL DISTRICT 5**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	51	51.00%
Maintenance & repair of streets in your neighborhood	59	59.00%
Street striping	9	9.00%
Street cleaning	8	8.00%
Street lighting	10	10.00%
Traffic signs & signal operations	8	8.00%
Sidewalk maintenance	17	17.00%
Alley maintenance	7	7.00%
Curbs & gutters	2	2.00%
Bike lanes in City (shared, protected & multi-use)	10	10.00%
<u>None chosen</u>	<u>9</u>	<u>9.00%</u>
Total	190	

**CITY COUNCIL DISTRICT 5****Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	3 5.60%	13 24.10%	18 33.30%	20 37.00%
Q19-2. Services to youth	2 3.70%	17 31.50%	17 31.50%	18 33.30%
Q19-3. Services to low-income people	2 3.50%	10 17.50%	16 28.10%	29 50.90%
Q19-4. Services to homeless residents	1 1.60%	5 8.20%	10 16.40%	45 73.80%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	0 0.00%	7 14.60%	16 33.30%	25 52.10%
Q19-6. Variety of arts & cultural programs	10 14.50%	29 42.00%	22 31.90%	8 11.60%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	12 17.60%	34 50.00%	15 22.10%	7 10.30%
Q19-8. Accessibility of arts & cultural centers/facilities	6 9.10%	29 43.90%	22 33.30%	9 13.60%
Q19-9. Variety of library materials	7 9.90%	41 57.70%	21 29.60%	2 2.80%
Q19-10. Appearance/maintenance of libraries/facilities	11 13.40%	49 59.80%	20 24.40%	2 2.40%
Q19-11. Accessibility of City facilities/services for persons with disabilities	7 11.70%	26 43.30%	20 33.30%	7 11.70%
Q19-12. Variety of arts & cultural programs	9 13.80%	29 44.60%	23 35.40%	4 6.20%
Q19-13. Services that seek to reduce racial & ethnic disparities	3 5.50%	7 12.70%	23 41.80%	22 40.00%

**CITY COUNCIL DISTRICT 5**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	60	60.00%
No	40	40.00%
Total	100	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=60)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	16 26.70%	23 38.30%	13 21.70%	8 13.30%
Q20a-2. Responsiveness	13 22.00%	22 37.30%	13 22.00%	11 18.60%
Q20a-3. Courtesy	22 36.70%	22 36.70%	12 20.00%	4 6.70%
Q20a-4. Overall	18 30.00%	20 33.30%	15 25.00%	7 11.70%

## CITY COUNCIL DISTRICT 5

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=100)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q21-1. I receive good value for City of Dallas taxes I pay	2 2.30%	16 18.40%	27 31.00%	22 25.30%	20 23.00%
Q21-2. I am pleased with overall direction that City of Dallas is taking	4 4.70%	20 23.30%	27 31.40%	23 26.70%	12 14.00%
Q21-3. City of Dallas government welcomes resident involvement	3 4.20%	13 18.10%	31 43.10%	16 22.20%	9 12.50%
Q21-4. City of Dallas government listens to a diverse range of people	1 1.40%	14 20.00%	21 30.00%	20 28.60%	14 20.00%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	2 2.70%	23 31.50%	27 37.00%	14 19.20%	7 9.60%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	4 5.60%	15 20.80%	24 33.30%	17 23.60%	12 16.70%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	4 5.30%	17 22.40%	23 30.30%	15 19.70%	17 22.40%



**CITY COUNCIL DISTRICT 6**

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	10 10.10%	44 44.40%	27 27.30%	18 18.20%
Q1-2. Your neighborhood as a place to live	19 19.20%	34 34.30%	31 31.30%	15 15.20%
Q1-3. Dallas as a place to raise children	9 9.90%	25 27.50%	32 35.20%	25 27.50%
Q1-4. Dallas as a place to work	23 24.00%	49 51.00%	18 18.80%	6 6.30%
Q1-5. Dallas as a place to retire	7 7.50%	20 21.50%	27 29.00%	39 41.90%
Q1-6. Dallas as a place to do business	27 29.00%	43 46.20%	16 17.20%	7 7.50%
Q1-7. Dallas as an equitable City	9 10.20%	31 35.20%	32 36.40%	16 18.20%
Q1-8. Quality of economic development in Dallas	11 11.70%	37 39.40%	31 33.00%	15 16.00%
Q1-9. Quality of public schools in Dallas	3 3.30%	11 12.00%	36 39.10%	42 45.70%
Q1-10. Overall quality of life in Dallas	9 9.20%	38 38.80%	38 38.80%	13 13.30%

**CITY COUNCIL DISTRICT 6**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q2-1. Sense of community	3 3.10%	32 33.30%	36 37.50%	25 26.00%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	12 12.40%	39 40.20%	32 33.00%	14 14.40%
Q2-3. Opportunities to attend arts & cultural events	19 20.20%	47 50.00%	17 18.10%	11 11.70%
Q2-4. Air quality	3 3.10%	26 27.10%	41 42.70%	26 27.10%
Q2-5. Access to affordable, quality housing	3 3.20%	11 11.80%	31 33.30%	48 51.60%
Q2-6. Access to affordable, quality child care	2 3.10%	9 13.80%	20 30.80%	34 52.30%
Q2-7. Access to affordable, quality health care	11 12.10%	25 27.50%	27 29.70%	28 30.80%
Q2-8. Access to affordable, quality food	16 16.30%	30 30.60%	33 33.70%	19 19.40%
Q2-9. Access to living-wage jobs	7 7.50%	32 34.40%	34 36.60%	20 21.50%
Q2-10. Access to quality education	10 10.80%	26 28.00%	35 37.60%	22 23.70%
Q2-11. Ease of car travel in Dallas	4 4.10%	26 26.50%	32 32.70%	36 36.70%
Q2-12. Ease of bus travel in Dallas	1 1.60%	19 30.20%	14 22.20%	29 46.00%
Q2-13. Ease of rail travel in Dallas	4 6.20%	18 27.70%	21 32.30%	22 33.80%
Q2-14. Ease of air travel in Dallas	26 28.60%	47 51.60%	14 15.40%	4 4.40%
Q2-15. Ease of bicycle travel in Dallas	3 4.10%	17 23.30%	23 31.50%	30 41.10%
Q2-16. Ease of walking in Dallas	2 2.10%	17 17.90%	35 36.80%	41 43.20%
Q2-17. Overall image/reputation of Dallas	6 6.20%	42 43.30%	31 32.00%	18 18.60%

**CITY COUNCIL DISTRICT 6****Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	17	17.00%
Openness & acceptance of community towards people of diverse backgrounds	12	12.00%
Opportunities to attend arts & cultural events	5	5.00%
Air quality	18	18.00%
Access to affordable, quality housing	48	48.00%
Access to affordable, quality child care	12	12.00%
Access to affordable, quality health care	21	21.00%
Access to affordable, quality food	12	12.00%
Access to living-wage jobs	37	37.00%
Access to quality education	27	27.00%
Ease of car travel in Dallas	21	21.00%
Ease of bus travel in Dallas	3	3.00%
Ease of rail travel in Dallas	5	5.00%
Ease of air travel in Dallas	5	5.00%
Ease of bicycle travel in Dallas	7	7.00%
Ease of walking in Dallas	14	14.00%
Overall image/reputation of Dallas	22	22.00%
<u>None chosen</u>	<u>2</u>	<u>2.00%</u>
Total	288	

**CITY COUNCIL DISTRICT 6**

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=100)

	Much too <u>slow</u>	<u>Too slow</u>	<u>About right</u>	<u>Too fast</u>	Much too <u>fast</u>
Q4-1. Population growth	1 1.10%	2 2.10%	28 29.50%	34 35.80%	30 31.60%
Q4-2. Retail growth (stores, restaurants, etc.)	7 7.40%	22 23.20%	53 55.80%	11 11.60%	2 2.10%
Q4-3. Job growth	6 6.80%	24 27.30%	55 62.50%	3 3.40%	0 0.00%

**CITY COUNCIL DISTRICT 6**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=100)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	0 0.00%	3 3.10%	31 31.60%	64 65.30%
Q5-2. Drugs	3 3.30%	3 3.30%	24 26.40%	61 67.00%
Q5-3. High weeds	12 12.80%	32 34.00%	32 34.00%	18 19.10%
Q5-4. Noise	6 6.10%	31 31.60%	35 35.70%	26 26.50%
Q5-5. Blighted buildings	12 14.60%	30 36.60%	22 26.80%	18 22.00%
Q5-6. Homelessness	0 0.00%	6 6.00%	19 19.00%	75 75.00%
Q5-7. Environmental hazard(s), air quality & toxic waste	6 6.50%	20 21.70%	34 37.00%	32 34.80%
Q5-8. Loose dogs & unrestrained pets	9 9.50%	26 27.40%	29 30.50%	31 32.60%
Q5-9. Litter	0 0.00%	17 17.70%	37 38.50%	42 43.80%
Q5-10. Infrastructure/streets	2 2.10%	9 9.30%	29 29.90%	57 58.80%
Q5-11. Aggressive solicitation/panhandling	4 4.10%	12 12.40%	32 33.00%	49 50.50%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	16 16.80%	17 17.90%	31 32.60%	31 32.60%
Q5-13. Racial & ethnic inequities	18 19.40%	22 23.70%	29 31.20%	24 25.80%
Q5-14. Other	0 0.00%	0 0.00%	2 22.20%	7 77.80%

**CITY COUNCIL DISTRICT 6**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=100)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	28 28.00%	37 37.00%	23 23.00%	9 9.00%	3 3.00%
Q6-2. In your neighborhood after dark	9 9.10%	28 28.30%	20 20.20%	30 30.30%	12 12.10%
Q6-3. In Dallas downtown area during the day	9 10.60%	31 36.50%	29 34.10%	12 14.10%	4 4.70%
Q6-4. In Dallas downtown area after dark	1 1.10%	9 10.10%	6 6.70%	49 55.10%	24 27.00%
Q6-5. In Dallas restaurant/retail areas during the day	19 19.40%	47 48.00%	21 21.40%	10 10.20%	1 1.00%
Q6-6. In Dallas restaurant/retail areas after dark	6 6.30%	16 16.70%	34 35.40%	31 32.30%	9 9.40%
Q6-7. In Dallas parks during the day	21 22.80%	34 37.00%	20 21.70%	13 14.10%	4 4.30%
Q6-8. In Dallas parks after dark	1 1.10%	6 6.70%	14 15.60%	34 37.80%	35 38.90%
Q6-9. From violent crime (rape, assault, robbery)	4 4.30%	11 11.80%	26 28.00%	33 35.50%	19 20.40%
Q6-10. From property crime (burglary, theft)	1 1.00%	14 14.60%	17 17.70%	41 42.70%	23 24.00%
Q6-11. From fire	19 19.80%	45 46.90%	22 22.90%	4 4.20%	6 6.30%

**CITY COUNCIL DISTRICT 6**

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

(N=93)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q7-1. Ambulance/emergency medical services	9 81.80%	2 18.20%	0 0.00%	0 0.00%
Q7-2. Art & cultural programs/facilities	11 32.40%	17 50.00%	4 11.80%	2 5.90%
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	0 0.00%	6 21.40%	9 32.10%	13 46.40%
Q7-4. Customer service provided by City employees	2 6.70%	17 56.70%	5 16.70%	6 20.00%
Q7-5. Drinking water	11 22.40%	20 40.80%	12 24.50%	6 12.20%
Q7-6. Fire services	1 33.30%	2 66.70%	0 0.00%	0 0.00%
Q7-7. Solid waste services (e.g., garbage & recycling collection)	11 15.90%	30 43.50%	18 26.10%	10 14.50%
Q7-8. Land use, planning, & zoning	0 0.00%	3 23.10%	2 15.40%	8 61.50%
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	0 0.00%	2 5.60%	15 41.70%	19 52.80%
Q7-10. Park & recreation system	7 15.90%	21 47.70%	13 29.50%	3 6.80%
Q7-11. Police services	3 15.00%	5 25.00%	4 20.00%	8 40.00%
Q7-12. Public information services	1 4.30%	12 52.20%	6 26.10%	4 17.40%
	9	12	4	0

**CITY COUNCIL DISTRICT 6**

Q7-13. Public library services	36.00%	48.00%	16.00%	0.00%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	7 18.40%	19 50.00%	8 21.10%	4 10.50%
Q7-15. Storm drainage	3 11.50%	8 30.80%	6 23.10%	9 34.60%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	2 3.90%	14 27.50%	21 41.20%	14 27.50%
Q7-17. Dallas Love Field Airport	16 40.00%	19 47.50%	3 7.50%	2 5.00%
Q7-18. Municipal court services	0 0.00%	5 55.60%	3 33.30%	1 11.10%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	1 16.70%	4 66.70%	0 0.00%	1 16.70%
Q7-20. 311/service request process (call to report problem)	5 13.50%	12 32.40%	13 35.10%	7 18.90%
Q7-21. Animal services	1 6.70%	3 20.00%	6 40.00%	5 33.30%



## CITY COUNCIL DISTRICT 6

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	22	22.00%
Art & cultural programs/facilities	13	13.00%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	32	32.00%
Customer service provided by City employees	18	18.00%
Drinking water	22	22.00%
Fire services	14	14.00%
Solid waste services (e.g., garbage & recycling collection)	20	20.00%
Land use, planning, & zoning	16	16.00%
Maintenance of infrastructure (e.g., City streets & sidewalks)	60	60.00%
Park & recreation system	15	15.00%
Police services	42	42.00%
Public information services	6	6.00%
Public library services	7	7.00%
Sewer services (e.g. sanitary sewer/wastewater)	7	7.00%
Storm drainage	4	4.00%
Traffic management (traffic signals, traffic flow, signs, parking)	24	24.00%
Dallas Love Field Airport	4	4.00%
Social services (community centers, child care programs, homeless programs, senior programs)	24	24.00%
311/service request process (call to report problem)	10	10.00%
Animal services	13	13.00%
<u>None chosen</u>	<u>3</u>	<u>3.00%</u>
Total	376	

**CITY COUNCIL DISTRICT 6****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	3 3.20%	20 21.10%	35 36.80%	37 38.90%
Q9-2. Traffic enforcement	5 5.20%	26 26.80%	30 30.90%	36 37.10%
Q9-3. Efforts by police to fight crime in your neighborhood	9 9.90%	23 25.30%	30 33.00%	29 31.90%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	6 6.90%	21 24.10%	32 36.80%	28 32.20%
Q9-5. Response time of police to emergency calls	2 2.70%	13 17.60%	22 29.70%	37 50.00%
Q9-6. Response time of fire to structure fires	17 32.70%	25 48.10%	9 17.30%	1 1.90%
Q9-7. Response time of fire to medical emergencies	20 31.70%	29 46.00%	12 19.00%	2 3.20%
Q9-8. Fire prevention & education	9 16.10%	20 35.70%	18 32.10%	9 16.10%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	5 13.20%	8 21.10%	10 26.30%	15 39.50%
Q9-10. Mental health programs	2 3.50%	5 8.80%	7 12.30%	43 75.40%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	6 11.30%	13 24.50%	20 37.70%	14 26.40%

**CITY COUNCIL DISTRICT 6**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	53	53.00%
Traffic enforcement	15	15.00%
Efforts by police to fight crime in your neighborhood	15	15.00%
Efforts by police to effectively deal with problems in your neighborhood	17	17.00%
Response time of police to emergency calls	36	36.00%
Response time of fire to medical emergencies	5	5.00%
Prevention programs for youth (PALS, after-school programming, etc.)	19	19.00%
Mental health programs	31	31.00%
Quality of disaster response programs (Community <u>Emergency Response Team</u> )	4	4.00%
Total	195	

**CITY COUNCIL DISTRICT 6****Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	11	45	29	4
Q11-1. City parks	12.40%	50.60%	32.60%	4.50%
	5	18	24	8
Q11-2. Recreation programs or classes	9.10%	32.70%	43.60%	14.50%
	4	17	23	14
Q11-3. Range/variety of recreation programs & classes	6.90%	29.30%	39.70%	24.10%
	4	25	30	14
Q11-4. Recreation centers/facilities	5.50%	34.20%	41.10%	19.20%
	15	41	25	8
Q11-5. Accessibility of parks	16.90%	46.10%	28.10%	9.00%
	9	27	24	7
Q11-6. Accessibility of recreation centers/facilities	13.40%	40.30%	35.80%	10.40%
	14	40	24	10
Q11-7. Appearance/maintenance of parks	15.90%	45.50%	27.30%	11.40%
	9	28	30	8
Q11-8. Appearance/maintenance of recreation centers/ facilities	12.00%	37.30%	40.00%	10.70%
	11	26	28	10
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	14.70%	34.70%	37.30%	13.30%
	7	33	28	13
Q11-10. Walking trails in City	8.60%	40.70%	34.60%	16.00%
	0	15	16	21
Q11-11. Outdoor swimming facilities	0.00%	28.80%	30.80%	40.40%
	2	17	20	16
Q11-12. Ease of registering for City recreation programs/events	3.60%	30.90%	36.40%	29.10%
	3	16	13	5
Q11-13. City golf courses	8.10%	43.20%	35.10%	13.50%

**CITY COUNCIL DISTRICT 6****Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	43	43.00%
Recreation programs or classes	20	20.00%
Range/variety of recreation programs & classes	18	18.00%
Recreation centers/facilities	22	22.00%
Accessibility of parks	13	13.00%
Accessibility of recreation centers/facilities	11	11.00%
Appearance/maintenance of parks	39	39.00%
Appearance/maintenance of recreation centers/facilities	18	18.00%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	15	15.00%
Walking trails in City	34	34.00%
Outdoor swimming facilities	14	14.00%
Ease of registering for City recreation programs/events	6	6.00%
City golf courses	8	8.00%
<u>None chosen</u>	<u>9</u>	<u>9.00%</u>
Total	270	

## CITY COUNCIL DISTRICT 6

### Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	0	18	24	25
Q13-1. Enforcement of multi-family building conditions	0.00%	26.90%	35.80%	37.30%
Q13-2. Enforcement of mowing of weeds & high grass on private property	3 3.50%	26 30.60%	31 36.50%	25 29.40%
Q13-3. Enforcement of blighted residential properties	1 1.40%	14 18.90%	29 39.20%	30 40.50%
Q13-4. Enforcement of sign regulations	3 4.10%	18 24.30%	30 40.50%	23 31.10%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	3 4.40%	13 19.10%	22 32.40%	30 44.10%
Q13-6. Enforcement of bulk/brush trash violations	4 5.20%	26 33.80%	20 26.00%	27 35.10%
Q13-7. Enforcement of litter on private property	3 3.90%	17 22.40%	25 32.90%	31 40.80%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	3 4.30%	19 27.50%	24 34.80%	23 33.30%
Q13-9. Enforcement of food safety in restaurants	6 8.80%	35 51.50%	16 23.50%	11 16.20%
Q13-10. Enforcement of yard parking regulations in your neighborhood	4 5.30%	25 32.90%	18 23.70%	29 38.20%

**CITY COUNCIL DISTRICT 6**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	35	35.00%
Enforcement of mowing of weeds & high grass on private property	19	19.00%
Enforcement of blighted residential properties	26	26.00%
Enforcement of sign regulations	12	12.00%
City efforts to remove junk motor vehicles (inoperative) on private property	20	20.00%
Enforcement of bulk/brush trash violations	12	12.00%
Enforcement of litter on private property	15	15.00%
City efforts to survey & abate mosquitos carrying viruses	24	24.00%
Enforcement of food safety in restaurants	22	22.00%
Enforcement of yard parking regulations in your neighborhood	7	7.00%
<u>None chosen</u>	<u>3</u>	<u>3.00%</u>
Total	195	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	24 24.20%	38 38.40%	24 24.20%	13 13.10%
Q15-2. Recycling	21 22.60%	38 40.90%	17 18.30%	17 18.30%
Q15-3. Yard waste pickup	19 21.30%	38 42.70%	20 22.50%	12 13.50%
Q15-4. Bulk trash pickup	26 28.00%	37 39.80%	16 17.20%	14 15.10%
Q15-5. Household hazardous waste disposal	14 21.90%	14 21.90%	13 20.30%	23 35.90%

**CITY COUNCIL DISTRICT 6**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	59	59.00%
Recycling	40	40.00%
Yard waste pickup	20	20.00%
Bulk trash pickup	43	43.00%
Household hazardous waste disposal	28	28.00%
<u>None chosen</u>	<u>4</u>	<u>4.00%</u>
Total	194	



**CITY COUNCIL DISTRICT 6****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	2 2.00%	14 14.00%	30 30.00%	54 54.00%
Q17-2. Maintenance & repair of streets in your neighborhood	3 3.00%	13 13.00%	27 27.00%	57 57.00%
Q17-3. Street striping	1 1.10%	17 18.90%	27 30.00%	45 50.00%
Q17-4. Street cleaning	3 3.20%	15 16.00%	24 25.50%	52 55.30%
Q17-5. Street lighting	5 5.10%	35 35.40%	30 30.30%	29 29.30%
Q17-6. Traffic signs & signal operations	6 6.10%	51 51.50%	19 19.20%	23 23.20%
Q17-7. Sidewalk maintenance	1 1.00%	16 16.50%	27 27.80%	53 54.60%
Q17-8. Alley maintenance	3 3.60%	6 7.20%	25 30.10%	49 59.00%
Q17-9. Curbs & gutters	3 3.30%	16 17.40%	28 30.40%	45 48.90%
Q17-10. Bike lanes in City (shared, protected & multi-use)	7 8.80%	13 16.30%	28 35.00%	32 40.00%

**CITY COUNCIL DISTRICT 6**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	63	63.00%
Maintenance & repair of streets in your neighborhood	54	54.00%
Street striping	7	7.00%
Street cleaning	9	9.00%
Street lighting	18	18.00%
Traffic signs & signal operations	6	6.00%
Sidewalk maintenance	14	14.00%
Alley maintenance	8	8.00%
Curbs & gutters	3	3.00%
Bike lanes in City (shared, protected & multi-use)	14	14.00%
<u>None chosen</u>	<u>1</u>	<u>1.00%</u>
Total	197	

**CITY COUNCIL DISTRICT 6****Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	6 12.20%	13 26.50%	16 32.70%	14 28.60%
Q19-2. Services to youth	4 8.20%	12 24.50%	17 34.70%	16 32.70%
Q19-3. Services to low-income people	4 6.80%	11 18.60%	13 22.00%	31 52.50%
Q19-4. Services to homeless residents	2 2.90%	9 13.00%	9 13.00%	49 71.00%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	4 7.40%	6 11.10%	11 20.40%	33 61.10%
Q19-6. Variety of arts & cultural programs	13 18.80%	27 39.10%	22 31.90%	7 10.10%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	13 18.10%	30 41.70%	23 31.90%	6 8.30%
Q19-8. Accessibility of arts & cultural centers/facilities	14 19.70%	26 36.60%	20 28.20%	11 15.50%
Q19-9. Variety of library materials	19 28.80%	27 40.90%	15 22.70%	5 7.60%
Q19-10. Appearance/maintenance of libraries/facilities	16 21.60%	35 47.30%	17 23.00%	6 8.10%
Q19-11. Accessibility of City facilities/services for persons with disabilities	6 10.90%	28 50.90%	14 25.50%	7 12.70%
Q19-12. Variety of arts & cultural programs	16 24.60%	24 36.90%	18 27.70%	7 10.80%
Q19-13. Services that seek to reduce racial & ethnic disparities	7 13.00%	18 33.30%	15 27.80%	14 25.90%

**CITY COUNCIL DISTRICT 6**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	57	57.00%
No	43	43.00%
Total	100	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=57)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	22 39.30%	11 19.60%	14 25.00%	9 16.10%
Q20a-2. Responsiveness	21 37.50%	15 26.80%	8 14.30%	12 21.40%
Q20a-3. Courtesy	27 48.20%	16 28.60%	8 14.30%	5 8.90%
Q20a-4. Overall	20 36.40%	11 20.00%	15 27.30%	9 16.40%

## CITY COUNCIL DISTRICT 6

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=100)

	Strongly <u>agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	Strongly <u>disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	4 4.30%	14 15.20%	24 26.10%	21 22.80%	29 31.50%
Q21-2. I am pleased with overall direction that City of Dallas is taking	6 6.50%	20 21.70%	28 30.40%	24 26.10%	14 15.20%
Q21-3. City of Dallas government welcomes resident involvement	6 7.00%	28 32.60%	25 29.10%	13 15.10%	14 16.30%
Q21-4. City of Dallas government listens to a diverse range of people	6 7.30%	19 23.20%	25 30.50%	17 20.70%	15 18.30%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	7 9.60%	10 13.70%	35 47.90%	13 17.80%	8 11.00%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	6 8.10%	11 14.90%	24 32.40%	21 28.40%	12 16.20%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	7 9.20%	18 23.70%	29 38.20%	13 17.10%	9 11.80%

## CITY COUNCIL DISTRICT 7

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=105)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	14 13.50%	49 47.10%	33 31.70%	8 7.70%
Q1-2. Your neighborhood as a place to live	12 11.40%	35 33.30%	42 40.00%	16 15.20%
Q1-3. Dallas as a place to raise children	8 8.30%	39 40.60%	35 36.50%	14 14.60%
Q1-4. Dallas as a place to work	26 26.80%	44 45.40%	21 21.60%	6 6.20%
Q1-5. Dallas as a place to retire	6 6.50%	26 28.00%	27 29.00%	34 36.60%
Q1-6. Dallas as a place to do business	23 24.50%	42 44.70%	22 23.40%	7 7.40%
Q1-7. Dallas as an equitable City	5 5.70%	28 31.80%	31 35.20%	24 27.30%
Q1-8. Quality of economic development in Dallas	12 12.20%	30 30.60%	37 37.80%	19 19.40%
Q1-9. Quality of public schools in Dallas	7 7.60%	24 26.10%	26 28.30%	35 38.00%
Q1-10. Overall quality of life in Dallas	6 5.80%	46 44.20%	42 40.40%	10 9.60%

**CITY COUNCIL DISTRICT 7**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

(N=105)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	4	30	39	28
Q2-1. Sense of community	4.00%	29.70%	38.60%	27.70%
	8	32	36	20
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	8.30%	33.30%	37.50%	20.80%
	31	40	25	5
Q2-3. Opportunities to attend arts & cultural events	30.70%	39.60%	24.80%	5.00%
	3	27	48	26
Q2-4. Air quality	2.90%	26.00%	46.20%	25.00%
	4	13	23	58
Q2-5. Access to affordable, quality housing	4.10%	13.30%	23.50%	59.20%
	2	17	16	32
Q2-6. Access to affordable, quality child care	3.00%	25.40%	23.90%	47.80%
	14	27	30	28
Q2-7. Access to affordable, quality health care	14.10%	27.30%	30.30%	28.30%
	17	35	30	20
Q2-8. Access to affordable, quality food	16.70%	34.30%	29.40%	19.60%
	3	33	29	28
Q2-9. Access to living-wage jobs	3.20%	35.50%	31.20%	30.10%
	15	33	30	22
Q2-10. Access to quality education	15.00%	33.00%	30.00%	22.00%
	7	31	30	34
Q2-11. Ease of car travel in Dallas	6.90%	30.40%	29.40%	33.30%
	2	18	23	22
Q2-12. Ease of bus travel in Dallas	3.10%	27.70%	35.40%	33.80%
	6	29	25	10
Q2-13. Ease of rail travel in Dallas	8.60%	41.40%	35.70%	14.30%
	15	54	15	5
Q2-14. Ease of air travel in Dallas	16.90%	60.70%	16.90%	5.60%
	2	22	27	20
Q2-15. Ease of bicycle travel in Dallas	2.80%	31.00%	38.00%	28.20%
	6	23	37	29
Q2-16. Ease of walking in Dallas	6.30%	24.20%	38.90%	30.50%
	8	35	47	12
Q2-17. Overall image/reputation of Dallas	7.80%	34.30%	46.10%	11.80%

## CITY COUNCIL DISTRICT 7

### Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	19	18.10%
Openness & acceptance of community towards people of diverse backgrounds	27	25.70%
Opportunities to attend arts & cultural events	2	1.90%
Air quality	13	12.40%
Access to affordable, quality housing	61	58.10%
Access to affordable, quality child care	10	9.50%
Access to affordable, quality health care	20	19.00%
Access to affordable, quality food	18	17.10%
Access to living-wage jobs	42	40.00%
Access to quality education	27	25.70%
Ease of car travel in Dallas	9	8.60%
Ease of bus travel in Dallas	7	6.70%
Ease of rail travel in Dallas	9	8.60%
Ease of bicycle travel in Dallas	6	5.70%
Ease of walking in Dallas	14	13.30%
Overall image/reputation of Dallas	17	16.20%
<u>None chosen</u>	<u>3</u>	<u>2.90%</u>
Total	304	



**CITY COUNCIL DISTRICT 7**

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=105)

	Much too <u>slow</u>	<u>Too slow</u>	<u>About right</u>	<u>Too fast</u>	Much too <u>fast</u>
Q4-1. Population growth	1 1.10%	5 5.40%	20 21.50%	35 37.60%	32 34.40%
Q4-2. Retail growth (stores, restaurants, etc.)	8 8.80%	13 14.30%	56 61.50%	10 11.00%	4 4.40%
Q4-3. Job growth	4 4.80%	25 29.80%	51 60.70%	3 3.60%	1 1.20%

**CITY COUNCIL DISTRICT 7**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=105)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	1 1.00%	4 3.80%	34 32.70%	65 62.50%
Q5-2. Drugs	4 4.10%	5 5.10%	25 25.50%	64 65.30%
Q5-3. High weeds	10 10.40%	32 33.30%	37 38.50%	17 17.70%
Q5-4. Noise	10 10.20%	24 24.50%	41 41.80%	23 23.50%
Q5-5. Blighted buildings	5 5.70%	27 30.70%	35 39.80%	21 23.90%
Q5-6. Homelessness	3 2.90%	3 2.90%	15 14.60%	82 79.60%
Q5-7. Environmental hazard(s), air quality & toxic waste	8 8.20%	17 17.50%	49 50.50%	23 23.70%
Q5-8. Loose dogs & unrestrained pets	4 4.00%	35 34.70%	30 29.70%	32 31.70%
Q5-9. Litter	3 2.90%	22 21.40%	40 38.80%	38 36.90%
Q5-10. Infrastructure/streets	2 2.00%	9 9.10%	35 35.40%	53 53.50%
Q5-11. Aggressive solicitation/panhandling	6 5.90%	19 18.80%	32 31.70%	44 43.60%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	12 12.00%	20 20.00%	34 34.00%	34 34.00%
Q5-13. Racial & ethnic inequities	9 9.60%	15 16.00%	37 39.40%	33 35.10%
Q5-14. Other	0 0.00%	1 8.30%	1 8.30%	10 83.30%

**CITY COUNCIL DISTRICT 7**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=105)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	19 18.30%	46 44.20%	23 22.10%	11 10.60%	5 4.80%
Q6-2. In your neighborhood after dark	6 5.80%	25 24.00%	27 26.00%	25 24.00%	21 20.20%
Q6-3. In Dallas downtown area during the day	12 13.30%	32 35.60%	27 30.00%	19 21.10%	0 0.00%
Q6-4. In Dallas downtown area after dark	1 1.10%	10 11.20%	22 24.70%	32 36.00%	24 27.00%
Q6-5. In Dallas restaurant/retail areas during the day	22 22.20%	41 41.40%	29 29.30%	6 6.10%	1 1.00%
Q6-6. In Dallas restaurant/retail areas after dark	4 4.10%	27 27.80%	34 35.10%	16 16.50%	16 16.50%
Q6-7. In Dallas parks during the day	16 16.80%	36 37.90%	33 34.70%	9 9.50%	1 1.10%
Q6-8. In Dallas parks after dark	3 3.20%	7 7.50%	16 17.20%	40 43.00%	27 29.00%
Q6-9. From violent crime (rape, assault, robbery)	5 4.90%	17 16.70%	25 24.50%	23 22.50%	32 31.40%
Q6-10. From property crime (burglary, theft)	3 2.90%	14 13.60%	22 21.40%	33 32.00%	31 30.10%
Q6-11. From fire	21 21.60%	38 39.20%	31 32.00%	3 3.10%	4 4.10%

## CITY COUNCIL DISTRICT 7

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	8	5	5	0
Q7-1. Ambulance/emergency medical services	44.40%	27.80%	27.80%	0.00%
	17	19	3	0
Q7-2. Art & cultural programs/facilities	43.60%	48.70%	7.70%	0.00%
	4	17	12	8
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	9.80%	41.50%	29.30%	19.50%
	13	11	8	6
Q7-4. Customer service provided by City employees	34.20%	28.90%	21.10%	15.80%
	19	26	3	5
Q7-5. Drinking water	35.80%	49.10%	5.70%	9.40%
	3	2	0	0
Q7-6. Fire services	60.00%	40.00%	0.00%	0.00%
	20	26	13	6
Q7-7. Solid waste services (e.g., garbage & recycling collection)	30.80%	40.00%	20.00%	9.20%
	2	2	2	4
Q7-8. Land use, planning, & zoning	20.00%	20.00%	20.00%	40.00%
	3	4	5	15
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	11.10%	14.80%	18.50%	55.60%
	11	24	4	2
Q7-10. Park & recreation system	26.80%	58.50%	9.80%	4.90%
	2	5	5	12
Q7-11. Police services	8.30%	20.80%	20.80%	50.00%
	3	9	4	3
Q7-12. Public information services	15.80%	47.40%	21.10%	15.80%
	23	20	2	0
Q7-13. Public library services	51.10%	44.40%	4.40%	0.00%

## CITY COUNCIL DISTRICT 7

Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	16 38.10%	19 45.20%	6 14.30%	1 2.40%
Q7-15. Storm drainage	9 32.10%	8 28.60%	3 10.70%	8 28.60%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	1 2.50%	13 32.50%	20 50.00%	6 15.00%
Q7-17. Dallas Love Field Airport	12 44.40%	12 44.40%	3 11.10%	0 0.00%
Q7-18. Municipal court services	2 15.40%	3 23.10%	7 53.80%	1 7.70%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	0 0.00%	3 21.40%	3 21.40%	8 57.10%
Q7-20. 311/service request process (call to report problem)	14 28.60%	19 38.80%	9 18.40%	7 14.30%
Q7-21. Animal services	5 20.00%	7 28.00%	4 16.00%	9 36.00%

## CITY COUNCIL DISTRICT 7

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	21	20.00%
Art & cultural programs/facilities	10	9.50%
Neighborhood code enforcement (e.g., high weeds, litter,	32	30.50%
Customer service provided by City employees	15	14.30%
Drinking water	19	18.10%
Fire services	10	9.50%
Solid waste services (e.g., garbage & recycling collection)	17	16.20%
Land use, planning, & zoning	20	19.00%
Maintenance of infrastructure (e.g., City streets & sidewalks)	59	56.20%
Park & recreation system	11	10.50%
Police services	51	48.60%
Public information services	5	4.80%
Public library services	5	4.80%
Sewer services (e.g. sanitary sewer/wastewater)	5	4.80%
Storm drainage	9	8.60%
Traffic management (traffic signals, traffic flow, signs, parking)	28	26.70%
Dallas Love Field Airport	1	1.00%
Municipal court services	2	1.90%
Social services (community centers, child care programs, homeless programs, senior programs)	42	40.00%
311/service request process (call to report problem)	13	12.40%
Animal services	14	13.30%
<u>None chosen</u>	<u>4</u>	<u>3.80%</u>
Total	393	

**CITY COUNCIL DISTRICT 7****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=105)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	1	22	33	43
Q9-1. Crime prevention	1.00%	22.20%	33.30%	43.40%
	1	22	44	31
Q9-2. Traffic enforcement	1.00%	22.40%	44.90%	31.60%
	3	18	31	45
Q9-3. Efforts by police to fight crime in your neighborhood	3.10%	18.60%	32.00%	46.40%
	4	17	31	42
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	4.30%	18.10%	33.00%	44.70%
	1	11	20	40
Q9-5. Response time of police to emergency calls	1.40%	15.30%	27.80%	55.60%
	17	23	10	1
Q9-6. Response time of fire to structure fires	33.30%	45.10%	19.60%	2.00%
	20	25	13	3
Q9-7. Response time of fire to medical emergencies	32.80%	41.00%	21.30%	4.90%
	12	21	16	6
Q9-8. Fire prevention & education	21.80%	38.20%	29.10%	10.90%
	4	7	20	15
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	8.70%	15.20%	43.50%	32.60%
	0	7	14	46
Q9-10. Mental health programs	0.00%	10.40%	20.90%	68.70%
	3	14	20	12
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	6.10%	28.60%	40.80%	24.50%

**CITY COUNCIL DISTRICT 7**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	49	46.70%
Traffic enforcement	9	8.60%
Efforts by police to fight crime in your neighborhood	29	27.60%
Efforts by police to effectively deal with problems in your neighborhood	23	21.90%
Response time of police to emergency calls	36	34.30%
Response time of fire to structure fires	2	1.90%
Response time of fire to medical emergencies	4	3.80%
Fire prevention & education	1	1.00%
Prevention programs for youth (PALS, after-school programming, etc.)	14	13.30%
Mental health programs	29	27.60%
Quality of disaster response programs (Community Emergency Response Team)	5	4.80%
<u>None chosen</u>	<u>4</u>	<u>3.80%</u>
Total	205	



**CITY COUNCIL DISTRICT 7****Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=105)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	16 17.00%	55 58.50%	16 17.00%	7 7.40%
Q11-2. Recreation programs or classes	11 16.90%	26 40.00%	17 26.20%	11 16.90%
Q11-3. Range/variety of recreation programs & classes	10 15.90%	23 36.50%	17 27.00%	13 20.60%
Q11-4. Recreation centers/facilities	9 11.80%	39 51.30%	20 26.30%	8 10.50%
Q11-5. Accessibility of parks	19 21.10%	49 54.40%	18 20.00%	4 4.40%
Q11-6. Accessibility of recreation centers/facilities	13 17.10%	39 51.30%	17 22.40%	7 9.20%
Q11-7. Appearance/maintenance of parks	13 13.70%	54 56.80%	24 25.30%	4 4.20%
Q11-8. Appearance/maintenance of recreation centers/ facilities	12 15.80%	41 53.90%	17 22.40%	6 7.90%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	8 11.80%	38 55.90%	18 26.50%	4 5.90%
Q11-10. Walking trails in City	12 15.20%	39 49.40%	21 26.60%	7 8.90%
Q11-11. Outdoor swimming facilities	5 8.90%	21 37.50%	22 39.30%	8 14.30%
Q11-12. Ease of registering for City recreation programs/events	6 12.20%	25 51.00%	10 20.40%	8 16.30%
Q11-13. City golf courses	8 21.60%	18 48.60%	7 18.90%	4 10.80%

**CITY COUNCIL DISTRICT 7**

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	39	37.10%
Recreation programs or classes	28	26.70%
Range/variety of recreation programs & classes	24	22.90%
Recreation centers/facilities	22	21.00%
Accessibility of parks	19	18.10%
Accessibility of recreation centers/facilities	19	18.10%
Appearance/maintenance of parks	33	31.40%
Appearance/maintenance of recreation centers/facilities	19	18.10%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	16	15.20%
Walking trails in City	43	41.00%
Outdoor swimming facilities	7	6.70%
Ease of registering for City recreation programs/events	13	12.40%
City golf courses	2	1.90%
<u>None chosen</u>	<u>9</u>	<u>8.60%</u>
Total	293	

**CITY COUNCIL DISTRICT 7**

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

(N=105)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q13-1. Enforcement of multi-family building conditions	3 4.60%	11 16.90%	23 35.40%	28 43.10%
Q13-2. Enforcement of mowing of weeds & high grass on private property	7 7.90%	29 32.60%	22 24.70%	31 34.80%
Q13-3. Enforcement of blighted residential properties	2 2.60%	14 17.90%	35 44.90%	27 34.60%
Q13-4. Enforcement of sign regulations	4 5.30%	17 22.40%	32 42.10%	23 30.30%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	4 5.60%	14 19.40%	19 26.40%	35 48.60%
Q13-6. Enforcement of bulk/brush trash violations	10 12.00%	28 33.70%	20 24.10%	25 30.10%
Q13-7. Enforcement of litter on private property	6 7.20%	20 24.10%	21 25.30%	36 43.40%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	4 5.60%	19 26.40%	23 31.90%	26 36.10%
Q13-9. Enforcement of food safety in restaurants	6 9.10%	26 39.40%	23 34.80%	11 16.70%
Q13-10. Enforcement of yard parking regulations in your neighborhood	6 7.40%	23 28.40%	17 21.00%	35 43.20%

**CITY COUNCIL DISTRICT 7**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	28	26.70%
Enforcement of mowing of weeds & high grass on private property	16	15.20%
Enforcement of blighted residential properties	22	21.00%
Enforcement of sign regulations	10	9.50%
City efforts to remove junk motor vehicles (inoperative) on private property	16	15.20%
Enforcement of bulk/brush trash violations	13	12.40%
Enforcement of litter on private property	14	13.30%
City efforts to survey & abate mosquitos carrying viruses	21	20.00%
Enforcement of food safety in restaurants	22	21.00%
Enforcement of yard parking regulations in your neighborhood	14	13.30%
<u>None chosen</u>	<u>17</u>	<u>16.20%</u>
Total	193	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=105)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	34 33.00%	45 43.70%	17 16.50%	7 6.80%
Q15-2. Recycling	35 36.10%	40 41.20%	17 17.50%	5 5.20%
Q15-3. Yard waste pickup	28 31.10%	37 41.10%	17 18.90%	8 8.90%
Q15-4. Bulk trash pickup	31 31.30%	43 43.40%	18 18.20%	7 7.10%
Q15-5. Household hazardous waste disposal	8 13.60%	23 39.00%	16 27.10%	12 20.30%

**CITY COUNCIL DISTRICT 7**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	59	56.20%
Recycling	30	28.60%
Yard waste pickup	15	14.30%
Bulk trash pickup	51	48.60%
Household hazardous waste disposal	33	31.40%
<u>None chosen</u>	<u>11</u>	<u>10.50%</u>
Total	199	

**CITY COUNCIL DISTRICT 7****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=105)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	3 3.00%	17 17.00%	37 37.00%	43 43.00%
Q17-2. Maintenance & repair of streets in your neighborhood	5 5.00%	22 22.00%	25 25.00%	48 48.00%
Q17-3. Street striping	3 3.30%	19 21.10%	36 40.00%	32 35.60%
Q17-4. Street cleaning	3 3.20%	14 14.70%	27 28.40%	51 53.70%
Q17-5. Street lighting	5 4.90%	29 28.20%	38 36.90%	31 30.10%
Q17-6. Traffic signs & signal operations	12 12.10%	44 44.40%	28 28.30%	15 15.20%
Q17-7. Sidewalk maintenance	4 4.00%	15 15.00%	40 40.00%	41 41.00%
Q17-8. Alley maintenance	3 3.70%	11 13.40%	25 30.50%	43 52.40%
Q17-9. Curbs & gutters	3 3.40%	18 20.50%	43 48.90%	24 27.30%
Q17-10. Bike lanes in City (shared, protected & multi-use)	4 5.50%	17 23.30%	32 43.80%	20 27.40%

**CITY COUNCIL DISTRICT 7**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	54	51.40%
Maintenance & repair of streets in your neighborhood	52	49.50%
Street striping	6	5.70%
Street cleaning	15	14.30%
Street lighting	12	11.40%
Traffic signs & signal operations	9	8.60%
Sidewalk maintenance	20	19.00%
Alley maintenance	12	11.40%
Curbs & gutters	3	2.90%
Bike lanes in City (shared, protected & multi-use)	10	9.50%
<u>None chosen</u>	<u>8</u>	<u>7.60%</u>
Total	201	

**CITY COUNCIL DISTRICT 7**

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=105)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	1	17	23	21
Q19-1. Services to seniors	1.60%	27.40%	37.10%	33.90%
	2	18	20	14
Q19-2. Services to youth	3.70%	33.30%	37.00%	25.90%
	4	14	16	41
Q19-3. Services to low-income people	5.30%	18.70%	21.30%	54.70%
	2	8	12	49
Q19-4. Services to homeless residents	2.80%	11.30%	16.90%	69.00%
	2	11	14	30
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	3.50%	19.30%	24.60%	52.60%
	15	37	24	4
Q19-6. Variety of arts & cultural programs	18.80%	46.30%	30.00%	5.00%
	16	34	24	3
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	20.80%	44.20%	31.20%	3.90%
	13	35	22	7
Q19-8. Accessibility of arts & cultural centers/facilities	16.90%	45.50%	28.60%	9.10%
	24	34	16	5
Q19-9. Variety of library materials	30.40%	43.00%	20.30%	6.30%
	22	39	20	2
Q19-10. Appearance/maintenance of libraries/facilities	26.50%	47.00%	24.10%	2.40%
	10	23	20	7
Q19-11. Accessibility of City facilities/services for persons with disabilities	16.70%	38.30%	33.30%	11.70%
	19	34	18	3
Q19-12. Variety of arts & cultural programs	25.70%	45.90%	24.30%	4.10%
	4	17	18	26
Q19-13. Services that seek to reduce racial & ethnic disparities	6.20%	26.20%	27.70%	40.00%



**CITY COUNCIL DISTRICT 7**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	73	69.50%
<u>No</u>	<u>32</u>	<u>30.50%</u>
Total	105	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=73)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	26 37.10%	25 35.70%	11 15.70%	8 11.40%
Q20a-2. Responsiveness	22 31.40%	28 40.00%	10 14.30%	10 14.30%
Q20a-3. Courtesy	28 40.00%	24 34.30%	13 18.60%	5 7.10%
Q20a-4. Overall	22 31.40%	28 40.00%	12 17.10%	8 11.40%

**CITY COUNCIL DISTRICT 7**

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=105)

	Strongly <u>agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	Strongly <u>disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	6 6.50%	15 16.10%	32 34.40%	19 20.40%	21 22.60%
Q21-2. I am pleased with overall direction that City of Dallas is taking	8 8.30%	18 18.80%	39 40.60%	16 16.70%	15 15.60%
Q21-3. City of Dallas government welcomes resident involvement	6 7.00%	21 24.40%	35 40.70%	14 16.30%	10 11.60%
Q21-4. City of Dallas government listens to a diverse range of people	5 6.30%	14 17.50%	27 33.80%	17 21.30%	17 21.30%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	4 5.00%	28 35.00%	34 42.50%	7 8.80%	7 8.80%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	4 4.90%	17 21.00%	36 44.40%	16 19.80%	8 9.90%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	5 6.30%	15 19.00%	31 39.20%	16 20.30%	12 15.20%

## CITY COUNCIL DISTRICT 8

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	14 14.00%	44 44.00%	31 31.00%	11 11.00%
Q1-2. Your neighborhood as a place to live	17 17.00%	32 32.00%	34 34.00%	17 17.00%
Q1-3. Dallas as a place to raise children	12 12.20%	34 34.70%	33 33.70%	19 19.40%
Q1-4. Dallas as a place to work	26 27.70%	32 34.00%	26 27.70%	10 10.60%
Q1-5. Dallas as a place to retire	14 15.10%	23 24.70%	28 30.10%	28 30.10%
Q1-6. Dallas as a place to do business	25 27.20%	39 42.40%	22 23.90%	6 6.50%
Q1-7. Dallas as an equitable City	10 11.00%	28 30.80%	30 33.00%	23 25.30%
Q1-8. Quality of economic development in Dallas	13 14.00%	25 26.90%	34 36.60%	21 22.60%
Q1-9. Quality of public schools in Dallas	4 4.30%	26 28.00%	25 26.90%	38 40.90%
Q1-10. Overall quality of life in Dallas	7 7.10%	41 41.40%	37 37.40%	14 14.10%

**CITY COUNCIL DISTRICT 8**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q2-1. Sense of community	6 6.10%	29 29.30%	42 42.40%	22 22.20%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	9 9.50%	29 30.50%	36 37.90%	21 22.10%
Q2-3. Opportunities to attend arts & cultural events	26 26.50%	43 43.90%	16 16.30%	13 13.30%
Q2-4. Air quality	5 5.20%	29 30.20%	37 38.50%	25 26.00%
Q2-5. Access to affordable, quality housing	5 5.20%	13 13.50%	28 29.20%	50 52.10%
Q2-6. Access to affordable, quality child care	5 7.00%	12 16.90%	24 33.80%	30 42.30%
Q2-7. Access to affordable, quality health care	11 11.50%	26 27.10%	30 31.30%	29 30.20%
Q2-8. Access to affordable, quality food	15 15.20%	31 31.30%	26 26.30%	27 27.30%
Q2-9. Access to living-wage jobs	7 7.40%	26 27.70%	27 28.70%	34 36.20%
Q2-10. Access to quality education	9 9.40%	34 35.40%	31 32.30%	22 22.90%
Q2-11. Ease of car travel in Dallas	6 6.20%	24 24.70%	30 30.90%	37 38.10%
Q2-12. Ease of bus travel in Dallas	6 8.80%	23 33.80%	24 35.30%	15 22.10%
Q2-13. Ease of rail travel in Dallas	9 13.20%	27 39.70%	19 27.90%	13 19.10%
Q2-14. Ease of air travel in Dallas	15 17.40%	41 47.70%	22 25.60%	8 9.30%
Q2-15. Ease of bicycle travel in Dallas	7 10.10%	16 23.20%	25 36.20%	21 30.40%
Q2-16. Ease of walking in Dallas	8 8.80%	19 20.90%	28 30.80%	36 39.60%
Q2-17. Overall image/reputation of Dallas	8 8.20%	37 37.80%	33 33.70%	20 20.40%

**CITY COUNCIL DISTRICT 8**

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	15	15.00%
Openness & acceptance of community towards people of diverse backgrounds	20	20.00%
Opportunities to attend arts & cultural events	3	3.00%
Air quality	11	11.00%
Access to affordable, quality housing	57	57.00%
Access to affordable, quality child care	10	10.00%
Access to affordable, quality health care	24	24.00%
Access to affordable, quality food	22	22.00%
Access to living-wage jobs	37	37.00%
Access to quality education	25	25.00%
Ease of car travel in Dallas	13	13.00%
Ease of bus travel in Dallas	5	5.00%
Ease of bicycle travel in Dallas	3	3.00%
Ease of walking in Dallas	3	3.00%
Overall image/reputation of Dallas	17	17.00%
<u>None chosen</u>	<u>10</u>	<u>10.00%</u>
Total	275	

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=100)

	Much too slow	Too slow	About right	Too fast	Much too fast
Q4-1. Population growth	3 3.40%	2 2.30%	22 25.00%	32 36.40%	29 33.00%
Q4-2. Retail growth (stores, restaurants, etc.)	6 6.70%	18 20.00%	51 56.70%	10 11.10%	5 5.60%
Q4-3. Job growth	10 11.50%	33 37.90%	40 46.00%	1 1.10%	3 3.40%

**CITY COUNCIL DISTRICT 8**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=100)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	0 0.00%	5 5.10%	25 25.50%	68 69.40%
Q5-2. Drugs	0 0.00%	9 9.30%	26 26.80%	62 63.90%
Q5-3. High weeds	12 13.30%	23 25.60%	31 34.40%	24 26.70%
Q5-4. Noise	9 9.60%	39 41.50%	29 30.90%	17 18.10%
Q5-5. Blighted buildings	5 6.20%	17 21.00%	36 44.40%	23 28.40%
Q5-6. Homelessness	1 1.10%	4 4.20%	17 17.90%	73 76.80%
Q5-7. Environmental hazard(s), air quality & toxic waste	3 3.30%	28 30.80%	33 36.30%	27 29.70%
Q5-8. Loose dogs & unrestrained pets	14 14.90%	25 26.60%	21 22.30%	34 36.20%
Q5-9. Litter	3 3.10%	20 20.80%	30 31.30%	43 44.80%
Q5-10. Infrastructure/streets	2 2.10%	8 8.50%	33 35.10%	51 54.30%
Q5-11. Aggressive solicitation/panhandling	4 4.20%	22 23.20%	22 23.20%	47 49.50%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	12 13.20%	18 19.80%	39 42.90%	22 24.20%
Q5-13. Racial & ethnic inequities	9 9.80%	14 15.20%	30 32.60%	39 42.40%
Q5-14. Other	0 0.00%	1 8.30%	0 0.00%	11 91.70%

**CITY COUNCIL DISTRICT 8**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=100)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	20 20.20%	31 31.30%	35 35.40%	7 7.10%	6 6.10%
Q6-2. In your neighborhood after dark	8 8.20%	22 22.70%	26 26.80%	24 24.70%	17 17.50%
Q6-3. In Dallas downtown area during the day	4 4.80%	34 40.50%	25 29.80%	16 19.00%	5 6.00%
Q6-4. In Dallas downtown area after dark	0 0.00%	6 7.20%	15 18.10%	37 44.60%	25 30.10%
Q6-5. In Dallas restaurant/retail areas during the day	7 7.40%	51 53.70%	27 28.40%	7 7.40%	3 3.20%
Q6-6. In Dallas restaurant/retail areas after dark	1 1.10%	25 27.20%	26 28.30%	29 31.50%	11 12.00%
Q6-7. In Dallas parks during the day	9 10.00%	43 47.80%	21 23.30%	15 16.70%	2 2.20%
Q6-8. In Dallas parks after dark	1 1.10%	5 5.70%	19 21.60%	40 45.50%	23 26.10%
Q6-9. From violent crime (rape, assault, robbery)	1 1.10%	13 13.80%	19 20.20%	31 33.00%	30 31.90%
Q6-10. From property crime (burglary, theft)	0 0.00%	8 8.50%	24 25.50%	31 33.00%	31 33.00%
Q6-11. From fire	8 8.60%	36 38.70%	41 44.10%	6 6.50%	2 2.20%

## CITY COUNCIL DISTRICT 8

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=96)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q7-1. Ambulance/emergency medical services	12 50.00%	8 33.30%	3 12.50%	1 4.20%
Q7-2. Art & cultural programs/facilities	12 34.30%	18 51.40%	5 14.30%	0 0.00%
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	1 2.80%	9 25.00%	17 47.20%	9 25.00%
Q7-4. Customer service provided by City employees	6 20.70%	12 41.40%	9 31.00%	2 6.90%
Q7-5. Drinking water	5 10.90%	24 52.20%	10 21.70%	7 15.20%
Q7-6. Fire services	4 36.40%	6 54.50%	1 9.10%	0 0.00%
Q7-7. Solid waste services (e.g., garbage & recycling collection)	14 19.20%	37 50.70%	17 23.30%	5 6.80%
Q7-8. Land use, planning, & zoning	0 0.00%	1 9.10%	3 27.30%	7 63.60%
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	2 5.60%	7 19.40%	12 33.30%	15 41.70%
Q7-10. Park & recreation system	4 11.10%	22 61.10%	8 22.20%	2 5.60%
Q7-11. Police services	2 6.70%	8 26.70%	11 36.70%	9 30.00%
Q7-12. Public information services	3 12.50%	13 54.20%	6 25.00%	2 8.30%
	15	17	2	1



## CITY COUNCIL DISTRICT 8

Q7-13. Public library services	42.90%	48.60%	5.70%	2.90%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	6 15.40%	20 51.30%	8 20.50%	5 12.80%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q7-15. Storm drainage	3 12.50%	8 33.30%	11 45.80%	2 8.30%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	5 11.10%	15 33.30%	16 35.60%	9 20.00%
Q7-17. Dallas Love Field Airport	10 37.00%	14 51.90%	3 11.10%	0 0.00%
Q7-18. Municipal court services	2 11.80%	8 47.10%	4 23.50%	3 17.60%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	1 5.00%	6 30.00%	7 35.00%	6 30.00%
Q7-20. 311/service request process (call to report problem)	6 16.20%	9 24.30%	12 32.40%	10 27.00%
Q7-21. Animal services	1 4.30%	5 21.70%	8 34.80%	9 39.10%

## CITY COUNCIL DISTRICT 8

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	15	15.00%
Art & cultural programs/facilities	6	6.00%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	36	36.00%
Customer service provided by City employees	15	15.00%
Drinking water	20	20.00%
Fire services	7	7.00%
Solid waste services (e.g., garbage & recycling collection)	17	17.00%
Land use, planning, & zoning	15	15.00%
Maintenance of infrastructure (e.g., City streets & sidewalks)	48	48.00%
Park & recreation system	13	13.00%
Police services	47	47.00%
Public information services	5	5.00%
Public library services	5	5.00%
Sewer services (e.g. sanitary sewer/wastewater)	5	5.00%
Storm drainage	7	7.00%
Traffic management (traffic signals, traffic flow, signs, parking)	19	19.00%
Municipal court services	1	1.00%
Social services (community centers, child care programs, homeless programs, senior programs)	33	33.00%
311/service request process (call to report problem)	13	13.00%
Animal services	15	15.00%
<u>None chosen</u>	<u>13</u>	<u>13.00%</u>
Total	355	

**CITY COUNCIL DISTRICT 8****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	2 2.10%	19 19.60%	40 41.20%	36 37.10%
Q9-2. Traffic enforcement	4 4.30%	16 17.20%	45 48.40%	28 30.10%
Q9-3. Efforts by police to fight crime in your neighborhood	7 7.90%	16 18.00%	30 33.70%	36 40.40%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	7 8.10%	16 18.60%	33 38.40%	30 34.90%
Q9-5. Response time of police to emergency calls	7 8.80%	12 15.00%	19 23.80%	42 52.50%
Q9-6. Response time of fire to structure fires	20 35.10%	25 43.90%	12 21.10%	0 0.00%
Q9-7. Response time of fire to medical emergencies	19 29.70%	30 46.90%	14 21.90%	1 1.60%
Q9-8. Fire prevention & education	8 14.80%	17 31.50%	16 29.60%	13 24.10%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	4 8.90%	9 20.00%	20 44.40%	12 26.70%
Q9-10. Mental health programs	2 3.00%	6 9.10%	20 30.30%	38 57.60%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	3 5.90%	11 21.60%	26 51.00%	11 21.60%

**CITY COUNCIL DISTRICT 8**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	53	53.00%
Traffic enforcement	14	14.00%
Efforts by police to fight crime in your neighborhood	23	23.00%
Efforts by police to effectively deal with problems in your neighborhood	16	16.00%
Response time of police to emergency calls	28	28.00%
Response time of fire to structure fires	1	1.00%
Response time of fire to medical emergencies	2	2.00%
Fire prevention & education	2	2.00%
Prevention programs for youth (PALS, after-school programming, etc.)	9	9.00%
Mental health programs	26	26.00%
Quality of disaster response programs (Community Emergency Response Team)	3	3.00%
<u>None chosen</u>	<u>11</u>	<u>11.00%</u>
Total	188	

**CITY COUNCIL DISTRICT 8****Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	10 11.10%	40 44.40%	33 36.70%	7 7.80%
Q11-2. Recreation programs or classes	9 13.80%	21 32.30%	22 33.80%	13 20.00%
Q11-3. Range/variety of recreation programs & classes	6 9.50%	19 30.20%	25 39.70%	13 20.60%
Q11-4. Recreation centers/facilities	8 11.30%	20 28.20%	31 43.70%	12 16.90%
Q11-5. Accessibility of parks	14 15.70%	37 41.60%	32 36.00%	6 6.70%
Q11-6. Accessibility of recreation centers/facilities	11 14.10%	26 33.30%	37 47.40%	4 5.10%
Q11-7. Appearance/maintenance of parks	13 14.30%	33 36.30%	34 37.40%	11 12.10%
Q11-8. Appearance/maintenance of recreation centers/ facilities	13 17.10%	28 36.80%	24 31.60%	11 14.50%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	10 13.30%	28 37.30%	25 33.30%	12 16.00%
Q11-10. Walking trails in City	8 9.80%	33 40.20%	24 29.30%	17 20.70%
Q11-11. Outdoor swimming facilities	2 3.30%	17 27.90%	18 29.50%	24 39.30%
Q11-12. Ease of registering for City recreation programs/events	7 11.90%	14 23.70%	26 44.10%	12 20.30%
Q11-13. City golf courses	7 15.90%	11 25.00%	13 29.50%	13 29.50%

**CITY COUNCIL DISTRICT 8**

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	34	34.00%
Recreation programs or classes	15	15.00%
Range/variety of recreation programs & classes	22	22.00%
Recreation centers/facilities	20	20.00%
Accessibility of parks	16	16.00%
Accessibility of recreation centers/facilities	15	15.00%
Appearance/maintenance of parks	32	32.00%
Appearance/maintenance of recreation centers/facilities	14	14.00%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	14	14.00%
Walking trails in City	29	29.00%
Outdoor swimming facilities	18	18.00%
Ease of registering for City recreation programs/events	12	12.00%
City golf courses	2	2.00%
<u>None chosen</u>	<u>16</u>	<u>16.00%</u>
Total	259	

**CITY COUNCIL DISTRICT 8**

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	3	15	26	23
Q13-1. Enforcement of multi-family building conditions	4.50%	22.40%	38.80%	34.30%
Q13-2. Enforcement of mowing of weeds & high grass on private property	4 4.70%	20 23.30%	36 41.90%	26 30.20%
Q13-3. Enforcement of blighted residential properties	1 1.30%	12 16.00%	29 38.70%	33 44.00%
Q13-4. Enforcement of sign regulations	2 3.00%	13 19.70%	34 51.50%	17 25.80%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	2 2.60%	11 14.30%	30 39.00%	34 44.20%
Q13-6. Enforcement of bulk/brush trash violations	2 2.60%	21 27.30%	32 41.60%	22 28.60%
Q13-7. Enforcement of litter on private property	2 2.60%	16 21.10%	26 34.20%	32 42.10%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	2 2.90%	18 26.50%	21 30.90%	27 39.70%
Q13-9. Enforcement of food safety in restaurants	5 7.20%	24 34.80%	22 31.90%	18 26.10%
Q13-10. Enforcement of yard parking regulations in your neighborhood	5 6.50%	13 16.90%	26 33.80%	33 42.90%

**CITY COUNCIL DISTRICT 8**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	22	22.00%
Enforcement of mowing of weeds & high grass on private prope	19	19.00%
Enforcement of blighted residential properties	28	28.00%
Enforcement of sign regulations	7	7.00%
City efforts to remove junk motor vehicles (inoperative) on private property	19	19.00%
Enforcement of bulk/brush trash violations	6	6.00%
Enforcement of litter on private property	15	15.00%
City efforts to survey & abate mosquitos carrying viruses	22	22.00%
Enforcement of food safety in restaurants	25	25.00%
Enforcement of yard parking regulations in your neighborhood	13	13.00%
<u>None chosen</u>	<u>12</u>	<u>12.00%</u>
Total	188	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	22 23.20%	41 43.20%	25 26.30%	7 7.40%
Q15-2. Recycling	22 23.90%	34 37.00%	23 25.00%	13 14.10%
Q15-3. Yard waste pickup	15 17.40%	35 40.70%	27 31.40%	9 10.50%
Q15-4. Bulk trash pickup	21 22.60%	37 39.80%	24 25.80%	11 11.80%
Q15-5. Household hazardous waste disposal	5 7.70%	24 36.90%	20 30.80%	16 24.60%



**CITY COUNCIL DISTRICT 8**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>	<u>Percent</u>
Garbage collections	51	51.00%	51.00%
Recycling	29	29.00%	29.00%
Yard waste pickup	19	19.00%	19.00%
Bulk trash pickup	46	46.00%	46.00%
Household hazardous waste disposal	23	23.00%	23.00%
<u>None chosen</u>	<u>16</u>	<u>16.00%</u>	<u>16.00%</u>
Total	184		

**CITY COUNCIL DISTRICT 8****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	2 2.10%	15 15.80%	31 32.60%	47 49.50%
Q17-2. Maintenance & repair of streets in your neighborhood	2 2.00%	14 14.10%	27 27.30%	56 56.60%
Q17-3. Street striping	3 3.30%	14 15.20%	25 27.20%	50 54.30%
Q17-4. Street cleaning	5 5.30%	14 14.70%	21 22.10%	55 57.90%
Q17-5. Street lighting	7 7.30%	19 19.80%	39 40.60%	31 32.30%
Q17-6. Traffic signs & signal operations	8 8.20%	28 28.60%	37 37.80%	25 25.50%
Q17-7. Sidewalk maintenance	1 1.00%	19 19.60%	33 34.00%	44 45.40%
Q17-8. Alley maintenance	3 4.10%	11 14.90%	23 31.10%	37 50.00%
Q17-9. Curbs & gutters	3 3.40%	17 19.30%	32 36.40%	36 40.90%
Q17-10. Bike lanes in City (shared, protected & multi-use)	2 2.80%	23 31.90%	18 25.00%	29 40.30%

**CITY COUNCIL DISTRICT 8**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	42	42.00%
Maintenance & repair of streets in your neighborhood	56	56.00%
Street striping	8	8.00%
Street cleaning	11	11.00%
Street lighting	18	18.00%
Traffic signs & signal operations	10	10.00%
Sidewalk maintenance	11	11.00%
Alley maintenance	12	12.00%
Curbs & gutters	2	2.00%
Bike lanes in City (shared, protected & multi-use)	9	9.00%
<u>None chosen</u>	<u>10</u>	<u>10.00%</u>
Total	189	

**CITY COUNCIL DISTRICT 8****Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	6 8.70%	21 30.40%	23 33.30%	19 27.50%
Q19-2. Services to youth	5 7.00%	16 22.50%	29 40.80%	21 29.60%
Q19-3. Services to low-income people	4 5.50%	13 17.80%	19 26.00%	37 50.70%
Q19-4. Services to homeless residents	4 5.50%	6 8.20%	17 23.30%	46 63.00%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	5 7.80%	9 14.10%	14 21.90%	36 56.30%
Q19-6. Variety of arts & cultural programs	17 21.50%	31 39.20%	17 21.50%	14 17.70%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	19 25.30%	30 40.00%	15 20.00%	11 14.70%
Q19-8. Accessibility of arts & cultural centers/facilities	16 20.50%	28 35.90%	19 24.40%	15 19.20%
Q19-9. Variety of library materials	17 23.30%	32 43.80%	14 19.20%	10 13.70%
Q19-10. Appearance/maintenance of libraries/facilities	20 25.60%	35 44.90%	17 21.80%	6 7.70%
Q19-11. Accessibility of City facilities/services for persons with disabilities	10 15.20%	24 36.40%	19 28.80%	13 19.70%
Q19-12. Variety of arts & cultural programs	12 15.20%	32 40.50%	23 29.10%	12 15.20%
Q19-13. Services that seek to reduce racial & ethnic disparities	7 9.70%	15 20.80%	14 19.40%	36 50.00%

**CITY COUNCIL DISTRICT 8**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	57	57.00%
No	43	43.00%
Total	100	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=57)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	20 35.70%	22 39.30%	8 14.30%	6 10.70%
Q20a-2. Responsiveness	18 32.70%	16 29.10%	11 20.00%	10 18.20%
Q20a-3. Courtesy	22 39.30%	20 35.70%	8 14.30%	6 10.70%
Q20a-4. Overall	21 37.50%	19 33.90%	10 17.90%	6 10.70%

**CITY COUNCIL DISTRICT 8**

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=100)

	<u>Strongly agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	<u>Strongly disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	3 3.30%	15 16.70%	29 32.20%	19 21.10%	24 26.70%
Q21-2. I am pleased with overall direction that City of Dallas is taking	2 2.20%	19 21.10%	29 32.20%	23 25.60%	17 18.90%
Q21-3. City of Dallas government welcomes resident involvement	5 6.30%	16 20.00%	33 41.30%	14 17.50%	12 15.00%
Q21-4. City of Dallas government listens to a diverse range of people	6 7.70%	17 21.80%	22 28.20%	19 24.40%	14 17.90%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	2 2.60%	21 27.30%	40 51.90%	6 7.80%	8 10.40%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	5 6.30%	14 17.50%	41 51.30%	8 10.00%	12 15.00%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	5 6.50%	12 15.60%	29 37.70%	18 23.40%	13 16.90%

**District**

<u>District</u>	<u>Number</u>	<u>Percent</u>
<u>8</u>	<u>100</u>	<u>100.00%</u>
Total	100	100.00%

Missing Cases = 0  
Response Percent = 100.0 %

## CITY COUNCIL DISTRICT 9

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=122)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	19 15.60%	62 50.80%	37 30.30%	4 3.30%
Q1-2. Your neighborhood as a place to live	40 32.80%	57 46.70%	23 18.90%	2 1.60%
Q1-3. Dallas as a place to raise children	18 17.10%	45 42.90%	27 25.70%	15 14.30%
Q1-4. Dallas as a place to work	35 30.70%	55 48.20%	22 19.30%	2 1.80%
Q1-5. Dallas as a place to retire	15 13.40%	31 27.70%	37 33.00%	29 25.90%
Q1-6. Dallas as a place to do business	42 40.40%	45 43.30%	16 15.40%	1 1.00%
Q1-7. Dallas as an equitable City	12 11.00%	36 33.00%	35 32.10%	26 23.90%
Q1-8. Quality of economic development in Dallas	27 23.50%	38 33.00%	35 30.40%	15 13.00%
Q1-9. Quality of public schools in Dallas	9 8.30%	22 20.20%	43 39.40%	35 32.10%
Q1-10. Overall quality of life in Dallas	17 13.90%	61 50.00%	42 34.40%	2 1.60%

**CITY COUNCIL DISTRICT 9**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

(N=122)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q2-1. Sense of community	13 10.80%	42 35.00%	41 34.20%	24 20.00%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	11 9.30%	43 36.40%	46 39.00%	18 15.30%
Q2-3. Opportunities to attend arts & cultural events	49 40.50%	50 41.30%	18 14.90%	4 3.30%
Q2-4. Air quality	5 4.20%	42 35.00%	45 37.50%	28 23.30%
Q2-5. Access to affordable, quality housing	2 1.70%	17 14.80%	43 37.40%	53 46.10%
Q2-6. Access to affordable, quality child care	2 2.70%	11 15.10%	29 39.70%	31 42.50%
Q2-7. Access to affordable, quality health care	19 16.50%	30 26.10%	36 31.30%	30 26.10%
Q2-8. Access to affordable, quality food	24 20.20%	50 42.00%	30 25.20%	15 12.60%
Q2-9. Access to living-wage jobs	14 12.70%	41 37.30%	31 28.20%	24 21.80%
Q2-10. Access to quality education	20 17.50%	35 30.70%	38 33.30%	21 18.40%
Q2-11. Ease of car travel in Dallas	7 5.70%	30 24.60%	51 41.80%	34 27.90%
Q2-12. Ease of bus travel in Dallas	3 4.00%	17 22.70%	22 29.30%	33 44.00%
Q2-13. Ease of rail travel in Dallas	6 7.10%	19 22.60%	27 32.10%	32 38.10%
Q2-14. Ease of air travel in Dallas	39 36.10%	49 45.40%	17 15.70%	3 2.80%
Q2-15. Ease of bicycle travel in Dallas	4 4.00%	31 31.00%	33 33.00%	32 32.00%
Q2-16. Ease of walking in Dallas	6 5.10%	31 26.50%	34 29.10%	46 39.30%
Q2-17. Overall image/reputation of Dallas	14 11.80%	49 41.20%	43 36.10%	13 10.90%



## CITY COUNCIL DISTRICT 9

### Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	18	14.80%
Openness & acceptance of community towards people of diverse backgrounds	29	23.80%
Opportunities to attend arts & cultural events	9	7.40%
Air quality	21	17.20%
Access to affordable, quality housing	65	53.30%
Access to affordable, quality child care	16	13.10%
Access to affordable, quality health care	31	25.40%
Access to affordable, quality food	18	14.80%
Access to living-wage jobs	30	24.60%
Access to quality education	30	24.60%
Ease of car travel in Dallas	25	20.50%
Ease of bus travel in Dallas	4	3.30%
Ease of rail travel in Dallas	13	10.70%
Ease of bicycle travel in Dallas	8	6.60%
Ease of walking in Dallas	16	13.10%
Overall image/reputation of Dallas	15	12.30%
<u>None chosen</u>	<u>5</u>	<u>4.10%</u>
Total	353	

**CITY COUNCIL DISTRICT 9**

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=122)

	Much too <u>slow</u>	<u>Too slow</u>	<u>About right</u>	<u>Too fast</u>	Much too <u>fast</u>
Q4-1. Population growth	1 0.90%	0 0.00%	34 30.10%	43 38.10%	35 31.00%
Q4-2. Retail growth (stores, restaurants, etc.)	2 1.80%	12 11.00%	73 67.00%	10 9.20%	12 11.00%
Q4-3. Job growth	8 8.10%	31 31.30%	58 58.60%	2 2.00%	0 0.00%

**CITY COUNCIL DISTRICT 9**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=122)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	0 0.00%	7 5.80%	54 44.60%	60 49.60%
Q5-2. Drugs	4 3.60%	11 9.80%	47 42.00%	50 44.60%
Q5-3. High weeds	27 23.90%	47 41.60%	29 25.70%	10 8.80%
Q5-4. Noise	15 12.80%	47 40.20%	38 32.50%	17 14.50%
Q5-5. Blighted buildings	8 7.80%	46 45.10%	37 36.30%	11 10.80%
Q5-6. Homelessness	1 0.80%	7 5.80%	23 19.00%	90 74.40%
Q5-7. Environmental hazard(s), air quality & toxic waste	5 4.50%	30 27.30%	45 40.90%	30 27.30%
Q5-8. Loose dogs & unrestrained pets	13 11.20%	55 47.40%	34 29.30%	14 12.10%
Q5-9. Litter	3 2.50%	37 30.80%	43 35.80%	37 30.80%
Q5-10. Infrastructure/streets	1 0.80%	15 12.50%	37 30.80%	67 55.80%
Q5-11. Aggressive solicitation/panhandling	9 7.60%	24 20.30%	47 39.80%	38 32.20%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	13 11.50%	24 21.20%	47 41.60%	29 25.70%
Q5-13. Racial & ethnic inequities	13 11.60%	27 24.10%	41 36.60%	31 27.70%
Q5-14. Other	0 0.00%	0 0.00%	1 6.70%	14 93.30%

**CITY COUNCIL DISTRICT 9**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=122)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	53 43.40%	49 40.20%	15 12.30%	5 4.10%	0 0.00%
Q6-2. In your neighborhood after dark	19 15.70%	46 38.00%	33 27.30%	18 14.90%	5 4.10%
Q6-3. In Dallas downtown area during the day	11 9.60%	61 53.50%	31 27.20%	9 7.90%	2 1.80%
Q6-4. In Dallas downtown area after dark	1 0.90%	11 10.10%	32 29.40%	39 35.80%	26 23.90%
Q6-5. In Dallas restaurant/retail areas during the day	35 29.70%	58 49.20%	22 18.60%	3 2.50%	0 0.00%
Q6-6. In Dallas restaurant/retail areas after dark	7 6.00%	47 40.50%	40 34.50%	19 16.40%	3 2.60%
Q6-7. In Dallas parks during the day	26 22.20%	66 56.40%	14 12.00%	10 8.50%	1 0.90%
Q6-8. In Dallas parks after dark	2 1.80%	7 6.40%	30 27.30%	50 45.50%	21 19.10%
Q6-9. From violent crime (rape, assault, robbery)	4 3.40%	23 19.70%	47 40.20%	29 24.80%	14 12.00%
Q6-10. From property crime (burglary, theft)	2 1.70%	14 11.70%	41 34.20%	43 35.80%	20 16.70%
Q6-11. From fire	22 18.80%	59 50.40%	33 28.20%	1 0.90%	2 1.70%

## CITY COUNCIL DISTRICT 9

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=120)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q7-1. Ambulance/emergency medical services	9 69.20%	3 23.10%	1 7.70%	0 0.00%
Q7-2. Art & cultural programs/facilities	24 34.30%	36 51.40%	7 10.00%	3 4.30%
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	2 5.90%	12 35.30%	15 44.10%	5 14.70%
Q7-4. Customer service provided by City employees	10 23.80%	18 42.90%	8 19.00%	6 14.30%
Q7-5. Drinking water	11 14.50%	41 53.90%	19 25.00%	5 6.60%
Q7-6. Fire services	3 50.00%	2 33.30%	1 16.70%	0 0.00%
Q7-7. Solid waste services (e.g., garbage & recycling collection)	28 28.30%	44 44.40%	22 22.20%	5 5.10%
Q7-8. Land use, planning, & zoning	0 0.00%	1 9.10%	2 18.20%	8 72.70%
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	0 0.00%	10 21.70%	18 39.10%	18 39.10%
Q7-10. Park & recreation system	17 22.40%	47 61.80%	9 11.80%	3 3.90%
Q7-11. Police services	3 14.30%	7 33.30%	6 28.60%	5 23.80%
Q7-12. Public information services	4 17.40%	8 34.80%	8 34.80%	3 13.00%
	27	22	4	1

## CITY COUNCIL DISTRICT 9

Q7-13. Public library services	50.00%	40.70%	7.40%	1.90%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	14 20.60%	38 55.90%	11 16.20%	5 7.40%
Q7-15. Storm drainage	6 12.50%	17 35.40%	21 43.80%	4 8.30%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	1 1.50%	20 29.90%	24 35.80%	22 32.80%
Q7-17. Dallas Love Field Airport	25 45.50%	27 49.10%	3 5.50%	0 0.00%
Q7-18. Municipal court services	3 25.00%	3 25.00%	3 25.00%	3 25.00%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	0 0.00%	7 53.80%	3 23.10%	3 23.10%
Q7-20. 311/service request process (call to report problem)	8 18.20%	21 47.70%	12 27.30%	3 6.80%
Q7-21. Animal services	3 17.60%	7 41.20%	5 29.40%	2 11.80%

## CITY COUNCIL DISTRICT 9

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	23	18.90%
Art & cultural programs/facilities	7	5.70%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	17	13.90%
Customer service provided by City employees	14	11.50%
Drinking water	24	19.70%
Fire services	17	13.90%
Solid waste services (e.g., garbage & recycling collection)	14	11.50%
Land use, planning, & zoning	24	19.70%
Maintenance of infrastructure (e.g., City streets & sidewalks)	70	57.40%
Park & recreation system	28	23.00%
Police services	58	47.50%
Public information services	7	5.70%
Public library services	14	11.50%
Sewer services (e.g. sanitary sewer/wastewater)	2	1.60%
Storm drainage	10	8.20%
Traffic management (traffic signals, traffic flow, signs, parking)	50	41.00%
Dallas Love Field Airport	2	1.60%
Municipal court services	2	1.60%
Social services (community centers, child care programs, homeless programs, senior programs)	36	29.50%
311/service request process (call to report problem)	6	4.90%
Animal services	10	8.20%
<u>None chosen</u>	<u>10</u>	<u>8.20%</u>
Total	445	

**CITY COUNCIL DISTRICT 9****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=122)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	2 1.80%	28 24.60%	49 43.00%	35 30.70%
Q9-2. Traffic enforcement	2 1.70%	28 24.30%	39 33.90%	46 40.00%
Q9-3. Efforts by police to fight crime in your neighborhood	6 5.80%	37 35.60%	32 30.80%	29 27.90%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	4 3.90%	37 36.30%	37 36.30%	24 23.50%
Q9-5. Response time of police to emergency calls	3 3.70%	18 22.00%	26 31.70%	35 42.70%
Q9-6. Response time of fire to structure fires	20 34.50%	28 48.30%	10 17.20%	0 0.00%
Q9-7. Response time of fire to medical emergencies	23 41.10%	19 33.90%	13 23.20%	1 1.80%
Q9-8. Fire prevention & education	6 9.00%	33 49.30%	20 29.90%	8 11.90%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	4 12.50%	7 21.90%	16 50.00%	5 15.60%
Q9-10. Mental health programs	0 0.00%	4 6.00%	18 26.90%	45 67.20%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	1 2.50%	20 50.00%	13 32.50%	6 15.00%



## CITY COUNCIL DISTRICT 9

### Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	44	36.10%
Traffic enforcement	20	16.40%
Efforts by police to fight crime in your neighborhood	27	22.10%
Efforts by police to effectively deal with problems in your neighborhood	20	16.40%
Response time of police to emergency calls	37	30.30%
Response time of fire to structure fires	5	4.10%
Response time of fire to medical emergencies	8	6.60%
Fire prevention & education	2	1.60%
Prevention programs for youth (PALS, after-school programming, etc.)	18	14.80%
Mental health programs	48	39.30%
Quality of disaster response programs (Community Emergency Response Team)	3	2.50%
<u>None chosen</u>	<u>6</u>	<u>4.90%</u>
Total	238	

**CITY COUNCIL DISTRICT 9**

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=122)	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	24 21.10%	68 59.60%	19 16.70%	3 2.60%
Q11-2. Recreation programs or classes	7 9.50%	39 52.70%	25 33.80%	3 4.10%
Q11-3. Range/variety of recreation programs & classes	8 12.30%	34 52.30%	16 24.60%	7 10.80%
Q11-4. Recreation centers/facilities	13 14.60%	48 53.90%	24 27.00%	4 4.50%
Q11-5. Accessibility of parks	30 26.80%	61 54.50%	15 13.40%	6 5.40%
Q11-6. Accessibility of recreation centers/facilities	18 20.00%	51 56.70%	16 17.80%	5 5.60%
Q11-7. Appearance/maintenance of parks	25 21.90%	63 55.30%	24 21.10%	2 1.80%
Q11-8. Appearance/maintenance of recreation centers/ facilities	14 15.70%	54 60.70%	17 19.10%	4 4.50%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	11 12.20%	51 56.70%	23 25.60%	5 5.60%
Q11-10. Walking trails in City	21 18.80%	56 50.00%	24 21.40%	11 9.80%
Q11-11. Outdoor swimming facilities	10 13.90%	30 41.70%	19 26.40%	13 18.10%
Q11-12. Ease of registering for City recreation programs/ events	9 16.40%	22 40.00%	16 29.10%	8 14.50%
Q11-13. City golf courses	9 18.40%	30 61.20%	9 18.40%	1 2.00%

**CITY COUNCIL DISTRICT 9****Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	58	47.50%
Recreation programs or classes	20	16.40%
Range/variety of recreation programs & classes	26	21.30%
Recreation centers/facilities	32	26.20%
Accessibility of parks	23	18.90%
Accessibility of recreation centers/facilities	11	9.00%
Appearance/maintenance of parks	46	37.70%
Appearance/maintenance of recreation centers/facilities	16	13.10%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	20	16.40%
Walking trails in City	44	36.10%
Outdoor swimming facilities	21	17.20%
Ease of registering for City recreation programs/events	11	9.00%
City golf courses	6	4.90%
<u>None chosen</u>	<u>9</u>	<u>7.40%</u>
Total	343	

**CITY COUNCIL DISTRICT 9**

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

(N=122)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	0	10	18	31
Q13-1. Enforcement of multi-family building conditions	0.00%	16.90%	30.50%	52.50%
Q13-2. Enforcement of mowing of weeds & high grass on private property	3 3.60%	28 33.30%	35 41.70%	18 21.40%
Q13-3. Enforcement of blighted residential properties	0 0.00%	14 20.60%	30 44.10%	24 35.30%
Q13-4. Enforcement of sign regulations	2 3.10%	17 26.60%	28 43.80%	17 26.60%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	1 1.70%	16 27.10%	24 40.70%	18 30.50%
Q13-6. Enforcement of bulk/brush trash violations	6 7.40%	31 38.30%	26 32.10%	18 22.20%
Q13-7. Enforcement of litter on private property	2 2.80%	20 27.80%	30 41.70%	20 27.80%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	8 10.30%	30 38.50%	23 29.50%	17 21.80%
Q13-9. Enforcement of food safety in restaurants	8 12.10%	38 57.60%	11 16.70%	9 13.60%
Q13-10. Enforcement of yard parking regulations in your neighborhood	4 5.80%	32 46.40%	17 24.60%	16 23.20%

**CITY COUNCIL DISTRICT 9**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	49	40.20%
Enforcement of mowing of weeds & high grass on private property	13	10.70%
Enforcement of blighted residential properties	37	30.30%
Enforcement of sign regulations	9	7.40%
City efforts to remove junk motor vehicles (inoperative) on private property	13	10.70%
Enforcement of bulk/brush trash violations	8	6.60%
Enforcement of litter on private property	9	7.40%
City efforts to survey & abate mosquitos carrying viruses	32	26.20%
Enforcement of food safety in restaurants	38	31.10%
Enforcement of yard parking regulations in your neighborhood	10	8.20%
<u>None chosen</u>	<u>12</u>	<u>9.80%</u>
Total	230	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=122)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	48 41.00%	48 41.00%	13 11.10%	8 6.80%
Q15-2. Recycling	37 32.50%	45 39.50%	25 21.90%	7 6.10%
Q15-3. Yard waste pickup	32 31.70%	43 42.60%	15 14.90%	11 10.90%
Q15-4. Bulk trash pickup	40 35.40%	49 43.40%	15 13.30%	9 8.00%
Q15-5. Household hazardous waste disposal	16 21.90%	26 35.60%	18 24.70%	13 17.80%

**CITY COUNCIL DISTRICT 9**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	73	59.80%
Recycling	59	48.40%
Yard waste pickup	14	11.50%
Bulk trash pickup	45	36.90%
Household hazardous waste disposal	34	27.90%
<u>None chosen</u>	<u>9</u>	<u>7.40%</u>
Total	234	

**CITY COUNCIL DISTRICT 9****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=122)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	1 0.80%	27 22.70%	48 40.30%	43 36.10%
Q17-2. Maintenance & repair of streets in your neighborhood	2 1.70%	23 19.50%	46 39.00%	47 39.80%
Q17-3. Street striping	2 1.90%	20 18.50%	48 44.40%	38 35.20%
Q17-4. Street cleaning	4 3.70%	28 25.70%	37 33.90%	40 36.70%
Q17-5. Street lighting	5 4.20%	39 32.80%	49 41.20%	26 21.80%
Q17-6. Traffic signs & signal operations	8 6.80%	46 39.30%	35 29.90%	28 23.90%
Q17-7. Sidewalk maintenance	0 0.00%	19 16.40%	46 39.70%	51 44.00%
Q17-8. Alley maintenance	0 0.00%	14 13.60%	31 30.10%	58 56.30%
Q17-9. Curbs & gutters	2 1.80%	33 29.70%	50 45.00%	26 23.40%
Q17-10. Bike lanes in City (shared, protected & multi-use)	4 4.20%	27 28.40%	36 37.90%	28 29.50%

**CITY COUNCIL DISTRICT 9**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	70	57.40%
Maintenance & repair of streets in your neighborhood	47	38.50%
Street striping	10	8.20%
Street cleaning	8	6.60%
Street lighting	15	12.30%
Traffic signs & signal operations	28	23.00%
Sidewalk maintenance	19	15.60%
Alley maintenance	13	10.70%
Bike lanes in City (shared, protected & multi-use)	18	14.80%
<u>None chosen</u>	<u>7</u>	<u>5.70%</u>
Total	235	



**CITY COUNCIL DISTRICT 9**

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=122)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	1 1.70%	19 32.20%	21 35.60%	18 30.50%
Q19-2. Services to youth	2 3.80%	16 30.80%	20 38.50%	14 26.90%
Q19-3. Services to low-income people	1 1.60%	10 15.90%	23 36.50%	29 46.00%
Q19-4. Services to homeless residents	1 1.40%	7 9.70%	15 20.80%	49 68.10%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	0 0.00%	4 10.30%	20 51.30%	15 38.50%
Q19-6. Variety of arts & cultural programs	25 24.30%	52 50.50%	22 21.40%	4 3.90%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	26 25.70%	54 53.50%	17 16.80%	4 4.00%
Q19-8. Accessibility of arts & cultural centers/facilities	21 22.60%	46 49.50%	21 22.60%	5 5.40%
Q19-9. Variety of library materials	29 31.20%	45 48.40%	16 17.20%	3 3.20%
Q19-10. Appearance/maintenance of libraries/facilities	31 32.30%	48 50.00%	14 14.60%	3 3.10%
Q19-11. Accessibility of City facilities/services for persons with disabilities	5 8.50%	31 52.50%	16 27.10%	7 11.90%
Q19-12. Variety of arts & cultural programs	22 22.90%	58 60.40%	14 14.60%	2 2.10%
Q19-13. Services that seek to reduce racial & ethnic disparities	6 10.30%	16 27.60%	23 39.70%	13 22.40%

**CITY COUNCIL DISTRICT 9**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	78	63.90%
No	44	36.10%
Total	122	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=78)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	24 30.80%	35 44.90%	10 12.80%	9 11.50%
Q20a-2. Responsiveness	24 31.60%	28 36.80%	14 18.40%	10 13.20%
Q20a-3. Courtesy	33 42.30%	28 35.90%	11 14.10%	6 7.70%
Q20a-4. Overall	25 32.10%	33 42.30%	13 16.70%	7 9.00%

## CITY COUNCIL DISTRICT 9

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=122)

	Strongly <u>agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	Strongly <u>disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	6 5.20%	27 23.30%	36 31.00%	25 21.60%	22 19.00%
Q21-2. I am pleased with overall direction that City of Dallas is taking	10 8.50%	34 28.80%	39 33.10%	18 15.30%	17 14.40%
Q21-3. City of Dallas government welcomes resident involvement	4 3.90%	29 28.40%	34 33.30%	24 23.50%	11 10.80%
Q21-4. City of Dallas government listens to a diverse range of people	7 7.90%	21 23.60%	27 30.30%	20 22.50%	14 15.70%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	6 6.60%	28 30.80%	34 37.40%	16 17.60%	7 7.70%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	5 5.30%	21 22.30%	35 37.20%	20 21.30%	13 13.80%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	6 6.70%	17 18.90%	40 44.40%	21 23.30%	6 6.70%

## CITY COUNCIL DISTRICT 10

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	8 7.20%	70 63.10%	28 25.20%	5 4.50%
Q1-2. Your neighborhood as a place to live	35 31.50%	57 51.40%	16 14.40%	3 2.70%
Q1-3. Dallas as a place to raise children	11 10.60%	49 47.10%	34 32.70%	10 9.60%
Q1-4. Dallas as a place to work	36 33.00%	58 53.20%	14 12.80%	1 0.90%
Q1-5. Dallas as a place to retire	8 7.50%	23 21.70%	42 39.60%	33 31.10%
Q1-6. Dallas as a place to do business	35 33.30%	52 49.50%	16 15.20%	2 1.90%
Q1-7. Dallas as an equitable City	6 5.80%	35 34.00%	47 45.60%	15 14.60%
Q1-8. Quality of economic development in Dallas	17 16.00%	53 50.00%	27 25.50%	9 8.50%
Q1-9. Quality of public schools in Dallas	2 1.90%	28 27.20%	35 34.00%	38 36.90%
Q1-10. Overall quality of life in Dallas	5 4.50%	68 61.30%	34 30.60%	4 3.60%

**CITY COUNCIL DISTRICT 10**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without**

**"don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	4	51	46	10
Q2-1. Sense of community	3.60%	45.90%	41.40%	9.00%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	11 10.20%	42 38.90%	44 40.70%	11 10.20%
Q2-3. Opportunities to attend arts & cultural events	38 34.50%	57 51.80%	14 12.70%	1 0.90%
Q2-4. Air quality	3 2.70%	41 37.30%	55 50.00%	11 10.00%
Q2-5. Access to affordable, quality housing	2 1.90%	19 17.90%	44 41.50%	41 38.70%
Q2-6. Access to affordable, quality child care	2 2.60%	13 17.10%	29 38.20%	32 42.10%
Q2-7. Access to affordable, quality health care	19 17.30%	43 39.10%	26 23.60%	22 20.00%
Q2-8. Access to affordable, quality food	15 13.50%	63 56.80%	26 23.40%	7 6.30%
Q2-9. Access to living-wage jobs	6 6.10%	50 50.50%	32 32.30%	11 11.10%
Q2-10. Access to quality education	8 7.70%	48 46.20%	34 32.70%	14 13.50%
Q2-11. Ease of car travel in Dallas	6 5.50%	25 22.70%	49 44.50%	30 27.30%
Q2-12. Ease of bus travel in Dallas	4 6.20%	14 21.50%	23 35.40%	24 36.90%
Q2-13. Ease of rail travel in Dallas	6 7.30%	25 30.50%	28 34.10%	23 28.00%
Q2-14. Ease of air travel in Dallas	37 34.90%	53 50.00%	12 11.30%	4 3.80%
Q2-15. Ease of bicycle travel in Dallas	3 3.80%	16 20.50%	35 44.90%	24 30.80%
Q2-16. Ease of walking in Dallas	4 4.00%	23 22.80%	40 39.60%	34 33.70%
Q2-17. Overall image/reputation of Dallas	5 4.60%	58 53.20%	43 39.40%	3 2.80%

**CITY COUNCIL DISTRICT 10**

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	18	16.20%
Openness & acceptance of community towards people of diverse backgrounds	15	13.50%
Opportunities to attend arts & cultural events	7	6.30%
Air quality	13	11.70%
Access to affordable, quality housing	56	50.50%
Access to affordable, quality child care	13	11.70%
Access to affordable, quality health care	20	18.00%
Access to affordable, quality food	14	12.60%
Access to living-wage jobs	39	35.10%
Access to quality education	38	34.20%
Ease of car travel in Dallas	27	24.30%
Ease of bus travel in Dallas	4	3.60%
Ease of rail travel in Dallas	11	9.90%
Ease of air travel in Dallas	2	1.80%
Ease of bicycle travel in Dallas	2	1.80%
Ease of walking in Dallas	15	13.50%
Overall image/reputation of Dallas	17	15.30%
<u>None chosen</u>	<u>5</u>	<u>4.50%</u>
Total	316	

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=111)

	Much too slow	Too slow	About right	Too fast	Much too fast
Q4-1. Population growth	0 0.00%	3 2.80%	30 28.30%	51 48.10%	22 20.80%
Q4-2. Retail growth (stores, restaurants, etc.)	3 2.90%	21 20.00%	68 64.80%	10 9.50%	3 2.90%
Q4-3. Job growth	5 5.20%	25 25.80%	64 66.00%	3 3.10%	0 0.00%

**CITY COUNCIL DISTRICT 10**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=111)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	2 1.90%	5 4.60%	32 29.60%	69 63.90%
Q5-2. Drugs	4 3.80%	6 5.70%	35 33.30%	60 57.10%
Q5-3. High weeds	16 15.20%	49 46.70%	32 30.50%	8 7.60%
Q5-4. Noise	9 8.50%	52 49.10%	35 33.00%	10 9.40%
Q5-5. Blighted buildings	5 5.10%	40 40.80%	37 37.80%	16 16.30%
Q5-6. Homelessness	0 0.00%	2 1.90%	29 26.90%	77 71.30%
Q5-7. Environmental hazard(s), air quality & toxic waste	5 4.70%	31 29.20%	56 52.80%	14 13.20%
Q5-8. Loose dogs & unrestrained pets	18 17.00%	51 48.10%	25 23.60%	12 11.30%
Q5-9. Litter	4 3.70%	36 33.30%	45 41.70%	23 21.30%
Q5-10. Infrastructure/streets	1 0.90%	17 15.50%	45 40.90%	47 42.70%
Q5-11. Aggressive solicitation/panhandling	4 3.70%	19 17.40%	32 29.40%	54 49.50%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	19 17.60%	26 24.10%	33 30.60%	30 27.80%
Q5-13. Racial & ethnic inequities	12 11.50%	22 21.20%	42 40.40%	28 26.90%
Q5-14. Other	0 0.00%	0 0.00%	5 35.70%	9 64.30%

**CITY COUNCIL DISTRICT 10**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=111)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	39 35.50%	50 45.50%	15 13.60%	6 5.50%	0 0.00%
Q6-2. In your neighborhood after dark	8 7.30%	46 41.80%	24 21.80%	28 25.50%	4 3.60%
Q6-3. In Dallas downtown area during the day	11 10.70%	52 50.50%	26 25.20%	13 12.60%	1 1.00%
Q6-4. In Dallas downtown area after dark	2 2.00%	7 7.10%	24 24.20%	49 49.50%	17 17.20%
Q6-5. In Dallas restaurant/retail areas during the day	23 21.10%	61 56.00%	21 19.30%	4 3.70%	0 0.00%
Q6-6. In Dallas restaurant/retail areas after dark	7 6.50%	31 29.00%	42 39.30%	26 24.30%	1 0.90%
Q6-7. In Dallas parks during the day	17 16.00%	61 57.50%	23 21.70%	4 3.80%	1 0.90%
Q6-8. In Dallas parks after dark	2 2.00%	6 5.90%	22 21.80%	50 49.50%	21 20.80%
Q6-9. From violent crime (rape, assault, robbery)	3 2.80%	17 15.90%	40 37.40%	34 31.80%	13 12.10%
Q6-10. From property crime (burglary, theft)	0 0.00%	18 16.40%	22 20.00%	47 42.70%	23 20.90%
Q6-11. From fire	19 17.40%	65 59.60%	24 22.00%	1 0.90%	0 0.00%



## CITY COUNCIL DISTRICT 10

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=107)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	6	13	0	0
Q7-1. Ambulance/emergency medical services	31.60%	68.40%	0.00%	0.00%
	23	29	5	1
Q7-2. Art & cultural programs/facilities	39.70%	50.00%	8.60%	1.70%
	3	8	9	8
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	10.70%	28.60%	32.10%	28.60%
	5	16	13	5
Q7-4. Customer service provided by City employees	12.80%	41.00%	33.30%	12.80%
	20	42	10	1
Q7-5. Drinking water	27.40%	57.50%	13.70%	1.40%
	2	3	0	0
Q7-6. Fire services	40.00%	60.00%	0.00%	0.00%
	23	40	20	3
Q7-7. Solid waste services (e.g., garbage & recycling collection)	26.70%	46.50%	23.30%	3.50%
	0	5	2	2
Q7-8. Land use, planning, & zoning	0.00%	55.60%	22.20%	22.20%
	1	5	24	8
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	2.60%	13.20%	63.20%	21.10%
	8	38	9	1
Q7-10. Park & recreation system	14.30%	67.90%	16.10%	1.80%
	2	9	8	5
Q7-11. Police services	8.30%	37.50%	33.30%	20.80%
	2	11	7	0
Q7-12. Public information services	10.00%	55.00%	35.00%	0.00%
	28	17	1	0

**CITY COUNCIL DISTRICT 10**

Q7-13. Public library services	60.90%	37.00%	2.20%	0.00%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	16 23.90%	43 64.20%	7 10.40%	1 1.50%
Q7-15. Storm drainage	6 14.30%	24 57.10%	11 26.20%	1 2.40%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	5 7.90%	22 34.90%	25 39.70%	11 17.50%
Q7-17. Dallas Love Field Airport	27 46.60%	28 48.30%	3 5.20%	0 0.00%
Q7-18. Municipal court services	2 16.70%	4 33.30%	6 50.00%	0 0.00%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	2 18.20%	2 18.20%	5 45.50%	2 18.20%
Q7-20. 311/service request process (call to report problem)	6 14.60%	13 31.70%	17 41.50%	5 12.20%
Q7-21. Animal services	3 27.30%	3 27.30%	5 45.50%	0 0.00%

## CITY COUNCIL DISTRICT 10

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	23	20.70%
Art & cultural programs/facilities	9	8.10%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	28	25.20%
Customer service provided by City employees	12	10.80%
Drinking water	23	20.70%
Fire services	19	17.10%
Solid waste services (e.g., garbage & recycling collection)	16	14.40%
Land use, planning, & zoning	17	15.30%
Maintenance of infrastructure (e.g., City streets & sidewalks)	68	61.30%
Park & recreation system	19	17.10%
Police services	69	62.20%
Public information services	4	3.60%
Public library services	11	9.90%
Sewer services (e.g. sanitary sewer/wastewater)	6	5.40%
Storm drainage	3	2.70%
Traffic management (traffic signals, traffic flow, signs, parking)	35	31.50%
Dallas Love Field Airport	2	1.80%
Municipal court services	4	3.60%
Social services (community centers, child care programs, homeless programs, senior programs)	31	27.90%
311/service request process (call to report problem)	10	9.00%
Animal services	4	3.60%
<u>None chosen</u>	<u>5</u>	<u>4.50%</u>
Total	418	

**CITY COUNCIL DISTRICT 10****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	0 0.00%	21 19.80%	53 50.00%	32 30.20%
Q9-2. Traffic enforcement	1 0.90%	32 29.90%	44 41.10%	30 28.00%
Q9-3. Efforts by police to fight crime in your neighborhood	5 5.20%	31 32.00%	36 37.10%	25 25.80%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	6 6.50%	29 31.20%	33 35.50%	25 26.90%
Q9-5. Response time of police to emergency calls	4 5.20%	18 23.40%	18 23.40%	37 48.10%
Q9-6. Response time of fire to structure fires	15 27.30%	29 52.70%	7 12.70%	4 7.30%
Q9-7. Response time of fire to medical emergencies	18 29.50%	33 54.10%	6 9.80%	4 6.60%
Q9-8. Fire prevention & education	3 6.40%	15 31.90%	18 38.30%	11 23.40%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	0 0.00%	13 38.20%	14 41.20%	7 20.60%
Q9-10. Mental health programs	0 0.00%	1 1.60%	21 32.80%	42 65.60%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	2 5.30%	17 44.70%	13 34.20%	6 15.80%

## CITY COUNCIL DISTRICT 10

### Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	65	58.60%
Traffic enforcement	19	17.10%
Efforts by police to fight crime in your neighborhood	19	17.10%
Efforts by police to effectively deal with problems in your neighborhood	18	16.20%
Response time of police to emergency calls	36	32.40%
Response time of fire to structure fires	4	3.60%
Response time of fire to medical emergencies	5	4.50%
Fire prevention & education	1	0.90%
Prevention programs for youth (PALS, after-school programming, etc.)	8	7.20%
Mental health programs	35	31.50%
Quality of disaster response programs (Community Emergency Response Team)	3	2.70%
<u>None chosen</u>	<u>4</u>	<u>3.60%</u>
Total	217	

**CITY COUNCIL DISTRICT 10****Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	16 15.20%	69 65.70%	20 19.00%	0 0.00%
Q11-2. Recreation programs or classes	4 5.80%	40 58.00%	20 29.00%	5 7.20%
Q11-3. Range/variety of recreation programs & classes	2 2.90%	37 53.60%	24 34.80%	6 8.70%
Q11-4. Recreation centers/facilities	4 5.00%	49 61.30%	23 28.80%	4 5.00%
Q11-5. Accessibility of parks	16 16.00%	56 56.00%	26 26.00%	2 2.00%
Q11-6. Accessibility of recreation centers/facilities	8 9.20%	52 59.80%	22 25.30%	5 5.70%
Q11-7. Appearance/maintenance of parks	15 14.70%	61 59.80%	20 19.60%	6 5.90%
Q11-8. Appearance/maintenance of recreation centers/ facilities	9 11.10%	46 56.80%	23 28.40%	3 3.70%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	9 11.10%	42 51.90%	26 32.10%	4 4.90%
Q11-10. Walking trails in City	13 13.40%	53 54.60%	20 20.60%	11 11.30%
Q11-11. Outdoor swimming facilities	4 7.70%	18 34.60%	17 32.70%	13 25.00%
Q11-12. Ease of registering for City recreation programs/events	3 7.10%	18 42.90%	14 33.30%	7 16.70%
Q11-13. City golf courses	3 8.10%	24 64.90%	7 18.90%	3 8.10%

**CITY COUNCIL DISTRICT 10****Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	48	43.20%
Recreation programs or classes	13	11.70%
Range/variety of recreation programs & classes	26	23.40%
Recreation centers/facilities	23	20.70%
Accessibility of parks	21	18.90%
Accessibility of recreation centers/facilities	10	9.00%
Appearance/maintenance of parks	39	35.10%
Appearance/maintenance of recreation centers/facilities	18	16.20%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	26	23.40%
Walking trails in City	41	36.90%
Outdoor swimming facilities	7	6.30%
Ease of registering for City recreation programs/events	10	9.00%
City golf courses	5	4.50%
<u>None chosen</u>	<u>13</u>	<u>11.70%</u>
Total	300	

**CITY COUNCIL DISTRICT 10**

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	1	7	30	35
Q13-1. Enforcement of multi-family building conditions	1.40%	9.60%	41.10%	47.90%
Q13-2. Enforcement of mowing of weeds & high grass on private property	5 6.30%	23 28.80%	36 45.00%	16 20.00%
Q13-3. Enforcement of blighted residential properties	0 0.00%	10 13.90%	33 45.80%	29 40.30%
Q13-4. Enforcement of sign regulations	2 2.80%	20 28.20%	34 47.90%	15 21.10%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	0 0.00%	14 25.50%	16 29.10%	25 45.50%
Q13-6. Enforcement of bulk/brush trash violations	5 6.80%	27 37.00%	26 35.60%	15 20.50%
Q13-7. Enforcement of litter on private property	1 1.50%	13 19.40%	27 40.30%	26 38.80%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	1 1.20%	36 44.40%	29 35.80%	15 18.50%
Q13-9. Enforcement of food safety in restaurants	5 6.50%	40 51.90%	25 32.50%	7 9.10%
Q13-10. Enforcement of yard parking regulations in your neighborhood	3 4.90%	27 44.30%	21 34.40%	10 16.40%



**CITY COUNCIL DISTRICT 10**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	48	43.20%
Enforcement of mowing of weeds & high grass on private property	19	17.10%
Enforcement of blighted residential properties	32	28.80%
Enforcement of sign regulations	2	1.80%
City efforts to remove junk motor vehicles (inoperative) on private property	10	9.00%
Enforcement of bulk/brush trash violations	14	12.60%
Enforcement of litter on private property	6	5.40%
City efforts to survey & abate mosquitos carrying viruses	28	25.20%
Enforcement of food safety in restaurants	36	32.40%
Enforcement of yard parking regulations in your neighborhood	7	6.30%
<u>None chosen</u>	<u>9</u>	<u>8.10%</u>
Total	211	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	33 30.30%	51 46.80%	21 19.30%	4 3.70%
Q15-1. Garbage collections	33 30.80%	41 38.30%	21 19.60%	12 11.20%
Q15-2. Recycling	27 28.70%	42 44.70%	21 22.30%	4 4.30%
Q15-3. Yard waste pickup	34 33.00%	52 50.50%	11 10.70%	6 5.80%
Q15-4. Bulk trash pickup	13	32	26	12
Q15-5. Household hazardous waste disposal	15.70%	38.60%	31.30%	14.50%

**CITY COUNCIL DISTRICT 10**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	67	60.40%
Recycling	53	47.70%
Yard waste pickup	16	14.40%
Bulk trash pickup	41	36.90%
Household hazardous waste disposal	26	23.40%
<u>None chosen</u>	<u>9</u>	<u>8.10%</u>
Total	212	

**CITY COUNCIL DISTRICT 10****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	2 1.90%	25 23.10%	45 41.70%	36 33.30%
Q17-2. Maintenance & repair of streets in your neighborhood	4 3.70%	35 32.10%	44 40.40%	26 23.90%
Q17-3. Street striping	2 1.90%	29 28.20%	37 35.90%	35 34.00%
Q17-4. Street cleaning	3 3.20%	28 29.50%	36 37.90%	28 29.50%
Q17-5. Street lighting	5 4.80%	43 41.00%	43 41.00%	14 13.30%
Q17-6. Traffic signs & signal operations	8 7.40%	56 51.90%	30 27.80%	14 13.00%
Q17-7. Sidewalk maintenance	2 1.90%	23 21.50%	48 44.90%	34 31.80%
Q17-8. Alley maintenance	2 2.10%	18 18.60%	32 33.00%	45 46.40%
Q17-9. Curbs & gutters	3 3.00%	28 27.70%	51 50.50%	19 18.80%
Q17-10. Bike lanes in City (shared, protected & multi-use)	4 5.10%	18 22.80%	28 35.40%	29 36.70%

**CITY COUNCIL DISTRICT 10**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	75	67.60%
Maintenance & repair of streets in your neighborhood	42	37.80%
Street striping	12	10.80%
Street cleaning	1	0.90%
Street lighting	16	14.40%
Traffic signs & signal operations	22	19.80%
Sidewalk maintenance	20	18.00%
Alley maintenance	10	9.00%
Curbs & gutters	1	0.90%
Bike lanes in City (shared, protected & multi-use)	10	9.00%
<u>None chosen</u>	<u>6</u>	<u>5.40%</u>
Total	215	

**CITY COUNCIL DISTRICT 10**

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	1 1.90%	12 23.10%	27 51.90%	12 23.10%
Q19-2. Services to youth	2 3.50%	17 29.80%	27 47.40%	11 19.30%
Q19-3. Services to low-income people	2 3.30%	13 21.70%	16 26.70%	29 48.30%
Q19-4. Services to homeless residents	1 1.30%	6 7.90%	13 17.10%	56 73.70%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	1 1.90%	5 9.30%	15 27.80%	33 61.10%
Q19-6. Variety of arts & cultural programs	22 24.40%	45 50.00%	20 22.20%	3 3.30%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	16 17.20%	61 65.60%	12 12.90%	4 4.30%
Q19-8. Accessibility of arts & cultural centers/facilities	14 14.90%	51 54.30%	24 25.50%	5 5.30%
Q19-9. Variety of library materials	19 20.90%	49 53.80%	18 19.80%	5 5.50%
Q19-10. Appearance/maintenance of libraries/facilities	20 20.40%	60 61.20%	14 14.30%	4 4.10%
Q19-11. Accessibility of City facilities/services for persons with disabilities	7 9.90%	33 46.50%	26 36.60%	5 7.00%
Q19-12. Variety of arts & cultural programs	19 21.80%	50 57.50%	14 16.10%	4 4.60%
Q19-13. Services that seek to reduce racial & ethnic disparities	3 4.80%	19 30.60%	16 25.80%	24 38.70%

**CITY COUNCIL DISTRICT 10**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	71	64.00%
No	40	36.00%
Total	111	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=71)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	25 35.70%	36 51.40%	6 8.60%	3 4.30%
Q20a-2. Responsiveness	20 28.60%	33 47.10%	8 11.40%	9 12.90%
Q20a-3. Courtesy	30 42.30%	28 39.40%	10 14.10%	3 4.20%
Q20a-4. Overall	22 31.40%	35 50.00%	8 11.40%	5 7.10%

## CITY COUNCIL DISTRICT 10

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=111)

	Strongly <u>agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	Strongly <u>disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	3 2.90%	36 34.30%	36 34.30%	20 19.00%	10 9.50%
Q21-2. I am pleased with overall direction that City of Dallas is taking	3 2.80%	35 33.00%	37 34.90%	22 20.80%	9 8.50%
Q21-3. City of Dallas government welcomes resident involvement	4 4.20%	28 29.50%	32 33.70%	22 23.20%	9 9.50%
Q21-4. City of Dallas government listens to a diverse range of people	4 4.40%	36 39.60%	23 25.30%	21 23.10%	7 7.70%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	3 3.70%	24 29.60%	33 40.70%	15 18.50%	6 7.40%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	2 2.40%	22 26.50%	29 34.90%	22 26.50%	8 9.60%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	1 1.10%	22 25.30%	28 32.20%	25 28.70%	11 12.60%

**CITY COUNCIL DISTRICT 11**

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	10 9.90%	52 51.50%	34 33.70%	5 5.00%
Q1-2. Your neighborhood as a place to live	32 32.30%	43 43.40%	19 19.20%	5 5.10%
Q1-3. Dallas as a place to raise children	7 7.50%	36 38.70%	32 34.40%	18 19.40%
Q1-4. Dallas as a place to work	25 25.80%	45 46.40%	24 24.70%	3 3.10%
Q1-5. Dallas as a place to retire	5 5.20%	31 32.30%	32 33.30%	28 29.20%
Q1-6. Dallas as a place to do business	22 24.70%	45 50.60%	17 19.10%	5 5.60%
Q1-7. Dallas as an equitable City	8 9.10%	21 23.90%	38 43.20%	21 23.90%
Q1-8. Quality of economic development in Dallas	12 12.80%	32 34.00%	33 35.10%	17 18.10%
Q1-9. Quality of public schools in Dallas	2 2.20%	17 18.90%	37 41.10%	34 37.80%
Q1-10. Overall quality of life in Dallas	9 8.90%	47 46.50%	35 34.70%	10 9.90%



**CITY COUNCIL DISTRICT 11**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q2-1. Sense of community	4 4.00%	28 28.00%	45 45.00%	23 23.00%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	13 13.30%	34 34.70%	33 33.70%	18 18.40%
Q2-3. Opportunities to attend arts & cultural events	26 26.00%	45 45.00%	25 25.00%	4 4.00%
Q2-4. Air quality	5 5.10%	34 34.30%	44 44.40%	16 16.20%
Q2-5. Access to affordable, quality housing	3 3.30%	16 17.60%	34 37.40%	38 41.80%
Q2-6. Access to affordable, quality child care	3 5.40%	9 16.10%	18 32.10%	26 46.40%
Q2-7. Access to affordable, quality health care	18 19.10%	32 34.00%	28 29.80%	16 17.00%
Q2-8. Access to affordable, quality food	22 22.70%	40 41.20%	27 27.80%	8 8.20%
Q2-9. Access to living-wage jobs	11 12.80%	39 45.30%	26 30.20%	10 11.60%
Q2-10. Access to quality education	11 12.50%	32 36.40%	30 34.10%	15 17.00%
Q2-11. Ease of car travel in Dallas	5 5.00%	32 32.00%	30 30.00%	33 33.00%
Q2-12. Ease of bus travel in Dallas	2 4.40%	6 13.30%	14 31.10%	23 51.10%
Q2-13. Ease of rail travel in Dallas	1 1.70%	12 20.30%	27 45.80%	19 32.20%
Q2-14. Ease of air travel in Dallas	40 40.80%	44 44.90%	14 14.30%	0 0.00%
Q2-15. Ease of bicycle travel in Dallas	5 8.10%	14 22.60%	16 25.80%	27 43.50%
Q2-16. Ease of walking in Dallas	6 6.80%	11 12.50%	34 38.60%	37 42.00%
Q2-17. Overall image/reputation of Dallas	11 11.10%	38 38.40%	39 39.40%	11 11.10%

**CITY COUNCIL DISTRICT 11**

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	17	16.80%
Openness & acceptance of community towards people of diverse backgrounds	25	24.80%
Opportunities to attend arts & cultural events	6	5.90%
Air quality	18	17.80%
Access to affordable, quality housing	45	44.60%
Access to affordable, quality child care	6	5.90%
Access to affordable, quality health care	27	26.70%
Access to affordable, quality food	14	13.90%
Access to living-wage jobs	29	28.70%
Access to quality education	37	36.60%
Ease of car travel in Dallas	23	22.80%
Ease of bus travel in Dallas	2	2.00%
Ease of rail travel in Dallas	10	9.90%
Ease of air travel in Dallas	2	2.00%
Ease of bicycle travel in Dallas	3	3.00%
Ease of walking in Dallas	11	10.90%
Overall image/reputation of Dallas	23	22.80%
<u>None chosen</u>	<u>1</u>	<u>1.00%</u>
Total	299	

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=101)

	Much too slow	Too slow	About right	Too fast	Much too fast
Q4-1. Population growth	0 0.00%	3 3.10%	26 27.10%	43 44.80%	24 25.00%
Q4-2. Retail growth (stores, restaurants, etc.)	3 3.20%	19 20.00%	56 58.90%	10 10.50%	7 7.40%
Q4-3. Job growth	2 2.40%	25 30.50%	46 56.10%	7 8.50%	2 2.40%

**CITY COUNCIL DISTRICT 11**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=101)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	0 0.00%	6 6.10%	30 30.30%	63 63.60%
Q5-2. Drugs	0 0.00%	14 14.90%	23 24.50%	57 60.60%
Q5-3. High weeds	13 14.80%	43 48.90%	27 30.70%	5 5.70%
Q5-4. Noise	9 9.30%	41 42.30%	35 36.10%	12 12.40%
Q5-5. Blighted buildings	6 6.50%	38 40.90%	40 43.00%	9 9.70%
Q5-6. Homelessness	0 0.00%	1 1.00%	16 16.30%	81 82.70%
Q5-7. Environmental hazard(s), air quality & toxic waste	7 7.20%	24 24.70%	47 48.50%	19 19.60%
Q5-8. Loose dogs & unrestrained pets	17 18.30%	46 49.50%	21 22.60%	9 9.70%
Q5-9. Litter	4 4.00%	31 31.30%	43 43.40%	21 21.20%
Q5-10. Infrastructure/streets	1 1.00%	11 11.00%	42 42.00%	46 46.00%
Q5-11. Aggressive solicitation/panhandling	2 2.10%	16 16.50%	27 27.80%	52 53.60%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	25 25.80%	19 19.60%	27 27.80%	26 26.80%
Q5-13. Racial & ethnic inequities	23 23.70%	16 16.50%	38 39.20%	20 20.60%
Q5-14. Other	1 10.00%	0 0.00%	1 10.00%	8 80.00%

**CITY COUNCIL DISTRICT 11**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=101)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	39 38.60%	36 35.60%	16 15.80%	5 5.00%	5 5.00%
Q6-2. In your neighborhood after dark	12 12.00%	33 33.00%	34 34.00%	13 13.00%	8 8.00%
Q6-3. In Dallas downtown area during the day	8 8.30%	40 41.70%	28 29.20%	16 16.70%	4 4.20%
Q6-4. In Dallas downtown area after dark	2 2.20%	8 8.70%	17 18.50%	37 40.20%	28 30.40%
Q6-5. In Dallas restaurant/retail areas during the day	17 17.00%	52 52.00%	29 29.00%	1 1.00%	1 1.00%
Q6-6. In Dallas restaurant/retail areas after dark	5 5.10%	26 26.30%	29 29.30%	34 34.30%	5 5.10%
Q6-7. In Dallas parks during the day	10 10.80%	42 45.20%	30 32.30%	9 9.70%	2 2.20%
Q6-8. In Dallas parks after dark	1 1.10%	6 6.80%	11 12.50%	38 43.20%	32 36.40%
Q6-9. From violent crime (rape, assault, robbery)	1 1.00%	17 17.20%	31 31.30%	34 34.30%	16 16.20%
Q6-10. From property crime (burglary, theft)	1 1.00%	12 12.00%	32 32.00%	38 38.00%	17 17.00%
Q6-11. From fire	12 12.20%	46 46.90%	33 33.70%	6 6.10%	1 1.00%

## CITY COUNCIL DISTRICT 11

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=100)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	8	8	2	1
Q7-1. Ambulance/emergency medical services	42.10%	42.10%	10.50%	5.30%
	18	25	5	0
Q7-2. Art & cultural programs/facilities	37.50%	52.10%	10.40%	0.00%
	1	6	4	6
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	5.90%	35.30%	23.50%	35.30%
	6	11	6	1
Q7-4. Customer service provided by City employees	25.00%	45.80%	25.00%	4.20%
	12	26	13	3
Q7-5. Drinking water	22.20%	48.10%	24.10%	5.60%
	0	0	0	0
Q7-6. Fire services	0.00%	0.00%	0.00%	0.00%
	11	36	23	3
Q7-7. Solid waste services (e.g., garbage & recycling collection)	15.10%	49.30%	31.50%	4.10%
	0	5	3	2
Q7-8. Land use, planning, & zoning	0.00%	50.00%	30.00%	20.00%
	1	8	12	11
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	3.10%	25.00%	37.50%	34.40%
	4	27	12	1
Q7-10. Park & recreation system	9.10%	61.40%	27.30%	2.30%
	2	8	6	0
Q7-11. Police services	12.50%	50.00%	37.50%	0.00%
	3	11	6	2
Q7-12. Public information services	13.60%	50.00%	27.30%	9.10%
	17	22	2	0

**CITY COUNCIL DISTRICT 11**

Q7-13. Public library services	41.50%	53.70%	4.90%	0.00%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	12 25.00%	26 54.20%	10 20.80%	0 0.00%
Q7-15. Storm drainage	3 10.00%	18 60.00%	5 16.70%	4 13.30%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	5 10.20%	14 28.60%	18 36.70%	12 24.50%
Q7-17. Dallas Love Field Airport	14 32.60%	27 62.80%	2 4.70%	0 0.00%
Q7-18. Municipal court services	0 0.00%	1 20.00%	1 20.00%	3 60.00%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	0 0.00%	2 33.30%	2 33.30%	2 33.30%
Q7-20. 311/service request process (call to report problem)	4 13.30%	10 33.30%	8 26.70%	8 26.70%
Q7-21. Animal services	0 0.00%	1 33.30%	2 66.70%	0 0.00%

## CITY COUNCIL DISTRICT 11

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	27	26.70%
Art & cultural programs/facilities	7	6.90%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	20	19.80%
Customer service provided by City employees	11	10.90%
Drinking water	22	21.80%
Fire services	22	21.80%
Solid waste services (e.g., garbage & recycling collection)	21	20.80%
Land use, planning, & zoning	16	15.80%
Maintenance of infrastructure (e.g., City streets & sidewalks)	65	64.40%
Park & recreation system	11	10.90%
Police services	54	53.50%
Public information services	3	3.00%
Public library services	8	7.90%
Sewer services (e.g. sanitary sewer/wastewater)	2	2.00%
Storm drainage	8	7.90%
Traffic management (traffic signals, traffic flow, signs, parking)	34	33.70%
Dallas Love Field Airport	2	2.00%
Social services (community centers, child care programs, homeless programs, senior programs)	36	35.60%
311/service request process (call to report problem)	11	10.90%
Animal services	3	3.00%
<u>None chosen</u>	<u>3</u>	<u>3.00%</u>
Total	386	

**CITY COUNCIL DISTRICT 11****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	2 2.10%	22 22.90%	44 45.80%	28 29.20%
Q9-2. Traffic enforcement	0 0.00%	29 31.20%	41 44.10%	23 24.70%
Q9-3. Efforts by police to fight crime in your neighborhood	3 3.40%	37 42.00%	28 31.80%	20 22.70%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	3 3.80%	30 38.00%	28 35.40%	18 22.80%
Q9-5. Response time of police to emergency calls	5 8.20%	11 18.00%	18 29.50%	27 44.30%
Q9-6. Response time of fire to structure fires	7 19.40%	20 55.60%	8 22.20%	1 2.80%
Q9-7. Response time of fire to medical emergencies	12 23.50%	29 56.90%	9 17.60%	1 2.00%
Q9-8. Fire prevention & education	1 2.50%	24 60.00%	10 25.00%	5 12.50%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	0 0.00%	10 43.50%	6 26.10%	7 30.40%
Q9-10. Mental health programs	0 0.00%	4 8.00%	11 22.00%	35 70.00%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	6 15.80%	13 34.20%	17 44.70%	2 5.30%



**CITY COUNCIL DISTRICT 11**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	57	56.40%
Traffic enforcement	8	7.90%
Efforts by police to fight crime in your neighborhood	20	19.80%
Efforts by police to effectively deal with problems in your neighborhood	14	13.90%
Response time of police to emergency calls	35	34.70%
Response time of fire to structure fires	5	5.00%
Response time of fire to medical emergencies	6	5.90%
Fire prevention & education	1	1.00%
Prevention programs for youth (PALS, after-school programming, etc.)	11	10.90%
Mental health programs	32	31.70%
Quality of disaster response programs (Community Emergency Response Team)	4	4.00%
<u>None chosen</u>	<u>4</u>	<u>4.00%</u>
Total	197	

**CITY COUNCIL DISTRICT 11**

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	3 3.20%	57 61.30%	26 28.00%	7 7.50%
Q11-2. Recreation programs or classes	3 5.80%	23 44.20%	18 34.60%	8 15.40%
Q11-3. Range/variety of recreation programs & classes	4 8.90%	16 35.60%	18 40.00%	7 15.60%
Q11-4. Recreation centers/facilities	4 5.90%	37 54.40%	20 29.40%	7 10.30%
Q11-5. Accessibility of parks	8 8.90%	55 61.10%	20 22.20%	7 7.80%
Q11-6. Accessibility of recreation centers/facilities	6 8.10%	39 52.70%	22 29.70%	7 9.50%
Q11-7. Appearance/maintenance of parks	6 6.80%	47 53.40%	29 33.00%	6 6.80%
Q11-8. Appearance/maintenance of recreation centers/facilities	5 7.20%	36 52.20%	25 36.20%	3 4.30%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	5 6.80%	33 45.20%	25 34.20%	10 13.70%
Q11-10. Walking trails in City	11 14.10%	37 47.40%	19 24.40%	11 14.10%
Q11-11. Outdoor swimming facilities	3 7.70%	16 41.00%	12 30.80%	8 20.50%
Q11-12. Ease of registering for City recreation programs/events	2 6.10%	15 45.50%	10 30.30%	6 18.20%
Q11-13. City golf courses	2 7.40%	14 51.90%	11 40.70%	0 0.00%

**CITY COUNCIL DISTRICT 11****Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	44	43.60%
Recreation programs or classes	22	21.80%
Range/variety of recreation programs & classes	27	26.70%
Recreation centers/facilities	19	18.80%
Accessibility of parks	19	18.80%
Accessibility of recreation centers/facilities	17	16.80%
Appearance/maintenance of parks	34	33.70%
Appearance/maintenance of recreation centers/facilities	9	8.90%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	14	13.90%
Walking trails in City	39	38.60%
Outdoor swimming facilities	11	10.90%
Ease of registering for City recreation programs/events	8	7.90%
City golf courses	9	8.90%
<u>None chosen</u>	<u>10</u>	<u>9.90%</u>
Total	282	

**CITY COUNCIL DISTRICT 11**

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	0	6	18	29
Q13-1. Enforcement of multi-family building conditions	0.00%	11.30%	34.00%	54.70%
Q13-2. Enforcement of mowing of weeds & high grass on private property	4 7.00%	12 21.10%	28 49.10%	13 22.80%
Q13-3. Enforcement of blighted residential properties	0 0.00%	7 13.70%	23 45.10%	21 41.20%
Q13-4. Enforcement of sign regulations	2 3.40%	16 27.10%	23 39.00%	18 30.50%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	2 3.90%	9 17.60%	23 45.10%	17 33.30%
Q13-6. Enforcement of bulk/brush trash violations	3 5.30%	19 33.30%	19 33.30%	16 28.10%
Q13-7. Enforcement of litter on private property	1 1.90%	16 30.80%	16 30.80%	19 36.50%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	3 4.30%	20 29.00%	30 43.50%	16 23.20%
Q13-9. Enforcement of food safety in restaurants	0 0.00%	29 54.70%	22 41.50%	2 3.80%
Q13-10. Enforcement of yard parking regulations in your neighborhood	5 8.30%	26 43.30%	15 25.00%	14 23.30%

**CITY COUNCIL DISTRICT 11**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	44	43.60%
Enforcement of mowing of weeds & high grass on private property	13	12.90%
Enforcement of blighted residential properties	30	29.70%
Enforcement of sign regulations	7	6.90%
City efforts to remove junk motor vehicles (inoperative) on private property	13	12.90%
Enforcement of bulk/brush trash violations	15	14.90%
Enforcement of litter on private property	10	9.90%
City efforts to survey & abate mosquitos carrying viruses	29	28.70%
Enforcement of food safety in restaurants	25	24.80%
Enforcement of yard parking regulations in your neighborhood	2	2.00%
<u>None chosen</u>	<u>7</u>	<u>6.90%</u>
Total	195	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	17 18.30%	44 47.30%	26 28.00%	6 6.50%
Q15-2. Recycling	10 11.60%	41 47.70%	25 29.10%	10 11.60%
Q15-3. Yard waste pickup	14 19.40%	32 44.40%	21 29.20%	5 6.90%
Q15-4. Bulk trash pickup	18 19.80%	43 47.30%	23 25.30%	7 7.70%
Q15-5. Household hazardous waste disposal	4 7.00%	17 29.80%	21 36.80%	15 26.30%

**CITY COUNCIL DISTRICT 11**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	58	57.40%
Recycling	45	44.60%
Yard waste pickup	7	6.90%
Bulk trash pickup	45	44.60%
Household hazardous waste disposal	29	28.70%
<u>None chosen</u>	<u>9</u>	<u>8.90%</u>
Total	193	

**CITY COUNCIL DISTRICT 11****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	2 2.00%	17 17.30%	43 43.90%	36 36.70%
Q17-2. Maintenance & repair of streets in your neighborhood	4 4.10%	17 17.50%	37 38.10%	39 40.20%
Q17-3. Street striping	3 3.60%	18 21.40%	29 34.50%	34 40.50%
Q17-4. Street cleaning	2 2.50%	20 25.00%	33 41.30%	25 31.30%
Q17-5. Street lighting	4 4.30%	34 37.00%	37 40.20%	17 18.50%
Q17-6. Traffic signs & signal operations	4 4.30%	48 51.60%	29 31.20%	12 12.90%
Q17-7. Sidewalk maintenance	1 1.10%	20 22.70%	34 38.60%	33 37.50%
Q17-8. Alley maintenance	2 2.40%	14 17.10%	24 29.30%	42 51.20%
Q17-9. Curbs & gutters	1 1.20%	29 35.40%	24 29.30%	28 34.10%
Q17-10. Bike lanes in City (shared, protected & multi-use)	4 5.40%	17 23.00%	26 35.10%	27 36.50%

**CITY COUNCIL DISTRICT 11**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	65	64.40%
Maintenance & repair of streets in your neighborhood	44	43.60%
Street striping	9	8.90%
Street cleaning	5	5.00%
Street lighting	12	11.90%
Traffic signs & signal operations	12	11.90%
Sidewalk maintenance	18	17.80%
Alley maintenance	13	12.90%
Curbs & gutters	2	2.00%
Bike lanes in City (shared, protected & multi-use)	8	7.90%
<u>None chosen</u>	<u>7</u>	<u>6.90%</u>
Total	195	



**CITY COUNCIL DISTRICT 11**

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=101)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	1 2.00%	13 26.50%	23 46.90%	12 24.50%
Q19-2. Services to youth	0 0.00%	13 31.00%	17 40.50%	12 28.60%
Q19-3. Services to low-income people	3 6.30%	15 31.30%	9 18.80%	21 43.80%
Q19-4. Services to homeless residents	3 4.50%	10 14.90%	11 16.40%	43 64.20%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	0 0.00%	6 18.20%	9 27.30%	18 54.50%
Q19-6. Variety of arts & cultural programs	20 24.40%	43 52.40%	14 17.10%	5 6.10%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	23 29.10%	41 51.90%	11 13.90%	4 5.10%
Q19-8. Accessibility of arts & cultural centers/facilities	15 18.50%	39 48.10%	20 24.70%	7 8.60%
Q19-9. Variety of library materials	16 22.90%	36 51.40%	12 17.10%	6 8.60%
Q19-10. Appearance/maintenance of libraries/facilities	12 15.00%	52 65.00%	15 18.80%	1 1.30%
Q19-11. Accessibility of City facilities/services for persons with disabilities	7 12.30%	21 36.80%	18 31.60%	11 19.30%
Q19-12. Variety of arts & cultural programs	16 19.50%	51 62.20%	14 17.10%	1 1.20%
Q19-13. Services that seek to reduce racial & ethnic disparities	7 13.50%	18 34.60%	12 23.10%	15 28.80%

**CITY COUNCIL DISTRICT 11**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	70	69.30%
No	31	30.70%
Total	101	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=70)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	32 47.10%	23 33.80%	5 7.40%	8 11.80%
Q20a-2. Responsiveness	29 42.60%	19 27.90%	11 16.20%	9 13.20%
Q20a-3. Courtesy	38 55.90%	19 27.90%	6 8.80%	5 7.40%
Q20a-4. Overall	29 42.60%	24 35.30%	8 11.80%	7 10.30%

**CITY COUNCIL DISTRICT 11**

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=101)

	<u>Strongly agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	<u>Strongly disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	3 3.20%	16 16.80%	36 37.90%	24 25.30%	16 16.80%
Q21-2. I am pleased with overall direction that City of Dallas is taking	6 6.30%	23 24.20%	22 23.20%	25 26.30%	19 20.00%
Q21-3. City of Dallas government welcomes resident involvement	4 4.90%	17 20.70%	34 41.50%	15 18.30%	12 14.60%
Q21-4. City of Dallas government listens to a diverse range of people	8 10.10%	12 15.20%	27 34.20%	20 25.30%	12 15.20%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	4 5.60%	19 26.80%	24 33.80%	18 25.40%	6 8.50%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	4 5.20%	8 10.40%	36 46.80%	15 19.50%	14 18.20%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	5 6.20%	23 28.40%	27 33.30%	13 16.00%	13 16.00%

**CITY COUNCIL DISTRICT 12**

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=102)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	15 14.90%	48 47.50%	28 27.70%	10 9.90%
Q1-2. Your neighborhood as a place to live	37 36.30%	39 38.20%	17 16.70%	9 8.80%
Q1-3. Dallas as a place to raise children	11 11.50%	37 38.50%	28 29.20%	20 20.80%
Q1-4. Dallas as a place to work	28 28.60%	40 40.80%	25 25.50%	5 5.10%
Q1-5. Dallas as a place to retire	6 6.30%	28 29.50%	28 29.50%	33 34.70%
Q1-6. Dallas as a place to do business	33 35.90%	39 42.40%	16 17.40%	4 4.30%
Q1-7. Dallas as an equitable City	14 15.60%	29 32.20%	31 34.40%	16 17.80%
Q1-8. Quality of economic development in Dallas	22 22.40%	44 44.90%	18 18.40%	14 14.30%
Q1-9. Quality of public schools in Dallas	3 3.30%	12 13.30%	36 40.00%	39 43.30%
Q1-10. Overall quality of life in Dallas	7 6.90%	51 50.00%	34 33.30%	10 9.80%

**CITY COUNCIL DISTRICT 12**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without**

**"don't know")**

(N=102)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	4	33	38	24
Q2-1. Sense of community	4.00%	33.30%	38.40%	24.20%
	7	35	32	19
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	7.50%	37.60%	34.40%	20.40%
	32	47	14	5
Q2-3. Opportunities to attend arts & cultural events	32.70%	48.00%	14.30%	5.10%
	3	36	43	18
Q2-4. Air quality	3.00%	36.00%	43.00%	18.00%
	5	19	29	35
Q2-5. Access to affordable, quality housing	5.70%	21.60%	33.00%	39.80%
	1	9	28	16
Q2-6. Access to affordable, quality child care	1.90%	16.70%	51.90%	29.60%
	19	36	26	15
Q2-7. Access to affordable, quality health care	19.80%	37.50%	27.10%	15.60%
	24	46	21	10
Q2-8. Access to affordable, quality food	23.80%	45.50%	20.80%	9.90%
	14	31	29	14
Q2-9. Access to living-wage jobs	15.90%	35.20%	33.00%	15.90%
	18	29	30	19
Q2-10. Access to quality education	18.80%	30.20%	31.30%	19.80%
	6	25	41	28
Q2-11. Ease of car travel in Dallas	6.00%	25.00%	41.00%	28.00%
	0	9	19	27
Q2-12. Ease of bus travel in Dallas	0.00%	16.40%	34.50%	49.10%
	0	13	24	29
Q2-13. Ease of rail travel in Dallas	0.00%	19.70%	36.40%	43.90%
	36	43	16	2
Q2-14. Ease of air travel in Dallas	37.10%	44.30%	16.50%	2.10%
	1	12	20	26
Q2-15. Ease of bicycle travel in Dallas	1.70%	20.30%	33.90%	44.10%
	4	25	29	29
Q2-16. Ease of walking in Dallas	4.60%	28.70%	33.30%	33.30%
	6	53	28	13
Q2-17. Overall image/reputation of Dallas	6.00%	53.00%	28.00%	13.00%

**CITY COUNCIL DISTRICT 12**

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	15	14.70%
Openness & acceptance of community towards people of diverse backgrounds	23	22.50%
Opportunities to attend arts & cultural events	5	4.90%
Air quality	19	18.60%
Access to affordable, quality housing	47	46.10%
Access to affordable, quality child care	11	10.80%
Access to affordable, quality health care	28	27.50%
Access to affordable, quality food	14	13.70%
Access to living-wage jobs	32	31.40%
Access to quality education	28	27.50%
Ease of car travel in Dallas	26	25.50%
Ease of bus travel in Dallas	6	5.90%
Ease of rail travel in Dallas	6	5.90%
Ease of bicycle travel in Dallas	6	5.90%
Ease of walking in Dallas	6	5.90%
Overall image/reputation of Dallas	17	16.70%
<u>None chosen</u>	4	<u>3.90%</u>
Total	293	

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=102)

	Much too slow	Too slow	About right	Too fast	Much too fast
Q4-1. Population growth	0	0	28	38	32
	0.00%	0.00%	28.60%	38.80%	32.70%
Q4-2. Retail growth (stores, restaurants, etc.)	3	15	68	4	8
	3.10%	15.30%	69.40%	4.10%	8.20%
Q4-3. Job growth	4	23	53	3	2
	4.70%	27.10%	62.40%	3.50%	2.40%

**CITY COUNCIL DISTRICT 12**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=102)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	0 0.00%	4 4.00%	42 42.00%	54 54.00%
Q5-2. Drugs	3 3.30%	4 4.30%	28 30.40%	57 62.00%
Q5-3. High weeds	10 11.20%	34 38.20%	34 38.20%	11 12.40%
Q5-4. Noise	9 9.40%	36 37.50%	34 35.40%	17 17.70%
Q5-5. Blighted buildings	8 9.50%	23 27.40%	42 50.00%	11 13.10%
Q5-6. Homelessness	1 1.00%	3 3.00%	27 27.30%	68 68.70%
Q5-7. Environmental hazard(s), air quality & toxic waste	7 7.50%	24 25.80%	45 48.40%	17 18.30%
Q5-8. Loose dogs & unrestrained pets	19 20.00%	35 36.80%	26 27.40%	15 15.80%
Q5-9. Litter	5 5.10%	32 32.70%	33 33.70%	28 28.60%
Q5-10. Infrastructure/streets	2 2.00%	16 16.00%	36 36.00%	46 46.00%
Q5-11. Aggressive solicitation/panhandling	1 1.10%	20 21.10%	36 37.90%	38 40.00%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	16 16.80%	20 21.10%	30 31.60%	29 30.50%
Q5-13. Racial & ethnic inequities	16 17.00%	19 20.20%	29 30.90%	30 31.90%
Q5-14. Other	1 7.70%	0 0.00%	1 7.70%	11 84.60%

**CITY COUNCIL DISTRICT 12**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations.**

**(without "don't know")**

(N=102)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	48 47.50%	33 32.70%	14 13.90%	5 5.00%	1 1.00%
Q6-2. In your neighborhood after dark	19 18.80%	38 37.60%	21 20.80%	18 17.80%	5 5.00%
Q6-3. In Dallas downtown area during the day	11 12.20%	33 36.70%	27 30.00%	12 13.30%	7 7.80%
Q6-4. In Dallas downtown area after dark	0 0.00%	9 10.10%	19 21.30%	30 33.70%	31 34.80%
Q6-5. In Dallas restaurant/retail areas during the day	23 23.00%	50 50.00%	21 21.00%	5 5.00%	1 1.00%
Q6-6. In Dallas restaurant/retail areas after dark	5 5.00%	28 28.00%	39 39.00%	18 18.00%	10 10.00%
Q6-7. In Dallas parks during the day	14 15.10%	37 39.80%	30 32.30%	7 7.50%	5 5.40%
Q6-8. In Dallas parks after dark	1 1.20%	5 5.80%	13 15.10%	35 40.70%	32 37.20%
Q6-9. From violent crime (rape, assault, robbery)	6 6.10%	18 18.20%	30 30.30%	27 27.30%	18 18.20%
Q6-10. From property crime (burglary, theft)	1 1.00%	17 17.20%	32 32.30%	29 29.30%	20 20.20%
Q6-11. From fire	16 16.20%	43 43.40%	34 34.30%	4 4.00%	2 2.00%



## CITY COUNCIL DISTRICT 12

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=95)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	7	8	0	0
Q7-1. Ambulance/emergency medical services	46.70%	53.30%	0.00%	0.00%
	18	20	6	0
Q7-2. Art & cultural programs/facilities	40.90%	45.50%	13.60%	0.00%
	0	5	6	3
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	0.00%	35.70%	42.90%	21.40%
	2	13	2	3
Q7-4. Customer service provided by City employees	10.00%	65.00%	10.00%	15.00%
	16	25	10	5
Q7-5. Drinking water	28.60%	44.60%	17.90%	8.90%
	1	0	0	0
Q7-6. Fire services	100.00%	0.00%	0.00%	0.00%
	14	38	13	8
Q7-7. Solid waste services (e.g., garbage & recycling collection)	19.20%	52.10%	17.80%	11.00%
	0	0	0	3
Q7-8. Land use, planning, & zoning	0.00%	0.00%	0.00%	100.00%
	1	6	9	5
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	4.80%	28.60%	42.90%	23.80%
	8	20	10	1
Q7-10. Park & recreation system	20.50%	51.30%	25.60%	2.60%
	8	3	2	3
Q7-11. Police services	50.00%	18.80%	12.50%	18.80%
	2	5	3	1
Q7-12. Public information services	18.20%	45.50%	27.30%	9.10%
	13	24	3	0

**CITY COUNCIL DISTRICT 12**

Q7-13. Public library services	32.50%	60.00%	7.50%	0.00%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	13 27.70%	31 66.00%	2 4.30%	1 2.10%
Q7-15. Storm drainage	8 27.60%	20 69.00%	1 3.40%	0 0.00%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	1 2.20%	19 42.20%	17 37.80%	8 17.80%
Q7-17. Dallas Love Field Airport	24 64.90%	12 32.40%	1 2.70%	0 0.00%
Q7-18. Municipal court services	2 40.00%	2 40.00%	0 0.00%	1 20.00%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	0 0.00%	3 37.50%	3 37.50%	2 25.00%
Q7-20. 311/service request process (call to report problem)	0 0.00%	17 68.00%	3 12.00%	5 20.00%
Q7-21. Animal services	1 16.70%	2 33.30%	2 33.30%	1 16.70%

## CITY COUNCIL DISTRICT 12

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	30	29.40%
Art & cultural programs/facilities	11	10.80%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	23	22.50%
Customer service provided by City employees	11	10.80%
Drinking water	22	21.60%
Fire services	20	19.60%
Solid waste services (e.g., garbage & recycling collection)	21	20.60%
Land use, planning, & zoning	19	18.60%
Maintenance of infrastructure (e.g., City streets & sidewalks)	63	61.80%
Park & recreation system	14	13.70%
Police services	49	48.00%
Public information services	4	3.90%
Public library services	6	5.90%
Sewer services (e.g. sanitary sewer/wastewater)	6	5.90%
Storm drainage	4	3.90%
Traffic management (traffic signals, traffic flow, signs, parking)	28	27.50%
Dallas Love Field Airport	1	1.00%
Municipal court services	1	1.00%
Social services (community centers, child care programs, homeless programs, senior programs)	26	25.50%
311/service request process (call to report problem)	6	5.90%
Animal services	5	4.90%
<u>None chosen</u>	<u>7</u>	<u>6.90%</u>
Total	377	

**CITY COUNCIL DISTRICT 12****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=102)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	4 4.30%	25 26.60%	42 44.70%	23 24.50%
Q9-2. Traffic enforcement	6 6.70%	30 33.30%	34 37.80%	20 22.20%
Q9-3. Efforts by police to fight crime in your neighborhood	15 17.20%	31 35.60%	24 27.60%	17 19.50%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	12 15.00%	28 35.00%	24 30.00%	16 20.00%
Q9-5. Response time of police to emergency calls	9 14.50%	13 21.00%	18 29.00%	22 35.50%
Q9-6. Response time of fire to structure fires	11 25.00%	19 43.20%	11 25.00%	3 6.80%
Q9-7. Response time of fire to medical emergencies	16 28.60%	23 41.10%	13 23.20%	4 7.10%
Q9-8. Fire prevention & education	2 4.80%	21 50.00%	9 21.40%	10 23.80%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	0 0.00%	9 33.30%	9 33.30%	9 33.30%
Q9-10. Mental health programs	0 0.00%	3 5.70%	12 22.60%	38 71.70%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	4 10.80%	11 29.70%	15 40.50%	7 18.90%

**CITY COUNCIL DISTRICT 12**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	62	60.80%
Traffic enforcement	10	9.80%
Efforts by police to fight crime in your neighborhood	17	16.70%
Efforts by police to effectively deal with problems in your neighborhood	13	12.70%
Response time of police to emergency calls	30	29.40%
Response time of fire to structure fires	3	2.90%
Response time of fire to medical emergencies	4	3.90%
Prevention programs for youth (PALS, after-school programming, etc.)	10	9.80%
Mental health programs	40	39.20%
Quality of disaster response programs (Community Emergency Response Team)	8	7.80%
<u>None chosen</u>	<u>3</u>	<u>2.90%</u>
Total	200	

**CITY COUNCIL DISTRICT 12**

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=102)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	11 12.20%	46 51.10%	30 33.30%	3 3.30%
Q11-2. Recreation programs or classes	3 5.20%	29 50.00%	20 34.50%	6 10.30%
Q11-3. Range/variety of recreation programs & classes	0 0.00%	27 54.00%	15 30.00%	8 16.00%
Q11-4. Recreation centers/facilities	5 6.80%	33 45.20%	25 34.20%	10 13.70%
Q11-5. Accessibility of parks	12 13.30%	49 54.40%	23 25.60%	6 6.70%
Q11-6. Accessibility of recreation centers/facilities	10 13.50%	38 51.40%	19 25.70%	7 9.50%
Q11-7. Appearance/maintenance of parks	10 10.90%	47 51.10%	25 27.20%	10 10.90%
Q11-8. Appearance/maintenance of recreation centers/ facilities	6 8.10%	43 58.10%	17 23.00%	8 10.80%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	10 14.30%	34 48.60%	21 30.00%	5 7.10%
Q11-10. Walking trails in City	5 6.20%	39 48.10%	20 24.70%	17 21.00%
Q11-11. Outdoor swimming facilities	2 4.70%	19 44.20%	15 34.90%	7 16.30%
Q11-12. Ease of registering for City recreation programs/events	3 7.00%	19 44.20%	14 32.60%	7 16.30%
Q11-13. City golf courses	4 13.80%	13 44.80%	6 20.70%	6 20.70%

**CITY COUNCIL DISTRICT 12****Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	46	45.10%
Recreation programs or classes	18	17.60%
Range/variety of recreation programs & classes	18	17.60%
Recreation centers/facilities	21	20.60%
Accessibility of parks	15	14.70%
Accessibility of recreation centers/facilities	18	17.60%
Appearance/maintenance of parks	43	42.20%
Appearance/maintenance of recreation centers/facilities	21	20.60%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	14	13.70%
Walking trails in City	38	37.30%
Outdoor swimming facilities	5	4.90%
Ease of registering for City recreation programs/events	14	13.70%
City golf courses	5	4.90%
<u>None chosen</u>	<u>9</u>	<u>8.80%</u>
Total	285	

**CITY COUNCIL DISTRICT 12**

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

(N=102)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	0	6	24	25
Q13-1. Enforcement of multi-family building conditions	0.00%	10.90%	43.60%	45.50%
Q13-2. Enforcement of mowing of weeds & high grass on private property	2 2.80%	22 30.60%	23 31.90%	25 34.70%
Q13-3. Enforcement of blighted residential properties	1 1.60%	13 21.30%	18 29.50%	29 47.50%
Q13-4. Enforcement of sign regulations	0 0.00%	22 36.10%	15 24.60%	24 39.30%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	1 2.10%	12 25.50%	11 23.40%	23 48.90%
Q13-6. Enforcement of bulk/brush trash violations	1 1.40%	23 31.90%	27 37.50%	21 29.20%
Q13-7. Enforcement of litter on private property	2 3.20%	12 19.40%	20 32.30%	28 45.20%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	3 4.10%	28 38.40%	23 31.50%	19 26.00%
Q13-9. Enforcement of food safety in restaurants	5 7.40%	29 42.60%	20 29.40%	14 20.60%
Q13-10. Enforcement of yard parking regulations in your neighborhood	8 14.30%	19 33.90%	14 25.00%	15 26.80%



**CITY COUNCIL DISTRICT 12**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	35	34.30%
Enforcement of mowing of weeds & high grass on private property	14	13.70%
Enforcement of blighted residential properties	29	28.40%
Enforcement of sign regulations	6	5.90%
City efforts to remove junk motor vehicles (inoperative) on private property	11	10.80%
Enforcement of bulk/brush trash violations	20	19.60%
Enforcement of litter on private property	10	9.80%
City efforts to survey & abate mosquitos carrying viruses	31	30.40%
Enforcement of food safety in restaurants	27	26.50%
Enforcement of yard parking regulations in your neighborhood	3	2.90%
<u>None chosen</u>	<u>9</u>	<u>8.80%</u>
Total	195	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=102)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	31 31.30%	42 42.40%	13 13.10%	13 13.10%
Q15-2. Recycling	21 22.80%	38 41.30%	20 21.70%	13 14.10%
Q15-3. Yard waste pickup	14 17.90%	37 47.40%	14 17.90%	13 16.70%
Q15-4. Bulk trash pickup	22 23.90%	37 40.20%	21 22.80%	12 13.00%
Q15-5. Household hazardous waste disposal	5 8.10%	18 29.00%	16 25.80%	23 37.10%

**CITY COUNCIL DISTRICT 12**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	55	53.90%
Recycling	43	42.20%
Yard waste pickup	15	14.70%
Bulk trash pickup	40	39.20%
Household hazardous waste disposal	36	35.30%
<u>None chosen</u>	<u>7</u>	<u>6.90%</u>
Total	196	

**CITY COUNCIL DISTRICT 12****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=102)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	1 1.00%	20 20.00%	36 36.00%	43 43.00%
Q17-2. Maintenance & repair of streets in your neighborhood	6 5.90%	26 25.70%	30 29.70%	39 38.60%
Q17-3. Street striping	3 3.30%	23 25.60%	27 30.00%	37 41.10%
Q17-4. Street cleaning	5 5.80%	26 30.20%	27 31.40%	28 32.60%
Q17-5. Street lighting	4 4.00%	43 43.40%	32 32.30%	20 20.20%
Q17-6. Traffic signs & signal operations	8 8.00%	50 50.00%	28 28.00%	14 14.00%
Q17-7. Sidewalk maintenance	2 2.00%	15 15.30%	39 39.80%	42 42.90%
Q17-8. Alley maintenance	5 5.50%	22 24.20%	27 29.70%	37 40.70%
Q17-9. Curbs & gutters	6 6.50%	27 29.30%	38 41.30%	21 22.80%
Q17-10. Bike lanes in City (shared, protected & multi-use)	3 4.30%	18 25.70%	21 30.00%	28 40.00%

**CITY COUNCIL DISTRICT 12**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	78	76.50%
Maintenance & repair of streets in your neighborhood	45	44.10%
Street striping	10	9.80%
Street cleaning	5	4.90%
Street lighting	8	7.80%
Traffic signs & signal operations	17	16.70%
Sidewalk maintenance	14	13.70%
Alley maintenance	7	6.90%
Curbs & gutters	2	2.00%
Bike lanes in City (shared, protected & multi-use)	7	6.90%
<u>None chosen</u>	<u>5</u>	<u>4.90%</u>
Total	198	

**CITY COUNCIL DISTRICT 12**

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=102)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	4 7.00%	21 36.80%	16 28.10%	16 28.10%
Q19-2. Services to youth	2 4.30%	20 43.50%	13 28.30%	11 23.90%
Q19-3. Services to low-income people	0 0.00%	12 28.60%	12 28.60%	18 42.90%
Q19-4. Services to homeless residents	2 3.20%	10 15.90%	9 14.30%	42 66.70%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	2 5.60%	5 13.90%	6 16.70%	23 63.90%
Q19-6. Variety of arts & cultural programs	19 23.20%	37 45.10%	20 24.40%	6 7.30%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	23 27.10%	44 51.80%	13 15.30%	5 5.90%
Q19-8. Accessibility of arts & cultural centers/facilities	16 19.00%	40 47.60%	23 27.40%	5 6.00%
Q19-9. Variety of library materials	15 19.50%	45 58.40%	12 15.60%	5 6.50%
Q19-10. Appearance/maintenance of libraries/facilities	20 22.70%	46 52.30%	19 21.60%	3 3.40%
Q19-11. Accessibility of City facilities/services for persons with disabilities	11 18.60%	27 45.80%	14 23.70%	7 11.90%
Q19-12. Variety of arts & cultural programs	23 27.70%	32 38.60%	22 26.50%	6 7.20%
Q19-13. Services that seek to reduce racial & ethnic disparities	7 13.50%	8 15.40%	20 38.50%	17 32.70%

**CITY COUNCIL DISTRICT 12**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	56	54.90%
No	46	45.10%
Total	102	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=56)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	18 32.70%	24 43.60%	5 9.10%	8 14.50%
Q20a-2. Responsiveness	16 30.80%	20 38.50%	12 23.10%	4 7.70%
Q20a-3. Courtesy	23 42.60%	22 40.70%	5 9.30%	4 7.40%
Q20a-4. Overall	15 27.30%	27 49.10%	8 14.50%	5 9.10%

## CITY COUNCIL DISTRICT 12

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=102)

	Strongly <u>agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	Strongly <u>disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	2 2.00%	29 29.60%	23 23.50%	25 25.50%	19 19.40%
Q21-2. I am pleased with overall direction that City of Dallas is taking	3 3.10%	25 25.50%	27 27.60%	23 23.50%	20 20.40%
Q21-3. City of Dallas government welcomes resident involvement	2 2.50%	24 30.00%	24 30.00%	19 23.80%	11 13.80%
Q21-4. City of Dallas government listens to a diverse range of people	3 3.80%	24 30.80%	19 24.40%	18 23.10%	14 17.90%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	1 1.30%	28 37.30%	23 30.70%	9 12.00%	14 18.70%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	1 1.30%	19 23.80%	27 33.80%	16 20.00%	17 21.30%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	2 2.60%	15 19.70%	27 35.50%	17 22.40%	15 19.70%

## CITY COUNCIL DISTRICT 13

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	18 16.40%	51 46.40%	35 31.80%	6 5.50%
Q1-2. Your neighborhood as a place to live	36 32.40%	57 51.40%	14 12.60%	4 3.60%
Q1-3. Dallas as a place to raise children	11 10.90%	32 31.70%	43 42.60%	15 14.90%
Q1-4. Dallas as a place to work	30 28.30%	63 59.40%	11 10.40%	2 1.90%
Q1-5. Dallas as a place to retire	15 14.30%	15 14.30%	36 34.30%	39 37.10%
Q1-6. Dallas as a place to do business	34 34.30%	57 57.60%	7 7.10%	1 1.00%
Q1-7. Dallas as an equitable City	14 14.00%	33 33.00%	33 33.00%	20 20.00%
Q1-8. Quality of economic development in Dallas	16 15.20%	52 49.50%	30 28.60%	7 6.70%
Q1-9. Quality of public schools in Dallas	3 2.80%	21 19.80%	33 31.10%	49 46.20%
Q1-10. Overall quality of life in Dallas	10 9.10%	54 49.10%	41 37.30%	5 4.50%



**CITY COUNCIL DISTRICT 13**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**  
(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	5	36	52	18
Q2-1. Sense of community	4.50%	32.40%	46.80%	16.20%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	14 13.20%	31 29.20%	45 42.50%	16 15.10%
Q2-3. Opportunities to attend arts & cultural events	40 36.70%	53 48.60%	12 11.00%	4 3.70%
Q2-4. Air quality	6 5.50%	32 29.40%	51 46.80%	20 18.30%
Q2-5. Access to affordable, quality housing	2 2.00%	16 15.80%	45 44.60%	38 37.60%
Q2-6. Access to affordable, quality child care	0 0.00%	11 16.70%	21 31.80%	34 51.50%
Q2-7. Access to affordable, quality health care	15 14.30%	44 41.90%	32 30.50%	14 13.30%
Q2-8. Access to affordable, quality food	27 24.80%	52 47.70%	22 20.20%	8 7.30%
Q2-9. Access to living-wage jobs	15 14.70%	48 47.10%	30 29.40%	9 8.80%
Q2-10. Access to quality education	16 15.00%	39 36.40%	36 33.60%	16 15.00%
Q2-11. Ease of car travel in Dallas	12 10.90%	26 23.60%	42 38.20%	30 27.30%
Q2-12. Ease of bus travel in Dallas	4 6.70%	16 26.70%	19 31.70%	21 35.00%
Q2-13. Ease of rail travel in Dallas	7 10.40%	17 25.40%	23 34.30%	20 29.90%
Q2-14. Ease of air travel in Dallas	49 44.50%	50 45.50%	9 8.20%	2 1.80%
Q2-15. Ease of bicycle travel in Dallas	5 6.90%	19 26.40%	29 40.30%	19 26.40%
Q2-16. Ease of walking in Dallas	8 7.80%	22 21.60%	42 41.20%	30 29.40%
Q2-17. Overall image/reputation of Dallas	12 11.00%	53 48.60%	32 29.40%	12 11.00%

**CITY COUNCIL DISTRICT 13**

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	24	21.60%
Openness & acceptance of community towards people of diverse backgrounds	23	20.70%
Opportunities to attend arts & cultural events	6	5.40%
Air quality	22	19.80%
Access to affordable, quality housing	60	54.10%
Access to affordable, quality child care	11	9.90%
Access to affordable, quality health care	26	23.40%
Access to affordable, quality food	12	10.80%
Access to living-wage jobs	36	32.40%
Access to quality education	39	35.10%
Ease of car travel in Dallas	25	22.50%
Ease of bus travel in Dallas	1	0.90%
Ease of rail travel in Dallas	5	4.50%
Ease of air travel in Dallas	2	1.80%
Ease of bicycle travel in Dallas	7	6.30%
Ease of walking in Dallas	12	10.80%
Overall image/reputation of Dallas	15	13.50%
<u>None chosen</u>	<u>1</u>	<u>0.90%</u>
Total	327	

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=111)

	Much too slow	Too slow	About right	Too fast	Much too fast
Q4-1. Population growth	1 0.90%	0 0.00%	29 27.10%	47 43.90%	30 28.00%
Q4-2. Retail growth (stores, restaurants, etc.)	2 1.90%	19 18.40%	72 69.90%	7 6.80%	3 2.90%
Q4-3. Job growth	2 2.10%	25 25.80%	64 66.00%	5 5.20%	1 1.00%

**CITY COUNCIL DISTRICT 13**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=111)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	0 0.00%	3 2.70%	37 33.60%	70 63.60%
Q5-2. Drugs	2 1.90%	6 5.80%	25 24.00%	71 68.30%
Q5-3. High weeds	12 11.40%	54 51.40%	29 27.60%	10 9.50%
Q5-4. Noise	9 8.40%	45 42.10%	31 29.00%	22 20.60%
Q5-5. Blighted buildings	2 2.10%	40 41.20%	45 46.40%	10 10.30%
Q5-6. Homelessness	1 0.90%	5 4.60%	20 18.50%	82 75.90%
Q5-7. Environmental hazard(s), air quality & toxic waste	8 7.60%	27 25.70%	47 44.80%	23 21.90%
Q5-8. Loose dogs & unrestrained pets	17 16.20%	41 39.00%	34 32.40%	13 12.40%
Q5-9. Litter	4 3.70%	32 29.60%	48 44.40%	24 22.20%
Q5-10. Infrastructure/streets	2 1.90%	13 12.00%	23 21.30%	70 64.80%
Q5-11. Aggressive solicitation/panhandling	3 2.80%	24 22.20%	22 20.40%	59 54.60%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	22 21.00%	20 19.00%	36 34.30%	27 25.70%
Q5-13. Racial & ethnic inequities	20 18.90%	28 26.40%	26 24.50%	32 30.20%
Q5-14. Other	1 5.90%	0 0.00%	2 11.80%	14 82.40%

**CITY COUNCIL DISTRICT 13**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=111)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	36 32.70%	46 41.80%	18 16.40%	8 7.30%	2 1.80%
Q6-2. In your neighborhood after dark	18 16.40%	31 28.20%	24 21.80%	29 26.40%	8 7.30%
Q6-3. In Dallas downtown area during the day	7 6.80%	42 40.80%	30 29.10%	14 13.60%	10 9.70%
Q6-4. In Dallas downtown area after dark	1 1.00%	10 9.60%	18 17.30%	36 34.60%	39 37.50%
Q6-5. In Dallas restaurant/retail areas during the day	28 25.70%	48 44.00%	22 20.20%	11 10.10%	0 0.00%
Q6-6. In Dallas restaurant/retail areas after dark	5 4.70%	33 31.10%	31 29.20%	31 29.20%	6 5.70%
Q6-7. In Dallas parks during the day	20 19.60%	45 44.10%	27 26.50%	7 6.90%	3 2.90%
Q6-8. In Dallas parks after dark	0 0.00%	5 5.10%	19 19.40%	39 39.80%	35 35.70%
Q6-9. From violent crime (rape, assault, robbery)	6 5.50%	15 13.80%	32 29.40%	32 29.40%	24 22.00%
Q6-10. From property crime (burglary, theft)	3 2.80%	13 11.90%	24 22.00%	33 30.30%	36 33.00%
Q6-11. From fire	19 18.10%	53 50.50%	33 31.40%	0 0.00%	0 0.00%

## CITY COUNCIL DISTRICT 13

### Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")

(N=110)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q7-1. Ambulance/emergency medical services	6 50.00%	6 50.00%	0 0.00%	0 0.00%
Q7-2. Art & cultural programs/facilities	26 41.90%	30 48.40%	4 6.50%	2 3.20%
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	4 17.40%	9 39.10%	3 13.00%	7 30.40%
Q7-4. Customer service provided by City employees	6 20.00%	10 33.30%	9 30.00%	5 16.70%
Q7-5. Drinking water	18 28.10%	23 35.90%	23 35.90%	0 0.00%
Q7-6. Fire services	2 66.70%	1 33.30%	0 0.00%	0 0.00%
Q7-7. Solid waste services (e.g., garbage & recycling collection)	17 20.00%	36 42.40%	19 22.40%	13 15.30%
Q7-8. Land use, planning, & zoning	2 16.70%	2 16.70%	2 16.70%	6 50.00%
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	1 2.90%	2 5.70%	11 31.40%	21 60.00%
Q7-10. Park & recreation system	5 10.00%	34 68.00%	8 16.00%	3 6.00%
Q7-11. Police services	1 4.80%	5 23.80%	7 33.30%	8 38.10%
Q7-12. Public information services	1 6.70%	8 53.30%	6 40.00%	0 0.00%
	16	13	4	1

**CITY COUNCIL DISTRICT 13**

Q7-13. Public library services	47.10%	38.20%	11.80%	2.90%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	20 34.50%	27 46.60%	9 15.50%	2 3.40%
Q7-15. Storm drainage	9 23.10%	19 48.70%	6 15.40%	5 12.80%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	4 7.30%	16 29.10%	20 36.40%	15 27.30%
Q7-17. Dallas Love Field Airport	32 53.30%	26 43.30%	2 3.30%	0 0.00%
Q7-18. Municipal court services	1 16.70%	5 83.30%	0 0.00%	0 0.00%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	0 0.00%	2 28.60%	2 28.60%	3 42.90%
Q7-20. 311/service request process (call to report problem)	12 30.00%	11 27.50%	8 20.00%	9 22.50%
Q7-21. Animal services	5 38.50%	6 46.20%	1 7.70%	1 7.70%

## CITY COUNCIL DISTRICT 13

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	20	18.00%
Art & cultural programs/facilities	9	8.10%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	29	26.10%
Customer service provided by City employees	19	17.10%
Drinking water	26	23.40%
Fire services	14	12.60%
Solid waste services (e.g., garbage & recycling collection)	26	23.40%
Land use, planning, & zoning	25	22.50%
Maintenance of infrastructure (e.g., City streets & sidewalks)	78	70.30%
Park & recreation system	11	9.90%
Police services	64	57.70%
Public information services	3	2.70%
Public library services	8	7.20%
Sewer services (e.g. sanitary sewer/wastewater)	4	3.60%
Storm drainage	8	7.20%
Traffic management (traffic signals, traffic flow, signs, parking)	32	28.80%
Dallas Love Field Airport	6	5.40%
Municipal court services	3	2.70%
Social services (community centers, child care programs, homeless programs, senior programs)	24	21.60%
311/service request process (call to report problem)	14	12.60%
<u>Animal services</u>	<u>5</u>	<u>4.50%</u>
Total	428	

**CITY COUNCIL DISTRICT 13****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	2 1.90%	21 19.60%	42 39.30%	42 39.30%
Q9-2. Traffic enforcement	2 1.90%	28 25.90%	36 33.30%	42 38.90%
Q9-3. Efforts by police to fight crime in your neighborhood	6 5.70%	34 32.10%	37 34.90%	29 27.40%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	8 7.90%	34 33.70%	32 31.70%	27 26.70%
Q9-5. Response time of police to emergency calls	2 2.40%	17 20.70%	21 25.60%	42 51.20%
Q9-6. Response time of fire to structure fires	18 32.10%	32 57.10%	6 10.70%	0 0.00%
Q9-7. Response time of fire to medical emergencies	22 34.40%	33 51.60%	6 9.40%	3 4.70%
Q9-8. Fire prevention & education	3 6.30%	24 50.00%	12 25.00%	9 18.80%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	2 6.30%	10 31.30%	10 31.30%	10 31.30%
Q9-10. Mental health programs	1 1.70%	6 10.00%	13 21.70%	40 66.70%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	8 16.00%	15 30.00%	21 42.00%	6 12.00%



**CITY COUNCIL DISTRICT 13**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	71	64.00%
Traffic enforcement	14	12.60%
Efforts by police to fight crime in your neighborhood	32	28.80%
Efforts by police to effectively deal with problems in your neighborhood	14	12.60%
Response time of police to emergency calls	44	39.60%
Response time of fire to structure fires	3	2.70%
Response time of fire to medical emergencies	5	4.50%
Fire prevention & education	1	0.90%
Prevention programs for youth (PALS, after-school programming, etc.)	7	6.30%
Mental health programs	25	22.50%
<u>None chosen</u>	<u>2</u>	<u>1.80%</u>
Total	218	

**CITY COUNCIL DISTRICT 13****Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	12 11.50%	63 60.60%	25 24.00%	4 3.80%
Q11-2. Recreation programs or classes	5 9.30%	26 48.10%	15 27.80%	8 14.80%
Q11-3. Range/variety of recreation programs & classes	4 7.50%	23 43.40%	14 26.40%	12 22.60%
Q11-4. Recreation centers/facilities	7 10.10%	36 52.20%	19 27.50%	7 10.10%
Q11-5. Accessibility of parks	18 18.00%	56 56.00%	20 20.00%	6 6.00%
Q11-6. Accessibility of recreation centers/facilities	11 14.30%	39 50.60%	20 26.00%	7 9.10%
Q11-7. Appearance/maintenance of parks	10 9.50%	58 55.20%	33 31.40%	4 3.80%
Q11-8. Appearance/maintenance of recreation centers/ facilities	10 13.50%	36 48.60%	23 31.10%	5 6.80%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	9 12.30%	35 47.90%	21 28.80%	8 11.00%
Q11-10. Walking trails in City	17 17.90%	47 49.50%	23 24.20%	8 8.40%
Q11-11. Outdoor swimming facilities	7 18.90%	12 32.40%	10 27.00%	8 21.60%
Q11-12. Ease of registering for City recreation programs/events	8 19.50%	11 26.80%	14 34.10%	8 19.50%
Q11-13. City golf courses	10 25.60%	12 30.80%	12 30.80%	5 12.80%

**CITY COUNCIL DISTRICT 13****Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	57	51.40%
Recreation programs or classes	20	18.00%
Range/variety of recreation programs & classes	26	23.40%
Recreation centers/facilities	17	15.30%
Accessibility of parks	17	15.30%
Accessibility of recreation centers/facilities	12	10.80%
Appearance/maintenance of parks	51	45.90%
Appearance/maintenance of recreation centers/facilities	13	11.70%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	22	19.80%
Walking trails in City	45	40.50%
Outdoor swimming facilities	6	5.40%
Ease of registering for City recreation programs/events	5	4.50%
City golf courses	8	7.20%
<u>None chosen</u>	<u>9</u>	<u>8.10%</u>
Total	308	

## CITY COUNCIL DISTRICT 13

### Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	1	10	24	26
Q13-1. Enforcement of multi-family building conditions	1.60%	16.40%	39.30%	42.60%
Q13-2. Enforcement of mowing of weeds & high grass on private property	1 1.30%	22 28.90%	30 39.50%	23 30.30%
Q13-3. Enforcement of blighted residential properties	1 1.40%	5 7.10%	30 42.90%	34 48.60%
Q13-4. Enforcement of sign regulations	2 2.90%	14 20.30%	28 40.60%	25 36.20%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	2 4.40%	7 15.60%	15 33.30%	21 46.70%
Q13-6. Enforcement of bulk/brush trash violations	5 6.40%	26 33.30%	28 35.90%	19 24.40%
Q13-7. Enforcement of litter on private property	3 4.40%	16 23.50%	24 35.30%	25 36.80%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	5 6.30%	27 33.80%	25 31.30%	23 28.80%
Q13-9. Enforcement of food safety in restaurants	7 9.30%	41 54.70%	20 26.70%	7 9.30%
Q13-10. Enforcement of yard parking regulations in your neighborhood	6 9.40%	25 39.10%	15 23.40%	18 28.10%

**CITY COUNCIL DISTRICT 13**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	51	45.90%
Enforcement of mowing of weeds & high grass on private property	13	11.70%
Enforcement of blighted residential properties	39	35.10%
Enforcement of sign regulations	7	6.30%
City efforts to remove junk motor vehicles (inoperative) on private property	9	8.10%
Enforcement of bulk/brush trash violations	17	15.30%
Enforcement of litter on private property	7	6.30%
City efforts to survey & abate mosquitos carrying viruses	31	27.90%
Enforcement of food safety in restaurants	26	23.40%
Enforcement of yard parking regulations in your neighborhood	5	4.50%
<u>None chosen</u>	<u>8</u>	<u>7.20%</u>
Total	213	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	27 25.20%	42 39.30%	23 21.50%	15 14.00%
Q15-2. Recycling	22 22.40%	35 35.70%	20 20.40%	21 21.40%
Q15-3. Yard waste pickup	22 25.60%	36 41.90%	19 22.10%	9 10.50%
Q15-4. Bulk trash pickup	30 28.60%	40 38.10%	21 20.00%	14 13.30%
Q15-5. Household hazardous waste disposal	10 16.70%	19 31.70%	16 26.70%	15 25.00%

**CITY COUNCIL DISTRICT 13**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	78	70.30%
Recycling	53	47.70%
Yard waste pickup	8	7.20%
Bulk trash pickup	46	41.40%
Household hazardous waste disposal	24	21.60%
<u>None chosen</u>	<u>5</u>	<u>4.50%</u>
Total	214	

**CITY COUNCIL DISTRICT 13****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	3 2.80%	23 21.10%	32 29.40%	51 46.80%
Q17-2. Maintenance & repair of streets in your neighborhood	1 0.90%	26 23.90%	28 25.70%	54 49.50%
Q17-3. Street striping	2 2.00%	26 25.50%	33 32.40%	41 40.20%
Q17-4. Street cleaning	4 4.00%	28 28.00%	31 31.00%	37 37.00%
Q17-5. Street lighting	4 3.60%	45 40.90%	43 39.10%	18 16.40%
Q17-6. Traffic signs & signal operations	8 7.30%	48 43.60%	43 39.10%	11 10.00%
Q17-7. Sidewalk maintenance	3 3.00%	17 17.00%	38 38.00%	42 42.00%
Q17-8. Alley maintenance	0 0.00%	7 7.30%	23 24.00%	66 68.80%
Q17-9. Curbs & gutters	1 1.00%	30 30.30%	42 42.40%	26 26.30%
Q17-10. Bike lanes in City (shared, protected & multi-use)	6 7.40%	24 29.60%	31 38.30%	20 24.70%

**CITY COUNCIL DISTRICT 13**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	78	70.30%
Maintenance & repair of streets in your neighborhood	59	53.20%
Street striping	6	5.40%
Street cleaning	4	3.60%
Street lighting	13	11.70%
Traffic signs & signal operations	9	8.10%
Sidewalk maintenance	11	9.90%
Alley maintenance	21	18.90%
Bike lanes in City (shared, protected & multi-use)	12	10.80%
<u>None chosen</u>	<u>4</u>	<u>3.60%</u>
Total	217	



**CITY COUNCIL DISTRICT 13****Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	2 3.80%	11 21.20%	23 44.20%	16 30.80%
Q19-2. Services to youth	4 8.70%	12 26.10%	22 47.80%	8 17.40%
Q19-3. Services to low-income people	3 6.00%	5 10.00%	22 44.00%	20 40.00%
Q19-4. Services to homeless residents	5 7.10%	4 5.70%	19 27.10%	42 60.00%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	2 5.30%	6 15.80%	17 44.70%	13 34.20%
Q19-6. Variety of arts & cultural programs	29 30.50%	46 48.40%	17 17.90%	3 3.20%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	27 28.40%	55 57.90%	11 11.60%	2 2.10%
Q19-8. Accessibility of arts & cultural centers/facilities	25 27.80%	46 51.10%	17 18.90%	2 2.20%
Q19-9. Variety of library materials	26 36.10%	28 38.90%	14 19.40%	4 5.60%
Q19-10. Appearance/maintenance of libraries/facilities	19 24.10%	36 45.60%	18 22.80%	6 7.60%
Q19-11. Accessibility of City facilities/services for persons with disabilities	11 19.30%	22 38.60%	21 36.80%	3 5.30%
Q19-12. Variety of arts & cultural programs	31 36.90%	36 42.90%	16 19.00%	1 1.20%
Q19-13. Services that seek to reduce racial & ethnic disparities	6 11.50%	12 23.10%	24 46.20%	10 19.20%

**CITY COUNCIL DISTRICT 13**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	73	65.80%
No	38	34.20%
Total	111	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=73)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	34 48.60%	23 32.90%	6 8.60%	7 10.00%
Q20a-2. Responsiveness	32 43.80%	25 34.20%	6 8.20%	10 13.70%
Q20a-3. Courtesy	41 56.20%	19 26.00%	10 13.70%	3 4.10%
Q20a-4. Overall	33 45.20%	22 30.10%	9 12.30%	9 12.30%

## CITY COUNCIL DISTRICT 13

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=111)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q21-1. I receive good value for City of Dallas taxes I pay	4 3.80%	21 20.00%	19 18.10%	26 24.80%	35 33.30%
Q21-2. I am pleased with overall direction that City of Dallas is taking	5 4.70%	23 21.50%	23 21.50%	30 28.00%	26 24.30%
Q21-3. City of Dallas government welcomes resident involvement	3 3.40%	30 34.50%	21 24.10%	17 19.50%	16 18.40%
Q21-4. City of Dallas government listens to a diverse range of people	4 4.80%	26 31.30%	23 27.70%	17 20.50%	13 15.70%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	6 7.10%	26 30.60%	30 35.30%	12 14.10%	11 12.90%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	2 2.40%	23 27.40%	28 33.30%	17 20.20%	14 16.70%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	2 2.50%	11 13.90%	42 53.20%	16 20.30%	8 10.10%

## CITY COUNCIL DISTRICT 14

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

(N=112)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q1-1. Dallas as a place to live	18 16.20%	51 45.90%	37 33.30%	5 4.50%
Q1-2. Your neighborhood as a place to live	32 28.60%	60 53.60%	15 13.40%	5 4.50%
Q1-3. Dallas as a place to raise children	12 12.90%	32 34.40%	33 35.50%	16 17.20%
Q1-4. Dallas as a place to work	32 29.10%	56 50.90%	20 18.20%	2 1.80%
Q1-5. Dallas as a place to retire	5 4.90%	24 23.30%	33 32.00%	41 39.80%
Q1-6. Dallas as a place to do business	32 31.40%	54 52.90%	13 12.70%	3 2.90%
Q1-7. Dallas as an equitable City	14 14.00%	29 29.00%	29 29.00%	28 28.00%
Q1-8. Quality of economic development in Dallas	18 17.00%	46 43.40%	31 29.20%	11 10.40%
Q1-9. Quality of public schools in Dallas	2 2.00%	19 19.20%	36 36.40%	42 42.40%
Q1-10. Overall quality of life in Dallas	9 8.00%	61 54.50%	35 31.30%	7 6.30%

**CITY COUNCIL DISTRICT 14**

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

(N=112)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q2-1. Sense of community	5 4.50%	36 32.10%	47 42.00%	24 21.40%
Q2-2. Openness & acceptance of the community towards people of diverse backgrounds	13 12.30%	36 34.00%	37 34.90%	20 18.90%
Q2-3. Opportunities to attend arts & cultural events	30 26.80%	53 47.30%	23 20.50%	6 5.40%
Q2-4. Air quality	2 1.80%	29 26.40%	48 43.60%	31 28.20%
Q2-5. Access to affordable, quality housing	2 1.90%	14 13.60%	30 29.10%	57 55.30%
Q2-6. Access to affordable, quality child care	2 2.70%	6 8.00%	19 25.30%	48 64.00%
Q2-7. Access to affordable, quality health care	18 16.70%	23 21.30%	40 37.00%	27 25.00%
Q2-8. Access to affordable, quality food	24 21.40%	38 33.90%	42 37.50%	8 7.10%
Q2-9. Access to living-wage jobs	18 17.30%	33 31.70%	38 36.50%	15 14.40%
Q2-10. Access to quality education	11 10.90%	36 35.60%	35 34.70%	19 18.80%
Q2-11. Ease of car travel in Dallas	9 8.10%	29 26.10%	40 36.00%	33 29.70%
Q2-12. Ease of bus travel in Dallas	4 5.80%	15 21.70%	13 18.80%	37 53.60%
Q2-13. Ease of rail travel in Dallas	7 8.40%	20 24.10%	20 24.10%	36 43.40%
Q2-14. Ease of air travel in Dallas	43 39.40%	51 46.80%	15 13.80%	0 0.00%
Q2-15. Ease of bicycle travel in Dallas	4 4.90%	9 11.10%	29 35.80%	39 48.10%
Q2-16. Ease of walking in Dallas	4 3.70%	26 24.30%	32 29.90%	45 42.10%
	12	48	43	7

**CITY COUNCIL DISTRICT 14**

Q2-17. Overall image/reputation of Dallas	10.90%	43.60%	39.10%	6.40%
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**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

<u>Q3. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Sense of community	20	17.90%
Openness & acceptance of community towards people of diverse backgrounds	26	23.20%
Opportunities to attend arts & cultural events	5	4.50%
Air quality	19	17.00%
Access to affordable, quality housing	61	54.50%
Access to affordable, quality child care	10	8.90%
Access to affordable, quality health care	16	14.30%
Access to affordable, quality food	12	10.70%
Access to living-wage jobs	36	32.10%
Access to quality education	37	33.00%
Ease of car travel in Dallas	17	15.20%
Ease of bus travel in Dallas	2	1.80%
Ease of rail travel in Dallas	11	9.80%
Ease of air travel in Dallas	1	0.90%
Ease of bicycle travel in Dallas	8	7.10%
Ease of walking in Dallas	18	16.10%
Overall image/reputation of Dallas	24	21.40%
<u>None chosen</u>	<u>3</u>	<u>2.70%</u>
Total	326	

**CITY COUNCIL DISTRICT 14**

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

(N=112)

	Much too <u>slow</u>	<u>Too slow</u>	<u>About right</u>	<u>Too fast</u>	Much too <u>fast</u>
Q4-1. Population growth	2 1.90%	2 1.90%	37 34.90%	42 39.60%	23 21.70%
Q4-2. Retail growth (stores, restaurants, etc.)	2 2.00%	16 15.80%	70 69.30%	10 9.90%	3 3.00%
Q4-3. Job growth	2 2.10%	29 30.90%	56 59.60%	6 6.40%	1 1.10%

**CITY COUNCIL DISTRICT 14**

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

(N=112)

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>
Q5-1. Crime	4 3.60%	7 6.30%	44 39.30%	57 50.90%
Q5-2. Drugs	4 3.80%	18 17.30%	35 33.70%	47 45.20%
Q5-3. High weeds	21 20.40%	47 45.60%	30 29.10%	5 4.90%
Q5-4. Noise	11 9.90%	41 36.90%	44 39.60%	15 13.50%
Q5-5. Blighted buildings	9 9.10%	40 40.40%	38 38.40%	12 12.10%
Q5-6. Homelessness	1 0.90%	6 5.40%	23 20.50%	82 73.20%
Q5-7. Environmental hazard(s), air quality & toxic waste	8 7.80%	28 27.50%	40 39.20%	26 25.50%
Q5-8. Loose dogs & unrestrained pets	18 17.00%	51 48.10%	29 27.40%	8 7.50%
Q5-9. Litter	9 8.10%	35 31.50%	44 39.60%	23 20.70%
Q5-10. Infrastructure/streets	2 1.80%	9 8.00%	33 29.50%	68 60.70%
Q5-11. Aggressive solicitation/panhandling	5 4.50%	29 26.40%	38 34.50%	38 34.50%
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)	16 14.70%	22 20.20%	40 36.70%	31 28.40%
Q5-13. Racial & ethnic inequities	15 14.30%	21 20.00%	37 35.20%	32 30.50%
Q5-14. Other	0 0.00%	0 0.00%	1 5.90%	16 94.10%



**CITY COUNCIL DISTRICT 14**

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

(N=112)

	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very unsafe</u>
Q6-1. In your neighborhood during the day	44 39.30%	54 48.20%	10 8.90%	4 3.60%	0 0.00%
Q6-2. In your neighborhood after dark	9 8.00%	47 42.00%	30 26.80%	19 17.00%	7 6.30%
Q6-3. In Dallas downtown area during the day	21 19.10%	44 40.00%	27 24.50%	12 10.90%	6 5.50%
Q6-4. In Dallas downtown area after dark	4 3.80%	13 12.30%	23 21.70%	35 33.00%	31 29.20%
Q6-5. In Dallas restaurant/retail areas during the day	33 30.30%	60 55.00%	12 11.00%	4 3.70%	0 0.00%
Q6-6. In Dallas restaurant/retail areas after dark	9 8.30%	37 34.30%	29 26.90%	25 23.10%	8 7.40%
Q6-7. In Dallas parks during the day	33 30.60%	42 38.90%	24 22.20%	6 5.60%	3 2.80%
Q6-8. In Dallas parks after dark	3 2.90%	16 15.70%	22 21.60%	32 31.40%	29 28.40%
Q6-9. From violent crime (rape, assault, robbery)	9 8.10%	31 27.90%	30 27.00%	28 25.20%	13 11.70%
Q6-10. From property crime (burglary, theft)	6 5.40%	15 13.50%	37 33.30%	37 33.30%	16 14.40%
Q6-11. From fire	28 25.70%	54 49.50%	24 22.00%	3 2.80%	0 0.00%

**CITY COUNCIL DISTRICT 14**

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

(N=111)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q7-1. Ambulance/emergency medical services	6 50.00%	3 25.00%	1 8.30%	2 16.70%
Q7-2. Art & cultural programs/facilities	24 33.30%	39 54.20%	9 12.50%	0 0.00%
Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)	2 8.00%	11 44.00%	5 20.00%	7 28.00%
Q7-4. Customer service provided by City employees	5 13.90%	15 41.70%	11 30.60%	5 13.90%
Q7-5. Drinking water	19 28.40%	36 53.70%	9 13.40%	3 4.50%
Q7-6. Fire services	3 100.00%	0 0.00%	0 0.00%	0 0.00%
Q7-7. Solid waste services (e.g., garbage & recycling collection)	14 17.90%	47 60.30%	14 17.90%	3 3.80%
Q7-8. Land use, planning, & zoning	0 0.00%	4 28.60%	6 42.90%	4 28.60%
Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)	1 2.30%	6 13.60%	15 34.10%	22 50.00%
Q7-10. Park & recreation system	13 20.30%	35 54.70%	13 20.30%	3 4.70%
Q7-11. Police services	3 16.70%	4 22.20%	5 27.80%	6 33.30%
Q7-12. Public information services	3 16.70%	8 44.40%	3 16.70%	4 22.20%
	20	23	9	1

**CITY COUNCIL DISTRICT 14**

Q7-13. Public library services	37.70%	43.40%	17.00%	1.90%
Q7-14. Sewer services (e.g. sanitary sewer/ wastewater)	11 21.20%	29 55.80%	11 21.20%	1 1.90%
Q7-15. Storm drainage	3 10.30%	11 37.90%	10 34.50%	5 17.20%
Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)	0 0.00%	13 23.20%	31 55.40%	12 21.40%
Q7-17. Dallas Love Field Airport	37 58.70%	25 39.70%	1 1.60%	0 0.00%
Q7-18. Municipal court services	4 40.00%	6 60.00%	0 0.00%	0 0.00%
Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)	0 0.00%	3 42.90%	3 42.90%	1 14.30%
Q7-20. 311/service request process (call to report problem)	8 19.50%	16 39.00%	8 19.50%	9 22.00%
Q7-21. Animal services	2 28.60%	2 28.60%	2 28.60%	1 14.30%

## CITY COUNCIL DISTRICT 14

### Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)

<u>Q8. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Ambulance/emergency medical services	20	17.90%
Art & cultural programs/facilities	20	17.90%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	27	24.10%
Customer service provided by City employees	12	10.70%
Drinking water	25	22.30%
Fire services	15	13.40%
Solid waste services (e.g., garbage & recycling collection)	23	20.50%
Land use, planning, & zoning	30	26.80%
Maintenance of infrastructure (e.g., City streets & sidewalks)	76	67.90%
Park & recreation system	22	19.60%
Police services	48	42.90%
Public information services	6	5.40%
Public library services	9	8.00%
Sewer services (e.g. sanitary sewer/wastewater)	3	2.70%
Storm drainage	7	6.30%
Traffic management (traffic signals, traffic flow, signs, parking)	35	31.30%
Dallas Love Field Airport	6	5.40%
Social services (community centers, child care programs, homeless programs, senior programs)	30	26.80%
311/service request process (call to report problem)	11	9.80%
Animal services	4	3.60%
<u>None chosen</u>	<u>3</u>	<u>2.70%</u>
Total	432	

**CITY COUNCIL DISTRICT 14****Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=112)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q9-1. Crime prevention	0 0.00%	23 22.10%	41 39.40%	40 38.50%
Q9-2. Traffic enforcement	2 1.80%	28 25.70%	31 28.40%	48 44.00%
Q9-3. Efforts by police to fight crime in your neighborhood	6 6.10%	30 30.60%	34 34.70%	28 28.60%
Q9-4. Efforts by police to effectively deal with problems in your neighborhood	7 7.40%	29 30.50%	32 33.70%	27 28.40%
Q9-5. Response time of police to emergency calls	3 4.50%	16 24.20%	16 24.20%	31 47.00%
Q9-6. Response time of fire to structure fires	15 36.60%	18 43.90%	8 19.50%	0 0.00%
Q9-7. Response time of fire to medical emergencies	18 35.30%	21 41.20%	9 17.60%	3 5.90%
Q9-8. Fire prevention & education	2 4.20%	22 45.80%	14 29.20%	10 20.80%
Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)	2 8.30%	3 12.50%	13 54.20%	6 25.00%
Q9-10. Mental health programs	0 0.00%	2 3.20%	12 19.00%	49 77.80%
Q9-11. Quality of disaster response programs (Community Emergency Response Team)	2 5.30%	14 36.80%	17 44.70%	5 13.20%

**CITY COUNCIL DISTRICT 14**

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

<u>Q10. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Crime prevention	54	48.20%
Traffic enforcement	20	17.90%
Efforts by police to fight crime in your neighborhood	23	20.50%
Efforts by police to effectively deal with problems in your neighborhood	12	10.70%
Response time of police to emergency calls	40	35.70%
Response time of fire to structure fires	3	2.70%
Response time of fire to medical emergencies	6	5.40%
Prevention programs for youth (PALS, after-school programming, etc.)	15	13.40%
Mental health programs	38	33.90%
Quality of disaster response programs (Community Emergency Response Team)	4	3.60%
<u>None chosen</u>	<u>4</u>	<u>3.60%</u>
Total	219	

**CITY COUNCIL DISTRICT 14****Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

(N=112)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q11-1. City parks	13 12.00%	66 61.10%	23 21.30%	6 5.60%
Q11-2. Recreation programs or classes	4 7.40%	31 57.40%	14 25.90%	5 9.30%
Q11-3. Range/variety of recreation programs & classes	5 9.60%	26 50.00%	16 30.80%	5 9.60%
Q11-4. Recreation centers/facilities	4 5.80%	34 49.30%	26 37.70%	5 7.20%
Q11-5. Accessibility of parks	16 15.80%	61 60.40%	22 21.80%	2 2.00%
Q11-6. Accessibility of recreation centers/facilities	5 6.90%	38 52.80%	24 33.30%	5 6.90%
Q11-7. Appearance/maintenance of parks	13 12.00%	58 53.70%	27 25.00%	10 9.30%
Q11-8. Appearance/maintenance of recreation centers/ facilities	3 4.00%	48 64.00%	18 24.00%	6 8.00%
Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)	3 3.70%	49 59.80%	25 30.50%	5 6.10%
Q11-10. Walking trails in City	20 19.00%	53 50.50%	22 21.00%	10 9.50%
Q11-11. Outdoor swimming facilities	5 10.20%	16 32.70%	13 26.50%	15 30.60%
Q11-12. Ease of registering for City recreation programs/events	2 4.80%	22 52.40%	11 26.20%	7 16.70%
Q11-13. City golf courses	8 19.50%	21 51.20%	7 17.10%	5 12.20%

**CITY COUNCIL DISTRICT 14****Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

<u>Q12. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
City parks	55	49.10%
Recreation programs or classes	17	15.20%
Range/variety of recreation programs & classes	13	11.60%
Recreation centers/facilities	22	19.60%
Accessibility of parks	22	19.60%
Accessibility of recreation centers/facilities	14	12.50%
Appearance/maintenance of parks	46	41.10%
Appearance/maintenance of recreation centers/facilities	13	11.60%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	18	16.10%
Walking trails in City	56	50.00%
Outdoor swimming facilities	11	9.80%
Ease of registering for City recreation programs/events	11	9.80%
City golf courses	10	8.90%
<u>None chosen</u>	<u>7</u>	<u>6.30%</u>
Total	315	



**CITY COUNCIL DISTRICT 14**

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

(N=112)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
	2	14	30	24
Q13-1. Enforcement of multi-family building conditions	2.90%	20.00%	42.90%	34.30%
Q13-2. Enforcement of mowing of weeds & high grass on private property	8 9.50%	21 25.00%	43 51.20%	12 14.30%
Q13-3. Enforcement of blighted residential properties	2 2.90%	7 10.00%	33 47.10%	28 40.00%
Q13-4. Enforcement of sign regulations	2 2.70%	18 24.70%	31 42.50%	22 30.10%
Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property	4 8.50%	12 25.50%	19 40.40%	12 25.50%
Q13-6. Enforcement of bulk/brush trash violations	3 4.60%	17 26.20%	29 44.60%	16 24.60%
Q13-7. Enforcement of litter on private property	2 3.50%	10 17.50%	26 45.60%	19 33.30%
Q13-8. City efforts to survey & abate mosquitos carrying viruses	1 1.40%	28 38.40%	27 37.00%	17 23.30%
Q13-9. Enforcement of food safety in restaurants	6 9.40%	36 56.30%	20 31.30%	2 3.10%
Q13-10. Enforcement of yard parking regulations in your neighborhood	6 9.70%	24 38.70%	15 24.20%	17 27.40%

**CITY COUNCIL DISTRICT 14**

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

<u>Q14. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Enforcement of multi-family building conditions	46	41.10%
Enforcement of mowing of weeds & high grass on private property	11	9.80%
Enforcement of blighted residential properties	39	34.80%
Enforcement of sign regulations	9	8.00%
City efforts to remove junk motor vehicles (inoperative) on private property	10	8.90%
Enforcement of bulk/brush trash violations	16	14.30%
Enforcement of litter on private property	12	10.70%
City efforts to survey & abate mosquitos carrying viruses	26	23.20%
Enforcement of food safety in restaurants	24	21.40%
Enforcement of yard parking regulations in your neighborhood	14	12.50%
<u>None chosen</u>	<u>8</u>	<u>7.10%</u>
Total	215	

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

(N=112)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q15-1. Garbage collections	27 27.30%	53 53.50%	17 17.20%	2 2.00%
Q15-2. Recycling	22 22.20%	32 32.30%	23 23.20%	22 22.20%
Q15-3. Yard waste pickup	12 15.80%	38 50.00%	24 31.60%	2 2.60%
Q15-4. Bulk trash pickup	19 21.60%	41 46.60%	24 27.30%	4 4.50%
Q15-5. Household hazardous waste disposal	7 12.70%	9 16.40%	22 40.00%	17 30.90%

**CITY COUNCIL DISTRICT 14**

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

<u>Q16. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Garbage collections	63	56.30%
Recycling	68	60.70%
Yard waste pickup	9	8.00%
Bulk trash pickup	29	25.90%
Household hazardous waste disposal	32	28.60%
<u>None chosen</u>	<u>11</u>	<u>9.80%</u>
Total	212	

**CITY COUNCIL DISTRICT 14****Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

(N=112)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q17-1. Maintenance & repair of thoroughfares & major streets	1 0.90%	11 10.20%	37 34.30%	59 54.60%
Q17-2. Maintenance & repair of streets in your neighborhood	6 5.50%	18 16.50%	29 26.60%	56 51.40%
Q17-3. Street striping	1 1.00%	19 19.40%	39 39.80%	39 39.80%
Q17-4. Street cleaning	5 5.30%	18 19.10%	29 30.90%	42 44.70%
Q17-5. Street lighting	4 3.70%	37 34.60%	39 36.40%	27 25.20%
Q17-6. Traffic signs & signal operations	7 6.50%	49 45.80%	40 37.40%	11 10.30%
Q17-7. Sidewalk maintenance	0 0.00%	17 16.20%	33 31.40%	55 52.40%
Q17-8. Alley maintenance	0 0.00%	11 12.20%	38 42.20%	41 45.60%
Q17-9. Curbs & gutters	0 0.00%	32 30.80%	38 36.50%	34 32.70%
Q17-10. Bike lanes in City (shared, protected & multi-use)	3 3.60%	21 25.00%	23 27.40%	37 44.00%

**CITY COUNCIL DISTRICT 14**

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

<u>Q18. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance & repair of thoroughfares & major streets	76	67.90%
Maintenance & repair of streets in your neighborhood	50	44.60%
Street striping	10	8.90%
Street cleaning	5	4.50%
Street lighting	10	8.90%
Traffic signs & signal operations	14	12.50%
Sidewalk maintenance	24	21.40%
Alley maintenance	9	8.00%
Curbs & gutters	1	0.90%
Bike lanes in City (shared, protected & multi-use)	11	9.80%
<u>None chosen</u>	<u>6</u>	<u>5.40%</u>
Total	216	

**CITY COUNCIL DISTRICT 14**

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

(N=112)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q19-1. Services to seniors	2 4.30%	16 34.80%	17 37.00%	11 23.90%
Q19-2. Services to youth	1 2.30%	16 37.20%	20 46.50%	6 14.00%
Q19-3. Services to low-income people	2 4.10%	11 22.40%	13 26.50%	23 46.90%
Q19-4. Services to homeless residents	3 4.10%	8 11.00%	16 21.90%	46 63.00%
Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)	2 5.00%	2 5.00%	20 50.00%	16 40.00%
Q19-6. Variety of arts & cultural programs	22 23.70%	42 45.20%	24 25.80%	5 5.40%
Q19-7. Appearance/maintenance of arts & cultural centers/facilities	23 25.00%	49 53.30%	15 16.30%	5 5.40%
Q19-8. Accessibility of arts & cultural centers/facilities	21 23.30%	47 52.20%	21 23.30%	1 1.10%
Q19-9. Variety of library materials	20 25.60%	37 47.40%	15 19.20%	6 7.70%
Q19-10. Appearance/maintenance of libraries/facilities	14 15.70%	43 48.30%	26 29.20%	6 6.70%
Q19-11. Accessibility of City facilities/services for persons with disabilities	8 15.40%	22 42.30%	18 34.60%	4 7.70%
Q19-12. Variety of arts & cultural programs	19 21.80%	44 50.60%	23 26.40%	1 1.10%
Q19-13. Services that seek to reduce racial & ethnic disparities	5 8.20%	11 18.00%	21 34.40%	24 39.30%

**CITY COUNCIL DISTRICT 14**

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

	<u>Number</u>	<u>Percent</u>
Yes	72	64.30%
No	40	35.70%
Total	112	100.00%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

(N=72)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
Q20a-1. Knowledge	30 42.30%	19 26.80%	15 21.10%	7 9.90%
Q20a-2. Responsiveness	26 36.10%	17 23.60%	19 26.40%	10 13.90%
Q20a-3. Courtesy	32 44.40%	22 30.60%	12 16.70%	6 8.30%
Q20a-4. Overall	28 39.40%	19 26.80%	17 23.90%	7 9.90%

**CITY COUNCIL DISTRICT 14**

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

(N=112)

	<u>Strongly agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	<u>Strongly disagree</u>
Q21-1. I receive good value for City of Dallas taxes I pay	0 0.00%	17 17.00%	34 34.00%	28 28.00%	21 21.00%
Q21-2. I am pleased with overall direction that City of Dallas is taking	4 3.80%	25 23.80%	34 32.40%	23 21.90%	19 18.10%
Q21-3. City of Dallas government welcomes resident involvement	3 3.20%	21 22.30%	33 35.10%	21 22.30%	16 17.00%
Q21-4. City of Dallas government listens to a diverse range of people	5 6.00%	24 28.60%	16 19.00%	27 32.10%	12 14.30%
Q21-5. Employees at City of Dallas are ethical in the way they conduct City business	3 3.60%	33 39.80%	32 38.60%	7 8.40%	8 9.60%
Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business	3 3.40%	26 29.90%	27 31.00%	19 21.80%	12 13.80%
Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities	3 3.60%	17 20.50%	29 34.90%	23 27.70%	11 13.30%