

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-1. Dallas as a place to live</u>						
Excellent	7.8%	12.3%	12.0%	14.0%	14.7%	12.8%
Good	46.5%	44.6%	45.8%	47.8%	59.7%	48.7%
Fair	34.9%	31.6%	35.6%	33.8%	21.5%	31.2%
Poor	10.8%	11.6%	6.7%	4.3%	4.1%	7.4%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-2. Your neighborhood as a place to live</u>						
Excellent	15.1%	19.9%	20.0%	24.5%	32.2%	23.0%
Good	41.7%	41.5%	40.4%	45.3%	48.1%	43.1%
Fair	28.4%	26.5%	30.2%	22.3%	14.9%	24.0%
Poor	14.8%	12.2%	9.5%	7.9%	4.7%	9.8%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-3. Dallas as a place to raise children</u>						
Excellent	8.1%	8.2%	8.1%	8.7%	13.8%	9.8%
Good	29.7%	36.7%	37.3%	37.7%	45.1%	37.2%
Fair	34.7%	35.6%	36.9%	42.1%	29.8%	36.0%
Poor	27.5%	19.5%	17.7%	11.5%	11.3%	17.1%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-4. Dallas as a place to work</u>						
Excellent	25.1%	27.6%	23.1%	23.1%	30.1%	26.0%
Good	44.9%	42.3%	52.0%	53.4%	53.2%	49.3%
Fair	22.8%	25.1%	20.2%	22.3%	13.8%	20.6%
Poor	7.2%	5.0%	4.7%	1.1%	2.8%	4.2%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-5. Dallas as a place to retire</u>						
Excellent	5.0%	4.8%	6.2%	8.5%	18.3%	9.3%
Good	19.8%	17.9%	26.0%	30.0%	33.4%	25.5%
Fair	28.8%	33.7%	34.8%	33.7%	33.8%	33.2%
Poor	46.4%	43.7%	33.0%	27.8%	14.5%	32.1%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-6. Dallas as a place to do business</u>						
Excellent	31.0%	27.8%	24.6%	29.5%	28.2%	28.7%
Good	45.3%	45.1%	45.8%	49.6%	52.7%	47.4%
Fair	16.3%	23.4%	23.5%	16.8%	18.3%	19.7%
Poor	7.3%	3.7%	6.2%	4.1%	0.8%	4.2%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-7. Dallas as an equitable City</u>						
Excellent	7.3%	10.3%	8.5%	7.9%	12.6%	9.9%
Good	28.7%	26.7%	30.8%	31.2%	31.8%	30.1%
Fair	34.4%	36.6%	35.8%	38.7%	39.1%	36.4%
Poor	29.6%	26.3%	25.0%	22.1%	16.5%	23.6%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-8. Quality of economic development in Dallas</u>						
Excellent	14.7%	13.2%	9.0%	15.5%	17.1%	14.1%
Good	32.6%	38.1%	38.8%	34.8%	44.1%	38.3%
Fair	34.1%	28.2%	32.8%	35.2%	27.8%	31.2%
Poor	18.6%	20.5%	19.4%	14.4%	11.0%	16.4%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-9. Quality of public schools in Dallas</u>						
Excellent	1.7%	4.7%	3.0%	4.7%	4.8%	4.2%
Good	15.9%	19.9%	20.2%	19.8%	25.6%	20.8%
Fair	34.1%	27.7%	37.6%	38.8%	42.1%	35.9%
Poor	48.3%	47.7%	39.2%	36.8%	27.5%	39.1%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q1-10. Overall quality of life in Dallas</u>						
Excellent	4.8%	5.6%	4.2%	6.9%	10.2%	7.0%
Good	43.0%	45.6%	46.5%	50.5%	52.9%	48.0%
Fair	41.5%	39.4%	42.6%	35.0%	31.7%	37.1%
Poor	10.7%	9.4%	6.7%	7.6%	5.1%	8.0%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-1. Sense of community</u>						
Excellent	6.4%	5.7%	2.5%	5.8%	6.2%	5.5%
Good	28.1%	27.9%	34.5%	34.3%	37.8%	32.4%
Fair	34.8%	44.6%	40.9%	42.6%	40.2%	40.6%
Poor	30.7%	21.8%	22.1%	17.3%	15.8%	21.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-2. Openness &amp; acceptance of the community towards people of diverse backgrounds</u>						
Excellent	14.3%	12.0%	7.7%	6.3%	9.3%	10.0%
Good	33.6%	31.0%	33.0%	36.0%	32.6%	33.3%
Fair	33.2%	35.8%	39.9%	38.2%	43.7%	37.9%
Poor	18.9%	21.2%	19.4%	19.5%	14.3%	18.9%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-3. Opportunities to attend arts &amp; cultural events</u>						
Excellent	28.8%	27.0%	23.0%	27.0%	33.6%	28.2%
Good	38.3%	41.6%	47.0%	52.6%	47.9%	45.3%
Fair	22.3%	24.2%	22.6%	16.1%	14.3%	19.8%
Poor	10.6%	7.1%	7.4%	4.4%	4.2%	6.6%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-4. Air quality</u>						
Excellent	2.3%	2.2%	3.2%	5.1%	4.8%	3.6%
Good	18.6%	26.0%	26.0%	32.4%	42.1%	30.0%
Fair	48.9%	46.9%	45.5%	39.6%	41.1%	43.5%
Poor	30.3%	24.9%	25.3%	22.9%	12.0%	22.9%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-5. Access to affordable, quality housing</u>						
Excellent	1.6%	5.6%	4.4%	2.7%	3.4%	3.4%
Good	10.1%	12.2%	11.7%	14.7%	21.8%	14.4%
Fair	26.7%	31.5%	34.3%	38.0%	39.1%	33.6%
Poor	61.6%	50.7%	49.6%	44.6%	35.6%	48.5%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-6. Access to affordable, quality child care</u>						
Excellent	2.2%	3.5%	3.8%	3.6%	4.0%	3.4%
Good	9.7%	19.2%	11.5%	17.4%	19.2%	15.5%
Fair	24.2%	25.8%	37.4%	37.1%	40.7%	32.6%
Poor	64.0%	51.5%	47.3%	41.9%	36.2%	48.5%



**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-7. Access to affordable, quality health care</u>						
Excellent	6.1%	13.2%	9.5%	12.4%	24.3%	13.9%
Good	23.7%	24.9%	26.3%	38.0%	38.0%	30.1%
Fair	33.9%	30.9%	35.4%	31.6%	27.1%	31.3%
Poor	36.3%	30.9%	28.8%	18.0%	10.6%	24.7%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-8. Access to affordable, quality food</u>						
Excellent	14.4%	15.3%	12.0%	16.3%	22.1%	16.3%
Good	33.3%	29.9%	36.0%	50.0%	43.8%	38.7%
Fair	31.1%	31.0%	36.4%	23.6%	25.2%	29.3%
Poor	21.2%	23.8%	15.5%	10.1%	9.0%	15.7%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-9. Access to living-wage jobs</u>						
Excellent	9.3%	10.9%	6.3%	9.2%	10.9%	9.2%
Good	33.3%	29.7%	34.8%	40.8%	41.1%	36.2%
Fair	31.0%	33.8%	39.3%	35.0%	34.5%	34.4%
Poor	26.4%	25.6%	19.6%	15.0%	13.6%	20.2%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-10. Access to quality education</u>						
Excellent	9.0%	10.7%	10.4%	13.9%	14.0%	11.8%
Good	32.0%	31.5%	30.4%	36.5%	39.4%	33.8%
Fair	40.6%	34.4%	41.9%	32.1%	30.5%	35.9%
Poor	18.4%	23.3%	17.4%	17.5%	16.1%	18.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-11. Ease of car travel in Dallas</u>						
Excellent	8.6%	8.1%	4.2%	4.3%	4.8%	6.0%
Good	25.4%	29.3%	24.3%	25.7%	27.5%	26.5%
Fair	31.7%	30.4%	37.3%	37.0%	43.6%	36.4%
Poor	34.3%	32.2%	34.2%	33.0%	24.1%	31.1%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-12. Ease of bus travel in Dallas</u>						
Excellent	4.8%	5.8%	4.2%	5.6%	7.5%	5.7%
Good	15.9%	20.8%	30.7%	27.3%	30.6%	25.4%
Fair	25.9%	34.7%	28.6%	29.8%	36.4%	31.0%
Poor	53.4%	38.7%	36.5%	37.3%	25.4%	37.9%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-13. Ease of rail travel in Dallas</u>						
Excellent	5.0%	7.0%	6.8%	8.6%	9.3%	7.3%
Good	21.8%	28.1%	31.7%	34.2%	32.6%	29.6%
Fair	27.2%	30.7%	38.0%	31.0%	39.4%	33.7%
Poor	46.0%	34.2%	23.4%	26.2%	18.7%	29.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-14. Ease of air travel in Dallas</u>						
Excellent	32.0%	34.0%	28.4%	31.4%	28.8%	31.0%
Good	44.0%	44.9%	48.1%	52.7%	51.3%	48.4%
Fair	19.2%	17.0%	19.4%	14.3%	17.3%	17.4%
Poor	4.8%	4.2%	4.1%	1.6%	2.6%	3.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-15. Ease of bicycle travel in Dallas</u>						
Excellent	3.4%	6.0%	3.8%	6.2%	6.1%	5.3%
Good	19.2%	18.6%	24.4%	26.8%	33.3%	24.1%
Fair	22.1%	36.3%	36.8%	38.7%	36.4%	34.3%
Poor	55.3%	39.1%	34.9%	28.4%	24.2%	36.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q2-16. Ease of walking in Dallas</u>						
Excellent	4.6%	3.6%	5.3%	4.7%	5.8%	5.0%
Good	12.3%	15.2%	22.9%	28.5%	32.6%	22.3%
Fair	30.0%	35.9%	37.2%	35.6%	37.2%	35.4%
Poor	53.1%	45.3%	34.6%	31.2%	24.4%	37.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q2-17. Overall image/reputation of Dallas

Excellent	7.9%	7.1%	6.4%	7.9%	8.7%	7.9%
Good	36.8%	42.0%	41.4%	42.4%	50.2%	42.9%
Fair	37.6%	37.5%	38.6%	40.3%	34.1%	37.0%
Poor	17.7%	13.4%	13.6%	9.4%	7.0%	12.2%

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

N=1475

		Q23. Your age					Total
		18-34	35-44	45-54	55-64	65+	

Q3. Sum of Top 3 Choices

Sense of community	13.7%	20.9%	17.2%	14.6%	16.6%	16.6%
Openness & acceptance of community towards people of diverse backgrounds	16.6%	16.4%	19.6%	22.1%	25.4%	20.1%
Opportunities to attend arts & cultural events	3.3%	5.6%	6.3%	4.3%	7.1%	5.4%
Air quality	14.4%	17.4%	19.3%	18.6%	14.9%	16.8%
Access to affordable, quality housing	57.6%	51.6%	54.0%	55.4%	47.8%	53.2%
Access to affordable, quality child care	11.8%	10.1%	6.0%	12.9%	10.8%	10.3%
Access to affordable, quality health care	17.3%	14.6%	26.3%	27.5%	23.7%	22.4%
Access to affordable, quality food	16.6%	13.6%	16.1%	13.9%	18.6%	15.9%
Access to living-wage jobs	31.4%	36.2%	37.9%	30.0%	30.8%	33.2%
Access to quality education	26.2%	31.0%	17.5%	28.9%	32.5%	26.8%

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	

Q3. Sum of Top 3 Choices (Cont.)

Ease of car travel in Dallas	13.3%	16.7%	18.2%	20.7%	18.6%	18.0%
Ease of bus travel in Dallas	7.0%	2.1%	3.9%	3.2%	4.7%	4.0%
Ease of rail travel in Dallas	14.4%	7.3%	6.3%	6.1%	3.1%	7.3%
Ease of air travel in Dallas	0.0%	2.4%	0.7%	1.4%	1.4%	1.2%
Ease of bicycle travel in Dallas	8.1%	6.6%	5.3%	5.0%	1.0%	5.1%
Ease of walking in Dallas	23.2%	13.6%	8.1%	9.3%	5.4%	11.5%
Overall image/reputation of Dallas	14.4%	16.4%	15.1%	15.0%	15.9%	15.6%
None chosen	2.6%	4.5%	6.3%	2.5%	5.1%	4.3%



**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	

Q4-1. Population growth

Much too slow	1.9%	1.1%	0.8%	0.0%	1.1%	0.9%
Too slow	2.7%	3.0%	1.9%	1.5%	1.1%	2.0%
About right	29.3%	28.4%	26.1%	28.8%	26.3%	27.7%
Too fast	32.4%	38.4%	36.7%	44.6%	44.6%	39.7%
Much too fast	33.6%	29.2%	34.5%	25.0%	27.0%	29.7%

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

Q4-2. Retail growth (stores, restaurants, etc.)

Much too slow	6.2%	6.0%	2.3%	3.1%	5.4%	4.5%
Too slow	18.1%	14.0%	23.0%	21.0%	18.1%	19.0%
About right	62.2%	63.0%	58.2%	62.3%	63.8%	61.6%
Too fast	6.9%	12.8%	10.7%	8.9%	8.1%	9.7%
Much too fast	6.6%	4.2%	5.7%	4.7%	4.6%	5.2%

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	

Q4-3. Job growth

Much too slow	7.5%	8.0%	6.3%	4.3%	4.4%	6.1%
Too slow	28.6%	27.6%	34.8%	30.9%	31.9%	30.9%
About right	60.2%	59.2%	53.0%	57.4%	59.7%	57.8%
Too fast	1.7%	4.4%	4.7%	5.7%	3.1%	3.9%
Much too fast	2.1%	0.8%	1.2%	1.7%	0.9%	1.4%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-1. Crime</u>						
Not a problem	2.6%	0.4%	0.0%	0.0%	0.0%	0.6%
Minor problem	9.3%	6.0%	3.2%	3.6%	2.7%	4.9%
Moderate problem	38.1%	36.6%	27.4%	31.8%	33.0%	33.4%
Major problem	50.0%	57.0%	69.4%	64.6%	64.3%	61.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-2. Drugs</u>						
Not a problem	7.2%	4.1%	0.7%	0.4%	0.0%	2.4%
Minor problem	21.1%	9.6%	4.8%	6.3%	3.7%	9.0%
Moderate problem	25.9%	34.8%	30.9%	29.4%	21.4%	28.9%
Major problem	45.8%	51.5%	63.6%	63.9%	74.9%	59.7%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-3. High weeds</u>						
Not a problem	26.9%	18.4%	10.8%	10.0%	6.2%	14.2%
Minor problem	36.2%	37.9%	38.2%	36.7%	40.5%	38.1%
Moderate problem	20.0%	26.8%	33.2%	41.4%	38.1%	32.1%
Major problem	16.9%	16.9%	17.8%	12.0%	15.2%	15.6%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-4. Noise</u>						
Not a problem	14.8%	11.6%	6.6%	8.3%	6.1%	9.3%
Minor problem	36.3%	34.1%	35.2%	31.1%	39.6%	35.4%
Moderate problem	32.2%	33.3%	34.8%	41.3%	39.6%	36.3%
Major problem	16.7%	21.0%	23.4%	19.3%	14.7%	19.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-5. Blighted buildings</u>						
Not a problem	11.1%	8.0%	6.0%	7.1%	6.4%	7.8%
Minor problem	36.8%	33.9%	31.9%	30.1%	34.7%	33.4%
Moderate problem	34.2%	39.8%	42.3%	42.3%	45.3%	40.8%
Major problem	17.9%	18.3%	19.8%	20.5%	13.6%	18.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-6. Homelessness</u>						
Not a problem	0.7%	0.7%	0.4%	0.4%	0.7%	0.6%
Minor problem	5.6%	4.3%	3.9%	2.9%	3.8%	4.1%
Moderate problem	25.7%	19.3%	18.9%	18.0%	20.1%	20.5%
Major problem	67.9%	75.7%	76.8%	78.7%	75.3%	74.8%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-7. Environmental hazard(s), air quality &amp; toxic waste</u>						
Not a problem	5.5%	6.8%	5.5%	5.1%	7.5%	5.9%
Minor problem	24.8%	26.4%	21.1%	18.2%	23.3%	23.4%
Moderate problem	37.8%	39.6%	46.5%	44.7%	48.1%	43.3%
Major problem	31.9%	27.2%	27.0%	32.0%	21.1%	27.5%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-8. Loose dogs &amp; unrestrained pets</u>						
Not a problem	18.0%	16.7%	8.9%	10.7%	7.7%	12.8%
Minor problem	34.9%	35.6%	33.2%	38.7%	37.7%	36.2%
Moderate problem	24.5%	24.4%	31.4%	28.0%	36.6%	28.7%
Major problem	22.6%	23.3%	26.6%	22.6%	17.9%	22.4%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-9. Litter</u>						
Not a problem	3.3%	3.6%	2.5%	3.6%	2.1%	3.3%
Minor problem	20.0%	27.4%	18.5%	24.1%	30.5%	24.4%
Moderate problem	38.9%	31.3%	37.5%	40.9%	42.9%	38.4%
Major problem	37.8%	37.7%	41.5%	31.4%	24.5%	33.9%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-10. Infrastructure/streets</u>						
Not a problem	1.1%	0.7%	2.5%	0.0%	2.1%	1.3%
Minor problem	11.6%	9.6%	8.7%	8.1%	12.0%	10.5%
Moderate problem	31.3%	36.8%	31.2%	32.0%	33.6%	33.3%
Major problem	56.0%	52.9%	57.6%	59.9%	52.3%	55.0%



**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-11. Aggressive solicitation/panhandling</u>						
Not a problem	10.1%	3.9%	4.7%	3.7%	1.8%	4.9%
Minor problem	22.1%	21.9%	13.8%	16.4%	25.7%	20.1%
Moderate problem	25.1%	29.0%	33.8%	30.2%	31.4%	30.3%
Major problem	42.7%	45.2%	47.6%	49.6%	41.1%	44.7%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)</u>						
Not a problem	10.9%	19.0%	14.1%	10.7%	17.2%	14.6%
Minor problem	10.9%	21.6%	18.8%	22.5%	22.4%	19.5%
Moderate problem	36.1%	30.2%	33.7%	42.7%	35.4%	35.3%
Major problem	42.1%	29.1%	33.3%	24.0%	25.0%	30.6%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

Q5-13. Racial & ethnic inequities

Not a problem	14.5%	17.7%	12.0%	11.5%	10.4%	13.2%
Minor problem	17.3%	18.8%	19.5%	17.7%	21.1%	19.3%
Moderate problem	34.5%	30.1%	36.3%	34.2%	35.2%	34.0%
Major problem	33.7%	33.5%	32.2%	36.5%	33.3%	33.6%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q6-1. In your neighborhood during the day

Very safe	33.0%	29.2%	26.1%	34.8%	32.2%	31.2%
Safe	36.7%	41.2%	42.8%	38.8%	45.9%	40.9%
Neutral	20.4%	18.3%	22.3%	18.8%	14.7%	18.9%
Unsafe	6.7%	8.5%	6.0%	5.8%	5.8%	6.6%
Very unsafe	3.3%	2.8%	2.8%	1.8%	1.4%	2.5%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q6-2. In your neighborhood after dark</u>						
Very safe	10.8%	9.2%	8.5%	13.0%	10.0%	10.0%
Safe	29.7%	35.6%	29.1%	28.3%	37.2%	32.0%
Neutral	22.3%	23.6%	26.6%	26.8%	25.2%	25.3%
Unsafe	25.7%	22.2%	23.4%	21.7%	20.3%	22.6%
Very unsafe	11.5%	9.5%	12.4%	10.1%	7.2%	10.1%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q6-3. In Dallas downtown area during the day</u>						
Very safe	11.2%	11.6%	10.8%	10.4%	7.5%	10.5%
Safe	46.9%	43.5%	36.9%	42.2%	46.3%	42.8%
Neutral	25.8%	25.0%	32.8%	32.7%	27.1%	29.0%
Unsafe	12.3%	14.9%	14.9%	11.6%	15.4%	13.6%
Very unsafe	3.8%	5.1%	4.5%	3.2%	3.8%	4.1%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q6-4. In Dallas downtown area after dark

Very safe	2.4%	2.6%	0.8%	1.3%	0.8%	1.5%
Safe	11.1%	11.3%	9.3%	8.8%	8.1%	9.6%
Neutral	21.3%	23.7%	17.8%	21.3%	26.7%	21.5%
Unsafe	38.7%	33.8%	41.3%	41.4%	39.4%	39.6%
Very unsafe	26.5%	28.6%	30.9%	27.2%	25.0%	27.7%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q6-5. In Dallas restaurant/retail areas during the day</u>						
Very safe	26.4%	21.3%	15.4%	22.9%	19.9%	21.0%
Safe	48.3%	50.9%	48.6%	45.8%	55.0%	49.7%
Neutral	19.0%	20.6%	28.2%	26.6%	18.4%	22.9%
Unsafe	5.2%	6.9%	6.1%	4.4%	5.7%	5.5%
Very unsafe	1.1%	0.4%	1.8%	0.4%	1.1%	1.0%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q6-6. In Dallas restaurant/retail areas after dark</u>						
Very safe	8.5%	6.5%	3.7%	3.8%	4.1%	5.3%
Safe	28.9%	30.4%	27.3%	26.9%	28.6%	28.3%
Neutral	33.7%	29.3%	35.8%	34.5%	35.0%	33.7%
Unsafe	21.9%	25.0%	25.1%	24.2%	25.9%	24.6%
Very unsafe	7.0%	8.7%	8.1%	10.6%	6.4%	8.2%



**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q6-7. In Dallas parks during the day

Very safe	26.4%	18.2%	13.3%	10.2%	12.7%	16.1%
Safe	44.5%	47.1%	43.9%	49.8%	45.3%	45.9%
Neutral	20.4%	20.1%	31.0%	31.0%	27.3%	26.4%
Unsafe	7.2%	10.6%	8.5%	7.1%	12.7%	9.1%
Very unsafe	1.5%	4.0%	3.3%	2.0%	1.9%	2.5%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q6-8. In Dallas parks after dark

Very safe	2.8%	3.1%	0.8%	0.4%	0.4%	1.5%
Safe	10.5%	9.2%	5.3%	5.3%	6.1%	7.1%
Neutral	23.9%	21.1%	14.9%	16.9%	21.2%	19.5%
Unsafe	36.8%	37.5%	45.0%	48.1%	42.4%	41.8%
Very unsafe	25.9%	29.1%	34.0%	29.2%	29.8%	30.2%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q6-9. From violent crime (rape, assault, robbery)

Very safe	6.4%	3.6%	4.0%	2.2%	1.4%	3.4%
Safe	19.7%	18.9%	10.9%	18.8%	18.9%	17.1%
Neutral	27.7%	32.0%	30.3%	28.4%	28.6%	29.7%
Unsafe	23.5%	25.5%	35.0%	28.4%	34.6%	29.5%
Very unsafe	22.7%	20.0%	19.7%	22.1%	16.4%	20.3%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q6-10. From property crime (burglary, theft)

Very safe	3.0%	1.1%	2.5%	0.7%	1.1%	1.7%
Safe	17.3%	14.0%	11.1%	10.9%	16.0%	13.6%
Neutral	26.3%	27.6%	26.2%	32.0%	23.0%	27.1%
Unsafe	28.9%	31.9%	35.8%	33.5%	42.2%	34.5%
Very unsafe	24.4%	25.4%	24.4%	22.9%	17.7%	23.2%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q6-11. From fire</u>						
Very safe	24.2%	15.0%	13.8%	14.6%	16.5%	16.4%
Safe	38.7%	49.8%	46.0%	49.8%	47.4%	46.3%
Neutral	31.3%	30.4%	32.2%	29.6%	31.3%	31.3%
Unsafe	3.5%	2.6%	5.4%	4.1%	4.0%	4.1%
Very unsafe	2.3%	2.2%	2.5%	1.9%	0.7%	1.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-1. Ambulance/emergency medical services</u>						
Yes	12.2%	14.6%	11.6%	15.7%	19.3%	14.7%
No	87.8%	85.4%	88.4%	84.3%	80.7%	85.3%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-2. Art &amp; cultural programs/facilities</u>						
Yes	44.6%	48.1%	47.4%	47.9%	38.3%	44.7%
No	55.4%	51.9%	52.6%	52.1%	61.7%	55.3%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)</u>						
Yes	28.8%	31.0%	26.7%	28.9%	22.0%	27.5%
No	71.2%	69.0%	73.3%	71.1%	78.0%	72.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-4. Customer service provided by City employees</u>						
Yes	31.7%	32.8%	31.9%	31.8%	31.9%	31.8%
No	68.3%	67.2%	68.1%	68.2%	68.1%	68.2%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-5. Drinking water</u>						
Yes	67.5%	64.5%	50.9%	52.9%	49.2%	56.1%
No	32.5%	35.5%	49.1%	47.1%	50.8%	43.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-6. Fire services</u>						
Yes	5.2%	4.2%	5.3%	3.9%	2.4%	4.1%
No	94.8%	95.8%	94.7%	96.1%	97.6%	95.9%



**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-7. Solid waste services (e.g., garbage &amp; recycling collection)</u>						
Yes	70.8%	75.6%	74.4%	75.0%	72.2%	73.4%
No	29.2%	24.4%	25.6%	25.0%	27.8%	26.6%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-8. Land use, planning, &amp; zoning</u>						
Yes	12.9%	8.7%	8.8%	7.9%	9.5%	9.4%
No	87.1%	91.3%	91.2%	92.1%	90.5%	90.6%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-9. Maintenance of infrastructure (e.g., City streets &amp; sidewalks)</u>						
Yes	37.3%	29.6%	32.3%	30.4%	34.2%	32.5%
No	62.7%	70.4%	67.7%	69.6%	65.8%	67.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-10. Park &amp; recreation system</u>						
Yes	53.1%	51.6%	47.4%	43.9%	33.2%	45.1%
No	46.9%	48.4%	52.6%	56.1%	66.8%	54.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-11. Police services</u>						
Yes	25.8%	24.7%	23.2%	19.6%	20.0%	22.5%
No	74.2%	75.3%	76.8%	80.4%	80.0%	77.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-12. Public information services</u>						
Yes	16.6%	17.8%	18.6%	19.6%	19.3%	18.6%
No	83.4%	82.2%	81.4%	80.4%	80.7%	81.4%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-13. Public library services</u>						
Yes	39.9%	38.7%	34.0%	36.1%	35.6%	36.5%
No	60.1%	61.3%	66.0%	63.9%	64.4%	63.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-14. Sewer services (e.g. sanitary sewer/wastewater)</u>						
Yes	46.5%	50.9%	43.5%	50.4%	45.1%	46.9%
No	53.5%	49.1%	56.5%	49.6%	54.9%	53.1%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-15. Storm drainage</u>						
Yes	30.3%	30.7%	29.5%	27.9%	30.5%	29.4%
No	69.7%	69.3%	70.5%	72.1%	69.5%	70.6%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)</u>						
Yes	54.6%	49.5%	47.7%	43.2%	44.1%	47.3%
No	45.4%	50.5%	52.3%	56.8%	55.9%	52.7%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-17. Dallas Love Field Airport</u>						
Yes	48.3%	42.9%	41.4%	41.8%	33.9%	41.0%
No	51.7%	57.1%	58.6%	58.2%	66.1%	59.0%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-18. Municipal court services</u>						
Yes	8.9%	13.6%	10.9%	8.9%	7.1%	10.0%
No	91.1%	86.4%	89.1%	91.1%	92.9%	90.0%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)</u>						
Yes	8.9%	10.5%	11.2%	12.9%	11.2%	11.1%
No	91.1%	89.5%	88.8%	87.1%	88.8%	88.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-20. 311/service request process (call to report problem)</u>						
Yes	38.7%	40.1%	41.4%	38.9%	36.6%	38.8%
No	61.3%	59.9%	58.6%	61.1%	63.4%	61.2%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

Q7-21. Animal services

Yes	19.6%	15.3%	17.5%	11.8%	11.2%	15.0%
No	80.4%	84.7%	82.5%	88.2%	88.8%	85.0%



**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-1. Ambulance/emergency medical services</u>						
Excellent	28.1%	38.1%	43.8%	52.4%	57.1%	46.2%
Good	37.5%	40.5%	43.8%	38.1%	37.5%	39.2%
Fair	18.8%	14.3%	12.5%	4.8%	5.4%	9.9%
Poor	15.6%	7.1%	0.0%	4.8%	0.0%	4.7%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-2. Art &amp; cultural programs/facilities</u>						
Excellent	42.5%	37.0%	29.3%	31.8%	55.9%	38.5%
Good	41.7%	45.9%	58.6%	56.8%	37.8%	48.9%
Fair	12.5%	16.3%	11.3%	9.1%	5.4%	10.9%
Poor	3.3%	0.7%	0.8%	2.3%	0.9%	1.7%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)</u>						
Excellent	9.1%	3.5%	2.7%	10.0%	6.3%	6.6%
Good	28.6%	31.4%	28.0%	38.8%	34.9%	32.3%
Fair	29.9%	23.3%	36.0%	30.0%	36.5%	30.8%
Poor	32.5%	41.9%	33.3%	21.3%	22.2%	30.3%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-4. Customer service provided by City employees</u>						
Excellent	17.9%	22.8%	12.8%	19.5%	11.8%	17.3%
Good	40.5%	37.0%	45.3%	48.3%	47.3%	43.5%
Fair	28.6%	20.7%	29.1%	17.2%	32.3%	25.4%
Poor	13.1%	19.6%	12.8%	14.9%	8.6%	13.8%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-5. Drinking water</u>						
Excellent	21.1%	19.6%	14.8%	23.4%	33.3%	22.4%
Good	41.1%	47.5%	60.6%	52.5%	52.5%	50.3%
Fair	27.2%	24.6%	19.7%	19.9%	10.6%	20.4%
Poor	10.6%	8.4%	4.9%	4.3%	3.5%	6.8%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-6. Fire services</u>						
Excellent	46.2%	58.3%	26.7%	50.0%	71.4%	47.5%
Good	30.8%	33.3%	66.7%	50.0%	28.6%	42.4%
Fair	23.1%	0.0%	6.7%	0.0%	0.0%	6.8%
Poor	0.0%	8.3%	0.0%	0.0%	0.0%	3.4%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-7. Solid waste services (e.g., garbage &amp; recycling collection)</u>						
Excellent	17.9%	18.7%	20.8%	22.4%	22.7%	20.7%
Good	44.7%	48.6%	43.0%	48.3%	50.2%	46.9%
Fair	24.7%	21.5%	24.2%	20.9%	24.2%	23.0%
Poor	12.6%	11.2%	12.1%	8.5%	2.8%	9.4%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-8. Land use, planning, &amp; zoning</u>						
Excellent	5.7%	8.0%	4.0%	4.5%	3.7%	5.1%
Good	17.1%	16.0%	28.0%	27.3%	25.9%	23.9%
Fair	31.4%	24.0%	32.0%	18.2%	40.7%	29.7%
Poor	45.7%	52.0%	36.0%	50.0%	29.6%	41.3%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-9. Maintenance of infrastructure (e.g., City streets &amp; sidewalks)</u>						
Excellent	5.0%	2.4%	2.2%	3.7%	6.0%	4.0%
Good	12.0%	7.1%	7.6%	17.1%	21.0%	13.5%
Fair	34.0%	39.3%	35.9%	41.5%	37.0%	37.3%
Poor	49.0%	51.2%	54.3%	37.8%	36.0%	45.1%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-10. Park &amp; recreation system</u>						
Excellent	20.1%	20.1%	15.2%	16.0%	20.6%	18.1%
Good	53.5%	57.6%	56.8%	58.8%	59.8%	57.1%
Fair	19.4%	18.1%	25.0%	20.2%	17.5%	20.2%
Poor	6.9%	4.2%	3.0%	5.0%	2.1%	4.6%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-11. Police services</u>						
Excellent	11.4%	10.1%	10.6%	11.3%	22.4%	12.5%
Good	11.4%	20.3%	21.2%	41.5%	31.0%	24.5%
Fair	30.0%	31.9%	28.8%	30.2%	32.8%	30.0%
Poor	47.1%	37.7%	39.4%	17.0%	13.8%	33.0%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-12. Public information services</u>						
Excellent	18.2%	16.3%	11.5%	11.1%	13.2%	13.2%
Good	52.3%	51.0%	46.2%	50.0%	37.7%	48.3%
Fair	18.2%	18.4%	30.8%	31.5%	34.0%	26.8%
Poor	11.4%	14.3%	11.5%	7.4%	15.1%	11.7%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-13. Public library services</u>						
Excellent	41.1%	48.1%	37.9%	46.5%	42.9%	43.2%
Good	46.7%	42.6%	48.4%	44.4%	50.5%	46.6%
Fair	8.4%	6.5%	11.6%	9.1%	5.7%	8.3%
Poor	3.7%	2.8%	2.1%	0.0%	1.0%	1.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-14. Sewer services (e.g. sanitary sewer/wastewater)</u>						
Excellent	25.8%	23.0%	19.7%	26.9%	26.8%	24.6%
Good	50.8%	55.4%	51.3%	51.5%	56.7%	53.7%
Fair	16.7%	14.4%	23.9%	17.7%	14.2%	16.8%
Poor	6.7%	7.2%	5.1%	3.8%	2.4%	4.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-15. Storm drainage</u>						
Excellent	15.4%	16.5%	17.1%	11.0%	22.9%	16.9%
Good	41.0%	38.8%	35.4%	47.9%	45.8%	41.6%
Fair	26.9%	29.4%	31.7%	26.0%	21.7%	27.1%
Poor	16.7%	15.3%	15.9%	15.1%	9.6%	14.3%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)</u>						
Excellent	2.7%	5.0%	6.0%	5.1%	6.3%	5.0%
Good	25.9%	31.2%	31.3%	32.5%	35.7%	31.5%
Fair	44.2%	39.0%	41.0%	34.2%	43.7%	40.3%
Poor	27.2%	24.8%	21.6%	28.2%	14.3%	23.2%



**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-17. Dallas Love Field Airport</u>						
Excellent	50.4%	47.9%	52.1%	45.9%	37.8%	46.9%
Good	42.5%	43.8%	41.9%	50.5%	56.1%	46.6%
Fair	7.1%	5.0%	4.3%	3.6%	5.1%	5.3%
Poor	0.0%	3.3%	1.7%	0.0%	1.0%	1.2%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-18. Municipal court services</u>						
Excellent	16.7%	11.4%	10.0%	16.7%	22.2%	14.5%
Good	33.3%	40.0%	40.0%	58.3%	44.4%	42.0%
Fair	37.5%	25.7%	30.0%	12.5%	27.8%	27.5%
Poor	12.5%	22.9%	20.0%	12.5%	5.6%	15.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)</u>						
Excellent	0.0%	3.7%	6.7%	6.1%	9.4%	5.2%
Good	29.2%	33.3%	36.7%	36.4%	53.1%	37.9%
Fair	29.2%	29.6%	30.0%	30.3%	34.4%	30.7%
Poor	41.7%	33.3%	26.7%	27.3%	3.1%	26.1%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q7-20. 311/service request process (call to report problem)</u>						
Excellent	19.4%	18.4%	11.3%	17.9%	15.4%	16.7%
Good	38.8%	32.5%	38.3%	36.8%	44.2%	37.5%
Fair	24.3%	29.8%	25.2%	21.7%	27.9%	26.0%
Poor	17.5%	19.3%	25.2%	23.6%	12.5%	19.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q7-21. Animal services

Excellent	11.5%	20.5%	14.6%	21.9%	9.4%	15.8%
Good	38.5%	27.3%	31.3%	34.4%	34.4%	32.6%
Fair	15.4%	31.8%	33.3%	18.8%	28.1%	25.6%
Poor	34.6%	20.5%	20.8%	25.0%	28.1%	26.0%

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

Q8. Sum of Top 4 Choices

Ambulance/emergency medical services	20.7%	16.4%	17.2%	18.9%	21.4%	19.1%
Art & cultural programs/facilities	11.1%	10.5%	8.4%	8.2%	7.5%	9.0%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	20.7%	30.3%	29.1%	29.3%	28.5%	27.7%
Customer service provided by City employees	10.0%	9.8%	16.1%	13.6%	19.7%	13.9%
Drinking water	27.7%	21.6%	21.1%	18.9%	13.6%	20.3%
Fire services	8.5%	7.7%	11.9%	16.4%	19.0%	12.9%
Solid waste services (e.g., garbage & recycling collection)	14.0%	16.4%	20.0%	17.5%	19.3%	18.0%
Land use, planning, & zoning	26.6%	17.1%	17.5%	15.4%	14.6%	18.0%
Maintenance of infrastructure (e.g., City streets & sidewalks)	61.6%	59.6%	57.5%	62.5%	57.6%	59.2%
Park & recreation system	26.2%	16.7%	11.2%	15.7%	10.8%	15.7%

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q8. Sum of Top 4 Choices (Cont.)

Police services	37.3%	56.4%	55.8%	51.8%	50.2%	50.1%
Public information services	3.3%	4.9%	6.0%	5.7%	3.4%	4.6%
Public library services	9.2%	9.4%	6.3%	3.9%	5.1%	6.6%
Sewer services (e.g. sanitary sewer/ wastewater)	4.4%	3.1%	2.8%	3.9%	5.8%	4.1%
Storm drainage	7.0%	7.3%	6.0%	6.8%	4.4%	6.3%
Traffic management (traffic signals, traffic flow, signs, parking)	31.7%	30.7%	28.1%	31.4%	22.0%	28.1%
Dallas Love Field Airport	2.2%	3.8%	1.1%	1.4%	3.1%	2.2%
Municipal court services	1.8%	2.4%	1.8%	0.7%	0.7%	1.5%
Social services (community centers, child care programs, homeless programs, senior programs)	36.9%	34.1%	27.7%	29.3%	25.8%	30.8%
311/service request process (call to report problem)	10.7%	7.7%	10.5%	9.3%	11.9%	10.1%

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)**

N=1475

		Q23. Your age					Total
		18-34	35-44	45-54	55-64	65+	

Q8. Sum of Top 4 Choices (Cont.)

Animal services	9.6%	9.4%	9.1%	8.2%	9.5%	9.2%
None chosen	3.0%	3.5%	5.3%	4.3%	7.5%	4.9%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-1. Crime prevention</u>						
Excellent	0.0%	1.5%	2.2%	0.8%	2.2%	1.6%
Good	20.2%	18.5%	16.0%	22.2%	28.4%	21.2%
Fair	36.4%	33.6%	42.4%	43.3%	47.5%	40.5%
Poor	43.5%	46.5%	39.4%	33.7%	21.9%	36.7%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-2. Traffic enforcement</u>						
Excellent	3.9%	3.4%	2.9%	0.4%	2.2%	2.5%
Good	21.7%	24.3%	20.1%	23.7%	33.7%	25.3%
Fair	31.5%	35.2%	39.6%	45.0%	39.8%	38.4%
Poor	42.9%	37.1%	37.4%	30.9%	24.4%	33.8%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-3. Efforts by police to fight crime in your neighborhood</u>						
Excellent	3.5%	4.8%	5.8%	5.5%	10.1%	6.2%
Good	24.3%	24.2%	20.5%	27.3%	38.2%	27.6%
Fair	30.9%	28.3%	35.1%	41.8%	33.7%	33.6%
Poor	41.3%	42.8%	38.6%	25.4%	18.0%	32.6%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-4. Efforts by police to effectively deal with problems in your neighborhood</u>						
Excellent	2.2%	5.2%	4.7%	5.3%	10.9%	5.9%
Good	24.5%	21.0%	23.5%	27.5%	35.2%	26.4%
Fair	29.3%	29.4%	33.3%	43.3%	36.8%	34.5%
Poor	44.1%	44.4%	38.4%	23.9%	17.0%	33.2%



**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-5. Response time of police to emergency calls</u>						
Excellent	2.2%	4.4%	3.7%	5.3%	8.1%	4.9%
Good	16.8%	12.1%	16.7%	22.1%	27.9%	19.2%
Fair	23.2%	24.8%	26.9%	33.2%	34.5%	28.2%
Poor	57.8%	58.7%	52.8%	39.4%	29.4%	47.6%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-6. Response time of fire to structure fires</u>						
Excellent	35.5%	32.1%	19.9%	28.9%	34.8%	30.3%
Good	42.1%	38.1%	52.5%	57.0%	52.4%	49.1%
Fair	18.2%	26.1%	24.8%	12.8%	11.0%	17.8%
Poor	4.1%	3.7%	2.8%	1.3%	1.8%	2.8%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-7. Response time of fire to medical emergencies</u>						
Excellent	29.0%	32.9%	17.4%	32.1%	37.6%	30.4%
Good	37.4%	37.4%	57.8%	50.0%	47.8%	46.9%
Fair	24.4%	22.6%	19.9%	17.3%	14.0%	18.6%
Poor	9.2%	7.1%	5.0%	0.6%	0.5%	4.1%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-8. Fire prevention &amp; education</u>						
Excellent	8.5%	13.2%	8.0%	8.8%	13.4%	10.3%
Good	38.3%	35.3%	37.7%	38.2%	51.4%	40.8%
Fair	30.5%	27.9%	35.5%	39.0%	25.4%	31.3%
Poor	22.7%	23.5%	18.8%	14.0%	9.9%	17.6%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)</u>						
Excellent	3.2%	7.3%	1.9%	8.3%	4.1%	5.0%
Good	15.8%	21.1%	25.5%	26.0%	31.6%	24.3%
Fair	36.8%	30.3%	34.9%	47.9%	41.8%	38.0%
Poor	44.2%	41.3%	37.7%	17.7%	22.4%	32.7%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-10. Mental health programs</u>						
Excellent	0.6%	1.2%	1.7%	0.0%	1.7%	1.2%
Good	6.5%	6.6%	4.6%	7.4%	10.7%	7.4%
Fair	20.6%	14.5%	22.0%	25.9%	31.6%	23.1%
Poor	72.3%	77.7%	71.7%	66.7%	55.9%	68.3%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q9-11. Quality of disaster response programs (Community Emergency Response Team)</u>						
Excellent	3.9%	6.9%	4.2%	7.0%	11.7%	7.4%
Good	26.5%	27.5%	34.2%	35.7%	43.3%	33.8%
Fair	33.3%	39.2%	45.0%	45.0%	34.2%	39.3%
Poor	36.3%	26.5%	16.7%	12.4%	10.8%	19.6%

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q10. Sum of Top 2 Choices

Crime prevention	43.5%	49.5%	50.2%	56.1%	54.9%	50.8%
Traffic enforcement	11.8%	12.2%	14.0%	17.1%	14.6%	13.7%
Efforts by police to fight crime in your neighborhood	23.6%	25.4%	23.2%	21.1%	19.7%	22.6%
Efforts by police to effectively deal with problems in your neighborhood	18.1%	16.4%	16.5%	14.3%	16.6%	16.5%
Response time of police to emergency calls	26.9%	32.1%	34.0%	35.0%	27.5%	31.0%
Response time of fire to structure fires	1.5%	1.4%	3.2%	3.9%	3.4%	2.6%
Response time of fire to medical emergencies	4.1%	2.4%	3.2%	5.0%	5.4%	4.1%
Fire prevention & education	1.8%	0.7%	0.0%	1.1%	1.4%	1.0%
Prevention programs for youth (PALS, after-school programming, etc.)	17.7%	11.8%	8.4%	8.6%	13.6%	12.1%
Mental health programs	41.3%	34.8%	33.7%	27.9%	26.4%	32.3%

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q10. Sum of Top 2 Choices (Cont.)</u>						
Quality of disaster response programs (Community Emergency Response Team)	4.8%	3.5%	3.9%	2.9%	4.1%	3.9%
None chosen	1.8%	4.2%	4.6%	3.2%	5.4%	4.1%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-1. City parks</u>						
Excellent	16.0%	11.8%	10.6%	12.5%	13.7%	12.9%
Good	46.5%	55.7%	53.2%	56.9%	62.4%	55.3%
Fair	30.5%	25.8%	31.6%	26.7%	21.2%	26.9%
Poor	7.0%	6.6%	4.6%	3.9%	2.7%	4.9%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-2. Recreation programs or classes</u>						
Excellent	9.2%	10.7%	9.1%	7.0%	9.8%	9.2%
Good	35.6%	43.8%	43.6%	44.2%	52.8%	43.6%
Fair	39.9%	28.4%	37.6%	39.0%	29.4%	35.1%
Poor	15.3%	17.2%	9.7%	9.9%	8.0%	12.0%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-3. Range/variety of recreation programs &amp; classes</u>						
Excellent	9.2%	10.2%	7.7%	3.7%	9.3%	8.0%
Good	38.6%	42.8%	34.6%	45.3%	44.0%	41.1%
Fair	31.4%	27.7%	41.7%	36.6%	35.3%	34.7%
Poor	20.9%	19.3%	16.0%	14.3%	11.3%	16.3%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-4. Recreation centers/facilities</u>						
Excellent	8.5%	10.4%	7.2%	8.2%	8.5%	8.6%
Good	38.6%	43.1%	46.2%	51.0%	56.5%	47.0%
Fair	37.0%	32.7%	37.4%	32.1%	27.5%	33.3%
Poor	15.9%	13.7%	9.2%	8.7%	7.5%	11.1%



**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-5. Accessibility of parks</u>						
Excellent	16.3%	14.9%	13.8%	16.3%	17.0%	15.6%
Good	43.7%	52.3%	53.8%	56.3%	58.1%	53.5%
Fair	30.6%	24.0%	27.7%	24.2%	18.9%	24.7%
Poor	9.4%	8.8%	4.7%	3.2%	6.0%	6.2%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-6. Accessibility of recreation centers/facilities</u>						
Excellent	10.6%	13.1%	11.4%	13.5%	12.6%	12.3%
Good	39.9%	45.1%	46.5%	54.1%	57.7%	49.0%
Fair	34.3%	31.0%	35.1%	26.6%	24.7%	30.4%
Poor	15.2%	10.8%	6.9%	5.8%	5.1%	8.4%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-7. Appearance/maintenance of parks</u>						
Excellent	13.3%	12.0%	10.1%	11.5%	15.0%	12.5%
Good	42.6%	52.1%	50.6%	53.8%	57.9%	51.3%
Fair	33.3%	27.3%	31.8%	29.2%	22.9%	29.0%
Poor	10.8%	8.6%	7.5%	5.5%	4.1%	7.1%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-8. Appearance/maintenance of recreation centers/facilities</u>						
Excellent	10.8%	10.0%	8.9%	11.1%	15.5%	11.3%
Good	41.5%	49.8%	49.5%	54.3%	57.0%	50.9%
Fair	36.4%	30.3%	33.2%	28.1%	23.7%	29.9%
Poor	11.3%	10.0%	8.4%	6.5%	3.9%	7.9%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)</u>						
Excellent	10.2%	10.9%	8.7%	11.1%	13.6%	10.9%
Good	41.0%	47.3%	45.7%	51.9%	52.8%	47.7%
Fair	37.1%	29.5%	33.2%	31.7%	28.1%	32.0%
Poor	11.7%	12.3%	12.5%	5.3%	5.5%	9.4%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-10. Walking trails in City</u>						
Excellent	15.1%	14.8%	10.5%	12.6%	15.5%	13.3%
Good	40.3%	40.1%	51.9%	52.2%	49.3%	47.0%
Fair	26.5%	28.8%	28.0%	22.2%	27.4%	26.7%
Poor	18.1%	16.3%	9.6%	13.0%	7.8%	13.0%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-11. Outdoor swimming facilities</u>						
Excellent	6.3%	9.3%	4.8%	7.4%	5.6%	7.0%
Good	29.4%	37.8%	30.6%	33.3%	37.6%	33.4%
Fair	37.1%	20.9%	34.0%	31.9%	32.8%	31.2%
Poor	27.3%	32.0%	30.6%	27.4%	24.0%	28.4%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q11-12. Ease of registering for City recreation programs/events</u>						
Excellent	11.3%	7.3%	7.1%	9.4%	8.9%	8.9%
Good	32.3%	34.7%	39.4%	44.1%	43.5%	38.7%
Fair	31.5%	36.0%	33.1%	29.1%	33.1%	32.8%
Poor	25.0%	22.0%	20.5%	17.3%	14.5%	19.5%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

Q11-13. City golf courses

Excellent	19.4%	17.1%	9.9%	10.6%	18.9%	15.5%
Good	35.7%	46.7%	45.9%	56.7%	46.2%	46.2%
Fair	28.6%	21.0%	34.2%	24.0%	25.5%	26.7%
Poor	16.3%	15.2%	9.9%	8.7%	9.4%	11.6%

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	

Q12. Sum of Top 3 Choices

City parks	45.8%	38.0%	43.9%	39.6%	38.6%	40.9%
Recreation programs or classes	16.2%	19.5%	20.4%	19.3%	21.7%	19.5%
Range/variety of recreation programs & classes	16.6%	20.2%	25.3%	26.4%	25.4%	22.8%
Recreation centers/facilities	12.9%	19.5%	19.3%	25.0%	22.4%	20.3%
Accessibility of parks	27.3%	15.7%	14.7%	15.7%	15.6%	17.3%
Accessibility of recreation centers/facilities	14.8%	13.9%	14.7%	13.9%	14.6%	14.2%
Appearance/maintenance of parks	41.3%	35.5%	34.0%	35.0%	35.9%	35.8%
Appearance/maintenance of recreation centers/facilities	13.3%	13.2%	17.9%	15.7%	14.2%	15.3%
Outdoor athletic facilities (soccer/ baseball fields, tennis courts)	15.5%	16.0%	16.8%	13.2%	17.6%	15.7%

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q12. Sum of Top 3 Choices (Cont.)</u>						
Walking trails in City	42.8%	47.0%	32.6%	37.5%	25.8%	36.5%
Outdoor swimming facilities	10.7%	14.3%	14.0%	13.6%	10.5%	12.3%
Ease of registering for City recreation programs/events	8.5%	13.6%	10.5%	8.9%	13.9%	11.1%
City golf courses	5.5%	4.2%	8.1%	3.2%	6.4%	5.4%
None chosen	7.7%	7.7%	7.4%	9.6%	9.8%	9.0%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-1. Enforcement of multi-family building conditions</u>						
Excellent	4.3%	3.1%	1.7%	0.6%	0.6%	2.1%
Good	19.3%	14.1%	21.1%	13.8%	14.5%	16.6%
Fair	32.9%	35.9%	36.0%	36.8%	46.4%	37.5%
Poor	43.5%	46.9%	41.1%	48.9%	38.6%	43.7%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-2. Enforcement of mowing of weeds &amp; high grass on private property</u>						
Excellent	8.8%	6.0%	4.3%	2.8%	3.5%	5.0%
Good	29.5%	19.6%	29.3%	31.3%	26.3%	26.8%
Fair	30.1%	38.3%	37.9%	40.8%	43.4%	38.7%
Poor	31.6%	36.2%	28.4%	25.1%	26.8%	29.5%



**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-3. Enforcement of blighted residential properties</u>						
Excellent	3.6%	2.7%	1.5%	0.5%	0.5%	1.7%
Good	13.1%	14.2%	18.1%	15.9%	16.1%	15.5%
Fair	37.5%	37.9%	38.2%	40.2%	45.8%	39.8%
Poor	45.8%	45.2%	42.2%	43.4%	37.5%	43.0%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-4. Enforcement of sign regulations</u>						
Excellent	6.6%	3.5%	3.2%	1.1%	2.0%	3.2%
Good	24.1%	22.2%	19.7%	29.9%	26.4%	24.8%
Fair	34.3%	40.4%	42.6%	42.9%	44.3%	40.8%
Poor	34.9%	33.8%	34.6%	26.0%	27.4%	31.2%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property</u>						
Excellent	4.9%	3.9%	3.5%	3.0%	2.4%	3.8%
Good	19.1%	15.0%	21.6%	19.2%	20.5%	19.1%
Fair	29.6%	31.1%	24.6%	36.5%	33.1%	30.8%
Poor	46.3%	50.0%	50.3%	41.3%	44.0%	46.3%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-6. Enforcement of bulk/brush trash violations</u>						
Excellent	5.9%	8.9%	5.3%	5.9%	6.3%	6.5%
Good	28.4%	26.6%	33.0%	34.7%	30.2%	30.5%
Fair	30.2%	31.3%	30.6%	36.1%	37.4%	33.2%
Poor	35.5%	33.2%	31.1%	23.3%	26.1%	29.8%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-7. Enforcement of litter on private property</u>						
Excellent	5.0%	6.3%	3.1%	3.8%	2.9%	4.2%
Good	18.0%	17.1%	24.5%	22.8%	22.6%	21.2%
Fair	29.2%	30.2%	29.6%	35.3%	39.9%	32.9%
Poor	47.8%	46.3%	42.9%	38.0%	34.6%	41.7%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-8. City efforts to survey &amp; abate mosquitos carrying viruses</u>						
Excellent	6.7%	4.8%	3.0%	4.9%	3.8%	4.9%
Good	23.2%	28.2%	33.0%	32.4%	35.8%	31.1%
Fair	31.7%	35.6%	34.0%	34.3%	40.6%	34.9%
Poor	38.4%	31.4%	29.9%	28.4%	19.8%	29.1%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-9. Enforcement of food safety in restaurants</u>						
Excellent	8.5%	14.1%	6.6%	4.4%	6.2%	7.9%
Good	50.6%	42.9%	42.9%	43.6%	52.3%	46.9%
Fair	22.7%	26.0%	35.2%	37.0%	32.1%	30.6%
Poor	18.2%	16.9%	15.4%	14.9%	9.3%	14.6%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q13-10. Enforcement of yard parking regulations in your neighborhood</u>						
Excellent	11.8%	7.5%	6.9%	5.6%	8.5%	8.3%
Good	30.0%	25.3%	29.8%	32.0%	33.8%	30.0%
Fair	25.9%	28.0%	26.6%	29.9%	24.4%	27.0%
Poor	32.4%	39.2%	36.7%	32.5%	33.3%	34.7%

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

N=1475

		Q23. Your age					Total
		18-34	35-44	45-54	55-64	65+	

Q14. Sum of Top 2 Choices

Enforcement of multi-family building conditions	30.3%	33.8%	36.1%	37.1%	36.9%	34.5%
Enforcement of mowing of weeds & high grass on private property	12.9%	16.4%	20.0%	16.4%	13.9%	16.0%
Enforcement of blighted residential properties	24.4%	28.9%	23.2%	33.6%	30.2%	27.7%
Enforcement of sign regulations	6.6%	6.3%	6.7%	6.1%	7.8%	6.6%
City efforts to remove junk motor vehicles (inoperative) on private property	15.9%	18.5%	14.7%	15.0%	12.2%	15.3%
Enforcement of bulk/brush trash violations	13.7%	9.1%	13.7%	14.3%	14.2%	12.9%
Enforcement of litter on private property	17.7%	12.5%	10.9%	7.1%	11.2%	12.0%
City efforts to survey & abate mosquitos carrying viruses	26.6%	22.6%	26.3%	21.4%	22.7%	23.9%

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

Q14. Sum of Top 2 Choices (Cont.)

Enforcement of food safety in restaurants	27.7%	22.6%	24.2%	25.4%	20.7%	23.7%
Enforcement of yard parking regulations in your neighborhood	7.4%	12.2%	7.0%	9.6%	10.8%	9.3%
None chosen	8.1%	8.0%	7.4%	6.4%	9.2%	8.4%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q15-1. Garbage collections</u>						
Excellent	25.0%	22.9%	20.7%	28.8%	30.0%	25.8%
Good	38.3%	41.4%	42.0%	47.9%	52.3%	44.5%
Fair	24.6%	23.6%	27.9%	16.5%	13.2%	20.8%
Poor	12.1%	12.1%	9.4%	6.7%	4.5%	8.9%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q15-2. Recycling</u>						
Excellent	23.8%	21.7%	18.1%	24.8%	25.0%	22.8%
Good	29.9%	37.9%	38.5%	41.2%	49.3%	39.3%
Fair	25.0%	23.9%	28.5%	22.8%	19.4%	23.9%
Poor	21.3%	16.5%	15.0%	11.2%	6.3%	14.0%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q15-3. Yard waste pickup</u>						
Excellent	21.4%	21.9%	17.1%	23.4%	20.7%	21.1%
Good	31.6%	41.6%	39.5%	44.2%	54.5%	42.6%
Fair	34.5%	24.5%	33.8%	23.8%	19.5%	26.7%
Poor	12.6%	12.0%	9.6%	8.7%	5.3%	9.6%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q15-4. Bulk trash pickup</u>						
Excellent	25.7%	24.1%	22.1%	26.8%	25.1%	24.9%
Good	34.8%	38.3%	38.2%	44.4%	51.9%	42.1%
Fair	27.0%	23.7%	28.6%	21.0%	19.1%	23.2%
Poor	12.6%	13.9%	11.1%	7.8%	3.9%	9.8%



**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q15-5. Household hazardous waste disposal</u>						
Excellent	14.6%	12.5%	12.3%	13.5%	12.0%	13.0%
Good	29.2%	27.8%	21.1%	30.8%	37.7%	30.0%
Fair	29.2%	31.3%	31.6%	32.1%	30.6%	30.9%
Poor	27.1%	28.4%	35.1%	23.7%	19.7%	26.2%

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

N=1475

		Q23. Your age					Total
		18-34	35-44	45-54	55-64	65+	

Q16. Sum of Top 2 Choices

Garbage collections	57.6%	57.5%	61.8%	56.4%	56.3%	57.8%
Recycling	54.2%	43.6%	40.0%	40.7%	34.2%	41.6%
Yard waste pickup	12.5%	13.9%	14.0%	16.8%	17.6%	14.9%
Bulk trash pickup	35.1%	41.1%	41.1%	38.6%	47.1%	41.2%
Household hazardous waste disposal	26.2%	25.8%	25.3%	31.8%	28.8%	27.4%
None chosen	7.0%	8.7%	8.1%	6.8%	7.5%	7.9%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-1. Maintenance &amp; repair of thoroughfares &amp; major streets</u>						
Excellent	2.7%	0.4%	2.5%	0.0%	2.1%	1.5%
Good	17.9%	11.4%	14.7%	18.0%	25.8%	17.8%
Fair	31.2%	35.2%	35.8%	39.3%	40.1%	36.4%
Poor	48.3%	53.0%	47.0%	42.6%	32.1%	44.3%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-2. Maintenance &amp; repair of streets in your neighborhood</u>						
Excellent	3.4%	3.2%	2.5%	0.4%	6.2%	3.3%
Good	14.3%	14.1%	14.6%	20.7%	25.5%	18.1%
Fair	26.0%	30.4%	30.4%	34.9%	32.8%	30.8%
Poor	56.2%	52.3%	52.5%	44.0%	35.5%	47.8%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-3. Street striping</u>						
Excellent	3.3%	2.3%	2.0%	1.2%	2.6%	2.3%
Good	19.1%	20.4%	19.9%	17.4%	21.0%	19.9%
Fair	27.4%	30.4%	34.4%	41.9%	40.4%	34.8%
Poor	50.2%	46.9%	43.8%	39.5%	36.0%	43.0%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-4. Street cleaning</u>						
Excellent	6.4%	3.1%	3.2%	2.9%	3.9%	4.0%
Good	18.8%	19.7%	19.8%	20.4%	24.8%	20.7%
Fair	30.0%	29.0%	28.6%	30.4%	37.4%	31.1%
Poor	44.8%	48.3%	48.4%	46.3%	33.9%	44.2%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-5. Street lighting</u>						
Excellent	5.4%	2.9%	2.2%	3.0%	5.6%	4.0%
Good	26.5%	28.2%	32.7%	33.1%	39.9%	32.6%
Fair	34.6%	37.9%	35.6%	43.6%	39.2%	38.1%
Poor	33.5%	31.1%	29.5%	20.3%	15.4%	25.2%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-6. Traffic signs &amp; signal operations</u>						
Excellent	6.9%	8.5%	4.7%	5.5%	10.5%	7.4%
Good	35.0%	38.8%	42.8%	49.8%	48.4%	43.7%
Fair	32.7%	34.5%	38.4%	28.6%	33.4%	33.1%
Poor	25.4%	18.1%	14.1%	16.1%	7.7%	15.8%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-7. Sidewalk maintenance</u>						
Excellent	2.4%	2.2%	0.7%	0.4%	1.1%	1.4%
Good	13.3%	8.7%	20.4%	14.7%	23.4%	16.6%
Fair	23.5%	42.6%	34.4%	39.6%	37.4%	35.7%
Poor	60.8%	46.6%	44.4%	45.3%	38.1%	46.4%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-8. Alley maintenance</u>						
Excellent	3.9%	0.8%	1.3%	1.3%	2.9%	2.2%
Good	10.1%	10.1%	11.3%	10.6%	19.9%	12.6%
Fair	30.7%	31.5%	27.0%	33.6%	32.4%	31.1%
Poor	55.3%	57.7%	60.4%	54.4%	44.8%	54.1%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-9. Curbs &amp; gutters</u>						
Excellent	2.9%	2.3%	1.6%	1.6%	2.7%	2.4%
Good	20.8%	19.6%	26.6%	22.2%	30.5%	24.3%
Fair	37.5%	40.4%	35.3%	48.0%	43.2%	40.7%
Poor	38.8%	37.7%	36.5%	28.2%	23.6%	32.7%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q17-10. Bike lanes in City (shared, protected &amp; multi-use)</u>						
Excellent	5.8%	6.0%	2.9%	4.0%	6.7%	4.9%
Good	19.1%	22.5%	26.3%	21.5%	36.6%	25.4%
Fair	22.2%	33.9%	34.4%	40.0%	40.2%	33.7%
Poor	52.9%	37.6%	36.4%	34.5%	16.5%	35.9%

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q18. Sum of Top 2 Choices

Maintenance & repair of thoroughfares & major streets	52.0%	64.1%	59.6%	61.8%	60.3%	59.3%
Maintenance & repair of streets in your neighborhood	48.3%	49.1%	49.8%	48.9%	47.5%	48.7%
Street striping	6.6%	4.2%	7.4%	9.6%	11.5%	7.9%
Street cleaning	9.6%	8.4%	7.4%	4.6%	5.4%	7.1%
Street lighting	10.7%	13.9%	16.5%	13.6%	13.9%	13.5%
Traffic signs & signal operations	9.6%	10.5%	11.6%	13.9%	13.2%	11.5%
Sidewalk maintenance	22.5%	14.3%	13.3%	18.6%	15.9%	16.5%
Alley maintenance	8.1%	10.5%	11.2%	10.0%	12.9%	10.9%
Curbs & gutters	2.2%	1.4%	2.5%	1.8%	1.7%	1.9%
Bike lanes in City (shared, protected & multi-use)	20.3%	10.1%	9.5%	7.1%	4.4%	10.0%
None chosen	4.4%	6.3%	5.3%	4.3%	6.1%	5.8%



**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-1. Services to seniors</u>						
Excellent	8.1%	4.9%	5.8%	2.8%	3.6%	4.7%
Good	23.2%	29.5%	25.5%	25.1%	34.5%	28.2%
Fair	37.4%	26.2%	34.3%	44.7%	41.1%	37.7%
Poor	31.3%	39.3%	34.3%	27.4%	20.8%	29.5%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-2. Services to youth</u>						
Excellent	6.2%	4.5%	2.8%	4.4%	4.1%	4.2%
Good	24.8%	23.1%	30.3%	29.9%	40.7%	29.5%
Fair	34.1%	34.6%	38.7%	46.0%	38.6%	38.4%
Poor	34.9%	37.8%	28.2%	19.7%	16.6%	27.9%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-3. Services to low-income people</u>						
Excellent	4.1%	8.5%	4.3%	3.1%	2.5%	4.4%
Good	14.2%	16.4%	18.0%	13.8%	24.1%	17.9%
Fair	25.0%	24.8%	26.1%	31.3%	32.1%	28.1%
Poor	56.8%	50.3%	51.6%	51.9%	41.4%	49.7%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-4. Services to homeless residents</u>						
Excellent	2.9%	3.8%	4.8%	3.2%	2.6%	3.4%
Good	7.6%	8.6%	10.2%	11.6%	9.5%	9.6%
Fair	17.4%	18.9%	17.1%	13.2%	21.6%	17.8%
Poor	72.1%	68.6%	67.9%	72.0%	66.3%	69.2%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)</u>						
Excellent	4.4%	3.3%	3.1%	2.2%	4.0%	3.4%
Good	10.3%	11.8%	10.2%	14.1%	12.8%	12.2%
Fair	25.0%	19.7%	31.3%	43.0%	37.6%	30.9%
Poor	60.3%	65.1%	55.5%	40.7%	45.6%	53.5%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-6. Variety of arts &amp; cultural programs</u>						
Excellent	20.5%	22.8%	16.1%	17.2%	25.2%	20.5%
Good	42.4%	42.7%	42.4%	51.3%	43.3%	44.8%
Fair	23.4%	25.4%	34.1%	28.9%	24.4%	27.0%
Poor	13.7%	9.1%	7.4%	2.6%	7.1%	7.7%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-7. Appearance/maintenance of arts &amp; cultural centers/facilities</u>						
Excellent	19.2%	25.0%	17.2%	20.3%	26.3%	21.6%
Good	46.3%	45.3%	52.5%	58.1%	51.3%	51.2%
Fair	22.7%	20.3%	25.8%	18.5%	18.2%	20.8%
Poor	11.8%	9.5%	4.5%	3.1%	4.2%	6.4%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-8. Accessibility of arts &amp; cultural centers/facilities</u>						
Excellent	16.2%	20.8%	15.3%	16.5%	19.6%	17.9%
Good	37.6%	40.7%	45.4%	52.2%	49.6%	45.4%
Fair	31.5%	26.1%	31.0%	27.0%	23.5%	27.7%
Poor	14.7%	12.4%	8.3%	4.3%	7.4%	9.1%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-9. Variety of library materials</u>						
Excellent	26.6%	24.2%	20.4%	21.2%	24.4%	23.5%
Good	45.7%	46.9%	46.4%	50.5%	50.2%	48.4%
Fair	20.2%	19.4%	26.5%	22.1%	18.3%	20.9%
Poor	7.4%	9.5%	6.6%	6.3%	7.0%	7.2%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-10. Appearance/maintenance of libraries/facilities</u>						
Excellent	23.5%	20.4%	17.4%	17.9%	21.0%	20.2%
Good	50.0%	46.1%	51.8%	57.7%	55.0%	52.4%
Fair	20.6%	25.2%	25.0%	21.4%	19.3%	22.1%
Poor	5.9%	8.3%	5.8%	3.0%	4.6%	5.3%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-11. Accessibility of City facilities/services for persons with disabilities</u>						
Excellent	12.4%	16.1%	7.3%	14.0%	12.4%	12.8%
Good	34.1%	41.6%	43.9%	46.2%	44.1%	42.5%
Fair	31.0%	26.1%	39.0%	32.7%	34.4%	32.5%
Poor	22.5%	16.1%	9.8%	7.0%	9.1%	12.2%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q19-12. Variety of arts &amp; cultural programs</u>						
Excellent	20.7%	24.8%	17.4%	17.0%	27.6%	21.9%
Good	44.6%	41.3%	49.3%	53.1%	45.6%	46.7%
Fair	25.4%	25.7%	27.5%	27.2%	22.1%	25.6%
Poor	9.3%	8.3%	5.8%	2.7%	4.6%	5.8%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

Q19-13. Services that seek to reduce racial & ethnic disparities

Excellent	9.2%	11.4%	6.7%	8.6%	7.0%	8.5%
Good	19.7%	22.3%	18.3%	19.7%	28.7%	21.9%
Fair	36.2%	28.3%	34.1%	30.9%	31.8%	32.4%
Poor	34.9%	38.0%	40.9%	40.8%	32.5%	37.2%

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

N=1475

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
Q20. Have you had any in-person or phone contact with a City employee within last 12 months						
Yes	61.6%	70.0%	63.5%	60.0%	68.1%	63.5%
No	38.4%	30.0%	36.5%	40.0%	31.9%	36.5%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937

	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
Q20a-1. Knowledge						
Excellent	33.1%	29.6%	34.6%	43.2%	33.5%	34.6%
Good	37.4%	40.7%	36.9%	32.7%	44.7%	38.6%
Fair	17.8%	17.6%	16.2%	14.2%	13.7%	16.1%
Poor	11.7%	12.1%	12.3%	9.9%	8.1%	10.7%



**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q20a-2. Responsiveness</u>						
Excellent	28.8%	28.3%	29.2%	34.9%	32.0%	30.6%
Good	33.7%	37.4%	33.7%	33.7%	37.6%	35.1%
Fair	21.5%	14.6%	19.7%	19.3%	15.2%	18.1%
Poor	16.0%	19.7%	17.4%	12.0%	15.2%	16.2%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q20a-3. Courtesy</u>						
Excellent	40.2%	33.2%	40.0%	47.9%	46.0%	41.3%
Good	29.3%	39.7%	32.8%	32.3%	38.4%	34.9%
Fair	19.5%	17.1%	19.4%	14.4%	10.6%	16.1%
Poor	11.0%	10.1%	7.8%	5.4%	5.1%	7.8%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q20a-4. Overall</u>						
Excellent	30.5%	28.6%	32.2%	39.2%	33.3%	32.6%
Good	36.0%	37.7%	34.4%	32.5%	39.9%	36.4%
Fair	20.7%	19.6%	18.3%	19.9%	19.7%	19.7%
Poor	12.8%	14.1%	15.0%	8.4%	7.1%	11.4%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	Q23. Your age					Total
	18-34	35-44	45-54	55-64	65+	
<u>Q21-1. I receive good value for City of Dallas taxes I pay</u>						
Strongly agree	2.0%	1.4%	1.5%	3.5%	5.3%	3.0%
Agree	14.9%	18.8%	17.7%	21.7%	26.7%	20.5%
Neutral	26.5%	24.6%	25.2%	29.8%	39.5%	29.0%
Disagree	25.3%	26.1%	27.8%	28.3%	16.7%	24.5%
Strongly disagree	31.3%	29.0%	27.8%	16.7%	11.7%	22.9%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q21-2. I am pleased with overall direction that City of Dallas is taking

Strongly agree	5.2%	3.6%	1.8%	5.1%	7.6%	4.7%
Agree	18.5%	20.3%	22.8%	24.9%	26.0%	22.9%
Neutral	28.1%	32.4%	33.5%	28.9%	34.3%	31.6%
Disagree	25.3%	24.2%	21.3%	27.1%	22.0%	23.6%
Strongly disagree	22.9%	19.6%	20.6%	13.9%	10.1%	17.1%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

**Q21-3. City of Dallas government welcomes resident involvement**

Strongly agree	4.1%	3.6%	1.2%	4.3%	7.6%	4.4%
Agree	24.5%	22.2%	28.4%	22.6%	27.8%	25.2%
Neutral	32.3%	32.5%	35.0%	39.3%	35.9%	34.7%
Disagree	19.5%	24.2%	18.5%	21.4%	18.6%	20.5%
Strongly disagree	19.5%	17.5%	16.9%	12.4%	10.1%	15.1%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

**Q21-4. City of Dallas government listens to a diverse range of people**

Strongly agree	5.8%	5.3%	3.1%	5.1%	7.5%	5.7%
Agree	19.2%	20.1%	22.8%	24.1%	29.5%	23.4%
Neutral	23.1%	24.2%	30.4%	33.3%	32.6%	28.4%
Disagree	26.0%	25.4%	26.3%	24.5%	20.7%	24.5%
Strongly disagree	26.0%	25.0%	17.4%	13.0%	9.7%	18.0%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475

Q23. Your age						Total
18-34	35-44	45-54	55-64	65+		

Q21-5. Employees at City of Dallas are ethical in the way they conduct City business

Strongly agree	4.1%	5.1%	1.3%	1.8%	6.4%	4.2%
Agree	25.4%	23.9%	28.8%	29.5%	34.5%	28.5%
Neutral	36.3%	36.8%	42.0%	47.9%	38.6%	39.9%
Disagree	18.1%	15.8%	17.7%	13.8%	12.7%	15.6%
Strongly disagree	16.1%	18.4%	10.2%	6.9%	7.7%	11.8%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

**Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business**

Strongly agree	3.9%	4.1%	2.7%	3.2%	5.6%	4.1%
Agree	15.7%	14.1%	18.2%	23.9%	28.6%	20.5%
Neutral	36.8%	36.5%	37.3%	41.9%	34.6%	37.2%
Disagree	23.5%	24.9%	24.0%	20.3%	21.2%	22.5%
Strongly disagree	20.1%	20.3%	17.8%	10.8%	10.0%	15.6%



**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475

Q23. Your age					Total
18-34	35-44	45-54	55-64	65+	

Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities

Strongly agree	3.0%	4.7%	3.6%	4.5%	5.6%	4.6%
Agree	21.8%	16.8%	17.9%	17.0%	26.9%	20.5%
Neutral	32.5%	34.1%	41.7%	41.5%	35.0%	36.9%
Disagree	22.3%	25.0%	20.2%	25.0%	20.1%	22.1%
Strongly disagree	20.3%	19.4%	16.6%	12.1%	12.4%	15.9%