

An aerial photograph of Dallas, Texas, showing the city skyline in the background, a large green park in the foreground, and a lake with a fountain. A large, light blue chevron graphic points from the top left towards the bottom right, partially obscuring the city and park.

# 2025

## City of Dallas, Texas

Community Survey  
Crosstabs by Council District

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q1-1. Dallas as a place to live</u>														
Excellent	12.4%	18.3%	26.0%	28.0%	22.5%	22.9%	19.1%	23.7%	12.2%	11.7%	21.5%	17.8%	17.1%	18.1%
Good	49.7%	51.6%	46.8%	38.9%	38.4%	40.8%	46.7%	41.7%	47.5%	53.1%	50.6%	61.8%	51.3%	56.5%
Fair	34.0%	28.8%	24.0%	28.7%	31.1%	28.0%	30.3%	25.6%	35.4%	31.5%	24.7%	16.4%	27.0%	24.9%
Poor	3.9%	1.3%	3.2%	4.5%	7.9%	8.3%	3.9%	9.0%	5.0%	3.7%	3.2%	3.9%	4.6%	0.6%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q1-2. Your neighborhood as a place to live</u>														
Excellent	32.7%	25.0%	28.9%	21.0%	15.9%	27.1%	10.7%	21.2%	34.3%	27.5%	34.8%	35.1%	39.5%	41.8%
Good	43.1%	38.8%	44.7%	36.9%	34.4%	36.1%	39.3%	29.5%	46.4%	47.5%	48.1%	51.7%	42.8%	47.5%
Fair	20.9%	30.3%	23.0%	28.7%	32.5%	25.8%	34.0%	32.1%	16.6%	21.3%	14.6%	11.9%	15.1%	10.2%
Poor	3.3%	5.9%	3.3%	13.4%	17.2%	11.0%	16.0%	17.3%	2.8%	3.8%	2.5%	1.3%	2.6%	0.6%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q1-3. Dallas as a place to raise children**

Excellent	9.1%	13.6%	9.5%	26.4%	15.8%	18.1%	9.4%	19.0%	8.3%	10.1%	19.0%	22.4%	16.2%	15.3%
Good	31.8%	36.4%	50.3%	40.0%	28.8%	38.9%	28.1%	34.6%	37.8%	42.6%	40.1%	45.6%	41.2%	40.7%
Fair	43.9%	37.1%	30.6%	26.4%	36.3%	32.9%	45.3%	32.0%	41.7%	39.2%	36.6%	25.9%	30.9%	34.7%
Poor	15.2%	12.9%	9.5%	7.2%	19.2%	10.1%	17.3%	14.4%	12.2%	8.1%	4.2%	6.1%	11.8%	9.3%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q1-4. Dallas as a place to work**

Excellent	23.1%	37.8%	32.2%	34.7%	39.7%	30.3%	23.8%	33.1%	23.0%	23.5%	35.0%	37.4%	33.1%	33.9%
Good	55.1%	45.9%	43.4%	36.0%	32.2%	47.7%	49.7%	42.9%	56.2%	59.5%	49.7%	50.3%	52.1%	48.0%
Fair	18.4%	14.2%	21.7%	24.0%	21.2%	18.1%	24.5%	18.8%	18.0%	15.7%	14.0%	11.6%	12.7%	16.4%
Poor	3.4%	2.0%	2.6%	5.3%	6.8%	3.9%	2.0%	5.2%	2.8%	1.3%	1.3%	0.7%	2.1%	1.8%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q1-5. Dallas as a place to retire**

Excellent	8.5%	14.3%	15.0%	27.4%	10.3%	10.1%	11.7%	18.6%	6.6%	6.7%	15.8%	12.9%	9.0%	8.1%
Good	26.8%	27.1%	33.3%	27.4%	31.6%	24.2%	28.3%	32.4%	33.5%	33.6%	30.8%	32.9%	32.6%	31.3%
Fair	31.7%	34.6%	32.0%	31.9%	31.6%	36.9%	35.2%	30.3%	26.9%	35.6%	29.5%	35.7%	37.5%	35.6%
Poor	33.1%	24.1%	19.6%	13.3%	26.5%	28.9%	24.8%	18.6%	32.9%	24.2%	24.0%	18.6%	20.8%	25.0%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q1-6. Dallas as a place to do business**

Excellent	24.1%	46.5%	38.0%	35.5%	35.2%	38.7%	26.8%	46.1%	24.7%	28.6%	44.9%	43.9%	37.3%	40.3%
Good	53.4%	38.7%	45.3%	39.5%	35.9%	40.8%	44.2%	34.2%	54.8%	55.8%	41.9%	44.6%	48.5%	47.8%
Fair	20.3%	9.9%	14.7%	21.7%	20.7%	18.3%	22.5%	14.5%	19.9%	15.0%	11.8%	11.5%	12.7%	10.7%
Poor	2.3%	4.9%	2.0%	3.3%	8.3%	2.1%	6.5%	5.3%	0.6%	0.7%	1.5%	0.0%	1.5%	1.3%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q1-7. Dallas as a place where I feel welcome**

Excellent	17.5%	22.9%	29.9%	33.8%	23.8%	27.4%	22.5%	25.0%	18.8%	18.1%	32.0%	26.2%	24.8%	30.3%
Good	48.1%	49.7%	40.3%	29.8%	39.7%	36.9%	46.4%	41.0%	46.0%	45.0%	39.9%	49.7%	51.0%	48.6%
Fair	29.9%	22.2%	22.1%	25.2%	29.8%	31.8%	27.2%	23.7%	29.0%	33.1%	24.8%	20.1%	20.8%	18.9%
Poor	4.5%	5.2%	7.8%	11.3%	6.6%	3.8%	4.0%	10.3%	6.3%	3.8%	3.3%	4.0%	3.4%	2.3%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q1-8. Quality of economic development in Dallas**

Excellent	16.7%	22.1%	23.7%	17.5%	29.5%	27.3%	20.8%	22.9%	16.7%	16.4%	25.2%	25.9%	20.9%	24.4%
Good	40.7%	50.3%	38.8%	30.8%	28.8%	40.0%	29.2%	40.5%	43.7%	46.7%	46.3%	53.1%	45.3%	47.7%
Fair	32.7%	18.6%	23.0%	26.6%	27.4%	24.7%	32.6%	28.1%	31.6%	28.3%	23.1%	17.0%	23.7%	20.9%
Poor	10.0%	9.0%	14.5%	25.2%	14.4%	8.0%	17.4%	8.5%	8.0%	8.6%	5.4%	4.1%	10.1%	7.0%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q1-9. Overall quality of life in Dallas</u>														
Excellent	7.8%	14.5%	14.5%	17.2%	14.9%	22.3%	13.8%	24.4%	8.9%	9.3%	17.3%	15.9%	15.1%	12.5%
Good	46.4%	50.7%	48.7%	40.1%	41.2%	40.1%	45.4%	38.5%	49.4%	51.9%	53.8%	60.9%	50.7%	56.8%
Fair	39.2%	31.6%	32.9%	29.9%	33.1%	29.9%	35.5%	28.2%	33.3%	35.8%	25.6%	21.2%	26.3%	29.5%
Poor	6.5%	3.3%	3.9%	12.7%	10.8%	7.6%	5.3%	9.0%	8.3%	3.1%	3.2%	2.0%	7.9%	1.1%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-1. Sense of community**

Excellent	9.2%	9.3%	14.5%	18.6%	16.1%	15.6%	10.8%	16.3%	6.2%	7.5%	13.3%	12.7%	5.3%	14.7%
Good	36.6%	40.7%	43.4%	28.2%	26.2%	35.7%	34.5%	39.9%	39.5%	40.4%	36.7%	47.3%	37.7%	40.1%
Fair	41.8%	34.0%	30.3%	35.3%	32.2%	34.4%	35.8%	28.8%	39.5%	39.1%	40.5%	30.7%	43.0%	36.2%
Poor	12.4%	16.0%	11.8%	17.9%	25.5%	14.3%	18.9%	15.0%	14.7%	13.0%	9.5%	9.3%	13.9%	9.0%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-2. Openness & acceptance of community towards people of diverse backgrounds**

Excellent	10.0%	17.2%	22.4%	17.5%	22.0%	15.4%	12.8%	18.4%	9.3%	11.8%	25.7%	22.8%	11.5%	20.3%
Good	43.3%	44.4%	36.2%	27.3%	33.3%	37.8%	40.9%	38.2%	38.4%	34.8%	42.1%	44.3%	39.9%	42.4%
Fair	34.0%	29.1%	25.0%	29.2%	30.5%	32.7%	28.9%	30.9%	37.2%	42.2%	26.3%	26.2%	37.2%	28.5%
Poor	12.7%	9.3%	16.4%	26.0%	14.2%	14.1%	17.4%	12.5%	15.1%	11.2%	5.9%	6.7%	11.5%	8.7%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-3. Opportunities to attend arts & cultural events**

Excellent	29.6%	44.4%	43.4%	34.0%	30.8%	37.5%	35.0%	38.6%	33.1%	32.5%	41.6%	42.0%	41.2%	41.5%
Good	53.9%	38.6%	31.6%	32.1%	34.2%	35.5%	37.1%	41.2%	50.3%	51.9%	41.6%	40.0%	43.9%	43.8%
Fair	15.1%	15.7%	15.8%	23.1%	24.7%	18.4%	23.1%	17.6%	14.9%	13.8%	14.3%	14.7%	12.8%	11.9%
Poor	1.3%	1.3%	9.2%	10.9%	10.3%	8.6%	4.9%	2.6%	1.7%	1.9%	2.6%	3.3%	2.0%	2.8%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-4. Air quality**

Excellent	2.0%	4.0%	9.4%	9.1%	13.5%	9.0%	6.3%	15.2%	1.7%	4.5%	10.4%	12.8%	4.1%	4.6%
Good	31.1%	31.3%	30.2%	35.1%	32.4%	33.3%	26.4%	30.5%	31.3%	35.0%	34.4%	34.5%	38.1%	29.9%
Fair	37.8%	41.3%	40.9%	31.2%	31.1%	32.7%	41.7%	35.8%	43.8%	37.6%	39.0%	37.8%	36.7%	50.6%
Poor	29.1%	23.3%	19.5%	24.7%	23.0%	25.0%	25.7%	18.5%	23.3%	22.9%	16.2%	14.9%	21.1%	14.9%



**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-5. Access to affordable, quality housing**

Excellent	1.3%	7.5%	11.8%	10.1%	9.5%	6.7%	2.2%	8.2%	4.2%	2.6%	5.5%	8.8%	2.8%	2.3%
Good	13.8%	16.4%	19.1%	18.9%	19.0%	15.4%	12.5%	23.1%	9.6%	18.7%	20.7%	18.4%	17.2%	16.4%
Fair	34.2%	34.2%	28.3%	31.8%	40.1%	36.9%	41.2%	32.7%	38.0%	38.1%	33.8%	43.5%	40.0%	39.8%
Poor	50.7%	41.8%	40.8%	39.2%	31.3%	40.9%	44.1%	36.1%	48.2%	40.6%	40.0%	29.3%	40.0%	41.5%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-6. Access to affordable, quality child care**

Excellent	2.4%	5.7%	10.2%	9.5%	10.6%	11.5%	8.6%	13.0%	1.0%	2.0%	10.3%	11.8%	3.7%	2.4%
Good	10.6%	19.5%	19.5%	20.0%	31.7%	17.7%	12.9%	20.0%	16.2%	13.3%	14.9%	16.4%	17.1%	11.9%
Fair	36.5%	32.2%	29.7%	31.6%	31.7%	44.8%	41.9%	31.3%	30.5%	42.9%	33.3%	50.0%	35.4%	38.1%
Poor	50.6%	42.5%	40.7%	38.9%	26.0%	26.0%	36.6%	35.7%	52.4%	41.8%	41.4%	21.8%	43.9%	47.6%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-7. Access to affordable, quality health care**

Excellent	10.5%	21.4%	17.8%	13.8%	16.4%	15.9%	13.3%	17.9%	17.8%	13.8%	22.2%	21.8%	20.1%	16.1%
Good	32.9%	28.3%	32.2%	22.1%	30.7%	32.5%	23.8%	35.8%	36.1%	40.9%	31.4%	33.3%	36.8%	32.1%
Fair	37.1%	26.9%	25.3%	35.2%	32.9%	29.8%	35.7%	26.5%	27.8%	28.3%	31.4%	30.6%	29.9%	38.1%
Poor	19.6%	23.4%	24.7%	29.0%	20.0%	21.9%	27.3%	19.9%	18.3%	17.0%	15.0%	14.3%	13.2%	13.7%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-8. Access to affordable, quality food**

Excellent	11.1%	28.5%	19.7%	17.9%	30.2%	14.6%	11.6%	24.4%	21.3%	18.0%	32.1%	30.9%	28.9%	18.2%
Good	36.6%	40.4%	24.3%	25.0%	30.9%	48.3%	28.8%	27.6%	42.1%	48.4%	35.9%	46.7%	40.3%	47.7%
Fair	34.6%	17.2%	33.6%	33.3%	27.5%	30.5%	37.0%	28.2%	24.7%	29.2%	26.9%	17.8%	24.8%	26.7%
Poor	17.6%	13.9%	22.4%	23.7%	11.4%	6.6%	22.6%	19.9%	11.8%	4.3%	5.1%	4.6%	6.0%	7.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-9. Access to living-wage jobs**

Excellent	9.5%	17.6%	14.4%	15.4%	13.2%	19.0%	8.8%	18.3%	12.6%	12.5%	27.0%	20.1%	15.9%	12.6%
Good	32.8%	33.8%	26.7%	27.3%	33.8%	28.9%	27.0%	29.6%	46.5%	42.4%	36.5%	54.2%	39.7%	44.0%
Fair	40.9%	32.4%	35.6%	28.7%	32.4%	33.1%	39.4%	28.9%	30.2%	36.1%	24.1%	18.8%	31.0%	32.7%
Poor	16.8%	16.2%	23.3%	28.7%	20.6%	19.0%	24.8%	23.2%	10.7%	9.0%	12.4%	6.9%	13.5%	10.7%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-10. Access to quality education**

Excellent	8.0%	18.6%	14.7%	31.9%	24.1%	19.4%	16.5%	24.0%	13.0%	12.0%	20.1%	21.9%	20.4%	18.7%
Good	38.0%	33.6%	31.3%	34.8%	37.6%	34.5%	27.3%	37.3%	39.5%	46.7%	38.2%	44.5%	31.4%	42.6%
Fair	33.6%	35.0%	35.3%	22.2%	22.0%	38.8%	35.3%	26.0%	29.0%	30.0%	30.6%	22.6%	26.3%	27.1%
Poor	20.4%	12.9%	18.7%	11.1%	16.3%	7.2%	20.9%	12.7%	18.5%	11.3%	11.1%	11.0%	21.9%	11.6%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-11. Ease of car travel in Dallas**

Excellent	4.5%	12.2%	13.6%	14.7%	13.7%	17.0%	6.8%	12.2%	4.0%	5.0%	8.4%	12.8%	7.3%	8.7%
Good	21.4%	29.7%	29.2%	22.4%	21.2%	28.8%	22.4%	25.0%	24.3%	25.0%	27.7%	36.9%	28.5%	24.3%
Fair	40.3%	29.1%	29.9%	39.7%	30.1%	27.5%	32.7%	36.5%	35.6%	41.9%	38.7%	31.5%	41.1%	35.8%
Poor	33.8%	29.1%	27.3%	23.1%	34.9%	26.8%	38.1%	26.3%	36.2%	28.1%	25.2%	18.8%	23.2%	31.2%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-12. Ease of bus travel in Dallas**

Excellent	4.6%	9.2%	8.8%	25.0%	20.7%	12.7%	14.2%	13.8%	1.8%	3.1%	4.0%	10.0%	2.7%	3.5%
Good	18.3%	27.5%	33.6%	19.6%	31.4%	27.1%	30.2%	29.3%	17.3%	28.9%	19.2%	21.0%	14.9%	14.8%
Fair	24.8%	24.8%	34.4%	24.1%	29.8%	23.7%	26.4%	33.6%	31.8%	36.1%	37.4%	31.0%	35.1%	29.6%
Poor	52.3%	38.5%	23.2%	31.3%	18.2%	36.4%	29.2%	23.3%	49.1%	32.0%	39.4%	38.0%	47.3%	52.2%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-13. Ease of rail travel in Dallas**

Excellent	4.0%	13.9%	21.0%	24.2%	28.3%	15.2%	17.4%	18.4%	2.4%	7.5%	4.8%	11.5%	4.2%	5.3%
Good	30.6%	24.6%	29.8%	22.6%	29.2%	28.8%	29.4%	29.8%	23.2%	40.8%	24.8%	26.0%	15.6%	22.7%
Fair	24.2%	29.5%	34.7%	33.9%	26.7%	27.2%	28.4%	33.3%	32.8%	25.8%	34.3%	30.8%	50.0%	28.8%
Poor	41.1%	32.0%	14.5%	19.4%	15.8%	28.8%	24.8%	18.4%	41.6%	25.8%	36.2%	31.7%	30.2%	43.2%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-14. Ease of air travel in Dallas**

Excellent	32.0%	42.2%	36.6%	36.0%	37.0%	35.8%	31.4%	29.9%	29.5%	32.9%	51.9%	44.3%	41.8%	45.6%
Good	48.3%	42.9%	46.9%	41.0%	34.8%	49.3%	43.1%	44.0%	54.9%	48.0%	34.4%	45.6%	43.2%	38.6%
Fair	15.6%	12.9%	15.9%	16.5%	21.5%	12.8%	19.0%	22.4%	14.5%	15.8%	10.4%	8.1%	13.7%	13.5%
Poor	4.1%	2.0%	0.7%	6.5%	6.7%	2.0%	6.6%	3.7%	1.2%	3.3%	3.2%	2.0%	1.4%	2.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-15. Ease of bicycle travel in Dallas**

Excellent	4.1%	8.4%	16.5%	12.0%	7.9%	10.8%	12.4%	13.0%	3.1%	1.8%	6.3%	8.3%	4.9%	7.8%
Good	22.8%	27.7%	20.7%	25.0%	32.5%	22.5%	31.9%	27.0%	28.2%	34.9%	29.7%	30.6%	26.2%	20.3%
Fair	33.3%	30.3%	32.2%	29.6%	37.3%	27.0%	26.5%	33.9%	33.6%	33.9%	38.7%	30.6%	33.0%	32.0%
Poor	39.8%	33.6%	30.6%	33.3%	22.2%	39.6%	29.2%	26.1%	35.1%	29.4%	25.2%	30.6%	35.9%	39.8%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q2-16. Ease of walking in Dallas**

Excellent	4.1%	10.7%	11.5%	9.7%	11.3%	8.8%	11.4%	13.7%	4.7%	4.5%	6.3%	9.0%	4.3%	11.0%
Good	18.2%	25.5%	27.7%	28.5%	31.0%	27.7%	26.4%	32.9%	17.6%	28.7%	18.2%	24.3%	21.3%	23.7%
Fair	36.5%	32.9%	33.1%	25.7%	32.4%	33.1%	25.7%	32.9%	35.9%	35.0%	35.7%	33.3%	34.8%	30.1%
Poor	41.2%	30.9%	27.7%	36.1%	25.4%	30.4%	36.4%	20.5%	41.8%	31.8%	39.9%	33.3%	39.7%	35.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Excellent	6.6%	13.8%	16.2%	19.0%	16.8%	14.6%	13.7%	24.8%	3.4%	6.3%	16.0%	13.9%	8.7%	12.6%
Good	48.0%	44.1%	42.9%	41.2%	31.5%	45.7%	41.1%	39.2%	45.2%	46.8%	44.9%	62.9%	45.6%	51.4%
Fair	36.2%	34.9%	33.1%	28.1%	31.5%	31.8%	36.3%	26.8%	42.4%	38.6%	31.4%	19.9%	40.9%	30.9%
Poor	9.2%	7.2%	7.8%	11.8%	20.1%	7.9%	8.9%	9.2%	9.0%	8.2%	7.7%	3.3%	4.7%	5.1%

**Q2-17. Overall image/reputation of Dallas**

Excellent	6.6%	13.8%	16.2%	19.0%	16.8%	14.6%	13.7%	24.8%	3.4%	6.3%	16.0%	13.9%	8.7%	12.6%
Good	48.0%	44.1%	42.9%	41.2%	31.5%	45.7%	41.1%	39.2%	45.2%	46.8%	44.9%	62.9%	45.6%	51.4%
Fair	36.2%	34.9%	33.1%	28.1%	31.5%	31.8%	36.3%	26.8%	42.4%	38.6%	31.4%	19.9%	40.9%	30.9%
Poor	9.2%	7.2%	7.8%	11.8%	20.1%	7.9%	8.9%	9.2%	9.0%	8.2%	7.7%	3.3%	4.7%	5.1%

**Q3. Which THREE of the quality-of-life characteristics listed in Question 2 about Dallas as a whole are the most important to you (top 3)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q3. Sum of Top 3 Choices</u>														
Sense of community	22.1%	11.7%	22.1%	19.7%	25.8%	19.0%	15.8%	27.6%	25.4%	25.9%	21.4%	17.8%	15.7%	20.3%
Openness & acceptance of community towards people of diverse backgrounds	35.1%	29.2%	36.4%	33.1%	29.1%	29.1%	27.6%	19.9%	24.9%	19.1%	22.6%	29.6%	19.6%	24.9%
Opportunities to attend arts & cultural events	14.3%	14.9%	16.2%	15.3%	17.2%	17.1%	8.6%	15.4%	11.0%	12.3%	17.0%	17.8%	18.3%	24.9%
Air quality	22.7%	11.7%	15.6%	17.2%	17.9%	20.3%	15.1%	10.3%	21.0%	17.3%	16.4%	8.6%	22.9%	11.3%
Access to affordable, quality housing	46.1%	46.8%	42.2%	38.2%	31.1%	55.1%	55.9%	47.4%	45.9%	49.4%	44.7%	44.1%	49.0%	43.5%
Access to affordable, quality child care	5.2%	5.2%	4.5%	4.5%	0.0%	3.8%	7.9%	2.6%	5.0%	6.2%	5.0%	4.6%	3.3%	4.5%
Access to affordable, quality health care	20.8%	24.0%	29.9%	24.8%	27.2%	25.3%	28.9%	28.8%	28.7%	27.8%	27.7%	21.7%	26.1%	18.6%
Access to affordable, quality food	23.4%	18.2%	26.0%	29.9%	25.2%	12.0%	29.6%	25.6%	17.1%	7.4%	18.2%	18.4%	15.7%	15.3%
Access to living-wage jobs	26.0%	39.0%	42.2%	42.0%	35.1%	36.7%	28.9%	41.0%	23.2%	30.9%	38.4%	40.8%	26.8%	31.6%
Access to quality education	15.6%	16.9%	21.4%	5.1%	17.2%	9.5%	19.1%	7.7%	27.6%	24.1%	17.6%	26.3%	24.2%	16.4%
Ease of car travel in Dallas	18.8%	16.9%	13.6%	18.5%	15.2%	25.3%	12.5%	21.8%	24.9%	26.5%	27.7%	22.4%	24.2%	18.1%
Ease of bus travel in Dallas	3.2%	3.2%	0.6%	0.6%	5.3%	2.5%	2.6%	5.1%	1.7%	1.2%	2.5%	3.9%	2.0%	4.0%



**Q3. Which THREE of the quality-of-life characteristics listed in Question 2 about Dallas as a whole are the most important to you (top 3)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q3. Sum of Top 3 Choices (Cont.)</u>														
Ease of rail travel in Dallas	5.2%	9.1%	0.6%	6.4%	2.6%	3.8%	4.6%	2.6%	3.9%	2.5%	3.1%	3.9%	3.3%	7.3%
Ease of air travel in Dallas	1.9%	4.5%	1.3%	1.3%	4.6%	7.0%	1.3%	0.0%	2.8%	2.5%	6.3%	7.9%	3.3%	6.2%
Ease of bicycle travel in Dallas	6.5%	5.8%	1.9%	6.4%	0.0%	5.7%	2.6%	0.0%	6.1%	4.9%	3.8%	3.9%	3.9%	6.8%
Ease of walking in Dallas	19.5%	13.6%	4.5%	12.1%	11.3%	8.2%	6.6%	5.1%	8.8%	9.3%	10.1%	7.9%	10.5%	23.7%
Overall image/reputation of Dallas	9.1%	12.3%	11.0%	5.7%	9.3%	15.2%	12.5%	19.9%	11.6%	17.3%	9.4%	9.9%	16.3%	11.9%
None chosen	0.6%	5.2%	2.6%	6.4%	7.3%	0.6%	5.3%	3.2%	3.3%	3.7%	1.3%	3.3%	3.9%	2.8%

**Q4. Please rate the speed of growth in the following categories in Dallas as a whole over the past TWO years. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q4-1. Population growth</u>														
Much too slow	2.1%	3.5%	0.0%	2.2%	0.7%	2.7%	0.0%	0.0%	0.0%	0.7%	0.7%	0.7%	0.0%	0.6%
Too slow	0.0%	4.9%	3.3%	4.4%	6.3%	2.7%	0.7%	6.2%	3.5%	0.7%	2.7%	2.7%	2.9%	4.2%
About right	22.6%	34.0%	28.0%	26.3%	25.2%	21.3%	23.4%	28.8%	26.0%	29.5%	30.0%	30.1%	30.0%	30.9%
Too fast	45.9%	31.3%	35.3%	35.0%	32.9%	36.7%	41.1%	35.6%	43.9%	41.6%	37.3%	38.4%	38.6%	41.2%
Much too fast	29.5%	26.4%	33.3%	32.1%	35.0%	36.7%	34.8%	29.5%	26.6%	27.5%	29.3%	28.1%	28.6%	23.0%

**Q4. Please rate the speed of growth in the following categories in Dallas as a whole over the past TWO years. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q4-2. Retail growth (stores, restaurants, etc.)</u>														
Much too slow	4.1%	2.1%	8.1%	21.6%	6.5%	2.7%	7.2%	6.3%	1.8%	3.2%	2.1%	0.7%	1.4%	1.8%
Too slow	15.5%	15.5%	26.2%	25.9%	26.1%	18.2%	16.5%	17.5%	13.0%	14.2%	14.4%	9.7%	10.8%	13.9%
About right	60.8%	68.3%	42.3%	34.5%	34.8%	50.7%	55.4%	47.6%	62.7%	71.0%	63.7%	64.1%	71.2%	71.1%
Too fast	15.5%	9.2%	18.1%	17.3%	24.6%	20.9%	18.0%	19.6%	18.9%	7.7%	18.5%	18.6%	10.8%	10.8%
Much too fast	4.1%	4.9%	5.4%	0.7%	8.0%	7.4%	2.9%	9.1%	3.6%	3.9%	1.4%	6.9%	5.8%	2.4%

**Q4. Please rate the speed of growth in the following categories in Dallas as a whole over the past TWO years. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q4-3. Job growth</u>														
Much too slow	4.8%	5.9%	14.0%	15.6%	12.8%	10.7%	11.7%	12.6%	2.8%	4.4%	2.4%	3.0%	1.7%	2.0%
Too slow	29.0%	31.1%	32.9%	36.9%	34.0%	30.0%	39.1%	37.0%	29.8%	33.8%	26.6%	26.1%	28.2%	29.7%
About right	60.5%	54.1%	41.3%	35.2%	36.9%	46.4%	43.8%	35.6%	62.4%	59.6%	64.5%	61.9%	65.8%	64.9%
Too fast	4.0%	6.7%	11.9%	9.8%	14.2%	10.7%	4.7%	11.9%	2.8%	1.5%	4.0%	7.5%	2.6%	3.4%
Much too fast	1.6%	2.2%	0.0%	2.5%	2.1%	2.1%	0.8%	3.0%	2.1%	0.7%	2.4%	1.5%	1.7%	0.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-1. Crime**

Not a problem	0.7%	1.3%	0.7%	2.8%	0.7%	5.2%	2.1%	0.0%	1.1%	1.9%	0.7%	5.3%	0.0%	0.6%
Minor problem	12.6%	15.8%	4.7%	13.1%	17.4%	16.9%	6.8%	10.6%	12.3%	7.5%	11.2%	17.3%	10.1%	19.8%
Moderate problem	43.0%	46.7%	39.6%	34.5%	28.9%	38.3%	32.9%	37.7%	43.6%	40.9%	44.7%	48.7%	47.7%	41.9%
Major problem	43.7%	36.2%	55.0%	49.7%	53.0%	39.6%	58.2%	51.7%	43.0%	49.7%	43.4%	28.7%	42.3%	37.8%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-2. Drugs**

Not a problem	1.5%	5.0%	3.4%	10.5%	8.5%	6.2%	2.2%	1.3%	1.9%	2.0%	2.9%	5.0%	2.3%	1.9%
Minor problem	21.5%	22.0%	10.2%	15.8%	9.2%	17.2%	14.5%	12.6%	13.8%	10.7%	22.5%	21.6%	13.8%	24.5%
Moderate problem	36.2%	45.4%	38.1%	27.1%	32.6%	34.5%	32.6%	36.4%	40.0%	37.3%	31.9%	43.9%	45.4%	41.9%
Major problem	40.8%	27.7%	48.3%	46.6%	49.6%	42.1%	50.7%	49.7%	44.4%	50.0%	42.8%	29.5%	38.5%	31.6%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-3. High weeds**

Not a problem	17.1%	22.5%	10.3%	16.5%	18.9%	9.7%	8.5%	9.0%	19.8%	12.3%	24.1%	19.3%	20.0%	26.4%
Minor problem	33.6%	39.9%	33.8%	28.6%	27.3%	35.8%	39.4%	36.6%	36.5%	45.2%	39.8%	39.3%	36.0%	42.1%
Moderate problem	37.9%	29.7%	33.1%	27.8%	32.9%	32.1%	34.5%	31.7%	35.3%	28.8%	25.6%	31.9%	33.6%	24.5%
Major problem	11.4%	8.0%	22.8%	27.1%	21.0%	22.4%	17.6%	22.8%	8.4%	13.7%	10.5%	9.6%	10.4%	6.9%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-4. Noise**

Not a problem	6.6%	14.9%	10.2%	15.5%	10.3%	12.2%	8.3%	13.3%	12.3%	10.2%	12.1%	16.8%	13.0%	21.2%
Minor problem	32.2%	37.2%	32.7%	25.7%	16.4%	28.6%	29.0%	34.7%	33.5%	38.2%	38.9%	36.9%	31.5%	32.4%
Moderate problem	41.4%	32.4%	42.9%	34.5%	28.8%	34.7%	36.6%	34.7%	31.8%	39.5%	34.9%	32.9%	41.8%	28.2%
Major problem	19.7%	15.5%	14.3%	24.3%	44.5%	24.5%	26.2%	17.3%	22.3%	12.1%	14.1%	13.4%	13.7%	18.2%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-5. Blighted buildings**

Not a problem	7.1%	12.2%	15.3%	10.2%	9.9%	12.4%	7.4%	16.8%	7.2%	10.6%	11.9%	11.7%	12.0%	10.3%
Minor problem	41.1%	37.4%	32.1%	18.0%	17.7%	32.6%	29.5%	26.9%	42.2%	37.6%	38.1%	41.4%	40.8%	39.1%
Moderate problem	41.1%	38.1%	35.1%	35.9%	38.3%	38.0%	39.3%	31.9%	35.5%	36.2%	34.9%	32.0%	35.2%	39.7%
Major problem	10.6%	12.2%	17.6%	35.9%	34.0%	17.1%	23.8%	24.4%	15.1%	15.6%	15.1%	14.8%	12.0%	10.9%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-6. Homelessness**

Not a problem	0.0%	2.6%	1.3%	3.4%	4.7%	3.3%	0.0%	4.1%	0.0%	0.0%	0.0%	3.3%	0.0%	0.6%
Minor problem	7.3%	4.6%	8.1%	5.4%	10.7%	9.9%	4.1%	6.8%	8.9%	3.7%	5.8%	12.0%	12.2%	9.8%
Moderate problem	23.8%	26.1%	24.2%	29.1%	24.8%	27.2%	17.8%	23.0%	26.8%	26.5%	26.3%	30.0%	30.4%	20.7%
Major problem	68.9%	66.7%	66.4%	62.2%	59.7%	59.6%	78.1%	66.2%	64.2%	69.8%	67.9%	54.7%	57.4%	69.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-7. Environmental hazards, air quality & toxic waste**

Not a problem	4.3%	9.9%	3.6%	10.5%	14.9%	9.0%	3.7%	9.4%	3.6%	3.4%	9.5%	13.6%	8.8%	8.1%
Minor problem	23.0%	24.1%	27.9%	24.1%	25.5%	23.6%	19.1%	26.8%	28.9%	35.1%	26.5%	33.6%	29.2%	26.7%
Moderate problem	41.7%	41.1%	45.0%	35.3%	31.9%	39.6%	42.6%	41.3%	41.0%	39.2%	45.6%	36.4%	38.7%	44.1%
Major problem	30.9%	24.8%	23.6%	30.1%	27.7%	27.8%	34.6%	22.5%	26.5%	22.3%	18.4%	16.4%	23.4%	21.1%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-8. Loose dogs & unrestrained pets**

Not a problem	7.2%	22.2%	8.7%	10.1%	6.8%	21.3%	5.6%	9.8%	12.1%	18.7%	22.4%	26.6%	28.7%	25.3%
Minor problem	34.2%	38.2%	30.2%	23.5%	26.5%	30.5%	35.0%	25.5%	44.5%	43.9%	45.5%	46.0%	34.6%	40.7%
Moderate problem	31.6%	25.7%	33.6%	28.2%	30.6%	26.2%	27.3%	32.0%	30.1%	25.2%	21.0%	19.4%	27.9%	26.5%
Major problem	27.0%	13.9%	27.5%	38.3%	36.1%	22.0%	32.2%	32.7%	13.3%	12.3%	11.2%	7.9%	8.8%	7.4%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-9. Litter**

Not a problem	4.6%	7.3%	6.0%	4.7%	6.3%	11.7%	3.5%	9.0%	3.4%	2.5%	4.7%	10.1%	2.7%	5.8%
Minor problem	20.9%	30.7%	18.7%	22.1%	18.3%	20.8%	14.8%	21.2%	29.1%	22.0%	34.7%	40.3%	31.8%	30.1%
Moderate problem	41.2%	34.0%	38.7%	30.2%	29.6%	35.1%	40.1%	35.9%	38.5%	40.3%	41.3%	32.2%	44.6%	50.3%
Major problem	33.3%	28.0%	36.7%	43.0%	45.8%	32.5%	41.5%	34.0%	29.1%	35.2%	19.3%	17.4%	20.9%	13.9%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-10. Infrastructure/streets**

Not a problem	1.3%	3.3%	6.0%	0.7%	5.6%	3.9%	1.4%	2.6%	0.0%	2.5%	3.2%	4.8%	2.1%	1.2%
Minor problem	11.9%	13.2%	20.1%	11.6%	9.0%	18.4%	9.0%	14.1%	10.7%	13.0%	19.4%	22.6%	12.4%	7.5%
Moderate problem	31.1%	30.5%	28.2%	31.5%	36.8%	34.2%	34.5%	30.1%	31.5%	44.7%	32.3%	42.5%	37.9%	35.8%
Major problem	55.6%	53.0%	45.6%	56.2%	48.6%	43.4%	55.2%	53.2%	57.9%	39.8%	45.2%	30.1%	47.6%	55.5%



**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-11. Aggressive solicitation/panhandling**

Not a problem	10.1%	7.4%	8.3%	11.7%	7.9%	6.2%	5.6%	7.5%	4.0%	3.1%	6.5%	10.4%	4.7%	8.2%
Minor problem	28.4%	33.6%	26.9%	26.2%	20.0%	23.3%	20.8%	21.2%	27.3%	23.0%	24.0%	29.9%	29.7%	29.8%
Moderate problem	32.4%	26.2%	31.0%	37.9%	32.9%	33.6%	31.3%	28.1%	33.0%	28.0%	29.2%	28.5%	30.4%	29.8%
Major problem	29.1%	32.9%	33.8%	24.1%	39.3%	37.0%	42.4%	43.2%	35.8%	46.0%	40.3%	31.3%	35.1%	32.2%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)**

Not a problem	5.4%	16.8%	9.7%	7.1%	11.9%	11.1%	9.4%	11.5%	12.6%	11.4%	19.4%	12.3%	20.9%	13.6%
Minor problem	15.0%	22.8%	20.1%	24.8%	27.3%	20.1%	21.6%	27.3%	18.9%	19.5%	22.3%	26.0%	18.9%	16.0%
Moderate problem	28.6%	30.2%	33.3%	39.0%	34.3%	38.2%	36.7%	30.9%	29.1%	36.9%	26.6%	31.5%	25.7%	24.9%
Major problem	51.0%	30.2%	36.8%	29.1%	26.6%	30.6%	32.4%	30.2%	39.4%	32.2%	31.7%	30.1%	34.5%	45.6%

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole by circling the corresponding number below. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q5-13. Racial &amp; ethnic inequities (fair access to opportunities &amp; resources offered)</u>														
Not a problem	6.8%	14.9%	7.1%	11.9%	16.2%	16.8%	10.2%	13.5%	17.8%	17.4%	30.8%	23.3%	21.9%	19.4%
Minor problem	21.2%	24.8%	23.6%	15.6%	27.2%	25.5%	14.8%	21.3%	16.6%	24.3%	22.3%	22.6%	21.1%	21.9%
Moderate problem	35.6%	34.8%	40.7%	28.9%	27.2%	32.1%	36.7%	29.8%	33.8%	34.7%	25.4%	35.3%	31.3%	30.3%
Major problem	36.4%	25.5%	28.6%	43.7%	29.4%	25.5%	38.3%	35.5%	31.8%	23.6%	21.5%	18.8%	25.8%	28.4%

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Very safe	38.6%	34.9%	32.2%	34.5%	19.9%	31.6%	21.2%	29.2%	38.7%	32.3%	42.6%	48.6%	46.1%	45.7%
Safe	48.4%	46.1%	43.8%	35.1%	31.1%	42.1%	39.1%	35.1%	43.1%	43.5%	42.6%	39.9%	35.5%	41.7%
Neutral	9.8%	14.5%	18.5%	20.3%	29.1%	19.7%	24.5%	22.7%	12.7%	18.6%	9.0%	9.5%	15.8%	10.3%
Unsafe	2.6%	3.9%	4.1%	6.1%	15.2%	5.9%	11.9%	8.4%	4.4%	2.5%	4.5%	2.0%	2.6%	1.7%
Very unsafe	0.7%	0.7%	1.4%	4.1%	4.6%	0.7%	3.3%	4.5%	1.1%	3.1%	1.3%	0.0%	0.0%	0.6%

**Q6-1. In your neighborhood during the day**

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Very safe	10.5%	8.0%	19.2%	17.0%	10.1%	19.7%	4.0%	11.5%	14.4%	11.3%	20.3%	26.4%	17.9%	18.8%
Safe	37.5%	29.3%	30.8%	31.4%	19.6%	27.6%	23.8%	27.6%	41.4%	35.6%	39.9%	40.5%	37.1%	32.4%
Neutral	30.9%	36.7%	22.6%	19.6%	30.4%	21.1%	28.5%	28.8%	24.3%	30.0%	25.5%	20.9%	27.8%	30.7%
Unsafe	15.1%	16.0%	21.2%	19.0%	22.3%	19.7%	29.1%	23.7%	14.4%	16.9%	11.1%	8.8%	14.6%	15.9%
Very unsafe	5.9%	10.0%	6.2%	13.1%	17.6%	11.8%	14.6%	8.3%	5.5%	6.3%	3.3%	3.4%	2.6%	2.3%

**Q6-2. In your neighborhood after dark**

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q6-3. In Dallas downtown area during the day**

Very safe	12.2%	22.8%	16.5%	22.5%	21.0%	11.7%	13.7%	15.7%	12.7%	10.9%	15.5%	14.3%	11.3%	15.1%
Safe	46.6%	43.4%	37.6%	35.8%	33.3%	37.9%	36.6%	37.1%	41.8%	41.5%	38.7%	47.1%	36.9%	44.0%
Neutral	32.4%	20.7%	31.6%	21.7%	28.3%	32.4%	33.6%	25.0%	30.3%	30.6%	27.5%	28.6%	34.8%	26.5%
Unsafe	7.4%	8.3%	12.0%	13.3%	11.6%	13.8%	13.7%	15.7%	12.1%	12.9%	14.8%	9.3%	14.9%	11.4%
Very unsafe	1.4%	4.8%	2.3%	6.7%	5.8%	4.1%	2.3%	6.4%	3.0%	4.1%	3.5%	0.7%	2.1%	3.0%

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q6-4. In Dallas downtown area after dark**

Very safe	2.1%	3.4%	3.7%	5.1%	5.0%	4.8%	0.8%	3.6%	2.6%	1.5%	2.2%	4.4%	0.8%	3.0%
Safe	15.0%	17.8%	12.7%	12.0%	10.6%	6.2%	7.9%	6.4%	9.0%	9.5%	13.2%	11.7%	9.2%	14.5%
Neutral	25.7%	24.0%	22.4%	32.5%	22.0%	28.1%	31.7%	29.3%	25.6%	22.6%	20.6%	26.3%	19.2%	26.5%
Unsafe	39.3%	39.0%	36.6%	29.9%	36.9%	30.8%	39.7%	33.6%	33.3%	37.2%	36.8%	34.3%	44.6%	36.7%
Very unsafe	17.9%	15.8%	24.6%	20.5%	25.5%	30.1%	19.8%	27.1%	29.5%	29.2%	27.2%	23.4%	26.2%	19.3%

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q6-5. In Dallas restaurant/retail areas during the day**

Very safe	29.8%	32.0%	25.9%	29.5%	24.7%	24.7%	18.5%	23.2%	29.6%	27.7%	27.6%	35.4%	25.0%	36.8%
Safe	55.0%	53.3%	50.3%	33.6%	43.8%	46.1%	53.4%	45.7%	53.6%	52.2%	52.0%	51.4%	56.6%	48.9%
Neutral	15.2%	12.7%	19.7%	28.8%	21.9%	24.7%	24.0%	20.5%	14.5%	17.0%	17.8%	12.5%	16.4%	12.1%
Unsafe	0.0%	2.0%	4.1%	6.8%	7.5%	3.2%	4.1%	7.3%	1.7%	1.9%	2.6%	0.7%	2.0%	1.7%
Very unsafe	0.0%	0.0%	0.0%	1.4%	2.1%	1.3%	0.0%	3.3%	0.6%	1.3%	0.0%	0.0%	0.0%	0.6%

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q6-6. In Dallas restaurant/retail areas after dark**

Very safe	8.7%	12.1%	8.5%	8.0%	14.6%	13.7%	9.2%	6.9%	7.4%	5.8%	10.6%	12.0%	6.1%	9.3%
Safe	34.9%	28.9%	24.1%	29.7%	16.7%	22.9%	23.9%	22.9%	31.3%	34.2%	34.4%	38.7%	25.2%	39.0%
Neutral	38.3%	41.6%	34.0%	29.0%	27.8%	34.0%	40.8%	28.5%	38.1%	40.0%	35.1%	32.4%	46.3%	32.6%
Unsafe	18.1%	13.4%	26.2%	23.2%	25.7%	20.3%	22.5%	29.9%	19.3%	16.8%	15.2%	13.4%	19.0%	16.3%
Very unsafe	0.0%	4.0%	7.1%	10.1%	15.3%	9.2%	3.5%	11.8%	4.0%	3.2%	4.6%	3.5%	3.4%	2.9%

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Very safe	24.2%	27.2%	18.1%	28.8%	29.2%	25.5%	12.1%	24.0%	24.7%	19.0%	22.9%	22.5%	13.9%	32.6%
Safe	54.4%	53.1%	52.1%	33.1%	36.1%	41.8%	46.4%	34.4%	51.1%	50.3%	50.0%	58.5%	54.9%	52.3%
Neutral	18.8%	15.6%	20.8%	25.2%	22.9%	26.8%	32.9%	29.9%	17.8%	23.5%	20.7%	15.5%	27.8%	11.6%
Unsafe	2.7%	4.1%	8.3%	10.8%	9.0%	5.2%	6.4%	7.8%	5.2%	5.2%	4.3%	2.8%	3.5%	2.9%
Very unsafe	0.0%	0.0%	0.7%	2.2%	2.8%	0.7%	2.1%	3.9%	1.1%	2.0%	2.1%	0.7%	0.0%	0.6%

**Q6-7. In Dallas parks during the day**

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Very safe	4.4%	3.5%	2.2%	6.3%	2.2%	6.3%	3.3%	2.8%	2.0%	0.7%	1.6%	3.9%	2.3%	3.3%
Safe	8.1%	14.2%	8.1%	23.6%	10.4%	11.2%	8.2%	5.6%	8.6%	7.9%	7.0%	14.7%	4.7%	14.4%
Neutral	30.1%	31.2%	15.4%	34.6%	24.4%	26.6%	24.6%	22.2%	23.7%	31.7%	29.7%	25.6%	21.7%	27.5%
Unsafe	37.5%	36.9%	41.2%	25.2%	39.3%	37.1%	37.7%	43.1%	44.7%	36.7%	39.8%	39.5%	42.6%	39.9%
Very unsafe	19.9%	14.2%	33.1%	10.2%	23.7%	18.9%	26.2%	26.4%	21.1%	23.0%	21.9%	16.3%	28.7%	15.0%

**Q6-8. In Dallas parks after dark**

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q6-9. From violent crime (murder, rape, assault, robbery)**

Very safe	6.7%	8.7%	7.9%	12.2%	5.6%	8.1%	2.8%	6.3%	5.7%	3.8%	10.8%	7.9%	7.7%	8.5%
Safe	32.2%	30.2%	17.1%	14.4%	16.0%	14.1%	15.4%	12.0%	33.7%	26.8%	28.4%	31.7%	28.0%	34.5%
Neutral	28.9%	26.8%	23.6%	25.2%	25.7%	32.9%	32.9%	31.7%	29.7%	31.8%	25.7%	29.5%	28.7%	31.5%
Unsafe	24.2%	25.5%	28.6%	28.1%	28.5%	24.8%	29.4%	26.8%	16.6%	23.6%	25.7%	23.7%	29.4%	20.0%
Very unsafe	8.1%	8.7%	22.9%	20.1%	24.3%	20.1%	19.6%	23.2%	14.3%	14.0%	9.5%	7.2%	6.3%	5.5%

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q6-10. From property crime (burglary, theft)**

Very safe	1.3%	4.0%	4.9%	6.1%	4.1%	4.7%	1.4%	5.9%	1.1%	2.5%	5.3%	4.9%	4.1%	2.9%
Safe	19.7%	18.0%	14.7%	18.4%	8.2%	12.8%	11.7%	14.4%	20.2%	15.8%	17.9%	25.4%	16.2%	18.1%
Neutral	27.0%	35.3%	27.3%	24.5%	19.0%	31.8%	21.4%	31.4%	25.3%	27.8%	27.2%	33.8%	26.4%	31.0%
Unsafe	38.2%	25.3%	39.2%	27.9%	42.9%	31.1%	37.9%	31.4%	31.5%	31.6%	27.8%	27.5%	38.5%	34.5%
Very unsafe	13.8%	17.3%	14.0%	23.1%	25.9%	19.6%	27.6%	17.0%	21.9%	22.2%	21.9%	8.5%	14.9%	13.5%

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q6-11. From fire</u>														
Very safe	14.0%	21.0%	34.1%	24.1%	18.2%	16.7%	12.3%	17.3%	16.3%	14.4%	23.0%	19.6%	18.8%	23.8%
Safe	46.2%	47.6%	27.3%	26.3%	28.7%	34.8%	36.2%	43.2%	44.8%	42.5%	41.2%	50.0%	41.3%	51.3%
Neutral	33.6%	25.9%	28.8%	33.6%	32.2%	37.0%	44.9%	27.3%	33.7%	36.6%	25.0%	28.3%	36.2%	20.0%
Unsafe	4.2%	5.6%	6.8%	14.6%	14.7%	9.4%	3.6%	6.5%	5.2%	5.9%	8.8%	2.2%	3.6%	5.0%
Very unsafe	2.1%	0.0%	3.0%	1.5%	6.3%	2.2%	2.9%	5.8%	0.0%	0.7%	2.0%	0.0%	0.0%	0.0%



**Q7. How can City Government improve public trust?**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q7. How can City Government improve public trust</u>														
Actively engage with diverse communities	56.5%	65.6%	72.1%	74.5%	58.3%	58.9%	67.8%	62.8%	45.3%	53.7%	52.2%	53.3%	53.6%	50.8%
Demonstrate responsiveness to citizen concerns	85.1%	79.9%	85.1%	77.1%	80.1%	87.3%	80.9%	84.6%	86.2%	88.9%	87.4%	81.6%	89.5%	85.9%
Consistently uphold ethical conduct by its officials	71.4%	77.3%	72.7%	70.7%	61.6%	58.9%	69.7%	74.4%	69.1%	71.6%	75.5%	64.5%	77.8%	67.8%
Provide accessible information & opportunities for public input in decision-making process	70.8%	72.7%	76.0%	72.6%	66.2%	65.2%	75.0%	72.4%	68.5%	72.8%	71.7%	61.8%	69.3%	65.5%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-1. Ambulance/emergency medical services**

Yes	11.7%	21.4%	23.4%	17.8%	23.2%	16.5%	23.0%	25.6%	12.2%	19.8%	15.7%	17.8%	19.0%	7.9%
No	88.3%	78.6%	76.6%	82.2%	76.8%	83.5%	77.0%	74.4%	87.8%	80.2%	84.3%	82.2%	81.0%	92.1%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-2. Art & cultural programs/facilities**

Yes	57.1%	61.0%	49.4%	38.9%	38.4%	42.4%	45.4%	35.9%	67.4%	59.9%	48.4%	53.3%	61.4%	62.1%
No	42.9%	39.0%	50.6%	61.1%	61.6%	57.6%	54.6%	64.1%	32.6%	40.1%	51.6%	46.7%	38.6%	37.9%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)**

Yes	36.4%	28.6%	34.4%	43.9%	43.0%	31.0%	35.5%	28.8%	33.7%	29.0%	19.5%	23.0%	24.8%	22.6%
No	63.6%	71.4%	65.6%	56.1%	57.0%	69.0%	64.5%	71.2%	66.3%	71.0%	80.5%	77.0%	75.2%	77.4%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-4. Customer service provided by City employees**

Yes	29.9%	32.5%	42.9%	39.5%	43.0%	32.9%	42.1%	31.4%	38.7%	37.7%	39.0%	27.0%	31.4%	31.1%
No	70.1%	67.5%	57.1%	60.5%	57.0%	67.1%	57.9%	68.6%	61.3%	62.3%	61.0%	73.0%	68.6%	68.9%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-5. Drinking water**

Yes	69.5%	70.8%	62.3%	54.1%	63.6%	49.4%	57.9%	54.5%	68.5%	69.1%	74.8%	68.4%	69.9%	69.5%
No	30.5%	29.2%	37.7%	45.9%	36.4%	50.6%	42.1%	45.5%	31.5%	30.9%	25.2%	31.6%	30.1%	30.5%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-6. Fire services**

Yes	6.5%	6.5%	6.5%	4.5%	6.0%	1.3%	11.2%	10.3%	2.8%	3.7%	6.9%	4.6%	4.6%	4.0%
No	93.5%	93.5%	93.5%	95.5%	94.0%	98.7%	88.8%	89.7%	97.2%	96.3%	93.1%	95.4%	95.4%	96.0%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-7. Solid waste services (e.g., garbage & recycling collection)**

Yes	84.4%	66.2%	70.8%	74.5%	83.4%	60.1%	76.3%	67.3%	87.3%	82.1%	81.8%	77.6%	79.1%	76.3%
No	15.6%	33.8%	29.2%	25.5%	16.6%	39.9%	23.7%	32.7%	12.7%	17.9%	18.2%	22.4%	20.9%	23.7%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-8. Land use, planning, & zoning**

Yes	18.2%	14.3%	9.1%	8.9%	8.6%	10.8%	15.1%	10.3%	10.5%	6.2%	11.3%	8.6%	11.8%	10.2%
No	81.8%	85.7%	90.9%	91.1%	91.4%	89.2%	84.9%	89.7%	89.5%	93.8%	88.7%	91.4%	88.2%	89.8%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-9. Maintenance of infrastructure (e.g., City streets & sidewalks)**

Yes	40.3%	39.0%	41.6%	18.5%	34.4%	24.7%	44.1%	19.9%	45.9%	43.2%	40.3%	33.6%	40.5%	45.2%
No	59.7%	61.0%	58.4%	81.5%	65.6%	75.3%	55.9%	80.1%	54.1%	56.8%	59.7%	66.4%	59.5%	54.8%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-10. Park & recreation system**

Yes	64.3%	59.7%	53.9%	49.0%	50.3%	48.7%	46.7%	44.9%	66.3%	64.8%	45.3%	59.2%	55.6%	69.5%
No	35.7%	40.3%	46.1%	51.0%	49.7%	51.3%	53.3%	55.1%	33.7%	35.2%	54.7%	40.8%	44.4%	30.5%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-11. Police services**

Yes	27.3%	26.0%	30.5%	14.6%	27.2%	25.3%	28.3%	19.9%	18.8%	21.6%	18.2%	11.2%	20.3%	17.5%
No	72.7%	74.0%	69.5%	85.4%	72.8%	74.7%	71.7%	80.1%	81.2%	78.4%	81.8%	88.8%	79.7%	82.5%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-12. Communication by City**

Yes	27.3%	23.4%	25.3%	18.5%	26.5%	16.5%	31.6%	17.9%	35.4%	26.5%	27.0%	29.6%	28.1%	23.2%
No	72.7%	76.6%	74.7%	81.5%	73.5%	83.5%	68.4%	82.1%	64.6%	73.5%	73.0%	70.4%	71.9%	76.8%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-13. Public library services**

Yes	48.1%	47.4%	48.1%	50.3%	55.6%	42.4%	42.8%	32.1%	50.3%	57.4%	47.8%	52.0%	41.2%	50.8%
No	51.9%	52.6%	51.9%	49.7%	44.4%	57.6%	57.2%	67.9%	49.7%	42.6%	52.2%	48.0%	58.8%	49.2%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-14. Sewer services (e.g., sanitary sewer/wastewater)**

Yes	63.6%	49.4%	37.7%	42.7%	47.0%	35.4%	53.9%	46.8%	68.5%	58.6%	53.5%	52.0%	52.3%	48.0%
No	36.4%	50.6%	62.3%	57.3%	53.0%	64.6%	46.1%	53.2%	31.5%	41.4%	46.5%	48.0%	47.7%	52.0%



**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-15. Storm drainage**

Yes	42.9%	27.9%	31.8%	16.6%	40.4%	12.7%	40.8%	15.4%	38.7%	40.1%	33.3%	36.8%	41.8%	28.2%
No	57.1%	72.1%	68.2%	83.4%	59.6%	87.3%	59.2%	84.6%	61.3%	59.9%	66.7%	63.2%	58.2%	71.8%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-16. Traffic management (traffic signals, traffic flow, signs, parking)**

Yes	57.8%	53.2%	47.4%	41.4%	46.4%	39.9%	61.8%	42.9%	62.4%	58.6%	64.2%	59.2%	56.2%	55.9%
No	42.2%	46.8%	52.6%	58.6%	53.6%	60.1%	38.2%	57.1%	37.6%	41.4%	35.8%	40.8%	43.8%	44.1%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-17. Dallas Love Field Airport**

Yes	49.4%	56.5%	44.8%	27.4%	33.8%	50.6%	40.8%	35.3%	52.5%	50.6%	52.8%	55.3%	64.1%	58.8%
No	50.6%	43.5%	55.2%	72.6%	66.2%	49.4%	59.2%	64.7%	47.5%	49.4%	47.2%	44.7%	35.9%	41.2%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-18. Municipal court services (e.g., traffic & parking ticket processing, misdemeanor court cases, fine collection)**

Yes	13.6%	19.5%	24.0%	7.6%	20.5%	12.7%	11.2%	19.2%	6.6%	8.0%	9.4%	8.6%	7.8%	11.9%
No	86.4%	80.5%	76.0%	92.4%	79.5%	87.3%	88.8%	80.8%	93.4%	92.0%	90.6%	91.4%	92.2%	88.1%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-19. Social services (community centers, child-care programs, homeless programs, senior programs)**

Yes	13.0%	19.5%	17.5%	26.1%	19.2%	13.9%	20.4%	18.6%	8.3%	12.3%	8.2%	9.2%	9.8%	9.6%
No	87.0%	80.5%	82.5%	73.9%	80.8%	86.1%	79.6%	81.4%	91.7%	87.7%	91.8%	90.8%	90.2%	90.4%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-20. 311/service request process (call to report problem)**

Yes	47.4%	42.2%	37.0%	44.6%	47.0%	32.9%	45.4%	32.1%	47.5%	40.7%	30.8%	25.7%	30.7%	28.8%
No	52.6%	57.8%	63.0%	55.4%	53.0%	67.1%	54.6%	67.9%	52.5%	59.3%	69.2%	74.3%	69.3%	71.2%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-21. Animal services (e.g., shelter, adoptions, animal control)**

Yes	26.0%	20.1%	24.7%	19.1%	33.8%	15.2%	26.3%	20.5%	13.8%	11.7%	13.2%	11.8%	13.7%	14.7%
No	74.0%	79.9%	75.3%	80.9%	66.2%	84.8%	73.7%	79.5%	86.2%	88.3%	86.8%	88.2%	86.3%	85.3%

**Q8. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-22. Housing (affordable housing, housing assistance, housing counseling)**

Yes	4.5%	11.0%	13.6%	14.0%	10.6%	11.4%	13.2%	16.0%	2.2%	4.9%	6.9%	7.2%	3.9%	4.5%
No	95.5%	89.0%	86.4%	86.0%	89.4%	88.6%	86.8%	84.0%	97.8%	95.1%	93.1%	92.8%	96.1%	95.5%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-1. Ambulance/emergency medical services**

Excellent	50.0%	30.3%	38.9%	44.4%	20.0%	15.4%	48.6%	11.4%	42.9%	59.4%	33.3%	46.2%	48.1%	57.1%
Good	44.4%	45.5%	30.6%	40.7%	50.0%	34.6%	28.6%	68.6%	47.6%	25.0%	58.3%	30.8%	51.9%	14.3%
Fair	0.0%	21.2%	30.6%	0.0%	30.0%	50.0%	11.4%	20.0%	9.5%	12.5%	8.3%	15.4%	0.0%	21.4%
Poor	5.6%	3.0%	0.0%	14.8%	0.0%	0.0%	11.4%	0.0%	0.0%	3.1%	0.0%	7.7%	0.0%	7.1%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-2. Art & cultural programs/facilities**

Excellent	31.4%	40.2%	53.9%	29.5%	32.8%	39.4%	42.0%	42.9%	34.2%	46.4%	33.8%	38.3%	30.4%	52.8%
Good	55.8%	48.9%	31.6%	50.8%	43.1%	45.5%	49.3%	42.9%	55.0%	45.4%	56.8%	54.3%	51.1%	37.0%
Fair	10.5%	8.7%	11.8%	18.0%	15.5%	12.1%	5.8%	14.3%	10.0%	8.2%	6.8%	6.2%	16.3%	7.4%
Poor	2.3%	2.2%	2.6%	1.6%	8.6%	3.0%	2.9%	0.0%	0.8%	0.0%	2.7%	1.2%	2.2%	2.8%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)**

Excellent	14.3%	13.6%	3.8%	7.5%	9.7%	12.5%	13.0%	17.8%	6.8%	10.6%	3.4%	11.4%	10.8%	10.3%
Good	28.6%	36.4%	35.8%	32.8%	38.7%	27.1%	44.4%	51.1%	37.3%	38.3%	31.0%	40.0%	32.4%	30.8%
Fair	35.7%	36.4%	32.1%	28.4%	21.0%	43.8%	27.8%	11.1%	35.6%	27.7%	55.2%	28.6%	29.7%	46.2%
Poor	21.4%	13.6%	28.3%	31.3%	30.6%	16.7%	14.8%	20.0%	20.3%	23.4%	10.3%	20.0%	27.0%	12.8%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-4. Customer service provided by City employees**

Excellent	23.9%	22.4%	16.7%	22.0%	19.4%	17.3%	22.2%	6.3%	24.6%	14.8%	18.3%	27.5%	20.8%	23.6%
Good	34.8%	30.6%	36.4%	18.6%	45.2%	36.5%	44.4%	47.9%	52.2%	50.8%	35.0%	45.0%	43.8%	40.0%
Fair	32.6%	32.7%	30.3%	42.4%	32.3%	23.1%	27.0%	31.3%	15.9%	26.2%	35.0%	15.0%	22.9%	29.1%
Poor	8.7%	14.3%	16.7%	16.9%	3.2%	23.1%	6.3%	14.6%	7.2%	8.2%	11.7%	12.5%	12.5%	7.3%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-5. Drinking water**

Excellent	26.0%	19.2%	21.3%	17.1%	14.0%	19.2%	20.7%	18.3%	25.0%	19.8%	21.4%	20.4%	21.6%	26.7%
Good	38.5%	50.0%	45.7%	30.5%	45.2%	46.2%	44.8%	51.2%	48.4%	49.5%	49.1%	52.4%	49.0%	44.2%
Fair	21.2%	22.1%	19.1%	46.3%	29.0%	28.2%	18.4%	24.4%	20.2%	24.3%	20.5%	21.4%	23.5%	25.0%
Poor	14.4%	8.7%	13.8%	6.1%	11.8%	6.4%	16.1%	6.1%	6.5%	6.3%	8.9%	5.8%	5.9%	4.2%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-6. Fire services**

Excellent	62.5%	50.0%	30.0%	57.1%	33.3%	50.0%	47.1%	0.0%	60.0%	66.7%	40.0%	83.3%	71.4%	42.9%
Good	25.0%	40.0%	50.0%	42.9%	66.7%	50.0%	29.4%	68.8%	40.0%	16.7%	60.0%	16.7%	28.6%	42.9%
Fair	0.0%	10.0%	20.0%	0.0%	0.0%	0.0%	23.5%	31.3%	0.0%	16.7%	0.0%	0.0%	0.0%	14.3%
Poor	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-7. Solid waste services (e.g., garbage & recycling collection)**

Excellent	27.3%	20.0%	28.4%	18.2%	22.1%	16.0%	31.9%	14.7%	33.1%	29.3%	29.9%	34.2%	25.6%	29.1%
Good	53.9%	56.0%	44.0%	53.6%	63.1%	52.1%	44.8%	56.9%	52.2%	55.6%	52.8%	55.6%	47.9%	48.5%
Fair	15.6%	21.0%	23.9%	28.2%	9.8%	29.8%	22.4%	28.4%	13.4%	14.3%	15.7%	8.5%	23.1%	22.4%
Poor	3.1%	3.0%	3.7%	0.0%	4.9%	2.1%	0.9%	0.0%	1.3%	0.8%	1.6%	1.7%	3.4%	0.0%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-8. Land use, planning, & zoning**

Excellent	7.7%	13.6%	14.3%	7.1%	0.0%	5.9%	17.4%	21.4%	16.7%	0.0%	0.0%	7.7%	5.6%	0.0%
Good	34.6%	31.8%	28.6%	28.6%	25.0%	35.3%	13.0%	7.1%	22.2%	66.7%	13.3%	23.1%	33.3%	16.7%
Fair	26.9%	40.9%	35.7%	14.3%	58.3%	41.2%	52.2%	64.3%	44.4%	33.3%	33.3%	46.2%	27.8%	38.9%
Poor	30.8%	13.6%	21.4%	50.0%	16.7%	17.6%	17.4%	7.1%	16.7%	0.0%	53.3%	23.1%	33.3%	44.4%



**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-9. Maintenance of infrastructure (e.g., City streets & sidewalks)**

Excellent	4.9%	3.5%	9.5%	3.4%	0.0%	2.6%	13.4%	9.7%	2.5%	2.9%	7.9%	5.9%	4.9%	3.8%
Good	18.0%	15.8%	6.3%	13.8%	17.3%	13.2%	10.4%	19.4%	20.0%	28.6%	20.6%	33.3%	14.8%	18.8%
Fair	36.1%	31.6%	36.5%	41.4%	19.2%	28.9%	40.3%	41.9%	31.3%	44.3%	25.4%	27.5%	39.3%	23.8%
Poor	41.0%	49.1%	47.6%	41.4%	63.5%	55.3%	35.8%	29.0%	46.3%	24.3%	46.0%	33.3%	41.0%	53.8%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-10. Park & recreation system**

Excellent	29.6%	21.1%	23.8%	23.4%	21.1%	9.5%	25.7%	18.6%	27.5%	22.3%	19.1%	20.2%	19.5%	30.9%
Good	44.9%	54.4%	55.0%	53.2%	57.9%	55.4%	54.3%	60.0%	59.2%	59.2%	64.7%	66.3%	53.7%	55.3%
Fair	20.4%	20.0%	21.3%	16.9%	17.1%	27.0%	14.3%	21.4%	11.7%	15.5%	16.2%	11.2%	22.0%	11.4%
Poor	5.1%	4.4%	0.0%	6.5%	3.9%	8.1%	5.7%	0.0%	1.7%	2.9%	0.0%	2.2%	4.9%	2.4%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-11. Police services**

Excellent	14.6%	10.5%	6.4%	0.0%	14.6%	7.5%	18.6%	16.1%	9.1%	14.7%	10.7%	18.8%	19.4%	9.7%
Good	17.1%	23.7%	25.5%	21.7%	34.1%	32.5%	20.9%	19.4%	30.3%	29.4%	46.4%	25.0%	35.5%	29.0%
Fair	53.7%	44.7%	42.6%	17.4%	29.3%	47.5%	34.9%	22.6%	30.3%	26.5%	14.3%	37.5%	19.4%	29.0%
Poor	14.6%	21.1%	25.5%	60.9%	22.0%	12.5%	25.6%	41.9%	30.3%	29.4%	28.6%	18.8%	25.8%	32.3%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-12. Communication by City**

Excellent	17.1%	17.1%	5.1%	0.0%	5.0%	15.4%	18.8%	12.0%	11.1%	11.6%	9.8%	17.8%	16.7%	12.8%
Good	34.1%	34.3%	38.5%	65.5%	35.0%	38.5%	35.4%	28.0%	49.2%	39.5%	36.6%	60.0%	28.6%	35.9%
Fair	34.1%	31.4%	33.3%	13.8%	37.5%	46.2%	35.4%	44.0%	28.6%	27.9%	31.7%	15.6%	38.1%	48.7%
Poor	14.6%	17.1%	23.1%	20.7%	22.5%	0.0%	10.4%	16.0%	11.1%	20.9%	22.0%	6.7%	16.7%	2.6%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-13. Public library services**

Excellent	50.7%	53.5%	50.7%	38.0%	46.3%	37.3%	46.2%	48.0%	61.1%	51.6%	45.3%	59.7%	47.6%	54.5%
Good	41.1%	35.2%	37.0%	49.3%	53.7%	46.3%	41.5%	46.0%	27.8%	43.0%	45.3%	35.1%	41.3%	37.5%
Fair	5.5%	8.5%	12.3%	12.7%	0.0%	13.4%	9.2%	6.0%	8.9%	5.4%	9.3%	3.9%	7.9%	6.8%
Poor	2.7%	2.8%	0.0%	0.0%	0.0%	3.0%	3.1%	0.0%	2.2%	0.0%	0.0%	1.3%	3.2%	1.1%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-14. Sewer services (e.g., sanitary sewer/wastewater)**

Excellent	27.8%	16.7%	30.4%	15.3%	6.0%	18.5%	27.8%	17.8%	27.3%	17.6%	28.8%	33.8%	22.7%	27.5%
Good	52.6%	59.7%	58.9%	42.4%	73.1%	48.1%	54.4%	53.4%	59.5%	61.5%	60.0%	55.8%	61.3%	58.8%
Fair	17.5%	18.1%	7.1%	20.3%	16.4%	31.5%	11.4%	28.8%	11.6%	19.8%	6.3%	10.4%	16.0%	10.0%
Poor	2.1%	5.6%	3.6%	22.0%	4.5%	1.9%	6.3%	0.0%	1.7%	1.1%	5.0%	0.0%	0.0%	3.8%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-15. Storm drainage**

Excellent	25.0%	11.9%	6.3%	26.9%	4.9%	20.0%	21.3%	8.3%	17.4%	14.3%	23.1%	23.6%	15.9%	16.7%
Good	45.3%	42.9%	62.5%	19.2%	62.3%	25.0%	52.5%	54.2%	40.6%	55.6%	48.1%	58.2%	41.3%	50.0%
Fair	18.8%	28.6%	18.8%	15.4%	19.7%	20.0%	19.7%	37.5%	31.9%	23.8%	15.4%	16.4%	27.0%	22.9%
Poor	10.9%	16.7%	12.5%	38.5%	13.1%	35.0%	6.6%	0.0%	10.1%	6.3%	13.5%	1.8%	15.9%	10.4%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-16. Traffic management (traffic signals, traffic flow, signs, parking)**

Excellent	5.7%	7.5%	17.8%	12.3%	0.0%	6.5%	11.0%	3.0%	5.4%	4.2%	9.9%	9.2%	5.9%	6.2%
Good	30.7%	38.8%	35.6%	10.8%	48.6%	32.3%	39.6%	35.8%	32.1%	40.0%	36.6%	40.2%	34.1%	37.1%
Fair	38.6%	30.0%	30.1%	53.8%	34.3%	37.1%	35.2%	43.3%	34.8%	27.4%	38.6%	32.2%	35.3%	30.9%
Poor	25.0%	23.8%	16.4%	23.1%	17.1%	24.2%	14.3%	17.9%	27.7%	28.4%	14.9%	18.4%	24.7%	25.8%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-17. Dallas Love Field Airport**

Excellent	39.2%	46.5%	52.2%	39.5%	19.6%	43.0%	33.9%	32.7%	42.1%	36.6%	42.9%	40.5%	40.6%	52.0%
Good	51.4%	46.5%	43.5%	51.2%	74.5%	43.0%	53.2%	58.2%	54.7%	56.1%	41.7%	53.6%	49.0%	42.2%
Fair	8.1%	7.0%	4.3%	9.3%	5.9%	13.9%	9.7%	9.1%	3.2%	7.3%	14.3%	3.6%	10.4%	5.9%
Poor	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%	0.0%	1.2%	2.4%	0.0%	0.0%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-18. Municipal court services (e.g., traffic & parking ticket processing, misdemeanor court cases, fine collection)**

Excellent	20.0%	6.9%	27.8%	8.3%	9.7%	5.3%	25.0%	10.3%	18.2%	15.4%	15.4%	8.3%	0.0%	21.1%
Good	40.0%	34.5%	41.7%	41.7%	58.1%	47.4%	43.8%	44.8%	54.5%	53.8%	53.8%	33.3%	33.3%	42.1%
Fair	30.0%	44.8%	25.0%	50.0%	29.0%	36.8%	6.3%	41.4%	27.3%	15.4%	23.1%	41.7%	33.3%	26.3%
Poor	10.0%	13.8%	5.6%	0.0%	3.2%	10.5%	25.0%	3.4%	0.0%	15.4%	7.7%	16.7%	33.3%	10.5%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-19. Social services (community centers, child-care programs, homeless programs, senior programs)**

Excellent	15.8%	23.1%	15.4%	7.3%	0.0%	28.6%	23.3%	23.1%	6.7%	10.0%	23.1%	23.1%	0.0%	6.3%
Good	52.6%	61.5%	42.3%	39.0%	41.4%	33.3%	26.7%	46.2%	53.3%	65.0%	30.8%	38.5%	61.5%	62.5%
Fair	31.6%	7.7%	38.5%	22.0%	37.9%	19.0%	33.3%	19.2%	20.0%	10.0%	0.0%	30.8%	23.1%	18.8%
Poor	0.0%	7.7%	3.8%	31.7%	20.7%	19.0%	16.7%	11.5%	20.0%	15.0%	46.2%	7.7%	15.4%	12.5%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-20. 311/service request process (call to report problem)**

Excellent	22.2%	21.5%	28.1%	21.7%	15.7%	13.5%	20.6%	10.0%	27.1%	24.2%	19.6%	28.9%	19.1%	23.5%
Good	36.1%	35.4%	31.6%	23.2%	40.0%	38.5%	39.7%	46.0%	45.9%	48.5%	47.8%	39.5%	44.7%	37.3%
Fair	22.2%	29.2%	28.1%	33.3%	24.3%	26.9%	26.5%	36.0%	15.3%	15.2%	23.9%	15.8%	29.8%	27.5%
Poor	19.4%	13.8%	12.3%	21.7%	20.0%	21.2%	13.2%	8.0%	11.8%	12.1%	8.7%	15.8%	6.4%	11.8%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-21. Animal services (e.g., shelter, adoptions, animal control)**

Excellent	20.5%	27.6%	22.2%	13.8%	26.1%	30.4%	27.5%	0.0%	34.8%	31.6%	10.5%	11.8%	14.3%	32.0%
Good	41.0%	37.9%	30.6%	20.7%	26.1%	21.7%	37.5%	21.9%	39.1%	42.1%	52.6%	47.1%	23.8%	40.0%
Fair	25.6%	31.0%	33.3%	34.5%	34.8%	13.0%	27.5%	43.8%	21.7%	26.3%	5.3%	23.5%	33.3%	28.0%
Poor	12.8%	3.4%	13.9%	31.0%	13.0%	34.8%	7.5%	34.4%	4.3%	0.0%	31.6%	17.6%	28.6%	0.0%

**Q8. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2176

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q8-22. Housing (affordable housing, housing assistance, housing counseling)**

Excellent	0.0%	5.9%	23.8%	0.0%	18.8%	23.5%	15.8%	18.2%	0.0%	0.0%	18.2%	9.1%	0.0%	25.0%
Good	33.3%	70.6%	23.8%	13.6%	37.5%	23.5%	15.8%	27.3%	25.0%	25.0%	0.0%	54.5%	60.0%	25.0%
Fair	16.7%	17.6%	14.3%	4.5%	31.3%	35.3%	42.1%	13.6%	25.0%	25.0%	18.2%	18.2%	20.0%	25.0%
Poor	50.0%	5.9%	38.1%	81.8%	12.5%	17.6%	26.3%	40.9%	50.0%	50.0%	63.6%	18.2%	20.0%	25.0%

**Q9. Which FOUR of the services listed in Question 8 do you think should be the City Government top priorities? (top 4)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q9. Sum of Top4 Choices</u>														
Ambulance/emergency medical services	14.9%	14.9%	23.4%	13.4%	14.6%	14.6%	23.7%	16.7%	13.3%	23.5%	17.6%	24.3%	20.3%	14.7%
Art & cultural programs/facilities	16.9%	16.2%	16.2%	5.1%	5.3%	12.0%	9.2%	9.0%	7.2%	8.0%	5.0%	10.5%	9.2%	18.6%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	21.4%	20.1%	27.3%	28.7%	38.4%	24.7%	27.0%	27.6%	23.8%	24.7%	15.1%	17.8%	10.5%	22.0%
Customer service provided by City employees	11.0%	13.0%	18.2%	12.1%	14.6%	13.3%	12.5%	16.7%	15.5%	7.4%	13.2%	9.2%	11.8%	6.8%
Drinking water	26.6%	29.2%	16.2%	15.3%	34.4%	31.6%	25.7%	16.7%	24.3%	29.0%	20.1%	34.2%	26.1%	16.9%
Fire services	11.7%	11.0%	8.4%	7.6%	5.3%	8.2%	9.9%	7.1%	15.5%	19.8%	19.5%	13.8%	13.1%	13.6%
Solid waste services (e.g., garbage & recycling collection)	11.7%	11.7%	5.2%	12.7%	15.2%	13.3%	7.9%	17.3%	12.7%	13.0%	15.7%	11.8%	14.4%	7.9%
Land use, planning, & zoning	19.5%	16.9%	15.6%	8.9%	19.9%	13.9%	10.5%	6.4%	17.1%	13.6%	14.5%	15.1%	15.0%	17.5%
Maintenance of infrastructure (e.g., City streets & sidewalks)	57.1%	55.8%	46.8%	65.6%	55.6%	48.7%	56.6%	46.8%	65.7%	56.8%	56.6%	60.5%	59.5%	65.5%
Park & recreation system	20.8%	19.5%	12.3%	12.1%	14.6%	20.9%	9.9%	13.5%	19.9%	19.1%	8.8%	11.8%	17.0%	27.7%
Police services	40.9%	37.0%	44.2%	35.0%	41.1%	35.4%	43.4%	38.5%	53.0%	56.2%	56.0%	45.4%	47.1%	46.9%
Communication by City	4.5%	10.4%	13.6%	3.8%	6.6%	10.1%	15.1%	12.8%	5.0%	7.4%	6.9%	4.6%	6.5%	6.8%
Public library services	11.0%	9.1%	3.9%	1.9%	8.6%	8.9%	9.9%	7.1%	12.2%	11.1%	9.4%	11.8%	9.8%	15.8%



**Q9. Which FOUR of the services listed in Question 8 do you think should be the City Government top priorities? (top 4)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q9. Sum of Top 4 Choices (Cont.)</u>														
Sewer services (e.g. sanitary sewer/ wastewater)	3.9%	3.9%	6.5%	0.0%	4.0%	6.3%	2.6%	7.1%	5.5%	6.8%	8.8%	1.3%	3.9%	4.0%
Storm drainage	3.2%	3.2%	5.8%	5.1%	11.9%	7.6%	3.3%	3.8%	3.9%	2.5%	3.1%	4.6%	7.2%	3.4%
Traffic management (traffic signals, traffic flow, signs, parking)	30.5%	25.3%	20.1%	26.1%	17.2%	26.6%	18.4%	20.5%	26.5%	33.3%	30.8%	30.3%	35.3%	26.6%
Dallas Love Field Airport	0.6%	3.9%	1.9%	0.0%	0.0%	0.6%	2.0%	1.3%	1.7%	0.6%	1.3%	3.3%	3.9%	3.4%
Municipal Court services (e.g., traffic & parking ticket processing, misdemeanor court cases, fine collection)	1.9%	4.5%	7.8%	2.5%	0.0%	4.4%	2.6%	3.2%	0.0%	2.5%	2.5%	2.0%	0.7%	1.1%
Social services (community centers, child care programs, homeless programs, senior programs)	25.3%	26.0%	28.6%	41.4%	27.2%	24.1%	24.3%	28.2%	26.0%	16.7%	32.1%	26.3%	20.3%	23.7%
311/service request process (call to report problem)	9.7%	5.8%	11.0%	12.1%	7.9%	5.1%	11.2%	9.0%	6.1%	4.9%	6.3%	5.9%	5.9%	6.8%
Animal services (e.g., shelter, adoptions, animal control)	18.8%	7.8%	6.5%	14.0%	20.5%	15.2%	9.9%	10.3%	11.6%	5.6%	10.7%	5.9%	12.4%	7.3%
Housing (affordable housing, housing assistance, housing counseling)	26.0%	27.3%	39.6%	29.3%	17.9%	29.7%	32.2%	34.0%	19.9%	21.6%	20.1%	21.1%	15.7%	24.9%
None chosen	1.9%	4.5%	2.6%	8.3%	1.3%	2.5%	6.6%	5.1%	1.7%	2.5%	3.8%	3.3%	5.9%	2.8%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-1. Visibility of police in commercial & retail areas**

Excellent	5.4%	7.6%	10.1%	11.4%	17.6%	10.7%	8.6%	18.2%	4.0%	4.5%	7.9%	10.5%	7.6%	6.6%
Good	32.4%	34.5%	33.1%	25.5%	24.3%	34.0%	29.3%	27.0%	22.3%	30.8%	32.2%	51.0%	28.3%	34.7%
Fair	39.9%	42.1%	35.1%	31.5%	31.8%	32.7%	35.0%	37.2%	44.6%	47.4%	41.4%	26.6%	40.7%	37.1%
Poor	22.3%	15.9%	21.6%	31.5%	26.4%	22.7%	27.1%	17.6%	29.1%	17.3%	18.4%	11.9%	23.4%	21.6%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-2. Traffic enforcement**

Excellent	1.4%	7.0%	12.4%	8.3%	17.8%	5.5%	5.8%	11.1%	1.2%	2.6%	6.2%	9.2%	5.0%	3.6%
Good	22.3%	33.6%	27.6%	20.8%	21.9%	26.7%	24.5%	25.5%	20.3%	27.1%	26.0%	39.4%	26.6%	20.0%
Fair	35.8%	27.3%	36.6%	32.6%	28.1%	34.9%	33.1%	40.5%	35.5%	38.7%	30.1%	28.9%	33.1%	32.1%
Poor	40.5%	32.2%	23.4%	38.2%	32.2%	32.9%	36.7%	22.9%	43.0%	31.6%	37.7%	22.5%	35.3%	44.2%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-3. Visibility of police in neighborhoods**

Excellent	1.3%	4.1%	7.3%	5.9%	12.4%	8.7%	3.4%	11.1%	1.7%	3.2%	4.7%	7.6%	4.9%	4.2%
Good	16.7%	29.5%	19.2%	15.8%	15.9%	23.3%	15.1%	17.6%	15.7%	22.3%	22.7%	35.4%	20.1%	20.0%
Fair	42.0%	39.7%	34.4%	32.9%	25.5%	37.3%	30.1%	37.9%	40.7%	37.6%	39.3%	38.2%	36.8%	40.0%
Poor	40.0%	26.7%	39.1%	45.4%	46.2%	30.7%	51.4%	33.3%	41.9%	36.9%	33.3%	18.8%	38.2%	35.8%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-4. Efforts by police to effectively deal with problems in your neighborhood**

Excellent	3.8%	10.3%	9.6%	9.2%	14.6%	15.0%	8.2%	10.4%	6.9%	4.5%	7.4%	12.7%	10.2%	7.2%
Good	29.3%	30.1%	22.2%	13.0%	26.2%	22.1%	14.8%	25.7%	24.1%	32.6%	33.3%	45.8%	32.4%	29.4%
Fair	42.1%	33.8%	35.6%	38.2%	29.2%	32.9%	35.2%	34.7%	38.6%	37.1%	34.3%	27.1%	37.0%	32.7%
Poor	24.8%	25.7%	32.6%	39.7%	30.0%	30.0%	41.8%	29.2%	30.3%	25.8%	25.0%	14.4%	20.4%	30.7%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-5. Response time of police to emergency calls**

Excellent	4.6%	13.0%	14.5%	13.0%	7.4%	8.1%	4.4%	7.9%	6.8%	5.5%	8.8%	10.9%	11.6%	2.7%
Good	12.0%	18.3%	20.2%	12.0%	19.0%	25.2%	17.7%	19.0%	13.6%	20.2%	19.8%	42.4%	15.8%	21.2%
Fair	35.2%	33.0%	27.4%	23.0%	28.1%	32.5%	25.7%	34.1%	31.4%	19.3%	35.2%	28.3%	28.4%	30.1%
Poor	48.1%	35.7%	37.9%	52.0%	45.5%	34.1%	52.2%	38.9%	48.3%	55.0%	36.3%	18.5%	44.2%	46.0%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-6. Response time of fire department to structure fires**

Excellent	35.7%	35.3%	26.4%	44.3%	33.0%	29.1%	35.0%	28.4%	34.2%	35.8%	30.5%	33.8%	34.3%	33.8%
Good	45.7%	42.4%	50.9%	30.4%	34.0%	37.9%	41.3%	38.8%	55.3%	48.1%	50.8%	56.8%	47.1%	48.1%
Fair	12.9%	22.4%	20.9%	20.3%	18.0%	26.2%	18.8%	25.0%	7.9%	11.1%	11.9%	9.5%	14.3%	16.9%
Poor	5.7%	0.0%	1.8%	5.1%	15.0%	6.8%	5.0%	7.8%	2.6%	4.9%	6.8%	0.0%	4.3%	1.3%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-7. Response time of fire department to medical emergencies**

Excellent	37.8%	29.3%	41.1%	34.4%	27.7%	37.2%	38.1%	33.9%	41.8%	33.0%	31.9%	36.0%	39.5%	34.1%
Good	51.2%	46.7%	39.5%	38.7%	38.6%	36.3%	41.2%	34.8%	47.3%	54.5%	42.0%	57.3%	42.0%	47.7%
Fair	7.3%	22.8%	16.1%	18.3%	26.7%	18.6%	19.6%	25.2%	7.7%	10.2%	15.9%	6.7%	14.8%	18.2%
Poor	3.7%	1.1%	3.2%	8.6%	6.9%	8.0%	1.0%	6.1%	3.3%	2.3%	10.1%	0.0%	3.7%	0.0%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-8. Fire prevention & education**

Excellent	12.9%	16.3%	19.8%	14.8%	14.6%	15.9%	15.3%	23.4%	12.0%	12.3%	14.3%	12.0%	6.8%	13.5%
Good	38.6%	42.5%	23.8%	22.7%	27.1%	30.8%	31.8%	40.2%	45.3%	43.2%	44.3%	43.5%	37.3%	41.9%
Fair	27.1%	26.3%	36.6%	42.0%	28.1%	33.6%	34.1%	23.4%	25.3%	32.1%	27.1%	38.0%	42.4%	33.8%
Poor	21.4%	15.0%	19.8%	20.5%	30.2%	19.6%	18.8%	13.1%	17.3%	12.3%	14.3%	6.5%	13.6%	10.8%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-9. Prevention programs for youth (PALS, after-school programming, etc.)**

Excellent	10.0%	18.0%	20.3%	16.1%	16.9%	18.6%	15.9%	13.3%	5.0%	15.2%	26.8%	28.6%	11.1%	5.6%
Good	32.5%	30.0%	23.0%	28.6%	20.0%	34.9%	28.6%	30.1%	30.0%	26.1%	19.5%	33.9%	22.2%	33.3%
Fair	35.0%	40.0%	37.8%	30.4%	32.3%	31.4%	28.6%	34.9%	37.5%	45.7%	34.1%	26.8%	58.3%	36.1%
Poor	22.5%	12.0%	18.9%	25.0%	30.8%	15.1%	27.0%	21.7%	27.5%	13.0%	19.5%	10.7%	8.3%	25.0%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-10. Mental health programs (programs that divert police & EMS calls for services)**

Excellent	4.5%	10.4%	9.7%	13.0%	13.9%	12.0%	14.7%	10.6%	6.5%	4.7%	7.1%	10.3%	8.5%	1.9%
Good	19.7%	18.2%	14.0%	14.3%	12.5%	20.0%	8.0%	27.1%	17.7%	17.2%	19.6%	29.3%	21.3%	23.1%
Fair	22.7%	22.1%	36.6%	22.1%	37.5%	34.0%	32.0%	21.2%	27.4%	34.4%	35.7%	25.9%	27.7%	32.7%
Poor	53.0%	49.4%	39.8%	50.6%	36.1%	34.0%	45.3%	41.2%	48.4%	43.8%	37.5%	34.5%	42.6%	42.3%

**Q10. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q10-11. Quality of volunteer disaster response programs (Community Emergency Response Team)**

Excellent	14.3%	20.4%	16.7%	16.3%	21.3%	21.3%	17.0%	18.8%	2.6%	10.4%	14.3%	14.3%	11.6%	8.8%
Good	31.4%	27.8%	29.8%	20.4%	32.8%	30.3%	26.4%	38.8%	48.7%	31.3%	31.0%	40.8%	27.9%	32.4%
Fair	37.1%	29.6%	32.1%	38.8%	24.6%	25.8%	37.7%	27.5%	33.3%	47.9%	38.1%	34.7%	44.2%	44.1%
Poor	17.1%	22.2%	21.4%	24.5%	21.3%	22.5%	18.9%	15.0%	15.4%	10.4%	16.7%	10.2%	16.3%	14.7%

**Q11. Which TWO of the public safety services listed in Question 10 do you think should be the City Government top priorities? (top 2)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q11. Sum of Top 2 Choices</u>														
Visibility of police in commercial & retail areas	14.9%	11.0%	16.9%	10.2%	12.6%	9.5%	11.2%	13.5%	16.0%	18.5%	18.2%	17.1%	25.5%	15.8%
Traffic enforcement	18.2%	17.5%	13.0%	13.4%	19.2%	16.5%	12.5%	17.9%	25.4%	16.7%	12.6%	16.4%	22.9%	22.0%
Visibility of police in neighborhoods	28.6%	25.3%	24.0%	38.2%	45.7%	32.3%	36.8%	31.4%	28.2%	29.6%	30.8%	26.3%	30.1%	27.7%
Efforts by police to effectively deal with problems in your neighborhood	24.0%	32.5%	18.8%	29.3%	30.5%	27.8%	27.6%	37.8%	25.4%	18.5%	17.0%	20.4%	15.0%	26.6%
Response time of police to emergency calls	47.4%	38.3%	39.6%	33.1%	38.4%	36.7%	42.8%	36.5%	44.2%	50.6%	44.0%	41.4%	42.5%	39.0%
Response time of fire department to structure fires	9.7%	5.8%	5.8%	4.5%	4.0%	5.7%	2.6%	1.9%	8.8%	8.6%	13.8%	8.6%	9.2%	7.3%
Response time of fire department to medical emergencies	5.2%	10.4%	9.1%	5.1%	6.0%	8.9%	10.5%	15.4%	8.8%	11.1%	17.0%	12.5%	9.8%	7.9%
Fire prevention & education	1.9%	3.9%	8.4%	0.0%	2.0%	8.2%	3.9%	1.9%	0.6%	5.6%	2.5%	2.6%	0.0%	1.1%
Prevention programs for youth (PALS, after-school programming, etc.)	9.7%	7.8%	14.3%	15.3%	9.9%	11.4%	7.9%	11.5%	10.5%	6.2%	10.1%	13.2%	7.8%	13.0%
Mental health programs (programs that divert police & EMS calls for services)	30.5%	35.1%	30.5%	33.1%	19.9%	32.3%	29.6%	22.4%	24.3%	27.2%	27.7%	31.6%	23.5%	30.5%
Quality of volunteer disaster response programs (Community Emergency Response Team)	3.9%	5.2%	9.1%	5.1%	5.3%	3.2%	2.6%	3.2%	1.7%	2.5%	1.3%	2.0%	2.0%	5.1%
None chosen	2.6%	3.2%	5.2%	3.8%	3.3%	3.2%	5.9%	1.3%	2.8%	2.5%	2.5%	3.3%	4.6%	1.7%



**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-1. City parks (appearance, quality, amenities)**

Excellent	14.3%	21.1%	22.4%	24.6%	23.6%	23.2%	15.7%	23.4%	16.2%	15.9%	15.0%	14.5%	12.1%	20.7%
Good	53.1%	51.7%	48.3%	39.1%	30.0%	43.0%	50.7%	36.5%	56.3%	66.2%	52.1%	58.6%	52.5%	57.4%
Fair	25.9%	23.1%	21.1%	27.5%	28.6%	25.8%	27.1%	30.7%	23.4%	15.3%	27.9%	23.4%	31.2%	18.9%
Poor	6.8%	4.1%	8.2%	8.7%	17.9%	7.9%	6.4%	9.5%	4.2%	2.5%	5.0%	3.4%	4.3%	3.0%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-2. Recreation programs or classes (classes offered, activities, resources)**

Excellent	12.5%	14.7%	19.5%	18.8%	19.2%	21.1%	16.9%	18.8%	15.9%	20.2%	10.6%	17.3%	9.5%	12.7%
Good	42.7%	50.5%	44.2%	34.8%	29.3%	34.1%	37.1%	35.0%	48.7%	46.8%	43.5%	44.5%	50.0%	52.0%
Fair	38.5%	26.3%	28.3%	29.5%	31.3%	35.8%	32.6%	31.6%	30.1%	23.4%	36.5%	33.6%	32.4%	26.5%
Poor	6.3%	8.4%	8.0%	17.0%	20.2%	8.9%	13.5%	14.5%	5.3%	9.6%	9.4%	4.5%	8.1%	8.8%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-3. Range/variety of recreation programs & classes**

Excellent	11.0%	13.3%	20.2%	17.3%	21.0%	16.8%	17.6%	11.0%	14.7%	17.2%	12.2%	16.5%	10.4%	11.7%
Good	42.9%	45.6%	42.1%	32.7%	31.0%	31.1%	28.2%	38.5%	47.7%	44.1%	37.8%	48.6%	41.8%	44.7%
Fair	31.9%	31.1%	28.1%	22.1%	32.0%	38.7%	36.5%	31.2%	31.2%	29.0%	34.1%	29.4%	38.8%	30.9%
Poor	14.3%	10.0%	9.6%	27.9%	16.0%	13.4%	17.6%	19.3%	6.4%	9.7%	15.9%	5.5%	9.0%	12.8%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-4. Recreation centers/facilities (appearance, quality, safety)**

Excellent	6.6%	9.5%	18.3%	24.4%	18.1%	12.1%	10.1%	21.9%	10.4%	15.6%	10.9%	15.2%	7.5%	11.2%
Good	47.1%	54.3%	34.4%	38.9%	31.9%	37.6%	47.7%	39.5%	55.2%	46.9%	48.5%	49.6%	38.7%	49.6%
Fair	35.5%	31.0%	37.4%	20.6%	33.6%	38.3%	33.9%	25.4%	28.4%	29.7%	35.6%	35.2%	41.9%	32.8%
Poor	10.7%	5.2%	9.9%	16.0%	16.4%	12.1%	8.3%	13.2%	6.0%	7.8%	5.0%	0.0%	11.8%	6.4%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-5. Accessibility of parks (ease of access from home)**

Excellent	17.0%	15.3%	23.6%	20.4%	25.3%	21.5%	19.4%	21.2%	25.0%	17.3%	15.7%	20.7%	14.0%	30.1%
Good	47.6%	58.3%	49.3%	43.7%	44.5%	38.9%	43.3%	37.1%	53.0%	57.7%	51.4%	53.1%	47.8%	48.8%
Fair	29.3%	22.2%	20.8%	26.1%	19.2%	32.2%	28.4%	30.3%	18.9%	20.5%	22.9%	20.7%	30.1%	16.9%
Poor	6.1%	4.2%	6.3%	9.9%	11.0%	7.4%	9.0%	11.4%	3.0%	4.5%	10.0%	5.5%	8.1%	4.2%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-6. Accessibility of recreation centers/facilities**

Excellent	15.2%	14.2%	24.4%	22.2%	23.8%	16.5%	19.3%	23.3%	16.5%	14.2%	15.9%	19.8%	13.6%	15.7%
Good	51.2%	57.5%	40.0%	38.9%	33.3%	36.8%	47.1%	44.0%	59.0%	59.8%	46.0%	58.0%	51.5%	55.2%
Fair	25.6%	22.5%	29.6%	28.6%	28.6%	36.8%	22.7%	22.4%	18.0%	21.3%	29.2%	18.3%	27.2%	25.4%
Poor	8.0%	5.8%	5.9%	10.3%	14.3%	9.8%	10.9%	10.3%	6.5%	4.7%	8.8%	3.8%	7.8%	3.7%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-7. Appearance/maintenance of parks**

Excellent	13.8%	12.2%	26.0%	22.1%	19.9%	14.1%	14.0%	20.6%	13.7%	14.8%	15.2%	18.1%	11.7%	13.7%
Good	48.3%	55.4%	40.4%	41.2%	35.6%	40.9%	50.0%	43.4%	52.8%	57.4%	49.3%	48.6%	48.9%	57.7%
Fair	30.3%	25.7%	22.6%	25.0%	28.1%	32.2%	31.6%	26.5%	28.0%	20.6%	29.0%	29.9%	32.8%	25.0%
Poor	7.6%	6.8%	11.0%	11.8%	16.4%	12.8%	4.4%	9.6%	5.6%	7.1%	6.5%	3.5%	6.6%	3.6%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-8. Appearance/maintenance of recreation centers/facilities**

Excellent	10.0%	12.6%	19.7%	22.2%	20.2%	15.3%	11.6%	17.6%	10.4%	14.2%	17.4%	15.5%	6.8%	8.6%
Good	47.5%	52.9%	39.4%	37.3%	34.9%	47.4%	46.4%	34.5%	62.2%	57.5%	46.8%	61.2%	46.6%	56.3%
Fair	34.2%	29.4%	33.6%	27.8%	33.3%	28.5%	35.7%	34.5%	21.5%	23.3%	31.2%	21.7%	43.7%	30.5%
Poor	8.3%	5.0%	7.3%	12.7%	11.6%	8.8%	6.3%	13.4%	5.9%	5.0%	4.6%	1.6%	2.9%	4.7%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)**

Excellent	8.7%	9.3%	18.0%	13.4%	19.7%	14.2%	14.7%	16.1%	11.1%	11.0%	15.8%	15.0%	9.0%	14.4%
Good	54.4%	61.0%	43.6%	31.9%	35.2%	40.2%	36.7%	41.5%	60.3%	54.2%	49.5%	48.8%	44.0%	54.4%
Fair	27.2%	27.1%	27.8%	35.3%	27.0%	34.6%	28.4%	27.1%	23.0%	28.0%	27.7%	31.5%	37.0%	25.6%
Poor	9.7%	2.5%	10.5%	19.3%	18.0%	11.0%	20.2%	15.3%	5.6%	6.8%	6.9%	4.7%	10.0%	5.6%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-10. Walking trails in City (access, appearance, quality)**

Excellent	11.0%	20.5%	30.2%	15.0%	29.1%	20.1%	15.0%	23.6%	18.5%	15.2%	17.5%	20.7%	15.9%	24.5%
Good	44.9%	47.3%	37.4%	39.1%	36.6%	38.2%	43.3%	43.3%	53.6%	54.5%	45.3%	43.6%	50.8%	53.5%
Fair	32.4%	24.0%	24.5%	32.3%	27.6%	30.6%	30.8%	23.6%	21.9%	22.8%	29.9%	27.1%	24.2%	17.0%
Poor	11.8%	8.2%	7.9%	13.5%	6.7%	11.1%	10.8%	9.4%	6.0%	7.6%	7.3%	8.6%	9.1%	5.0%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-11. Swimming facilities (access, appearance, quality)**

Excellent	2.8%	13.0%	14.8%	9.9%	20.5%	16.3%	7.8%	17.5%	0.0%	10.0%	20.6%	17.3%	5.0%	17.4%
Good	38.9%	45.5%	25.0%	24.7%	27.3%	28.6%	27.3%	31.3%	45.5%	53.8%	36.5%	45.7%	30.0%	39.1%
Fair	31.9%	22.1%	36.1%	28.4%	28.4%	41.8%	35.1%	21.3%	34.8%	25.0%	25.4%	29.6%	45.0%	27.5%
Poor	26.4%	19.5%	24.1%	37.0%	23.9%	13.3%	29.9%	30.0%	19.7%	11.3%	17.5%	7.4%	20.0%	15.9%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q12-12. Ease of registering for City recreation programs/events**

Excellent	13.2%	16.0%	26.2%	17.7%	22.5%	20.2%	16.2%	18.9%	8.0%	10.8%	17.5%	20.9%	14.3%	15.7%
Good	50.0%	50.7%	33.0%	35.4%	37.3%	33.7%	36.5%	42.1%	53.3%	56.6%	42.1%	47.7%	37.5%	44.3%
Fair	21.1%	28.0%	30.1%	29.1%	22.5%	33.7%	32.4%	23.2%	25.3%	24.1%	29.8%	24.4%	32.1%	27.1%
Poor	15.8%	5.3%	10.7%	17.7%	17.6%	12.5%	14.9%	15.8%	13.3%	8.4%	10.5%	7.0%	16.1%	12.9%

**Q12. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q12-13. City golf courses</u>														
Excellent	24.6%	19.4%	19.7%	24.1%	22.8%	23.0%	25.4%	20.0%	17.2%	14.1%	20.4%	16.7%	12.7%	14.9%
Good	55.7%	53.2%	44.7%	32.8%	36.8%	31.0%	33.9%	43.3%	53.1%	48.4%	46.9%	46.7%	52.7%	61.2%
Fair	18.0%	24.2%	26.3%	31.0%	26.3%	35.6%	30.5%	31.7%	26.6%	28.1%	22.4%	30.0%	29.1%	19.4%
Poor	1.6%	3.2%	9.2%	12.1%	14.0%	10.3%	10.2%	5.0%	3.1%	9.4%	10.2%	6.7%	5.5%	4.5%

**Q13. Which THREE of the Park and Recreation services listed in Question 12 do you think should be City Government top priorities? (top 3)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q13. Sum of Top 3 Choices</u>														
City parks (appearance, quality, amenities)	53.2%	55.2%	51.3%	51.6%	55.0%	57.6%	50.7%	52.6%	59.7%	67.9%	57.9%	64.5%	56.2%	65.0%
Recreation programs or classes (classes offered, activities, resources)	23.4%	22.1%	31.8%	31.8%	38.4%	24.7%	34.9%	30.8%	20.4%	24.7%	20.1%	26.3%	22.2%	19.2%
Range/variety of recreation programs & classes	20.1%	18.2%	14.9%	14.6%	14.6%	12.7%	25.7%	21.8%	13.3%	16.7%	17.6%	16.4%	13.1%	13.6%
Recreation centers/facilities (appearance, quality, safety)	25.3%	18.2%	31.8%	24.2%	21.9%	36.1%	15.8%	27.6%	23.2%	25.3%	21.4%	27.0%	21.6%	20.3%
Accessibility of parks (ease of access from home)	28.6%	24.0%	17.5%	23.6%	25.8%	17.7%	23.0%	14.7%	19.3%	20.4%	25.2%	19.7%	19.0%	26.6%
Accessibility of recreation centers/facilities	11.0%	13.0%	14.9%	10.8%	7.9%	15.8%	13.8%	14.1%	9.9%	10.5%	13.8%	12.5%	6.5%	9.0%
Appearance/maintenance of parks	29.9%	35.1%	27.9%	24.2%	28.5%	33.5%	21.7%	28.8%	35.9%	35.2%	33.3%	31.6%	47.1%	41.2%
Appearance/maintenance of recreation centers/facilities	14.3%	13.6%	21.4%	16.6%	14.6%	10.8%	11.8%	12.2%	14.4%	11.7%	8.8%	7.9%	5.2%	10.2%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	8.4%	7.8%	11.7%	5.7%	4.6%	8.9%	13.8%	9.6%	9.4%	13.0%	11.3%	13.2%	15.0%	13.6%
Walking trails in City (access, appearance, quality)	37.7%	41.6%	33.1%	21.7%	38.4%	33.5%	29.6%	25.6%	44.2%	37.7%	40.9%	47.4%	37.3%	44.1%



**Q13. Which THREE of the Park and Recreation services listed in Question 12 do you think should be City Government top priorities? (top 3)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q13. Sum of Top 3 Choices (Cont.)</u>														
Swimming facilities (access, appearance, quality)	11.7%	10.4%	14.9%	12.1%	9.9%	6.3%	11.2%	7.7%	7.2%	6.2%	6.9%	3.3%	8.5%	9.0%
Ease of registering for City recreation programs/events	7.8%	8.4%	13.0%	10.2%	16.6%	7.6%	10.5%	8.3%	6.1%	6.2%	9.4%	9.2%	8.5%	6.2%
City golf courses	4.5%	2.6%	2.6%	2.5%	2.0%	5.1%	3.9%	1.9%	5.0%	3.7%	6.3%	3.9%	7.8%	7.9%
None chosen	7.1%	7.8%	3.9%	15.3%	3.3%	6.3%	9.2%	12.8%	8.8%	6.2%	7.5%	4.6%	9.2%	3.4%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-1. Enforcement of multi-family building conditions**

Excellent	4.6%	3.4%	12.2%	5.5%	9.1%	6.4%	9.1%	10.9%	1.3%	2.4%	6.2%	11.0%	6.9%	4.9%
Good	14.9%	32.6%	25.5%	19.8%	30.7%	29.4%	13.6%	30.7%	26.3%	18.8%	19.8%	39.7%	24.1%	20.7%
Fair	47.1%	29.2%	36.7%	27.5%	23.9%	34.9%	39.8%	33.7%	35.5%	47.1%	37.0%	30.1%	46.6%	47.6%
Poor	33.3%	34.8%	25.5%	47.3%	36.4%	29.4%	37.5%	24.8%	36.8%	31.8%	37.0%	19.2%	22.4%	26.8%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-2. Enforcement of mowing of weeds & high grass on private property**

Excellent	10.3%	10.7%	12.3%	16.5%	9.0%	6.2%	7.3%	7.4%	1.6%	5.1%	14.8%	10.4%	4.5%	8.1%
Good	24.8%	28.2%	26.2%	18.0%	24.6%	26.4%	28.5%	29.4%	32.0%	34.2%	28.4%	33.9%	34.8%	31.5%
Fair	45.3%	41.7%	37.7%	26.3%	35.2%	45.0%	41.5%	36.0%	42.4%	39.3%	38.6%	40.0%	39.3%	41.4%
Poor	19.7%	19.4%	23.8%	39.1%	31.1%	22.5%	22.8%	27.2%	24.0%	21.4%	18.2%	15.7%	21.3%	18.9%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-3. Enforcement of blighted residential properties**

Excellent	1.9%	8.0%	7.3%	7.8%	7.8%	10.3%	7.5%	11.7%	1.0%	1.0%	6.9%	9.1%	2.6%	4.0%
Good	10.7%	24.0%	20.9%	13.9%	13.3%	29.0%	13.1%	23.4%	13.0%	24.0%	17.2%	28.3%	18.4%	17.2%
Fair	47.6%	35.0%	44.5%	27.0%	27.3%	32.7%	41.1%	31.5%	43.0%	40.0%	42.5%	41.4%	36.8%	39.4%
Poor	39.8%	33.0%	27.3%	51.3%	51.6%	28.0%	38.3%	33.3%	43.0%	35.0%	33.3%	21.2%	42.1%	39.4%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-4. Enforcement of sign regulations**

Excellent	5.7%	3.9%	16.7%	10.3%	11.1%	11.2%	5.9%	12.1%	4.6%	5.2%	7.0%	10.1%	6.6%	5.5%
Good	20.5%	30.4%	24.6%	17.2%	23.9%	29.6%	24.8%	27.6%	27.6%	23.7%	30.2%	40.4%	25.0%	25.7%
Fair	45.5%	43.1%	35.1%	36.2%	29.1%	33.6%	44.6%	37.1%	41.4%	48.5%	40.7%	31.3%	40.8%	45.0%
Poor	28.4%	22.5%	23.7%	36.2%	35.9%	25.6%	24.8%	23.3%	26.4%	22.7%	22.1%	18.2%	27.6%	23.9%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-5. City efforts to remove junk motor vehicles (inoperative) on private property**

Excellent	4.9%	9.6%	12.0%	8.0%	3.9%	7.3%	9.0%	8.2%	2.4%	1.1%	9.1%	11.0%	8.7%	5.7%
Good	14.6%	26.6%	21.6%	12.4%	12.6%	23.6%	19.0%	23.8%	23.2%	19.1%	16.9%	30.0%	31.9%	21.6%
Fair	38.8%	25.5%	35.2%	31.9%	28.3%	30.9%	25.0%	32.8%	36.6%	43.8%	37.7%	33.0%	30.4%	39.8%
Poor	41.7%	38.3%	31.2%	47.8%	55.1%	38.2%	47.0%	35.2%	37.8%	36.0%	36.4%	26.0%	29.0%	33.0%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-6. Enforcement of bulk/brush trash violations**

Excellent	9.2%	6.3%	16.7%	18.0%	8.8%	11.9%	14.4%	11.1%	5.8%	5.3%	7.4%	13.9%	12.8%	8.1%
Good	31.7%	33.3%	29.5%	18.9%	28.0%	31.7%	35.6%	38.1%	29.2%	37.7%	35.1%	30.4%	31.9%	37.8%
Fair	34.2%	31.3%	27.3%	32.8%	30.4%	31.0%	28.0%	31.7%	40.8%	35.1%	35.1%	37.4%	33.0%	29.7%
Poor	25.0%	29.2%	26.5%	30.3%	32.8%	25.4%	22.0%	19.0%	24.2%	21.9%	22.3%	18.3%	22.3%	24.3%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-7. Enforcement of litter on private property**

Excellent	4.8%	5.9%	13.7%	10.6%	5.5%	10.5%	7.1%	6.7%	5.0%	2.1%	2.7%	10.5%	6.1%	6.8%
Good	21.2%	24.8%	15.4%	21.1%	15.7%	24.1%	21.2%	32.8%	21.0%	23.2%	35.1%	25.7%	20.7%	26.2%
Fair	34.6%	34.7%	41.9%	27.6%	30.7%	31.6%	31.3%	31.1%	33.0%	36.8%	37.8%	33.3%	35.4%	28.2%
Poor	39.4%	34.7%	29.1%	40.7%	48.0%	33.8%	40.4%	29.4%	41.0%	37.9%	24.3%	30.5%	37.8%	38.8%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-8. City efforts to survey & abate mosquitos carrying viruses**

Excellent	9.9%	5.8%	18.9%	14.2%	15.3%	8.4%	10.0%	11.4%	4.5%	5.2%	9.4%	14.9%	4.1%	10.1%
Good	39.6%	31.4%	25.2%	24.5%	25.2%	26.2%	27.8%	35.2%	43.8%	38.8%	34.4%	36.8%	33.7%	30.3%
Fair	26.7%	30.2%	34.2%	29.2%	23.4%	37.4%	43.3%	29.5%	36.6%	33.6%	30.2%	32.5%	33.7%	34.3%
Poor	23.8%	32.6%	21.6%	32.1%	36.0%	28.0%	18.9%	23.8%	15.2%	22.4%	26.0%	15.8%	28.6%	25.3%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-9. Enforcement of food safety in restaurants**

Excellent	4.9%	14.1%	17.3%	23.4%	13.9%	14.2%	11.9%	11.1%	6.9%	9.7%	11.4%	16.7%	8.9%	13.9%
Good	62.2%	45.5%	28.6%	23.4%	28.7%	36.8%	35.7%	29.1%	59.8%	45.2%	45.5%	48.1%	58.2%	52.5%
Fair	23.2%	30.3%	29.6%	36.0%	30.6%	36.8%	38.1%	36.8%	31.0%	32.3%	34.1%	28.7%	24.1%	23.8%
Poor	9.8%	10.1%	24.5%	17.1%	26.9%	12.3%	14.3%	23.1%	2.3%	12.9%	9.1%	6.5%	8.9%	9.9%

**Q14. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q14-10. Enforcement of yard parking regulations in your neighborhood**

Excellent	10.1%	7.4%	18.1%	13.4%	9.2%	12.8%	8.0%	14.0%	8.9%	10.0%	16.7%	17.0%	14.3%	14.9%
Good	29.3%	34.0%	21.6%	16.8%	23.1%	30.8%	26.8%	28.1%	37.6%	33.8%	41.0%	49.0%	44.2%	39.4%
Fair	23.2%	30.9%	33.6%	26.1%	21.5%	32.5%	34.8%	23.7%	19.8%	36.3%	28.2%	21.0%	24.7%	23.4%
Poor	37.4%	27.7%	26.7%	43.7%	46.2%	23.9%	30.4%	34.2%	33.7%	20.0%	14.1%	13.0%	16.9%	22.3%

**Q15. Which TWO of the code enforcement services listed in Question 14 do you think should be City Government top priorities? (top 2)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q15. Sum of Top 2 Choices</u>														
Enforcement of multi-family building conditions	37.7%	31.8%	22.7%	24.8%	22.5%	27.8%	31.6%	25.0%	29.3%	33.3%	35.8%	24.3%	21.6%	33.3%
Enforcement of mowing of weeds & high grass on private property	11.7%	13.0%	21.4%	22.9%	16.6%	17.1%	13.8%	16.0%	16.6%	16.7%	11.3%	16.4%	17.0%	10.2%
Enforcement of blighted residential properties	24.7%	26.0%	18.8%	25.5%	29.8%	22.2%	32.2%	23.1%	34.8%	21.6%	25.8%	19.1%	33.3%	28.2%
Enforcement of sign regulations	5.8%	9.1%	12.3%	3.2%	3.3%	12.0%	1.3%	16.7%	5.0%	7.4%	8.2%	9.9%	7.8%	8.5%
City efforts to remove junk motor vehicles (inoperative) on private property	18.8%	15.6%	22.1%	19.7%	28.5%	20.3%	21.7%	23.7%	9.9%	11.7%	13.2%	11.8%	10.5%	9.6%
Enforcement of bulk/brush trash violations	10.4%	15.6%	19.5%	8.3%	11.3%	20.9%	12.5%	8.3%	14.9%	11.1%	17.6%	15.8%	11.1%	13.6%
Enforcement of litter on private property	17.5%	12.3%	16.2%	8.3%	24.5%	16.5%	11.8%	13.5%	9.4%	9.3%	11.3%	12.5%	11.8%	13.0%
City efforts to survey & abate mosquito carrying viruses	23.4%	24.0%	22.1%	22.9%	21.2%	19.6%	23.7%	21.8%	24.3%	32.1%	30.2%	32.2%	25.5%	27.1%
Enforcement of food safety in restaurants	25.3%	27.3%	24.7%	23.6%	18.5%	24.1%	24.3%	27.6%	27.6%	38.3%	28.3%	40.8%	33.3%	31.6%
Enforcement of yard parking regulations in your neighborhood	11.0%	9.1%	13.6%	12.1%	15.9%	5.7%	10.5%	9.6%	8.3%	6.2%	3.8%	4.6%	7.2%	7.3%
None chosen	5.8%	7.8%	2.6%	12.7%	3.3%	7.0%	6.6%	6.4%	9.9%	5.6%	6.9%	5.3%	9.8%	7.9%

**Q16. Solid Waste Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q16-1. Garbage collections**

Excellent	32.7%	26.9%	34.7%	36.0%	39.1%	27.3%	37.2%	36.4%	41.5%	37.8%	39.5%	41.6%	32.4%	34.8%
Good	53.7%	50.0%	44.7%	36.7%	34.4%	41.7%	42.8%	37.1%	43.9%	45.5%	40.1%	49.0%	49.0%	52.2%
Fair	12.9%	20.1%	16.7%	20.7%	19.9%	22.3%	14.5%	21.2%	12.9%	14.7%	17.0%	8.7%	15.9%	11.8%
Poor	0.7%	3.0%	4.0%	6.7%	6.6%	8.6%	5.5%	5.3%	1.8%	1.9%	3.4%	0.7%	2.8%	1.2%

**Q16. Solid Waste Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q16-2. Recycling**

Excellent	26.2%	25.8%	34.0%	35.9%	35.6%	22.6%	32.1%	38.9%	32.5%	35.8%	32.6%	34.7%	27.7%	30.7%
Good	53.2%	40.6%	40.8%	31.7%	34.2%	40.1%	35.7%	34.0%	47.6%	39.7%	38.9%	44.9%	36.5%	45.8%
Fair	17.0%	19.5%	18.4%	22.8%	20.1%	24.1%	26.4%	19.4%	15.7%	15.9%	20.8%	12.2%	21.9%	15.0%
Poor	3.5%	14.1%	6.8%	9.7%	10.1%	13.1%	5.7%	7.6%	4.2%	8.6%	7.6%	8.2%	13.9%	8.5%



**Q16. Solid Waste Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q16-3. Yard waste pick-up**

Excellent	23.0%	26.2%	26.7%	27.7%	30.0%	27.6%	30.4%	35.4%	35.8%	34.1%	28.8%	33.6%	20.3%	23.7%
Good	54.8%	40.2%	41.5%	34.8%	35.0%	34.6%	40.8%	30.8%	46.4%	43.9%	42.4%	45.3%	51.2%	50.4%
Fair	19.0%	23.4%	23.0%	27.7%	25.7%	29.1%	16.8%	23.1%	14.6%	15.4%	23.2%	17.2%	22.0%	17.6%
Poor	3.2%	10.3%	8.9%	9.9%	9.3%	8.7%	12.0%	10.8%	3.3%	6.5%	5.6%	3.9%	6.5%	8.4%

**Q16. Solid Waste Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q16-4. Bulk trash pick-up**

Excellent	28.6%	24.2%	24.5%	30.4%	38.9%	22.5%	33.3%	33.3%	34.3%	39.2%	28.1%	38.8%	23.7%	29.5%
Good	52.1%	37.5%	40.6%	30.4%	28.9%	44.2%	39.7%	32.6%	50.0%	42.6%	44.4%	43.2%	46.7%	44.6%
Fair	18.6%	25.0%	25.2%	24.3%	22.1%	22.5%	20.6%	24.1%	14.0%	14.2%	17.8%	12.9%	22.2%	18.0%
Poor	0.7%	13.3%	9.8%	14.9%	10.1%	10.9%	6.4%	9.9%	1.7%	4.1%	9.6%	5.0%	7.4%	7.9%

**Q16. Solid Waste Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q16-5. Household hazardous waste disposal</u>														
Excellent	10.8%	12.8%	21.4%	29.5%	26.4%	14.6%	25.0%	30.0%	26.3%	29.2%	29.4%	23.9%	18.8%	19.5%
Good	31.4%	41.9%	37.9%	21.1%	30.8%	32.0%	31.0%	26.0%	34.7%	39.8%	30.6%	34.9%	32.9%	31.0%
Fair	38.2%	20.9%	22.3%	26.3%	23.1%	34.0%	25.0%	30.0%	22.9%	19.5%	21.2%	25.7%	31.8%	28.7%
Poor	19.6%	24.4%	18.4%	23.2%	19.8%	19.4%	19.0%	14.0%	16.1%	11.5%	18.8%	15.6%	16.5%	20.7%

**Q17. Which TWO of the solid waste services listed in Question 16 do you think should be City Government top priorities? (top 2)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q17. Sum of Top 2 Choices</u>														
Garbage collections	68.2%	55.8%	59.7%	54.8%	52.3%	53.2%	65.1%	51.9%	67.4%	66.0%	67.3%	59.9%	64.7%	63.8%
Recycling	50.0%	48.1%	29.9%	36.9%	34.4%	44.9%	32.2%	32.7%	42.5%	42.6%	37.7%	46.1%	51.0%	43.5%
Yard waste pick-up	11.7%	10.4%	22.7%	17.8%	17.9%	20.9%	14.5%	14.1%	15.5%	11.7%	14.5%	15.1%	9.2%	13.0%
Bulk trash pick-up	34.4%	39.0%	56.5%	40.1%	47.7%	43.7%	52.0%	43.6%	43.1%	41.4%	42.1%	39.5%	35.3%	38.4%
Household hazardous waste disposal	25.3%	30.5%	27.3%	28.7%	17.9%	26.6%	19.7%	37.2%	16.6%	26.5%	23.9%	31.6%	18.3%	22.6%
None chosen	3.9%	7.8%	1.3%	9.6%	13.9%	4.4%	7.2%	8.3%	6.1%	4.9%	6.9%	3.3%	10.5%	7.3%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-1. Maintenance & repair of thoroughfares & major streets**

Excellent	2.0%	2.7%	8.8%	6.2%	2.0%	9.5%	8.8%	5.9%	0.0%	2.5%	5.3%	8.2%	2.1%	1.8%
Good	19.6%	17.6%	22.3%	20.0%	14.3%	23.8%	14.9%	21.6%	20.1%	22.6%	19.9%	35.4%	20.7%	18.0%
Fair	33.8%	29.1%	33.1%	30.3%	34.7%	26.5%	30.4%	34.6%	32.8%	42.8%	35.1%	35.4%	37.2%	28.1%
Poor	44.6%	50.7%	35.8%	43.4%	49.0%	40.1%	45.9%	37.9%	47.1%	32.1%	39.7%	21.1%	40.0%	52.1%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-2. Maintenance & repair of streets in your neighborhood**

Excellent	2.7%	2.7%	11.3%	4.0%	8.1%	8.0%	4.7%	5.9%	4.0%	4.4%	5.3%	12.5%	1.4%	4.7%
Good	16.1%	20.3%	24.0%	12.1%	14.1%	20.0%	17.6%	22.9%	20.1%	33.1%	25.3%	37.5%	21.8%	19.2%
Fair	40.3%	25.0%	28.0%	30.9%	28.9%	25.3%	33.1%	30.7%	30.5%	38.8%	34.0%	32.6%	38.8%	34.9%
Poor	40.9%	52.0%	36.7%	53.0%	49.0%	46.7%	44.6%	40.5%	45.4%	23.8%	35.3%	17.4%	38.1%	41.3%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-3. Street striping**

Excellent	2.9%	3.6%	10.0%	7.3%	7.2%	10.4%	4.4%	3.8%	1.9%	3.5%	4.6%	8.5%	1.6%	1.9%
Good	17.5%	18.0%	21.4%	16.1%	18.8%	21.6%	18.5%	25.0%	24.5%	28.4%	29.2%	43.1%	23.6%	26.1%
Fair	46.0%	35.3%	35.0%	34.3%	34.8%	32.8%	39.3%	35.6%	36.5%	39.7%	42.3%	35.4%	47.2%	36.9%
Poor	33.6%	43.2%	33.6%	42.3%	39.1%	35.1%	37.8%	35.6%	37.1%	28.4%	23.8%	13.1%	27.6%	35.0%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-4. Street cleaning**

Excellent	4.4%	3.6%	6.9%	8.0%	7.1%	7.0%	6.9%	10.7%	3.6%	0.0%	6.8%	10.1%	3.3%	3.1%
Good	20.4%	25.4%	17.4%	8.0%	18.4%	23.8%	16.0%	18.8%	22.1%	30.3%	30.8%	43.5%	27.0%	28.8%
Fair	38.0%	28.3%	40.3%	27.7%	29.8%	31.5%	38.9%	28.9%	33.6%	38.0%	38.3%	31.2%	31.1%	39.4%
Poor	37.2%	42.8%	35.4%	56.2%	44.7%	37.8%	38.2%	41.6%	40.7%	31.7%	24.1%	15.2%	38.5%	28.8%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-5. Street lighting**

Excellent	3.4%	8.7%	10.0%	6.7%	6.8%	11.3%	9.7%	12.2%	2.9%	6.2%	6.7%	9.6%	2.1%	9.9%
Good	31.5%	40.3%	26.7%	21.3%	25.7%	26.7%	24.8%	21.8%	31.0%	36.4%	40.3%	43.8%	43.8%	33.9%
Fair	40.3%	32.2%	39.3%	36.7%	37.8%	34.0%	42.1%	32.7%	43.9%	42.6%	37.6%	37.0%	37.5%	35.7%
Poor	24.8%	18.8%	24.0%	35.3%	29.7%	28.0%	23.4%	33.3%	22.2%	14.8%	15.4%	9.6%	16.7%	20.5%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-6. Traffic signs & signal operations**

Excellent	8.9%	4.1%	18.5%	14.7%	17.9%	11.6%	13.6%	25.5%	4.7%	9.4%	14.8%	11.6%	5.5%	11.7%
Good	45.2%	45.5%	41.8%	28.7%	31.8%	38.8%	38.8%	34.0%	45.6%	48.1%	44.3%	50.7%	46.9%	45.0%
Fair	36.3%	29.0%	28.1%	36.4%	33.1%	29.3%	33.3%	30.1%	34.5%	30.0%	28.9%	28.8%	38.6%	32.7%
Poor	9.6%	21.4%	11.6%	20.3%	17.2%	20.4%	14.3%	10.5%	15.2%	12.5%	12.1%	8.9%	9.0%	10.5%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-7. Sidewalk maintenance**

Excellent	2.1%	3.4%	7.1%	7.1%	4.2%	8.2%	6.2%	11.0%	1.8%	2.5%	7.9%	4.8%	2.2%	1.2%
Good	14.4%	15.6%	21.4%	14.3%	18.1%	21.2%	14.5%	21.4%	13.5%	22.3%	17.3%	32.9%	20.1%	15.9%
Fair	30.1%	30.6%	36.4%	35.0%	35.4%	29.5%	42.1%	35.9%	32.9%	35.7%	39.6%	28.8%	33.1%	32.4%
Poor	53.4%	50.3%	35.0%	43.6%	42.4%	41.1%	37.2%	31.7%	51.8%	39.5%	35.3%	33.6%	44.6%	50.6%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-8. Alley maintenance**

Excellent	1.7%	1.7%	3.1%	5.9%	0.8%	5.6%	5.0%	8.1%	0.6%	1.4%	5.9%	4.6%	2.5%	3.0%
Good	11.6%	18.2%	15.6%	7.6%	12.9%	18.3%	13.3%	21.1%	10.1%	18.0%	16.1%	26.0%	12.4%	11.9%
Fair	33.9%	26.4%	42.2%	31.4%	33.3%	26.2%	35.8%	35.8%	26.4%	33.8%	33.1%	39.7%	27.3%	29.1%
Poor	52.9%	53.7%	39.1%	55.1%	53.0%	50.0%	45.8%	35.0%	62.9%	46.8%	44.9%	29.8%	57.9%	56.0%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-9. Curbs & gutters**

Excellent	4.4%	2.9%	7.6%	7.1%	6.8%	6.1%	8.2%	11.2%	3.1%	5.0%	8.8%	6.7%	2.4%	3.1%
Good	17.6%	28.5%	28.2%	17.1%	19.5%	23.5%	25.4%	23.1%	26.4%	31.7%	30.4%	45.2%	28.3%	26.4%
Fair	53.7%	32.1%	38.9%	31.4%	36.1%	33.3%	44.0%	34.3%	41.1%	43.2%	41.6%	31.9%	44.9%	47.2%
Poor	24.3%	36.5%	25.2%	44.3%	37.6%	37.1%	22.4%	31.5%	29.4%	20.1%	19.2%	16.3%	24.4%	23.3%

**Q18. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q18-10. Bike lanes in City (shared, protected & multi-use)**

Excellent	8.0%	7.3%	9.3%	10.2%	7.6%	8.9%	10.7%	14.3%	5.2%	5.4%	11.6%	15.3%	3.0%	7.9%
Good	27.2%	26.6%	27.1%	15.7%	34.5%	26.8%	19.6%	26.7%	27.6%	31.3%	31.3%	32.4%	26.0%	21.6%
Fair	33.6%	27.4%	31.8%	30.6%	25.2%	30.9%	42.0%	32.4%	34.3%	35.7%	32.1%	24.3%	29.0%	30.2%
Poor	31.2%	38.7%	31.8%	43.5%	32.8%	33.3%	27.7%	26.7%	32.8%	27.7%	25.0%	27.9%	42.0%	40.3%



**Q19. Which TWO of the street and infrastructure services in Question 18 do you think should be City Government top priorities? (top 2)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q19. Sum of Top 2 Choices</u>														
Maintenance & repair of thoroughfares & major streets	59.1%	59.7%	56.5%	42.7%	53.6%	48.1%	63.8%	46.8%	66.3%	71.0%	73.0%	61.2%	68.6%	63.8%
Maintenance & repair of streets in your neighborhood	44.2%	50.0%	53.2%	59.2%	66.9%	41.1%	52.6%	53.8%	45.3%	40.7%	45.9%	32.9%	44.4%	50.8%
Street striping	9.1%	8.4%	11.7%	10.2%	2.0%	15.2%	7.9%	6.4%	7.7%	8.0%	5.7%	9.2%	6.5%	5.1%
Street cleaning	6.5%	9.1%	10.4%	10.2%	26.5%	12.0%	5.3%	12.8%	4.4%	5.6%	1.9%	10.5%	4.6%	4.5%
Street lighting	16.9%	9.7%	14.9%	19.7%	7.9%	18.4%	14.5%	17.3%	11.0%	13.6%	10.1%	18.4%	8.5%	9.0%
Traffic signs & signal operations	7.8%	9.1%	13.6%	3.2%	7.3%	17.7%	13.8%	16.7%	11.6%	23.5%	18.9%	18.4%	11.1%	8.5%
Sidewalk maintenance	24.0%	21.4%	14.3%	11.5%	8.6%	20.3%	11.8%	11.5%	19.3%	16.0%	15.1%	18.4%	15.7%	22.6%
Alley maintenance	4.5%	4.5%	5.8%	7.6%	7.3%	2.5%	7.9%	9.0%	11.0%	8.0%	8.2%	9.9%	11.8%	5.1%
Curbs & gutters	3.2%	2.6%	3.9%	2.5%	4.0%	1.3%	2.6%	5.8%	1.7%	0.6%	5.0%	2.6%	0.0%	2.8%
Bike lanes in City (shared, protected & multi-use)	14.9%	13.0%	9.1%	11.5%	9.3%	13.3%	3.9%	5.8%	11.6%	5.6%	6.3%	8.6%	11.8%	17.5%
None chosen	4.5%	5.8%	2.6%	8.3%	1.3%	4.4%	7.2%	5.1%	5.0%	3.1%	4.4%	4.6%	8.5%	4.5%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-1. Services to seniors**

Excellent	5.0%	7.6%	12.7%	10.5%	9.5%	17.9%	12.5%	8.8%	3.2%	3.8%	4.5%	12.3%	4.5%	6.4%
Good	40.0%	28.8%	30.5%	19.7%	23.8%	31.0%	25.0%	37.7%	41.3%	38.5%	34.3%	46.2%	28.8%	38.3%
Fair	35.0%	37.9%	37.3%	32.9%	36.9%	27.4%	38.6%	33.3%	28.6%	42.3%	34.3%	32.3%	47.0%	38.3%
Poor	20.0%	25.8%	19.5%	36.8%	29.8%	23.8%	23.9%	20.2%	27.0%	15.4%	26.9%	9.2%	19.7%	17.0%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-2. Services to youth**

Excellent	11.9%	8.7%	13.1%	9.0%	13.0%	12.2%	11.3%	14.3%	5.8%	8.3%	11.3%	14.9%	3.8%	8.0%
Good	49.2%	30.4%	39.3%	27.0%	29.3%	35.7%	23.8%	32.1%	32.7%	40.0%	34.0%	39.2%	32.1%	36.0%
Fair	25.4%	44.9%	29.0%	33.7%	28.3%	38.8%	38.8%	38.4%	38.5%	45.0%	35.8%	36.5%	47.2%	40.0%
Poor	13.6%	15.9%	18.7%	30.3%	29.3%	13.3%	26.3%	15.2%	23.1%	6.7%	18.9%	9.5%	17.0%	16.0%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-3. Services to underserved communities, including populations who face barriers such as low income, lower levels of education, limited English proficiency, & mental or physical disabilities**

Excellent	6.4%	8.3%	7.7%	3.9%	16.7%	6.9%	7.4%	13.5%	10.1%	2.7%	11.1%	18.8%	10.2%	5.8%
Good	20.5%	15.5%	25.6%	12.7%	17.8%	19.0%	22.3%	17.1%	13.0%	25.3%	17.5%	25.0%	20.3%	23.2%
Fair	28.2%	42.9%	28.2%	25.5%	25.6%	33.6%	25.5%	27.9%	39.1%	41.3%	31.7%	37.5%	28.8%	33.3%
Poor	44.9%	33.3%	38.5%	57.8%	40.0%	40.5%	44.7%	41.4%	37.7%	30.7%	39.7%	18.8%	40.7%	37.7%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-4. Services to unhoused residents**

Excellent	1.9%	2.8%	6.8%	4.7%	11.7%	6.5%	9.4%	3.2%	3.0%	2.0%	5.1%	9.5%	4.0%	6.1%
Good	16.3%	17.8%	16.2%	11.3%	10.8%	15.0%	8.5%	18.3%	13.1%	11.1%	17.3%	23.8%	16.0%	11.2%
Fair	23.1%	23.4%	25.6%	26.4%	29.7%	22.4%	25.5%	30.2%	29.3%	27.3%	24.5%	25.0%	25.3%	27.6%
Poor	58.7%	56.1%	51.3%	57.5%	47.7%	56.1%	56.6%	48.4%	54.5%	59.6%	53.1%	41.7%	54.7%	55.1%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)**

Excellent	4.2%	6.5%	3.4%	2.2%	10.4%	7.8%	11.1%	5.3%	5.9%	2.9%	10.2%	10.3%	7.1%	4.5%
Good	23.9%	18.2%	16.2%	12.0%	21.7%	24.4%	7.4%	15.9%	19.6%	19.1%	10.2%	27.9%	16.7%	25.0%
Fair	39.4%	37.7%	38.5%	27.2%	26.4%	32.2%	30.9%	31.9%	25.5%	39.7%	37.3%	33.8%	42.9%	29.5%
Poor	32.4%	37.7%	41.9%	58.7%	41.5%	35.6%	50.6%	46.9%	49.0%	38.2%	42.4%	27.9%	33.3%	40.9%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-6. Variety of arts & cultural programs**

Excellent	19.2%	30.5%	24.8%	15.7%	27.7%	18.5%	20.9%	26.4%	21.5%	17.6%	20.9%	24.0%	21.2%	27.2%
Good	54.6%	38.3%	32.0%	33.1%	34.5%	37.1%	35.7%	35.7%	56.3%	51.5%	46.1%	51.2%	49.2%	52.4%
Fair	22.3%	28.1%	32.8%	32.3%	23.5%	33.1%	37.4%	30.2%	19.4%	24.3%	28.7%	19.4%	25.4%	17.0%
Poor	3.8%	3.1%	10.4%	18.9%	14.3%	11.3%	6.1%	7.8%	2.8%	6.6%	4.3%	5.4%	4.2%	3.4%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-7. Appearance/maintenance of arts & cultural centers/facilities**

Excellent	15.9%	21.1%	23.8%	17.9%	18.7%	20.0%	26.6%	26.2%	19.0%	17.4%	22.8%	23.7%	17.4%	28.1%
Good	50.0%	49.2%	43.4%	35.8%	39.0%	38.4%	42.2%	41.0%	61.3%	56.8%	47.4%	54.2%	58.3%	52.1%
Fair	31.0%	27.3%	25.4%	30.1%	34.1%	32.0%	25.7%	24.6%	16.2%	21.2%	20.2%	18.3%	21.7%	16.4%
Poor	3.2%	2.3%	7.4%	16.3%	8.1%	9.6%	5.5%	8.2%	3.5%	4.5%	9.6%	3.8%	2.6%	3.4%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-8. Accessibility of arts & cultural centers/facilities**

Excellent	15.2%	26.2%	24.6%	15.4%	22.8%	16.3%	25.9%	25.8%	16.0%	15.7%	24.3%	24.6%	14.0%	25.0%
Good	53.6%	50.0%	36.1%	35.0%	40.4%	43.1%	37.5%	37.1%	57.6%	53.7%	43.2%	49.2%	52.6%	50.7%
Fair	26.4%	17.7%	27.9%	30.9%	25.4%	29.3%	28.6%	26.5%	22.9%	26.1%	20.7%	21.5%	22.8%	20.1%
Poor	4.8%	6.2%	11.5%	18.7%	11.4%	11.4%	8.0%	10.6%	3.5%	4.5%	11.7%	4.6%	10.5%	4.2%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-9. Variety of library materials**

Excellent	26.5%	31.9%	30.4%	21.4%	21.7%	26.2%	25.2%	34.7%	33.3%	33.8%	24.5%	30.8%	19.8%	35.8%
Good	53.8%	46.2%	41.6%	41.3%	37.4%	34.4%	45.0%	31.4%	46.8%	42.3%	52.7%	47.7%	53.1%	48.8%
Fair	13.7%	20.2%	20.8%	29.4%	24.3%	26.2%	22.5%	25.4%	15.9%	20.0%	14.5%	19.2%	21.9%	11.4%
Poor	6.0%	1.7%	7.2%	7.9%	16.5%	13.1%	7.2%	8.5%	4.0%	3.8%	8.2%	2.3%	5.2%	4.1%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-10. Appearance/maintenance of libraries/facilities**

Excellent	15.5%	22.1%	30.4%	23.9%	29.0%	22.2%	18.8%	33.6%	24.8%	28.6%	21.2%	29.2%	15.2%	27.2%
Good	51.2%	51.1%	37.0%	37.0%	34.7%	42.1%	46.1%	37.6%	61.0%	55.0%	55.1%	58.4%	51.4%	49.3%
Fair	24.8%	22.1%	24.4%	27.5%	24.2%	20.6%	28.1%	20.8%	9.9%	15.7%	18.6%	11.7%	24.8%	19.9%
Poor	8.5%	4.6%	8.1%	11.6%	12.1%	15.1%	7.0%	8.0%	4.3%	0.7%	5.1%	0.7%	8.6%	3.7%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-11. Accessibility of City facilities/services for all persons**

Excellent	7.7%	18.6%	19.1%	17.4%	21.2%	22.0%	19.0%	16.8%	11.3%	10.7%	19.8%	17.6%	11.8%	22.1%
Good	50.4%	48.7%	33.6%	33.1%	39.8%	36.4%	43.0%	37.6%	54.0%	56.3%	48.5%	58.8%	47.1%	43.4%
Fair	36.8%	29.2%	36.6%	33.9%	28.3%	31.4%	29.8%	33.6%	25.0%	25.9%	23.8%	20.2%	29.4%	30.1%
Poor	5.1%	3.5%	10.7%	15.7%	10.6%	10.2%	8.3%	12.0%	9.7%	7.1%	7.9%	3.4%	11.8%	4.4%

**Q20. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q20-12. Services that seek to address racial & ethnic disparities**

Excellent	10.1%	14.1%	15.9%	6.0%	11.0%	15.3%	9.3%	11.8%	13.3%	12.9%	21.9%	25.6%	9.3%	19.4%
Good	24.1%	31.8%	21.5%	20.0%	24.2%	22.4%	23.7%	25.5%	35.0%	30.0%	26.6%	28.0%	25.9%	26.9%
Fair	41.8%	28.2%	33.6%	36.0%	29.7%	31.8%	36.1%	28.4%	30.0%	30.0%	26.6%	28.0%	31.5%	32.8%
Poor	24.1%	25.9%	29.0%	38.0%	35.2%	30.6%	30.9%	34.3%	21.7%	27.1%	25.0%	18.3%	33.3%	20.9%

**Q21. Customer Service. Have you had any in-person or phone contact with an employee of City Government within the last 12 months (including police, receptionists, librarians, or any others)?**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q21. Have you had any in-person or phone contact with an employee of City Government within last 12 months**

Yes	61.7%	60.4%	59.1%	49.0%	63.6%	46.8%	60.5%	41.0%	65.2%	63.0%	54.7%	53.9%	52.9%	61.6%
No	38.3%	39.6%	40.9%	51.0%	36.4%	53.2%	39.5%	59.0%	34.8%	37.0%	45.3%	46.1%	47.1%	38.4%



**Q21a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas.  
(without "don't know")**

N=1261

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q21a-1. Knowledge**

Excellent	29.5%	31.2%	40.7%	29.9%	36.5%	36.5%	33.7%	28.1%	44.4%	39.2%	32.2%	45.0%	34.2%	44.0%
Good	47.4%	39.8%	29.7%	42.9%	27.1%	27.0%	41.3%	39.1%	35.9%	39.2%	44.8%	47.5%	49.4%	40.4%
Fair	16.8%	19.4%	15.4%	19.5%	21.9%	21.6%	16.3%	21.9%	12.8%	13.7%	17.2%	5.0%	12.7%	11.0%
Poor	6.3%	9.7%	14.3%	7.8%	14.6%	14.9%	8.7%	10.9%	6.8%	7.8%	5.7%	2.5%	3.8%	4.6%

**Q21a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas.  
(without "don't know")**

N=1261

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q21a-2. Responsiveness**

Excellent	34.7%	30.1%	33.0%	19.5%	29.2%	35.1%	29.3%	27.4%	45.2%	36.6%	27.9%	46.9%	34.2%	43.1%
Good	37.9%	33.3%	28.6%	45.5%	34.4%	28.4%	34.8%	24.2%	31.3%	40.6%	45.3%	40.7%	45.6%	33.9%
Fair	17.9%	22.6%	19.8%	22.1%	25.0%	25.7%	19.6%	25.8%	12.2%	12.9%	17.4%	7.4%	15.2%	12.8%
Poor	9.5%	14.0%	18.7%	13.0%	11.5%	10.8%	16.3%	22.6%	11.3%	9.9%	9.3%	4.9%	5.1%	10.1%

**Q21a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas.  
(without "don't know")**

N=1261

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q21a-3. Courtesy**

Excellent	36.8%	33.3%	31.9%	33.8%	34.4%	47.2%	34.8%	40.6%	57.8%	45.1%	41.2%	60.0%	48.1%	49.1%
Good	41.1%	36.6%	44.0%	40.3%	34.4%	25.0%	35.9%	32.8%	27.6%	37.3%	42.4%	31.3%	39.2%	35.2%
Fair	16.8%	20.4%	18.7%	18.2%	26.0%	15.3%	20.7%	21.9%	7.8%	10.8%	11.8%	6.3%	10.1%	12.0%
Poor	5.3%	9.7%	5.5%	7.8%	5.2%	12.5%	8.7%	4.7%	6.9%	6.9%	4.7%	2.5%	2.5%	3.7%

**Q21a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas.  
(without "don't know")**

N=1261

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q21a-4. Overall**

Excellent	30.5%	31.2%	34.1%	32.5%	34.4%	33.8%	33.7%	34.4%	44.8%	39.2%	33.3%	46.9%	38.0%	41.3%
Good	43.2%	34.4%	35.2%	39.0%	34.4%	29.7%	31.5%	37.5%	33.6%	37.3%	43.7%	40.7%	40.5%	39.4%
Fair	18.9%	25.8%	22.0%	24.7%	24.0%	25.7%	22.8%	15.6%	13.8%	15.7%	16.1%	6.2%	16.5%	13.8%
Poor	7.4%	8.6%	8.8%	3.9%	7.3%	10.8%	12.0%	12.5%	7.8%	7.8%	6.9%	6.2%	5.1%	5.5%

**Q22. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q22-1. Availability of information about City Government programs & services**

Excellent	5.6%	11.2%	12.9%	12.3%	18.5%	8.8%	10.2%	16.4%	5.6%	7.1%	10.7%	13.1%	2.9%	6.9%
Good	34.1%	34.4%	32.9%	22.1%	30.4%	33.6%	25.2%	36.6%	42.0%	34.3%	28.9%	43.1%	34.3%	34.7%
Fair	42.1%	34.4%	34.3%	38.5%	26.7%	37.6%	34.6%	31.3%	35.0%	40.0%	38.8%	30.0%	42.9%	43.1%
Poor	18.3%	20.0%	20.0%	27.0%	24.4%	20.0%	29.9%	15.7%	17.5%	18.6%	21.5%	13.8%	20.0%	15.3%

**Q22. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q22-2. Overall usefulness of City Government website**

Excellent	8.0%	11.2%	16.5%	15.4%	14.3%	7.8%	12.2%	15.3%	4.6%	6.7%	10.5%	13.8%	2.7%	8.1%
Good	32.0%	39.2%	36.8%	28.5%	25.6%	39.8%	27.6%	35.9%	39.1%	41.0%	38.6%	46.3%	38.7%	34.1%
Fair	44.0%	33.6%	35.3%	33.8%	35.3%	37.5%	46.3%	35.9%	41.1%	41.0%	33.3%	31.7%	42.3%	44.4%
Poor	16.0%	16.0%	11.3%	22.3%	24.8%	14.8%	13.8%	13.0%	15.2%	11.2%	17.5%	8.1%	16.2%	13.3%

**Q22. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q22-3. Opportunity to engage/provide input into decisions made by City Government**

Excellent	7.3%	8.6%	14.0%	13.3%	14.3%	13.3%	9.1%	17.6%	3.5%	1.6%	6.3%	10.7%	3.7%	6.5%
Good	21.1%	30.2%	19.8%	15.0%	18.5%	25.8%	16.5%	24.8%	23.8%	29.8%	25.0%	30.6%	21.3%	26.1%
Fair	43.1%	30.2%	28.9%	39.8%	26.9%	32.5%	42.1%	28.8%	39.2%	41.1%	32.1%	35.5%	30.6%	41.3%
Poor	28.5%	31.0%	37.2%	31.9%	40.3%	28.3%	32.2%	28.8%	33.6%	27.4%	36.6%	23.1%	44.4%	26.1%

**Q22. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q22-4. Quality of City video programming including City television channel & web streaming**

Excellent	8.2%	11.8%	13.9%	11.5%	16.1%	10.0%	12.0%	14.4%	6.7%	6.6%	9.2%	15.9%	8.0%	17.5%
Good	24.6%	38.2%	31.7%	30.8%	24.1%	33.3%	32.0%	37.1%	45.0%	41.0%	27.7%	38.1%	40.0%	33.3%
Fair	47.5%	38.2%	33.7%	30.8%	28.7%	33.3%	32.0%	32.0%	28.3%	34.4%	38.5%	30.2%	22.0%	28.1%
Poor	19.7%	11.8%	20.8%	26.9%	31.0%	23.3%	24.0%	16.5%	20.0%	18.0%	24.6%	15.9%	30.0%	21.1%

**Q22. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Excellent	6.3%	8.4%	17.4%	11.0%	12.6%	10.3%	13.0%	17.6%	2.2%	1.2%	5.3%	9.7%	4.6%	6.5%
Good	20.3%	30.5%	33.0%	25.3%	43.2%	31.8%	19.6%	31.5%	36.3%	45.3%	29.3%	36.6%	29.2%	39.8%
Fair	53.2%	44.2%	26.1%	30.8%	28.4%	39.3%	44.6%	31.5%	42.9%	38.4%	44.0%	43.0%	43.1%	35.5%
Poor	20.3%	16.8%	23.5%	33.0%	15.8%	18.7%	22.8%	19.4%	18.7%	15.1%	21.3%	10.8%	23.1%	18.3%

**Q22-5. City Government use of social media**

Excellent	6.3%	8.4%	17.4%	11.0%	12.6%	10.3%	13.0%	17.6%	2.2%	1.2%	5.3%	9.7%	4.6%	6.5%
Good	20.3%	30.5%	33.0%	25.3%	43.2%	31.8%	19.6%	31.5%	36.3%	45.3%	29.3%	36.6%	29.2%	39.8%
Fair	53.2%	44.2%	26.1%	30.8%	28.4%	39.3%	44.6%	31.5%	42.9%	38.4%	44.0%	43.0%	43.1%	35.5%
Poor	20.3%	16.8%	23.5%	33.0%	15.8%	18.7%	22.8%	19.4%	18.7%	15.1%	21.3%	10.8%	23.1%	18.3%

**Q23. Which TWO of the communication services listed in Question 22 do you think should be City Government top priorities? (top 2)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q23. Sum of Top 2 Choices</u>														
Availability of information about City Government programs & services	61.7%	54.5%	65.6%	70.7%	57.0%	56.3%	65.1%	59.0%	69.1%	68.5%	59.1%	63.2%	64.7%	65.5%
Overall usefulness of City Government website	36.4%	40.3%	33.8%	31.2%	45.0%	48.7%	31.6%	28.2%	46.4%	38.3%	43.4%	46.1%	47.1%	42.4%
Opportunity to engage/provide input into decisions made by City Government	58.4%	53.2%	54.5%	49.0%	55.0%	45.6%	51.3%	54.5%	51.4%	51.2%	55.3%	50.7%	45.1%	52.5%
Quality of City video programming including City television channel & web streaming	3.9%	7.8%	15.6%	12.7%	15.9%	10.1%	11.2%	11.5%	3.3%	9.3%	10.1%	6.6%	4.6%	4.5%
City Government use of social media	17.5%	17.5%	21.4%	10.2%	13.2%	22.8%	15.8%	18.6%	9.9%	14.8%	13.8%	17.1%	13.1%	19.2%
None chosen	11.0%	11.7%	3.9%	10.2%	3.3%	5.7%	12.5%	12.2%	8.8%	6.8%	8.2%	6.6%	11.8%	7.3%

**Q24. Which are your top 2 preferred methods of receiving information from City Government? (top 2)**

N=2220

	District													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
<u>Q24. Sum of Top 2 Choices</u>														
City website	51.9%	49.4%	47.4%	40.1%	51.0%	48.7%	46.1%	41.7%	56.4%	46.3%	50.9%	53.3%	47.1%	48.0%
Text messages to mobile	31.2%	39.0%	45.5%	46.5%	43.7%	43.7%	37.5%	51.3%	38.1%	40.1%	36.5%	30.3%	39.9%	32.8%
Channel 16 (TV or web)	3.2%	3.9%	5.8%	10.8%	14.6%	10.1%	11.2%	8.3%	4.4%	5.6%	6.3%	5.9%	5.9%	2.8%
Social media (e.g., X/Facebook/Nextdoor)	40.9%	43.5%	50.6%	19.7%	38.4%	50.0%	40.8%	31.4%	26.0%	40.1%	44.7%	42.1%	32.7%	49.7%
Email notification/releases	59.7%	46.8%	42.9%	59.2%	42.4%	38.0%	48.0%	42.9%	65.7%	59.9%	51.6%	57.2%	59.5%	57.1%
None chosen	5.8%	7.1%	3.2%	10.2%	1.3%	4.4%	6.6%	9.0%	2.8%	2.5%	3.8%	4.6%	5.9%	4.0%

**Q25. How have you watched Channel 16 or other video content from City Government in the last year?**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q25. How have you watched Channel 16 or other video content from City Government in last year**

Watched Channel 16 on TV	2.6%	9.7%	15.6%	6.4%	13.9%	15.2%	9.2%	14.7%	3.9%	7.4%	5.7%	6.6%	3.9%	7.3%
Watched live stream of Channel 16 online	4.5%	17.5%	10.4%	5.1%	9.9%	8.9%	9.9%	8.3%	11.6%	6.2%	8.2%	4.6%	5.9%	9.0%
Watched videos posted on social media	14.9%	24.0%	31.2%	14.6%	15.9%	22.8%	25.7%	21.2%	12.2%	14.8%	15.7%	19.7%	9.8%	19.8%
None of these	77.9%	57.8%	57.8%	66.2%	59.6%	60.8%	59.9%	66.0%	78.5%	75.9%	73.6%	71.1%	75.2%	66.1%



**Q26. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q26-1. I receive good value for property taxes & fees I pay for City Government services**

Strongly agree	2.2%	5.0%	6.0%	8.4%	4.5%	5.8%	4.3%	8.6%	6.9%	4.0%	5.6%	5.0%	3.8%	2.6%
Agree	21.3%	23.3%	21.1%	10.1%	22.0%	15.7%	23.2%	13.3%	18.5%	26.5%	22.5%	24.3%	18.2%	21.2%
Neutral	27.9%	30.8%	28.6%	41.2%	30.3%	32.2%	33.3%	32.8%	26.6%	30.5%	27.5%	30.7%	27.3%	35.9%
Disagree	29.4%	18.3%	15.8%	20.2%	21.2%	33.9%	23.2%	27.3%	22.5%	19.2%	17.6%	25.7%	26.5%	26.3%
Strongly disagree	19.1%	22.5%	28.6%	20.2%	22.0%	12.4%	15.9%	18.0%	25.4%	19.9%	26.8%	14.3%	24.2%	14.1%

**Q26. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q26-2. I am pleased with overall direction that City Government is taking**

Strongly agree	1.4%	4.4%	8.1%	10.4%	7.1%	4.3%	5.1%	8.6%	4.7%	2.0%	2.9%	4.2%	2.2%	1.9%
Agree	16.5%	22.6%	21.3%	20.0%	24.1%	21.6%	18.2%	27.3%	17.2%	20.7%	21.7%	27.1%	19.4%	21.1%
Neutral	35.3%	35.0%	32.4%	26.7%	34.0%	37.4%	38.0%	26.6%	30.8%	38.0%	34.1%	39.6%	35.3%	35.4%
Disagree	28.8%	21.9%	26.5%	26.7%	20.6%	22.3%	21.2%	22.3%	31.4%	23.3%	17.4%	19.4%	27.3%	29.2%
Strongly disagree	18.0%	16.1%	11.8%	16.3%	14.2%	14.4%	17.5%	15.1%	16.0%	16.0%	23.9%	9.7%	15.8%	12.4%

**Q26. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q26-3. City of Dallas Government welcomes resident involvement**

Strongly agree	6.2%	5.3%	13.3%	8.5%	9.9%	9.4%	5.1%	11.7%	5.1%	0.8%	6.3%	7.5%	3.9%	6.1%
Agree	23.1%	30.3%	28.1%	27.7%	25.5%	25.9%	17.8%	28.9%	26.6%	28.6%	28.9%	34.6%	18.9%	28.4%
Neutral	36.2%	31.8%	25.9%	28.5%	29.1%	35.3%	31.4%	40.6%	32.9%	32.3%	30.5%	36.1%	33.1%	37.8%
Disagree	23.8%	20.5%	17.0%	26.2%	21.3%	20.9%	27.1%	16.4%	24.1%	23.3%	16.4%	13.5%	33.9%	20.3%
Strongly disagree	10.8%	12.1%	15.6%	9.2%	14.2%	8.6%	18.6%	2.3%	11.4%	15.0%	18.0%	8.3%	10.2%	7.4%

**Q26. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q26-4. City of Dallas Government listens to a diverse range of people**

Strongly agree	4.9%	8.1%	8.4%	9.9%	10.6%	8.8%	6.7%	8.2%	6.0%	2.4%	6.6%	12.3%	7.0%	5.6%
Agree	25.2%	28.2%	22.1%	23.4%	22.0%	19.2%	20.8%	23.1%	28.2%	30.1%	28.7%	30.7%	22.8%	34.3%
Neutral	27.6%	27.4%	26.0%	28.8%	34.1%	36.0%	30.8%	34.3%	26.8%	29.3%	28.7%	26.3%	31.6%	31.5%
Disagree	28.5%	23.4%	19.1%	22.5%	16.7%	24.8%	28.3%	29.1%	24.8%	22.0%	18.9%	21.1%	24.6%	22.4%
Strongly disagree	13.8%	12.9%	24.4%	15.3%	16.7%	11.2%	13.3%	5.2%	14.1%	16.3%	17.2%	9.6%	14.0%	6.3%

**Q26. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q26-5. Employees at City of Dallas Government are ethical in the way they conduct City business**

Strongly agree	4.1%	10.7%	12.7%	20.2%	9.9%	10.4%	5.8%	8.4%	5.8%	1.6%	4.9%	7.7%	4.5%	6.0%
Agree	22.8%	28.9%	26.9%	27.7%	28.1%	20.9%	23.3%	21.8%	35.8%	35.8%	28.5%	40.2%	29.1%	34.3%
Neutral	43.9%	38.8%	33.6%	30.3%	32.2%	40.0%	40.8%	39.5%	39.4%	39.8%	38.2%	32.5%	36.4%	42.5%
Disagree	20.3%	11.6%	19.4%	15.1%	16.5%	15.7%	18.3%	24.4%	10.9%	15.4%	17.9%	14.5%	20.0%	9.7%
Strongly disagree	8.9%	9.9%	7.5%	6.7%	13.2%	13.0%	11.7%	5.9%	8.0%	7.3%	10.6%	5.1%	10.0%	7.5%

**Q26. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q26-6. Government leaders at City of Dallas are ethical in the way they conduct business**

Strongly agree	3.1%	4.8%	10.4%	11.8%	8.9%	8.1%	5.7%	7.1%	4.1%	0.0%	7.8%	6.7%	3.5%	5.5%
Agree	15.7%	27.2%	24.4%	27.7%	21.8%	21.8%	18.0%	23.0%	20.7%	28.8%	20.9%	29.2%	20.2%	23.4%
Neutral	35.4%	34.4%	37.8%	25.2%	41.9%	27.4%	39.3%	34.9%	39.3%	36.8%	40.3%	35.0%	35.1%	40.6%
Disagree	29.9%	17.6%	17.0%	18.5%	15.3%	24.2%	17.2%	25.4%	20.0%	20.0%	23.3%	21.7%	31.6%	20.3%
Strongly disagree	15.7%	16.0%	10.4%	16.8%	12.1%	18.5%	19.7%	9.5%	15.9%	14.4%	7.8%	7.5%	9.6%	10.2%

**Q26. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2220

District													
1	2	3	4	5	6	7	8	9	10	11	12	13	14

**Q26-7. I am pleased with direction City Government is taking to address racial & ethnic disparities**

Strongly agree	5.7%	6.7%	12.8%	8.8%	10.5%	10.6%	4.4%	9.4%	6.5%	3.4%	6.3%	10.0%	6.8%	4.8%
Agree	15.4%	23.5%	24.1%	21.9%	17.7%	22.0%	17.7%	26.0%	16.9%	19.7%	21.4%	22.5%	21.4%	18.4%
Neutral	43.1%	42.0%	23.3%	28.1%	33.9%	35.0%	41.6%	30.7%	40.3%	42.7%	33.0%	40.8%	36.9%	40.8%
Disagree	26.8%	16.8%	21.1%	24.6%	21.8%	21.1%	23.9%	19.7%	23.4%	22.2%	21.4%	17.5%	28.2%	30.4%
Strongly disagree	8.9%	10.9%	18.8%	16.7%	16.1%	11.4%	12.4%	14.2%	12.9%	12.0%	17.9%	9.2%	6.8%	5.6%