



City of Dallas

*2013 City of Dallas
DirectionFinder® Survey*

**Appendix A - Crosstabs
by District**

Submitted to

The City of Dallas, TX



725 W. Frontier Circle

Olathe, KS 66061

(913) 829- 1215

May 2013



Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q1a Dallas as a place to live</u>														
Excellent	26.2%	33.7%	26.3%	36.5%	32.3%	34.0%	30.0%	25.5%	24.2%	28.9%	25.0%	32.0%	27.4%	26.0%
Good	49.5%	51.5%	48.5%	41.3%	47.5%	44.0%	51.0%	51.0%	62.6%	60.8%	66.0%	56.0%	58.1%	55.0%
Fair	20.4%	13.9%	22.2%	17.3%	18.2%	17.0%	16.0%	21.6%	12.1%	9.3%	9.0%	12.0%	13.7%	17.0%
Poor	3.9%	1.0%	3.0%	4.8%	2.0%	5.0%	3.0%	2.0%	1.0%	1.0%	0.0%	0.0%	0.9%	2.0%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q1b Your neighborhood as a place to live</u>														
Excellent	15.5%	14.7%	27.3%	16.2%	14.1%	13.0%	14.0%	14.6%	37.4%	30.3%	41.0%	51.0%	43.1%	44.0%
Good	52.4%	46.1%	34.3%	41.9%	48.5%	45.0%	38.0%	35.9%	41.4%	43.4%	46.0%	39.0%	39.7%	45.0%
Fair	23.3%	31.4%	31.3%	28.6%	27.3%	28.0%	28.0%	32.0%	18.2%	21.2%	13.0%	9.0%	16.4%	11.0%
Poor	8.7%	7.8%	7.1%	13.3%	10.1%	14.0%	20.0%	17.5%	3.0%	5.1%	0.0%	1.0%	0.9%	0.0%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q1c Dallas as a place to raise children</u>														
Excellent	13.0%	22.0%	22.3%	17.0%	16.7%	20.0%	20.6%	12.0%	14.0%	16.8%	12.2%	19.6%	17.1%	21.2%
Good	51.0%	44.0%	45.7%	47.0%	52.1%	45.0%	47.4%	48.0%	49.5%	48.4%	57.8%	49.5%	56.8%	35.3%
Fair	23.0%	25.0%	23.4%	24.0%	25.0%	25.0%	26.8%	29.0%	30.1%	25.3%	24.4%	26.8%	21.6%	32.9%
Poor	13.0%	9.0%	8.5%	12.0%	6.3%	10.0%	5.2%	11.0%	6.5%	9.5%	5.6%	4.1%	4.5%	10.6%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q1d Dallas as a place to work</u>														
Excellent	15.7%	34.3%	36.5%	25.5%	27.7%	24.5%	28.4%	30.0%	29.5%	25.0%	34.7%	47.4%	46.2%	36.5%
Good	50.0%	46.5%	44.8%	43.1%	47.9%	56.1%	45.3%	47.0%	60.0%	60.4%	57.9%	47.4%	46.2%	50.0%
Fair	24.5%	13.1%	14.6%	20.6%	19.1%	14.3%	17.9%	19.0%	9.5%	13.5%	6.3%	5.3%	6.0%	9.4%
Poor	9.8%	6.1%	4.2%	10.8%	5.3%	5.1%	8.4%	4.0%	1.1%	1.0%	1.1%	0.0%	1.7%	4.2%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q1e Dallas as a place to retire</u>														
Excellent	9.0%	16.5%	18.3%	22.9%	21.3%	22.2%	25.8%	15.7%	14.0%	16.3%	17.8%	19.1%	14.7%	12.6%
Good	48.3%	44.0%	35.4%	42.7%	46.8%	37.8%	32.3%	40.4%	43.0%	40.2%	33.3%	37.1%	32.1%	31.0%
Fair	29.2%	28.6%	28.0%	25.0%	21.3%	22.2%	26.9%	29.2%	29.0%	22.8%	33.3%	33.7%	39.4%	35.6%
Poor	13.5%	11.0%	18.3%	9.4%	10.6%	17.8%	15.1%	14.6%	14.0%	20.7%	15.6%	10.1%	13.8%	20.7%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q1f Dallas as a place to do business</u>														
Excellent	20.2%	34.7%	33.0%	27.1%	32.6%	33.3%	36.7%	25.3%	37.4%	33.3%	32.6%	39.6%	49.1%	43.5%
Good	54.3%	47.4%	51.6%	46.9%	41.3%	51.6%	36.7%	43.2%	48.4%	50.5%	58.9%	54.9%	37.5%	42.4%
Fair	20.2%	14.7%	13.2%	19.8%	21.7%	12.9%	20.0%	28.4%	14.3%	12.9%	7.4%	4.4%	10.7%	12.0%
Poor	5.3%	3.2%	2.2%	6.3%	4.3%	2.2%	6.7%	3.2%	0.0%	3.2%	1.1%	1.1%	2.7%	2.2%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q1g Quality of economic development in Dallas</u>														
Excellent	12.5%	20.6%	17.9%	16.5%	15.6%	24.5%	20.2%	11.1%	18.8%	13.8%	21.7%	29.3%	29.8%	21.3%
Good	45.8%	56.7%	43.2%	40.2%	42.2%	45.7%	42.6%	40.4%	46.9%	55.3%	54.3%	50.0%	45.6%	51.1%
Fair	30.2%	13.4%	30.5%	32.0%	33.3%	17.0%	29.8%	35.4%	29.2%	28.7%	20.7%	17.4%	21.9%	25.5%
Poor	11.5%	9.3%	8.4%	11.3%	8.9%	12.8%	7.4%	13.1%	5.2%	2.1%	3.3%	3.3%	2.6%	2.1%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q1h Quality of public schools in Dallas</u>														
Excellent	10.0%	17.0%	8.7%	11.0%	12.5%	8.6%	11.6%	5.3%	1.1%	4.4%	3.4%	5.3%	1.9%	2.3%
Good	47.0%	37.2%	28.3%	34.0%	37.5%	41.9%	28.4%	26.3%	18.0%	14.3%	5.6%	20.2%	7.4%	9.2%
Fair	23.0%	28.7%	35.9%	37.0%	30.2%	25.8%	33.7%	37.9%	37.1%	34.1%	33.7%	30.9%	34.3%	26.4%
Poor	20.0%	17.0%	27.2%	18.0%	19.8%	23.7%	26.3%	30.5%	43.8%	47.3%	57.3%	43.6%	56.5%	62.1%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q1i Overall quality of life in Dallas</u>														
Excellent	12.7%	21.6%	19.2%	13.6%	16.5%	14.0%	17.5%	8.9%	13.1%	13.1%	15.0%	22.0%	12.8%	18.2%
Good	57.8%	55.9%	48.5%	51.5%	57.7%	59.0%	52.6%	53.5%	59.6%	64.6%	65.0%	59.0%	67.5%	59.6%
Fair	24.5%	20.6%	30.3%	27.2%	22.7%	25.0%	26.8%	28.7%	27.3%	20.2%	20.0%	19.0%	17.9%	21.2%
Poor	4.9%	2.0%	2.0%	7.8%	3.1%	2.0%	3.1%	8.9%	0.0%	2.0%	0.0%	0.0%	1.7%	1.0%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2a Sense of community</u>														
Excellent	10.8%	6.9%	6.2%	11.1%	12.5%	12.6%	10.4%	6.5%	6.3%	10.1%	5.3%	8.2%	6.0%	7.2%
Good	51.0%	61.4%	47.4%	45.5%	51.0%	53.7%	43.8%	34.8%	48.4%	47.5%	45.3%	44.9%	43.6%	32.0%
Fair	29.4%	23.8%	35.1%	32.3%	31.3%	25.3%	28.1%	41.3%	38.9%	33.3%	36.8%	42.9%	41.9%	46.4%
Poor	8.8%	7.9%	11.3%	11.1%	5.2%	8.4%	17.7%	17.4%	6.3%	9.1%	12.6%	4.1%	8.5%	14.4%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2b Acceptance of people of w/ diverse backgrounds</u>														
Excellent	8.2%	10.9%	10.2%	9.8%	13.3%	19.8%	9.7%	9.6%	5.1%	11.2%	8.3%	11.2%	6.1%	9.3%
Good	54.1%	57.4%	43.9%	39.2%	40.8%	52.1%	43.0%	31.9%	45.9%	43.9%	47.9%	44.9%	53.5%	38.1%
Fair	28.6%	25.7%	37.8%	37.3%	36.7%	16.7%	37.6%	41.5%	44.9%	41.8%	36.5%	37.8%	34.2%	38.1%
Poor	9.2%	5.9%	8.2%	13.7%	9.2%	11.5%	9.7%	17.0%	4.1%	3.1%	7.3%	6.1%	6.1%	14.4%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2c Overall appearance of Dallas</u>														
Excellent	15.7%	16.8%	13.3%	13.7%	15.3%	18.0%	18.2%	11.9%	5.1%	16.2%	7.1%	14.0%	12.0%	10.1%
Good	47.1%	56.4%	48.0%	39.2%	51.0%	56.0%	44.4%	47.5%	60.6%	49.5%	63.3%	56.0%	52.1%	52.5%
Fair	25.5%	23.8%	33.7%	40.2%	26.5%	18.0%	28.3%	30.7%	29.3%	29.3%	24.5%	29.0%	32.5%	31.3%
Poor	11.8%	3.0%	5.1%	6.9%	7.1%	8.0%	9.1%	9.9%	5.1%	5.1%	5.1%	1.0%	3.4%	6.1%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2d Opportunities to attend arts/cultural events</u>														
Excellent	20.2%	31.8%	22.0%	20.4%	23.9%	35.0%	24.7%	20.0%	38.8%	46.4%	35.4%	45.3%	34.5%	29.0%
Good	55.3%	46.6%	53.8%	46.2%	51.1%	41.3%	46.2%	54.0%	45.9%	46.4%	55.6%	46.3%	46.6%	51.0%
Fair	14.9%	12.5%	17.6%	24.7%	20.5%	16.3%	24.7%	19.0%	13.3%	5.2%	7.1%	5.3%	14.7%	15.0%
Poor	9.6%	9.1%	6.6%	8.6%	4.5%	7.5%	4.3%	7.0%	2.0%	2.1%	2.0%	3.2%	4.3%	5.0%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2e Shopping opportunities</u>														
Excellent	23.5%	32.7%	28.6%	33.0%	34.7%	31.0%	30.6%	28.4%	51.5%	58.0%	63.0%	67.0%	65.0%	56.0%
Good	53.9%	56.4%	46.9%	38.8%	49.0%	58.0%	45.9%	48.0%	40.4%	36.0%	31.0%	29.0%	31.6%	35.0%
Fair	13.7%	10.9%	16.3%	17.5%	11.2%	7.0%	12.2%	15.7%	7.1%	3.0%	6.0%	4.0%	3.4%	8.0%
Poor	8.8%	0.0%	8.2%	10.7%	5.1%	4.0%	11.2%	7.8%	1.0%	3.0%	0.0%	0.0%	0.0%	1.0%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2f Air quality</u>														
Excellent	5.1%	5.3%	10.2%	7.8%	11.7%	14.0%	7.4%	10.3%	6.2%	4.0%	6.1%	8.2%	10.4%	5.1%
Good	43.4%	37.9%	35.7%	32.4%	33.0%	40.9%	42.6%	35.1%	42.3%	45.0%	46.9%	50.0%	40.0%	46.5%
Fair	38.4%	48.4%	36.7%	49.0%	41.5%	35.5%	37.2%	41.2%	43.3%	38.0%	38.8%	33.7%	34.8%	38.4%
Poor	13.1%	8.4%	17.3%	10.8%	13.8%	9.7%	12.8%	13.4%	8.2%	13.0%	8.2%	8.2%	14.8%	10.1%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2g Recreational activities</u>														
Excellent	16.5%	19.6%	13.7%	18.4%	21.3%	16.5%	10.8%	14.7%	13.3%	21.4%	19.1%	17.7%	6.8%	13.4%
Good	47.3%	56.5%	46.3%	39.8%	42.7%	57.1%	51.6%	37.9%	57.1%	48.0%	43.6%	50.0%	56.4%	45.4%
Fair	25.3%	19.6%	29.5%	29.6%	23.6%	18.7%	24.7%	33.7%	25.5%	23.5%	35.1%	26.0%	28.2%	35.1%
Poor	11.0%	4.3%	10.5%	12.2%	12.4%	7.7%	12.9%	13.7%	4.1%	7.1%	2.1%	6.3%	8.5%	6.2%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2h Job opportunities</u>														
Excellent	11.2%	16.0%	13.5%	12.4%	12.9%	13.7%	5.3%	16.2%	13.5%	19.4%	15.1%	26.4%	21.4%	17.0%
Good	42.9%	52.1%	51.0%	37.1%	33.3%	45.3%	46.3%	36.4%	60.7%	55.9%	61.3%	50.5%	60.7%	51.1%
Fair	31.6%	23.4%	22.9%	34.0%	40.9%	26.3%	29.5%	32.3%	22.5%	18.3%	16.1%	20.9%	13.4%	23.4%
Poor	14.3%	8.5%	12.5%	16.5%	12.9%	14.7%	18.9%	15.2%	3.4%	6.5%	7.5%	2.2%	4.5%	8.5%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2i Access to affordable quality housing</u>														
Excellent	10.3%	8.6%	14.0%	9.3%	9.8%	9.2%	10.9%	4.3%	6.3%	12.4%	9.2%	24.7%	18.4%	13.2%
Good	44.3%	58.1%	41.9%	37.1%	39.1%	48.3%	42.4%	40.2%	46.3%	52.8%	56.3%	52.8%	45.6%	41.8%
Fair	34.0%	24.7%	34.9%	42.3%	38.0%	29.9%	31.5%	39.1%	42.1%	29.2%	26.4%	21.3%	25.2%	35.2%
Poor	11.3%	8.6%	9.3%	11.3%	13.0%	12.6%	15.2%	16.3%	5.3%	5.6%	8.0%	1.1%	10.7%	9.9%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2j Access to affordable quality child care</u>														
Excellent	3.6%	13.2%	15.7%	11.5%	10.1%	9.7%	10.5%	7.7%	1.5%	13.6%	8.3%	25.0%	14.9%	13.5%
Good	49.4%	45.6%	44.3%	32.1%	36.7%	44.4%	39.5%	39.7%	52.2%	47.5%	37.5%	40.4%	32.8%	34.6%
Fair	30.1%	29.4%	24.3%	43.6%	38.0%	29.2%	38.2%	37.2%	37.3%	27.1%	37.5%	25.0%	43.3%	40.4%
Poor	16.9%	11.8%	15.7%	12.8%	15.2%	16.7%	11.8%	15.4%	9.0%	11.9%	16.7%	9.6%	9.0%	11.5%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2k Access to affordable quality health care</u>														
Excellent	6.3%	14.9%	14.0%	12.0%	12.4%	10.5%	13.5%	13.5%	13.0%	24.2%	18.2%	31.5%	18.7%	22.6%
Good	45.3%	46.8%	41.9%	37.0%	40.2%	50.5%	39.6%	33.3%	51.1%	46.2%	48.9%	44.6%	46.7%	41.9%
Fair	29.5%	25.5%	28.0%	33.0%	36.1%	24.2%	29.2%	29.2%	21.7%	23.1%	19.3%	18.5%	27.1%	25.8%
Poor	18.9%	12.8%	16.1%	18.0%	11.3%	14.7%	17.7%	24.0%	14.1%	6.6%	13.6%	5.4%	7.5%	9.7%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2l Access to affordable quality food</u>														
Excellent	17.6%	22.4%	16.2%	18.3%	20.4%	28.3%	18.9%	11.0%	21.3%	32.7%	30.6%	38.9%	34.2%	32.7%
Good	50.0%	53.1%	51.5%	40.4%	40.8%	52.5%	42.1%	39.0%	59.6%	50.0%	54.1%	44.2%	49.6%	50.0%
Fair	22.5%	21.4%	23.2%	28.8%	23.5%	13.1%	26.3%	35.0%	17.0%	14.3%	11.2%	13.7%	12.8%	16.3%
Poor	9.8%	3.1%	9.1%	12.5%	15.3%	6.1%	12.6%	15.0%	2.1%	3.1%	4.1%	3.2%	3.4%	1.0%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2m Ease of car travel in Dallas</u>														
Excellent	12.5%	15.3%	10.4%	7.7%	15.8%	14.9%	9.6%	8.2%	5.2%	10.4%	12.1%	11.0%	8.9%	10.3%
Good	39.6%	48.0%	34.4%	41.3%	34.7%	45.7%	47.9%	36.1%	32.0%	30.2%	37.4%	42.9%	41.1%	40.2%
Fair	32.3%	29.6%	39.6%	35.6%	41.1%	19.1%	27.7%	39.2%	48.5%	40.6%	34.3%	27.5%	34.8%	37.1%
Poor	15.6%	7.1%	15.6%	15.4%	8.4%	20.2%	14.9%	16.5%	14.4%	18.8%	16.2%	18.7%	15.2%	12.4%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2n Ease of bus travel in Dallas</u>														
Excellent	18.1%	24.4%	25.7%	23.2%	17.6%	25.0%	15.9%	8.4%	5.3%	16.4%	9.4%	9.8%	7.9%	12.3%
Good	41.7%	35.9%	36.5%	36.6%	48.6%	48.4%	41.5%	60.2%	36.8%	41.8%	30.2%	22.0%	33.3%	12.3%
Fair	30.6%	30.8%	25.7%	30.5%	32.4%	21.9%	32.9%	22.9%	42.1%	29.9%	41.5%	26.8%	36.5%	45.6%
Poor	9.7%	9.0%	12.2%	9.8%	1.4%	4.7%	9.8%	8.4%	15.8%	11.9%	18.9%	41.5%	22.2%	29.8%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2o Ease of rail travel in Dallas</u>														
Excellent	19.7%	24.3%	31.9%	21.4%	16.4%	29.8%	15.6%	12.2%	11.3%	20.7%	12.9%	12.5%	6.1%	15.4%
Good	51.5%	41.9%	29.0%	41.7%	53.4%	45.6%	41.6%	52.4%	40.8%	45.1%	32.3%	21.4%	41.5%	30.8%
Fair	21.2%	27.0%	26.1%	26.2%	27.4%	19.3%	33.8%	29.3%	33.8%	22.0%	43.5%	35.7%	37.8%	32.3%
Poor	7.6%	6.8%	13.0%	10.7%	2.7%	5.3%	9.1%	6.1%	14.1%	12.2%	11.3%	30.4%	14.6%	21.5%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2p Ease of bicycle travel in Dallas</u>														
Excellent	5.2%	11.3%	11.6%	11.9%	12.9%	12.5%	10.0%	10.0%	4.3%	10.9%	7.9%	3.3%	3.7%	5.6%
Good	44.8%	46.5%	30.4%	23.9%	38.7%	39.1%	25.7%	35.0%	25.7%	25.0%	25.4%	24.6%	14.6%	16.9%
Fair	24.1%	22.5%	29.0%	40.3%	25.8%	18.8%	38.6%	32.5%	35.7%	34.4%	39.7%	36.1%	29.3%	40.8%
Poor	25.9%	19.7%	29.0%	23.9%	22.6%	29.7%	25.7%	22.5%	34.3%	29.7%	27.0%	36.1%	52.4%	36.6%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2q Ease of walking in Dallas</u>														
Excellent	8.1%	11.2%	18.8%	12.2%	14.0%	13.4%	11.6%	8.7%	5.6%	7.5%	9.1%	8.9%	3.6%	9.9%
Good	50.0%	46.1%	29.4%	33.3%	29.1%	45.1%	32.6%	40.2%	28.9%	32.3%	25.0%	20.0%	19.6%	19.8%
Fair	23.3%	24.7%	23.5%	33.3%	36.0%	18.3%	33.7%	35.9%	35.6%	33.3%	31.8%	46.7%	35.7%	41.8%
Poor	18.6%	18.0%	28.2%	21.1%	20.9%	23.2%	22.1%	15.2%	30.0%	26.9%	34.1%	24.4%	41.1%	28.6%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2r Educational opportunities</u>														
Excellent	22.0%	26.3%	18.0%	16.3%	12.8%	17.4%	22.6%	17.3%	11.7%	22.3%	17.6%	26.9%	20.7%	12.2%
Good	54.0%	51.6%	47.2%	50.0%	52.1%	57.6%	48.4%	49.0%	57.4%	55.3%	45.1%	50.5%	44.1%	45.6%
Fair	14.0%	17.9%	27.0%	27.6%	26.6%	21.7%	23.7%	27.6%	27.7%	19.1%	28.6%	21.5%	29.7%	32.2%
Poor	10.0%	4.2%	7.9%	6.1%	8.5%	3.3%	5.4%	6.1%	3.2%	3.2%	8.8%	1.1%	5.4%	10.0%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2s Overall image/reputation of Dallas</u>														
Excellent	18.6%	17.8%	15.2%	13.2%	13.3%	18.4%	15.5%	12.1%	10.3%	15.6%	13.3%	18.4%	13.0%	13.4%
Good	49.0%	59.4%	45.5%	46.2%	58.2%	55.1%	48.5%	43.4%	62.9%	58.3%	65.3%	60.2%	58.3%	55.7%
Fair	24.5%	18.8%	27.3%	31.1%	25.5%	19.4%	26.8%	36.4%	23.7%	24.0%	18.4%	20.4%	26.1%	28.9%
Poor	7.8%	4.0%	12.1%	9.4%	3.1%	7.1%	9.3%	8.1%	3.1%	2.1%	3.1%	1.0%	2.6%	2.1%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q2t Overall quality of new development in Dallas</u>														
Excellent	17.5%	23.4%	16.0%	14.4%	17.4%	25.0%	16.1%	14.7%	11.1%	20.7%	17.2%	20.5%	21.1%	20.8%
Good	52.6%	61.7%	52.1%	45.4%	52.2%	57.6%	51.6%	40.0%	61.1%	47.8%	56.3%	51.1%	56.0%	43.8%
Fair	23.7%	11.7%	24.5%	28.9%	26.1%	12.0%	23.7%	35.8%	24.4%	27.2%	25.3%	28.4%	18.3%	33.3%
Poor	6.2%	3.2%	7.4%	11.3%	4.3%	5.4%	8.6%	9.5%	3.3%	4.3%	1.1%	0.0%	4.6%	2.1%

Q3. Please rate the speed of growth in the following categories in Dallas over the past two years: (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q3a Population growth</u>														
Much Too Slow	1.0%	0.0%	2.2%	2.0%	2.2%	0.0%	2.3%	1.1%	0.0%	1.1%	0.0%	1.1%	0.0%	0.0%
Too Slow	0.0%	0.0%	5.4%	2.0%	1.1%	4.3%	2.3%	3.4%	1.1%	3.4%	0.0%	2.2%	1.0%	2.4%
About Right	34.4%	48.9%	44.6%	45.9%	38.9%	41.5%	46.5%	52.3%	48.3%	55.1%	58.6%	58.7%	46.7%	58.3%
Too Fast	51.0%	36.7%	31.5%	28.6%	35.6%	35.1%	37.2%	29.5%	37.1%	28.1%	33.3%	30.4%	38.1%	23.8%
Much Too Fast	13.5%	14.4%	16.3%	21.4%	22.2%	19.1%	11.6%	13.6%	13.5%	12.4%	8.0%	7.6%	14.3%	15.5%

Q3. Please rate the speed of growth in the following categories in Dallas over the past two years: (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q3b Retail growth</u>														
Much Too Slow	1.0%	1.1%	4.3%	6.9%	7.7%	2.2%	8.9%	4.3%	2.1%	2.1%	0.0%	0.0%	0.9%	1.1%
Too Slow	10.3%	11.7%	22.3%	19.6%	13.2%	8.7%	15.6%	22.6%	5.3%	11.5%	3.2%	4.3%	5.3%	6.7%
About Right	56.7%	54.3%	46.8%	52.9%	61.5%	63.0%	53.3%	58.1%	81.1%	74.0%	79.6%	78.5%	73.5%	77.8%
Too Fast	24.7%	25.5%	23.4%	14.7%	9.9%	18.5%	18.9%	10.8%	9.5%	9.4%	12.9%	11.8%	18.6%	13.3%
Much Too Fast	7.2%	7.4%	3.2%	5.9%	7.7%	7.6%	3.3%	4.3%	2.1%	3.1%	4.3%	5.4%	1.8%	1.1%

Q3. Please rate the speed of growth in the following categories in Dallas over the past two years: (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q3c Jobs growth</u>														
Much Too Slow	12.9%	8.9%	15.2%	16.3%	20.5%	10.6%	15.9%	15.8%	3.6%	3.4%	4.7%	1.1%	3.0%	5.7%
Too Slow	34.4%	40.0%	31.5%	38.0%	49.4%	31.9%	39.0%	54.7%	37.3%	45.5%	30.6%	37.9%	28.7%	27.6%
About Right	44.1%	43.3%	47.8%	35.9%	25.3%	47.9%	40.2%	25.3%	59.0%	48.9%	64.7%	57.5%	68.3%	64.4%
Too Fast	6.5%	7.8%	4.3%	4.3%	3.6%	5.3%	4.9%	3.2%	0.0%	1.1%	0.0%	3.4%	0.0%	1.1%
Much Too Fast	2.2%	0.0%	1.1%	5.4%	1.2%	4.3%	0.0%	1.1%	0.0%	1.1%	0.0%	0.0%	0.0%	1.1%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4a Crime</u>														
Not a Problem	4.1%	1.0%	0.0%	6.9%	0.0%	1.1%	2.1%	1.0%	0.0%	1.0%	4.0%	3.1%	0.0%	0.0%
Minor Problem	10.3%	10.2%	13.4%	6.9%	10.4%	17.2%	11.5%	7.1%	6.1%	10.1%	10.0%	15.6%	11.6%	9.7%
Moderate Problem	37.1%	52.0%	42.3%	29.7%	35.4%	36.6%	37.5%	31.3%	57.6%	42.4%	53.0%	61.5%	55.4%	55.9%
Major Problem	48.5%	36.7%	44.3%	56.4%	54.2%	45.2%	49.0%	60.6%	36.4%	46.5%	33.0%	19.8%	33.0%	34.4%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4b Drugs</u>														
Not a Problem	3.1%	2.1%	4.2%	3.0%	2.2%	2.2%	3.2%	1.0%	0.0%	2.4%	3.3%	4.7%	2.8%	0.0%
Minor Problem	6.3%	4.1%	10.5%	4.0%	4.3%	10.1%	10.6%	6.1%	5.7%	10.8%	10.0%	11.8%	8.4%	16.7%
Moderate Problem	22.9%	27.8%	28.4%	18.2%	27.2%	19.1%	25.5%	25.5%	46.6%	37.3%	38.9%	45.9%	45.8%	39.7%
Major Problem	67.7%	66.0%	56.8%	74.7%	66.3%	68.5%	60.6%	67.3%	47.7%	49.4%	47.8%	37.6%	43.0%	43.6%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4c Too much growth</u>														
Not a Problem	27.5%	17.4%	23.9%	20.2%	18.5%	32.9%	22.6%	23.3%	27.8%	31.8%	25.0%	23.3%	21.9%	36.8%
Minor Problem	22.0%	26.7%	22.7%	23.4%	27.2%	22.8%	28.6%	26.7%	23.3%	29.5%	37.0%	42.2%	21.9%	28.7%
Moderate Problem	31.9%	39.5%	30.7%	33.0%	30.9%	21.5%	31.0%	31.1%	31.1%	27.3%	31.5%	26.7%	40.0%	26.4%
Major Problem	18.7%	16.3%	22.7%	23.4%	23.5%	22.8%	17.9%	18.9%	17.8%	11.4%	6.5%	7.8%	16.2%	8.0%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4d Lack of growth</u>														
Not a Problem	40.9%	36.0%	36.7%	30.1%	37.2%	38.5%	37.3%	38.2%	50.0%	59.8%	61.6%	57.0%	58.0%	50.0%
Minor Problem	22.7%	25.6%	31.6%	31.3%	20.5%	20.5%	28.9%	24.7%	31.0%	23.0%	19.8%	26.6%	22.0%	34.1%
Moderate Problem	28.4%	31.4%	22.8%	24.1%	30.8%	30.8%	21.7%	25.8%	14.3%	10.3%	18.6%	16.5%	18.0%	11.0%
Major Problem	8.0%	7.0%	8.9%	14.5%	11.5%	10.3%	12.0%	11.2%	4.8%	6.9%	0.0%	0.0%	2.0%	4.9%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4e Graffiti</u>														
Not a Problem	17.2%	23.7%	13.8%	9.8%	16.3%	20.0%	13.3%	16.5%	4.1%	15.1%	23.1%	16.5%	7.7%	13.6%
Minor Problem	32.3%	33.3%	37.9%	33.7%	25.0%	29.5%	31.1%	30.8%	42.9%	40.7%	42.9%	54.1%	59.6%	47.7%
Moderate Problem	28.3%	31.2%	32.2%	29.3%	43.5%	30.5%	32.2%	28.6%	33.7%	37.2%	23.1%	25.9%	26.0%	29.5%
Major Problem	22.2%	11.8%	16.1%	27.2%	15.2%	20.0%	23.3%	24.2%	19.4%	7.0%	11.0%	3.5%	6.7%	9.1%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4f Noise</u>														
Not a Problem	24.0%	16.0%	26.6%	15.2%	20.4%	28.1%	20.2%	20.0%	15.3%	19.6%	20.4%	26.6%	8.1%	26.6%
Minor Problem	35.0%	35.0%	35.1%	31.3%	30.1%	29.2%	29.8%	30.0%	45.9%	42.3%	37.6%	43.6%	48.6%	34.0%
Moderate Problem	27.0%	33.0%	27.7%	36.4%	37.6%	26.0%	27.7%	32.0%	28.6%	34.0%	34.4%	26.6%	30.6%	30.9%
Major Problem	14.0%	16.0%	10.6%	17.2%	11.8%	16.7%	22.3%	18.0%	10.2%	4.1%	7.5%	3.2%	12.6%	8.5%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4g Rundown buildings/weed lots/junk vehicles</u>														
Not a Problem	15.5%	13.3%	18.9%	6.8%	10.8%	24.0%	9.7%	8.2%	3.1%	17.6%	15.4%	9.2%	9.5%	9.1%
Minor Problem	26.8%	35.7%	18.9%	16.5%	17.2%	25.0%	20.4%	15.5%	30.9%	26.4%	34.1%	35.6%	32.4%	40.9%
Moderate Problem	35.1%	35.7%	33.7%	32.0%	34.4%	19.8%	26.9%	34.0%	43.3%	45.1%	45.1%	36.8%	41.9%	30.7%
Major Problem	22.7%	15.3%	28.4%	44.7%	37.6%	31.3%	43.0%	42.3%	22.7%	11.0%	5.5%	18.4%	16.2%	19.3%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4h Taxes</u>														
Not a Problem	9.5%	13.5%	15.8%	11.6%	11.1%	16.7%	16.7%	15.2%	6.3%	16.5%	9.3%	15.8%	7.1%	21.5%
Minor Problem	30.5%	26.0%	18.9%	23.2%	16.7%	26.7%	25.6%	21.7%	21.9%	26.8%	33.0%	30.5%	24.1%	26.9%
Moderate Problem	33.7%	37.5%	38.9%	33.7%	40.0%	28.9%	32.2%	33.7%	47.9%	30.9%	34.0%	28.4%	34.8%	29.0%
Major Problem	26.3%	22.9%	26.3%	31.6%	32.2%	27.8%	25.6%	29.3%	24.0%	25.8%	23.7%	25.3%	33.9%	22.6%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4i Traffic congestion</u>														
Not a Problem	8.0%	7.0%	8.3%	4.8%	7.5%	10.4%	8.2%	5.9%	0.0%	2.1%	5.1%	2.1%	1.7%	3.2%
Minor Problem	22.0%	23.0%	16.7%	13.5%	10.8%	11.5%	12.4%	18.8%	10.1%	12.4%	18.4%	10.3%	12.0%	16.8%
Moderate Problem	35.0%	39.0%	28.1%	36.5%	35.5%	34.4%	29.9%	30.7%	37.4%	33.0%	34.7%	33.0%	33.3%	32.6%
Major Problem	35.0%	31.0%	46.9%	45.2%	46.2%	43.8%	49.5%	44.6%	52.5%	52.6%	41.8%	54.6%	53.0%	47.4%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4j Unsupervised youth</u>														
Not a Problem	8.3%	5.2%	8.7%	7.7%	6.7%	14.0%	11.0%	7.4%	3.6%	9.4%	8.8%	11.8%	4.4%	11.0%
Minor Problem	17.7%	16.7%	27.2%	15.4%	15.6%	18.3%	16.5%	16.8%	30.1%	31.8%	32.5%	38.2%	25.6%	35.6%
Moderate Problem	34.4%	38.5%	20.7%	28.6%	33.3%	26.9%	26.4%	29.5%	38.6%	30.6%	33.8%	38.2%	47.8%	39.7%
Major Problem	39.6%	39.6%	43.5%	48.4%	44.4%	40.9%	46.2%	46.3%	27.7%	28.2%	25.0%	11.8%	22.2%	13.7%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4k Homelessness</u>														
Not a Problem	5.2%	1.0%	5.2%	8.0%	7.6%	14.6%	5.3%	6.1%	1.1%	3.3%	1.1%	4.9%	1.9%	2.3%
Minor Problem	16.5%	17.7%	16.7%	9.0%	12.0%	12.5%	16.8%	14.1%	14.0%	25.3%	26.1%	25.6%	20.8%	27.6%
Moderate Problem	41.2%	49.0%	33.3%	28.0%	31.5%	27.1%	25.3%	26.3%	49.5%	44.0%	44.3%	52.4%	52.8%	46.0%
Major Problem	37.1%	32.3%	44.8%	55.0%	48.9%	45.8%	52.6%	53.5%	35.5%	27.5%	28.4%	17.1%	24.5%	24.1%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4l Weeds</u>														
Not a Problem	16.5%	18.1%	17.0%	9.3%	10.9%	19.4%	14.0%	8.2%	10.6%	22.2%	18.1%	15.9%	10.8%	21.8%
Minor Problem	29.9%	26.6%	22.7%	27.8%	22.8%	24.7%	25.8%	25.5%	48.9%	41.1%	45.8%	46.3%	44.1%	39.1%
Moderate Problem	34.0%	43.6%	36.4%	26.8%	39.1%	20.4%	30.1%	30.6%	28.7%	33.3%	31.3%	29.3%	31.4%	31.0%
Major Problem	19.6%	11.7%	23.9%	36.1%	27.2%	35.5%	30.1%	35.7%	11.7%	3.3%	4.8%	8.5%	13.7%	8.0%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4m Absence of City communications in other languages</u>														
Not a Problem	24.4%	27.6%	27.2%	31.2%	31.0%	25.0%	32.9%	44.6%	62.7%	50.0%	55.2%	62.3%	48.7%	59.6%
Minor Problem	26.7%	37.9%	34.6%	28.6%	26.8%	29.8%	25.0%	32.4%	24.0%	32.3%	19.4%	19.7%	30.8%	24.6%
Moderate Problem	35.6%	24.1%	24.7%	26.0%	28.2%	21.4%	30.3%	16.2%	9.3%	11.3%	19.4%	13.1%	17.9%	3.5%
Major Problem	13.3%	10.3%	13.6%	14.3%	14.1%	23.8%	11.8%	6.8%	4.0%	6.5%	6.0%	4.9%	2.6%	12.3%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4n Unwanted local businesses</u>														
Not a Problem	28.2%	28.1%	30.6%	16.9%	25.7%	29.9%	25.3%	22.6%	33.3%	31.7%	41.0%	39.5%	32.6%	30.8%
Minor Problem	37.6%	41.6%	44.7%	33.7%	37.8%	21.8%	30.1%	36.9%	40.5%	43.9%	35.9%	37.0%	51.7%	37.2%
Moderate Problem	21.2%	18.0%	17.6%	25.8%	24.3%	24.1%	27.7%	26.2%	19.0%	18.3%	16.7%	21.0%	11.2%	26.9%
Major Problem	12.9%	12.4%	7.1%	23.6%	12.2%	24.1%	16.9%	14.3%	7.1%	6.1%	6.4%	2.5%	4.5%	5.1%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4o Toxic waste or other environmental hazards</u>														
Not a Problem	30.7%	22.2%	27.5%	19.2%	14.9%	34.5%	23.2%	17.6%	25.8%	25.4%	31.9%	25.9%	26.7%	27.7%
Minor Problem	25.0%	40.3%	33.8%	33.3%	25.4%	25.0%	36.2%	24.3%	40.9%	40.8%	29.0%	43.1%	36.0%	40.0%
Moderate Problem	31.8%	26.4%	17.5%	26.9%	40.3%	13.1%	24.6%	40.5%	27.3%	29.6%	30.4%	22.4%	29.3%	18.5%
Major Problem	12.5%	11.1%	21.3%	20.5%	19.4%	27.4%	15.9%	17.6%	6.1%	4.2%	8.7%	8.6%	8.0%	13.8%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q4p Other</u>														
Not a Problem	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	8.3%	10.0%	0.0%	0.0%	4.3%	0.0%
Minor Problem	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	14.3%	0.0%	6.7%
Moderate Problem	0.0%	0.0%	16.7%	8.3%	22.2%	0.0%	12.5%	22.2%	16.7%	10.0%	20.0%	28.6%	17.4%	13.3%
Major Problem	100.0%	100.0%	83.3%	83.3%	66.7%	100.0%	87.5%	77.8%	75.0%	80.0%	60.0%	57.1%	78.3%	80.0%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q5a In your neighborhood during day</u>														
Very Safe	23.5%	23.8%	28.6%	26.7%	21.4%	28.0%	23.5%	14.9%	41.4%	42.9%	49.0%	50.0%	51.3%	46.5%
Safe	52.0%	49.5%	44.9%	40.0%	60.2%	44.0%	46.9%	53.5%	48.5%	35.7%	40.6%	44.0%	40.0%	45.5%
Neither	16.7%	15.8%	16.3%	16.2%	16.3%	17.0%	17.3%	17.8%	8.1%	13.3%	10.4%	5.0%	5.2%	6.1%
Unsafe	4.9%	8.9%	8.2%	14.3%	1.0%	4.0%	8.2%	8.9%	2.0%	5.1%	0.0%	1.0%	3.5%	2.0%
Very Unsafe	2.9%	2.0%	2.0%	2.9%	1.0%	7.0%	4.1%	5.0%	0.0%	3.1%	0.0%	0.0%	0.0%	0.0%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q5b In your neighborhood after dark</u>														
Very Safe	9.8%	7.8%	13.4%	13.5%	7.3%	10.2%	12.2%	5.2%	14.4%	15.3%	17.5%	23.2%	27.4%	18.4%
Safe	39.2%	34.3%	39.2%	38.5%	43.8%	37.8%	34.7%	34.0%	54.6%	34.7%	48.5%	56.6%	40.2%	41.8%
Neither	27.5%	20.6%	25.8%	17.3%	22.9%	13.3%	23.5%	25.8%	19.6%	22.4%	18.6%	14.1%	17.9%	20.4%
Unsafe	14.7%	25.5%	14.4%	15.4%	17.7%	24.5%	17.3%	17.5%	11.3%	14.3%	15.5%	5.1%	12.0%	15.3%
Very Unsafe	8.8%	11.8%	7.2%	15.4%	8.3%	14.3%	12.2%	17.5%	0.0%	13.3%	0.0%	1.0%	2.6%	4.1%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q5c In Dallas's downtown area during the day</u>														
Very Safe	13.1%	18.2%	17.3%	21.7%	13.8%	15.1%	16.7%	8.8%	14.0%	21.1%	13.3%	17.1%	23.1%	24.0%
Safe	53.6%	58.0%	54.7%	52.2%	60.0%	54.8%	53.8%	53.8%	63.4%	60.0%	54.4%	62.2%	50.0%	52.1%
Neither	22.6%	15.9%	18.7%	14.1%	21.3%	11.0%	20.5%	25.0%	20.4%	14.4%	22.2%	19.5%	18.5%	16.7%
Unsafe	9.5%	6.8%	8.0%	8.7%	3.8%	11.0%	5.1%	8.8%	2.2%	2.2%	8.9%	1.2%	7.4%	6.3%
Very Unsafe	1.2%	1.1%	1.3%	3.3%	1.3%	8.2%	3.8%	3.8%	0.0%	2.2%	1.1%	0.0%	0.9%	1.0%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q5d In Dallas's downtown area after dark</u>														
Very Safe	2.6%	7.1%	3.0%	7.2%	5.8%	4.9%	8.3%	1.2%	1.1%	3.6%	0.0%	1.4%	2.0%	3.5%
Safe	26.9%	23.5%	19.4%	30.1%	15.9%	19.7%	20.8%	21.0%	16.9%	20.5%	13.8%	17.6%	23.2%	16.3%
Neither	26.9%	20.0%	32.8%	26.5%	34.8%	26.2%	34.7%	30.9%	29.2%	26.5%	26.4%	45.9%	26.3%	25.6%
Unsafe	28.2%	37.6%	25.4%	25.3%	34.8%	27.9%	23.6%	29.6%	42.7%	36.1%	46.0%	27.0%	36.4%	39.5%
Very Unsafe	15.4%	11.8%	19.4%	10.8%	8.7%	21.3%	12.5%	17.3%	10.1%	13.3%	13.8%	8.1%	12.1%	15.1%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q5e In Dallas's parks during the day</u>														
Very Safe	13.3%	18.9%	9.8%	15.8%	7.2%	20.7%	14.8%	7.9%	9.9%	21.3%	18.4%	21.4%	20.0%	22.8%
Safe	55.6%	54.4%	57.3%	46.3%	51.8%	46.0%	52.3%	42.7%	62.6%	55.1%	51.7%	50.0%	46.4%	54.3%
Neither	21.1%	16.7%	25.6%	27.4%	31.3%	20.7%	22.7%	29.2%	22.0%	15.7%	25.3%	19.0%	24.5%	18.5%
Unsafe	8.9%	5.6%	3.7%	6.3%	6.0%	9.2%	8.0%	15.7%	5.5%	5.6%	2.3%	8.3%	5.5%	4.3%
Very Unsafe	1.1%	4.4%	3.7%	4.2%	3.6%	3.4%	2.3%	4.5%	0.0%	2.2%	2.3%	1.2%	3.6%	0.0%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q5f In Dallas's parks after dark</u>														
Very Safe	0.0%	1.3%	4.3%	6.5%	0.0%	0.0%	7.5%	2.4%	0.0%	3.7%	0.0%	1.5%	0.0%	1.2%
Safe	16.9%	16.3%	11.4%	16.1%	6.9%	5.7%	6.3%	7.1%	10.6%	13.4%	9.2%	16.2%	8.2%	11.0%
Neither	24.7%	26.3%	24.3%	16.1%	26.4%	31.4%	27.5%	21.4%	27.1%	20.7%	27.6%	32.4%	24.5%	23.2%
Unsafe	39.0%	32.5%	37.1%	36.6%	41.7%	40.0%	36.3%	45.2%	45.9%	40.2%	43.4%	29.4%	50.0%	42.7%
Very Unsafe	19.5%	23.8%	22.9%	24.7%	25.0%	22.9%	22.5%	23.8%	16.5%	22.0%	19.7%	20.6%	17.3%	22.0%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q5g From violent crime (rape, assault, robbery)</u>														
Very Safe	4.4%	5.5%	3.3%	6.1%	4.5%	4.3%	2.2%	3.1%	1.0%	10.5%	2.1%	11.8%	4.5%	2.1%
Safe	25.3%	22.0%	22.0%	14.3%	12.5%	23.9%	13.3%	13.4%	21.9%	27.4%	33.7%	31.2%	31.8%	30.2%
Neither	31.9%	31.9%	31.9%	33.7%	28.4%	28.3%	27.8%	19.6%	42.7%	27.4%	32.6%	33.3%	33.6%	37.5%
Unsafe	25.3%	27.5%	27.5%	26.5%	38.6%	25.0%	36.7%	41.2%	26.0%	20.0%	25.3%	17.2%	25.5%	22.9%
Very Unsafe	13.2%	13.2%	15.4%	19.4%	15.9%	18.5%	20.0%	22.7%	8.3%	14.7%	6.3%	6.5%	4.5%	7.3%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q5h From property crime (burglary, theft)</u>														
Very Safe	1.1%	3.2%	2.2%	6.9%	5.4%	2.2%	3.2%	2.1%	0.0%	3.1%	2.1%	4.2%	2.6%	3.1%
Safe	23.2%	20.0%	17.4%	11.9%	14.0%	20.4%	13.8%	11.3%	9.3%	21.6%	15.6%	25.3%	20.2%	16.7%
Neither	31.6%	31.6%	30.4%	34.7%	22.6%	23.7%	27.7%	20.6%	29.9%	23.7%	36.5%	41.1%	33.3%	29.2%
Unsafe	30.5%	27.4%	30.4%	29.7%	41.9%	26.9%	33.0%	42.3%	49.5%	24.7%	32.3%	17.9%	30.7%	39.6%
Very Unsafe	13.7%	17.9%	19.6%	16.8%	16.1%	26.9%	22.3%	23.7%	11.3%	26.8%	13.5%	11.6%	13.2%	11.5%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q5i From fire</u>														
Very Safe	6.5%	18.7%	15.6%	15.1%	11.5%	9.0%	16.0%	7.4%	12.1%	18.6%	17.4%	21.1%	14.5%	17.0%
Safe	52.2%	39.6%	51.1%	45.2%	46.0%	42.7%	38.3%	50.5%	47.3%	46.4%	51.1%	42.1%	50.9%	52.1%
Neither	29.3%	27.5%	18.9%	29.0%	27.6%	29.2%	32.1%	26.3%	34.1%	27.8%	25.0%	32.6%	30.9%	24.5%
Unsafe	7.6%	9.9%	10.0%	8.6%	10.3%	9.0%	9.9%	7.4%	4.4%	4.1%	5.4%	4.2%	3.6%	5.3%
Very Unsafe	4.3%	4.4%	4.4%	2.2%	4.6%	10.1%	3.7%	8.4%	2.2%	3.1%	1.1%	0.0%	0.0%	1.1%

Q6. During the past twelve months, were you or anyone in your household the victim of any crime?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q6 Victim of crime in past 12 months</u>														
Yes	20.4%	20.6%	17.0%	16.0%	18.0%	21.0%	12.0%	19.4%	20.0%	15.0%	16.0%	11.0%	18.8%	16.0%
No	76.7%	76.5%	80.0%	78.3%	70.0%	76.0%	82.0%	73.8%	75.0%	80.0%	82.0%	86.0%	76.1%	74.0%
Not provided	2.9%	2.9%	3.0%	5.7%	12.0%	3.0%	6.0%	6.8%	5.0%	5.0%	2.0%	3.0%	5.1%	10.0%

Q6. If yes, was this crime (these crimes) reported to the police?

N=247	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q6- If yes, was it reported to police</u>														
Yes	90.5%	66.7%	82.4%	58.8%	66.7%	81.0%	75.0%	85.0%	85.0%	80.0%	62.5%	81.8%	59.1%	75.0%
No	9.5%	33.3%	17.6%	41.2%	33.3%	19.0%	25.0%	15.0%	15.0%	20.0%	37.5%	18.2%	40.9%	25.0%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7a Ambulance/emergency medical services</u>														
Excellent	48.8%	43.8%	35.9%	39.3%	36.7%	48.2%	27.8%	27.3%	21.4%	41.5%	40.0%	32.8%	32.4%	43.3%
Good	36.9%	48.3%	50.0%	40.4%	45.6%	28.9%	44.3%	42.9%	68.6%	53.8%	48.3%	50.0%	52.7%	50.0%
Fair	9.5%	6.7%	11.5%	19.1%	13.9%	14.5%	22.8%	20.8%	8.6%	4.6%	8.3%	17.2%	14.9%	6.7%
Poor	4.8%	1.1%	2.6%	1.1%	3.8%	8.4%	5.1%	9.1%	1.4%	0.0%	3.3%	0.0%	0.0%	0.0%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7b Arts and cultural programs</u>														
Excellent	24.7%	33.3%	29.3%	21.0%	26.8%	19.4%	22.1%	18.2%	30.7%	47.7%	35.6%	40.2%	32.7%	31.9%
Good	51.9%	48.7%	44.0%	44.4%	47.9%	61.1%	49.4%	51.9%	54.5%	43.0%	52.2%	51.7%	51.4%	47.9%
Fair	21.0%	12.8%	18.7%	27.2%	25.4%	9.7%	24.7%	23.4%	13.6%	7.0%	11.1%	6.9%	15.0%	18.1%
Poor	2.5%	5.1%	8.0%	7.4%	0.0%	9.7%	3.9%	6.5%	1.1%	2.3%	1.1%	1.1%	0.9%	2.1%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7c Code enforcement</u>														
Excellent	5.4%	9.1%	8.1%	10.5%	12.8%	7.1%	9.1%	3.3%	3.6%	8.3%	7.1%	10.7%	4.6%	7.9%
Good	40.9%	38.6%	33.7%	27.4%	24.4%	37.6%	30.7%	19.8%	37.3%	37.5%	40.0%	32.0%	31.0%	34.2%
Fair	34.4%	37.5%	37.2%	29.5%	36.0%	22.4%	33.0%	39.6%	42.2%	38.9%	45.7%	46.7%	50.6%	32.9%
Poor	19.4%	14.8%	20.9%	32.6%	26.7%	32.9%	27.3%	37.4%	16.9%	15.3%	7.1%	10.7%	13.8%	25.0%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7d Customer service provided by City employees</u>														
Excellent	6.6%	7.8%	11.6%	14.0%	10.6%	15.1%	10.0%	9.1%	2.3%	17.5%	10.1%	10.0%	5.6%	11.5%
Good	56.0%	45.6%	36.0%	39.8%	40.0%	34.9%	35.0%	40.9%	36.0%	38.8%	35.4%	43.8%	36.7%	32.1%
Fair	20.9%	34.4%	32.6%	36.6%	36.5%	27.9%	33.8%	34.1%	45.3%	31.3%	36.7%	41.3%	37.8%	37.2%
Poor	16.5%	12.2%	19.8%	9.7%	12.9%	22.1%	21.3%	15.9%	16.3%	12.5%	17.7%	5.0%	20.0%	19.2%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7e Drinking water</u>														
Excellent	9.3%	7.2%	12.2%	11.2%	12.1%	17.4%	5.7%	8.2%	10.3%	20.6%	10.4%	19.6%	18.9%	15.8%
Good	40.2%	38.1%	38.9%	32.7%	44.0%	31.5%	43.7%	30.9%	48.5%	47.4%	54.2%	50.5%	43.2%	37.9%
Fair	32.0%	32.0%	26.7%	36.7%	26.4%	27.2%	32.2%	37.1%	29.9%	26.8%	24.0%	17.5%	27.0%	30.5%
Poor	18.6%	22.7%	22.2%	19.4%	17.6%	23.9%	18.4%	23.7%	11.3%	5.2%	11.5%	12.4%	10.8%	15.8%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7f Fire services</u>														
Excellent	45.7%	43.4%	35.9%	35.6%	38.0%	45.3%	29.8%	23.1%	21.1%	40.0%	22.9%	37.2%	31.0%	43.7%
Good	37.0%	49.4%	51.3%	40.2%	54.4%	41.9%	54.8%	53.8%	68.4%	56.3%	62.9%	52.6%	57.1%	46.5%
Fair	16.0%	7.2%	11.5%	21.8%	7.6%	9.3%	13.1%	17.9%	10.5%	3.8%	11.4%	10.3%	11.9%	8.5%
Poor	1.2%	0.0%	1.3%	2.3%	0.0%	3.5%	2.4%	5.1%	0.0%	0.0%	2.9%	0.0%	0.0%	1.4%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7g Solid waste services</u>														
Excellent	22.2%	23.7%	27.7%	17.5%	22.6%	28.4%	20.4%	19.1%	18.2%	28.9%	19.4%	31.2%	18.9%	27.5%
Good	52.5%	53.6%	46.8%	55.3%	50.5%	50.5%	50.5%	46.8%	61.6%	48.5%	56.1%	49.5%	57.7%	50.5%
Fair	21.2%	20.6%	13.8%	21.4%	16.1%	11.6%	21.5%	23.4%	14.1%	20.6%	16.3%	15.1%	16.2%	18.7%
Poor	4.0%	2.1%	11.7%	5.8%	10.8%	9.5%	7.5%	10.6%	6.1%	2.1%	8.2%	4.3%	7.2%	3.3%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7h Land use, planning and zoning</u>														
Excellent	9.0%	8.5%	7.9%	11.9%	7.4%	10.7%	7.9%	6.6%	1.5%	10.3%	7.5%	9.2%	4.7%	8.3%
Good	50.0%	52.1%	42.9%	41.8%	47.1%	52.0%	38.1%	34.4%	45.6%	42.6%	50.7%	46.2%	51.2%	34.7%
Fair	37.2%	23.9%	34.9%	31.3%	33.8%	25.3%	33.3%	41.0%	42.6%	41.2%	29.9%	38.5%	30.2%	41.7%
Poor	3.8%	15.5%	14.3%	14.9%	11.8%	12.0%	20.6%	18.0%	10.3%	5.9%	11.9%	6.2%	14.0%	15.3%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7i Maintenance of infrastructure</u>														
Excellent	3.1%	6.2%	5.6%	8.3%	4.7%	5.3%	4.5%	0.0%	2.1%	4.1%	3.2%	4.3%	2.8%	3.1%
Good	37.1%	36.1%	28.9%	17.7%	21.2%	26.3%	20.5%	22.8%	15.6%	26.8%	30.5%	37.2%	14.0%	16.7%
Fair	20.6%	34.0%	31.1%	42.7%	34.1%	20.0%	38.6%	38.0%	38.5%	38.1%	29.5%	35.1%	43.9%	28.1%
Poor	39.2%	23.7%	34.4%	31.3%	40.0%	48.4%	36.4%	39.1%	43.8%	30.9%	36.8%	23.4%	39.3%	52.1%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7j The City's parks and recreation system</u>														
Excellent	15.8%	14.3%	12.3%	11.1%	9.0%	9.5%	8.1%	5.5%	4.3%	10.8%	6.4%	11.5%	3.9%	10.9%
Good	46.3%	60.2%	44.4%	43.3%	44.9%	57.1%	45.3%	35.2%	48.4%	48.4%	59.0%	44.8%	37.3%	55.4%
Fair	26.3%	20.4%	35.8%	40.0%	38.2%	26.2%	37.2%	40.7%	39.8%	38.7%	29.5%	37.9%	48.0%	28.3%
Poor	11.6%	5.1%	7.4%	5.6%	7.9%	7.1%	9.3%	18.7%	7.5%	2.2%	5.1%	5.7%	10.8%	5.4%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7k Police services</u>														
Excellent	27.3%	17.0%	18.7%	24.5%	11.0%	22.3%	14.1%	10.9%	9.7%	18.9%	15.1%	21.4%	14.2%	14.8%
Good	36.4%	53.0%	40.7%	44.9%	50.5%	45.7%	43.5%	47.8%	58.1%	56.7%	57.0%	58.3%	50.9%	52.3%
Fair	21.2%	21.0%	31.9%	20.4%	27.5%	19.1%	32.6%	28.3%	29.0%	20.0%	17.4%	13.1%	26.4%	26.1%
Poor	15.2%	9.0%	8.8%	10.2%	11.0%	12.8%	9.8%	13.0%	3.2%	4.4%	10.5%	7.1%	8.5%	6.8%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7l Public information services</u>														
Excellent	11.9%	13.1%	15.2%	15.1%	14.3%	11.6%	8.5%	14.0%	3.7%	15.4%	10.8%	12.0%	9.0%	13.2%
Good	52.4%	59.5%	50.6%	48.8%	46.4%	58.1%	47.6%	39.5%	55.6%	52.6%	46.2%	58.7%	41.6%	36.8%
Fair	22.6%	21.4%	24.1%	27.9%	29.8%	17.4%	32.9%	36.0%	32.1%	28.2%	38.5%	26.7%	40.4%	35.5%
Poor	13.1%	6.0%	10.1%	8.1%	9.5%	12.8%	11.0%	10.5%	8.6%	3.8%	4.6%	2.7%	9.0%	14.5%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7m Public library services</u>														
Excellent	34.6%	31.3%	26.5%	28.9%	23.8%	31.0%	31.0%	19.4%	9.6%	23.8%	18.4%	30.0%	18.1%	19.5%
Good	46.9%	53.0%	54.2%	51.1%	52.4%	54.8%	44.0%	52.7%	65.1%	56.0%	56.6%	55.0%	49.4%	49.4%
Fair	16.0%	13.3%	15.7%	17.8%	20.2%	8.3%	22.6%	23.7%	24.1%	16.7%	19.7%	12.5%	30.1%	22.1%
Poor	2.5%	2.4%	3.6%	2.2%	3.6%	6.0%	2.4%	4.3%	1.2%	3.6%	5.3%	2.5%	2.4%	9.1%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7n Sewer services</u>														
Excellent	12.0%	9.3%	15.0%	11.7%	12.5%	11.2%	5.8%	10.2%	6.5%	17.4%	8.0%	20.5%	10.0%	17.0%
Good	57.6%	64.0%	55.0%	47.9%	40.9%	55.1%	55.8%	43.2%	65.2%	59.3%	63.2%	56.8%	56.0%	53.4%
Fair	28.3%	22.1%	21.3%	27.7%	39.8%	23.6%	30.2%	38.6%	22.8%	19.8%	25.3%	20.5%	29.0%	27.3%
Poor	2.2%	4.7%	8.8%	12.8%	6.8%	10.1%	8.1%	8.0%	5.4%	3.5%	3.4%	2.3%	5.0%	2.3%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7o Storm drainage</u>														
Excellent	12.5%	14.3%	11.4%	16.3%	9.6%	10.0%	7.0%	8.1%	3.5%	15.9%	12.2%	19.6%	7.0%	11.5%
Good	54.5%	51.6%	59.5%	42.4%	48.2%	52.2%	47.7%	43.0%	63.5%	50.0%	51.2%	52.2%	52.0%	48.3%
Fair	25.0%	26.4%	19.0%	29.3%	32.5%	24.4%	33.7%	36.0%	28.2%	33.0%	28.0%	25.0%	37.0%	31.0%
Poor	8.0%	7.7%	10.1%	12.0%	9.6%	13.3%	11.6%	12.8%	4.7%	1.1%	8.5%	3.3%	4.0%	9.2%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below? (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7p Traffic signal timing</u>														
Excellent	11.7%	7.6%	9.7%	9.7%	14.1%	8.1%	4.6%	4.1%	1.0%	8.4%	6.5%	9.5%	8.2%	9.6%
Good	55.3%	51.1%	41.9%	41.9%	40.0%	50.0%	41.4%	36.1%	44.8%	46.3%	36.6%	36.8%	44.5%	37.2%
Fair	24.5%	28.3%	31.2%	33.3%	34.1%	26.7%	39.1%	39.2%	39.6%	27.4%	43.0%	38.9%	35.5%	31.9%
Poor	8.5%	13.0%	17.2%	15.1%	11.8%	15.1%	14.9%	20.6%	14.6%	17.9%	14.0%	14.7%	11.8%	21.3%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7a Ambulance/emergency medical services</u>														
Yes	22.6%	27.0%	12.8%	16.9%	13.9%	19.3%	22.8%	24.7%	8.6%	16.9%	15.0%	10.9%	16.2%	24.6%
No	77.4%	73.0%	87.2%	83.1%	86.1%	80.7%	77.2%	75.3%	91.4%	83.1%	85.0%	89.1%	83.8%	73.8%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7b Arts and cultural programs</u>														
Yes	24.7%	21.8%	28.0%	23.5%	19.7%	8.3%	18.2%	11.7%	34.1%	41.9%	45.6%	37.9%	33.6%	46.8%
No	75.3%	78.2%	72.0%	76.5%	80.3%	91.7%	81.8%	88.3%	65.9%	58.1%	54.4%	62.1%	66.4%	52.1%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7c Code enforcement</u>														
Yes	8.6%	9.1%	8.1%	15.8%	17.4%	8.2%	12.5%	17.6%	13.3%	8.3%	11.4%	8.0%	8.0%	22.4%
No	91.4%	90.9%	91.9%	84.2%	82.6%	91.8%	87.5%	81.3%	86.7%	90.3%	88.6%	89.3%	92.0%	76.3%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	1.4%	0.0%	2.7%	0.0%	1.3%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7d Customer service provided by City employees</u>														
Yes	18.7%	14.4%	19.8%	20.4%	18.8%	24.4%	17.5%	26.1%	24.4%	30.0%	34.2%	33.8%	28.9%	35.9%
No	81.3%	85.6%	80.2%	79.6%	81.2%	75.6%	82.5%	72.7%	74.4%	70.0%	65.8%	65.0%	71.1%	64.1%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	1.2%	0.0%	0.0%	1.3%	0.0%	0.0%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7e Drinking water</u>														
Yes	37.1%	32.0%	45.6%	33.7%	27.5%	31.5%	27.6%	29.9%	28.9%	37.1%	50.0%	40.2%	36.0%	41.1%
No	62.9%	68.0%	54.4%	66.3%	72.5%	68.5%	72.4%	69.1%	71.1%	62.9%	50.0%	59.8%	64.0%	58.9%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7f Fire services</u>														
Yes	9.9%	3.6%	5.1%	6.9%	8.9%	5.8%	10.6%	3.8%	5.3%	7.5%	1.4%	7.7%	9.5%	14.1%
No	90.1%	96.4%	94.9%	93.1%	91.1%	94.2%	89.4%	94.9%	94.7%	92.5%	98.6%	91.0%	90.5%	85.9%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7g Solid waste services</u>														
Yes	34.3%	29.9%	38.3%	31.1%	28.0%	26.3%	29.0%	31.9%	27.3%	43.3%	49.0%	43.0%	35.1%	41.8%
No	65.7%	70.1%	61.7%	68.9%	72.0%	73.7%	71.0%	68.1%	72.7%	56.7%	51.0%	55.9%	64.9%	58.2%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7h Land use, planning and zoning</u>														
Yes	3.8%	2.8%	9.5%	6.0%	8.8%	2.7%	4.8%	0.0%	4.4%	2.9%	11.9%	4.6%	10.5%	13.9%
No	96.2%	97.2%	90.5%	94.0%	91.2%	97.3%	95.2%	100.0%	95.6%	97.1%	88.1%	95.4%	89.5%	86.1%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7i Maintenance of infrastructure</u>														
Yes	12.4%	10.3%	26.7%	18.8%	15.3%	14.7%	12.5%	19.6%	18.8%	28.9%	32.6%	25.5%	27.1%	29.2%
No	87.6%	89.7%	73.3%	81.3%	84.7%	85.3%	87.5%	79.3%	81.3%	71.1%	67.4%	74.5%	72.9%	70.8%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7j The City's parks and recreation system</u>														
Yes	28.4%	14.3%	25.9%	25.6%	15.7%	19.0%	22.1%	19.8%	28.0%	31.2%	29.5%	35.6%	30.4%	40.2%
No	71.6%	85.7%	74.1%	74.4%	84.3%	81.0%	77.9%	79.1%	72.0%	68.8%	70.5%	64.4%	69.6%	59.8%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7k Police services</u>														
Yes	29.3%	15.0%	18.7%	9.2%	11.0%	18.1%	15.1%	18.5%	9.7%	15.6%	11.6%	14.3%	17.0%	18.2%
No	70.7%	85.0%	81.3%	90.8%	89.0%	81.9%	84.9%	80.4%	90.3%	84.4%	88.4%	85.7%	83.0%	81.8%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7l Public information services</u>														
Yes	9.5%	10.7%	12.7%	11.6%	14.3%	8.1%	19.3%	14.0%	12.3%	16.7%	12.3%	17.3%	13.5%	15.8%
No	90.5%	89.3%	87.3%	88.4%	85.7%	91.9%	80.7%	86.0%	87.7%	83.3%	87.7%	82.7%	86.5%	84.2%

Q7. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7m Public library services</u>														
Yes	28.4%	24.1%	36.1%	26.7%	25.0%	15.5%	24.7%	19.4%	20.5%	38.1%	36.4%	31.3%	28.6%	26.0%
No	71.6%	75.9%	63.9%	73.3%	75.0%	84.5%	75.3%	80.6%	79.5%	61.9%	63.6%	68.8%	71.4%	74.0%

Q7. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7n Sewer services</u>														
Yes	22.8%	12.8%	23.8%	24.5%	22.7%	13.3%	18.6%	20.5%	22.8%	34.9%	40.2%	33.0%	31.0%	33.0%
No	77.2%	87.2%	76.3%	75.5%	77.3%	86.7%	81.4%	78.4%	77.2%	65.1%	59.8%	67.0%	69.0%	67.0%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7o Storm drainage</u>														
Yes	12.5%	12.1%	12.7%	14.1%	12.0%	12.1%	11.6%	10.5%	16.5%	25.0%	28.0%	26.1%	21.0%	26.4%
No	87.5%	87.9%	87.3%	85.9%	88.0%	87.9%	88.4%	88.4%	83.5%	75.0%	72.0%	73.9%	79.0%	73.6%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q7. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q7p Traffic signal timing</u>														
Yes	14.9%	13.0%	26.9%	19.4%	14.1%	14.0%	12.6%	16.5%	20.8%	29.5%	36.6%	29.5%	26.4%	33.0%
No	85.1%	87.0%	73.1%	80.6%	85.9%	86.0%	87.4%	82.5%	79.2%	70.5%	63.4%	70.5%	73.6%	67.0%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q8. Which FOUR of the services listed above do you think should be the City's top priorities? (Sum of Top Four Choices)

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q8 Sum of Top Four Choices</u>														
Police services	57.3%	68.6%	44.0%	52.8%	51.0%	42.0%	53.0%	47.6%	62.0%	57.0%	61.0%	55.0%	71.8%	56.0%
Maintenance of infrastructure	43.7%	45.1%	47.0%	40.6%	45.0%	51.0%	39.0%	43.7%	65.0%	62.0%	59.0%	58.0%	58.1%	58.0%
Drinking water	35.0%	40.2%	34.0%	34.9%	41.0%	35.0%	32.0%	34.0%	34.0%	39.0%	22.0%	26.0%	32.5%	43.0%
Code enforcement	29.1%	28.4%	32.0%	34.0%	30.0%	34.0%	44.0%	43.7%	29.0%	10.0%	14.0%	29.0%	22.2%	22.0%
Fire services	29.1%	27.5%	18.0%	29.2%	20.0%	15.0%	17.0%	20.4%	30.0%	27.0%	32.0%	28.0%	31.6%	28.0%
Ambulance/emergency medical services	28.2%	32.4%	21.0%	38.7%	32.0%	25.0%	21.0%	29.1%	25.0%	25.0%	33.0%	28.0%	27.4%	27.0%
Customer service provided by City employees	18.4%	16.7%	18.0%	10.4%	17.0%	14.0%	16.0%	17.5%	17.0%	13.0%	8.0%	17.0%	16.2%	10.0%
Traffic signals timing	14.6%	19.6%	17.0%	16.0%	20.0%	18.0%	15.0%	18.4%	23.0%	23.0%	25.0%	21.0%	18.8%	17.0%
Solid waste services	11.7%	3.9%	16.0%	12.3%	9.0%	14.0%	9.0%	9.7%	17.0%	16.0%	16.0%	10.0%	10.3%	10.0%
The City's parks and recreation system	10.7%	10.8%	8.0%	11.3%	10.0%	14.0%	14.0%	19.4%	22.0%	15.0%	18.0%	23.0%	23.1%	26.0%
Sewer services	10.7%	12.7%	6.0%	11.3%	12.0%	10.0%	16.0%	11.7%	7.0%	12.0%	16.0%	9.0%	9.4%	10.0%
Land use, planning and zoning	10.7%	10.8%	16.0%	7.5%	9.0%	4.0%	14.0%	10.7%	12.0%	10.0%	11.0%	16.0%	19.7%	21.0%

Q8. Which FOUR of the services listed above do you think should be the City's top priorities? (Sum of Top Four Choices)

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q8 Sum of Top Four Choices (Cont.)</u>														
Public information services	8.7%	9.8%	10.0%	6.6%	9.0%	9.0%	5.0%	7.8%	2.0%	1.0%	4.0%	4.0%	9.4%	6.0%
Arts and cultural programs	7.8%	3.9%	8.0%	4.7%	3.0%	5.0%	4.0%	2.9%	10.0%	12.0%	7.0%	9.0%	7.7%	15.0%
Storm drainage	6.8%	5.9%	5.0%	7.5%	5.0%	8.0%	15.0%	9.7%	5.0%	10.0%	10.0%	7.0%	8.5%	7.0%
Public library services	4.9%	8.8%	10.0%	5.7%	5.0%	6.0%	7.0%	6.8%	14.0%	12.0%	8.0%	11.0%	8.5%	13.0%
None chosen	7.8%	2.9%	8.0%	13.2%	14.0%	13.0%	9.0%	11.7%	5.0%	5.0%	7.0%	8.0%	4.3%	5.0%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9a Crime prevention</u>														
Excellent	7.1%	8.3%	7.9%	10.2%	6.6%	11.1%	6.8%	2.0%	5.4%	5.3%	3.4%	8.0%	3.8%	7.1%
Good	50.0%	45.8%	33.7%	43.9%	34.1%	34.4%	36.4%	22.2%	35.5%	49.5%	36.0%	57.5%	47.1%	40.5%
Fair	24.5%	35.4%	34.8%	26.5%	42.9%	33.3%	42.0%	53.5%	47.3%	31.6%	50.6%	24.1%	41.3%	41.7%
Poor	18.4%	10.4%	23.6%	19.4%	16.5%	21.1%	14.8%	22.2%	11.8%	13.7%	10.1%	10.3%	7.7%	10.7%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9b Traffic enforcement</u>														
Excellent	12.2%	8.3%	14.0%	11.3%	6.5%	18.0%	8.3%	3.1%	5.4%	8.2%	4.5%	5.6%	5.8%	8.8%
Good	55.1%	58.3%	44.2%	44.3%	35.9%	41.6%	38.1%	38.5%	53.8%	46.4%	51.7%	54.4%	46.2%	39.6%
Fair	21.4%	22.9%	27.9%	34.0%	43.5%	23.6%	45.2%	43.8%	33.3%	28.9%	32.6%	31.1%	36.5%	44.0%
Poor	11.2%	10.4%	14.0%	10.3%	14.1%	16.9%	8.3%	14.6%	7.5%	16.5%	11.2%	8.9%	11.5%	7.7%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9c Police efforts to fight neighborhood crime</u>														
Excellent	9.2%	8.6%	14.6%	10.0%	8.6%	14.7%	16.3%	9.1%	9.8%	18.9%	12.8%	23.8%	15.0%	13.6%
Good	53.1%	49.5%	40.4%	42.0%	38.7%	42.1%	32.6%	27.3%	50.0%	41.1%	51.2%	45.2%	44.0%	43.2%
Fair	19.4%	25.8%	28.1%	25.0%	33.3%	22.1%	23.9%	34.3%	32.6%	26.3%	25.6%	23.8%	30.0%	35.8%
Poor	18.4%	16.1%	16.9%	23.0%	19.4%	21.1%	27.2%	29.3%	7.6%	13.7%	10.5%	7.1%	11.0%	7.4%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9d Police efforts to work with residents to solve local problems</u>														
Excellent	8.9%	9.1%	14.0%	15.1%	6.9%	15.4%	13.6%	10.0%	12.9%	29.9%	16.2%	25.7%	20.7%	16.4%
Good	47.8%	43.2%	39.5%	35.5%	37.9%	34.1%	21.6%	26.7%	44.7%	42.5%	45.6%	47.3%	47.8%	44.8%
Fair	21.1%	29.5%	24.4%	28.0%	31.0%	23.1%	34.1%	30.0%	28.2%	16.1%	22.1%	20.3%	19.6%	25.4%
Poor	22.2%	18.2%	22.1%	21.5%	24.1%	27.5%	30.7%	33.3%	14.1%	11.5%	16.2%	6.8%	12.0%	13.4%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9e Police efforts to effectively deal with problems that concern people in neighborhoods</u>														
Excellent	8.8%	9.1%	11.5%	14.6%	8.3%	14.8%	12.8%	11.4%	12.2%	26.2%	14.3%	23.2%	17.4%	14.1%
Good	48.4%	38.6%	35.6%	37.5%	35.7%	38.6%	22.1%	21.6%	46.3%	42.9%	47.1%	52.2%	45.3%	47.9%
Fair	24.2%	34.1%	28.7%	22.9%	32.1%	21.6%	39.5%	34.1%	26.8%	19.0%	22.9%	18.8%	24.4%	25.4%
Poor	18.7%	18.2%	24.1%	25.0%	23.8%	25.0%	25.6%	33.0%	14.6%	11.9%	15.7%	5.8%	12.8%	12.7%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9f Response time of police to emergencies</u>														
Excellent	12.8%	19.1%	15.4%	13.3%	11.2%	14.6%	16.5%	10.2%	5.9%	15.6%	18.0%	16.9%	13.6%	12.3%
Good	43.6%	39.3%	34.6%	33.7%	43.8%	34.8%	24.7%	33.0%	48.5%	35.1%	47.5%	58.5%	42.0%	46.2%
Fair	23.4%	25.8%	28.2%	35.7%	25.8%	21.3%	30.6%	28.4%	32.4%	29.9%	23.0%	12.3%	25.9%	26.2%
Poor	20.2%	15.7%	21.8%	17.3%	19.1%	29.2%	28.2%	28.4%	13.2%	19.5%	11.5%	12.3%	18.5%	15.4%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9g Response time of fire dept. to emergencies</u>														
Excellent	38.8%	38.4%	34.8%	20.5%	28.8%	37.3%	31.3%	24.1%	17.5%	42.6%	37.3%	28.8%	32.4%	35.1%
Good	38.8%	48.8%	34.8%	53.4%	50.0%	39.8%	47.5%	49.4%	61.4%	42.6%	43.1%	55.9%	49.3%	47.4%
Fair	15.3%	10.5%	25.8%	21.6%	18.8%	10.8%	17.5%	21.5%	15.8%	14.8%	13.7%	13.6%	16.9%	15.8%
Poor	7.1%	2.3%	4.5%	4.5%	2.5%	12.0%	3.8%	5.1%	5.3%	0.0%	5.9%	1.7%	1.4%	1.8%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9h Fire prevention and education</u>														
Excellent	11.0%	17.3%	21.4%	15.3%	10.8%	16.7%	20.5%	6.5%	9.5%	23.4%	18.4%	16.1%	8.2%	16.7%
Good	46.3%	54.7%	38.6%	42.4%	47.3%	47.2%	28.2%	36.4%	52.4%	51.6%	42.9%	51.8%	32.8%	38.9%
Fair	24.4%	22.7%	31.4%	30.6%	31.1%	19.4%	38.5%	31.2%	30.2%	21.9%	28.6%	25.0%	45.9%	35.2%
Poor	18.3%	5.3%	8.6%	11.8%	10.8%	16.7%	12.8%	26.0%	7.9%	3.1%	10.2%	7.1%	13.1%	9.3%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9i Municipal courts</u>														
Excellent	5.6%	12.3%	12.1%	14.1%	8.8%	17.2%	13.6%	4.1%	1.5%	6.8%	3.4%	8.5%	1.4%	5.5%
Good	55.6%	40.0%	27.6%	32.4%	45.6%	35.9%	25.8%	37.0%	36.4%	49.2%	42.4%	29.8%	42.3%	27.3%
Fair	27.8%	38.5%	43.1%	35.2%	33.8%	34.4%	34.8%	43.8%	43.9%	27.1%	40.7%	42.6%	36.6%	45.5%
Poor	11.1%	9.2%	17.2%	18.3%	11.8%	12.5%	25.8%	15.1%	18.2%	16.9%	13.6%	19.1%	19.7%	21.8%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9j Animal control</u>														
Excellent	7.0%	7.3%	6.2%	8.5%	10.6%	6.9%	7.2%	0.0%	3.9%	13.6%	6.3%	10.3%	3.8%	7.2%
Good	32.6%	39.0%	25.9%	21.3%	30.6%	32.2%	30.1%	15.4%	35.1%	43.9%	42.9%	53.4%	42.3%	29.0%
Fair	25.6%	30.5%	29.6%	36.2%	29.4%	21.8%	21.7%	33.0%	31.2%	34.8%	41.3%	22.4%	37.2%	37.7%
Poor	34.9%	23.2%	38.3%	34.0%	29.4%	39.1%	41.0%	51.6%	29.9%	7.6%	9.5%	13.8%	16.7%	26.1%

Q9. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14

Q9a Crime prevention

Yes	7.1%	6.3%	7.9%	8.2%	6.6%	4.4%	5.7%	7.1%	4.3%	7.4%	3.4%	5.7%	7.7%	8.3%
No	92.9%	93.8%	92.1%	91.8%	93.4%	95.6%	94.3%	92.9%	95.7%	92.6%	96.6%	94.3%	92.3%	91.7%

Q9. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14

Q9b Traffic enforcement

Yes	7.1%	6.3%	7.0%	10.3%	10.9%	5.6%	7.1%	3.1%	4.3%	11.3%	2.2%	11.1%	10.6%	12.1%
No	92.9%	93.8%	93.0%	89.7%	89.1%	94.4%	92.9%	96.9%	95.7%	88.7%	97.8%	88.9%	89.4%	87.9%

Q9. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9c Police efforts to fight neighborhood crime</u>														
Yes	10.2%	6.5%	9.0%	11.0%	8.6%	9.5%	5.4%	7.1%	9.8%	12.6%	7.0%	13.1%	13.0%	8.6%
No	89.8%	93.5%	91.0%	89.0%	91.4%	90.5%	94.6%	91.9%	90.2%	87.4%	93.0%	85.7%	87.0%	91.4%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	1.2%	0.0%	0.0%

Q9. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9d Police efforts to work with residents to solve local problems</u>														
Yes	5.6%	5.7%	10.5%	11.8%	10.3%	7.7%	8.0%	10.0%	9.4%	13.8%	8.8%	10.8%	13.0%	6.0%
No	94.4%	94.3%	89.5%	87.1%	89.7%	92.3%	92.0%	90.0%	90.6%	86.2%	91.2%	89.2%	87.0%	94.0%
Not provided	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q9. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14

Q9e Police efforts to effectively deal with problems that concern people in neighborhoods

Yes	8.8%	4.5%	11.5%	9.3%	11.9%	6.8%	7.0%	10.2%	11.0%	14.3%	7.1%	11.6%	9.3%	8.5%
No	91.2%	95.5%	88.5%	90.7%	88.1%	93.2%	93.0%	89.8%	89.0%	85.7%	92.9%	88.4%	90.7%	91.5%

Q9. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14

Q9f Response time of police to emergencies

Yes	11.7%	10.1%	14.1%	10.2%	11.2%	9.0%	7.1%	15.9%	10.3%	10.4%	11.5%	12.3%	6.2%	12.3%
No	88.3%	89.9%	85.9%	89.8%	88.8%	91.0%	92.9%	83.0%	89.7%	89.6%	88.5%	87.7%	92.6%	87.7%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%

Q9. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9g Response time of fire dept. to emergencies</u>														
Yes	7.1%	4.7%	4.5%	5.7%	7.5%	4.8%	5.0%	5.1%	1.8%	6.6%	5.9%	11.9%	7.0%	5.3%
No	92.9%	95.3%	95.5%	94.3%	92.5%	95.2%	95.0%	92.4%	98.2%	93.4%	94.1%	88.1%	93.0%	94.7%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q9. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9h Fire prevention and education</u>														
Yes	4.9%	5.3%	4.3%	5.9%	12.2%	1.4%	7.7%	1.3%	1.6%	6.3%	2.0%	7.1%	1.6%	5.6%
No	95.1%	94.7%	95.7%	94.1%	87.8%	98.6%	91.0%	98.7%	98.4%	93.8%	98.0%	92.9%	98.4%	94.4%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q9. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9i Municipal courts</u>														
Yes	6.9%	10.8%	15.5%	8.5%	10.3%	7.7%	15.2%	5.5%	3.0%	10.2%	8.5%	10.6%	7.0%	14.5%
No	93.1%	89.2%	84.5%	91.5%	89.7%	92.3%	84.8%	94.5%	97.0%	89.8%	91.5%	87.2%	93.0%	85.5%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%

Q9. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q9j Animal control</u>														
Yes	14.0%	6.1%	17.3%	10.6%	11.8%	8.0%	12.0%	14.3%	7.8%	6.1%	7.9%	13.8%	9.0%	14.5%
No	86.0%	93.9%	82.7%	89.4%	88.2%	92.0%	88.0%	85.7%	92.2%	93.9%	92.1%	86.2%	91.0%	85.5%

Q10. Which TWO of the public safety services listed do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q10 Sum of Top Two Choices</u>														
Crime prevention	40.8%	41.2%	49.0%	39.6%	46.0%	42.0%	36.0%	41.7%	56.0%	52.0%	57.0%	56.0%	50.4%	56.0%
Response time of police to emergencies	32.0%	25.5%	17.0%	21.7%	25.0%	26.0%	24.0%	17.5%	26.0%	33.0%	29.0%	28.0%	29.9%	29.0%
Animal control	27.2%	21.6%	28.0%	17.9%	16.0%	17.0%	21.0%	23.3%	10.0%	4.0%	5.0%	3.0%	8.5%	5.0%
Police efforts to fight crime neighborhood	20.4%	27.5%	25.0%	20.8%	20.0%	28.0%	22.0%	21.4%	26.0%	29.0%	20.0%	21.0%	28.2%	20.0%
Fire prevention and education	10.7%	8.8%	7.0%	4.7%	3.0%	7.0%	6.0%	2.9%	7.0%	5.0%	3.0%	3.0%	0.9%	7.0%
Traffic enforcement	9.7%	13.7%	9.0%	5.7%	13.0%	10.0%	9.0%	5.8%	8.0%	8.0%	9.0%	17.0%	15.4%	13.0%
Response time of fire dept. to emergencies	9.7%	5.9%	6.0%	10.4%	6.0%	12.0%	7.0%	5.8%	10.0%	11.0%	12.0%	10.0%	17.1%	10.0%
Police efforts to effectively deal with problems that concern people in neighborhoods	9.7%	18.6%	7.0%	19.8%	9.0%	7.0%	10.0%	20.4%	9.0%	6.0%	7.0%	7.0%	8.5%	10.0%
Police efforts to work with residents to solve local problems	9.7%	11.8%	19.0%	9.4%	17.0%	10.0%	15.0%	14.6%	11.0%	5.0%	8.0%	8.0%	9.4%	11.0%
Municipal courts	5.8%	2.9%	2.0%	1.9%	5.0%	5.0%	6.0%	4.9%	3.0%	8.0%	8.0%	8.0%	6.8%	2.0%
None chosen	8.7%	8.8%	11.0%	22.6%	18.0%	15.0%	19.0%	18.4%	17.0%	17.0%	19.0%	17.0%	12.0%	17.0%

Q11. STREETS AND INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11a Street repair</u>														
Excellent	4.9%	3.0%	4.1%	4.7%	4.0%	5.0%	2.1%	3.0%	1.0%	4.1%	5.1%	4.1%	1.8%	1.0%
Good	24.5%	33.0%	16.5%	17.0%	14.0%	20.0%	19.8%	20.0%	15.5%	22.4%	22.2%	26.8%	19.3%	14.3%
Fair	29.4%	38.0%	42.3%	34.0%	39.0%	28.0%	33.3%	25.0%	35.1%	39.8%	33.3%	48.5%	32.5%	33.7%
Poor	41.2%	26.0%	37.1%	44.3%	43.0%	47.0%	44.8%	52.0%	48.5%	33.7%	39.4%	20.6%	46.5%	51.0%

Q11. STREETS AND INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11b Street cleaning</u>														
Excellent	7.0%	6.2%	5.3%	4.8%	4.2%	6.1%	4.3%	3.1%	4.3%	6.1%	8.9%	10.5%	6.5%	3.3%
Good	33.0%	38.1%	28.7%	20.2%	26.3%	25.3%	18.3%	21.9%	31.2%	39.8%	33.3%	45.3%	35.2%	34.8%
Fair	35.0%	38.1%	33.0%	30.8%	37.9%	36.4%	40.9%	29.2%	37.6%	35.7%	31.1%	37.9%	38.9%	34.8%
Poor	25.0%	17.5%	33.0%	44.2%	31.6%	32.3%	36.6%	45.8%	26.9%	18.4%	26.7%	6.3%	19.4%	27.2%

Q11. STREETS AND INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11c Street lighting</u>														
Excellent	8.8%	14.1%	8.1%	6.7%	6.0%	7.1%	6.2%	3.0%	2.1%	7.1%	10.3%	5.1%	3.6%	5.2%
Good	31.4%	31.3%	33.3%	26.7%	25.0%	32.3%	26.8%	24.2%	30.9%	36.4%	34.0%	48.5%	32.4%	28.9%
Fair	41.2%	36.4%	39.4%	38.1%	42.0%	25.3%	38.1%	45.5%	49.5%	39.4%	32.0%	35.4%	45.9%	42.3%
Poor	18.6%	18.2%	19.2%	28.6%	27.0%	35.4%	28.9%	27.3%	17.5%	17.2%	23.7%	11.1%	18.0%	23.7%

Q11. STREETS AND INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11d Sidewalk maintenance</u>														
Excellent	8.9%	5.0%	8.6%	4.0%	4.3%	7.2%	1.1%	1.1%	2.1%	4.0%	5.6%	5.4%	0.0%	2.1%
Good	31.7%	28.0%	25.8%	25.7%	18.5%	25.8%	20.0%	18.1%	12.5%	30.3%	21.1%	31.2%	17.1%	18.6%
Fair	25.7%	39.0%	33.3%	33.7%	41.3%	24.7%	33.7%	36.2%	44.8%	32.3%	42.2%	40.9%	41.9%	36.1%
Poor	33.7%	28.0%	32.3%	36.6%	35.9%	42.3%	45.3%	44.7%	40.6%	33.3%	31.1%	22.6%	41.0%	43.3%

Q11. STREETS AND INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11e Alley maintenance</u>														
Excellent	6.2%	5.6%	5.1%	3.1%	4.4%	6.2%	2.6%	0.0%	2.2%	3.4%	6.3%	7.5%	0.0%	2.4%
Good	24.7%	25.6%	20.3%	15.3%	15.4%	18.5%	17.1%	13.3%	12.1%	26.1%	20.3%	23.8%	9.6%	12.9%
Fair	28.9%	43.3%	31.6%	35.7%	38.5%	28.4%	31.6%	34.9%	41.8%	35.2%	27.8%	31.3%	36.5%	30.6%
Poor	40.2%	25.6%	43.0%	45.9%	41.8%	46.9%	48.7%	51.8%	44.0%	35.2%	45.6%	37.5%	53.8%	54.1%

Q11. STREETS AND INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11f Maintenance of neighborhood streets</u>														
Excellent	8.9%	3.0%	5.1%	5.7%	6.1%	3.0%	2.1%	1.0%	4.1%	9.2%	9.1%	14.3%	4.4%	6.1%
Good	29.7%	29.0%	31.6%	24.5%	19.2%	22.0%	16.8%	18.8%	24.7%	31.6%	28.3%	39.8%	24.6%	25.5%
Fair	28.7%	39.0%	35.7%	34.0%	38.4%	32.0%	29.5%	34.7%	39.2%	28.6%	35.4%	26.5%	38.6%	42.9%
Poor	32.7%	29.0%	27.6%	35.8%	36.4%	43.0%	51.6%	45.5%	32.0%	30.6%	27.3%	19.4%	32.5%	25.5%

Q11. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11a Street repair</u>														
Yes	14.7%	10.0%	14.4%	12.3%	19.0%	14.0%	6.3%	15.0%	12.4%	18.4%	23.2%	17.5%	18.4%	21.4%
No	85.3%	90.0%	85.6%	87.7%	81.0%	86.0%	93.8%	84.0%	87.6%	81.6%	76.8%	82.5%	81.6%	78.6%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q11. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11b Street cleaning</u>														
Yes	7.0%	7.2%	11.7%	7.7%	8.4%	9.1%	3.2%	8.3%	5.4%	10.2%	14.4%	14.6%	14.8%	15.2%
No	93.0%	92.8%	88.3%	92.3%	91.6%	90.9%	96.8%	90.6%	94.6%	89.8%	85.6%	85.4%	85.2%	84.8%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q11. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11c Street lighting</u>														
Yes	13.7%	12.1%	16.2%	12.4%	18.0%	16.2%	10.3%	15.2%	10.3%	15.2%	18.6%	14.1%	17.1%	22.7%
No	86.3%	87.9%	83.8%	87.6%	82.0%	83.8%	89.7%	83.8%	89.7%	84.8%	81.4%	85.9%	82.9%	77.3%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q11. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11d Sidewalk maintenance</u>														
Yes	9.9%	12.0%	12.9%	17.8%	15.2%	16.5%	3.2%	9.6%	8.3%	12.1%	20.0%	16.1%	21.0%	22.7%
No	90.1%	88.0%	87.1%	82.2%	84.8%	83.5%	96.8%	89.4%	91.7%	87.9%	80.0%	83.9%	79.0%	77.3%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q11. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11e Alley maintenance</u>														
Yes	7.2%	4.4%	10.1%	12.2%	11.0%	8.6%	2.6%	8.4%	8.8%	13.6%	15.0%	17.5%	21.2%	15.3%
No	92.8%	95.6%	89.9%	86.7%	89.0%	91.4%	97.4%	91.6%	91.2%	86.4%	85.0%	82.5%	78.8%	84.7%
Not provided	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q11. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q11f Maintenance of neighborhood streets</u>														
Yes	11.9%	11.0%	14.3%	21.7%	17.2%	12.0%	5.3%	9.9%	13.4%	16.3%	21.2%	17.3%	18.4%	20.4%
No	88.1%	89.0%	85.7%	78.3%	82.8%	88.0%	94.7%	89.1%	86.6%	83.7%	78.8%	82.7%	81.6%	79.6%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q12. Which TWO of the street and infrastructure services do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q12 Sum of Top Two Choices</u>														
Street repair	50.5%	58.8%	61.0%	57.5%	55.0%	70.0%	53.0%	65.0%	82.0%	65.0%	73.0%	70.0%	75.2%	81.0%
Maintenance of neighborhood streets	35.0%	34.3%	28.0%	27.4%	30.0%	27.0%	28.0%	31.1%	31.0%	27.0%	26.0%	18.0%	32.5%	27.0%
Sidewalk maintenance	30.1%	30.4%	29.0%	17.9%	23.0%	22.0%	23.0%	20.4%	25.0%	22.0%	23.0%	34.0%	15.4%	24.0%
Street lighting	27.2%	27.5%	25.0%	30.2%	39.0%	31.0%	38.0%	35.9%	26.0%	39.0%	35.0%	40.0%	24.8%	31.0%
Alley maintenance	25.2%	21.6%	21.0%	13.2%	16.0%	10.0%	7.0%	16.5%	19.0%	15.0%	18.0%	13.0%	23.1%	8.0%
Street cleaning	11.7%	16.7%	13.0%	12.3%	11.0%	14.0%	18.0%	8.7%	3.0%	9.0%	9.0%	3.0%	10.3%	13.0%
None chosen	6.8%	3.9%	8.0%	18.9%	11.0%	11.0%	13.0%	9.7%	7.0%	8.0%	7.0%	9.0%	7.7%	7.0%

Q13. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13a Garbage collections</u>														
Excellent	33.3%	31.3%	34.3%	27.9%	22.2%	39.2%	27.6%	27.0%	26.0%	34.7%	37.5%	36.1%	31.9%	37.9%
Good	49.0%	53.5%	44.4%	53.8%	57.6%	41.2%	46.9%	49.0%	56.0%	51.0%	44.8%	51.5%	52.2%	47.4%
Fair	13.7%	15.2%	18.2%	11.5%	14.1%	12.4%	18.4%	18.0%	13.0%	12.2%	13.5%	11.3%	9.7%	11.6%
Poor	3.9%	0.0%	3.0%	6.7%	6.1%	7.2%	7.1%	6.0%	5.0%	2.0%	4.2%	1.0%	6.2%	3.2%

Q13. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13b Recycling</u>														
Excellent	33.3%	31.9%	39.4%	28.7%	27.5%	35.1%	28.7%	26.4%	29.9%	38.7%	29.8%	36.0%	29.1%	36.7%
Good	52.5%	53.8%	45.7%	51.1%	54.9%	43.6%	44.8%	47.1%	54.6%	48.4%	42.6%	48.3%	52.7%	38.9%
Fair	10.1%	9.9%	8.5%	12.8%	13.2%	12.8%	17.2%	18.4%	12.4%	9.7%	12.8%	10.1%	12.7%	18.9%
Poor	4.0%	4.4%	6.4%	7.4%	4.4%	8.5%	9.2%	8.0%	3.1%	3.2%	14.9%	5.6%	5.5%	5.6%

Q13. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13c Yard waste pickup</u>														
Excellent	32.0%	21.2%	23.3%	19.1%	19.8%	33.3%	18.2%	17.0%	22.3%	29.6%	21.8%	36.1%	25.0%	25.7%
Good	45.4%	49.4%	47.8%	47.9%	54.9%	46.7%	47.7%	37.5%	48.9%	43.2%	56.4%	38.6%	46.2%	44.3%
Fair	19.6%	23.5%	21.1%	23.4%	18.7%	12.2%	19.3%	31.8%	18.1%	23.5%	14.1%	20.5%	24.0%	21.4%
Poor	3.1%	5.9%	7.8%	9.6%	6.6%	7.8%	14.8%	13.6%	10.6%	3.7%	7.7%	4.8%	4.8%	8.6%

Q13. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13d Bulk trash pickup</u>														
Excellent	30.9%	18.4%	26.6%	19.8%	16.8%	33.7%	18.3%	17.0%	25.0%	31.1%	27.6%	34.1%	23.6%	24.3%
Good	47.4%	54.0%	44.7%	47.9%	50.5%	43.8%	40.9%	42.6%	46.0%	44.4%	54.0%	40.7%	47.2%	45.9%
Fair	16.5%	23.0%	20.2%	18.8%	24.2%	12.4%	26.9%	24.5%	20.0%	18.9%	10.3%	19.8%	26.4%	20.3%
Poor	5.2%	4.6%	8.5%	13.5%	8.4%	10.1%	14.0%	16.0%	9.0%	5.6%	8.0%	5.5%	2.8%	9.5%

Q13. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13e Household hazardous waste disposal</u>														
Excellent	27.1%	20.6%	17.2%	15.4%	14.9%	32.0%	16.4%	11.8%	9.8%	20.6%	11.3%	16.7%	17.2%	14.0%
Good	44.3%	54.4%	37.5%	44.6%	53.7%	33.3%	50.8%	43.1%	44.3%	46.0%	41.5%	35.4%	27.6%	25.6%
Fair	18.6%	16.2%	26.6%	21.5%	22.4%	20.0%	19.7%	29.4%	29.5%	25.4%	34.0%	29.2%	27.6%	20.9%
Poor	10.0%	8.8%	18.8%	18.5%	9.0%	14.7%	13.1%	15.7%	16.4%	7.9%	13.2%	18.8%	27.6%	39.5%

Q13. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13a Garbage collections</u>														
Yes	44.1%	41.4%	43.4%	37.5%	38.4%	44.3%	34.7%	38.0%	32.0%	42.9%	44.8%	45.4%	36.3%	36.8%
No	55.9%	57.6%	56.6%	62.5%	61.6%	55.7%	64.3%	62.0%	68.0%	57.1%	55.2%	54.6%	63.7%	63.2%
Not provided	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q13. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13b Recycling</u>														
Yes	36.4%	31.9%	36.2%	34.0%	33.0%	34.0%	26.4%	29.9%	29.9%	39.8%	41.5%	43.8%	35.5%	36.7%
No	63.6%	68.1%	63.8%	66.0%	67.0%	66.0%	73.6%	70.1%	70.1%	60.2%	58.5%	56.2%	64.5%	63.3%

Q13. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13c Yard waste pickup</u>														
Yes	23.7%	17.6%	28.9%	28.7%	29.7%	26.7%	21.6%	22.7%	22.3%	27.2%	29.5%	36.1%	30.8%	25.4%
No	76.3%	82.4%	71.1%	71.3%	70.3%	73.3%	78.4%	76.1%	77.7%	72.8%	70.5%	63.9%	69.2%	73.2%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%

Q13. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13d Bulk trash pickup</u>														
Yes	27.8%	18.4%	35.1%	27.1%	26.3%	21.3%	17.2%	25.5%	28.0%	38.9%	36.8%	41.8%	34.0%	28.4%
No	72.2%	81.6%	64.9%	72.9%	73.7%	78.7%	82.8%	74.5%	72.0%	61.1%	63.2%	58.2%	66.0%	71.6%

Q13. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q13e Household hazardous waste disposal</u>														
Yes	7.1%	7.4%	18.8%	16.9%	16.4%	6.7%	11.5%	7.7%	14.8%	35.9%	28.3%	29.2%	15.5%	30.2%
No	92.9%	92.6%	81.3%	83.1%	83.6%	93.3%	88.5%	92.3%	85.2%	62.5%	71.7%	70.8%	84.5%	69.8%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%

Q14. Which TWO of the solid waste services do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q14 Sum of Top Two Choices</u>														
Garbage collections	52.4%	45.1%	38.0%	46.2%	50.0%	45.0%	47.0%	46.6%	65.0%	55.0%	57.0%	63.0%	65.8%	62.0%
Recycling	41.7%	37.3%	29.0%	24.5%	21.0%	30.0%	30.0%	21.4%	47.0%	37.0%	47.0%	44.0%	49.6%	56.0%
Bulk trash pickup	23.3%	23.5%	33.0%	36.8%	33.0%	23.0%	43.0%	37.9%	30.0%	32.0%	16.0%	33.0%	29.1%	31.0%
Yard waste pickup	20.4%	25.5%	20.0%	20.8%	28.0%	17.0%	17.0%	22.3%	22.0%	15.0%	17.0%	8.0%	11.1%	8.0%
Household hazardous waste disposal	18.4%	26.5%	29.0%	23.6%	28.0%	15.0%	19.0%	23.3%	23.0%	21.0%	20.0%	15.0%	19.7%	23.0%
None chosen	19.4%	16.7%	21.0%	19.8%	18.0%	31.0%	17.0%	21.4%	6.0%	17.0%	18.0%	16.0%	12.0%	9.0%

Q15. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q15a Water pressure in your home</u>														
Excellent	29.0%	23.5%	33.7%	25.0%	16.3%	29.0%	21.6%	23.2%	30.0%	32.7%	29.6%	33.7%	32.7%	29.0%
Good	46.0%	52.9%	42.9%	44.2%	61.2%	49.0%	50.5%	47.5%	56.0%	54.1%	49.0%	46.9%	49.6%	56.0%
Fair	17.0%	13.7%	18.4%	23.1%	15.3%	17.0%	21.6%	23.2%	11.0%	9.2%	19.4%	15.3%	14.2%	11.0%
Poor	8.0%	9.8%	5.1%	7.7%	7.1%	5.0%	6.2%	6.1%	3.0%	4.1%	2.0%	4.1%	3.5%	4.0%

Q15. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q15b Taste of tap water in your home</u>														
Excellent	14.1%	6.1%	16.1%	10.2%	6.5%	9.9%	3.5%	8.5%	15.3%	20.2%	17.9%	19.4%	21.4%	18.4%
Good	31.5%	33.3%	31.2%	32.7%	45.2%	42.9%	40.0%	33.0%	53.1%	44.7%	37.9%	46.9%	42.0%	45.9%
Fair	30.4%	33.3%	26.9%	37.8%	23.7%	17.6%	35.3%	33.0%	22.4%	25.5%	30.5%	21.4%	23.2%	17.3%
Poor	23.9%	27.3%	25.8%	19.4%	24.7%	29.7%	21.2%	25.5%	9.2%	9.6%	13.7%	12.2%	13.4%	18.4%

Q15. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q15c Water conservation programs</u>														
Excellent	16.0%	8.9%	16.2%	12.3%	9.6%	13.2%	10.8%	4.4%	7.6%	13.8%	12.5%	16.9%	7.8%	8.6%
Good	50.6%	49.4%	41.2%	39.5%	53.4%	52.6%	45.9%	47.1%	41.8%	48.8%	48.6%	47.9%	40.3%	36.2%
Fair	27.2%	29.1%	30.9%	35.8%	32.9%	26.3%	31.1%	32.4%	43.0%	32.5%	26.4%	22.5%	37.7%	39.7%
Poor	6.2%	12.7%	11.8%	12.3%	4.1%	7.9%	12.2%	16.2%	7.6%	5.0%	12.5%	12.7%	14.3%	15.5%

Q15. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q15d Ease of understanding water/wastewater bills</u>														
Excellent	12.2%	12.4%	21.3%	13.9%	8.5%	17.6%	10.2%	9.4%	10.4%	18.5%	18.2%	17.0%	11.2%	14.5%
Good	54.4%	58.4%	44.9%	44.6%	50.0%	53.8%	47.7%	42.7%	59.4%	51.1%	52.3%	55.3%	49.5%	50.6%
Fair	18.9%	20.2%	22.5%	26.7%	30.9%	18.7%	29.5%	30.2%	24.0%	21.7%	22.7%	22.3%	31.8%	25.3%
Poor	14.4%	9.0%	11.2%	14.9%	10.6%	9.9%	12.5%	17.7%	6.3%	8.7%	6.8%	5.3%	7.5%	9.6%

Q15. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q15e Response to water/wastewater service issues</u>														
Excellent	8.1%	11.0%	19.0%	11.7%	14.3%	13.0%	13.7%	2.9%	11.5%	19.6%	17.3%	20.0%	14.0%	10.0%
Good	45.9%	54.8%	43.1%	40.3%	41.6%	57.1%	35.6%	41.2%	48.1%	53.6%	51.9%	37.8%	33.3%	42.0%
Fair	32.4%	21.9%	27.6%	37.7%	29.9%	18.2%	39.7%	32.4%	32.7%	21.4%	25.0%	24.4%	35.1%	36.0%
Poor	13.5%	12.3%	10.3%	10.4%	14.3%	11.7%	11.0%	23.5%	7.7%	5.4%	5.8%	17.8%	17.5%	12.0%

Q15. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q15a Water pressure in your home</u>														
Yes	32.0%	30.4%	29.6%	26.0%	26.5%	34.0%	21.6%	27.3%	18.0%	33.7%	37.8%	34.3%	25.7%	30.0%
No	68.0%	68.6%	70.4%	74.0%	73.5%	66.0%	78.4%	71.7%	82.0%	66.3%	62.2%	65.7%	74.3%	70.0%
Not provided	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q15. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q15b Taste of tap water in your home</u>														
Yes	34.8%	36.4%	31.2%	29.6%	25.8%	34.1%	25.9%	26.6%	19.4%	33.0%	40.0%	32.7%	28.6%	29.6%
No	65.2%	63.6%	68.8%	70.4%	74.2%	65.9%	74.1%	71.3%	80.6%	67.0%	60.0%	66.3%	71.4%	70.4%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%

Q15. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14

Q15c Water conservation programs

Yes	11.1%	10.1%	5.9%	9.9%	9.6%	2.6%	9.5%	7.4%	12.5%	22.5%	18.1%	18.3%	27.3%	19.0%
No	88.9%	89.9%	94.1%	90.1%	90.4%	97.4%	90.5%	92.6%	87.5%	77.5%	81.9%	81.7%	72.7%	81.0%

Q15. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14

Q15d Ease of understanding water/wastewater bills

Yes	22.2%	16.9%	24.7%	21.8%	20.2%	24.2%	18.2%	16.7%	15.6%	26.1%	36.4%	27.7%	26.2%	22.9%
No	77.8%	83.1%	75.3%	78.2%	79.8%	75.8%	81.8%	83.3%	84.4%	73.9%	63.6%	72.3%	73.8%	77.1%

Q15. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q15e Response to water/wastewater service issues</u>														
Yes	6.8%	6.8%	3.4%	14.3%	10.4%	9.1%	11.0%	7.4%	11.5%	10.7%	15.4%	17.8%	17.5%	16.0%
No	93.2%	91.9%	96.6%	85.7%	89.6%	90.9%	89.0%	92.6%	88.5%	89.3%	84.6%	82.2%	82.5%	84.0%
Not provided	0.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q16. Which TWO of the water and wastewater services do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q16 Sum of Top Two Choices</u>														
Taste of water in your home	53.4%	60.8%	62.0%	51.9%	56.0%	60.0%	57.0%	61.2%	69.0%	63.0%	53.0%	54.0%	65.0%	66.0%
Response to water/ wastewater service issues	27.2%	29.4%	21.0%	19.8%	38.0%	19.0%	30.0%	26.2%	28.0%	24.0%	26.0%	20.0%	21.4%	24.0%
Water conservation programs	25.2%	21.6%	27.0%	24.5%	22.0%	10.0%	13.0%	26.2%	44.0%	41.0%	42.0%	38.0%	38.5%	44.0%
Ease of understanding water/ wastewater bills	25.2%	15.7%	17.0%	26.4%	13.0%	14.0%	21.0%	16.5%	11.0%	10.0%	10.0%	13.0%	13.7%	4.0%
Water pressure in your home	25.2%	31.4%	26.0%	31.1%	36.0%	40.0%	35.0%	26.2%	29.0%	28.0%	35.0%	36.0%	35.9%	37.0%
None chosen	16.5%	12.7%	17.0%	17.0%	12.0%	24.0%	16.0%	18.4%	7.0%	11.0%	15.0%	16.0%	10.3%	8.0%

Q17. PUBLIC INFORMATION SERVICES. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17a Quality of City's website</u>														
Excellent	10.0%	14.3%	23.1%	20.0%	12.5%	26.3%	14.0%	12.3%	7.0%	14.9%	7.1%	14.0%	7.2%	8.2%
Good	67.5%	59.2%	44.2%	52.7%	58.3%	47.4%	50.0%	53.8%	46.5%	43.3%	48.2%	43.9%	47.0%	42.6%
Fair	15.0%	18.4%	15.4%	23.6%	22.9%	15.8%	28.0%	29.2%	40.8%	37.3%	37.5%	38.6%	37.3%	36.1%
Poor	7.5%	8.2%	17.3%	3.6%	6.3%	10.5%	8.0%	4.6%	5.6%	4.5%	7.1%	3.5%	8.4%	13.1%

Q17. PUBLIC INFORMATION SERVICES. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17b Quality of City's cable TV channel</u>														
Excellent	7.5%	10.4%	11.9%	14.3%	18.4%	17.4%	6.1%	9.6%	0.0%	12.5%	8.0%	5.9%	0.0%	4.0%
Good	67.5%	58.3%	59.5%	41.3%	42.9%	50.0%	49.0%	44.2%	39.3%	40.6%	36.0%	52.9%	32.3%	32.0%
Fair	22.5%	20.8%	16.7%	28.6%	28.6%	19.6%	34.7%	34.6%	46.4%	37.5%	44.0%	23.5%	48.4%	44.0%
Poor	2.5%	10.4%	11.9%	15.9%	10.2%	13.0%	10.2%	11.5%	14.3%	9.4%	12.0%	17.6%	19.4%	20.0%

Q17. PUBLIC INFORMATION SERVICES. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17c WRR 101.1 FM broadcast of City Council meetings</u>														
Excellent	17.9%	21.2%	24.0%	25.0%	18.9%	24.2%	16.2%	19.4%	13.9%	25.6%	10.7%	33.3%	25.7%	20.0%
Good	39.3%	60.6%	52.0%	36.1%	43.2%	39.4%	48.6%	47.2%	50.0%	53.5%	71.4%	37.5%	22.9%	54.3%
Fair	28.6%	12.1%	12.0%	33.3%	29.7%	27.3%	27.0%	25.0%	33.3%	20.9%	17.9%	25.0%	40.0%	17.1%
Poor	14.3%	6.1%	12.0%	5.6%	8.1%	9.1%	8.1%	8.3%	2.8%	0.0%	0.0%	4.2%	11.4%	8.6%

Q17. PUBLIC INFORMATION SERVICES. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17d 3-1-1 services</u>														
Excellent	17.5%	21.3%	21.2%	19.7%	16.4%	27.4%	17.6%	17.9%	6.8%	17.9%	16.9%	18.8%	9.8%	12.1%
Good	43.9%	47.5%	47.0%	46.5%	56.2%	43.5%	42.6%	44.9%	50.0%	50.7%	49.2%	50.0%	43.9%	44.8%
Fair	22.8%	18.0%	18.2%	32.4%	19.2%	19.4%	29.4%	25.6%	33.8%	26.9%	23.7%	27.1%	37.8%	34.5%
Poor	15.8%	13.1%	13.6%	1.4%	8.2%	9.7%	10.3%	11.5%	9.5%	4.5%	10.2%	4.2%	8.5%	8.6%

Q17. PUBLIC INFORMATION SERVICES. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17e Availability of information about City programs/services</u>														
Excellent	11.0%	10.8%	13.0%	13.4%	8.2%	15.3%	6.8%	9.5%	8.3%	15.2%	8.3%	10.6%	2.5%	2.7%
Good	39.0%	50.0%	33.3%	43.9%	38.4%	44.4%	40.5%	41.9%	31.9%	40.9%	43.3%	45.5%	31.6%	47.9%
Fair	26.8%	28.4%	30.4%	28.0%	41.1%	27.8%	31.1%	31.1%	43.1%	40.9%	33.3%	33.3%	54.4%	32.9%
Poor	23.2%	10.8%	23.2%	14.6%	12.3%	12.5%	21.6%	17.6%	16.7%	3.0%	15.0%	10.6%	11.4%	16.4%

Q17. PUBLIC INFORMATION SERVICES. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17f Level of public involvement in decision making</u>														
Excellent	4.2%	5.9%	1.6%	6.0%	4.6%	7.0%	4.3%	1.5%	1.6%	8.8%	0.0%	4.1%	0.0%	1.7%
Good	34.7%	26.5%	24.2%	26.9%	27.7%	26.8%	31.9%	27.9%	19.0%	19.1%	23.1%	18.4%	18.6%	22.4%
Fair	23.6%	36.8%	37.1%	41.8%	44.6%	40.8%	34.8%	41.2%	44.4%	58.8%	40.4%	44.9%	48.6%	29.3%
Poor	37.5%	30.9%	37.1%	25.4%	23.1%	25.4%	29.0%	29.4%	34.9%	13.2%	36.5%	32.7%	32.9%	46.6%

Q17. PUBLIC INFORMATION SERVICES. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17g Usefulness of City utility bill inserts</u>														
Excellent	12.9%	13.2%	13.5%	12.1%	12.8%	16.9%	9.6%	6.1%	5.6%	12.7%	9.2%	8.8%	4.7%	1.6%
Good	56.5%	52.6%	50.0%	50.5%	47.7%	52.1%	44.6%	42.7%	31.1%	36.6%	30.8%	29.4%	29.4%	32.8%
Fair	20.0%	26.3%	29.7%	25.3%	25.6%	18.3%	37.3%	35.4%	38.9%	33.8%	41.5%	30.9%	35.3%	34.4%
Poor	10.6%	7.9%	6.8%	12.1%	14.0%	12.7%	8.4%	15.9%	24.4%	16.9%	18.5%	30.9%	30.6%	31.1%

Q17. PUBLIC INFORMATION SERVICES. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17h Townhall meetings</u>														
Excellent	11.1%	2.9%	3.3%	9.8%	4.3%	13.2%	10.9%	8.9%	2.4%	7.7%	2.7%	3.2%	0.0%	2.4%
Good	48.1%	41.2%	40.0%	34.4%	46.8%	42.1%	47.8%	26.8%	31.0%	42.3%	37.8%	41.9%	34.0%	22.0%
Fair	29.6%	35.3%	40.0%	44.3%	36.2%	18.4%	28.3%	51.8%	52.4%	36.5%	40.5%	38.7%	42.0%	46.3%
Poor	11.1%	20.6%	16.7%	11.5%	12.8%	26.3%	13.0%	12.5%	14.3%	13.5%	18.9%	16.1%	24.0%	29.3%

Q17. PUBLIC INFORMATION SERVICES. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17i City's social media services</u>														
Excellent	7.1%	15.2%	13.6%	17.9%	6.3%	25.0%	10.7%	8.3%	9.1%	20.8%	18.8%	15.4%	4.3%	5.3%
Good	71.4%	54.5%	50.0%	38.5%	53.1%	45.8%	42.9%	38.9%	31.8%	41.7%	25.0%	30.8%	21.7%	26.3%
Fair	14.3%	15.2%	27.3%	35.9%	31.3%	16.7%	25.0%	47.2%	36.4%	29.2%	50.0%	23.1%	56.5%	42.1%
Poor	7.1%	15.2%	9.1%	7.7%	9.4%	12.5%	21.4%	5.6%	22.7%	8.3%	6.3%	30.8%	17.4%	26.3%

Q17. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17a Quality of City's website</u>														
Yes	40.0%	18.4%	32.7%	29.1%	12.5%	34.2%	22.0%	36.9%	19.7%	40.3%	41.1%	42.1%	32.5%	37.7%
No	60.0%	81.6%	67.3%	70.9%	87.5%	65.8%	78.0%	61.5%	80.3%	59.7%	57.1%	57.9%	67.5%	62.3%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%	1.8%	0.0%	0.0%	0.0%

Q17. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17b Quality of City's cable TV channel</u>														
Yes	20.0%	14.6%	40.5%	28.6%	16.3%	15.2%	12.2%	7.7%	14.3%	18.8%	16.0%	17.6%	12.9%	24.0%
No	80.0%	85.4%	59.5%	71.4%	83.7%	84.8%	87.8%	92.3%	85.7%	81.3%	84.0%	76.5%	87.1%	76.0%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%

Q17. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17c WRR 101.1 FM broadcast of City Council meetings</u>														
Yes	21.4%	12.1%	28.0%	19.4%	8.1%	21.2%	10.8%	5.6%	5.6%	25.6%	28.6%	25.0%	20.0%	22.9%
No	78.6%	87.9%	72.0%	80.6%	91.9%	78.8%	89.2%	94.4%	94.4%	74.4%	71.4%	75.0%	80.0%	77.1%

Q17. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17d 3-1-1 services</u>														
Yes	36.8%	26.2%	43.9%	32.4%	16.4%	32.3%	25.0%	24.4%	23.0%	35.8%	33.9%	36.7%	25.6%	32.8%
No	63.2%	72.1%	56.1%	67.6%	83.6%	67.7%	75.0%	74.4%	77.0%	64.2%	66.1%	61.2%	74.4%	67.2%
Not provided	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%

Q17. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17e Availability of information about City programs/services</u>														
Yes	7.3%	6.8%	21.7%	14.6%	6.8%	12.5%	4.1%	9.5%	2.8%	10.6%	15.0%	19.7%	19.0%	19.2%
No	92.7%	93.2%	78.3%	85.4%	93.2%	87.5%	95.9%	89.2%	97.2%	89.4%	85.0%	80.3%	81.0%	80.8%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q17. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17f Level of public involvement in decision making</u>														
Yes	6.9%	1.5%	9.7%	6.0%	7.7%	2.8%	10.1%	2.9%	0.0%	5.9%	5.8%	8.2%	11.4%	12.3%
No	93.1%	98.5%	90.3%	94.0%	92.3%	97.2%	89.9%	97.1%	100.0%	94.1%	94.2%	91.8%	88.6%	87.7%

Q17. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17g Usefulness of City utility bill inserts</u>														
Yes	18.8%	11.8%	21.6%	22.0%	17.4%	19.7%	9.6%	8.5%	10.0%	19.7%	21.5%	20.6%	20.0%	23.0%
No	81.2%	88.2%	78.4%	78.0%	82.6%	78.9%	90.4%	90.2%	90.0%	80.3%	78.5%	79.4%	80.0%	77.0%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q17. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q17h Townhall meetings</u>														
Yes	14.8%	2.9%	10.0%	6.6%	10.6%	7.9%	6.5%	1.8%	2.4%	9.6%	8.1%	16.1%	8.0%	7.3%
No	85.2%	97.1%	90.0%	93.4%	89.4%	92.1%	93.5%	98.2%	97.6%	90.4%	91.9%	83.9%	92.0%	92.7%

Q17. Have you used this service during the past year?

N=1431

Council District

	01	02	03	04	05	06	07	08	09	10	11	12	13	14
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Q17i City's social media services

Yes	21.4%	0.0%	22.7%	20.5%	3.1%	12.5%	7.1%	8.3%	4.5%	12.5%	6.3%	7.7%	8.7%	5.3%
No	78.6%	100.0%	77.3%	79.5%	96.9%	83.3%	92.9%	91.7%	95.5%	87.5%	93.8%	92.3%	91.3%	94.7%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q18. Which TWO of the public information services do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q18 Sum of Top Two Choices</u>														
Availability of information about City programs/services	38.8%	26.5%	29.0%	17.9%	29.0%	25.0%	30.0%	30.1%	38.0%	18.0%	34.0%	32.0%	33.3%	29.0%
Level of public involvement in decision making	38.8%	32.4%	28.0%	20.8%	34.0%	28.0%	35.0%	24.3%	33.0%	28.0%	28.0%	31.0%	30.8%	30.0%
3-1-1 services	20.4%	18.6%	26.0%	31.1%	29.0%	16.0%	22.0%	29.1%	48.0%	33.0%	29.0%	20.0%	34.2%	40.0%
Quality of City's website	12.6%	22.5%	13.0%	12.3%	7.0%	10.0%	9.0%	16.5%	23.0%	25.0%	26.0%	25.0%	32.5%	31.0%
Usefulness of City bill inserts	11.7%	9.8%	16.0%	17.0%	17.0%	13.0%	8.0%	9.7%	3.0%	12.0%	6.0%	7.0%	6.0%	4.0%
Quality of City's Cable TV channel	4.9%	19.6%	8.0%	12.3%	10.0%	10.0%	8.0%	8.7%	5.0%	3.0%	5.0%	3.0%	2.6%	4.0%
Townhall meetings	4.9%	11.8%	5.0%	8.5%	11.0%	13.0%	6.0%	12.6%	10.0%	12.0%	12.0%	10.0%	12.8%	15.0%
City's social media services	1.9%	2.0%	6.0%	2.8%	4.0%	3.0%	4.0%	1.9%	3.0%	3.0%	3.0%	4.0%	0.9%	5.0%
WRR 101.1 FM broadcast of City Council meetings	1.0%	4.9%	6.0%	3.8%	2.0%	6.0%	3.0%	3.9%	1.0%	3.0%	3.0%	2.0%	1.7%	3.0%
None chosen	27.2%	19.6%	27.0%	34.9%	24.0%	33.0%	32.0%	29.1%	16.0%	27.0%	22.0%	30.0%	20.5%	17.0%

Q19. Where do you currently get news and information about city programs, services, and events?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14

Q19 Where you get information about City programs, services and events

TV news	67.0%	74.5%	69.0%	77.4%	76.0%	72.0%	73.0%	74.8%	79.0%	79.0%	61.0%	82.0%	67.5%	64.0%
Local newspapers	41.7%	48.0%	43.0%	52.8%	49.0%	48.0%	43.0%	45.6%	64.0%	68.0%	55.0%	55.0%	57.3%	55.0%
City utility bill	35.0%	25.5%	33.0%	40.6%	42.0%	25.0%	31.0%	43.7%	40.0%	38.0%	34.0%	31.0%	31.6%	21.0%
City website	21.4%	20.6%	23.0%	23.6%	17.0%	15.0%	15.0%	22.3%	27.0%	33.0%	29.0%	33.0%	32.5%	28.0%
Other	12.6%	14.7%	19.0%	13.2%	12.0%	8.0%	10.0%	8.7%	3.0%	11.0%	8.0%	10.0%	12.0%	15.0%
Other radio	11.7%	14.7%	11.0%	15.1%	22.0%	13.0%	15.0%	19.4%	24.0%	28.0%	23.0%	35.0%	35.9%	22.0%
City newsletter	9.7%	16.7%	10.0%	17.9%	15.0%	15.0%	18.0%	7.8%	2.0%	4.0%	4.0%	3.0%	5.1%	5.0%
Facebook/Twitter	7.8%	5.9%	5.0%	12.3%	4.0%	7.0%	6.0%	5.8%	4.0%	4.0%	4.0%	3.0%	3.4%	2.0%
Radio WRR 101.1 FM	7.8%	8.8%	8.0%	9.4%	7.0%	11.0%	16.0%	11.7%	16.0%	22.0%	18.0%	15.0%	14.5%	13.0%
3-1-1	7.8%	9.8%	9.0%	17.0%	12.0%	10.0%	9.0%	16.5%	15.0%	9.0%	10.0%	5.0%	16.2%	8.0%
City cable channel	5.8%	11.8%	6.0%	18.9%	16.0%	8.0%	8.0%	6.8%	6.0%	5.0%	6.0%	4.0%	2.6%	4.0%
Townhall meetings	1.9%	2.0%	5.0%	13.2%	10.0%	2.0%	6.0%	3.9%	1.0%	5.0%	4.0%	2.0%	2.6%	2.0%
None chosen	1.9%	2.0%	4.0%	3.8%	3.0%	2.0%	5.0%	5.8%	3.0%	1.0%	3.0%	0.0%	6.0%	2.0%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20a City parks</u>														
Excellent	16.2%	21.4%	18.2%	11.0%	10.3%	13.3%	12.6%	8.0%	7.4%	17.4%	15.9%	14.9%	4.8%	21.1%
Good	57.6%	56.1%	50.0%	54.9%	52.9%	54.2%	55.2%	42.5%	59.6%	55.4%	54.9%	56.3%	53.3%	47.8%
Fair	18.2%	20.4%	26.1%	28.6%	31.0%	26.5%	23.0%	40.2%	28.7%	25.0%	25.6%	23.0%	33.3%	25.6%
Poor	8.1%	2.0%	5.7%	5.5%	5.7%	6.0%	9.2%	9.2%	4.3%	2.2%	3.7%	5.7%	8.6%	5.6%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20b Recreation programs or classes</u>														
Excellent	12.1%	14.3%	6.0%	12.5%	10.8%	8.3%	17.2%	3.2%	5.9%	10.7%	10.2%	11.5%	2.0%	11.1%
Good	65.2%	50.8%	55.2%	47.2%	46.2%	55.0%	50.0%	36.5%	47.1%	55.4%	49.0%	48.1%	37.3%	31.1%
Fair	16.7%	27.0%	23.9%	30.6%	36.9%	25.0%	18.8%	44.4%	37.3%	33.9%	30.6%	32.7%	49.0%	37.8%
Poor	6.1%	7.9%	14.9%	9.7%	6.2%	11.7%	14.1%	15.9%	9.8%	0.0%	10.2%	7.7%	11.8%	20.0%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20c Range/variety of recreation programs/classes</u>														
Excellent	7.9%	10.2%	7.8%	13.6%	9.5%	8.6%	15.6%	1.6%	6.1%	7.3%	10.4%	6.3%	4.0%	10.9%
Good	57.1%	57.6%	48.4%	39.4%	38.1%	51.7%	39.1%	36.1%	34.7%	47.3%	41.7%	52.1%	32.0%	19.6%
Fair	28.6%	16.9%	26.6%	30.3%	41.3%	25.9%	26.6%	50.8%	44.9%	45.5%	39.6%	31.3%	42.0%	45.7%
Poor	6.3%	15.3%	17.2%	16.7%	11.1%	13.8%	18.8%	11.5%	14.3%	0.0%	8.3%	10.4%	22.0%	23.9%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20d Recreation centers/facilities</u>														
Excellent	6.8%	8.2%	12.1%	11.1%	8.3%	9.1%	14.3%	5.3%	5.0%	11.1%	8.2%	10.4%	4.3%	7.8%
Good	64.9%	60.3%	57.6%	50.6%	51.4%	57.6%	50.0%	42.7%	45.0%	50.0%	54.1%	49.3%	37.1%	42.2%
Fair	24.3%	20.5%	19.7%	28.4%	31.9%	22.7%	27.1%	41.3%	43.3%	31.9%	32.8%	34.3%	42.9%	32.8%
Poor	4.1%	11.0%	10.6%	9.9%	8.3%	10.6%	8.6%	10.7%	6.7%	6.9%	4.9%	6.0%	15.7%	17.2%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20e Accessibility of parks</u>														
Excellent	13.8%	16.5%	16.7%	14.4%	12.5%	11.1%	15.1%	6.2%	12.5%	18.4%	8.6%	18.1%	10.5%	16.5%
Good	66.0%	62.9%	57.1%	53.3%	56.8%	64.2%	50.0%	56.8%	65.9%	57.5%	61.7%	50.6%	52.4%	47.1%
Fair	18.1%	19.6%	19.0%	26.7%	26.1%	18.5%	20.9%	29.6%	20.5%	20.7%	28.4%	25.3%	29.5%	31.8%
Poor	2.1%	1.0%	7.1%	5.6%	4.5%	6.2%	14.0%	7.4%	1.1%	3.4%	1.2%	6.0%	7.6%	4.7%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20f Accessibility of recreation centers/facilities</u>														
Excellent	9.1%	11.6%	9.3%	13.6%	10.3%	5.7%	12.8%	6.6%	12.7%	10.8%	10.9%	13.5%	3.8%	10.3%
Good	66.2%	60.5%	60.0%	54.3%	56.4%	65.7%	44.9%	46.1%	49.3%	55.4%	54.7%	48.6%	55.7%	47.1%
Fair	23.4%	22.1%	24.0%	28.4%	26.9%	17.1%	30.8%	42.1%	33.8%	25.7%	34.4%	29.7%	31.6%	30.9%
Poor	1.3%	5.8%	6.7%	3.7%	6.4%	11.4%	11.5%	5.3%	4.2%	8.1%	0.0%	8.1%	8.9%	11.8%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20g Appearance/maintenance of parks</u>														
Excellent	11.3%	13.4%	11.6%	12.2%	14.6%	12.0%	12.8%	10.5%	6.5%	16.9%	15.7%	16.7%	6.7%	11.6%
Good	53.6%	53.6%	52.3%	53.3%	55.1%	44.6%	39.5%	48.8%	48.9%	48.3%	48.2%	44.0%	36.2%	53.5%
Fair	25.8%	29.9%	29.1%	30.0%	19.1%	33.7%	34.9%	34.9%	39.1%	29.2%	30.1%	31.0%	41.0%	29.1%
Poor	9.3%	3.1%	7.0%	4.4%	11.2%	9.6%	12.8%	5.8%	5.4%	5.6%	6.0%	8.3%	16.2%	5.8%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20h Appearance of recreation centers/facilities</u>														
Excellent	7.0%	4.9%	8.2%	15.9%	15.2%	9.7%	11.5%	7.6%	4.4%	16.2%	10.1%	10.1%	6.0%	7.7%
Good	57.0%	64.6%	61.6%	52.4%	48.1%	54.2%	51.3%	50.6%	51.5%	43.2%	53.6%	44.9%	27.4%	43.1%
Fair	29.1%	24.4%	21.9%	28.0%	25.3%	27.8%	26.9%	38.0%	41.2%	36.5%	31.9%	39.1%	51.2%	40.0%
Poor	7.0%	6.1%	8.2%	3.7%	11.4%	8.3%	10.3%	3.8%	2.9%	4.1%	4.3%	5.8%	15.5%	9.2%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20i Outdoor athletic facilities</u>														
Excellent	7.9%	13.4%	15.5%	12.5%	15.1%	11.8%	8.1%	4.2%	1.4%	12.8%	12.2%	11.8%	6.0%	10.0%
Good	56.6%	56.1%	40.8%	40.3%	41.1%	51.5%	48.6%	53.5%	54.1%	50.0%	50.0%	39.7%	31.3%	44.3%
Fair	23.7%	18.3%	31.0%	33.3%	32.9%	20.6%	28.4%	35.2%	37.8%	29.5%	33.8%	38.2%	49.4%	37.1%
Poor	11.8%	12.2%	12.7%	13.9%	11.0%	16.2%	14.9%	7.0%	6.8%	7.7%	4.1%	10.3%	13.3%	8.6%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20j Walking and biking trails in the City</u>														
Excellent	13.1%	26.8%	16.0%	14.5%	11.0%	16.7%	7.6%	7.1%	15.1%	15.2%	14.1%	10.5%	11.8%	15.7%
Good	50.0%	51.2%	45.3%	39.1%	42.5%	47.2%	46.8%	47.1%	40.7%	51.9%	50.0%	46.1%	30.1%	50.6%
Fair	25.0%	14.6%	24.0%	33.3%	30.1%	20.8%	25.3%	32.9%	33.7%	24.1%	23.1%	32.9%	36.6%	20.5%
Poor	11.9%	7.3%	14.7%	13.0%	16.4%	15.3%	20.3%	12.9%	10.5%	8.9%	12.8%	10.5%	21.5%	13.3%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20k Outdoor swimming facilities</u>														
Excellent	4.8%	11.1%	6.0%	10.9%	12.3%	9.1%	5.2%	3.6%	3.8%	6.1%	5.7%	8.3%	2.2%	4.3%
Good	58.1%	44.4%	32.0%	29.7%	28.1%	41.8%	32.8%	33.9%	34.6%	34.7%	34.3%	25.0%	15.6%	26.1%
Fair	11.3%	25.9%	24.0%	31.3%	28.1%	27.3%	31.0%	37.5%	32.7%	30.6%	31.4%	22.2%	37.8%	34.8%
Poor	25.8%	18.5%	38.0%	28.1%	31.6%	21.8%	31.0%	25.0%	28.8%	28.6%	28.6%	44.4%	44.4%	34.8%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20l Indoor swimming facilities</u>														
Excellent	4.0%	13.3%	7.9%	13.0%	11.5%	4.3%	11.4%	3.6%	0.0%	13.3%	15.8%	8.3%	5.3%	3.6%
Good	46.0%	37.8%	31.6%	31.5%	34.6%	46.8%	25.0%	41.8%	29.4%	30.0%	21.1%	25.0%	15.8%	28.6%
Fair	16.0%	31.1%	15.8%	29.6%	25.0%	23.4%	36.4%	27.3%	32.4%	23.3%	31.6%	20.8%	42.1%	17.9%
Poor	34.0%	17.8%	44.7%	25.9%	28.8%	25.5%	27.3%	27.3%	38.2%	33.3%	31.6%	45.8%	36.8%	50.0%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20m Ease of registering for recreation programs/events</u>														
Excellent	6.1%	4.5%	8.7%	12.3%	9.4%	5.9%	5.8%	9.3%	2.6%	15.8%	11.8%	12.5%	7.1%	10.0%
Good	59.2%	59.1%	63.0%	49.1%	47.2%	51.0%	42.3%	42.6%	44.7%	47.4%	50.0%	34.4%	35.7%	40.0%
Fair	22.4%	22.7%	15.2%	19.3%	32.1%	31.4%	34.6%	37.0%	39.5%	31.6%	29.4%	43.8%	45.2%	26.7%
Poor	12.2%	13.6%	13.0%	19.3%	11.3%	11.8%	17.3%	11.1%	13.2%	5.3%	8.8%	9.4%	11.9%	23.3%

Q20. PARKS AND RECREATION SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20n City golf courses</u>														
Excellent	12.5%	18.2%	23.5%	18.4%	10.3%	10.7%	13.9%	5.1%	11.4%	10.3%	19.2%	23.1%	9.4%	6.1%
Good	59.4%	51.5%	47.1%	51.0%	56.4%	28.6%	41.7%	43.6%	63.6%	46.2%	53.8%	23.1%	47.2%	57.6%
Fair	18.8%	18.2%	17.6%	24.5%	25.6%	42.9%	27.8%	38.5%	25.0%	30.8%	15.4%	38.5%	37.7%	24.2%
Poor	9.4%	12.1%	11.8%	6.1%	7.7%	17.9%	16.7%	12.8%	0.0%	12.8%	11.5%	15.4%	5.7%	12.1%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20a City parks</u>														
Yes	33.3%	24.5%	30.7%	27.5%	18.4%	28.9%	26.4%	25.3%	25.5%	22.8%	29.3%	28.7%	28.6%	37.8%
No	66.7%	75.5%	69.3%	72.5%	81.6%	71.1%	73.6%	74.7%	74.5%	76.1%	70.7%	71.3%	71.4%	61.1%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	1.1%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20b Recreation programs or classes</u>														
Yes	7.6%	4.8%	14.9%	12.5%	9.2%	8.3%	7.8%	9.5%	3.9%	8.9%	16.3%	15.4%	9.8%	13.3%
No	92.4%	95.2%	85.1%	87.5%	90.8%	91.7%	92.2%	90.5%	96.1%	91.1%	83.7%	84.6%	90.2%	86.7%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20c Range/variety of recreation programs/classes</u>														
Yes	7.9%	5.1%	15.6%	10.6%	9.5%	5.2%	6.3%	1.6%	2.0%	5.5%	6.3%	14.6%	8.0%	8.7%
No	92.1%	94.9%	84.4%	89.4%	90.5%	94.8%	93.8%	98.4%	98.0%	94.5%	93.8%	85.4%	92.0%	91.3%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20d Recreation centers/facilities</u>														
Yes	13.5%	4.1%	16.7%	8.6%	9.7%	15.2%	7.1%	9.3%	8.3%	12.5%	16.4%	17.9%	12.9%	14.1%
No	86.5%	95.9%	83.3%	91.4%	90.3%	84.8%	92.9%	90.7%	91.7%	87.5%	83.6%	82.1%	87.1%	85.9%

Q20. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20e Accessibility of parks</u>														
Yes	21.3%	10.3%	20.2%	15.6%	12.5%	12.3%	11.6%	8.6%	17.0%	16.1%	14.8%	14.5%	18.1%	22.4%
No	78.7%	89.7%	79.8%	84.4%	87.5%	87.7%	88.4%	91.4%	83.0%	83.9%	84.0%	85.5%	81.9%	77.6%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	0.0%	0.0%

Q20. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20f Accessibility of recreation centers/facilities</u>														
Yes	6.5%	4.7%	16.0%	8.6%	6.4%	8.6%	3.8%	5.3%	7.0%	9.5%	10.9%	13.5%	8.9%	20.6%
No	93.5%	95.3%	84.0%	91.4%	93.6%	91.4%	96.2%	94.7%	93.0%	90.5%	89.1%	86.5%	91.1%	79.4%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20g Appearance/maintenance of parks</u>														
Yes	17.5%	7.2%	18.6%	15.6%	15.7%	9.6%	8.1%	5.8%	12.0%	18.0%	16.9%	13.1%	18.1%	24.4%
No	82.5%	92.8%	81.4%	84.4%	84.3%	90.4%	91.9%	94.2%	88.0%	82.0%	83.1%	86.9%	81.9%	75.6%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20h Appearance of recreation centers/facilities</u>														
Yes	7.0%	6.1%	17.8%	11.0%	11.4%	9.7%	5.1%	3.8%	7.4%	12.2%	11.6%	14.5%	14.3%	18.5%
No	93.0%	93.9%	82.2%	89.0%	88.6%	90.3%	94.9%	96.2%	92.6%	87.8%	88.4%	85.5%	85.7%	81.5%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20i Outdoor athletic facilities</u>														
Yes	11.8%	7.3%	21.1%	8.3%	8.2%	7.4%	9.5%	5.6%	13.5%	5.1%	12.2%	11.8%	16.9%	17.1%
No	88.2%	92.7%	78.9%	91.7%	91.8%	92.6%	90.5%	94.4%	86.5%	94.9%	87.8%	88.2%	83.1%	82.9%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20j Walking and biking trails in the City</u>														
Yes	15.5%	9.8%	25.3%	13.0%	13.7%	12.5%	12.7%	14.3%	16.3%	21.3%	21.8%	21.1%	22.6%	30.1%
No	84.5%	90.2%	74.7%	87.0%	86.3%	87.5%	87.3%	85.7%	83.7%	77.5%	78.2%	78.9%	77.4%	69.9%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20k Outdoor swimming facilities</u>														
Yes	12.9%	0.0%	12.0%	6.3%	8.8%	5.5%	13.8%	5.4%	5.8%	12.2%	20.0%	5.6%	11.1%	17.4%
No	87.1%	100.0%	88.0%	93.8%	91.2%	94.5%	86.2%	94.6%	94.2%	87.8%	80.0%	94.4%	88.9%	82.6%

Q20. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20l Indoor swimming facilities</u>														
Yes	12.0%	2.2%	10.5%	7.4%	7.7%	4.3%	4.5%	7.3%	0.0%	6.7%	15.8%	4.2%	5.3%	10.7%
No	88.0%	97.8%	86.8%	92.6%	92.3%	95.7%	95.5%	92.7%	100.0%	93.3%	84.2%	95.8%	94.7%	89.3%
Not provided	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q20. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20m Ease of registering for recreation programs/events</u>														
Yes	10.2%	2.3%	17.4%	8.8%	11.3%	3.9%	1.9%	3.7%	2.6%	10.5%	17.6%	9.4%	11.9%	13.3%
No	89.8%	97.7%	82.6%	91.2%	88.7%	96.1%	98.1%	96.3%	97.4%	89.5%	82.4%	90.6%	88.1%	83.3%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.3%

Q20. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q20n City golf courses</u>														
Yes	18.8%	9.1%	5.9%	4.1%	10.3%	7.1%	11.1%	2.6%	9.1%	10.3%	23.1%	7.7%	15.1%	18.2%
No	81.3%	90.9%	94.1%	95.9%	89.7%	92.9%	88.9%	97.4%	90.9%	89.7%	76.9%	92.3%	84.9%	81.8%

Q21. Which THREE of the park and recreation services do you think should be the City's top priorities? (Sum of Top Three Choices)

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q21 Sum of Top Three Choices</u>														
Appearance/maintenance of parks	41.7%	42.2%	23.0%	22.6%	25.0%	38.0%	24.0%	19.4%	37.0%	23.0%	27.0%	30.0%	35.0%	37.0%
City parks	35.9%	40.2%	30.0%	31.1%	39.0%	32.0%	26.0%	33.0%	40.0%	42.0%	40.0%	43.0%	49.6%	56.0%
Walking and biking trails in the City	24.3%	22.5%	17.0%	20.8%	20.0%	24.0%	16.0%	19.4%	40.0%	29.0%	28.0%	35.0%	47.0%	38.0%
Outdoor athletic facilities	16.5%	18.6%	18.0%	17.9%	17.0%	18.0%	19.0%	10.7%	15.0%	21.0%	17.0%	12.0%	23.1%	15.0%
Accessibility of parks	13.6%	17.6%	7.0%	9.4%	10.0%	15.0%	12.0%	14.6%	13.0%	18.0%	14.0%	13.0%	16.2%	22.0%
Outdoor swimming facilities	13.6%	19.6%	21.0%	16.0%	16.0%	10.0%	17.0%	11.7%	9.0%	14.0%	12.0%	7.0%	11.1%	16.0%
Appearance of recreation centers/facilities	12.6%	11.8%	11.0%	9.4%	11.0%	11.0%	4.0%	11.7%	10.0%	4.0%	8.0%	12.0%	6.8%	9.0%
Range/variety of recreation programs or classes	10.7%	11.8%	11.0%	17.0%	12.0%	10.0%	17.0%	16.5%	13.0%	9.0%	12.0%	9.0%	8.5%	8.0%
Accessibility of recreation centers/facilities	9.7%	8.8%	10.0%	12.3%	12.0%	10.0%	8.0%	10.7%	5.0%	11.0%	10.0%	9.0%	6.0%	9.0%

Q21. Which THREE of the park and recreation services do you think should be the City's top priorities? (Sum of Top Three Choices)

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q21 Sum of Top Three Choices (Cont.)</u>														
Recreation programs or classes	9.7%	17.6%	15.0%	12.3%	10.0%	13.0%	8.0%	28.2%	18.0%	16.0%	13.0%	11.0%	5.1%	14.0%
Indoor swimming facilities	9.7%	4.9%	10.0%	5.7%	10.0%	3.0%	9.0%	6.8%	1.0%	3.0%	3.0%	2.0%	4.3%	4.0%
Ease of registering for recreation programs/events	9.7%	7.8%	6.0%	11.3%	9.0%	3.0%	13.0%	9.7%	6.0%	4.0%	6.0%	4.0%	4.3%	3.0%
Recreation centers/facilities	3.9%	8.8%	11.0%	14.2%	15.0%	4.0%	10.0%	11.7%	13.0%	21.0%	20.0%	21.0%	19.7%	13.0%
City golf courses	2.9%	4.9%	6.0%	3.8%	8.0%	2.0%	4.0%	1.9%	5.0%	11.0%	7.0%	7.0%	10.3%	6.0%
None chosen	19.4%	10.8%	26.0%	25.5%	23.0%	31.0%	32.0%	29.1%	21.0%	20.0%	23.0%	23.0%	12.8%	14.0%

Q22. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22a Service to seniors</u>														
Excellent	14.0%	15.7%	13.7%	18.8%	13.7%	11.5%	19.7%	4.6%	0.0%	15.4%	8.1%	11.5%	6.1%	3.2%
Good	47.4%	47.1%	43.1%	37.5%	41.1%	55.7%	36.1%	35.4%	40.0%	48.7%	48.6%	42.3%	24.2%	35.5%
Fair	19.3%	25.5%	17.6%	28.1%	34.2%	13.1%	32.8%	32.3%	37.1%	25.6%	27.0%	42.3%	48.5%	22.6%
Poor	19.3%	11.8%	25.5%	15.6%	11.0%	19.7%	11.5%	27.7%	22.9%	10.3%	16.2%	3.8%	21.2%	38.7%

Q22. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22b Services to youth</u>														
Excellent	11.4%	11.5%	10.0%	10.9%	9.7%	9.2%	10.6%	4.6%	2.3%	8.9%	2.9%	8.8%	0.0%	6.1%
Good	45.7%	57.4%	51.7%	32.8%	40.3%	49.2%	31.8%	35.4%	34.9%	48.9%	40.0%	38.2%	30.6%	27.3%
Fair	24.3%	21.3%	21.7%	35.9%	37.5%	24.6%	42.4%	36.9%	41.9%	28.9%	40.0%	50.0%	47.2%	51.5%
Poor	18.6%	9.8%	16.7%	20.3%	12.5%	16.9%	15.2%	23.1%	20.9%	13.3%	17.1%	2.9%	22.2%	15.2%

Q22. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22c Services to low-income people</u>														
Excellent	7.9%	7.4%	12.3%	10.8%	10.8%	6.0%	9.7%	1.4%	6.3%	11.6%	0.0%	6.7%	5.0%	8.6%
Good	44.7%	54.4%	26.2%	28.4%	31.1%	40.3%	33.3%	28.2%	34.4%	34.9%	34.3%	40.0%	25.0%	25.7%
Fair	27.6%	23.5%	32.3%	27.0%	39.2%	25.4%	26.4%	39.4%	31.3%	34.9%	31.4%	30.0%	50.0%	37.1%
Poor	19.7%	14.7%	29.2%	33.8%	18.9%	28.4%	30.6%	31.0%	28.1%	18.6%	34.3%	23.3%	20.0%	28.6%

Q22. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22d Amount of public parking</u>														
Excellent	9.1%	5.6%	2.4%	6.7%	6.0%	3.8%	6.1%	3.7%	1.1%	4.8%	2.4%	2.7%	2.2%	6.1%
Good	30.7%	31.1%	41.0%	30.0%	39.3%	32.5%	26.8%	25.6%	27.3%	37.3%	40.0%	24.0%	19.8%	15.9%
Fair	35.2%	37.8%	33.7%	41.1%	41.7%	41.3%	45.1%	43.9%	42.0%	31.3%	38.8%	45.3%	52.7%	46.3%
Poor	25.0%	25.6%	22.9%	22.2%	13.1%	22.5%	22.0%	26.8%	29.5%	26.5%	18.8%	28.0%	25.3%	31.7%

Q22. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22e Accessibility of arts/cultural centers/facilities</u>														
Excellent	15.1%	11.5%	16.7%	14.5%	12.2%	11.3%	9.5%	8.2%	15.1%	22.5%	23.5%	24.1%	17.8%	19.8%
Good	43.8%	48.7%	47.2%	33.7%	51.4%	45.1%	40.5%	41.1%	52.3%	53.8%	57.6%	54.4%	53.5%	46.5%
Fair	34.2%	32.1%	20.8%	39.8%	28.4%	38.0%	39.2%	34.2%	29.1%	16.3%	12.9%	19.0%	23.8%	27.9%
Poor	6.8%	7.7%	15.3%	12.0%	8.1%	5.6%	10.8%	16.4%	3.5%	7.5%	5.9%	2.5%	5.0%	5.8%

Q22. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22f Appearance of arts/cultural centers/facilities</u>														
Excellent	16.9%	17.9%	25.7%	19.3%	18.1%	15.9%	15.5%	16.7%	29.5%	40.0%	34.9%	34.1%	34.3%	30.2%
Good	52.1%	59.0%	52.9%	44.6%	52.8%	53.6%	47.9%	45.8%	54.5%	45.9%	57.0%	48.8%	50.0%	52.3%
Fair	26.8%	16.7%	11.4%	26.5%	23.6%	26.1%	28.2%	23.6%	15.9%	10.6%	5.8%	15.9%	14.7%	16.3%
Poor	4.2%	6.4%	10.0%	9.6%	5.6%	4.3%	8.5%	13.9%	0.0%	3.5%	2.3%	1.2%	1.0%	1.2%

Q22. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22g Variety of library materials</u>														
Excellent	20.0%	19.0%	19.2%	19.5%	17.1%	17.1%	24.0%	11.5%	18.1%	23.9%	19.1%	19.7%	11.3%	20.0%
Good	52.5%	53.2%	56.4%	52.4%	53.9%	61.8%	54.7%	50.6%	51.4%	45.1%	55.9%	56.3%	49.3%	41.8%
Fair	21.3%	25.3%	17.9%	19.5%	22.4%	14.5%	16.0%	28.7%	22.2%	23.9%	16.2%	21.1%	35.2%	27.3%
Poor	6.3%	2.5%	6.4%	8.5%	6.6%	6.6%	5.3%	9.2%	8.3%	7.0%	8.8%	2.8%	4.2%	10.9%

Q22. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22h Accessibility of City facilities/services for disabled</u>														
Excellent	10.1%	18.1%	20.4%	16.9%	11.7%	18.9%	15.9%	12.1%	7.7%	15.7%	20.0%	18.2%	20.9%	17.1%
Good	57.0%	52.8%	46.9%	45.5%	50.6%	47.3%	53.6%	42.4%	59.0%	56.9%	54.3%	54.5%	37.2%	37.1%
Fair	26.6%	22.2%	22.4%	29.9%	26.0%	20.3%	26.1%	28.8%	33.3%	19.6%	20.0%	27.3%	32.6%	40.0%
Poor	6.3%	6.9%	10.2%	7.8%	11.7%	13.5%	4.3%	16.7%	0.0%	7.8%	5.7%	0.0%	9.3%	5.7%

Q22. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22a Service to seniors</u>														
Yes	10.5%	1.9%	9.8%	15.6%	13.5%	6.6%	12.9%	12.3%	5.7%	28.2%	18.9%	11.5%	15.2%	16.1%
No	89.5%	98.1%	90.2%	84.4%	86.5%	93.4%	85.5%	87.7%	94.3%	71.8%	81.1%	88.5%	84.8%	80.6%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%

Q22. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22b Services to youth</u>														
Yes	7.1%	1.6%	13.3%	7.8%	6.9%	6.2%	6.1%	7.7%	2.3%	13.3%	8.6%	11.8%	8.3%	6.1%
No	91.4%	98.4%	86.7%	92.2%	91.7%	93.8%	93.9%	92.3%	97.7%	86.7%	91.4%	88.2%	91.7%	93.9%
Not provided	1.4%	0.0%	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q22. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22c Services to low-income people</u>														
Yes	14.5%	2.9%	6.2%	8.1%	9.5%	7.5%	4.2%	11.3%	0.0%	9.3%	8.6%	13.3%	0.0%	14.3%
No	85.5%	97.1%	93.8%	91.9%	90.5%	92.5%	95.8%	88.7%	100.0%	88.4%	91.4%	86.7%	100.0%	85.7%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.3%	0.0%	0.0%	0.0%	0.0%

Q22. Have you used this service during the past year?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22d Amount of public parking</u>														
Yes	22.7%	17.8%	26.5%	12.2%	15.5%	17.5%	14.6%	17.1%	18.2%	26.5%	31.8%	17.3%	26.4%	30.5%
No	77.3%	81.1%	73.5%	86.7%	84.5%	82.5%	85.4%	82.9%	80.7%	73.5%	68.2%	82.7%	73.6%	69.5%
Not provided	0.0%	1.1%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%

Q22. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22e Accessibility of arts/cultural centers/facilities</u>														
Yes	19.2%	11.5%	18.1%	8.4%	10.8%	7.0%	6.8%	6.8%	16.3%	25.0%	28.2%	25.3%	26.7%	25.6%
No	80.8%	88.5%	81.9%	91.6%	89.2%	93.0%	93.2%	93.2%	83.7%	75.0%	71.8%	74.7%	73.3%	74.4%

Q22. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22f Appearance of arts/cultural centers/facilities</u>														
Yes	18.3%	12.8%	20.0%	6.0%	11.1%	7.2%	7.0%	5.6%	18.0%	24.4%	29.1%	26.8%	23.5%	25.3%
No	81.7%	87.2%	80.0%	94.0%	88.9%	92.8%	93.0%	94.4%	82.0%	75.6%	70.9%	73.2%	76.5%	74.7%

Q22. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22g Variety of library materials</u>														
Yes	21.3%	12.7%	34.6%	13.4%	17.1%	17.1%	16.0%	17.2%	18.1%	21.1%	29.4%	22.5%	25.4%	25.5%
No	78.8%	87.3%	65.4%	86.6%	82.9%	82.9%	84.0%	82.8%	81.9%	78.9%	70.6%	77.5%	74.6%	74.5%

Q22. Have you used this service during the past year?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q22h Accessibility of City facilities/services for disabled</u>														
Yes	5.1%	4.2%	6.1%	7.8%	9.1%	5.4%	13.0%	6.1%	2.6%	9.8%	11.4%	6.3%	14.0%	11.4%
No	94.9%	95.8%	93.9%	92.2%	90.9%	94.6%	87.0%	92.4%	97.4%	90.2%	88.6%	93.8%	86.0%	88.6%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q23. CUSTOMER SERVICE. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, planners or any others)?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q23 Any contact with City employees during last 12 months</u>														
Yes	35.9%	35.3%	46.0%	33.0%	38.0%	32.0%	35.0%	55.3%	49.0%	42.0%	43.0%	39.0%	54.7%	52.0%
No	64.1%	64.7%	53.0%	64.2%	60.0%	65.0%	58.0%	42.7%	49.0%	54.0%	54.0%	55.0%	41.9%	46.0%
Not provided	0.0%	0.0%	1.0%	2.8%	2.0%	3.0%	7.0%	1.9%	2.0%	4.0%	3.0%	6.0%	3.4%	2.0%

Q23b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas: (Without "Don't Know") (Only asked to residents who had any in-person or phone contact with an employee of the City of Dallas within the last 12 months).

N=605	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q23b Knowledge</u>														
Excellent	35.1%	11.8%	26.7%	31.4%	27.0%	30.0%	38.2%	35.7%	26.5%	33.3%	35.0%	46.2%	32.8%	40.0%
Good	37.8%	64.7%	31.1%	51.4%	56.8%	53.3%	32.4%	37.5%	42.9%	45.2%	50.0%	30.8%	35.9%	34.0%
Fair	21.6%	14.7%	22.2%	8.6%	5.4%	10.0%	23.5%	12.5%	20.4%	16.7%	10.0%	17.9%	14.1%	22.0%
Poor	5.4%	8.8%	20.0%	8.6%	10.8%	6.7%	5.9%	14.3%	10.2%	4.8%	5.0%	5.1%	17.2%	4.0%

Q23b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas: (Without "Don't Know") (Only asked to residents who had any in-person or phone contact with an employee of the City of Dallas within the last 12 months).

N=605	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q23c Responsiveness</u>														
Excellent	35.1%	20.0%	19.6%	38.2%	23.7%	26.7%	41.2%	35.1%	32.7%	26.2%	36.6%	51.3%	29.7%	32.7%
Good	27.0%	51.4%	34.8%	35.3%	57.9%	40.0%	26.5%	33.3%	26.5%	45.2%	34.1%	23.1%	34.4%	38.5%
Fair	8.1%	14.3%	15.2%	8.8%	7.9%	13.3%	26.5%	15.8%	24.5%	16.7%	19.5%	12.8%	17.2%	13.5%
Poor	29.7%	14.3%	30.4%	17.6%	10.5%	20.0%	5.9%	15.8%	16.3%	11.9%	9.8%	12.8%	18.8%	15.4%

Q23b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas: (Without "Don't Know") (Only asked to residents who had any in-person or phone contact with an employee of the City of Dallas within the last 12 months).

N=605

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q23d Courtesy</u>														
Excellent	37.8%	17.6%	28.9%	42.9%	28.9%	43.3%	48.5%	40.4%	38.8%	45.2%	43.9%	53.8%	42.9%	43.1%
Good	21.6%	41.2%	33.3%	40.0%	50.0%	33.3%	27.3%	36.8%	34.7%	45.2%	31.7%	20.5%	38.1%	31.4%
Fair	27.0%	26.5%	24.4%	8.6%	5.3%	16.7%	21.2%	10.5%	18.4%	2.4%	17.1%	20.5%	12.7%	15.7%
Poor	13.5%	14.7%	13.3%	8.6%	15.8%	6.7%	3.0%	12.3%	8.2%	7.1%	7.3%	5.1%	6.3%	9.8%

Q23b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas: (Without "Don't Know") (Only asked to residents who had any in-person or phone contact with an employee of the City of Dallas within the last 12 months).

N=605

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q23e Overall</u>														
Excellent	37.8%	17.1%	21.7%	34.3%	26.3%	25.8%	48.5%	39.3%	27.1%	31.0%	42.5%	53.8%	32.8%	38.5%
Good	21.6%	42.9%	34.8%	37.1%	50.0%	38.7%	24.2%	26.8%	37.5%	42.9%	27.5%	15.4%	32.8%	32.7%
Fair	21.6%	25.7%	21.7%	17.1%	10.5%	25.8%	21.2%	17.9%	22.9%	19.0%	20.0%	23.1%	18.8%	19.2%
Poor	18.9%	14.3%	21.7%	11.4%	13.2%	9.7%	6.1%	16.1%	12.5%	7.1%	10.0%	7.7%	15.6%	9.6%

Q24. 3-1-1 CUSTOMER SERVICE CALL CENTER. Have you used either the City's 3-1-1 Customer Service Call Center or the Water Customer Service line (214) 651-1441, in the past 6 months?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q24 Used 3-1-1 or the Water Customer Service line in past 6 months</u>														
Yes	30.1%	30.4%	41.0%	34.9%	45.0%	34.0%	37.0%	41.7%	41.0%	39.0%	28.0%	29.0%	30.8%	33.0%
No	69.9%	68.6%	59.0%	64.2%	54.0%	65.0%	59.0%	55.3%	57.0%	59.0%	71.0%	69.0%	68.4%	66.0%
Not provided	0.0%	1.0%	0.0%	0.9%	1.0%	1.0%	4.0%	2.9%	2.0%	2.0%	1.0%	2.0%	0.9%	1.0%

Q24a-c. Please rate the performance of the City employees who helped you the last time you contacted the City's 3-1-1 Customer Service Call Center in the following areas: (Without "Don't Know") (Only asked to residents who had used either the City's 3-1-1 Customer Service Call Center or the Water Customer Service line, (214) 651-1441, in the past 6 months).

N=505	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q24a 3-1-1 customer service agent who handled call</u>														
Excellent	32.3%	37.9%	40.0%	35.3%	39.5%	36.4%	42.9%	36.8%	26.3%	35.1%	40.0%	48.0%	22.9%	32.3%
Good	38.7%	48.3%	27.5%	47.1%	37.2%	39.4%	25.7%	36.8%	44.7%	51.4%	44.0%	28.0%	45.7%	38.7%
Fair	16.1%	6.9%	17.5%	17.6%	14.0%	9.1%	22.9%	15.8%	21.1%	5.4%	16.0%	20.0%	17.1%	12.9%
Poor	12.9%	6.9%	15.0%	0.0%	9.3%	15.2%	8.6%	10.5%	7.9%	8.1%	0.0%	4.0%	14.3%	16.1%

Q24a-c. Please rate the performance of the City employees who helped you the last time you contacted the City's 3-1-1 Customer Service Call Center in the following areas: (Without "Don't Know") (Only asked to residents who had used either the City's 3-1-1 Customer Service Call Center or the Water Customer Service line, (214) 651-1441, in the past 6 months).

N=505	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q24b Quality of City's Web-based Service Request System</u>														
Excellent	35.0%	27.8%	38.1%	30.4%	21.7%	18.8%	29.2%	19.2%	22.2%	40.0%	25.0%	26.7%	10.0%	31.6%
Good	35.0%	55.6%	52.4%	39.1%	56.5%	50.0%	29.2%	50.0%	22.2%	40.0%	41.7%	40.0%	30.0%	15.8%
Fair	25.0%	11.1%	4.8%	30.4%	17.4%	25.0%	29.2%	19.2%	44.4%	10.0%	8.3%	20.0%	25.0%	31.6%
Poor	5.0%	5.6%	4.8%	0.0%	4.3%	6.3%	12.5%	11.5%	11.1%	10.0%	25.0%	13.3%	35.0%	21.1%

Q24a-c. Please rate the performance of the City employees who helped you the last time you contacted the City's 3-1-1 Customer Service Call Center in the following areas: (Without "Don't Know") (Only asked to residents who had used either the City's 3-1-1 Customer Service Call Center or the Water Customer Service line, (214) 651-1441, in the past 6 months).

N=505	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q24c Quality of service by agents handling water service calls</u>														
Excellent	29.2%	23.8%	38.5%	30.8%	22.9%	28.6%	28.6%	43.3%	15.4%	36.0%	40.0%	29.4%	26.9%	21.1%
Good	33.3%	61.9%	34.6%	38.5%	48.6%	52.4%	32.1%	43.3%	42.3%	48.0%	40.0%	29.4%	26.9%	26.3%
Fair	16.7%	4.8%	15.4%	26.9%	20.0%	4.8%	28.6%	13.3%	30.8%	8.0%	20.0%	23.5%	15.4%	26.3%
Poor	20.8%	9.5%	11.5%	3.8%	8.6%	14.3%	10.7%	0.0%	11.5%	8.0%	0.0%	17.6%	30.8%	26.3%

Q25. OVERALL QUALITY OF GOVERNMENT SERVICES. Overall how would you rate the quality of services provided by: (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q25a The City of Dallas</u>														
Excellent	8.8%	13.4%	8.6%	14.7%	18.5%	13.7%	12.0%	14.4%	4.1%	5.3%	9.3%	9.6%	7.8%	7.4%
Good	57.8%	60.8%	49.5%	41.2%	42.4%	54.7%	46.7%	37.8%	51.5%	58.5%	50.5%	58.5%	45.2%	47.9%
Fair	21.6%	22.7%	32.3%	36.3%	34.8%	23.2%	32.6%	32.2%	37.1%	34.0%	32.0%	29.8%	40.0%	35.1%
Poor	11.8%	3.1%	9.7%	7.8%	4.3%	8.4%	8.7%	15.6%	7.2%	2.1%	8.2%	2.1%	7.0%	9.6%

Q25. OVERALL QUALITY OF GOVERNMENT SERVICES. Overall how would you rate the quality of services provided by: (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q25b The Federal Government</u>														
Excellent	6.5%	11.5%	7.9%	14.5%	12.2%	13.6%	6.5%	13.3%	4.7%	5.7%	4.7%	3.9%	3.8%	6.8%
Good	55.9%	43.7%	42.1%	37.3%	40.5%	40.9%	42.9%	29.3%	35.3%	39.8%	33.7%	42.1%	28.6%	34.1%
Fair	31.2%	35.6%	38.2%	38.6%	39.2%	36.4%	37.7%	41.3%	35.3%	34.1%	39.5%	38.2%	41.0%	38.6%
Poor	6.5%	9.2%	11.8%	9.6%	8.1%	9.1%	13.0%	16.0%	24.7%	20.5%	22.1%	15.8%	26.7%	20.5%

Q25. OVERALL QUALITY OF GOVERNMENT SERVICES. Overall how would you rate the quality of services provided by: (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q25c The State Government</u>														
Excellent	5.4%	11.4%	9.3%	11.8%	12.5%	10.1%	5.5%	10.5%	2.4%	4.6%	4.6%	7.5%	6.6%	6.1%
Good	51.1%	45.5%	40.0%	34.1%	38.8%	44.9%	42.5%	32.9%	39.0%	36.8%	28.7%	42.5%	29.2%	34.1%
Fair	35.9%	29.5%	40.0%	36.5%	37.5%	30.3%	43.8%	38.2%	42.7%	36.8%	44.8%	40.0%	44.3%	39.0%
Poor	7.6%	13.6%	10.7%	17.6%	11.3%	14.6%	8.2%	18.4%	15.9%	21.8%	21.8%	10.0%	19.8%	20.7%

Q26. Using a scale of 1 to 5 where 5 means "strongly agree" and 1 means "strongly disagree" please rate your level of agreement with the following statements. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q26a I receive good value for the taxes I pay</u>														
Strongly Agree	5.2%	8.1%	5.4%	10.8%	15.5%	4.3%	7.0%	9.9%	5.3%	1.1%	2.1%	9.4%	5.3%	9.4%
Agree	43.3%	38.4%	41.3%	35.5%	28.6%	36.6%	37.2%	29.7%	38.9%	54.8%	36.1%	49.0%	29.8%	36.5%
Neither	27.8%	31.3%	28.3%	25.8%	36.9%	28.0%	33.7%	29.7%	30.5%	22.6%	37.1%	27.1%	26.3%	26.0%
Disagree	19.6%	13.1%	15.2%	14.0%	13.1%	22.6%	12.8%	23.1%	20.0%	12.9%	18.6%	11.5%	27.2%	17.7%
Strongly Disagree	4.1%	9.1%	9.8%	14.0%	6.0%	8.6%	9.3%	7.7%	5.3%	8.6%	6.2%	3.1%	11.4%	10.4%

Q26. Using a scale of 1 to 5 where 5 means "strongly agree" and 1 means "strongly disagree" please rate your level of agreement with the following statements. (Without "Don't Know")

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q26b I am pleased with the direction the City of Dallas is taking</u>														
Strongly Agree	8.2%	9.3%	6.7%	11.6%	12.1%	8.5%	9.0%	6.3%	3.1%	4.3%	3.2%	10.6%	9.6%	11.5%
Agree	49.0%	45.4%	45.6%	47.4%	46.2%	48.9%	40.4%	41.1%	41.2%	51.6%	46.3%	50.0%	42.1%	46.9%
Neither	29.6%	32.0%	37.8%	21.1%	29.7%	23.4%	25.8%	30.5%	39.2%	26.9%	29.5%	25.5%	31.6%	21.9%
Disagree	9.2%	11.3%	3.3%	11.6%	9.9%	11.7%	18.0%	17.9%	13.4%	14.0%	17.9%	11.7%	8.8%	12.5%
Strongly Disagree	4.1%	2.1%	6.7%	8.4%	2.2%	7.4%	6.7%	4.2%	3.1%	3.2%	3.2%	2.1%	7.9%	7.3%

Q26. Using a scale of 1 to 5 where 5 means "strongly agree" and 1 means "strongly disagree" please rate your level of agreement with the following statements. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q26c Dallas City government welcomes citizen involvement</u>														
Strongly Agree	8.5%	6.7%	4.9%	11.8%	14.5%	9.8%	6.3%	9.3%	6.3%	4.8%	0.0%	4.3%	6.7%	5.0%
Agree	39.4%	33.7%	32.1%	42.4%	36.1%	40.2%	30.0%	32.6%	35.4%	32.1%	35.4%	30.0%	31.7%	28.8%
Neither	35.1%	41.6%	37.0%	28.2%	37.3%	32.9%	42.5%	34.9%	34.2%	47.6%	40.5%	48.6%	40.4%	36.3%
Disagree	12.8%	15.7%	18.5%	11.8%	10.8%	13.4%	12.5%	18.6%	21.5%	13.1%	16.5%	15.7%	12.5%	18.8%
Strongly Disagree	4.3%	2.2%	7.4%	5.9%	1.2%	3.7%	8.8%	4.7%	2.5%	2.4%	7.6%	1.4%	8.7%	11.3%

Q26. Using a scale of 1 to 5 where 5 means "strongly agree" and 1 means "strongly disagree" please rate your level of agreement with the following statements. (Without "Don't Know")

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q26d Dallas City government listens to citizens</u>														
Strongly Agree	6.2%	6.9%	3.7%	7.7%	10.5%	8.4%	5.1%	4.5%	2.5%	3.5%	0.0%	2.8%	4.0%	3.7%
Agree	32.0%	27.6%	20.7%	27.5%	33.7%	28.9%	24.1%	29.2%	29.6%	29.1%	26.6%	26.8%	24.8%	21.0%
Neither	36.1%	47.1%	46.3%	30.8%	38.4%	34.9%	44.3%	36.0%	35.8%	40.7%	43.0%	50.7%	40.6%	38.3%
Disagree	16.5%	13.8%	22.0%	22.0%	9.3%	21.7%	20.3%	20.2%	27.2%	20.9%	21.5%	15.5%	19.8%	19.8%
Strongly Disagree	9.3%	4.6%	7.3%	12.1%	8.1%	6.0%	6.3%	10.1%	4.9%	5.8%	8.9%	4.2%	10.9%	17.3%

Q27. In the last 12 months, about how many times, if ever, have you or other household members used Trinity River Corridor's recreational amenities?

N=1431	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q27 How many times used Trinity River</u>														
Never	88.3%	85.3%	87.0%	93.4%	91.0%	86.0%	93.0%	93.2%	91.0%	89.0%	94.0%	94.0%	90.6%	94.0%
1-2 times	6.8%	10.8%	7.0%	3.8%	5.0%	8.0%	4.0%	2.9%	7.0%	8.0%	3.0%	4.0%	7.7%	3.0%
3-5 times	2.9%	2.9%	3.0%	1.9%	1.0%	2.0%	1.0%	1.0%	2.0%	2.0%	1.0%	1.0%	0.9%	2.0%
More than 5 times	1.9%	0.0%	3.0%	0.9%	3.0%	4.0%	2.0%	1.9%	0.0%	1.0%	2.0%	1.0%	0.9%	1.0%
Not provided	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Q28. Which modes of transportation do you use on a regular basis?

N=1431

	Council District													
	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<u>Q28 Modes of transport used regularly</u>														
Drive alone	72.8%	81.4%	86.0%	76.4%	86.0%	78.0%	74.0%	80.6%	99.0%	91.0%	96.0%	99.0%	96.6%	88.0%
Walk	24.3%	24.5%	22.0%	17.9%	10.0%	14.0%	23.0%	14.6%	34.0%	29.0%	31.0%	23.0%	40.2%	48.0%
Bus	17.5%	19.6%	12.0%	21.7%	12.0%	12.0%	24.0%	15.5%	3.0%	5.0%	2.0%	1.0%	5.1%	13.0%
Carpool	16.5%	13.7%	12.0%	14.2%	15.0%	14.0%	16.0%	10.7%	10.0%	20.0%	15.0%	11.0%	16.2%	20.0%
Light rail	14.6%	15.7%	15.0%	19.8%	8.0%	6.0%	16.0%	12.6%	15.0%	25.0%	7.0%	7.0%	10.3%	24.0%
Bicycle	4.9%	13.7%	8.0%	2.8%	0.0%	2.0%	6.0%	3.9%	16.0%	11.0%	12.0%	12.0%	13.7%	13.0%
Other	3.9%	3.9%	1.0%	3.8%	3.0%	5.0%	2.0%	2.9%	0.0%	1.0%	0.0%	0.0%	0.9%	1.0%
Telecommute	0.0%	1.0%	1.0%	1.9%	0.0%	2.0%	0.0%	0.0%	6.0%	7.0%	8.0%	6.0%	8.5%	6.0%
Not provided	0.0%	2.0%	1.0%	1.9%	1.0%	0.0%	3.0%	3.9%	0.0%	0.0%	2.0%	0.0%	0.9%	2.0%