



City of Dallas

*2014 City of Dallas
DirectionFinder® Survey*

**Appendix A: Crosstabs
by Council District**

Submitted to

The City of Dallas, TX



725 W. Frontier Circle

Olathe, KS 66061

(913) 829- 1215

October 2014



Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q1a. Dallas as a place to live</u>															
Excellent	22.1%	32.4%	21.2%	31.5%	34.3%	25.5%	26.0%	23.5%	28.3%	26.5%	33.3%	32.5%	31.0%	28.0%	28.4%
Good	53.8%	48.1%	57.6%	45.4%	46.1%	58.5%	51.0%	48.0%	58.3%	61.1%	56.9%	59.6%	55.6%	56.0%	54.1%
Fair	21.2%	13.9%	19.2%	17.6%	15.7%	12.3%	20.0%	23.5%	13.4%	9.7%	9.8%	7.0%	11.9%	14.0%	14.8%
Poor	2.9%	5.6%	2.0%	5.6%	3.9%	3.8%	3.0%	4.9%	0.0%	2.7%	0.0%	0.9%	1.6%	2.0%	2.7%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q1b. Your neighborhood as a place to live</u>															
Excellent	24.8%	19.3%	16.0%	13.8%	17.8%	14.3%	16.3%	15.7%	48.0%	39.8%	55.9%	53.0%	50.4%	45.0%	31.4%
Good	39.0%	45.9%	48.0%	45.0%	33.7%	38.1%	43.9%	25.5%	40.2%	39.8%	40.2%	37.4%	42.4%	40.0%	40.0%
Fair	31.4%	22.0%	31.0%	26.6%	35.6%	40.0%	33.7%	41.2%	7.9%	15.9%	2.9%	7.8%	5.6%	10.0%	21.7%
Poor	4.8%	12.8%	5.0%	14.7%	12.9%	7.6%	6.1%	17.6%	3.9%	4.4%	1.0%	1.7%	1.6%	5.0%	6.9%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q1c. Dallas as a place to raise children</u>															
Excellent	19.0%	21.7%	19.8%	13.2%	19.2%	12.2%	12.5%	14.0%	16.5%	17.1%	23.2%	18.7%	23.1%	14.6%	17.6%
Good	42.0%	37.7%	44.8%	51.9%	43.4%	44.9%	47.9%	35.0%	47.0%	40.0%	44.2%	56.1%	41.3%	43.8%	44.3%
Fair	33.0%	30.2%	28.1%	27.4%	27.3%	33.7%	28.1%	42.0%	31.3%	36.2%	29.5%	23.4%	29.8%	30.3%	30.7%
Poor	6.0%	10.4%	7.3%	7.5%	10.1%	9.2%	11.5%	9.0%	5.2%	6.7%	3.2%	1.9%	5.8%	11.2%	7.4%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q1d. Dallas as a place to work</u>															
Excellent	26.2%	35.5%	24.2%	24.5%	31.3%	28.6%	29.0%	24.7%	38.4%	36.1%	54.6%	40.2%	40.5%	39.8%	34.0%
Good	54.4%	43.9%	56.6%	54.9%	45.5%	50.5%	47.0%	39.2%	49.6%	52.8%	40.2%	54.5%	50.4%	51.6%	49.5%
Fair	18.4%	16.8%	15.2%	14.7%	19.2%	17.1%	22.0%	30.9%	10.4%	9.3%	4.1%	5.4%	7.4%	6.5%	13.8%
Poor	1.0%	3.7%	4.0%	5.9%	4.0%	3.8%	2.0%	5.2%	1.6%	1.9%	1.0%	0.0%	1.7%	2.2%	2.7%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q1e. Dallas as a place to retire</u>															
Excellent	13.1%	22.9%	18.6%	23.6%	19.4%	21.2%	19.6%	21.4%	17.5%	18.2%	20.6%	14.5%	16.2%	20.2%	19.0%
Good	47.5%	31.4%	42.3%	45.3%	46.9%	36.4%	41.2%	30.6%	34.2%	32.7%	47.4%	35.5%	38.5%	34.0%	38.7%
Fair	23.2%	33.3%	20.6%	24.5%	19.4%	30.3%	29.9%	36.7%	38.3%	31.8%	23.7%	39.1%	29.9%	28.7%	29.5%
Poor	16.2%	12.4%	18.6%	6.6%	14.3%	12.1%	9.3%	11.2%	10.0%	17.3%	8.2%	10.9%	15.4%	17.0%	12.8%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q1f. Dallas as a place to do business</u>															
Excellent	26.0%	41.7%	20.0%	24.0%	33.0%	35.7%	27.7%	21.5%	41.0%	33.3%	49.0%	50.9%	49.6%	44.7%	36.1%
Good	53.1%	39.8%	56.8%	47.1%	44.3%	45.9%	45.7%	41.9%	49.6%	50.5%	44.9%	45.5%	45.4%	45.7%	46.9%
Fair	19.8%	15.5%	18.9%	22.1%	18.6%	13.3%	23.4%	31.2%	9.4%	12.4%	6.1%	3.6%	5.0%	5.3%	14.2%
Poor	1.0%	2.9%	4.2%	6.7%	4.1%	5.1%	3.2%	5.4%	0.0%	3.8%	0.0%	0.0%	0.0%	4.3%	2.8%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q1g. The quality of economic development in Dallas</u>															
Excellent	20.4%	31.4%	17.2%	14.3%	22.3%	26.5%	11.5%	17.2%	19.3%	25.5%	34.4%	41.7%	33.9%	39.1%	25.5%
Good	43.9%	49.5%	48.5%	50.0%	28.7%	44.9%	54.2%	33.3%	54.6%	54.7%	55.2%	43.5%	53.4%	47.8%	47.5%
Fair	27.6%	14.3%	24.2%	25.5%	39.4%	23.5%	21.9%	33.3%	21.0%	14.2%	8.3%	12.0%	10.2%	10.9%	20.2%
Poor	8.2%	4.8%	10.1%	10.2%	9.6%	5.1%	12.5%	16.2%	5.0%	5.7%	2.1%	2.8%	2.5%	2.2%	6.8%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q1h. The quality of public schools in Dallas</u>															
Excellent	6.3%	11.4%	6.6%	5.0%	12.2%	8.4%	13.0%	8.1%	4.2%	2.0%	5.7%	4.9%	4.5%	4.4%	6.8%
Good	22.9%	23.8%	16.5%	34.0%	26.5%	22.1%	26.1%	23.2%	13.4%	17.8%	9.2%	19.4%	11.6%	17.8%	20.2%
Fair	41.7%	34.3%	44.0%	32.0%	31.6%	35.8%	33.7%	39.4%	39.5%	27.7%	27.6%	35.0%	24.1%	24.4%	33.7%
Poor	29.2%	30.5%	33.0%	29.0%	29.6%	33.7%	27.2%	29.3%	42.9%	52.5%	57.5%	40.8%	59.8%	53.3%	39.3%

Q1. PERCEPTIONS OF THE CITY. Please rate the following items by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q1i. The overall quality of life in Dallas</u>															
Excellent	16.7%	20.2%	13.1%	10.4%	20.2%	14.4%	15.2%	11.1%	17.3%	14.2%	18.6%	21.2%	14.5%	16.2%	16.0%
Good	50.0%	54.1%	51.5%	53.8%	48.5%	57.7%	53.5%	46.5%	61.4%	61.9%	63.7%	68.1%	63.7%	61.6%	57.2%
Fair	30.4%	23.9%	33.3%	27.4%	25.3%	23.1%	27.3%	39.4%	21.3%	23.0%	17.6%	10.6%	17.7%	20.2%	24.0%
Poor	2.9%	1.8%	2.0%	8.5%	6.1%	4.8%	4.0%	3.0%	0.0%	0.9%	0.0%	0.0%	4.0%	2.0%	2.8%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2a. Sense of community</u>															
Excellent	9.2%	16.3%	8.2%	4.9%	10.5%	6.9%	11.6%	6.1%	8.1%	9.8%	12.2%	9.3%	6.6%	12.6%	9.4%
Good	40.8%	42.3%	35.7%	41.2%	41.1%	42.6%	38.9%	35.7%	49.6%	41.1%	54.1%	49.5%	49.6%	45.3%	43.6%
Fair	38.8%	32.7%	44.9%	41.2%	40.0%	39.6%	42.1%	43.9%	36.6%	38.4%	27.6%	34.6%	38.0%	28.4%	37.6%
Poor	11.2%	8.7%	11.2%	12.7%	8.4%	10.9%	7.4%	14.3%	5.7%	10.7%	6.1%	6.5%	5.8%	13.7%	9.4%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2b. Openness and acceptance of the community towards people of diverse backgrounds</u>															
Excellent	12.9%	25.7%	10.4%	6.0%	12.8%	12.5%	11.6%	10.1%	5.7%	6.4%	17.2%	14.0%	7.4%	15.5%	11.9%
Good	41.6%	32.4%	36.5%	38.0%	38.3%	39.4%	41.1%	36.4%	44.7%	44.5%	39.4%	48.2%	49.2%	49.5%	41.6%
Fair	36.6%	31.4%	42.7%	40.0%	33.0%	34.6%	35.8%	39.4%	39.8%	40.0%	35.4%	32.5%	32.0%	21.6%	35.3%
Poor	8.9%	10.5%	10.4%	16.0%	16.0%	13.5%	11.6%	14.1%	9.8%	9.1%	8.1%	5.3%	11.5%	13.4%	11.2%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2c. Overall appearance of Dallas</u>															
Excellent	12.6%	21.3%	12.2%	10.9%	20.2%	16.3%	10.1%	10.0%	6.5%	10.7%	19.8%	8.7%	16.1%	19.4%	13.8%
Good	54.4%	47.2%	48.0%	51.5%	42.4%	43.3%	51.5%	46.0%	56.9%	56.3%	60.4%	71.3%	55.6%	51.0%	52.9%
Fair	24.3%	26.9%	30.6%	31.7%	31.3%	32.7%	33.3%	39.0%	33.3%	29.5%	18.8%	18.3%	25.8%	23.5%	28.4%
Poor	8.7%	4.6%	9.2%	5.9%	6.1%	7.7%	5.1%	5.0%	3.3%	3.6%	1.0%	1.7%	2.4%	6.1%	4.9%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2d. Opportunities to attend arts and cultural events</u>															
Excellent	30.7%	36.8%	28.4%	26.0%	35.5%	25.7%	37.2%	21.6%	40.3%	45.9%	49.0%	49.1%	46.3%	43.8%	37.3%
Good	47.5%	41.5%	49.5%	46.0%	39.8%	49.5%	45.7%	49.0%	46.8%	45.9%	44.1%	44.6%	40.7%	36.5%	44.8%
Fair	16.8%	16.0%	14.7%	24.0%	20.4%	17.8%	13.8%	23.5%	12.9%	5.4%	5.9%	6.3%	12.2%	16.7%	14.5%
Poor	5.0%	5.7%	7.4%	4.0%	4.3%	6.9%	3.2%	5.9%	0.0%	2.7%	1.0%	0.0%	0.8%	3.1%	3.4%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2e. Shopping opportunities</u>															
Excellent	35.2%	45.0%	37.0%	31.1%	43.0%	39.0%	45.5%	29.1%	54.4%	66.4%	80.4%	68.7%	69.0%	66.0%	51.2%
Good	44.8%	42.2%	39.0%	47.2%	35.0%	38.1%	34.3%	38.8%	39.2%	29.2%	15.7%	29.6%	27.0%	27.0%	34.7%
Fair	16.2%	11.0%	18.0%	15.1%	16.0%	14.3%	15.2%	23.3%	5.6%	4.4%	2.9%	1.7%	3.2%	6.0%	10.7%
Poor	3.8%	1.8%	6.0%	6.6%	6.0%	8.6%	5.1%	8.7%	0.8%	0.0%	1.0%	0.0%	0.8%	1.0%	3.4%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2f. Air quality</u>															
Excellent	6.7%	13.9%	8.2%	6.8%	11.1%	7.8%	11.3%	11.0%	5.6%	9.7%	8.2%	7.9%	8.1%	5.2%	8.6%
Good	37.1%	43.5%	41.2%	43.7%	35.4%	36.9%	37.1%	29.0%	41.9%	41.6%	41.8%	43.0%	40.7%	50.5%	40.3%
Fair	41.9%	32.4%	38.1%	35.0%	42.4%	37.9%	40.2%	49.0%	37.9%	37.2%	38.8%	38.6%	31.7%	30.9%	37.9%
Poor	14.3%	10.2%	12.4%	14.6%	11.1%	17.5%	11.3%	11.0%	14.5%	11.5%	11.2%	10.5%	19.5%	13.4%	13.2%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2g. Recreational activities</u>															
Excellent	21.0%	23.4%	15.8%	17.5%	19.8%	15.4%	20.2%	14.9%	18.2%	25.0%	21.0%	25.4%	17.7%	21.6%	19.8%
Good	42.9%	48.6%	52.6%	41.7%	42.6%	48.1%	44.7%	42.6%	64.5%	49.1%	53.0%	52.6%	55.6%	54.6%	49.8%
Fair	26.7%	22.4%	20.0%	28.2%	28.7%	29.8%	24.5%	32.7%	15.7%	19.6%	24.0%	19.3%	21.0%	17.5%	23.4%
Poor	9.5%	5.6%	11.6%	12.6%	8.9%	6.7%	10.6%	9.9%	1.7%	6.3%	2.0%	2.6%	5.6%	6.2%	7.0%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2h. Job opportunities</u>															
Excellent	24.3%	22.3%	11.6%	13.3%	24.7%	18.4%	15.4%	16.8%	23.5%	25.0%	41.1%	38.7%	35.0%	37.9%	25.1%
Good	40.8%	47.6%	41.1%	32.4%	29.9%	50.5%	48.4%	29.5%	52.9%	49.0%	47.4%	55.9%	49.2%	42.1%	44.4%
Fair	27.2%	25.2%	30.5%	36.2%	37.1%	23.3%	25.3%	43.2%	21.0%	24.0%	10.5%	3.6%	13.3%	15.8%	23.6%
Poor	7.8%	4.9%	16.8%	18.1%	8.2%	7.8%	11.0%	10.5%	2.5%	1.9%	1.1%	1.8%	2.5%	4.2%	6.9%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2i. Access to affordable quality housing</u>															
Excellent	8.3%	15.2%	10.6%	10.4%	9.6%	11.7%	12.1%	11.6%	11.6%	9.0%	23.4%	28.8%	13.6%	14.4%	13.7%
Good	44.8%	40.4%	44.7%	36.5%	38.3%	42.6%	45.1%	35.8%	47.3%	55.0%	46.8%	51.9%	50.0%	48.9%	45.0%
Fair	35.4%	33.3%	30.6%	36.5%	34.0%	30.9%	31.9%	37.9%	34.8%	29.0%	22.3%	16.3%	29.1%	23.3%	30.3%
Poor	11.5%	11.1%	14.1%	16.7%	18.1%	14.9%	11.0%	14.7%	6.3%	7.0%	7.4%	2.9%	7.3%	13.3%	11.0%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2j. Access to affordable quality child care</u>															
Excellent	6.5%	16.3%	9.6%	7.9%	10.0%	6.7%	10.8%	10.5%	6.0%	5.1%	14.5%	12.9%	13.6%	19.0%	10.5%
Good	37.7%	28.8%	37.0%	40.4%	41.3%	44.0%	35.1%	35.5%	46.4%	45.8%	50.9%	64.5%	39.5%	44.4%	41.6%
Fair	41.6%	41.3%	32.9%	36.0%	30.0%	25.3%	40.5%	36.8%	42.9%	40.7%	21.8%	17.7%	35.8%	14.3%	33.4%
Poor	14.3%	13.8%	20.5%	15.7%	18.8%	24.0%	13.5%	17.1%	4.8%	8.5%	12.7%	4.8%	11.1%	22.2%	14.5%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2k. Access to affordable quality health care</u>															
Excellent	13.5%	18.6%	12.0%	7.8%	19.0%	13.7%	20.2%	13.3%	21.8%	20.6%	27.1%	31.2%	18.3%	26.4%	18.9%
Good	38.5%	37.3%	47.8%	46.6%	34.0%	44.2%	41.5%	32.7%	52.4%	51.0%	52.1%	53.2%	58.3%	36.3%	45.1%
Fair	31.3%	33.3%	23.9%	32.0%	27.0%	23.2%	30.9%	36.7%	24.2%	20.6%	13.5%	13.8%	15.7%	24.2%	24.8%
Poor	16.7%	10.8%	16.3%	13.6%	20.0%	18.9%	7.4%	17.3%	1.6%	7.8%	7.3%	1.8%	7.8%	13.2%	11.2%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2l. Access to affordable quality food</u>															
Excellent	19.2%	25.2%	15.3%	13.3%	26.7%	26.7%	22.9%	15.0%	28.0%	34.2%	39.4%	43.9%	37.7%	40.4%	28.0%
Good	49.0%	46.7%	53.1%	49.5%	36.6%	42.9%	44.8%	37.0%	54.4%	45.0%	52.5%	45.6%	43.4%	45.5%	46.2%
Fair	29.8%	24.3%	23.5%	26.7%	24.8%	20.0%	27.1%	31.0%	16.0%	16.2%	6.1%	9.6%	14.8%	8.1%	19.7%
Poor	1.9%	3.7%	8.2%	10.5%	11.9%	10.5%	5.2%	17.0%	1.6%	4.5%	2.0%	0.9%	4.1%	6.1%	6.1%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2m. Ease of car travel in Dallas</u>															
Excellent	10.5%	12.1%	10.4%	7.8%	21.0%	12.6%	16.8%	13.1%	8.9%	9.0%	13.9%	9.8%	7.3%	16.3%	11.9%
Good	39.0%	43.9%	35.4%	34.3%	35.0%	35.9%	34.7%	32.3%	30.9%	35.1%	42.6%	38.4%	44.4%	42.9%	37.5%
Fair	33.3%	29.0%	34.4%	42.2%	32.0%	34.0%	34.7%	34.3%	46.3%	42.3%	33.7%	40.2%	36.3%	26.5%	36.0%
Poor	17.1%	15.0%	19.8%	15.7%	12.0%	17.5%	13.7%	20.2%	13.8%	13.5%	9.9%	11.6%	12.1%	14.3%	14.6%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2n. Ease of bus travel in Dallas</u>															
Excellent	17.9%	15.3%	14.7%	10.0%	26.3%	20.0%	21.3%	21.7%	7.0%	8.8%	11.3%	7.8%	5.3%	11.3%	14.4%
Good	44.0%	44.7%	41.3%	57.8%	38.8%	35.0%	42.5%	39.8%	40.7%	44.1%	37.1%	29.7%	38.7%	25.8%	40.6%
Fair	29.8%	28.2%	38.7%	24.4%	20.0%	30.0%	26.3%	32.5%	33.7%	35.3%	40.3%	37.5%	44.0%	41.9%	32.5%
Poor	8.3%	11.8%	5.3%	7.8%	15.0%	15.0%	10.0%	6.0%	18.6%	11.8%	11.3%	25.0%	12.0%	21.0%	12.5%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2o. Ease of rail travel in Dallas</u>															
Excellent	20.0%	16.9%	17.9%	13.5%	25.6%	20.2%	25.3%	24.4%	8.2%	17.6%	12.0%	11.1%	8.0%	16.7%	16.8%
Good	44.7%	48.3%	41.0%	53.9%	37.8%	39.3%	48.0%	42.3%	40.8%	49.5%	34.7%	31.9%	40.2%	33.3%	42.2%
Fair	29.4%	20.2%	30.8%	27.0%	26.8%	27.4%	17.3%	26.9%	37.8%	26.4%	26.7%	30.6%	33.3%	34.7%	28.3%
Poor	5.9%	14.6%	10.3%	5.6%	9.8%	13.1%	9.3%	6.4%	13.3%	6.6%	26.7%	26.4%	18.4%	15.3%	12.7%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2p. Ease of bicycle travel in Dallas</u>															
Excellent	12.3%	13.6%	4.3%	6.9%	16.4%	8.3%	16.7%	11.6%	6.1%	6.0%	6.8%	2.8%	5.3%	9.5%	8.9%
Good	27.2%	29.6%	30.0%	33.3%	40.3%	28.6%	36.1%	26.1%	24.2%	31.3%	21.9%	21.1%	16.0%	17.6%	27.1%
Fair	42.0%	46.9%	40.0%	40.3%	26.9%	29.8%	31.9%	44.9%	46.5%	35.8%	41.1%	49.3%	43.6%	43.2%	40.4%
Poor	18.5%	9.9%	25.7%	19.4%	16.4%	33.3%	15.3%	17.4%	23.2%	26.9%	30.1%	26.8%	35.1%	29.7%	23.6%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2q. Ease of walking in Dallas</u>															
Excellent	9.4%	10.8%	8.7%	6.5%	18.6%	8.1%	13.2%	10.6%	4.2%	7.6%	11.3%	5.7%	6.0%	8.5%	9.0%
Good	30.2%	35.3%	34.8%	30.4%	29.1%	34.3%	30.8%	31.9%	27.5%	30.5%	16.5%	29.2%	24.8%	34.0%	29.9%
Fair	40.6%	34.3%	33.7%	35.9%	27.9%	26.3%	30.8%	42.6%	38.3%	37.1%	41.2%	40.6%	37.6%	26.6%	35.4%
Poor	19.8%	19.6%	22.8%	27.2%	24.4%	31.3%	25.3%	14.9%	30.0%	24.8%	30.9%	24.5%	31.6%	30.9%	25.7%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2r. Educational opportunities</u>															
Excellent	23.0%	23.1%	17.7%	15.3%	26.0%	19.0%	25.3%	15.3%	14.8%	20.6%	30.5%	30.0%	27.7%	29.3%	22.6%
Good	49.0%	40.4%	54.2%	49.0%	40.6%	37.0%	45.1%	41.8%	50.8%	53.3%	50.5%	50.0%	45.4%	45.7%	46.7%
Fair	26.0%	30.8%	19.8%	24.5%	26.0%	35.0%	20.9%	31.6%	28.7%	24.3%	11.6%	17.3%	19.3%	17.4%	23.9%
Poor	2.0%	5.8%	8.3%	11.2%	7.3%	9.0%	8.8%	11.2%	5.7%	1.9%	7.4%	2.7%	7.6%	7.6%	6.8%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2s. Overall image/reputation of Dallas</u>															
Excellent	15.5%	20.4%	9.0%	10.9%	18.4%	15.7%	15.2%	11.9%	5.7%	12.5%	16.2%	22.6%	19.5%	17.0%	15.0%
Good	48.5%	46.3%	55.0%	46.5%	40.8%	49.0%	50.0%	45.5%	71.5%	59.8%	67.7%	67.0%	56.1%	57.0%	54.8%
Fair	31.1%	31.5%	26.0%	34.7%	34.7%	30.4%	30.4%	33.7%	22.0%	25.0%	14.1%	9.6%	22.0%	24.0%	26.1%
Poor	4.9%	1.9%	10.0%	7.9%	6.1%	4.9%	4.3%	8.9%	0.8%	2.7%	2.0%	0.9%	2.4%	2.0%	4.1%

Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q2t. Overall quality of new development in Dallas</u>															
Excellent	20.0%	26.7%	15.6%	20.8%	19.1%	23.0%	20.2%	17.7%	13.0%	18.8%	28.1%	30.8%	23.5%	28.1%	21.8%
Good	50.0%	47.5%	42.7%	46.9%	38.3%	54.0%	49.4%	37.5%	58.3%	53.5%	59.4%	60.6%	59.7%	52.1%	51.0%
Fair	23.0%	25.7%	31.3%	22.9%	36.2%	19.0%	23.6%	39.6%	27.0%	23.8%	9.4%	7.7%	13.4%	14.6%	22.5%
Poor	7.0%	0.0%	10.4%	9.4%	6.4%	4.0%	6.7%	5.2%	1.7%	4.0%	3.1%	1.0%	3.4%	5.2%	4.7%

Q3. Please rate the speed of growth in the following categories in Dallas over the past two years: (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q3a. Population growth</u>															
Much Too Slow	1.0%	0.0%	0.0%	1.0%	0.0%	3.1%	2.2%	0.0%	1.7%	0.0%	0.0%	0.0%	0.0%	1.1%	0.7%
Too Slow	2.1%	2.9%	1.1%	2.1%	3.1%	4.1%	1.1%	3.4%	0.9%	1.9%	1.1%	0.0%	0.8%	2.2%	1.9%
About Right	43.3%	43.3%	35.2%	35.1%	39.2%	38.8%	44.4%	34.8%	47.9%	44.3%	50.0%	46.7%	45.0%	48.9%	42.8%
Too Fast	37.1%	27.9%	42.0%	44.3%	37.1%	41.8%	37.8%	39.3%	35.9%	39.6%	40.4%	39.3%	42.5%	33.7%	38.5%
Much too Fast	16.5%	26.0%	21.6%	17.5%	20.6%	12.2%	14.4%	22.5%	13.7%	14.2%	8.5%	14.0%	11.7%	14.1%	16.1%

Q3. Please rate the speed of growth in the following categories in Dallas over the past two years: (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q3b. Retail growth (stores, restaurants, etc.)</u>															
Much Too Slow	1.0%	1.0%	3.2%	4.1%	2.1%	2.9%	8.6%	12.2%	2.4%	0.9%	0.0%	0.0%	0.8%	3.1%	2.9%
Too Slow	8.9%	6.7%	17.9%	13.3%	17.0%	14.7%	18.3%	22.2%	5.7%	10.3%	5.1%	7.5%	3.3%	3.1%	10.6%
About Right	59.4%	61.0%	68.4%	64.3%	61.7%	56.9%	60.2%	54.4%	64.2%	74.8%	79.8%	69.2%	74.6%	77.3%	66.3%
Too Fast	20.8%	22.9%	7.4%	11.2%	13.8%	20.6%	10.8%	5.6%	22.8%	12.1%	12.1%	19.6%	17.2%	12.4%	15.3%
Much too Fast	9.9%	8.6%	3.2%	7.1%	5.3%	4.9%	2.2%	5.6%	4.9%	1.9%	3.0%	3.7%	4.1%	4.1%	4.9%

Q3. Please rate the speed of growth in the following categories in Dallas over the past two years: (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q3c. Job growth</u>															
Much Too Slow	5.2%	6.3%	6.5%	10.0%	5.6%	5.3%	14.9%	20.7%	4.7%	2.1%	0.0%	2.0%	2.8%	5.9%	6.4%
Too Slow	27.8%	32.3%	45.7%	44.4%	41.1%	33.0%	37.9%	33.3%	29.9%	32.6%	18.7%	15.8%	15.9%	17.6%	30.2%
About Right	58.8%	55.2%	45.7%	41.1%	45.6%	56.4%	43.7%	42.5%	62.6%	64.2%	79.1%	79.2%	75.7%	72.9%	59.1%
Too Fast	7.2%	6.3%	1.1%	2.2%	3.3%	5.3%	2.3%	2.3%	0.9%	0.0%	2.2%	3.0%	5.6%	3.5%	3.3%
Much too Fast	1.0%	0.0%	1.1%	2.2%	4.4%	0.0%	1.1%	1.1%	1.9%	1.1%	0.0%	0.0%	0.0%	0.0%	1.0%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
Q4a. Crime															
Not a problem	1.9%	1.9%	2.0%	3.8%	2.0%	2.9%	2.0%	1.0%	0.8%	0.9%	2.1%	1.8%	0.8%	2.1%	1.8%
Minor problem	11.5%	13.5%	7.1%	5.8%	8.2%	9.7%	5.1%	5.9%	9.8%	8.1%	22.9%	20.9%	12.2%	20.0%	11.4%
Moderate problem	43.3%	42.3%	46.5%	26.9%	32.7%	37.9%	41.4%	28.4%	62.6%	63.1%	57.3%	67.3%	61.0%	56.8%	48.3%
Major problem	43.3%	42.3%	44.4%	63.5%	57.1%	49.5%	51.5%	64.7%	26.8%	27.9%	17.7%	10.0%	26.0%	21.1%	38.5%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
Q4b. Drugs															
Not a problem	3.0%	4.0%	2.1%	1.0%	2.2%	1.0%	2.1%	0.0%	0.9%	0.0%	0.0%	3.1%	0.9%	1.2%	1.5%
Minor problem	8.9%	12.1%	7.4%	4.9%	9.7%	8.0%	4.2%	7.0%	7.7%	5.9%	18.9%	12.4%	10.6%	16.5%	9.5%
Moderate problem	30.7%	27.3%	27.7%	19.4%	14.0%	30.0%	25.0%	10.0%	46.2%	47.1%	48.9%	53.6%	47.8%	55.3%	34.5%
Major problem	57.4%	56.6%	62.8%	74.8%	74.2%	61.0%	68.8%	83.0%	45.3%	47.1%	32.2%	30.9%	40.7%	27.1%	54.5%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4c. Graffiti</u>															
Not a problem	5.9%	10.7%	4.3%	0.0%	10.9%	5.9%	6.3%	5.4%	2.5%	4.9%	5.8%	11.8%	5.0%	15.1%	6.7%
Minor problem	19.6%	27.2%	21.5%	18.5%	23.9%	25.7%	23.2%	18.3%	23.7%	36.3%	48.8%	38.2%	45.4%	35.5%	29.1%
Moderate problem	48.0%	31.1%	47.3%	35.9%	44.6%	40.6%	35.8%	44.1%	62.7%	43.1%	34.9%	42.2%	42.0%	35.5%	42.3%
Major problem	26.5%	31.1%	26.9%	45.7%	20.7%	27.7%	34.7%	32.3%	11.0%	15.7%	10.5%	7.8%	7.6%	14.0%	21.9%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4d. Noise</u>															
Not a problem	8.1%	17.4%	8.2%	7.8%	13.4%	8.7%	8.1%	12.0%	10.7%	12.3%	15.2%	16.5%	7.3%	13.7%	11.4%
Minor problem	30.3%	33.0%	33.7%	22.5%	30.9%	27.2%	31.3%	27.0%	37.7%	43.4%	43.4%	39.4%	41.1%	37.9%	34.4%
Moderate problem	47.5%	30.3%	36.7%	39.2%	38.1%	42.7%	31.3%	45.0%	42.6%	29.2%	34.3%	37.6%	38.7%	32.6%	37.6%
Major problem	14.1%	19.3%	21.4%	30.4%	17.5%	21.4%	29.3%	16.0%	9.0%	15.1%	7.1%	6.4%	12.9%	15.8%	16.6%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4e. Run down buildings, weed lots, or junk vehicles</u>															
Not a problem	6.1%	9.4%	5.5%	1.9%	9.3%	6.7%	3.2%	8.3%	4.1%	4.9%	14.4%	17.3%	7.6%	10.5%	7.7%
Minor problem	26.3%	29.2%	23.1%	15.5%	20.6%	17.3%	23.2%	16.7%	26.4%	35.3%	32.2%	37.5%	33.6%	46.3%	27.4%
Moderate problem	37.4%	31.1%	35.2%	28.2%	18.6%	31.7%	31.6%	33.3%	52.1%	43.1%	46.7%	35.6%	47.9%	21.1%	35.7%
Major problem	30.3%	30.2%	36.3%	54.4%	51.5%	44.2%	42.1%	41.7%	17.4%	16.7%	6.7%	9.6%	10.9%	22.1%	29.2%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4f. Taxes</u>															
Not a problem	7.1%	10.4%	9.7%	9.9%	12.8%	12.8%	13.0%	11.6%	8.9%	16.2%	14.0%	13.6%	4.9%	18.3%	11.5%
Minor problem	19.2%	24.5%	16.1%	23.1%	23.4%	14.9%	19.6%	17.9%	27.6%	18.1%	30.0%	35.5%	23.0%	26.9%	23.1%
Moderate problem	39.4%	34.9%	38.7%	36.3%	30.9%	44.7%	38.0%	43.2%	37.4%	33.3%	36.0%	31.8%	43.4%	29.0%	37.0%
Major problem	34.3%	30.2%	35.5%	30.8%	33.0%	27.7%	29.3%	27.4%	26.0%	32.4%	20.0%	19.1%	28.7%	25.8%	28.4%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4g. Traffic congestion</u>															
Not a problem	2.9%	1.9%	4.2%	1.9%	3.0%	1.9%	3.1%	2.0%	0.8%	0.9%	3.0%	0.9%	0.8%	2.0%	2.0%
Minor problem	9.7%	9.3%	8.3%	5.8%	18.2%	11.5%	14.4%	18.2%	8.1%	10.7%	6.0%	7.9%	8.0%	15.2%	10.7%
Moderate problem	35.0%	32.7%	29.2%	35.9%	25.3%	31.7%	37.1%	24.2%	35.8%	43.8%	36.0%	37.7%	37.6%	38.4%	34.5%
Major problem	52.4%	56.1%	58.3%	56.3%	53.5%	54.8%	45.4%	55.6%	55.3%	44.6%	55.0%	53.5%	53.6%	44.4%	52.8%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4h. Unsupervised youth</u>															
Not a problem	3.1%	8.4%	2.2%	5.2%	6.7%	5.3%	1.1%	2.1%	2.7%	5.4%	4.2%	14.7%	2.1%	9.7%	5.0%
Minor problem	18.8%	24.2%	18.0%	10.4%	19.1%	18.1%	14.0%	15.8%	30.0%	23.9%	34.7%	37.3%	34.0%	43.1%	23.8%
Moderate problem	42.7%	33.7%	37.1%	33.3%	23.6%	38.3%	34.4%	30.5%	40.9%	31.5%	50.0%	34.7%	49.5%	31.9%	36.6%
Major problem	35.4%	33.7%	42.7%	51.0%	50.6%	38.3%	50.5%	51.6%	26.4%	39.1%	11.1%	13.3%	14.4%	15.3%	34.6%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4i. Homelessness</u>															
Not a problem	2.1%	3.8%	2.1%	1.0%	5.2%	3.9%	2.1%	2.0%	1.6%	3.8%	3.5%	5.7%	1.8%	2.2%	2.9%
Minor problem	6.2%	18.3%	13.8%	8.0%	13.4%	18.4%	11.5%	10.2%	11.5%	15.4%	27.1%	25.3%	18.0%	36.3%	16.3%
Moderate problem	48.5%	29.8%	42.6%	28.0%	24.7%	32.0%	34.4%	32.7%	59.0%	42.3%	52.9%	50.6%	61.3%	33.0%	41.1%
Major problem	43.3%	48.1%	41.5%	63.0%	56.7%	45.6%	52.1%	55.1%	27.9%	38.5%	16.5%	18.4%	18.9%	28.6%	39.7%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4j. Weeds</u>															
Not a problem	11.1%	14.9%	5.5%	5.9%	12.4%	10.1%	8.7%	10.5%	11.3%	9.7%	14.0%	14.7%	8.3%	18.4%	11.0%
Minor problem	27.3%	27.7%	24.2%	13.7%	17.5%	25.3%	21.7%	16.8%	40.9%	43.7%	46.5%	46.3%	51.4%	43.7%	32.0%
Moderate problem	42.4%	35.6%	45.1%	31.4%	34.0%	35.4%	37.0%	36.8%	35.7%	35.0%	33.7%	33.7%	34.9%	28.7%	35.7%
Major problem	19.2%	21.8%	25.3%	49.0%	36.1%	29.3%	32.6%	35.8%	12.2%	11.7%	5.8%	5.3%	5.5%	9.2%	21.3%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4k. Absence of communications from the City of Dallas translated into languages other than English</u>															
Not a problem	23.9%	27.9%	34.3%	23.9%	39.4%	26.8%	30.0%	38.0%	48.8%	64.8%	56.7%	55.4%	47.5%	51.7%	39.8%
Minor problem	26.1%	38.4%	20.0%	31.0%	16.7%	26.8%	27.1%	28.2%	38.8%	22.5%	31.7%	26.2%	32.5%	28.3%	28.4%
Moderate problem	31.8%	17.4%	31.4%	26.8%	21.2%	25.6%	28.6%	26.8%	7.5%	9.9%	8.3%	15.4%	17.5%	11.7%	20.3%
Major problem	18.2%	16.3%	14.3%	18.3%	22.7%	20.7%	14.3%	7.0%	5.0%	2.8%	3.3%	3.1%	2.5%	8.3%	11.5%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4l. Unwanted local businesses</u>															
Not a problem	18.1%	19.4%	20.3%	20.0%	31.3%	23.5%	16.3%	18.9%	31.4%	22.5%	36.4%	32.6%	25.5%	40.5%	25.4%
Minor problem	35.1%	32.3%	39.2%	27.5%	27.7%	35.3%	33.8%	39.2%	52.9%	48.3%	41.6%	44.2%	46.1%	34.2%	38.7%
Moderate problem	36.2%	29.0%	25.3%	35.0%	32.5%	18.8%	31.3%	32.4%	10.8%	24.7%	16.9%	22.1%	22.5%	16.5%	25.2%
Major problem	10.6%	19.4%	15.2%	17.5%	8.4%	22.4%	18.8%	9.5%	4.9%	4.5%	5.2%	1.2%	5.9%	8.9%	10.7%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4m. Toxic waste or other environmental hazard(s)</u>															
Not a problem	22.5%	22.9%	18.7%	19.0%	24.6%	19.3%	18.4%	19.1%	24.7%	30.0%	30.3%	27.2%	20.7%	25.8%	23.1%
Minor problem	32.6%	33.7%	28.0%	25.3%	24.6%	31.8%	27.6%	32.4%	43.0%	42.5%	38.2%	39.5%	43.9%	34.8%	34.4%
Moderate problem	30.3%	22.9%	40.0%	30.4%	36.2%	27.3%	28.9%	26.5%	25.8%	22.5%	27.6%	28.4%	26.8%	28.8%	28.6%
Major problem	14.6%	20.5%	13.3%	25.3%	14.5%	21.6%	25.0%	22.1%	6.5%	5.0%	3.9%	4.9%	8.5%	10.6%	13.9%

Q4. Please indicate the extent to which you think each of the following is a problem in the City of Dallas by circling the corresponding number below. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q4n. Roaming/loose animals</u>															
Not a problem	7.0%	15.7%	9.3%	7.6%	10.1%	8.8%	14.6%	7.9%	14.3%	35.1%	40.2%	38.0%	30.2%	29.9%	19.0%
Minor problem	26.0%	31.5%	24.7%	16.2%	20.2%	26.5%	26.0%	17.8%	48.7%	39.2%	44.6%	39.0%	43.1%	44.8%	32.1%
Moderate problem	24.0%	21.3%	26.8%	21.9%	23.2%	21.6%	17.7%	22.8%	23.5%	18.6%	13.0%	21.0%	21.6%	13.8%	20.9%
Major problem	43.0%	31.5%	39.2%	54.3%	46.5%	43.1%	41.7%	51.5%	13.4%	7.2%	2.2%	2.0%	5.2%	11.5%	28.0%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations.(Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q5a. In your neighborhood during the day</u>															
Very safe	28.6%	22.9%	20.2%	19.6%	23.8%	19.8%	27.0%	19.8%	46.0%	30.1%	62.4%	60.2%	53.2%	45.0%	34.7%
Safe	49.5%	55.0%	58.6%	50.5%	47.5%	51.9%	47.0%	45.5%	37.3%	54.0%	29.7%	34.5%	40.5%	50.0%	46.3%
Neither Safe or Unsafe	11.4%	12.8%	12.1%	17.8%	16.8%	14.2%	16.0%	19.8%	11.9%	10.6%	5.9%	3.5%	4.8%	3.0%	11.4%
Unsafe	8.6%	5.5%	7.1%	6.5%	7.9%	10.4%	5.0%	12.9%	4.0%	5.3%	2.0%	1.8%	1.6%	2.0%	5.6%
Very unsafe	1.9%	3.7%	2.0%	5.6%	4.0%	3.8%	5.0%	2.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations.(Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q5b. In your neighborhood after dark</u>															
Very safe	5.7%	6.4%	10.1%	9.4%	10.9%	8.6%	15.2%	11.9%	16.0%	8.8%	36.3%	34.2%	24.6%	10.1%	15.1%
Safe	43.8%	37.6%	42.4%	34.0%	30.7%	29.5%	34.3%	29.7%	53.6%	48.7%	41.2%	50.9%	52.4%	56.6%	42.2%
Neither Safe or Unsafe	21.0%	25.7%	29.3%	23.6%	22.8%	31.4%	18.2%	21.8%	17.6%	23.0%	16.7%	8.8%	15.1%	21.2%	20.9%
Unsafe	23.8%	23.9%	14.1%	18.9%	21.8%	17.1%	25.3%	23.8%	10.4%	14.2%	4.9%	6.1%	7.1%	10.1%	15.6%
Very unsafe	5.7%	6.4%	4.0%	14.2%	13.9%	13.3%	7.1%	12.9%	2.4%	5.3%	1.0%	0.0%	0.8%	2.0%	6.2%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations.(Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q5c. In Dallas' downtown area during the day</u>															
Very safe	20.9%	12.4%	12.5%	10.7%	19.0%	14.4%	19.3%	16.4%	18.0%	25.5%	22.7%	21.6%	20.7%	30.4%	19.1%
Safe	51.2%	56.7%	55.0%	59.5%	45.6%	56.7%	49.4%	43.8%	57.7%	52.0%	60.8%	48.0%	61.3%	50.0%	53.8%
Neither Safe or Unsafe	18.6%	22.7%	27.5%	19.0%	20.3%	14.4%	19.3%	26.0%	18.0%	16.3%	14.4%	27.5%	15.3%	13.0%	19.3%
Unsafe	7.0%	6.2%	3.8%	6.0%	10.1%	12.2%	8.4%	11.0%	6.3%	5.1%	2.1%	2.9%	2.7%	6.5%	6.2%
Very unsafe	2.3%	2.1%	1.3%	4.8%	5.1%	2.2%	3.6%	2.7%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.6%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations.(Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q5d. In Dallas' downtown area after dark</u>															
Very safe	2.3%	4.4%	4.2%	5.3%	4.1%	4.4%	7.8%	5.6%	2.0%	1.1%	5.4%	2.2%	1.9%	1.1%	3.6%
Safe	22.1%	22.2%	23.6%	22.7%	24.7%	14.4%	16.9%	14.1%	14.7%	25.8%	22.6%	18.3%	23.6%	21.3%	20.5%
Neither Safe or Unsafe	32.6%	32.2%	34.7%	26.7%	21.9%	33.3%	24.7%	19.7%	46.1%	35.5%	35.5%	38.7%	37.7%	42.7%	33.7%
Unsafe	31.4%	33.3%	25.0%	29.3%	30.1%	34.4%	41.6%	39.4%	30.4%	30.1%	31.2%	34.4%	30.2%	28.1%	32.0%
Very unsafe	11.6%	7.8%	12.5%	16.0%	19.2%	13.3%	9.1%	21.1%	6.9%	7.5%	5.4%	6.5%	6.6%	6.7%	10.2%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations.(Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q5e. In Dallas' parks during the day</u>															
Very safe	16.3%	20.0%	7.7%	7.2%	17.6%	15.2%	14.0%	11.2%	17.0%	18.4%	33.3%	26.7%	22.2%	26.6%	18.2%
Safe	48.0%	55.0%	49.5%	53.6%	49.5%	55.6%	39.5%	40.4%	51.8%	54.4%	40.9%	48.5%	54.7%	56.4%	50.1%
Neither Safe or Unsafe	22.4%	15.0%	29.7%	25.8%	19.8%	21.2%	33.7%	30.3%	25.0%	18.4%	24.7%	19.8%	20.5%	10.6%	22.5%
Unsafe	8.2%	9.0%	9.9%	7.2%	11.0%	6.1%	7.0%	14.6%	4.5%	8.7%	1.1%	3.0%	2.6%	5.3%	6.9%
Very unsafe	5.1%	1.0%	3.3%	6.2%	2.2%	2.0%	5.8%	3.4%	1.8%	0.0%	0.0%	2.0%	0.0%	1.1%	2.3%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations.(Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q5f. In Dallas' parks after dark</u>															
Very safe	4.3%	3.5%	1.3%	2.2%	6.3%	3.1%	4.8%	2.5%	1.0%	1.1%	3.6%	2.3%	1.0%	2.4%	2.7%
Safe	9.8%	24.4%	8.8%	8.9%	12.7%	7.2%	8.3%	7.5%	13.3%	12.2%	14.3%	10.2%	8.9%	17.1%	11.6%
Neither Safe or Unsafe	28.3%	24.4%	32.5%	28.9%	24.1%	24.7%	21.4%	21.3%	31.4%	28.9%	32.1%	39.8%	35.6%	45.1%	30.1%
Unsafe	35.9%	34.9%	38.8%	33.3%	32.9%	47.4%	41.7%	40.0%	47.6%	46.7%	41.7%	36.4%	43.6%	25.6%	39.3%
Very unsafe	21.7%	12.8%	18.8%	26.7%	24.1%	17.5%	23.8%	28.8%	6.7%	11.1%	8.3%	11.4%	10.9%	9.8%	16.3%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations.(Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q5g. From violent crime (rape, assault, robbery)</u>															
Very safe	3.1%	6.7%	4.3%	4.0%	4.2%	2.0%	6.3%	7.4%	1.6%	3.7%	10.4%	7.7%	2.6%	6.5%	4.9%
Safe	15.6%	32.7%	18.1%	12.0%	15.6%	17.3%	20.0%	20.0%	29.8%	28.4%	37.5%	37.5%	34.2%	42.4%	26.1%
Neither Safe or Unsafe	37.5%	30.8%	37.2%	24.0%	26.0%	27.6%	29.5%	24.2%	41.9%	35.8%	34.4%	38.5%	46.2%	31.5%	33.6%
Unsafe	33.3%	25.0%	28.7%	37.0%	27.1%	34.7%	28.4%	31.6%	20.2%	22.9%	16.7%	15.4%	13.7%	15.2%	24.7%
Very unsafe	10.4%	4.8%	11.7%	23.0%	27.1%	18.4%	15.8%	16.8%	6.5%	9.2%	1.0%	1.0%	3.4%	4.3%	10.7%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations.(Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q5h. From property crime (burglary, theft)</u>															
Very safe	0.0%	7.5%	1.0%	4.9%	4.0%	2.8%	5.2%	4.1%	3.1%	0.9%	6.1%	3.6%	1.7%	5.3%	3.5%
Safe	16.8%	24.3%	22.4%	9.7%	13.9%	20.8%	13.5%	11.3%	13.4%	15.2%	28.6%	28.2%	24.0%	25.5%	19.1%
Neither Safe or Unsafe	32.7%	29.0%	32.7%	23.3%	25.7%	24.5%	27.1%	21.6%	44.1%	36.6%	38.8%	37.3%	38.0%	37.2%	32.4%
Unsafe	41.6%	28.0%	29.6%	40.8%	32.7%	31.1%	34.4%	44.3%	26.0%	36.6%	25.5%	29.1%	30.6%	25.5%	32.4%
Very unsafe	8.9%	11.2%	14.3%	21.4%	23.8%	20.8%	19.8%	18.6%	13.4%	10.7%	1.0%	1.8%	5.8%	6.4%	12.6%

Q5. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5 where 5 means "Very Safe" and 1 means "Very Unsafe" please indicate how safe you feel in the following situations.(Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q5i. From fire</u>															
Very safe	7.1%	17.1%	11.6%	11.6%	15.1%	10.8%	13.5%	16.7%	13.3%	17.6%	24.7%	20.6%	16.9%	25.0%	15.8%
Safe	46.9%	49.5%	46.3%	41.1%	45.2%	45.1%	45.8%	36.7%	46.7%	54.6%	51.5%	43.9%	52.5%	48.9%	47.0%
Neither Safe or Unsafe	36.7%	25.7%	34.7%	29.5%	29.0%	27.5%	24.0%	31.1%	36.7%	25.0%	21.6%	31.8%	28.8%	25.0%	29.1%
Unsafe	7.1%	6.7%	6.3%	11.6%	4.3%	11.8%	13.5%	13.3%	2.5%	1.9%	2.1%	3.7%	1.7%	1.1%	6.1%
Very unsafe	2.0%	1.0%	1.1%	6.3%	6.5%	4.9%	3.1%	2.2%	0.8%	0.9%	0.0%	0.0%	0.0%	0.0%	2.0%

Q6. During the past twelve months, were you or anyone in your household the victim of any crime?

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q6. Were you or anyone in your household the victim of any crime?</u>															
Yes	11.3%	19.8%	20.0%	14.7%	12.7%	16.8%	13.9%	8.7%	14.2%	12.6%	9.7%	8.8%	11.1%	13.0%	13.4%
No	80.2%	76.6%	76.0%	71.6%	81.4%	75.7%	81.2%	88.3%	80.3%	84.7%	85.4%	91.2%	85.7%	83.0%	81.6%
Don't know	8.5%	3.6%	4.0%	13.8%	5.9%	7.5%	5.0%	2.9%	5.5%	2.7%	4.9%	0.0%	3.2%	4.0%	5.0%

Q6a. Was this crime (these crimes) reported to the police?

N=203

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q6a. Was this crime (these crimes) reported to the police?</u>															
Yes	83.3%	72.7%	70.0%	81.3%	61.5%	61.1%	92.9%	100.0%	83.3%	92.9%	70.0%	80.0%	64.3%	92.3%	77.8%
No	16.7%	27.3%	30.0%	18.8%	30.8%	33.3%	7.1%	0.0%	16.7%	7.1%	30.0%	10.0%	35.7%	7.7%	20.7%
Don't know	0.0%	0.0%	0.0%	0.0%	7.7%	5.6%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	1.5%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7a. Ambulance/emergency medical services</u>															
Excellent	39.0%	32.9%	32.9%	27.1%	40.2%	30.2%	33.8%	30.6%	35.7%	38.8%	44.2%	45.7%	45.6%	36.4%	36.5%
Good	47.6%	46.8%	52.1%	54.2%	42.7%	51.2%	55.0%	52.9%	53.6%	51.3%	54.5%	44.4%	44.4%	59.1%	50.6%
Fair	13.4%	19.0%	13.7%	16.7%	12.2%	15.1%	10.0%	12.9%	8.3%	7.5%	1.3%	9.9%	8.9%	3.0%	11.1%
Poor	0.0%	1.3%	1.4%	2.1%	4.9%	3.5%	1.3%	3.5%	2.4%	2.5%	0.0%	0.0%	1.1%	1.5%	1.8%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7b. Art and cultural programs</u>															
Excellent	34.8%	33.7%	20.0%	24.4%	40.5%	25.8%	35.4%	23.0%	37.7%	39.2%	47.4%	51.0%	49.5%	47.2%	37.3%
Good	48.3%	49.4%	58.7%	52.6%	35.1%	47.2%	46.3%	51.4%	53.5%	49.0%	38.9%	41.3%	45.0%	39.3%	46.8%
Fair	12.4%	14.6%	17.3%	20.5%	17.6%	24.7%	17.1%	23.0%	7.9%	11.8%	12.6%	6.7%	4.5%	11.2%	13.8%
Poor	4.5%	2.2%	4.0%	2.6%	6.8%	2.2%	1.2%	2.7%	0.9%	0.0%	1.1%	1.0%	0.9%	2.2%	2.1%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7c. Code enforcement (weeds, abandoned buildings, etc.)</u>															
Excellent	9.5%	7.1%	5.9%	6.9%	17.0%	7.4%	11.6%	3.3%	8.2%	4.4%	12.7%	5.7%	6.2%	6.8%	8.0%
Good	25.3%	37.4%	27.1%	22.5%	18.2%	28.4%	34.9%	26.7%	33.6%	39.6%	51.9%	46.0%	45.4%	45.9%	34.1%
Fair	38.9%	32.3%	37.6%	31.4%	25.0%	33.7%	27.9%	34.4%	41.8%	40.7%	26.6%	40.2%	33.0%	32.4%	34.2%
Poor	26.3%	23.2%	29.4%	39.2%	39.8%	30.5%	25.6%	35.6%	16.4%	15.4%	8.9%	8.0%	15.5%	14.9%	23.7%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7d. Customer service provided by city employees</u>															
Excellent	9.5%	12.5%	10.0%	6.6%	18.2%	11.6%	18.2%	16.5%	7.8%	11.8%	11.6%	7.8%	4.9%	8.3%	10.9%
Good	32.6%	33.3%	38.8%	39.6%	31.8%	31.6%	43.2%	35.3%	36.5%	45.2%	46.5%	55.6%	41.2%	44.0%	39.5%
Fair	35.8%	38.5%	32.5%	29.7%	30.7%	38.9%	26.1%	31.8%	41.7%	29.0%	32.6%	27.8%	38.2%	35.7%	33.8%
Poor	22.1%	15.6%	18.8%	24.2%	19.3%	17.9%	12.5%	16.5%	13.9%	14.0%	9.3%	8.9%	15.7%	11.9%	15.8%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7e. Drinking water</u>															
Excellent	24.8%	16.5%	13.4%	10.4%	24.0%	14.3%	13.0%	8.8%	22.8%	30.3%	24.7%	28.6%	25.6%	25.0%	20.5%
Good	46.5%	49.5%	57.7%	49.0%	33.3%	43.8%	43.5%	39.6%	52.0%	46.8%	56.7%	50.9%	49.6%	45.8%	47.7%
Fair	23.8%	28.2%	16.5%	26.0%	29.2%	33.3%	26.1%	35.2%	23.6%	18.3%	14.4%	14.3%	17.4%	22.9%	23.3%
Poor	5.0%	5.8%	12.4%	14.6%	13.5%	8.6%	17.4%	16.5%	1.6%	4.6%	4.1%	6.3%	7.4%	6.3%	8.5%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7f. Fire services</u>															
Excellent	32.6%	36.6%	33.8%	24.2%	47.2%	25.8%	43.0%	31.3%	39.0%	37.8%	45.2%	37.8%	35.6%	34.7%	36.0%
Good	49.4%	53.7%	51.9%	57.1%	38.2%	52.7%	51.9%	48.2%	53.0%	56.7%	52.4%	58.9%	59.4%	58.3%	53.0%
Fair	18.0%	9.8%	10.4%	16.5%	12.4%	19.4%	5.1%	19.3%	8.0%	5.6%	2.4%	3.3%	4.0%	6.9%	10.1%
Poor	0.0%	0.0%	3.9%	2.2%	2.2%	2.2%	0.0%	1.2%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.9%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7g. Solid waste services (e.g., garbage and recycling collection)</u>															
Excellent	27.5%	27.1%	23.7%	16.0%	32.0%	24.0%	31.5%	22.7%	20.3%	34.8%	40.0%	27.8%	29.2%	31.9%	27.7%
Good	44.1%	49.5%	46.4%	55.0%	34.0%	43.3%	44.6%	41.2%	52.0%	46.4%	50.0%	56.5%	49.2%	45.1%	47.1%
Fair	21.6%	16.8%	18.6%	21.0%	25.0%	23.1%	16.3%	24.7%	22.0%	12.5%	10.0%	14.8%	15.8%	13.2%	18.2%
Poor	6.9%	6.5%	11.3%	8.0%	9.0%	9.6%	7.6%	11.3%	5.7%	6.3%	0.0%	0.9%	5.8%	9.9%	7.0%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7h. Land use, planning, and zoning</u>															
Excellent	7.7%	13.8%	5.1%	3.0%	11.1%	11.7%	17.7%	7.1%	7.2%	7.2%	15.5%	7.5%	10.6%	8.2%	9.6%
Good	39.7%	42.5%	45.8%	40.9%	33.3%	35.1%	24.2%	26.8%	45.8%	47.8%	56.3%	50.0%	55.3%	49.3%	43.1%
Fair	38.5%	31.3%	37.3%	40.9%	36.5%	44.2%	43.5%	46.4%	38.6%	24.6%	22.5%	38.8%	23.4%	26.0%	34.7%
Poor	14.1%	12.5%	11.9%	15.2%	19.0%	9.1%	14.5%	19.6%	8.4%	20.3%	5.6%	3.8%	10.6%	16.4%	12.6%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7i. Maintenance of infrastructure (e.g., city streets and sidewalks)</u>															
Excellent	7.1%	5.6%	4.2%	3.0%	8.1%	6.9%	6.5%	1.1%	3.3%	0.9%	3.1%	5.6%	3.3%	3.2%	4.4%
Good	18.2%	25.2%	15.8%	20.0%	15.2%	16.7%	22.6%	16.1%	17.2%	23.1%	31.6%	24.1%	21.3%	23.7%	20.8%
Fair	30.3%	26.2%	34.7%	25.0%	33.3%	27.5%	35.5%	38.7%	41.8%	38.9%	42.9%	49.1%	43.4%	30.1%	35.7%
Poor	44.4%	43.0%	45.3%	52.0%	43.4%	49.0%	35.5%	44.1%	37.7%	37.0%	22.4%	21.3%	32.0%	43.0%	39.1%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7j. The City's parks and recreation system</u>															
Excellent	13.5%	14.9%	12.4%	7.6%	22.2%	8.0%	11.9%	10.6%	11.1%	5.1%	12.9%	13.5%	8.5%	15.6%	11.9%
Good	37.5%	49.5%	46.1%	45.7%	36.7%	46.0%	44.0%	41.2%	51.3%	58.2%	51.6%	54.8%	45.3%	41.1%	46.6%
Fair	38.5%	30.7%	30.3%	33.7%	30.0%	34.0%	36.9%	38.8%	35.0%	29.6%	34.4%	30.8%	35.9%	32.2%	33.6%
Poor	10.4%	5.0%	11.2%	13.0%	11.1%	12.0%	7.1%	9.4%	2.6%	7.1%	1.1%	1.0%	10.3%	11.1%	7.9%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7k. Police services</u>															
Excellent	17.6%	20.8%	12.4%	8.9%	23.0%	11.9%	20.0%	16.5%	20.7%	23.5%	17.8%	22.8%	22.2%	14.0%	18.2%
Good	42.2%	45.5%	46.1%	43.6%	38.0%	39.6%	42.1%	41.8%	54.3%	54.9%	66.7%	60.4%	57.3%	60.5%	49.5%
Fair	29.4%	23.8%	32.6%	36.6%	19.0%	33.7%	31.6%	29.7%	23.3%	19.6%	13.3%	12.9%	17.1%	17.4%	24.2%
Poor	10.8%	9.9%	9.0%	10.9%	20.0%	14.9%	6.3%	12.1%	1.7%	2.0%	2.2%	4.0%	3.4%	8.1%	8.1%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7l. Public information services</u>															
Excellent	11.1%	15.4%	8.4%	3.4%	20.0%	11.1%	14.5%	17.2%	9.0%	7.5%	9.9%	11.0%	7.2%	10.5%	11.1%
Good	40.0%	46.2%	49.4%	44.3%	40.0%	37.8%	47.4%	41.4%	47.0%	60.0%	49.4%	60.4%	52.6%	53.9%	47.8%
Fair	37.8%	29.7%	27.7%	38.6%	28.8%	41.1%	28.9%	34.5%	40.0%	32.5%	35.8%	28.6%	35.1%	22.4%	33.2%
Poor	11.1%	8.8%	14.5%	13.6%	11.3%	10.0%	9.2%	6.9%	4.0%	0.0%	4.9%	0.0%	5.2%	13.2%	7.9%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7m. Public library services</u>															
Excellent	18.0%	25.8%	19.0%	12.5%	33.7%	23.1%	22.8%	32.1%	22.6%	20.5%	23.5%	23.7%	13.1%	15.3%	21.8%
Good	51.7%	59.6%	63.1%	62.5%	50.6%	48.4%	58.2%	47.6%	54.7%	55.7%	54.1%	51.6%	53.3%	48.6%	54.3%
Fair	29.2%	12.4%	15.5%	21.6%	11.2%	25.3%	16.5%	16.7%	21.7%	17.0%	20.0%	21.5%	25.2%	23.6%	19.9%
Poor	1.1%	2.2%	2.4%	3.4%	4.5%	3.3%	2.5%	3.6%	0.9%	6.8%	2.4%	3.2%	8.4%	12.5%	4.0%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7n. Sewer services (e.g. sanitary sewer / wastewater)</u>															
Excellent	13.5%	15.8%	8.2%	5.7%	20.0%	15.1%	19.8%	12.8%	18.6%	19.4%	22.8%	21.5%	18.2%	23.2%	16.9%
Good	52.1%	55.4%	57.6%	56.3%	50.6%	47.3%	46.5%	45.3%	56.8%	59.2%	65.2%	63.6%	55.5%	52.4%	54.8%
Fair	28.1%	24.8%	29.4%	28.7%	23.5%	30.1%	22.1%	33.7%	19.5%	21.4%	12.0%	15.0%	21.8%	24.4%	23.6%
Poor	6.3%	4.0%	4.7%	9.2%	5.9%	7.5%	11.6%	8.1%	5.1%	0.0%	0.0%	0.0%	4.5%	0.0%	4.7%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7o. Storm drainage</u>															
Excellent	10.1%	13.3%	9.3%	4.5%	17.2%	12.2%	14.1%	12.6%	13.9%	13.0%	17.4%	15.4%	8.1%	17.4%	12.7%
Good	46.5%	49.0%	54.7%	46.1%	38.7%	40.8%	50.6%	37.9%	58.3%	59.0%	59.8%	58.7%	64.9%	47.7%	51.3%
Fair	35.4%	26.5%	29.1%	36.0%	29.0%	26.5%	27.1%	39.1%	24.3%	23.0%	19.6%	25.0%	18.0%	23.3%	27.1%
Poor	8.1%	11.2%	7.0%	13.5%	15.1%	20.4%	8.2%	10.3%	3.5%	5.0%	3.3%	1.0%	9.0%	11.6%	8.9%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7p. Traffic signal timing</u>															
Excellent	4.9%	12.0%	8.5%	1.1%	14.0%	9.5%	9.9%	10.4%	5.8%	8.3%	8.9%	7.0%	4.8%	9.4%	8.1%
Good	38.2%	38.0%	45.7%	45.1%	36.0%	38.1%	47.3%	37.5%	35.8%	30.3%	53.5%	45.2%	43.2%	39.6%	40.8%
Fair	43.1%	40.7%	31.9%	35.2%	36.0%	31.4%	27.5%	35.4%	43.3%	39.4%	29.7%	33.0%	40.8%	31.3%	36.0%
Poor	13.7%	9.3%	13.8%	18.7%	14.0%	21.0%	15.4%	16.7%	15.0%	22.0%	7.9%	14.8%	11.2%	19.8%	15.1%

Q7. MAJOR CATEGORIES OF CITY SERVICES. Please rate the City's overall performance in each of the major categories listed below by circling the corresponding number below. If you have used the service during the past 12 months, please check the gray box to the far right. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7q. Overall quality of Dallas Love Field Airport</u>															
Excellent	19.2%	38.9%	25.0%	9.2%	31.9%	32.1%	25.0%	16.4%	36.7%	34.8%	43.8%	41.4%	39.0%	43.3%	32.7%
Good	53.4%	47.8%	55.6%	60.0%	49.3%	46.9%	65.0%	64.2%	51.0%	55.4%	46.1%	50.5%	48.3%	45.6%	52.0%
Fair	27.4%	11.1%	19.4%	27.7%	11.6%	21.0%	8.3%	16.4%	11.2%	7.6%	7.9%	8.1%	10.2%	10.0%	13.5%
Poor	0.0%	2.2%	0.0%	3.1%	7.2%	0.0%	1.7%	3.0%	1.0%	2.2%	2.2%	0.0%	2.5%	1.1%	1.8%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7a. Ambulance/emergency medical services</u>															
Yes	13.8%	24.0%	28.6%	10.8%	27.5%	14.6%	7.0%	26.8%	14.7%	14.5%	12.7%	11.5%	12.0%	19.1%	16.5%
No	86.2%	76.0%	71.4%	89.2%	72.5%	85.4%	93.0%	73.2%	85.3%	85.5%	87.3%	88.5%	88.0%	80.9%	83.5%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7b. Art and cultural programs</u>															
Yes	23.7%	39.4%	27.1%	21.1%	28.0%	14.3%	29.2%	21.3%	38.3%	37.0%	47.7%	28.1%	37.3%	46.1%	32.1%
No	76.3%	60.6%	72.9%	78.9%	72.0%	85.7%	70.8%	78.7%	61.7%	63.0%	52.3%	71.9%	62.7%	53.9%	67.9%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7c. Code enforcement (weeds, abandoned buildings, etc.)</u>															
Yes	14.1%	15.6%	16.9%	17.8%	16.7%	4.4%	14.9%	15.1%	15.2%	10.6%	16.7%	13.0%	5.1%	5.8%	12.9%
No	85.9%	84.4%	83.1%	82.2%	83.3%	95.6%	85.1%	84.9%	84.8%	89.4%	83.3%	87.0%	94.9%	94.2%	87.1%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7d. Customer service provided by city employees</u>															
Yes	20.5%	34.7%	27.3%	24.1%	31.3%	15.2%	31.1%	31.3%	23.8%	20.5%	32.4%	30.7%	26.4%	29.7%	26.6%
No	79.5%	65.3%	72.7%	75.9%	68.7%	84.8%	68.9%	68.8%	76.2%	79.5%	67.6%	69.3%	73.6%	70.3%	73.4%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7e. Drinking water</u>															
Yes	22.7%	47.1%	32.1%	18.2%	35.5%	15.8%	38.1%	27.5%	31.4%	30.2%	49.4%	32.3%	33.3%	42.3%	32.3%
No	77.3%	52.9%	67.9%	81.8%	64.5%	84.2%	61.9%	72.5%	68.6%	69.8%	50.6%	67.7%	66.7%	57.7%	67.7%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7f. Fire services</u>															
Yes	2.8%	12.0%	8.6%	5.3%	4.0%	2.3%	4.9%	4.5%	1.1%	4.8%	5.0%	7.1%	6.1%	10.6%	5.3%
No	97.2%	88.0%	91.4%	94.7%	96.0%	97.7%	95.1%	95.5%	98.9%	95.2%	95.0%	92.9%	93.9%	89.4%	94.7%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7g. Solid waste services (e.g., garbage and recycling collection)</u>															
Yes	29.0%	45.6%	37.9%	23.9%	38.6%	13.9%	38.4%	31.9%	35.3%	34.9%	48.9%	33.3%	33.9%	44.4%	34.6%
No	71.0%	54.4%	62.1%	76.1%	61.4%	86.1%	61.6%	68.1%	64.7%	65.1%	51.1%	66.7%	66.1%	55.6%	65.4%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7h. Land use, planning, and zoning</u>															
Yes	3.2%	10.0%	4.5%	3.5%	2.7%	1.4%	4.3%	0.0%	8.5%	6.3%	13.5%	1.7%	5.3%	8.2%	5.3%
No	96.8%	90.0%	95.5%	96.5%	97.3%	98.6%	95.7%	100.0%	91.5%	93.8%	86.5%	98.3%	94.7%	91.8%	94.7%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7i. Maintenance of infrastructure (e.g., city streets and sidewalks)</u>															
Yes	16.0%	28.9%	28.2%	13.8%	23.2%	8.2%	25.0%	19.0%	20.2%	19.6%	34.2%	18.6%	19.2%	32.9%	21.4%
No	84.0%	71.1%	71.8%	86.2%	76.8%	91.8%	75.0%	81.0%	79.8%	80.4%	65.8%	81.4%	80.8%	67.1%	78.6%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7j. The City's parks and recreation system</u>															
Yes	23.5%	43.2%	29.5%	20.2%	32.4%	8.5%	25.4%	24.0%	29.4%	26.3%	45.7%	22.4%	25.0%	38.6%	27.7%
No	76.5%	56.8%	70.5%	79.8%	67.6%	91.5%	74.6%	76.0%	70.6%	73.7%	54.3%	77.6%	75.0%	61.4%	72.3%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7k. Police services</u>															
Yes	14.3%	23.9%	18.1%	19.3%	18.5%	11.5%	18.7%	17.7%	13.6%	10.4%	15.9%	7.6%	13.5%	15.0%	15.2%
No	85.7%	76.1%	81.9%	80.7%	81.5%	88.5%	81.3%	82.3%	86.4%	89.6%	84.1%	92.4%	86.5%	85.0%	84.8%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7l. Public information services</u>															
Yes	11.0%	24.6%	16.7%	8.0%	16.7%	5.9%	6.5%	16.4%	11.5%	10.8%	12.7%	5.8%	4.9%	20.8%	11.8%
No	89.0%	75.4%	83.3%	92.0%	83.3%	94.1%	93.5%	83.6%	88.5%	89.2%	87.3%	94.2%	95.1%	79.2%	88.2%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7m. Public library services</u>															
Yes	19.0%	40.3%	32.0%	20.5%	35.4%	9.2%	26.1%	29.9%	28.9%	22.4%	39.7%	26.6%	22.8%	30.2%	26.8%
No	81.0%	59.7%	68.0%	79.5%	64.6%	90.8%	73.9%	70.1%	71.1%	77.6%	60.3%	73.4%	77.2%	69.8%	73.2%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7n. Sewer services (e.g. sanitary sewer / wastewater)</u>															
Yes	22.4%	39.0%	27.4%	20.3%	25.4%	11.1%	25.6%	20.3%	30.4%	25.5%	34.2%	34.4%	27.8%	33.9%	27.0%
No	77.6%	61.0%	72.6%	79.7%	74.6%	88.9%	74.4%	79.7%	69.6%	74.5%	65.8%	65.6%	72.2%	66.1%	73.0%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7o. Storm drainage</u>															
Yes	14.6%	27.5%	22.4%	12.5%	18.8%	8.5%	17.9%	15.5%	25.9%	17.9%	29.6%	24.1%	19.1%	24.2%	19.7%
No	85.4%	72.5%	77.6%	87.5%	81.3%	91.5%	82.1%	84.5%	74.1%	82.1%	70.4%	75.9%	80.9%	75.8%	80.3%

Q7. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7p. Traffic signal timing</u>															
Yes	17.6%	37.5%	28.2%	18.5%	29.2%	10.0%	24.7%	15.4%	26.5%	23.3%	31.0%	26.0%	24.1%	37.3%	24.6%
No	82.4%	62.5%	71.8%	81.5%	70.8%	90.0%	75.3%	84.6%	73.5%	76.7%	69.0%	74.0%	75.9%	62.7%	75.4%

Q7. Have you used this service during the past year?

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q7q. Overall quality of Dallas Love Field Airport</u>															
Yes	21.5%	37.5%	19.6%	21.3%	25.0%	11.7%	25.5%	15.4%	31.9%	27.0%	38.0%	33.3%	25.7%	37.0%	27.1%
No	78.5%	62.5%	80.4%	78.7%	75.0%	88.3%	74.5%	84.6%	68.1%	73.0%	62.0%	66.7%	74.3%	63.0%	72.9%

Q8. Which FOUR of the services listed above do you think should be the City's top priorities? (Sum of Top Four Choices)

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q8. Sum of Top 4 Choices</u>															
Ambulance/emergency medical services	24.5%	18.0%	18.0%	19.3%	29.4%	23.4%	17.8%	27.2%	19.7%	23.9%	22.3%	30.4%	31.7%	27.0%	23.8%
Art and cultural programs	7.5%	7.2%	5.0%	1.8%	7.8%	1.9%	5.9%	3.9%	8.7%	11.5%	8.7%	9.6%	7.1%	12.0%	7.1%
Code enforcement (weeds, abandoned buildings, etc)	31.1%	31.5%	40.0%	48.6%	35.3%	35.5%	34.7%	41.7%	29.9%	28.3%	20.4%	24.3%	19.8%	18.0%	31.2%
Customer service provided by city employees	18.9%	13.5%	16.0%	16.5%	13.7%	15.0%	11.9%	11.7%	15.0%	15.0%	16.5%	10.4%	14.3%	9.0%	14.1%
Drinking water	31.1%	26.1%	20.0%	19.3%	26.5%	29.0%	27.7%	38.8%	22.0%	23.9%	29.1%	34.8%	32.5%	31.0%	28.0%
Fire services	24.5%	22.5%	23.0%	21.1%	20.6%	18.7%	17.8%	21.4%	27.6%	28.3%	32.0%	38.3%	34.9%	24.0%	25.6%
Solid waste services (e.g., garbage and recycling collection)	17.0%	14.4%	16.0%	11.9%	14.7%	11.2%	15.8%	16.5%	14.2%	13.3%	14.6%	12.2%	19.0%	13.0%	14.6%
Land use, planning, and zoning	9.4%	13.5%	7.0%	11.9%	5.9%	15.9%	8.9%	6.8%	17.3%	18.6%	12.6%	13.9%	19.8%	24.0%	13.5%
Maintenance of infrastructure (e.g., city streets and sidewalks)	54.7%	55.0%	55.0%	54.1%	41.2%	50.5%	35.6%	46.6%	64.6%	57.5%	54.4%	57.4%	54.0%	54.0%	52.8%

Q8. Which FOUR of the services listed above do you think should be the City's top priorities? (Top Four Without "None Chosen")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q8. Sum of Top 4 Choices (Cont.)</u>															
The City's parks and recreation system	13.2%	11.7%	17.0%	11.0%	10.8%	19.6%	10.9%	11.7%	22.0%	25.7%	13.6%	19.1%	14.3%	26.0%	16.3%
Police services	55.7%	42.3%	44.0%	50.5%	57.8%	50.5%	46.5%	53.4%	52.8%	60.2%	55.3%	60.0%	57.9%	55.0%	53.1%
Public information services	4.7%	7.2%	10.0%	10.1%	4.9%	4.7%	5.9%	8.7%	8.7%	4.4%	5.8%	4.3%	7.1%	5.0%	6.6%
Public library services	4.7%	6.3%	5.0%	1.8%	6.9%	6.5%	7.9%	3.9%	11.8%	8.8%	13.6%	10.4%	11.1%	18.0%	8.4%
Sewer services (e.g. sanitary sewer / wastewater)	6.6%	10.8%	6.0%	7.3%	9.8%	10.3%	11.9%	17.5%	11.8%	8.8%	10.7%	12.2%	8.7%	6.0%	9.9%
Storm drainage	5.7%	13.5%	6.0%	10.1%	8.8%	8.4%	8.9%	11.7%	5.5%	8.0%	9.7%	11.3%	6.3%	13.0%	9.0%
Traffic signal timing	20.8%	16.2%	20.0%	23.9%	13.7%	20.6%	15.8%	13.6%	23.6%	28.3%	20.4%	20.0%	17.5%	22.0%	19.8%
Overall quality of Dallas Love Field Airport	5.7%	5.4%	4.0%	3.7%	5.9%	1.9%	4.0%	3.9%	3.1%	0.9%	2.9%	7.0%	4.8%	7.0%	4.3%
None chosen	7.5%	9.0%	10.0%	10.1%	7.8%	15.0%	18.8%	6.8%	7.1%	7.1%	10.7%	3.5%	7.9%	6.0%	9.0%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9a. Crime prevention</u>															
Excellent	5.3%	5.8%	3.6%	8.3%	7.9%	6.2%	5.6%	6.7%	2.6%	5.8%	8.0%	10.2%	7.5%	8.4%	6.5%
Good	32.6%	41.3%	31.0%	20.8%	32.6%	34.0%	38.9%	24.4%	55.3%	50.5%	63.6%	63.0%	50.9%	53.0%	42.8%
Fair	47.4%	33.7%	47.6%	41.7%	31.5%	42.3%	43.3%	50.0%	36.8%	32.0%	26.1%	24.1%	34.9%	32.5%	37.2%
Poor	14.7%	19.2%	17.9%	29.2%	28.1%	17.5%	12.2%	18.9%	5.3%	11.7%	2.3%	2.8%	6.6%	6.0%	13.5%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9b. Traffic enforcement</u>															
Excellent	7.2%	9.8%	8.2%	8.6%	13.3%	8.0%	9.9%	5.6%	2.5%	6.6%	7.5%	6.4%	4.5%	6.7%	7.3%
Good	41.2%	49.0%	32.9%	31.2%	38.9%	38.0%	42.9%	42.7%	50.4%	45.3%	57.0%	49.5%	54.5%	54.4%	45.2%
Fair	39.2%	28.4%	48.2%	45.2%	36.7%	37.0%	35.2%	40.4%	38.7%	35.8%	29.0%	40.4%	33.0%	28.9%	36.8%
Poor	12.4%	12.7%	10.6%	15.1%	11.1%	17.0%	12.1%	11.2%	8.4%	12.3%	6.5%	3.7%	8.0%	10.0%	10.7%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know')

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9c. Efforts by police to fight crime in your neighborhood</u>															
Excellent	7.2%	19.6%	7.9%	9.9%	15.4%	10.2%	14.7%	11.3%	14.2%	19.2%	20.5%	27.2%	15.5%	12.8%	14.8%
Good	38.1%	34.3%	36.0%	32.7%	30.8%	27.6%	35.8%	22.7%	51.3%	46.2%	53.4%	53.4%	57.3%	58.1%	41.4%
Fair	39.2%	26.5%	36.0%	26.7%	25.3%	32.7%	30.5%	41.2%	25.7%	22.1%	25.0%	15.5%	19.1%	19.8%	27.4%
Poor	15.5%	19.6%	20.2%	30.7%	28.6%	29.6%	18.9%	24.7%	8.8%	12.5%	1.1%	3.9%	8.2%	9.3%	16.4%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know')

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9d. Efforts by police to work with residents in your neighborhood to solve local problems</u>															
Excellent	12.5%	11.7%	11.1%	11.6%	14.8%	9.5%	18.4%	9.2%	18.4%	26.5%	23.7%	32.6%	17.8%	18.3%	16.9%
Good	26.1%	41.5%	24.7%	35.8%	24.7%	22.6%	34.5%	29.9%	45.9%	43.9%	53.9%	49.4%	55.4%	46.5%	38.5%
Fair	37.5%	29.8%	33.3%	21.1%	22.2%	26.2%	25.3%	31.0%	26.5%	16.3%	18.4%	16.9%	19.8%	22.5%	24.7%
Poor	23.9%	17.0%	30.9%	31.6%	38.3%	41.7%	21.8%	29.9%	9.2%	13.3%	3.9%	1.1%	6.9%	12.7%	19.9%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know')

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9e. Efforts by police to effectively deal with problems that concern people in your neighborhood</u>															
Excellent	12.6%	13.2%	10.0%	8.6%	17.1%	9.3%	18.0%	9.9%	16.7%	24.5%	19.2%	30.7%	18.1%	16.7%	16.0%
Good	25.3%	42.9%	32.5%	35.5%	22.4%	20.9%	31.5%	26.4%	46.9%	48.9%	55.1%	53.4%	54.3%	48.6%	39.0%
Fair	31.0%	29.7%	31.3%	23.7%	26.3%	37.2%	29.2%	36.3%	27.1%	14.9%	21.8%	13.6%	22.3%	23.6%	26.3%
Poor	31.0%	14.3%	26.3%	32.3%	34.2%	32.6%	21.3%	27.5%	9.4%	11.7%	3.8%	2.3%	5.3%	11.1%	18.7%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know')

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9f. Response time of police to emergencies</u>															
Excellent	9.6%	16.5%	7.9%	14.1%	19.0%	12.8%	16.3%	8.1%	11.2%	14.5%	23.8%	26.6%	17.2%	12.7%	14.9%
Good	36.1%	36.3%	38.2%	31.5%	27.4%	29.1%	32.6%	31.4%	51.7%	42.1%	46.0%	55.7%	48.4%	54.9%	39.7%
Fair	28.9%	27.5%	31.6%	27.2%	25.0%	27.9%	34.9%	36.0%	36.0%	30.3%	27.0%	16.5%	24.7%	21.1%	28.3%
Poor	25.3%	19.8%	22.4%	27.2%	28.6%	30.2%	16.3%	24.4%	1.1%	13.2%	3.2%	1.3%	9.7%	11.3%	17.1%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know')

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9g. Response time of fire to emergencies</u>															
Excellent	26.7%	29.3%	29.9%	22.4%	34.2%	26.3%	33.3%	32.5%	31.6%	34.3%	44.4%	36.5%	34.9%	31.7%	31.8%
Good	45.3%	54.7%	49.3%	52.9%	46.8%	47.5%	56.4%	53.2%	57.0%	48.6%	49.2%	54.1%	60.2%	58.7%	52.5%
Fair	26.7%	14.7%	16.4%	20.0%	12.7%	17.5%	10.3%	11.7%	10.1%	17.1%	6.3%	9.5%	3.6%	6.3%	13.1%
Poor	1.3%	1.3%	4.5%	4.7%	6.3%	8.8%	0.0%	2.6%	1.3%	0.0%	0.0%	0.0%	1.2%	3.2%	2.6%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know')

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9h. Fire prevention and education</u>															
Excellent	7.0%	16.7%	11.4%	18.1%	21.9%	9.3%	20.8%	16.0%	11.4%	11.9%	21.2%	16.9%	11.4%	10.0%	14.6%
Good	31.0%	46.2%	50.0%	45.8%	50.7%	44.0%	50.0%	42.7%	51.9%	59.3%	50.0%	54.9%	60.8%	50.0%	48.9%
Fair	50.7%	30.8%	25.7%	22.9%	16.4%	33.3%	22.2%	32.0%	29.1%	25.4%	23.1%	26.8%	19.0%	30.0%	27.7%
Poor	11.3%	6.4%	12.9%	13.3%	11.0%	13.3%	6.9%	9.3%	7.6%	3.4%	5.8%	1.4%	8.9%	10.0%	8.8%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know')

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9i. Municipal courts</u>															
Excellent	2.8%	14.1%	5.6%	10.9%	11.9%	5.1%	7.4%	9.5%	8.0%	3.4%	4.8%	4.2%	3.8%	4.9%	6.8%
Good	39.4%	33.8%	32.4%	43.8%	28.8%	34.2%	36.8%	30.2%	34.1%	49.2%	47.6%	46.5%	46.8%	31.1%	38.2%
Fair	36.6%	31.0%	42.3%	32.8%	33.9%	39.2%	44.1%	41.3%	44.3%	33.9%	30.2%	40.8%	34.2%	45.9%	38.0%
Poor	21.1%	21.1%	19.7%	12.5%	25.4%	21.5%	11.8%	19.0%	13.6%	13.6%	17.5%	8.5%	15.2%	18.0%	17.0%

Q9. PUBLIC SAFETY SERVICES. Please rate the City's performance in the following areas. (Without Don't Know')

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9j. Animal control</u>															
Excellent	3.3%	10.5%	5.4%	3.2%	9.0%	3.2%	4.9%	1.1%	4.0%	6.3%	13.4%	5.4%	3.7%	6.1%	5.5%
Good	18.9%	25.3%	16.1%	17.2%	16.9%	31.6%	19.8%	14.8%	33.3%	46.8%	50.7%	52.7%	46.3%	43.9%	29.9%
Fair	35.6%	31.6%	28.0%	17.2%	20.2%	15.8%	35.8%	34.1%	46.5%	34.2%	22.4%	36.5%	37.8%	27.3%	30.3%
Poor	42.2%	32.6%	50.5%	62.4%	53.9%	49.5%	39.5%	50.0%	16.2%	12.7%	13.4%	5.4%	12.2%	22.7%	34.3%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9a. Crime prevention</u>															
Yes	6.8%	9.7%	9.4%	3.8%	5.8%	4.4%	8.8%	9.9%	5.1%	5.3%	6.3%	3.6%	4.8%	1.8%	6.0%
No	93.2%	90.3%	90.6%	96.3%	94.2%	95.6%	91.2%	90.1%	94.9%	94.7%	93.7%	96.4%	95.2%	98.2%	94.0%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9b. Traffic enforcement</u>															
Yes	9.5%	9.8%	12.7%	3.8%	10.7%	4.2%	7.1%	4.5%	5.8%	4.1%	10.0%	4.8%	7.7%	6.6%	6.9%
No	90.5%	90.2%	87.3%	96.2%	89.3%	95.8%	92.9%	95.5%	94.2%	95.9%	90.0%	95.2%	92.3%	93.4%	93.1%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9c. Efforts by police to fight crime in your neighborhood</u>															
Yes	8.2%	18.2%	13.6%	11.5%	12.3%	6.5%	9.9%	10.4%	7.1%	8.3%	7.8%	4.9%	11.1%	3.4%	9.4%
No	91.8%	81.8%	86.4%	88.5%	87.7%	93.5%	90.1%	89.6%	92.9%	91.7%	92.2%	95.1%	88.9%	96.6%	90.6%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9d. Efforts by police to work with residents in your neighborhood to solve local problems</u>															
Yes	7.4%	18.0%	22.2%	9.8%	7.8%	6.2%	11.6%	12.9%	10.2%	6.7%	13.0%	6.8%	15.9%	6.4%	10.9%
No	92.6%	82.0%	77.8%	90.2%	92.2%	93.8%	88.4%	87.1%	89.8%	93.3%	87.0%	93.2%	84.1%	93.6%	89.1%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9e. Efforts by police to effectively deal with problems that concern people in your neighborhood</u>															
Yes	7.4%	21.3%	20.6%	10.8%	8.2%	6.0%	11.4%	13.7%	10.6%	6.9%	5.4%	7.0%	12.0%	2.0%	10.3%
No	92.6%	78.7%	79.4%	89.2%	91.8%	94.0%	88.6%	86.3%	89.4%	93.1%	94.6%	93.0%	88.0%	98.0%	89.7%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9f. Response time of police to emergencies</u>															
Yes	14.1%	21.7%	15.8%	8.8%	19.0%	7.3%	11.9%	12.9%	6.4%	8.3%	4.7%	4.8%	10.7%	8.5%	10.9%
No	85.9%	78.3%	84.2%	91.3%	81.0%	92.7%	88.1%	87.1%	93.6%	91.7%	95.3%	95.2%	89.3%	91.5%	89.1%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9g. Response time of fire to emergencies</u>															
Yes	1.8%	4.5%	12.2%	2.8%	10.4%	1.3%	3.3%	6.6%	2.9%	1.5%	4.7%	10.7%	6.2%	2.6%	4.9%
No	98.2%	95.5%	87.8%	97.2%	89.6%	98.7%	96.7%	93.4%	97.1%	98.5%	95.3%	89.3%	93.8%	97.4%	95.1%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9h. Fire prevention and education</u>															
Yes	0.0%	8.9%	6.0%	5.6%	13.3%	2.8%	6.8%	5.0%	0.0%	5.5%	2.6%	1.9%	3.2%	3.1%	4.5%
No	100.0%	91.1%	94.0%	94.4%	86.7%	97.2%	93.2%	95.0%	100.0%	94.5%	97.4%	98.1%	96.8%	96.9%	95.5%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9i. Municipal courts</u>															
Yes	10.9%	14.9%	15.1%	7.4%	10.3%	8.0%	9.3%	6.3%	10.5%	5.4%	6.3%	13.0%	12.5%	14.0%	10.2%
No	89.1%	85.1%	84.9%	92.6%	89.7%	92.0%	90.7%	93.8%	89.5%	94.6%	93.8%	87.0%	87.5%	86.0%	89.8%

Q9. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q9j. Animal control</u>															
Yes	8.5%	21.5%	10.0%	15.2%	18.0%	4.4%	8.2%	12.7%	8.0%	3.9%	8.5%	7.1%	6.2%	8.9%	10.0%
No	91.5%	78.5%	90.0%	84.8%	82.0%	95.6%	91.8%	87.3%	92.0%	96.1%	91.5%	92.9%	93.8%	91.1%	90.0%

Q10. Which TWO of the public safety services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q10. Sum of Top 2 Choices</u>															
Crime prevention	35.8%	41.4%	42.0%	44.0%	44.1%	38.3%	38.6%	45.6%	47.2%	50.4%	56.3%	51.3%	51.6%	44.0%	45.2%
Traffic enforcement	8.5%	11.7%	14.0%	3.7%	4.9%	10.3%	9.9%	3.9%	19.7%	15.0%	9.7%	20.0%	12.7%	9.0%	11.2%
Efforts by police to fight crime in your neighborhood	17.0%	18.9%	16.0%	22.0%	19.6%	22.4%	21.8%	25.2%	19.7%	30.1%	19.4%	20.0%	15.9%	21.0%	20.6%
Efforts by police to work with residents in your neighborhood to solve local problems	8.5%	15.3%	10.0%	11.9%	7.8%	15.0%	10.9%	15.5%	9.4%	7.1%	4.9%	6.1%	4.8%	7.0%	9.5%
Efforts by police to effectively deal with problems that concern people in your neighborhood	10.4%	12.6%	8.0%	11.0%	4.9%	12.1%	16.8%	18.4%	7.9%	11.5%	5.8%	5.2%	7.9%	13.0%	10.3%
Response time of police to emergencies	23.6%	26.1%	23.0%	16.5%	24.5%	17.8%	20.8%	22.3%	29.1%	27.4%	27.2%	33.9%	38.1%	30.0%	26.0%
Response time of fire to emergencies	10.4%	9.9%	9.0%	3.7%	11.8%	5.6%	8.9%	6.8%	15.7%	12.4%	16.5%	16.5%	15.9%	17.0%	11.6%
Fire prevention and education	4.7%	6.3%	8.0%	4.6%	2.9%	1.9%	3.0%	5.8%	4.7%	7.1%	4.9%	5.2%	0.8%	1.0%	4.3%
Municipal courts	7.5%	5.4%	6.0%	5.5%	2.9%	3.7%	4.0%	1.9%	3.1%	8.0%	12.6%	6.1%	9.5%	9.0%	6.1%
Animal control	22.6%	19.8%	30.0%	29.4%	26.5%	24.3%	16.8%	26.2%	7.9%	4.4%	4.9%	9.6%	5.6%	10.0%	16.6%
None chosen	21.7%	11.7%	12.0%	20.2%	19.6%	22.4%	20.8%	12.6%	15.7%	13.3%	17.5%	12.2%	16.7%	19.0%	16.7%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11a. City parks</u>															
Excellent	16.7%	21.8%	14.8%	16.0%	25.0%	14.0%	15.3%	13.3%	17.7%	5.0%	18.1%	14.9%	16.7%	18.1%	16.2%
Good	47.9%	48.5%	51.1%	53.2%	45.2%	49.0%	52.9%	47.8%	58.4%	68.3%	63.8%	69.3%	57.9%	56.4%	55.3%
Fair	30.2%	22.8%	28.4%	26.6%	22.6%	30.0%	30.6%	30.0%	23.9%	20.8%	18.1%	15.8%	21.9%	19.1%	24.1%
Poor	5.2%	6.9%	5.7%	4.3%	7.1%	7.0%	1.2%	8.9%	0.0%	5.9%	0.0%	0.0%	3.5%	6.4%	4.4%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11b. Recreation programs or classes</u>															
Excellent	13.5%	15.9%	6.3%	11.8%	23.4%	12.7%	9.5%	10.6%	9.1%	7.6%	21.1%	10.0%	7.9%	18.2%	12.6%
Good	37.8%	42.0%	45.3%	36.8%	34.4%	41.8%	41.3%	40.9%	53.0%	54.5%	52.6%	62.9%	47.6%	45.5%	45.3%
Fair	41.9%	31.9%	39.1%	42.6%	26.6%	35.4%	36.5%	28.8%	34.8%	27.3%	24.6%	27.1%	38.1%	25.5%	33.1%
Poor	6.8%	10.1%	9.4%	8.8%	15.6%	10.1%	12.7%	19.7%	3.0%	10.6%	1.8%	0.0%	6.3%	10.9%	9.0%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11c. Range/variety of recreation programs and classes</u>															
Excellent	11.8%	15.4%	1.5%	10.6%	22.0%	9.5%	9.3%	9.4%	8.3%	10.2%	19.3%	10.3%	4.8%	15.4%	11.1%
Good	36.8%	41.5%	42.4%	43.9%	32.2%	39.2%	35.2%	35.9%	50.0%	47.5%	54.4%	54.4%	50.8%	40.4%	43.2%
Fair	47.1%	32.3%	43.9%	28.8%	28.8%	37.8%	37.0%	35.9%	38.3%	30.5%	24.6%	32.4%	36.5%	30.8%	34.8%
Poor	4.4%	10.8%	12.1%	16.7%	16.9%	13.5%	18.5%	18.8%	3.3%	11.9%	1.8%	2.9%	7.9%	13.5%	10.9%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11d. Recreation centers/facilities</u>															
Excellent	11.8%	15.6%	9.2%	6.3%	21.1%	10.3%	14.7%	10.8%	8.2%	8.2%	18.2%	10.0%	10.1%	12.7%	11.7%
Good	40.8%	44.2%	42.1%	48.1%	43.7%	39.1%	36.8%	41.9%	47.1%	58.8%	59.1%	65.0%	43.0%	49.3%	47.1%
Fair	38.2%	29.9%	40.8%	35.4%	19.7%	42.5%	38.2%	29.7%	40.0%	24.7%	21.2%	25.0%	44.3%	29.6%	33.1%
Poor	9.2%	10.4%	7.9%	10.1%	15.5%	8.0%	10.3%	17.6%	4.7%	8.2%	1.5%	0.0%	2.5%	8.5%	8.1%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11e. Accessibility of parks</u>															
Excellent	14.1%	17.7%	18.6%	9.8%	25.9%	13.4%	14.1%	17.1%	17.4%	15.5%	17.6%	13.7%	16.1%	17.7%	16.2%
Good	52.2%	53.1%	50.0%	55.4%	43.2%	46.4%	50.6%	40.2%	65.2%	61.2%	59.3%	63.7%	54.5%	53.1%	54.0%
Fair	32.6%	26.0%	27.9%	27.2%	23.5%	34.0%	28.2%	35.4%	15.7%	17.5%	19.8%	21.6%	28.6%	21.9%	25.4%
Poor	1.1%	3.1%	3.5%	7.6%	7.4%	6.2%	7.1%	7.3%	1.7%	5.8%	3.3%	1.0%	0.9%	7.3%	4.4%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11f. Accessibility of recreation centers/facilities</u>															
Excellent	9.0%	15.5%	9.9%	8.0%	23.3%	9.9%	14.3%	15.0%	10.3%	13.2%	18.9%	11.1%	11.8%	12.2%	12.8%
Good	51.3%	48.8%	51.9%	54.5%	41.1%	41.8%	39.0%	40.0%	54.6%	52.7%	62.2%	67.8%	49.5%	51.4%	50.6%
Fair	37.2%	29.8%	30.9%	27.3%	23.3%	40.7%	39.0%	35.0%	33.0%	26.4%	14.9%	17.8%	30.1%	28.4%	29.7%
Poor	2.6%	6.0%	7.4%	10.2%	12.3%	7.7%	7.8%	10.0%	2.1%	7.7%	4.1%	3.3%	8.6%	8.1%	6.9%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11g. Appearance/maintenance of parks</u>															
Excellent	15.8%	15.2%	15.6%	11.7%	23.0%	14.1%	18.3%	14.1%	10.6%	7.5%	14.7%	11.2%	10.7%	14.9%	13.9%
Good	47.4%	43.4%	44.4%	54.3%	36.8%	42.4%	47.6%	49.4%	59.3%	59.4%	62.1%	59.2%	54.5%	54.3%	51.4%
Fair	29.5%	36.4%	35.6%	26.6%	31.0%	30.3%	28.0%	31.8%	27.4%	29.2%	22.1%	28.6%	29.5%	24.5%	29.2%
Poor	7.4%	5.1%	4.4%	7.4%	9.2%	13.1%	6.1%	4.7%	2.7%	3.8%	1.1%	1.0%	5.4%	6.4%	5.5%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11h. Appearance of recreation centers/facilities</u>															
Excellent	13.9%	14.8%	11.3%	10.2%	20.0%	10.8%	18.7%	11.1%	7.4%	5.8%	20.8%	11.9%	5.6%	12.8%	12.2%
Good	41.8%	49.4%	48.8%	55.7%	45.3%	43.0%	40.0%	48.1%	48.4%	61.6%	57.1%	59.5%	55.1%	51.3%	50.5%
Fair	36.7%	32.1%	36.3%	25.0%	25.3%	35.5%	33.3%	33.3%	41.1%	27.9%	22.1%	27.4%	33.7%	32.1%	31.7%
Poor	7.6%	3.7%	3.8%	9.1%	9.3%	10.8%	8.0%	7.4%	3.2%	4.7%	0.0%	1.2%	5.6%	3.8%	5.6%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11i. Outdoor athletic facilities (soccer/baseball fields, tennis courts)</u>															
Excellent	9.6%	13.4%	9.3%	12.5%	22.5%	10.9%	17.2%	11.4%	11.8%	9.2%	21.6%	12.0%	11.7%	11.8%	13.0%
Good	49.4%	46.3%	46.7%	43.8%	40.8%	33.7%	35.9%	41.8%	46.2%	51.7%	55.4%	58.7%	47.9%	47.4%	46.3%
Fair	31.3%	32.9%	34.7%	35.0%	23.9%	42.4%	34.4%	39.2%	36.6%	31.0%	20.3%	27.2%	36.2%	32.9%	32.9%
Poor	9.6%	7.3%	9.3%	8.8%	12.7%	13.0%	12.5%	7.6%	5.4%	8.0%	2.7%	2.2%	4.3%	7.9%	7.8%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11j. Walking and biking trails in the City</u>															
Excellent	10.2%	18.1%	19.5%	15.2%	22.2%	12.1%	17.4%	9.9%	16.3%	16.5%	22.5%	19.3%	15.8%	12.4%	16.2%
Good	38.6%	44.7%	41.6%	40.5%	41.7%	34.1%	37.7%	46.5%	50.0%	52.7%	47.2%	52.3%	35.6%	49.4%	43.9%
Fair	39.8%	30.9%	27.3%	38.0%	26.4%	37.4%	34.8%	33.8%	26.0%	23.1%	24.7%	25.0%	30.7%	29.2%	30.3%
Poor	11.4%	6.4%	11.7%	6.3%	9.7%	16.5%	10.1%	9.9%	7.7%	7.7%	5.6%	3.4%	17.8%	9.0%	9.6%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11k. Outdoor swimming facilities</u>															
Excellent	5.9%	6.7%	3.3%	8.7%	21.7%	7.2%	5.2%	7.6%	12.5%	3.6%	8.9%	4.5%	9.1%	7.8%	8.1%
Good	22.1%	26.7%	21.7%	30.4%	25.0%	28.9%	24.1%	21.2%	18.8%	32.1%	37.8%	36.4%	25.5%	29.4%	26.7%
Fair	36.8%	31.7%	38.3%	33.3%	21.7%	33.7%	43.1%	48.5%	53.1%	25.0%	33.3%	40.9%	41.8%	31.4%	36.7%
Poor	35.3%	35.0%	36.7%	27.5%	31.7%	30.1%	27.6%	22.7%	15.6%	39.3%	20.0%	18.2%	23.6%	31.4%	28.5%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11l. Indoor swimming facilities</u>															
Excellent	1.8%	6.1%	3.6%	8.1%	15.2%	6.5%	8.0%	11.3%	10.0%	5.1%	12.5%	11.1%	4.5%	11.6%	7.9%
Good	32.1%	26.5%	25.0%	33.9%	26.1%	30.6%	24.0%	24.5%	25.0%	20.5%	34.4%	33.3%	27.3%	34.9%	28.4%
Fair	30.4%	32.7%	33.9%	27.4%	19.6%	33.9%	38.0%	34.0%	40.0%	28.2%	31.3%	36.1%	40.9%	20.9%	32.0%
Poor	35.7%	34.7%	37.5%	30.6%	39.1%	29.0%	30.0%	30.2%	25.0%	46.2%	21.9%	19.4%	27.3%	32.6%	31.7%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11m. Ease of registering for city recreation programs/events</u>															
Excellent	7.3%	13.5%	9.1%	6.8%	19.6%	11.9%	9.1%	10.0%	14.0%	4.4%	15.6%	15.6%	6.7%	14.0%	11.1%
Good	34.5%	44.2%	43.6%	50.8%	35.3%	37.3%	34.5%	40.0%	38.0%	51.1%	66.7%	53.3%	46.7%	39.5%	43.5%
Fair	41.8%	30.8%	30.9%	25.4%	31.4%	35.8%	41.8%	35.0%	46.0%	33.3%	11.1%	24.4%	40.0%	27.9%	32.9%
Poor	16.4%	11.5%	16.4%	16.9%	13.7%	14.9%	14.5%	15.0%	2.0%	11.1%	6.7%	6.7%	6.7%	18.6%	12.5%

Q11. PARKS AND RECREATION. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11n. City golf courses</u>															
Excellent	16.1%	19.6%	10.4%	13.5%	28.9%	9.8%	14.3%	10.4%	11.5%	16.3%	14.9%	11.6%	12.3%	12.0%	14.3%
Good	42.9%	35.3%	41.7%	44.2%	44.4%	39.2%	47.6%	35.4%	62.3%	55.8%	61.7%	51.2%	50.9%	52.0%	47.6%
Fair	35.7%	35.3%	37.5%	36.5%	15.6%	27.5%	26.2%	35.4%	24.6%	14.0%	21.3%	34.9%	29.8%	28.0%	28.9%
Poor	5.4%	9.8%	10.4%	5.8%	11.1%	23.5%	11.9%	18.8%	1.6%	14.0%	2.1%	2.3%	7.0%	8.0%	9.2%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11a. City parks</u>															
Yes	25.0%	35.9%	29.9%	27.0%	36.1%	8.4%	24.7%	21.3%	30.8%	20.0%	44.4%	28.9%	28.9%	46.7%	28.6%
No	75.0%	64.1%	70.1%	73.0%	63.9%	91.6%	75.3%	78.8%	69.2%	80.0%	55.6%	71.1%	71.1%	53.3%	71.4%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11b. Recreation programs or classes</u>															
Yes	12.3%	21.2%	17.3%	9.8%	22.2%	2.7%	9.8%	12.7%	3.8%	11.3%	20.8%	1.9%	10.4%	13.9%	11.7%
No	87.7%	78.8%	82.7%	90.2%	77.8%	97.3%	90.2%	87.3%	96.2%	88.7%	79.2%	98.1%	89.6%	86.1%	88.3%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11c. Range/variety of recreation programs and classes</u>															
Yes	10.5%	21.3%	14.8%	12.1%	20.0%	2.9%	8.9%	10.7%	8.2%	3.6%	19.6%	1.9%	8.7%	6.3%	10.3%
No	89.5%	78.7%	85.2%	87.9%	80.0%	97.1%	91.1%	89.3%	91.8%	96.4%	80.4%	98.1%	91.3%	93.8%	89.7%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11d. Recreation centers/facilities</u>															
Yes	15.4%	26.3%	25.0%	14.1%	26.5%	2.5%	16.1%	16.9%	13.7%	11.3%	21.2%	6.1%	12.7%	21.2%	15.5%
No	84.6%	73.7%	75.0%	85.9%	73.5%	97.5%	83.9%	83.1%	86.3%	88.8%	78.8%	93.9%	87.3%	78.8%	84.5%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11e. Accessibility of parks</u>															
Yes	19.2%	26.5%	23.0%	14.8%	22.2%	5.4%	18.8%	11.4%	17.5%	11.5%	27.8%	9.8%	18.5%	33.3%	18.0%
No	80.8%	73.5%	77.0%	85.2%	77.8%	94.6%	81.2%	88.6%	82.5%	88.5%	72.2%	90.2%	81.5%	66.7%	82.0%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11f. Accessibility of recreation centers/facilities</u>															
Yes	10.9%	24.6%	15.6%	10.4%	14.9%	2.4%	6.9%	8.8%	4.7%	7.1%	15.5%	2.7%	14.5%	17.6%	10.5%
No	89.1%	75.4%	84.4%	89.6%	85.1%	97.6%	93.1%	91.2%	95.3%	92.9%	84.5%	97.3%	85.5%	82.4%	89.5%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11g. Appearance/maintenance of parks</u>															
Yes	22.0%	30.0%	17.8%	12.2%	17.9%	6.4%	13.6%	8.6%	16.2%	9.2%	22.7%	6.3%	14.0%	21.7%	15.2%
No	78.0%	70.0%	82.2%	87.8%	82.1%	93.6%	86.4%	91.4%	83.8%	90.8%	77.3%	93.8%	86.0%	78.3%	84.8%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11h. Appearance of recreation centers/facilities</u>															
Yes	12.3%	22.0%	11.3%	7.9%	18.0%	3.4%	6.8%	1.6%	8.5%	6.3%	10.2%	1.5%	10.0%	13.2%	9.0%
No	87.7%	78.0%	88.7%	92.1%	82.0%	96.6%	93.2%	98.4%	91.5%	93.8%	89.8%	98.5%	90.0%	86.8%	91.0%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11i. Outdoor athletic facilities (soccer/baseball fields, tennis courts)</u>															
Yes	18.1%	22.2%	20.3%	8.2%	11.6%	3.5%	5.8%	4.5%	13.4%	7.6%	17.5%	9.6%	6.8%	17.6%	11.6%
No	81.9%	77.8%	79.7%	91.8%	88.4%	96.5%	94.2%	95.5%	86.6%	92.4%	82.5%	90.4%	93.2%	82.4%	88.4%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11j. Walking and biking trails in the City</u>															
Yes	17.8%	27.1%	25.8%	15.3%	30.8%	3.5%	15.3%	10.3%	23.4%	15.1%	29.0%	20.3%	14.3%	30.3%	19.4%
No	82.2%	72.9%	74.2%	84.7%	69.2%	96.5%	84.7%	89.7%	76.6%	84.9%	71.0%	79.7%	85.7%	69.7%	80.6%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11k. Outdoor swimming facilities</u>															
Yes	8.6%	15.2%	8.7%	5.0%	14.3%	2.6%	4.3%	9.3%	9.3%	5.7%	5.7%	3.4%	4.5%	16.7%	7.6%
No	91.4%	84.8%	91.3%	95.0%	85.7%	97.4%	95.7%	90.7%	90.7%	94.3%	94.3%	96.6%	95.5%	83.3%	92.4%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11l. Indoor swimming facilities</u>															
Yes	6.4%	11.4%	11.6%	5.4%	11.1%	0.0%	7.3%	9.3%	2.9%	5.6%	8.3%	0.0%	5.9%	0.0%	6.1%
No	93.6%	88.6%	88.4%	94.6%	88.9%	100.0%	92.7%	90.7%	97.1%	94.4%	91.7%	100.0%	94.1%	100.0%	93.9%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11m. Ease of registering for city recreation programs/events</u>															
Yes	8.5%	15.4%	9.1%	5.5%	16.1%	6.3%	11.1%	4.1%	7.0%	7.3%	13.5%	0.0%	6.5%	8.3%	8.2%
No	91.5%	84.6%	90.9%	94.5%	83.9%	93.7%	88.9%	95.9%	93.0%	92.7%	86.5%	100.0%	93.5%	91.7%	91.8%

Q11. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q11n. City golf courses</u>															
Yes	8.2%	8.8%	10.8%	6.4%	24.1%	2.1%	5.6%	7.9%	14.0%	12.5%	14.7%	18.8%	10.6%	23.3%	11.3%
No	91.8%	91.2%	89.2%	93.6%	75.9%	97.9%	94.4%	92.1%	86.0%	87.5%	85.3%	81.3%	89.4%	76.7%	88.7%

Q12. Which THREE of the park and recreation services listed above do you think should be the City's top priorities? (Sum of Top Three Choices)

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q12. Sum of Top 3 Choices</u>															
City parks	43.4%	29.7%	25.0%	25.7%	22.5%	29.9%	17.8%	25.2%	40.9%	42.5%	51.5%	43.5%	47.6%	51.0%	35.8%
Recreation programs or classes	10.4%	18.9%	22.0%	14.7%	19.6%	21.5%	17.8%	22.3%	15.0%	16.8%	18.4%	11.3%	12.7%	17.0%	16.9%
Range/variety of recreation programs and classes	11.3%	12.6%	21.0%	18.3%	14.7%	12.1%	18.8%	19.4%	15.0%	8.8%	15.5%	13.0%	10.3%	17.0%	14.7%
Recreation centers/facilities	17.9%	10.8%	16.0%	16.5%	19.6%	14.0%	14.9%	17.5%	11.8%	23.0%	18.4%	18.3%	15.9%	15.0%	16.3%
Accessibility of parks	12.3%	8.1%	11.0%	7.3%	10.8%	9.3%	13.9%	16.5%	11.0%	5.3%	7.8%	13.0%	19.0%	18.0%	11.7%
Accessibility of recreation centers/facilities	9.4%	9.0%	15.0%	9.2%	6.9%	9.3%	6.9%	15.5%	2.4%	12.4%	6.8%	14.8%	8.7%	12.0%	9.8%
Appearance/maintenance of parks	26.4%	25.2%	22.0%	26.6%	29.4%	29.0%	24.8%	13.6%	38.6%	36.3%	21.4%	29.6%	38.9%	33.0%	28.6%
Appearance of recreation centers/facilities	5.7%	6.3%	9.0%	8.3%	3.9%	9.3%	4.0%	9.7%	12.6%	10.6%	5.8%	5.2%	10.3%	11.0%	8.1%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	17.9%	16.2%	17.0%	11.9%	13.7%	18.7%	19.8%	12.6%	19.7%	8.8%	13.6%	16.5%	16.7%	11.0%	15.4%

Q12. Which THREE of the park and recreation services listed above do you think should be the City's top priorities? (Sum of Top Three Choices)

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q12. Sum of Top 3 Choices (Cont.)</u>															
Walking and biking trails in the City	34.0%	27.0%	28.0%	25.7%	24.5%	35.5%	21.8%	19.4%	48.0%	40.7%	43.7%	43.5%	49.2%	42.0%	35.0%
Outdoor swimming facilities	19.8%	17.1%	18.0%	21.1%	10.8%	18.7%	16.8%	20.4%	8.7%	15.9%	14.6%	6.1%	8.7%	10.0%	14.6%
Indoor swimming facilities	5.7%	6.3%	5.0%	4.6%	2.9%	6.5%	8.9%	11.7%	4.7%	2.7%	1.9%	3.5%	4.0%	5.0%	5.2%
Ease of registering for city recreation programs/events	4.7%	9.0%	13.0%	12.8%	8.8%	5.6%	10.9%	12.6%	6.3%	8.8%	4.9%	9.6%	6.3%	11.0%	8.8%
City golf courses	4.7%	5.4%	5.0%	3.7%	3.9%	3.7%	5.0%	3.9%	10.2%	8.8%	9.7%	11.3%	5.6%	9.0%	6.5%
None chosen	19.8%	26.1%	14.0%	24.8%	29.4%	20.6%	25.7%	21.4%	15.0%	15.9%	18.4%	18.3%	13.5%	12.0%	19.5%

Q13. CODE ENFORCEMENT SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q13a. Enforcement of the clean-up of junk and debris on private property</u>															
Excellent	11.3%	10.5%	3.6%	7.7%	13.4%	7.2%	16.0%	11.2%	5.8%	7.4%	8.7%	12.3%	12.1%	5.3%	9.6%
Good	23.7%	33.3%	27.7%	25.0%	23.7%	26.8%	25.5%	23.5%	33.0%	39.4%	50.7%	33.3%	36.4%	40.8%	31.1%
Fair	29.9%	32.4%	41.0%	23.1%	27.8%	32.0%	30.9%	33.7%	33.0%	31.9%	24.6%	43.2%	32.3%	35.5%	32.0%
Poor	35.1%	23.8%	27.7%	44.2%	35.1%	34.0%	27.7%	31.6%	28.2%	21.3%	15.9%	11.1%	19.2%	18.4%	27.3%

Q13. CODE ENFORCEMENT SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q13b. Enforcement of the mowing and cutting of weeds and high grass on private property</u>															
Excellent	13.4%	9.5%	2.2%	7.7%	11.6%	9.2%	14.0%	8.2%	6.0%	3.2%	10.0%	9.9%	10.8%	5.3%	8.7%
Good	19.6%	36.2%	27.8%	22.1%	26.3%	22.4%	25.8%	24.5%	28.0%	36.2%	52.9%	37.0%	37.3%	44.0%	30.7%
Fair	38.1%	29.5%	40.0%	24.0%	23.2%	38.8%	31.2%	31.6%	40.0%	42.6%	27.1%	42.0%	33.3%	26.7%	33.5%
Poor	28.9%	24.8%	30.0%	46.2%	38.9%	29.6%	29.0%	35.7%	26.0%	18.1%	10.0%	11.1%	18.6%	24.0%	27.1%

Q13. CODE ENFORCEMENT SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q13c. Enforcement of the exterior maintenance of residential property</u>															
Excellent	10.3%	9.7%	2.3%	4.0%	10.4%	9.5%	11.5%	7.5%	5.1%	3.7%	9.2%	7.8%	8.4%	5.4%	7.5%
Good	17.5%	35.0%	29.9%	19.8%	32.3%	26.3%	27.6%	32.3%	25.5%	28.0%	43.1%	40.3%	42.1%	44.6%	31.1%
Fair	43.3%	37.9%	42.5%	37.6%	29.2%	33.7%	37.9%	34.4%	44.9%	51.2%	41.5%	41.6%	32.6%	29.7%	38.4%
Poor	28.9%	17.5%	25.3%	38.6%	28.1%	30.5%	23.0%	25.8%	24.5%	17.1%	6.2%	10.4%	16.8%	20.3%	23.0%

Q13. CODE ENFORCEMENT SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q13d. Enforcement of sign regulations</u>															
Excellent	11.2%	10.3%	3.8%	7.6%	14.8%	8.6%	12.7%	13.4%	8.2%	1.4%	7.7%	7.0%	7.7%	8.7%	8.9%
Good	18.0%	35.6%	26.3%	18.5%	31.8%	23.7%	20.3%	31.7%	35.3%	36.5%	47.7%	46.5%	41.8%	40.6%	31.8%
Fair	50.6%	36.8%	48.8%	38.0%	35.2%	35.5%	39.2%	30.5%	38.8%	32.4%	32.3%	33.8%	31.9%	29.0%	36.9%
Poor	20.2%	17.2%	21.3%	35.9%	18.2%	32.3%	27.8%	24.4%	17.6%	29.7%	12.3%	12.7%	18.7%	21.7%	22.4%

Q13. CODE ENFORCEMENT SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q13e. Enforcement of yard parking regulations in your neighborhood</u>															
Excellent	10.5%	12.6%	8.3%	7.8%	14.3%	9.6%	17.8%	9.4%	8.4%	11.6%	12.7%	20.0%	17.1%	7.6%	11.9%
Good	24.2%	34.7%	29.8%	22.5%	30.8%	25.5%	22.2%	31.3%	43.4%	52.2%	56.4%	44.0%	47.6%	47.0%	35.0%
Fair	31.6%	37.9%	39.3%	24.5%	22.0%	39.4%	28.9%	31.3%	27.7%	18.8%	27.3%	24.0%	22.0%	24.2%	28.9%
Poor	33.7%	14.7%	22.6%	45.1%	33.0%	25.5%	31.1%	28.1%	20.5%	17.4%	3.6%	12.0%	13.4%	21.2%	24.2%

Q13. CODE ENFORCEMENT SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q13f. City efforts to remove abandoned or inoperative vehicles</u>															
Excellent	8.5%	12.1%	9.3%	7.3%	14.0%	7.6%	18.6%	8.3%	6.3%	9.2%	8.0%	10.9%	14.5%	5.0%	10.1%
Good	21.3%	35.2%	32.6%	18.8%	26.7%	26.1%	20.9%	29.2%	27.8%	36.9%	52.0%	41.8%	42.1%	46.7%	31.1%
Fair	34.0%	31.9%	27.9%	28.1%	24.4%	29.3%	31.4%	34.4%	43.0%	29.2%	34.0%	36.4%	34.2%	26.7%	31.6%
Poor	36.2%	20.9%	30.2%	45.8%	34.9%	37.0%	29.1%	28.1%	22.8%	24.6%	6.0%	10.9%	9.2%	21.7%	27.2%

Q14. Which TWO of the code enforcement services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q14. Sum of Top 2 Choices</u>															
Enforcement of the clean-up of junk and debris on private property	42.5%	57.7%	44.0%	58.7%	57.8%	54.2%	51.5%	48.5%	68.5%	59.3%	53.4%	57.4%	66.7%	50.0%	55.5%
Enforcement of the mowing and cutting of weeds and high grass on private property	26.4%	37.8%	35.0%	42.2%	34.3%	37.4%	41.6%	52.4%	40.9%	41.6%	44.7%	43.5%	46.0%	33.0%	39.9%
Enforcement of the exterior maintenance of residential property	24.5%	15.3%	23.0%	16.5%	20.6%	21.5%	10.9%	14.6%	20.5%	25.7%	18.4%	17.4%	19.0%	25.0%	19.5%
Enforcement of sign regulations	12.3%	8.1%	18.0%	9.2%	3.9%	9.3%	10.9%	5.8%	9.4%	12.4%	10.7%	12.2%	7.1%	17.0%	10.4%
Enforcement of yard parking regulations in your neighborhood	15.1%	13.5%	15.0%	17.4%	17.6%	14.0%	16.8%	15.5%	7.9%	4.4%	8.7%	10.4%	7.9%	12.0%	12.4%
City efforts to remove abandoned or inoperative vehicles	21.7%	26.1%	21.0%	22.9%	22.5%	22.4%	24.8%	25.2%	25.2%	18.6%	18.4%	23.5%	15.9%	20.0%	22.0%
None chosen	24.5%	17.1%	17.0%	11.0%	16.7%	17.8%	18.8%	17.5%	13.4%	17.7%	21.4%	16.5%	18.3%	19.0%	17.5%

Q15. STREETS & INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q15a. Street repair</u>															
Excellent	6.8%	3.6%	3.1%	1.8%	5.9%	4.7%	8.1%	1.0%	1.6%	3.6%	5.0%	0.9%	1.6%	2.0%	3.5%
Good	12.6%	15.5%	15.5%	12.8%	12.7%	15.9%	15.2%	16.0%	8.8%	23.4%	23.8%	25.5%	18.0%	17.3%	16.6%
Fair	23.3%	38.2%	39.2%	23.9%	24.5%	22.4%	27.3%	39.0%	42.4%	40.5%	45.5%	46.4%	33.6%	35.7%	34.5%
Poor	57.3%	42.7%	42.3%	61.5%	56.9%	57.0%	49.5%	44.0%	47.2%	32.4%	25.7%	27.3%	46.7%	44.9%	45.4%

Q15. STREETS & INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q15b. Street cleaning</u>															
Excellent	6.0%	5.6%	3.3%	1.0%	6.9%	6.9%	8.4%	2.0%	2.6%	4.9%	9.6%	4.0%	5.9%	6.5%	5.2%
Good	17.0%	26.2%	29.3%	16.2%	16.7%	16.8%	28.4%	24.8%	28.2%	41.2%	46.8%	44.6%	38.7%	34.4%	29.2%
Fair	42.0%	43.0%	33.7%	36.2%	30.4%	41.6%	30.5%	34.7%	55.6%	36.3%	34.0%	39.6%	37.0%	38.7%	38.3%
Poor	35.0%	25.2%	33.7%	46.7%	46.1%	34.7%	32.6%	38.6%	13.7%	17.6%	9.6%	11.9%	18.5%	20.4%	27.3%

Q15. STREETS & INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q15c. Street lighting</u>															
Excellent	5.8%	8.3%	5.2%	1.9%	9.0%	7.6%	13.4%	5.0%	3.3%	7.2%	7.8%	8.2%	7.3%	7.3%	6.9%
Good	26.2%	33.0%	37.1%	28.0%	26.0%	29.5%	30.9%	22.8%	43.9%	49.5%	54.9%	50.0%	43.9%	39.6%	37.1%
Fair	44.7%	40.4%	34.0%	32.7%	34.0%	32.4%	36.1%	43.6%	43.9%	32.4%	30.4%	36.4%	37.4%	34.4%	36.7%
Poor	23.3%	18.3%	23.7%	37.4%	31.0%	30.5%	19.6%	28.7%	8.9%	10.8%	6.9%	5.5%	11.4%	18.8%	19.3%

Q15. STREETS & INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q15d. Sidewalk maintenance</u>															
Excellent	4.9%	3.7%	3.2%	0.9%	6.0%	5.8%	7.3%	2.0%	0.8%	3.6%	3.2%	2.8%	2.5%	1.0%	3.3%
Good	14.7%	23.9%	22.3%	15.1%	15.0%	15.4%	19.8%	26.5%	15.7%	22.3%	34.0%	27.5%	19.7%	21.9%	20.9%
Fair	35.3%	30.3%	41.5%	31.1%	34.0%	36.5%	39.6%	34.3%	49.6%	39.3%	46.8%	45.9%	43.4%	35.4%	38.9%
Poor	45.1%	42.2%	33.0%	52.8%	45.0%	42.3%	33.3%	37.3%	33.9%	34.8%	16.0%	23.9%	34.4%	41.7%	36.9%

Q15. STREETS & INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q15e. Alley maintenance</u>															
Excellent	2.1%	4.3%	3.5%	1.0%	5.4%	4.7%	4.0%	1.2%	2.7%	2.8%	2.4%	5.5%	2.5%	0.0%	3.0%
Good	15.6%	17.4%	15.3%	9.4%	10.8%	10.6%	13.3%	14.0%	7.2%	26.2%	25.9%	28.6%	9.3%	22.5%	15.9%
Fair	30.2%	28.3%	27.1%	26.0%	25.8%	21.2%	36.0%	29.1%	43.2%	31.8%	42.4%	38.5%	35.6%	22.5%	31.6%
Poor	52.1%	50.0%	54.1%	63.5%	58.1%	63.5%	46.7%	55.8%	46.8%	39.3%	29.4%	27.5%	52.5%	55.0%	49.5%

Q15. STREETS & INFRASTRUCTURE. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q15f. Maintenance of streets in your neighborhood</u>															
Excellent	5.9%	6.3%	6.2%	0.0%	8.2%	5.7%	10.2%	1.0%	4.1%	7.2%	13.9%	8.3%	5.6%	1.0%	5.9%
Good	17.6%	23.4%	24.7%	20.4%	14.3%	17.0%	22.4%	28.7%	28.5%	37.8%	41.6%	41.3%	33.9%	36.5%	27.9%
Fair	26.5%	35.1%	39.2%	24.1%	20.4%	29.2%	26.5%	30.7%	41.5%	31.5%	29.7%	34.9%	33.1%	31.3%	31.2%
Poor	50.0%	35.1%	29.9%	55.6%	57.1%	48.1%	40.8%	39.6%	26.0%	23.4%	14.9%	15.6%	27.4%	31.3%	35.0%

Q16. Which TWO of the street and infrastructure services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q16. Sum of Top 2 Choices</u>															
Street repair	62.3%	55.9%	55.0%	55.0%	61.8%	69.2%	55.4%	60.2%	78.0%	78.8%	81.6%	75.7%	79.4%	74.0%	67.7%
Street cleaning	7.5%	11.7%	12.0%	15.6%	17.6%	10.3%	13.9%	9.7%	4.7%	9.7%	5.8%	5.2%	4.8%	12.0%	9.8%
Street lighting	27.4%	14.4%	28.0%	22.9%	25.5%	26.2%	34.7%	36.9%	25.2%	24.8%	33.0%	31.3%	28.6%	31.0%	27.7%
Sidewalk maintenance	25.5%	33.3%	20.0%	19.3%	17.6%	19.6%	17.8%	17.5%	31.5%	32.7%	20.4%	33.9%	24.6%	26.0%	24.6%
Alley maintenance	14.2%	32.4%	26.0%	26.6%	20.6%	14.0%	13.9%	27.2%	15.7%	14.2%	19.4%	10.4%	23.0%	17.0%	19.6%
Maintenance of streets in your neighborhood	34.0%	35.1%	29.0%	32.1%	31.4%	29.0%	26.7%	31.1%	27.6%	21.2%	22.3%	26.1%	27.0%	17.0%	27.8%
None chosen	13.2%	7.2%	11.0%	11.9%	8.8%	14.0%	14.9%	6.8%	7.1%	8.8%	7.8%	7.8%	5.6%	10.0%	9.5%

Q17. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q17a. Garbage collections</u>															
Excellent	36.5%	22.2%	27.0%	24.1%	27.7%	24.5%	30.3%	24.3%	26.8%	36.6%	44.3%	42.5%	32.2%	28.7%	30.6%
Good	38.5%	52.8%	46.0%	47.2%	41.6%	50.0%	48.5%	43.7%	52.0%	50.0%	48.5%	42.5%	44.6%	54.3%	47.1%
Fair	17.3%	20.4%	18.0%	22.2%	21.8%	17.0%	18.2%	25.2%	16.3%	7.1%	7.2%	13.3%	19.0%	8.5%	16.6%
Poor	7.7%	4.6%	9.0%	6.5%	8.9%	8.5%	3.0%	6.8%	4.9%	6.3%	0.0%	1.8%	4.1%	8.5%	5.7%

Q17. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q17b. Recycling</u>															
Excellent	34.3%	24.5%	25.3%	23.3%	33.7%	24.0%	25.8%	26.7%	28.7%	35.8%	37.5%	45.2%	31.4%	19.8%	29.9%
Good	44.1%	46.2%	52.7%	48.5%	45.3%	44.2%	50.6%	46.7%	54.8%	49.5%	45.8%	36.5%	52.5%	49.5%	47.7%
Fair	16.7%	22.6%	17.6%	24.3%	12.6%	22.1%	18.0%	24.4%	15.7%	10.1%	12.5%	13.5%	11.9%	19.8%	17.1%
Poor	4.9%	6.6%	4.4%	3.9%	8.4%	9.6%	5.6%	2.2%	0.9%	4.6%	4.2%	4.8%	4.2%	11.0%	5.3%

Q17. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q17c. Yard waste pick-up</u>															
Excellent	26.7%	21.9%	17.0%	13.9%	25.8%	20.8%	19.5%	16.0%	22.7%	31.3%	30.2%	33.0%	28.0%	17.3%	23.3%
Good	43.6%	41.9%	47.7%	50.5%	37.1%	38.5%	42.5%	43.6%	47.3%	53.5%	52.3%	47.0%	49.2%	51.9%	46.1%
Fair	21.8%	29.5%	25.0%	28.7%	25.8%	34.4%	26.4%	33.0%	23.6%	10.1%	14.0%	16.0%	18.6%	18.5%	23.3%
Poor	7.9%	6.7%	10.2%	6.9%	11.3%	6.3%	11.5%	7.4%	6.4%	5.1%	3.5%	4.0%	4.2%	12.3%	7.3%

Q17. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q17d. Bulk trash pick-up</u>															
Excellent	30.1%	24.8%	18.8%	18.7%	27.0%	21.2%	22.3%	16.3%	25.2%	32.4%	29.8%	33.3%	31.4%	18.1%	25.2%
Good	38.8%	41.9%	49.0%	43.0%	40.0%	39.4%	41.5%	43.9%	47.2%	49.5%	52.1%	48.1%	46.6%	49.4%	45.0%
Fair	23.3%	24.8%	21.9%	29.0%	22.0%	30.3%	28.7%	32.7%	21.1%	9.9%	14.9%	15.7%	17.8%	22.9%	22.4%
Poor	7.8%	8.6%	10.4%	9.3%	11.0%	9.1%	7.4%	7.1%	6.5%	8.1%	3.2%	2.8%	4.2%	9.6%	7.4%

Q17. SOLID WASTE SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q17e. Household hazardous waste disposal</u>															
Excellent	20.5%	16.2%	9.8%	6.6%	25.0%	14.5%	12.3%	12.5%	19.0%	23.5%	17.1%	17.7%	18.6%	11.5%	16.2%
Good	27.4%	36.5%	42.6%	39.3%	38.5%	31.9%	40.0%	43.8%	34.2%	39.7%	34.2%	29.0%	29.1%	40.4%	35.8%
Fair	31.5%	36.5%	29.5%	41.0%	26.9%	29.0%	40.0%	26.6%	34.2%	17.6%	25.0%	43.5%	26.7%	23.1%	30.8%
Poor	20.5%	10.8%	18.0%	13.1%	9.6%	24.6%	7.7%	17.2%	12.7%	19.1%	23.7%	9.7%	25.6%	25.0%	17.2%

Q18. Which TWO of the solid waste services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q18. Sum of Top 2 Choices</u>															
Garbage collections	56.6%	52.3%	50.0%	45.9%	47.1%	43.0%	43.6%	59.2%	59.8%	61.9%	51.5%	59.1%	69.8%	60.0%	54.6%
Recycling	31.1%	28.8%	18.0%	11.9%	29.4%	39.3%	22.8%	17.5%	42.5%	32.7%	46.6%	38.3%	45.2%	51.0%	32.8%
Yard waste pick-up	19.8%	18.9%	29.0%	27.5%	23.5%	21.5%	23.8%	28.2%	15.0%	11.5%	12.6%	15.7%	11.9%	14.0%	19.2%
Bulk trash pick-up	26.4%	32.4%	36.0%	45.9%	35.3%	24.3%	40.6%	42.7%	43.3%	36.3%	24.3%	38.3%	27.0%	35.0%	34.9%
Household hazardous waste disposal	31.1%	19.8%	23.0%	16.5%	15.7%	24.3%	19.8%	22.3%	15.0%	15.0%	28.2%	18.3%	23.0%	15.0%	20.4%
None chosen	13.2%	18.9%	16.0%	22.9%	19.6%	19.6%	20.8%	11.7%	10.2%	19.5%	15.5%	13.0%	10.3%	10.0%	15.7%

Q19. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q19a. Water pressure in your home</u>															
Excellent	28.8%	23.6%	26.0%	23.6%	23.5%	29.9%	28.0%	22.5%	31.7%	38.1%	47.5%	33.3%	27.4%	29.6%	29.6%
Good	47.1%	55.5%	55.0%	44.3%	57.8%	53.3%	47.0%	52.0%	56.1%	49.6%	44.6%	47.4%	61.3%	59.2%	52.3%
Fair	20.2%	17.3%	13.0%	22.6%	13.7%	14.0%	19.0%	20.6%	10.6%	8.0%	5.0%	14.9%	8.9%	8.2%	13.8%
Poor	3.8%	3.6%	6.0%	9.4%	4.9%	2.8%	6.0%	4.9%	1.6%	4.4%	3.0%	4.4%	2.4%	3.1%	4.3%

Q19. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q19b. Taste/smell of tap water in your home</u>															
Excellent	20.6%	12.3%	13.4%	13.0%	17.7%	16.8%	15.3%	12.9%	19.5%	25.0%	27.7%	27.2%	24.4%	24.2%	19.4%
Good	50.0%	50.0%	56.7%	42.6%	35.4%	42.1%	32.7%	38.6%	59.3%	49.1%	50.5%	44.7%	52.0%	52.5%	47.1%
Fair	21.6%	27.4%	14.4%	23.1%	33.3%	29.0%	30.6%	32.7%	16.3%	16.1%	15.8%	21.1%	14.6%	15.2%	22.1%
Poor	7.8%	10.4%	15.5%	21.3%	13.5%	12.1%	21.4%	15.8%	4.9%	9.8%	5.9%	7.0%	8.9%	8.1%	11.4%

Q19. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q19c. Water conservation programs sponsored by the City</u>															
Excellent	15.3%	16.1%	9.5%	6.7%	15.4%	15.4%	16.0%	10.4%	10.2%	9.1%	14.3%	13.8%	8.2%	15.2%	12.4%
Good	44.7%	46.2%	63.1%	49.3%	46.2%	46.2%	44.0%	53.2%	60.2%	64.8%	57.1%	48.9%	58.2%	40.9%	52.1%
Fair	25.9%	32.3%	20.2%	28.0%	28.2%	24.2%	36.0%	28.6%	26.9%	20.5%	23.4%	35.1%	28.6%	34.8%	27.9%
Poor	14.1%	5.4%	7.1%	16.0%	10.3%	14.3%	4.0%	7.8%	2.8%	5.7%	5.2%	2.1%	5.1%	9.1%	7.6%

Q19. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q19d. Ease of understanding your water/wastewater bill</u>															
Excellent	16.0%	15.5%	14.1%	10.8%	20.6%	16.3%	21.7%	10.3%	15.0%	18.3%	18.1%	20.5%	9.2%	19.8%	16.0%
Good	37.0%	55.3%	55.4%	37.3%	41.2%	45.2%	39.1%	43.3%	54.2%	58.7%	68.1%	55.4%	58.0%	54.7%	50.4%
Fair	34.0%	22.3%	20.7%	29.4%	24.7%	30.8%	27.2%	30.9%	25.0%	16.3%	8.5%	21.4%	27.7%	19.8%	24.3%
Poor	13.0%	6.8%	9.8%	22.5%	13.4%	7.7%	12.0%	15.5%	5.8%	6.7%	5.3%	2.7%	5.0%	5.8%	9.3%

Q19. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q19e. Efforts by the City to respond timely to water/wastewater service issues at your home or business</u>															
Excellent	16.7%	19.0%	8.5%	6.6%	18.9%	11.0%	11.9%	12.5%	14.0%	15.2%	25.5%	13.6%	11.6%	18.5%	14.4%
Good	43.1%	47.6%	57.6%	48.7%	48.6%	45.2%	47.5%	43.1%	56.1%	60.9%	52.9%	61.0%	63.8%	51.9%	51.4%
Fair	29.2%	23.8%	23.7%	26.3%	20.3%	32.9%	30.5%	38.9%	22.8%	15.2%	19.6%	22.0%	20.3%	24.1%	25.4%
Poor	11.1%	9.5%	10.2%	18.4%	12.2%	11.0%	10.2%	5.6%	7.0%	8.7%	2.0%	3.4%	4.3%	5.6%	8.8%

Q19. WATER AND WASTEWATER SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q19f. Pricing for water and wastewater service</u>															
Excellent	7.1%	4.9%	4.2%	4.1%	10.5%	7.0%	4.4%	5.4%	4.4%	2.9%	7.8%	4.6%	2.5%	9.6%	5.6%
Good	23.2%	39.2%	27.4%	16.3%	21.1%	21.0%	25.6%	25.8%	31.9%	29.1%	31.1%	30.6%	37.3%	48.2%	29.1%
Fair	39.4%	36.3%	46.3%	40.8%	34.7%	49.0%	40.0%	38.7%	43.4%	52.4%	46.7%	48.1%	44.9%	28.9%	42.4%
Poor	30.3%	19.6%	22.1%	38.8%	33.7%	23.0%	30.0%	30.1%	20.4%	15.5%	14.4%	16.7%	15.3%	13.3%	22.9%

Q20. Which TWO of the water and wastewater services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q20. Sum of Top 2 Choices</u>															
Water pressure in your home	15.1%	19.8%	15.0%	26.6%	15.7%	11.2%	17.8%	20.4%	16.5%	23.0%	25.2%	27.8%	20.6%	30.0%	20.4%
Taste/smell of tap water in your home	44.3%	47.7%	44.0%	46.8%	43.1%	46.7%	47.5%	51.5%	48.0%	53.1%	52.4%	53.0%	53.2%	53.0%	49.0%
Water conservation programs sponsored by the City	28.3%	25.2%	15.0%	14.7%	24.5%	29.9%	18.8%	16.5%	37.8%	38.1%	31.1%	25.2%	30.2%	31.0%	26.5%
Ease of understanding your water/wastewater bill	12.3%	11.7%	14.0%	19.3%	9.8%	11.2%	10.9%	13.6%	7.1%	5.3%	6.8%	5.2%	8.7%	4.0%	9.9%
Efforts by the City to respond timely to water/wastewater service issues at your home or business	13.2%	18.0%	14.0%	16.5%	16.7%	13.1%	20.8%	16.5%	20.5%	13.3%	16.5%	18.3%	19.0%	28.0%	17.5%
Pricing for water and wastewater service	49.1%	39.6%	51.0%	45.0%	50.0%	45.8%	38.6%	55.3%	45.7%	42.5%	37.9%	51.3%	39.7%	33.0%	44.6%
None chosen	13.2%	13.5%	17.0%	11.9%	11.8%	18.7%	18.8%	10.7%	9.4%	9.7%	11.7%	7.8%	12.7%	9.0%	12.5%

Q21. 3-1-1 CUSTOMER SERVICE CALL CENTER. Have you used either the City's 3-1-1 Customer Service Call Center or the Water Customer Service line (214) 651-1441, in the past 6 months?

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q21. Have you used either the City's 3-1-1 Customer Service Call Center or the Water Customer Service line (214) 651-1441, in the past 6 months?</u>															
Yes	44.3%	33.3%	44.0%	55.0%	36.3%	44.9%	37.6%	48.5%	44.1%	38.9%	34.0%	29.6%	30.2%	28.0%	39.1%
No	55.7%	66.7%	56.0%	45.0%	63.7%	54.2%	62.4%	50.5%	55.9%	61.1%	66.0%	70.4%	69.8%	72.0%	60.8%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

Q21a-b. Please rate the performance of the City employees who helped you the last time you contacted the City's 3-1-1 Customer Service Call Center in the following areas:(Without "Don't Know")

N=596	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q21a. Quality of the City's Web-based Service Request System which allows you to enter and track service requests on-line</u>															
Excellent	9.7%	10.0%	13.6%	17.5%	34.8%	27.0%	16.7%	35.5%	22.9%	15.4%	33.3%	12.5%	23.5%	31.3%	21.4%
Good	71.0%	50.0%	40.9%	42.5%	43.5%	40.5%	29.2%	22.6%	40.0%	65.4%	29.2%	41.7%	38.2%	25.0%	42.1%
Fair	16.1%	33.3%	27.3%	32.5%	13.0%	16.2%	33.3%	29.0%	28.6%	7.7%	20.8%	25.0%	26.5%	25.0%	24.2%
Poor	3.2%	6.7%	18.2%	7.5%	8.7%	16.2%	20.8%	12.9%	8.6%	11.5%	16.7%	20.8%	11.8%	18.8%	12.3%

Q21a-b. Please rate the performance of the City employees who helped you the last time you contacted the City's 3-1-1 Customer Service Call Center in the following areas:(Without "Don't Know")

N=596	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q21b. Quality of service provided by agent who handled your call (if applicable)</u>															
Excellent	19.6%	23.5%	26.2%	28.1%	44.1%	35.6%	36.1%	43.8%	34.0%	31.0%	28.1%	31.3%	29.7%	43.5%	32.1%
Good	54.3%	41.2%	42.9%	43.9%	35.3%	26.7%	33.3%	31.3%	32.1%	50.0%	40.6%	43.8%	24.3%	30.4%	38.1%
Fair	17.4%	14.7%	19.0%	19.3%	11.8%	20.0%	19.4%	18.8%	18.9%	7.1%	12.5%	9.4%	29.7%	13.0%	17.0%
Poor	8.7%	20.6%	11.9%	8.8%	8.8%	17.8%	11.1%	6.3%	15.1%	11.9%	18.8%	15.6%	16.2%	13.0%	12.8%

Q22. PUBLIC INFORMATION SERVICES. Where do you currently get news and information about City programs, services, and events?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q22. Where do you currently get news and information about City programs, services, and events?</u>															
Local newspapers	57.5%	46.8%	53.0%	54.1%	51.0%	45.8%	56.4%	53.4%	64.6%	74.3%	66.0%	60.0%	70.6%	59.0%	58.4%
Facebook/Twitter	15.1%	14.4%	6.0%	10.1%	8.8%	16.8%	6.9%	7.8%	10.2%	8.0%	12.6%	10.4%	11.9%	20.0%	11.4%
DallasCityNewsroom.com	0.0%	3.6%	6.0%	6.4%	4.9%	4.7%	4.0%	3.9%	0.8%	3.5%	3.9%	1.7%	1.6%	4.0%	3.4%
Dallas City News Network (DCNN)	7.5%	7.2%	5.0%	4.6%	3.9%	4.7%	7.9%	4.9%	0.8%	5.3%	2.9%	2.6%	0.8%	3.0%	4.3%
City website	24.5%	23.4%	23.0%	20.2%	20.6%	21.5%	17.8%	24.3%	26.8%	26.5%	24.3%	25.2%	21.4%	32.0%	23.7%
Other local radio	32.1%	27.0%	44.0%	33.0%	35.3%	30.8%	31.7%	34.0%	33.9%	34.5%	35.9%	33.0%	38.1%	32.0%	33.9%
Television news	80.2%	78.4%	83.0%	81.7%	72.5%	77.6%	80.2%	78.6%	78.0%	77.0%	72.8%	70.4%	73.0%	63.0%	76.2%
Radio FM 101.1	6.6%	11.7%	8.0%	11.9%	7.8%	9.3%	14.9%	15.5%	15.0%	13.3%	15.5%	15.7%	11.9%	13.0%	12.2%
311	9.4%	11.7%	16.0%	14.7%	14.7%	5.6%	13.9%	21.4%	4.7%	9.7%	4.9%	8.7%	5.6%	9.0%	10.5%
Town hall meeting	7.5%	7.2%	12.0%	10.1%	5.9%	2.8%	9.9%	9.7%	3.9%	5.3%	4.9%	2.6%	4.0%	5.0%	6.4%

Q23. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q23a. Quality of City's cable television channel</u>															
Excellent	8.7%	19.6%	4.3%	5.1%	11.3%	13.8%	12.5%	22.0%	2.9%	6.3%	20.7%	9.4%	5.3%	17.6%	11.5%
Good	34.8%	39.3%	54.3%	45.8%	41.5%	34.5%	35.4%	38.0%	34.3%	43.8%	41.4%	43.8%	50.0%	44.1%	41.3%
Fair	39.1%	28.6%	23.9%	27.1%	24.5%	44.8%	35.4%	32.0%	51.4%	50.0%	27.6%	25.0%	36.8%	26.5%	33.4%
Poor	17.4%	12.5%	17.4%	22.0%	22.6%	6.9%	16.7%	8.0%	11.4%	0.0%	10.3%	21.9%	7.9%	11.8%	13.8%

Q23. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q23b. WRR 101.1 FM broadcast of City Council meetings</u>															
Excellent	5.1%	30.8%	6.3%	8.8%	21.4%	19.5%	19.4%	15.2%	25.5%	30.0%	30.0%	25.7%	33.3%	44.4%	23.0%
Good	41.0%	46.2%	50.0%	38.2%	46.4%	48.8%	41.9%	42.4%	62.7%	52.5%	50.0%	45.7%	45.2%	33.3%	46.6%
Fair	46.2%	20.5%	37.5%	35.3%	17.9%	26.8%	25.8%	33.3%	5.9%	15.0%	12.5%	25.7%	21.4%	19.4%	23.9%
Poor	7.7%	2.6%	6.3%	17.6%	14.3%	4.9%	12.9%	9.1%	5.9%	2.5%	7.5%	2.9%	0.0%	2.8%	6.5%

Q23. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q23c. 3-1-1 services</u>															
Excellent	10.5%	21.4%	18.7%	10.5%	21.4%	22.8%	19.4%	19.5%	9.5%	17.6%	30.2%	14.1%	6.8%	19.1%	16.8%
Good	55.3%	42.9%	50.7%	55.8%	48.6%	39.2%	55.6%	40.3%	57.1%	62.2%	37.7%	64.1%	47.9%	51.1%	50.8%
Fair	25.0%	27.1%	18.7%	22.1%	18.6%	26.6%	20.8%	35.1%	22.6%	16.2%	22.6%	18.8%	37.0%	25.5%	24.1%
Poor	9.2%	8.6%	12.0%	11.6%	11.4%	11.4%	4.2%	5.2%	10.7%	4.1%	9.4%	3.1%	8.2%	4.3%	8.3%

Q23. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q23d. Availability of information about City programs & services</u>															
Excellent	4.0%	14.0%	5.5%	4.6%	13.4%	5.0%	10.8%	10.0%	2.3%	4.8%	13.6%	3.8%	3.6%	7.6%	7.2%
Good	40.0%	32.6%	38.4%	36.8%	52.2%	38.8%	37.8%	33.8%	38.4%	38.6%	37.9%	46.2%	33.7%	37.9%	38.6%
Fair	36.0%	40.7%	41.1%	42.5%	20.9%	40.0%	32.4%	41.3%	51.2%	39.8%	42.4%	44.9%	51.8%	36.4%	40.5%
Poor	20.0%	12.8%	15.1%	16.1%	13.4%	16.3%	18.9%	15.0%	8.1%	16.9%	6.1%	5.1%	10.8%	18.2%	13.7%

Q23. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q23e. Level of public involvement in decision making</u>															
Excellent	3.6%	13.8%	2.9%	3.8%	8.2%	6.8%	4.6%	10.8%	2.5%	4.6%	8.3%	2.8%	1.4%	3.3%	5.6%
Good	22.6%	20.0%	24.6%	20.5%	34.4%	26.0%	20.0%	18.9%	25.3%	13.8%	26.7%	22.2%	18.8%	19.7%	22.3%
Fair	41.7%	46.3%	47.8%	43.6%	36.1%	35.6%	43.1%	48.6%	45.6%	38.5%	46.7%	51.4%	50.7%	41.0%	44.1%
Poor	32.1%	20.0%	24.6%	32.1%	21.3%	31.5%	32.3%	21.6%	26.6%	43.1%	18.3%	23.6%	29.0%	36.1%	28.0%

Q23. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q23f. Town hall meetings</u>															
Excellent	3.6%	12.7%	2.0%	1.7%	8.0%	6.9%	7.4%	2.2%	3.6%	5.7%	4.7%	4.3%	4.7%	4.5%	5.3%
Good	32.7%	25.4%	25.5%	27.6%	44.0%	34.5%	25.9%	31.1%	32.7%	30.2%	39.5%	21.7%	34.4%	29.5%	31.0%
Fair	43.6%	39.7%	52.9%	53.4%	24.0%	37.9%	50.0%	62.2%	45.5%	47.2%	46.5%	50.0%	42.2%	29.5%	44.5%
Poor	20.0%	22.2%	19.6%	17.2%	24.0%	20.7%	16.7%	4.4%	18.2%	17.0%	9.3%	23.9%	18.8%	36.4%	19.2%

Q23. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q23g. The City's social media services (e.g., Facebook, Twitter, etc.)</u>															
Excellent	5.4%	24.4%	8.8%	10.8%	21.9%	6.4%	6.7%	17.2%	10.7%	4.0%	11.1%	10.5%	11.1%	7.7%	11.4%
Good	35.1%	34.1%	38.2%	24.3%	37.5%	40.4%	23.3%	34.5%	32.1%	40.0%	50.0%	26.3%	22.2%	30.8%	33.5%
Fair	48.6%	34.1%	44.1%	51.4%	34.4%	42.6%	53.3%	44.8%	39.3%	36.0%	38.9%	52.6%	63.0%	46.2%	44.6%
Poor	10.8%	7.3%	8.8%	13.5%	6.3%	10.6%	16.7%	3.4%	17.9%	20.0%	0.0%	10.5%	3.7%	15.4%	10.5%

Q23. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q23h. Quality of DallasCityNewsroom.com</u>															
Excellent	6.3%	20.6%	3.3%	5.1%	9.4%	8.9%	6.7%	12.5%	14.3%	7.7%	19.0%	8.3%	21.4%	9.5%	10.3%
Good	18.8%	41.2%	53.3%	35.9%	53.1%	44.4%	33.3%	37.5%	42.9%	42.3%	33.3%	58.3%	21.4%	38.1%	39.6%
Fair	65.6%	32.4%	33.3%	46.2%	25.0%	35.6%	46.7%	46.9%	28.6%	38.5%	38.1%	33.3%	42.9%	47.6%	40.3%
Poor	9.4%	5.9%	10.0%	12.8%	12.5%	11.1%	13.3%	3.1%	14.3%	11.5%	9.5%	0.0%	14.3%	4.8%	9.8%

Q23. Please rate the City's performance in the following areas of communication. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q23i. Quality of DallasCityHall.com</u>															
Excellent	10.2%	15.0%	7.7%	6.8%	11.4%	12.5%	8.6%	12.8%	8.8%	2.6%	15.6%	4.2%	6.7%	17.9%	10.1%
Good	34.7%	42.5%	43.6%	40.9%	51.4%	42.9%	48.6%	46.2%	38.2%	46.2%	40.6%	50.0%	36.7%	35.7%	42.6%
Fair	44.9%	35.0%	38.5%	38.6%	28.6%	35.7%	31.4%	33.3%	44.1%	41.0%	37.5%	33.3%	36.7%	39.3%	37.2%
Poor	10.2%	7.5%	10.3%	13.6%	8.6%	8.9%	11.4%	7.7%	8.8%	10.3%	6.3%	12.5%	20.0%	7.1%	10.1%

Q24. Which TWO of the public information services listed above do you think should be the City's top priorities? (Sum of Top Two Choices)

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q24. Sum of Top 2 Choices</u>															
Quality of City's cable television channel	15.1%	12.6%	5.0%	13.8%	12.7%	13.1%	8.9%	10.7%	6.3%	6.2%	6.8%	13.9%	7.1%	8.0%	10.0%
WRR 101.1 FM broadcast of City Council meetings	1.9%	0.9%	1.0%	2.8%	2.9%	4.7%	6.9%	3.9%	5.5%	7.1%	8.7%	6.1%	3.2%	13.0%	4.9%
311 services	28.3%	23.4%	25.0%	33.9%	27.5%	35.5%	25.7%	28.2%	40.9%	38.1%	26.2%	30.4%	35.7%	29.0%	30.9%
Availability of information about City programs & services	28.3%	27.9%	28.0%	27.5%	20.6%	26.2%	33.7%	35.9%	28.3%	35.4%	27.2%	34.8%	35.7%	33.0%	30.3%
Level of public involvement in decision making	33.0%	31.5%	31.0%	29.4%	24.5%	32.7%	29.7%	29.1%	34.6%	29.2%	29.1%	29.6%	34.9%	32.0%	30.9%
Townhall meetings	8.5%	14.4%	13.0%	17.4%	11.8%	9.3%	11.9%	5.8%	11.8%	14.2%	14.6%	10.4%	14.3%	11.0%	12.1%
The City's social media services (e.g., Facebook, Twitter, etc.)	2.8%	4.5%	1.0%	5.5%	3.9%	1.9%	3.0%	1.0%	5.5%	3.5%	2.9%	3.5%	4.8%	8.0%	3.7%
Quality of DallasCityNewsroom.com	6.6%	4.5%	0.0%	2.8%	3.9%	7.5%	3.0%	3.9%	2.4%	0.9%	3.9%	1.7%	2.4%	5.0%	3.4%
Quality of DallasCityHall.com	10.4%	10.8%	8.0%	1.8%	6.9%	4.7%	5.9%	8.7%	9.4%	13.3%	10.7%	10.4%	8.7%	15.0%	8.9%
None chosen	30.2%	29.7%	38.0%	28.4%	37.3%	27.1%	29.7%	28.2%	25.2%	23.0%	33.0%	26.1%	23.0%	22.0%	28.4%

Q25. OTHER CITY SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25a. Service to seniors</u>															
Excellent	3.2%	17.9%	6.3%	13.3%	15.6%	10.6%	11.6%	11.5%	9.6%	2.4%	12.8%	6.4%	3.8%	14.6%	10.2%
Good	38.7%	28.6%	39.7%	36.0%	26.6%	30.3%	33.3%	26.9%	28.8%	39.0%	51.1%	48.9%	34.6%	34.1%	34.8%
Fair	41.9%	33.9%	36.5%	40.0%	25.0%	30.3%	31.9%	33.3%	53.8%	31.7%	21.3%	36.2%	48.1%	29.3%	35.3%
Poor	16.1%	19.6%	17.5%	10.7%	32.8%	28.8%	23.2%	28.2%	7.7%	26.8%	14.9%	8.5%	13.5%	22.0%	19.7%

Q25. OTHER CITY SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25b. Services to youth</u>															
Excellent	4.5%	9.5%	7.7%	7.9%	10.1%	6.8%	6.2%	11.9%	8.8%	4.8%	7.3%	8.9%	1.8%	7.1%	7.5%
Good	31.3%	33.3%	33.8%	31.7%	26.1%	27.0%	33.8%	23.9%	40.4%	38.1%	48.8%	48.9%	35.7%	31.0%	33.6%
Fair	44.8%	44.4%	38.5%	49.2%	31.9%	35.1%	35.4%	35.8%	43.9%	35.7%	39.0%	33.3%	50.0%	50.0%	40.3%
Poor	19.4%	12.7%	20.0%	11.1%	31.9%	31.1%	24.6%	28.4%	7.0%	21.4%	4.9%	8.9%	12.5%	11.9%	18.6%

Q25. OTHER CITY SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25c. Services to low-income people</u>															
Excellent	5.6%	16.9%	6.2%	6.2%	7.6%	6.8%	11.1%	7.8%	11.5%	8.0%	5.1%	9.5%	4.1%	14.9%	8.6%
Good	22.2%	16.9%	24.6%	22.2%	18.2%	31.5%	18.1%	23.4%	26.2%	30.0%	38.5%	35.7%	30.6%	25.5%	25.1%
Fair	37.5%	41.5%	44.6%	32.1%	18.2%	23.3%	38.9%	33.8%	41.0%	38.0%	33.3%	42.9%	44.9%	34.0%	35.5%
Poor	34.7%	24.6%	24.6%	39.5%	56.1%	38.4%	31.9%	35.1%	21.3%	24.0%	23.1%	11.9%	20.4%	25.5%	30.8%

Q25. OTHER CITY SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25d. Amount of public parking</u>															
Excellent	3.3%	6.3%	2.5%	6.2%	5.2%	5.4%	5.1%	5.4%	5.7%	5.4%	5.0%	2.0%	1.9%	2.2%	4.3%
Good	29.7%	24.0%	25.9%	21.0%	20.8%	25.8%	21.5%	29.7%	25.5%	31.2%	35.0%	31.3%	32.4%	35.5%	28.0%
Fair	33.0%	38.5%	45.7%	34.6%	36.4%	33.3%	45.6%	43.2%	49.1%	41.9%	47.5%	38.4%	44.4%	41.9%	41.0%
Poor	34.1%	31.3%	25.9%	38.3%	37.7%	35.5%	27.8%	21.6%	19.8%	21.5%	12.5%	28.3%	21.3%	20.4%	26.7%

Q25. OTHER CITY SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25e. Accessibility of arts and cultural centers/facilities</u>															
Excellent	18.1%	18.8%	11.7%	9.1%	22.5%	12.2%	19.5%	13.3%	21.3%	19.2%	25.3%	32.1%	25.0%	23.6%	19.9%
Good	47.0%	47.1%	50.6%	45.5%	38.0%	41.1%	37.8%	42.7%	58.3%	55.6%	51.6%	47.2%	51.9%	56.2%	48.4%
Fair	30.1%	30.6%	28.6%	36.4%	25.4%	33.3%	31.7%	38.7%	18.5%	23.2%	22.0%	19.8%	18.5%	16.9%	26.1%
Poor	4.8%	3.5%	9.1%	9.1%	14.1%	13.3%	11.0%	5.3%	1.9%	2.0%	1.1%	0.9%	4.6%	3.4%	5.6%

Q25. OTHER CITY SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25f. Appearance of arts and cultural centers/facilities</u>															
Excellent	25.6%	26.7%	23.8%	11.8%	23.6%	19.4%	29.5%	21.1%	34.8%	30.3%	41.8%	39.3%	34.9%	39.1%	29.4%
Good	46.3%	48.8%	51.3%	51.3%	40.3%	45.2%	37.2%	48.7%	50.0%	51.5%	47.3%	43.9%	50.0%	46.7%	47.2%
Fair	25.6%	23.3%	22.5%	32.9%	29.2%	26.9%	30.8%	27.6%	14.3%	15.2%	11.0%	16.8%	15.1%	10.9%	20.8%
Poor	2.4%	1.2%	2.5%	3.9%	6.9%	8.6%	2.6%	2.6%	0.9%	3.0%	0.0%	0.0%	0.0%	3.3%	2.6%

Q25. OTHER CITY SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25g. Variety of library materials</u>															
Excellent	15.5%	24.4%	15.1%	12.2%	26.6%	17.4%	27.8%	24.7%	16.5%	13.6%	20.9%	19.2%	13.1%	16.7%	18.7%
Good	53.6%	40.2%	50.7%	60.8%	41.8%	43.0%	45.8%	42.5%	51.6%	49.4%	52.2%	46.2%	52.4%	45.5%	48.3%
Fair	26.2%	26.8%	24.7%	24.3%	22.8%	31.4%	20.8%	27.4%	27.5%	23.5%	22.4%	28.2%	23.8%	25.8%	25.5%
Poor	4.8%	8.5%	9.6%	2.7%	8.9%	8.1%	5.6%	5.5%	4.4%	13.6%	4.5%	6.4%	10.7%	12.1%	7.5%

Q25. OTHER CITY SERVICES. Please rate the City's performance in the following areas. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25h. Accessibility of City facilities/services for persons with disabilities</u>															
Excellent	15.6%	21.5%	6.9%	9.6%	17.7%	15.2%	22.9%	21.1%	15.9%	5.9%	19.0%	15.4%	11.3%	19.0%	15.6%
Good	37.5%	35.4%	53.4%	45.2%	37.1%	39.4%	30.0%	46.5%	47.8%	64.7%	52.4%	56.4%	53.2%	38.1%	44.7%
Fair	40.6%	35.4%	36.2%	27.4%	29.0%	30.3%	32.9%	19.7%	30.4%	21.6%	23.8%	25.6%	27.4%	38.1%	30.0%
Poor	6.3%	7.7%	3.4%	17.8%	16.1%	15.2%	14.3%	12.7%	5.8%	7.8%	4.8%	2.6%	8.1%	4.8%	9.7%

Q25. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25a. Service to seniors</u>															
Yes	7.8%	27.8%	17.0%	10.6%	11.9%	1.6%	17.0%	12.7%	4.7%	7.9%	17.1%	8.6%	8.3%	14.3%	11.5%
No	92.2%	72.2%	83.0%	89.4%	88.1%	98.4%	83.0%	87.3%	95.3%	92.1%	82.9%	91.4%	91.7%	85.7%	88.5%

Q25. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25b. Services to youth</u>															
Yes	12.7%	19.4%	8.5%	5.6%	18.2%	2.9%	4.0%	8.0%	10.9%	10.0%	11.1%	2.9%	2.4%	14.8%	8.8%
No	87.3%	80.6%	91.5%	94.4%	81.8%	97.1%	96.0%	92.0%	89.1%	90.0%	88.9%	97.1%	97.6%	85.2%	91.2%

Q25. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25c. Services to low-income people</u>															
Yes	10.2%	24.4%	8.3%	7.1%	11.4%	4.3%	5.6%	11.5%	2.0%	4.3%	8.3%	0.0%	2.7%	13.3%	8.0%
No	89.8%	75.6%	91.7%	92.9%	88.6%	95.7%	94.4%	88.5%	98.0%	95.7%	91.7%	100.0%	97.3%	86.7%	92.0%

Q25. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25d. Amount of public parking</u>															
Yes	13.3%	35.3%	19.4%	15.5%	17.2%	10.2%	24.6%	13.6%	25.5%	13.1%	32.3%	16.3%	21.5%	38.4%	21.0%
No	86.7%	64.7%	80.6%	84.5%	82.8%	89.8%	75.4%	86.4%	74.5%	86.9%	67.7%	83.8%	78.5%	61.6%	79.0%

Q25. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25e. Accessibility of arts and cultural centers/facilities</u>															
Yes	15.9%	27.9%	19.7%	12.5%	20.8%	8.3%	16.9%	11.9%	26.0%	16.5%	34.2%	21.6%	25.3%	33.3%	20.9%
No	84.1%	72.1%	80.3%	87.5%	79.2%	91.7%	83.1%	88.1%	74.0%	83.5%	65.8%	78.4%	74.7%	66.7%	79.1%

Q25. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25f. Appearance of arts and cultural centers/facilities</u>															
Yes	15.9%	23.3%	13.1%	12.5%	16.7%	8.0%	14.8%	6.9%	25.3%	15.4%	28.4%	17.0%	22.7%	32.9%	18.4%
No	84.1%	76.7%	86.9%	87.5%	83.3%	92.0%	85.2%	93.1%	74.7%	84.6%	71.6%	83.0%	77.3%	67.1%	81.6%

Q25. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25g. Variety of library materials</u>															
Yes	18.1%	28.3%	21.9%	13.6%	27.6%	8.6%	25.8%	15.4%	20.3%	14.1%	32.2%	21.3%	28.2%	34.0%	21.4%
No	81.9%	71.7%	78.1%	86.4%	72.4%	91.4%	74.2%	84.6%	79.7%	85.9%	67.8%	78.7%	71.8%	66.0%	78.6%

Q25. Have you used this service during the past year?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q25h. Accessibility of City facilities/services for persons with disabilities</u>															
Yes	7.7%	16.7%	10.0%	6.6%	5.3%	6.3%	11.3%	12.3%	8.5%	6.0%	16.7%	0.0%	8.9%	17.4%	9.2%
No	92.3%	83.3%	90.0%	93.4%	94.7%	93.7%	88.7%	87.7%	91.5%	94.0%	83.3%	100.0%	91.1%	82.6%	90.8%

Q26. CUSTOMER SERVICE. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, planners or any others)?

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q26. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months?</u>															
Yes	46.2%	39.6%	42.0%	53.2%	36.3%	43.9%	47.5%	51.5%	44.1%	48.7%	48.5%	37.4%	44.4%	52.0%	45.3%
No	53.8%	60.4%	56.0%	46.8%	63.7%	56.1%	52.5%	48.5%	55.9%	51.3%	50.5%	62.6%	55.6%	48.0%	54.5%
Not provided	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.2%

Q 26b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas:(Without "Don't Know")

N=690	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q26b. Knowledge</u>															
Excellent	33.3%	20.5%	28.6%	42.1%	38.9%	33.3%	36.2%	35.8%	34.5%	33.3%	42.9%	39.0%	30.4%	41.7%	35.1%
Good	31.3%	40.9%	47.6%	36.8%	36.1%	31.1%	29.8%	41.5%	29.1%	44.4%	42.9%	36.6%	39.3%	41.7%	37.8%
Fair	18.8%	31.8%	11.9%	8.8%	13.9%	13.3%	21.3%	17.0%	29.1%	14.8%	4.1%	14.6%	19.6%	8.3%	16.3%
Poor	16.7%	6.8%	11.9%	12.3%	11.1%	22.2%	12.8%	5.7%	7.3%	7.4%	10.2%	9.8%	10.7%	8.3%	10.8%

Q 26b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas:(Without "Don't Know")

N=690	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q26c. Responsiveness</u>															
Excellent	26.5%	18.2%	28.6%	34.5%	27.8%	30.4%	43.8%	32.1%	37.5%	27.3%	39.6%	35.7%	28.6%	49.0%	33.0%
Good	30.6%	36.4%	40.5%	25.9%	27.8%	30.4%	22.9%	34.0%	19.6%	43.6%	31.3%	28.6%	33.9%	27.5%	30.8%
Fair	22.4%	20.5%	21.4%	22.4%	27.8%	13.0%	16.7%	11.3%	26.8%	14.5%	16.7%	19.0%	25.0%	7.8%	18.9%
Poor	20.4%	25.0%	9.5%	17.2%	16.7%	26.1%	16.7%	22.6%	16.1%	14.5%	12.5%	16.7%	12.5%	15.7%	17.3%

Q 26b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas:(Without "Don't Know")

N=690	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q26d. Courtesy</u>															
Excellent	36.7%	37.2%	35.7%	37.9%	41.7%	38.3%	47.9%	39.6%	44.6%	34.5%	46.0%	50.0%	33.9%	52.0%	41.0%
Good	26.5%	32.6%	45.2%	39.7%	36.1%	25.5%	31.3%	39.6%	23.2%	40.0%	38.0%	23.8%	33.9%	32.0%	33.4%
Fair	20.4%	18.6%	9.5%	15.5%	13.9%	14.9%	14.6%	11.3%	16.1%	20.0%	10.0%	16.7%	21.4%	12.0%	15.5%
Poor	16.3%	11.6%	9.5%	6.9%	8.3%	21.3%	6.3%	9.4%	16.1%	5.5%	6.0%	9.5%	10.7%	4.0%	10.1%

Q 26b-e. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas:(Without "Don't Know")

N=690	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q26e. Overall</u>															
Excellent	29.2%	25.6%	28.6%	36.2%	43.2%	28.3%	38.3%	32.1%	37.5%	32.7%	36.0%	35.7%	26.8%	46.0%	34.0%
Good	25.0%	37.2%	45.2%	36.2%	21.6%	34.8%	23.4%	35.8%	23.2%	38.2%	40.0%	35.7%	37.5%	32.0%	33.4%
Fair	31.3%	23.3%	16.7%	13.8%	24.3%	10.9%	21.3%	20.8%	26.8%	16.4%	16.0%	19.0%	17.9%	10.0%	19.0%
Poor	14.6%	14.0%	9.5%	13.8%	10.8%	26.1%	17.0%	11.3%	12.5%	12.7%	8.0%	9.5%	17.9%	12.0%	13.6%

Q27. OVERALL QUALITY OF GOVERNMENTAL SERVICES. Overall how would you rate the quality of services provided by: (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q27a. The City of Dallas</u>															
Excellent	9.8%	13.8%	8.9%	15.0%	17.4%	12.9%	16.1%	11.5%	8.1%	3.7%	13.3%	8.9%	6.7%	4.4%	10.6%
Good	50.0%	39.4%	53.3%	41.0%	38.0%	38.6%	37.6%	37.5%	48.8%	63.3%	62.2%	53.6%	55.0%	50.5%	48.1%
Fair	29.4%	38.5%	32.2%	27.0%	34.8%	34.7%	37.6%	38.5%	39.0%	27.5%	20.4%	34.8%	30.0%	38.5%	33.0%
Poor	10.8%	8.3%	5.6%	17.0%	9.8%	13.9%	8.6%	12.5%	4.1%	5.5%	4.1%	2.7%	8.3%	6.6%	8.3%

Q27. OVERALL QUALITY OF GOVERNMENTAL SERVICES. Overall how would you rate the quality of services provided by: (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q27b. The Federal Government</u>															
Excellent	6.5%	10.2%	4.9%	8.3%	7.1%	12.8%	11.3%	8.2%	6.3%	2.0%	4.3%	4.6%	0.9%	2.4%	6.2%
Good	35.9%	35.7%	31.7%	36.9%	35.7%	31.4%	28.8%	34.1%	27.7%	28.4%	34.4%	22.0%	24.6%	27.4%	30.8%
Fair	45.7%	38.8%	41.5%	33.3%	27.4%	38.4%	41.3%	40.0%	43.8%	38.2%	24.7%	41.3%	36.0%	39.3%	37.9%
Poor	12.0%	15.3%	22.0%	21.4%	29.8%	17.4%	18.8%	17.6%	22.3%	31.4%	36.6%	32.1%	38.6%	31.0%	25.1%

Q27. OVERALL QUALITY OF GOVERNMENTAL SERVICES. Overall how would you rate the quality of services provided by: (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q27c. The State Government</u>															
Excellent	7.6%	8.7%	4.8%	7.3%	9.3%	12.6%	7.1%	7.1%	6.4%	3.1%	7.7%	4.8%	5.3%	2.5%	6.7%
Good	31.5%	33.0%	38.6%	34.1%	33.7%	26.4%	33.3%	32.9%	36.7%	36.7%	41.8%	41.0%	34.5%	32.1%	34.8%
Fair	43.5%	39.8%	42.2%	35.4%	34.9%	46.0%	42.9%	41.2%	39.4%	40.8%	28.6%	36.2%	41.6%	48.1%	40.0%
Poor	17.4%	18.4%	14.5%	23.2%	22.1%	14.9%	16.7%	18.8%	17.4%	19.4%	22.0%	18.1%	18.6%	17.3%	18.5%

Q28. Using a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree" please rate your level of agreement with the following statements. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q28a. I receive good value for the City of Dallas taxes I pay</u>															
Strongly Agree	6.0%	4.7%	3.2%	7.2%	8.8%	10.2%	8.4%	5.3%	6.7%	4.8%	9.2%	5.3%	2.4%	6.6%	6.2%
Agree	35.0%	35.8%	27.7%	35.1%	35.2%	32.7%	38.6%	33.7%	34.2%	48.1%	54.1%	46.9%	30.6%	40.7%	37.7%
Neither Agree or Disagree	32.0%	27.4%	42.6%	32.0%	30.8%	28.6%	25.3%	26.3%	35.8%	21.2%	23.5%	31.0%	35.5%	28.6%	30.2%
Disagree	16.0%	20.8%	19.1%	18.6%	17.6%	21.4%	21.7%	18.9%	18.3%	20.2%	9.2%	14.2%	22.6%	13.2%	18.0%
Strongly Disagree	11.0%	11.3%	7.4%	7.2%	7.7%	7.1%	6.0%	15.8%	5.0%	5.8%	4.1%	2.7%	8.9%	11.0%	7.9%

Q28. Using a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree" please rate your level of agreement with the following statements. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q28b. I am pleased with the overall direction that the City of Dallas is taking</u>															
Strongly Agree	8.0%	5.7%	9.3%	8.1%	10.5%	12.0%	8.5%	11.7%	5.1%	5.8%	14.4%	12.3%	7.3%	10.0%	9.1%
Agree	44.0%	46.2%	37.1%	35.4%	41.1%	43.0%	36.2%	37.2%	48.3%	47.6%	50.5%	50.0%	51.2%	47.8%	44.3%
Neither Agree or Disagree	30.0%	30.2%	35.1%	33.3%	27.4%	32.0%	35.1%	33.0%	35.6%	32.0%	22.7%	27.2%	26.0%	30.0%	30.6%
Disagree	11.0%	15.1%	14.4%	15.2%	14.7%	9.0%	11.7%	10.6%	10.2%	10.7%	12.4%	9.6%	13.0%	7.8%	11.8%
Strongly Disagree	7.0%	2.8%	4.1%	8.1%	6.3%	4.0%	8.5%	7.4%	0.8%	3.9%	0.0%	0.9%	2.4%	4.4%	4.2%

Q28. Using a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree" please rate your level of agreement with the following statements. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q28c. The City of Dallas government welcomes citizen involvement</u>															
Strongly Agree	4.4%	1.0%	5.4%	7.7%	8.5%	10.3%	4.3%	10.0%	4.9%	5.6%	7.1%	4.3%	1.9%	5.2%	5.6%
Agree	38.5%	38.0%	33.3%	29.7%	26.8%	42.5%	34.0%	30.0%	33.0%	34.8%	40.0%	37.0%	39.8%	35.1%	35.3%
Neither Agree or Disagree	31.9%	38.0%	45.2%	41.8%	45.1%	31.0%	35.1%	36.7%	46.6%	40.4%	31.8%	42.4%	44.4%	37.7%	39.3%
Disagree	16.5%	19.0%	12.9%	15.4%	13.4%	11.5%	19.1%	14.4%	13.6%	14.6%	20.0%	14.1%	11.1%	14.3%	15.0%
Strongly Disagree	8.8%	4.0%	3.2%	5.5%	6.1%	4.6%	7.4%	8.9%	1.9%	4.5%	1.2%	2.2%	2.8%	7.8%	4.8%

Q28. Using a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree" please rate your level of agreement with the following statements. (Without "Don't Know")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q28d. The City of Dallas government listens to citizens</u>															
Strongly Agree	4.3%	1.9%	2.2%	3.3%	1.1%	9.9%	4.6%	5.3%	3.8%	2.1%	4.9%	6.4%	1.8%	5.1%	4.0%
Agree	26.6%	27.9%	18.9%	28.6%	22.6%	31.9%	25.3%	30.5%	23.1%	28.1%	41.5%	24.5%	24.3%	26.6%	27.0%
Neither Agree or Disagree	35.1%	34.6%	52.2%	38.5%	37.6%	31.9%	36.8%	33.7%	49.0%	37.5%	30.5%	46.8%	55.0%	43.0%	40.4%
Disagree	22.3%	26.9%	20.0%	20.9%	31.2%	19.8%	23.0%	16.8%	23.1%	27.1%	18.3%	20.2%	15.3%	15.2%	21.5%
Strongly Disagree	11.7%	8.7%	6.7%	8.8%	7.5%	6.6%	10.3%	13.7%	1.0%	5.2%	4.9%	2.1%	3.6%	10.1%	7.1%

Q28. Using a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree" please rate your level of agreement with the following statements. (Without "Don't Know")

N=1523	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q28e. Employees at the City of Dallas are ethical in the way they conduct City business</u>															
Strongly Agree	3.2%	3.1%	2.6%	5.4%	8.1%	7.0%	7.0%	9.5%	10.5%	3.3%	5.1%	4.4%	3.7%	5.2%	5.6%
Agree	34.4%	41.8%	30.8%	32.6%	29.1%	33.7%	30.2%	33.3%	19.0%	33.3%	29.1%	22.2%	28.4%	27.3%	30.3%
Neither Agree or Disagree	37.6%	34.7%	35.9%	39.1%	37.2%	34.9%	38.4%	36.9%	49.5%	40.0%	44.3%	54.4%	44.0%	42.9%	40.8%
Disagree	15.1%	12.2%	20.5%	13.0%	18.6%	18.6%	14.0%	13.1%	18.1%	15.6%	19.0%	15.6%	18.3%	11.7%	16.0%
Strongly Disagree	9.7%	8.2%	10.3%	9.8%	7.0%	5.8%	10.5%	7.1%	2.9%	7.8%	2.5%	3.3%	5.5%	13.0%	7.3%

Q29. In the last 12 months, about how many times, if ever, have you or other household members used Trinity River Corridor's recreational amenities?

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q29. In the last 12 months, about how many times, if ever, have you or other household members used Trinity River Corridor's recreational amenities?</u>															
1-2 times	13.2%	11.7%	5.0%	7.3%	2.9%	8.4%	7.9%	4.9%	3.1%	3.5%	2.9%	2.6%	13.5%	12.0%	7.1%
3-5 times	5.7%	5.4%	3.0%	0.9%	2.9%	1.9%	3.0%	3.9%	3.9%	2.7%	3.9%	0.0%	2.4%	2.0%	3.0%
More than 5 times	2.8%	0.9%	1.0%	2.8%	2.0%	2.8%	0.0%	2.9%	0.0%	0.9%	1.9%	0.0%	0.8%	1.0%	1.4%
Never	69.8%	80.2%	85.0%	84.4%	87.3%	83.2%	81.2%	79.6%	89.8%	87.6%	84.5%	95.7%	80.2%	81.0%	83.6%
Not Provided	8.5%	1.8%	6.0%	4.6%	4.9%	3.7%	7.9%	8.7%	3.1%	5.3%	6.8%	1.7%	3.2%	4.0%	4.9%

Q30. Which modes of transportation do you use on a regular basis? (Without "Not Provided")

N=1523

	Council District														Total
	01	02	03	04	05	06	07	08	09	10	11	12	13	14	
<u>Q30. Which modes of transportation do you use on a regular basis?</u>															
Drive alone	84.0%	80.2%	92.0%	77.1%	82.4%	89.7%	71.3%	82.5%	94.5%	93.8%	92.2%	95.7%	93.7%	92.0%	87.5%
Carpool	12.3%	15.3%	10.0%	9.2%	16.7%	14.0%	9.9%	7.8%	12.6%	11.5%	13.6%	13.9%	18.3%	18.0%	13.1%
Light rail	15.1%	9.9%	9.0%	20.2%	9.8%	11.2%	16.8%	12.6%	12.6%	18.6%	10.7%	12.2%	11.1%	18.0%	13.4%
Bus	18.9%	8.1%	9.0%	17.4%	16.7%	5.6%	14.9%	14.6%	3.9%	0.0%	2.9%	2.6%	3.2%	2.0%	8.3%
Bicycle	3.8%	9.0%	6.0%	4.6%	5.9%	5.6%	3.0%	3.9%	15.7%	3.5%	13.6%	12.2%	12.7%	8.0%	7.9%
Walk	21.7%	25.2%	19.0%	18.3%	13.7%	14.0%	18.8%	13.6%	35.4%	24.8%	35.0%	29.6%	31.7%	48.0%	25.1%
Telecommute	4.7%	1.8%	1.0%	1.8%	2.0%	0.9%	1.0%	1.9%	7.1%	6.2%	7.8%	7.8%	8.7%	9.0%	4.5%
Other	0.0%	1.8%	0.0%	5.5%	0.0%	0.9%	1.0%	1.0%	0.8%	0.9%	1.0%	3.5%	1.6%	3.0%	1.5%