

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-1. Dallas as a place to live</u>															
Excellent	10.8%	13.6%	10.7%	9.0%	16.2%	10.1%	13.5%	14.0%	15.6%	7.2%	9.9%	14.9%	16.4%	16.2%	12.8%
Good	52.0%	46.6%	43.7%	52.0%	45.5%	44.4%	47.1%	44.0%	50.8%	63.1%	51.5%	47.5%	46.4%	45.9%	48.7%
Fair	32.4%	30.1%	35.0%	34.0%	33.3%	27.3%	31.7%	31.0%	30.3%	25.2%	33.7%	27.7%	31.8%	33.3%	31.2%
Poor	4.9%	9.7%	10.7%	5.0%	5.1%	18.2%	7.7%	11.0%	3.3%	4.5%	5.0%	9.9%	5.5%	4.5%	7.4%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-2. Your neighborhood as a place to live</u>															
Excellent	23.1%	15.5%	12.6%	6.9%	19.0%	19.2%	11.4%	17.0%	32.8%	31.5%	32.3%	36.3%	32.4%	28.6%	23.0%
Good	45.2%	49.5%	49.5%	36.6%	35.0%	34.3%	33.3%	32.0%	46.7%	51.4%	43.4%	38.2%	51.4%	53.6%	43.1%
Fair	27.9%	21.4%	24.3%	39.6%	27.0%	31.3%	40.0%	34.0%	18.9%	14.4%	19.2%	16.7%	12.6%	13.4%	24.0%
Poor	3.8%	13.6%	13.6%	16.8%	19.0%	15.2%	15.2%	17.0%	1.6%	2.7%	5.1%	8.8%	3.6%	4.5%	9.8%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-3. Dallas as a place to raise children</u>															
Excellent	10.6%	6.9%	5.1%	5.4%	6.5%	9.9%	8.3%	12.2%	17.1%	10.6%	7.5%	11.5%	10.9%	12.9%	9.8%
Good	30.9%	31.0%	36.4%	43.0%	41.3%	27.5%	40.6%	34.7%	42.9%	47.1%	38.7%	38.5%	31.7%	34.4%	37.2%
Fair	41.5%	40.2%	39.4%	38.7%	40.2%	35.2%	36.5%	33.7%	25.7%	32.7%	34.4%	29.2%	42.6%	35.5%	36.0%
Poor	17.0%	21.8%	19.2%	12.9%	12.0%	27.5%	14.6%	19.4%	14.3%	9.6%	19.4%	20.8%	14.9%	17.2%	17.1%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-4. Dallas as a place to work</u>															
Excellent	26.7%	24.2%	23.0%	15.3%	18.4%	24.0%	26.8%	27.7%	30.7%	33.0%	25.8%	28.6%	28.3%	29.1%	26.0%
Good	48.5%	51.5%	46.0%	53.1%	59.2%	51.0%	45.4%	34.0%	48.2%	53.2%	46.4%	40.8%	59.4%	50.9%	49.3%
Fair	20.8%	22.2%	24.0%	27.6%	17.3%	18.8%	21.6%	27.7%	19.3%	12.8%	24.7%	25.5%	10.4%	18.2%	20.6%
Poor	4.0%	2.0%	7.0%	4.1%	5.1%	6.3%	6.2%	10.6%	1.8%	0.9%	3.1%	5.1%	1.9%	1.8%	4.2%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-5. Dallas as a place to retire</u>															
Excellent	12.1%	7.6%	12.0%	8.2%	9.2%	7.5%	6.5%	15.1%	13.4%	7.5%	5.2%	6.3%	14.3%	4.9%	9.3%
Good	19.8%	25.0%	32.0%	33.0%	24.1%	21.5%	28.0%	24.7%	27.7%	21.7%	32.3%	29.5%	14.3%	23.3%	25.5%
Fair	36.3%	37.0%	25.0%	36.1%	40.2%	29.0%	29.0%	30.1%	33.0%	39.6%	33.3%	29.5%	34.3%	32.0%	33.2%
Poor	31.9%	30.4%	31.0%	22.7%	26.4%	41.9%	36.6%	30.1%	25.9%	31.1%	29.2%	34.7%	37.1%	39.8%	32.1%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-6. Dallas as a place to do business</u>															
Excellent	27.3%	25.3%	19.1%	22.0%	24.2%	29.0%	24.5%	27.2%	40.4%	33.3%	24.7%	35.9%	34.3%	31.4%	28.7%
Good	52.5%	49.4%	39.4%	42.9%	49.5%	46.2%	44.7%	42.4%	43.3%	49.5%	50.6%	42.4%	57.6%	52.9%	47.4%
Fair	19.2%	20.7%	36.2%	29.7%	20.9%	17.2%	23.4%	23.9%	15.4%	15.2%	19.1%	17.4%	7.1%	12.7%	19.7%
Poor	1.0%	4.6%	5.3%	5.5%	5.5%	7.5%	7.4%	6.5%	1.0%	1.9%	5.6%	4.3%	1.0%	2.9%	4.2%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-7. Dallas as an equitable City</u>															
Excellent	6.1%	10.9%	3.2%	7.4%	14.0%	10.2%	5.7%	11.0%	11.0%	5.8%	9.1%	15.6%	14.0%	14.0%	9.9%
Good	21.4%	32.6%	31.2%	26.3%	26.9%	35.2%	31.8%	30.8%	33.0%	34.0%	23.9%	32.2%	33.0%	29.0%	30.1%
Fair	38.8%	33.7%	36.6%	41.1%	37.6%	36.4%	35.2%	33.0%	32.1%	45.6%	43.2%	34.4%	33.0%	29.0%	36.4%
Poor	33.7%	22.8%	29.0%	25.3%	21.5%	18.2%	27.3%	25.3%	23.9%	14.6%	23.9%	17.8%	20.0%	28.0%	23.6%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-8. Quality of economic development in Dallas</u>															
Excellent	11.8%	16.8%	7.0%	5.2%	9.3%	11.7%	12.2%	14.0%	23.5%	16.0%	12.8%	22.4%	15.2%	17.0%	14.1%
Good	32.4%	40.0%	33.0%	38.5%	39.2%	39.4%	30.6%	26.9%	33.0%	50.0%	34.0%	44.9%	49.5%	43.4%	38.3%
Fair	42.2%	33.7%	25.0%	32.3%	29.9%	33.0%	37.8%	36.6%	30.4%	25.5%	35.1%	18.4%	28.6%	29.2%	31.2%
Poor	13.7%	9.5%	35.0%	24.0%	21.6%	16.0%	19.4%	22.6%	13.0%	8.5%	18.1%	14.3%	6.7%	10.4%	16.4%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-9. Quality of public schools in Dallas</u>															
Excellent	4.2%	7.2%	5.0%	3.2%	3.3%	3.3%	7.6%	4.3%	8.3%	1.9%	2.2%	3.3%	2.8%	2.0%	4.2%
Good	20.0%	20.5%	19.0%	25.5%	21.1%	12.0%	26.1%	28.0%	20.2%	27.2%	18.9%	13.3%	19.8%	19.2%	20.8%
Fair	34.7%	36.1%	36.0%	46.8%	33.3%	39.1%	28.3%	26.9%	39.4%	34.0%	41.1%	40.0%	31.1%	36.4%	35.9%
Poor	41.1%	36.1%	40.0%	24.5%	42.2%	45.7%	38.0%	40.9%	32.1%	36.9%	37.8%	43.3%	46.2%	42.4%	39.1%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q1-10. Overall quality of life in Dallas</u>															
Excellent	4.9%	6.9%	2.9%	3.0%	5.0%	9.2%	5.8%	7.1%	13.9%	4.5%	8.9%	6.9%	9.1%	8.0%	7.0%
Good	48.0%	50.0%	45.6%	43.6%	46.0%	38.8%	44.2%	41.4%	50.0%	61.3%	46.5%	50.0%	49.1%	54.5%	48.0%
Fair	45.1%	31.4%	40.8%	46.5%	39.0%	38.8%	40.4%	37.4%	34.4%	30.6%	34.7%	33.3%	37.3%	31.3%	37.1%
Poor	2.0%	11.8%	10.7%	6.9%	10.0%	13.3%	9.6%	14.1%	1.6%	3.6%	9.9%	9.8%	4.5%	6.3%	8.0%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-1. Sense of community</u>															
Excellent	12.7%	5.0%	4.0%	4.0%	6.1%	3.1%	4.0%	6.1%	10.8%	3.6%	4.0%	4.0%	4.5%	4.5%	5.5%
Good	31.4%	32.0%	35.4%	24.2%	29.6%	33.3%	29.7%	29.3%	35.0%	45.9%	28.0%	33.3%	32.4%	32.1%	32.4%
Fair	34.3%	38.0%	44.4%	48.5%	37.8%	37.5%	38.6%	42.4%	34.2%	41.4%	45.0%	38.4%	46.8%	42.0%	40.6%
Poor	21.6%	25.0%	16.2%	23.2%	26.5%	26.0%	27.7%	22.2%	20.0%	9.0%	23.0%	24.2%	16.2%	21.4%	21.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-2. Openness &amp; acceptance of the community towards people of diverse backgrounds</u>															
Excellent	14.9%	11.1%	6.0%	4.1%	7.4%	12.4%	8.3%	9.5%	9.3%	10.2%	13.3%	7.5%	13.2%	12.3%	10.0%
Good	34.7%	27.3%	32.0%	26.5%	29.5%	40.2%	33.3%	30.5%	36.4%	38.9%	34.7%	37.6%	29.2%	34.0%	33.3%
Fair	29.7%	41.4%	40.0%	50.0%	34.7%	33.0%	37.5%	37.9%	39.0%	40.7%	33.7%	34.4%	42.5%	34.9%	37.9%
Poor	20.8%	20.2%	22.0%	19.4%	28.4%	14.4%	20.8%	22.1%	15.3%	10.2%	18.4%	20.4%	15.1%	18.9%	18.9%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-3. Opportunities to attend arts &amp; cultural events</u>															
Excellent	26.2%	27.7%	18.8%	17.5%	26.0%	20.2%	30.7%	26.5%	40.5%	34.5%	26.0%	32.7%	36.7%	26.8%	28.2%
Good	48.5%	39.6%	46.5%	44.3%	39.6%	50.0%	39.6%	43.9%	41.3%	51.8%	45.0%	48.0%	48.6%	47.3%	45.3%
Fair	23.3%	23.8%	26.7%	23.7%	25.0%	18.1%	24.8%	16.3%	14.9%	12.7%	25.0%	14.3%	11.0%	20.5%	19.8%
Poor	1.9%	8.9%	7.9%	14.4%	9.4%	11.7%	5.0%	13.3%	3.3%	0.9%	4.0%	5.1%	3.7%	5.4%	6.6%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-4. Air quality</u>															
Excellent	3.9%	5.1%	2.0%	1.0%	5.3%	3.1%	2.9%	5.2%	4.2%	2.7%	5.1%	3.0%	5.5%	1.8%	3.6%
Good	29.4%	22.4%	27.7%	30.0%	27.7%	27.1%	26.0%	30.2%	35.0%	37.3%	34.3%	36.0%	29.4%	26.4%	30.0%
Fair	38.2%	48.0%	48.5%	41.0%	40.4%	42.7%	46.2%	38.5%	37.5%	50.0%	44.4%	43.0%	46.8%	43.6%	43.5%
Poor	28.4%	24.5%	21.8%	28.0%	26.6%	27.1%	25.0%	26.0%	23.3%	10.0%	16.2%	18.0%	18.3%	28.2%	22.9%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-5. Access to affordable, quality housing</u>															
Excellent	3.0%	6.4%	3.2%	3.1%	4.3%	3.2%	4.1%	5.2%	1.7%	1.9%	3.3%	5.7%	2.0%	1.9%	3.4%
Good	16.0%	4.3%	16.8%	11.3%	13.8%	11.8%	13.3%	13.5%	14.8%	17.9%	17.6%	21.6%	15.8%	13.6%	14.4%
Fair	27.0%	34.0%	31.6%	32.0%	36.2%	33.3%	23.5%	29.2%	37.4%	41.5%	37.4%	33.0%	44.6%	29.1%	33.6%
Poor	54.0%	55.3%	48.4%	53.6%	45.7%	51.6%	59.2%	52.1%	46.1%	38.7%	41.8%	39.8%	37.6%	55.3%	48.5%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-6. Access to affordable, quality child care</u>															
Excellent	4.2%	7.0%	2.6%	4.2%	1.6%	3.1%	3.0%	7.0%	2.7%	2.6%	5.4%	1.9%	0.0%	2.7%	3.4%
Good	14.1%	12.3%	19.5%	11.3%	14.5%	13.8%	25.4%	16.9%	15.1%	17.1%	16.1%	16.7%	16.7%	8.0%	15.5%
Fair	26.8%	24.6%	26.0%	35.2%	40.3%	30.8%	23.9%	33.8%	39.7%	38.2%	32.1%	51.9%	31.8%	25.3%	32.6%
Poor	54.9%	56.1%	51.9%	49.3%	43.5%	52.3%	47.8%	42.3%	42.5%	42.1%	46.4%	29.6%	51.5%	64.0%	48.5%



**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-7. Access to affordable, quality health care</u>															
Excellent	14.0%	13.6%	7.3%	7.1%	9.6%	12.1%	14.1%	11.5%	16.5%	17.3%	19.1%	19.8%	14.3%	16.7%	13.9%
Good	29.0%	21.6%	35.4%	28.6%	24.5%	27.5%	27.3%	27.1%	26.1%	39.1%	34.0%	37.5%	41.9%	21.3%	30.1%
Fair	28.0%	38.6%	29.2%	38.8%	34.0%	29.7%	30.3%	31.3%	31.3%	23.6%	29.8%	27.1%	30.5%	37.0%	31.3%
Poor	29.0%	26.1%	28.1%	25.5%	31.9%	30.8%	28.3%	30.2%	26.1%	20.0%	17.0%	15.6%	13.3%	25.0%	24.7%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-8. Access to affordable, quality food</u>															
Excellent	14.4%	9.1%	8.8%	11.1%	9.2%	16.3%	16.7%	15.2%	20.2%	13.5%	22.7%	23.8%	24.8%	21.4%	16.3%
Good	29.8%	39.4%	33.3%	31.3%	41.8%	30.6%	34.3%	31.3%	42.0%	56.8%	41.2%	45.5%	47.7%	33.9%	38.7%
Fair	36.5%	34.3%	28.4%	32.3%	35.7%	33.7%	29.4%	26.3%	25.2%	23.4%	27.8%	20.8%	20.2%	37.5%	29.3%
Poor	19.2%	17.2%	29.4%	25.3%	13.3%	19.4%	19.6%	27.3%	12.6%	6.3%	8.2%	9.9%	7.3%	7.1%	15.7%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-9. Access to living-wage jobs</u>															
Excellent	10.0%	8.0%	4.0%	4.4%	4.2%	7.5%	3.2%	7.4%	12.7%	6.1%	12.8%	15.9%	14.7%	17.3%	9.2%
Good	35.0%	32.2%	34.3%	23.1%	35.8%	34.4%	35.5%	27.7%	37.3%	50.5%	45.3%	35.2%	47.1%	31.7%	36.2%
Fair	40.0%	35.6%	40.4%	45.1%	34.7%	36.6%	31.2%	28.7%	28.2%	32.3%	30.2%	33.0%	29.4%	36.5%	34.4%
Poor	15.0%	24.1%	21.2%	27.5%	25.3%	21.5%	30.1%	36.2%	21.8%	11.1%	11.6%	15.9%	8.8%	14.4%	20.2%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q2-10. Access to quality education</u>															
Excellent	6.1%	10.5%	8.0%	11.8%	10.9%	10.8%	15.0%	9.4%	17.5%	7.7%	12.5%	18.8%	15.0%	10.9%	11.8%
Good	26.5%	29.1%	36.0%	30.1%	39.1%	28.0%	33.0%	35.4%	30.7%	46.2%	36.4%	30.2%	36.4%	35.6%	33.8%
Fair	45.9%	44.2%	33.0%	48.4%	33.7%	37.6%	30.0%	32.3%	33.3%	32.7%	34.1%	31.3%	33.6%	34.7%	35.9%
Poor	21.4%	16.3%	23.0%	9.7%	16.3%	23.7%	22.0%	22.9%	18.4%	13.5%	17.0%	19.8%	15.0%	18.8%	18.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q2-11. Ease of car travel in Dallas</u>																
Excellent	2.9%	5.9%	6.8%	6.1%	3.0%	4.1%	6.9%	6.2%	5.7%	5.5%	5.0%	6.0%	10.9%	8.1%	6.0%	
Good	35.6%	18.6%	27.2%	24.2%	31.0%	26.5%	30.4%	24.7%	24.6%	22.7%	32.0%	25.0%	23.6%	26.1%	26.5%	
Fair	32.7%	43.1%	39.8%	40.4%	27.0%	32.7%	29.4%	30.9%	41.8%	44.5%	30.0%	41.0%	38.2%	36.0%	36.4%	
Poor	28.8%	32.4%	26.2%	29.3%	39.0%	36.7%	33.3%	38.1%	27.9%	27.3%	33.0%	28.0%	27.3%	29.7%	31.1%	

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q2-12. Ease of bus travel in Dallas</u>																
Excellent	7.7%	5.6%	8.0%	9.3%	6.6%	1.6%	3.1%	8.8%	4.0%	6.2%	4.4%	0.0%	6.7%	5.8%	5.7%	
Good	24.4%	23.6%	38.7%	20.0%	29.5%	30.2%	27.7%	33.8%	22.7%	21.5%	13.3%	16.4%	26.7%	21.7%	25.4%	
Fair	29.5%	30.6%	33.3%	40.0%	26.2%	22.2%	35.4%	35.3%	29.3%	35.4%	31.1%	34.5%	31.7%	18.8%	31.0%	
Poor	38.5%	40.3%	20.0%	30.7%	37.7%	46.0%	33.8%	22.1%	44.0%	36.9%	51.1%	49.1%	35.0%	53.6%	37.9%	

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q2-13. Ease of rail travel in Dallas</u></b>															
Excellent	6.0%	8.1%	5.1%	11.8%	7.1%	6.2%	8.6%	13.2%	7.1%	7.3%	1.7%	0.0%	10.4%	8.4%	7.3%
Good	32.1%	28.4%	40.5%	28.9%	31.4%	27.7%	41.4%	39.7%	22.6%	30.5%	20.3%	19.7%	25.4%	24.1%	29.6%
Fair	28.6%	32.4%	34.2%	38.2%	40.0%	32.3%	35.7%	27.9%	32.1%	34.1%	45.8%	36.4%	34.3%	24.1%	33.7%
Poor	33.3%	31.1%	20.3%	21.1%	21.4%	33.8%	14.3%	19.1%	38.1%	28.0%	32.2%	43.9%	29.9%	43.4%	29.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q2-14. Ease of air travel in Dallas</u></b>															
Excellent	26.8%	29.5%	28.4%	23.9%	20.9%	28.6%	16.9%	17.4%	36.1%	34.9%	40.8%	37.1%	44.5%	39.4%	31.0%
Good	50.5%	42.1%	47.4%	53.4%	49.5%	51.6%	60.7%	47.7%	45.4%	50.0%	44.9%	44.3%	45.5%	46.8%	48.4%
Fair	19.6%	27.4%	20.0%	18.2%	24.2%	15.4%	16.9%	25.6%	15.7%	11.3%	14.3%	16.5%	8.2%	13.8%	17.4%
Poor	3.1%	1.1%	4.2%	4.5%	5.5%	4.4%	5.6%	9.3%	2.8%	3.8%	0.0%	2.1%	1.8%	0.0%	3.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q2-15. Ease of bicycle travel in Dallas</u></b>															
Excellent	6.3%	7.8%	4.3%	2.7%	6.3%	4.1%	2.8%	10.1%	4.0%	3.8%	8.1%	1.7%	6.9%	4.9%	5.3%
Good	22.5%	27.3%	22.9%	28.8%	25.4%	23.3%	31.0%	23.2%	31.0%	20.5%	22.6%	20.3%	26.4%	11.1%	24.1%
Fair	25.0%	22.1%	41.4%	38.4%	34.9%	31.5%	38.0%	36.2%	33.0%	44.9%	25.8%	33.9%	40.3%	35.8%	34.3%
Poor	46.3%	42.9%	31.4%	30.1%	33.3%	41.1%	28.2%	30.4%	32.0%	30.8%	43.5%	44.1%	26.4%	48.1%	36.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q2-16. Ease of walking in Dallas</u></b>															
Excellent	1.0%	8.0%	3.2%	5.5%	3.2%	2.1%	6.3%	8.8%	5.1%	4.0%	6.8%	4.6%	7.8%	3.7%	5.0%
Good	21.6%	20.0%	25.5%	23.1%	22.1%	17.9%	24.2%	20.9%	26.5%	22.8%	12.5%	28.7%	21.6%	24.3%	22.3%
Fair	36.3%	33.0%	40.4%	34.1%	34.7%	36.8%	38.9%	30.8%	29.1%	39.6%	38.6%	33.3%	41.2%	29.9%	35.4%
Poor	41.2%	39.0%	30.9%	37.4%	40.0%	43.2%	30.5%	39.6%	39.3%	33.7%	42.0%	33.3%	29.4%	42.1%	37.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	

Q2-17. Overall image/reputation of Dallas

Excellent	10.7%	6.9%	2.0%	4.1%	8.0%	6.2%	7.8%	8.2%	11.8%	4.6%	11.1%	6.0%	11.0%	10.9%	7.9%
Good	35.9%	45.5%	45.1%	36.7%	43.0%	43.3%	34.3%	37.8%	41.2%	53.2%	38.4%	53.0%	48.6%	43.6%	42.9%
Fair	47.6%	34.7%	35.3%	40.8%	37.0%	32.0%	46.1%	33.7%	36.1%	39.4%	39.4%	28.0%	29.4%	39.1%	37.0%
Poor	5.8%	12.9%	17.6%	18.4%	12.0%	18.6%	11.8%	20.4%	10.9%	2.8%	11.1%	13.0%	11.0%	6.4%	12.2%

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q3. Sum of top three choices</u>															
Sense of community	12.5%	12.6%	21.4%	14.9%	19.0%	17.0%	18.1%	15.0%	14.8%	16.2%	16.8%	14.7%	21.6%	17.9%	16.6%
Openness & acceptance of community towards people of diverse backgrounds	24.0%	17.5%	12.6%	19.8%	20.0%	12.0%	25.7%	20.0%	23.8%	13.5%	24.8%	22.5%	20.7%	23.2%	20.1%
Opportunities to attend arts & cultural events	5.8%	1.9%	7.8%	5.9%	9.0%	5.0%	1.9%	3.0%	7.4%	6.3%	5.9%	4.9%	5.4%	4.5%	5.4%
Air quality	14.4%	22.3%	16.5%	18.8%	20.0%	18.0%	12.4%	11.0%	17.2%	11.7%	17.8%	18.6%	19.8%	17.0%	16.8%
Access to affordable, quality housing	64.4%	51.5%	54.4%	63.4%	44.0%	48.0%	58.1%	57.0%	53.3%	50.5%	44.6%	46.1%	54.1%	54.5%	53.2%
Access to affordable, quality child care	14.4%	10.7%	7.8%	8.9%	10.0%	12.0%	9.5%	10.0%	13.1%	11.7%	5.9%	10.8%	9.9%	8.9%	10.3%
Access to affordable, quality health care	26.9%	22.3%	22.3%	17.8%	25.0%	21.0%	19.0%	24.0%	25.4%	18.0%	26.7%	27.5%	23.4%	14.3%	22.4%
Access to affordable, quality food	17.3%	14.6%	22.3%	23.8%	18.0%	12.0%	17.1%	22.0%	14.8%	12.6%	13.9%	13.7%	10.8%	10.7%	15.9%
Access to living-wage jobs	27.9%	30.1%	43.7%	37.6%	29.0%	37.0%	40.0%	37.0%	24.6%	35.1%	28.7%	31.4%	32.4%	32.1%	33.2%
Access to quality education	28.8%	25.2%	15.5%	15.8%	20.0%	27.0%	25.7%	25.0%	24.6%	34.2%	36.6%	27.5%	35.1%	33.0%	26.8%

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3) (cont.)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q3. Sum of top 3 choices (cont.)</u>															
Ease of car travel in Dallas	12.5%	19.4%	20.4%	11.9%	13.0%	21.0%	8.6%	13.0%	20.5%	24.3%	22.8%	25.5%	22.5%	15.2%	18.0%
Ease of bus travel in Dallas	1.9%	6.8%	6.8%	5.9%	3.0%	3.0%	6.7%	5.0%	3.3%	3.6%	2.0%	5.9%	0.9%	1.8%	4.0%
Ease of rail travel in Dallas	5.8%	15.5%	1.0%	6.9%	7.0%	5.0%	8.6%	0.0%	10.7%	9.9%	9.9%	5.9%	4.5%	9.8%	7.3%
Ease of air travel in Dallas	0.0%	2.9%	1.0%	0.0%	2.0%	5.0%	0.0%	0.0%	0.0%	1.8%	2.0%	0.0%	1.8%	0.9%	1.2%
Ease of bicycle travel in Dallas	4.8%	6.8%	4.9%	3.0%	5.0%	7.0%	5.7%	3.0%	6.6%	1.8%	3.0%	5.9%	6.3%	7.1%	5.1%
Ease of walking in Dallas	11.5%	15.5%	11.7%	10.9%	9.0%	14.0%	13.3%	3.0%	13.1%	13.5%	10.9%	5.9%	10.8%	16.1%	11.5%
Overall image/reputation of Dallas	9.6%	11.7%	14.6%	10.9%	15.0%	22.0%	16.2%	17.0%	12.3%	15.3%	22.8%	16.7%	13.5%	21.4%	15.6%
None chosen	4.8%	3.9%	3.9%	5.9%	10.0%	2.0%	2.9%	10.0%	4.1%	4.5%	1.0%	3.9%	0.9%	2.7%	4.3%



**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4-1. Population growth</u>															
Much too slow	3.0%	1.0%	0.0%	0.0%	0.0%	1.1%	1.1%	3.4%	0.9%	0.0%	0.0%	0.0%	0.9%	1.9%	0.9%
Too slow	1.0%	2.0%	5.1%	2.1%	0.0%	2.1%	5.4%	2.3%	0.0%	2.8%	3.1%	0.0%	0.0%	1.9%	2.0%
About right	23.0%	30.6%	25.3%	28.7%	27.5%	29.5%	21.5%	25.0%	30.1%	28.3%	27.1%	28.6%	27.1%	34.9%	27.7%
Too fast	44.0%	34.7%	32.3%	44.7%	35.2%	35.8%	37.6%	36.4%	38.1%	48.1%	44.8%	38.8%	43.9%	39.6%	39.7%
Much too fast	29.0%	31.6%	37.4%	24.5%	37.4%	31.6%	34.4%	33.0%	31.0%	20.8%	25.0%	32.7%	28.0%	21.7%	29.7%

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4-2. Retail growth (stores, restaurants, etc.)</u>															
Much too slow	4.1%	4.3%	6.2%	9.0%	3.3%	7.4%	8.8%	6.7%	1.8%	2.9%	3.2%	3.1%	1.9%	2.0%	4.5%
Too slow	16.3%	19.1%	34.0%	21.3%	17.8%	23.2%	14.3%	20.0%	11.0%	20.0%	20.0%	15.3%	18.4%	15.8%	19.0%
About right	59.2%	66.0%	47.4%	51.7%	62.2%	55.8%	61.5%	56.7%	67.0%	64.8%	58.9%	69.4%	69.9%	69.3%	61.6%
Too fast	10.2%	9.6%	8.2%	13.5%	11.1%	11.6%	11.0%	11.1%	9.2%	9.5%	10.5%	4.1%	6.8%	9.9%	9.7%
Much too fast	10.2%	1.1%	4.1%	4.5%	5.6%	2.1%	4.4%	5.6%	11.0%	2.9%	7.4%	8.2%	2.9%	3.0%	5.2%

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q4-3. Job growth</u>															
Much too slow	2.3%	3.3%	11.5%	11.4%	9.8%	6.8%	4.8%	11.5%	8.1%	5.2%	2.4%	4.7%	2.1%	2.1%	6.1%
Too slow	33.7%	40.0%	35.6%	35.2%	22.0%	27.3%	29.8%	37.9%	31.3%	25.8%	30.5%	27.1%	25.8%	30.9%	30.9%
About right	59.3%	52.2%	48.3%	50.0%	59.8%	62.5%	60.7%	46.0%	58.6%	66.0%	56.1%	62.4%	66.0%	59.6%	57.8%
Too fast	3.5%	4.4%	3.4%	2.3%	3.7%	3.4%	3.6%	1.1%	2.0%	3.1%	8.5%	3.5%	5.2%	6.4%	3.9%
Much too fast	1.2%	0.0%	1.1%	1.1%	4.9%	0.0%	1.2%	3.4%	0.0%	0.0%	2.4%	2.4%	1.0%	1.1%	1.4%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q5-1. Crime</u>																
Not a problem	1.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	3.6%	0.6%	
Minor problem	7.8%	7.9%	1.9%	4.0%	5.2%	3.1%	3.8%	5.1%	5.8%	4.6%	6.1%	4.0%	2.7%	6.3%	4.9%	
Moderate problem	32.4%	34.7%	29.1%	26.7%	33.3%	31.6%	32.7%	25.5%	44.6%	29.6%	30.3%	42.0%	33.6%	39.3%	33.4%	
Major problem	58.8%	56.4%	68.9%	69.3%	61.5%	65.3%	62.5%	69.4%	49.6%	63.9%	63.6%	54.0%	63.6%	50.9%	61.0%	

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q5-2. Drugs</u>																
Not a problem	4.3%	3.2%	0.0%	1.1%	1.1%	3.3%	4.1%	0.0%	3.6%	3.8%	0.0%	3.3%	1.9%	3.8%	2.4%	
Minor problem	11.7%	16.1%	5.2%	11.7%	5.5%	3.3%	5.1%	9.3%	9.8%	5.7%	14.9%	4.3%	5.8%	17.3%	9.0%	
Moderate problem	23.4%	24.7%	30.2%	24.5%	31.9%	26.4%	25.5%	26.8%	42.0%	33.3%	24.5%	30.4%	24.0%	33.7%	28.9%	
Major problem	60.6%	55.9%	64.6%	62.8%	61.5%	67.0%	65.3%	63.9%	44.6%	57.1%	60.6%	62.0%	68.3%	45.2%	59.7%	

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q5-3. High weeds</u></b>															
Not a problem	17.5%	13.3%	8.2%	10.3%	14.1%	12.8%	10.4%	13.3%	23.9%	15.2%	14.8%	11.2%	11.4%	20.4%	14.2%
Minor problem	34.0%	38.9%	21.4%	37.1%	34.1%	34.0%	33.3%	25.6%	41.6%	46.7%	48.9%	38.2%	51.4%	45.6%	38.1%
Moderate problem	35.1%	33.3%	34.7%	25.8%	34.1%	34.0%	38.5%	34.4%	25.7%	30.5%	30.7%	38.2%	27.6%	29.1%	32.1%
Major problem	13.4%	14.4%	35.7%	26.8%	17.6%	19.1%	17.7%	26.7%	8.8%	7.6%	5.7%	12.4%	9.5%	4.9%	15.6%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q5-4. Noise</u></b>															
Not a problem	9.9%	11.1%	3.0%	10.3%	11.7%	6.1%	10.2%	9.6%	12.8%	8.5%	9.3%	9.4%	8.4%	9.9%	9.3%
Minor problem	26.7%	34.3%	23.2%	35.1%	27.7%	31.6%	24.5%	41.5%	40.2%	49.1%	42.3%	37.5%	42.1%	36.9%	35.4%
Moderate problem	40.6%	32.3%	50.5%	35.1%	36.2%	35.7%	41.8%	30.9%	32.5%	33.0%	36.1%	35.4%	29.0%	39.6%	36.3%
Major problem	22.8%	22.2%	23.2%	19.6%	24.5%	26.5%	23.5%	18.1%	14.5%	9.4%	12.4%	17.7%	20.6%	13.5%	19.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q5-5. Blighted buildings</u>																
Not a problem	8.9%	10.0%	5.6%	9.4%	10.8%	14.6%	5.7%	6.2%	7.8%	5.1%	6.5%	9.5%	2.1%	9.1%	7.8%	
Minor problem	28.9%	30.0%	23.3%	27.1%	27.0%	36.6%	30.7%	21.0%	45.1%	40.8%	40.9%	27.4%	41.2%	40.4%	33.4%	
Moderate problem	41.1%	47.8%	38.9%	34.1%	47.3%	26.8%	39.8%	44.4%	36.3%	37.8%	43.0%	50.0%	46.4%	38.4%	40.8%	
Major problem	21.1%	12.2%	32.2%	29.4%	14.9%	22.0%	23.9%	28.4%	10.8%	16.3%	9.7%	13.1%	10.3%	12.1%	18.0%	

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q5-6. Homelessness</u>																
Not a problem	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	2.9%	1.1%	0.8%	0.0%	0.0%	1.0%	0.9%	0.9%	0.6%	
Minor problem	8.8%	2.0%	4.0%	5.0%	2.2%	6.0%	2.9%	4.2%	5.8%	1.9%	1.0%	3.0%	4.6%	5.4%	4.1%	
Moderate problem	11.8%	25.5%	21.8%	25.7%	22.6%	19.0%	14.6%	17.9%	19.0%	26.9%	16.3%	27.3%	18.5%	20.5%	20.5%	
Major problem	79.4%	71.6%	74.3%	69.3%	75.3%	75.0%	79.6%	76.8%	74.4%	71.3%	82.7%	68.7%	75.9%	73.2%	74.8%	

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5-7. Environmental hazard(s), air quality &amp; toxic waste</u>															
Not a problem	6.4%	6.3%	3.3%	3.5%	4.7%	6.5%	8.2%	3.3%	4.5%	4.7%	7.2%	7.5%	7.6%	7.8%	5.9%
Minor problem	17.0%	17.9%	22.8%	16.5%	20.0%	21.7%	17.5%	30.8%	27.3%	29.2%	24.7%	25.8%	25.7%	27.5%	23.4%
Moderate problem	38.3%	46.3%	38.0%	43.5%	40.0%	37.0%	50.5%	36.3%	40.9%	52.8%	48.5%	48.4%	44.8%	39.2%	43.3%
Major problem	38.3%	29.5%	35.9%	36.5%	35.3%	34.8%	23.7%	29.7%	27.3%	13.2%	19.6%	18.3%	21.9%	25.5%	27.5%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5-8. Loose dogs &amp; unrestrained pets</u>															
Not a problem	8.0%	20.8%	2.9%	8.3%	11.1%	9.5%	4.0%	14.9%	11.2%	17.0%	18.3%	20.0%	16.2%	17.0%	12.8%
Minor problem	31.0%	38.5%	21.6%	28.1%	25.6%	27.4%	34.7%	26.6%	47.4%	48.1%	49.5%	36.8%	39.0%	48.1%	36.2%
Moderate problem	35.0%	25.0%	30.4%	31.3%	34.4%	30.5%	29.7%	22.3%	29.3%	23.6%	22.6%	27.4%	32.4%	27.4%	28.7%
Major problem	26.0%	15.6%	45.1%	32.3%	28.9%	32.6%	31.7%	36.2%	12.1%	11.3%	9.7%	15.8%	12.4%	7.5%	22.4%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q5-9. Litter</u>																
Not a problem	2.9%	5.9%	1.0%	1.0%	1.1%	0.0%	2.9%	3.1%	2.5%	3.7%	4.0%	5.1%	3.7%	8.1%	3.3%	
Minor problem	17.6%	16.7%	17.6%	21.2%	16.0%	17.7%	21.4%	20.8%	30.8%	33.3%	31.3%	32.7%	29.6%	31.5%	24.4%	
Moderate problem	47.1%	47.1%	31.4%	25.3%	38.3%	38.5%	38.8%	31.3%	35.8%	41.7%	43.4%	33.7%	44.4%	39.6%	38.4%	
Major problem	32.4%	30.4%	50.0%	52.5%	44.7%	43.8%	36.9%	44.8%	30.8%	21.3%	21.2%	28.6%	22.2%	20.7%	33.9%	

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<u>Q5-10. Infrastructure/streets</u>																
Not a problem	1.0%	0.0%	1.0%	1.0%	0.0%	2.1%	2.0%	2.1%	0.8%	0.9%	1.0%	2.0%	1.9%	1.8%	1.3%	
Minor problem	4.0%	9.9%	11.8%	10.3%	7.6%	9.3%	9.1%	8.5%	12.5%	15.5%	11.0%	16.0%	12.0%	8.0%	10.5%	
Moderate problem	28.7%	28.7%	35.3%	36.1%	38.0%	29.9%	35.4%	35.1%	30.8%	40.9%	42.0%	36.0%	21.3%	29.5%	33.3%	
Major problem	66.3%	61.4%	52.0%	52.6%	54.3%	58.8%	53.5%	54.3%	55.8%	42.7%	46.0%	46.0%	64.8%	60.7%	55.0%	

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<b><u>Q5-11. Aggressive solicitation/panhandling</u></b>																
Not a problem	11.1%	5.0%	5.9%	4.0%	6.6%	4.1%	5.9%	4.2%	7.6%	3.7%	2.1%	1.1%	2.8%	4.5%	4.9%	
Minor problem	24.2%	21.8%	17.8%	21.2%	17.6%	12.4%	18.8%	23.2%	20.3%	17.4%	16.5%	21.1%	22.2%	26.4%	20.1%	
Moderate problem	25.3%	29.7%	31.7%	30.3%	27.5%	33.0%	31.7%	23.2%	39.8%	29.4%	27.8%	37.9%	20.4%	34.5%	30.3%	
Major problem	39.4%	43.6%	44.6%	44.4%	48.4%	50.5%	43.6%	49.5%	32.2%	49.5%	53.6%	40.0%	54.6%	34.5%	44.7%	

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
<b><u>Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)</u></b>																
Not a problem	12.1%	12.2%	10.1%	7.7%	12.2%	16.8%	12.0%	13.2%	11.5%	17.6%	25.8%	16.8%	21.0%	14.7%	14.6%	
Minor problem	9.1%	18.4%	21.2%	24.2%	16.7%	17.9%	20.0%	19.8%	21.2%	24.1%	19.6%	21.1%	19.0%	20.2%	19.5%	
Moderate problem	40.4%	33.7%	42.4%	30.8%	33.3%	32.6%	34.0%	42.9%	41.6%	30.6%	27.8%	31.6%	34.3%	36.7%	35.3%	
Major problem	38.4%	35.7%	26.3%	37.4%	37.8%	32.6%	34.0%	24.2%	25.7%	27.8%	26.8%	30.5%	25.7%	28.4%	30.6%	



**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5-13. Racial &amp; ethnic inequities</u>															
Not a problem	5.1%	12.8%	10.2%	9.7%	10.6%	19.4%	9.6%	9.8%	11.6%	11.5%	23.7%	17.0%	18.9%	14.3%	13.2%
Minor problem	19.2%	19.1%	14.3%	14.0%	17.6%	23.7%	16.0%	15.2%	24.1%	21.2%	16.5%	20.2%	26.4%	20.0%	19.3%
Moderate problem	37.4%	36.2%	31.6%	31.2%	28.2%	31.2%	39.4%	32.6%	36.6%	40.4%	39.2%	30.9%	24.5%	35.2%	34.0%
Major problem	38.4%	31.9%	43.9%	45.2%	43.5%	25.8%	35.1%	42.4%	27.7%	26.9%	20.6%	31.9%	30.2%	30.5%	33.6%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q5-14. Other</u>															
Not a problem	13.3%	0.0%	0.0%	13.3%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	7.7%	5.9%	0.0%	4.1%
Minor problem	0.0%	0.0%	4.2%	6.7%	0.0%	0.0%	8.3%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%
Moderate problem	40.0%	28.6%	16.7%	13.3%	20.0%	22.2%	8.3%	0.0%	6.7%	35.7%	10.0%	7.7%	11.8%	5.9%	16.2%
Major problem	46.7%	71.4%	79.2%	66.7%	70.0%	77.8%	83.3%	91.7%	93.3%	64.3%	80.0%	84.6%	82.4%	94.1%	77.7%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q6-1. In your neighborhood during the day</u></b>															
Very safe	33.0%	24.3%	24.3%	18.0%	29.8%	28.0%	18.3%	20.2%	43.4%	35.5%	38.6%	47.5%	32.7%	39.3%	31.2%
Safe	43.7%	48.5%	45.6%	38.0%	38.3%	37.0%	44.2%	31.3%	40.2%	45.5%	35.6%	32.7%	41.8%	48.2%	40.9%
Neutral	16.5%	18.4%	22.3%	25.0%	24.5%	23.0%	22.1%	35.4%	12.3%	13.6%	15.8%	13.9%	16.4%	8.9%	18.9%
Unsafe	5.8%	5.8%	5.8%	15.0%	3.2%	9.0%	10.6%	7.1%	4.1%	5.5%	5.0%	5.0%	7.3%	3.6%	6.6%
Very unsafe	1.0%	2.9%	1.9%	4.0%	4.3%	3.0%	4.8%	6.1%	0.0%	0.0%	5.0%	1.0%	1.8%	0.0%	2.5%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q6-2. In your neighborhood after dark</u></b>															
Very safe	10.6%	6.9%	11.8%	5.1%	3.1%	9.1%	5.8%	8.2%	15.7%	7.3%	12.0%	18.8%	16.4%	8.0%	10.0%
Safe	34.6%	30.4%	26.5%	22.4%	35.4%	28.3%	24.0%	22.7%	38.0%	41.8%	33.0%	37.6%	28.2%	42.0%	32.0%
Neutral	24.0%	19.6%	37.3%	21.4%	26.0%	20.2%	26.0%	26.8%	27.3%	21.8%	34.0%	20.8%	21.8%	26.8%	25.3%
Unsafe	23.1%	29.4%	17.6%	32.7%	21.9%	30.3%	24.0%	24.7%	14.9%	25.5%	13.0%	17.8%	26.4%	17.0%	22.6%
Very unsafe	7.7%	13.7%	6.9%	18.4%	13.5%	12.1%	20.2%	17.5%	4.1%	3.6%	8.0%	5.0%	7.3%	6.3%	10.1%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-3. In Dallas downtown area during the day</u>															
Very safe	13.0%	14.6%	5.3%	8.7%	8.0%	10.6%	13.3%	4.8%	9.6%	10.7%	8.3%	12.2%	6.8%	19.1%	10.5%
Safe	46.0%	47.9%	37.2%	42.4%	46.0%	36.5%	35.6%	40.5%	53.5%	50.5%	41.7%	36.7%	40.8%	40.0%	42.8%
Neutral	30.0%	20.8%	35.1%	35.9%	27.6%	34.1%	30.0%	29.8%	27.2%	25.2%	29.2%	30.0%	29.1%	24.5%	29.0%
Unsafe	10.0%	13.5%	14.9%	8.7%	17.2%	14.1%	21.1%	19.0%	7.9%	12.6%	16.7%	13.3%	13.6%	10.9%	13.6%
Very unsafe	1.0%	3.1%	7.4%	4.3%	1.1%	4.7%	0.0%	6.0%	1.8%	1.0%	4.2%	7.8%	9.7%	5.5%	4.1%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-4. In Dallas downtown area after dark</u>															
Very safe	4.1%	1.1%	0.0%	2.4%	1.3%	1.1%	1.1%	0.0%	0.9%	2.0%	2.2%	0.0%	1.0%	3.8%	1.5%
Safe	11.2%	9.9%	8.0%	11.9%	6.3%	10.1%	11.2%	7.2%	10.1%	7.1%	8.7%	10.1%	9.6%	12.3%	9.6%
Neutral	19.4%	20.9%	27.6%	22.6%	28.8%	6.7%	24.7%	18.1%	29.4%	24.2%	18.5%	21.3%	17.3%	21.7%	21.5%
Unsafe	38.8%	40.7%	37.9%	44.0%	32.5%	55.1%	36.0%	44.6%	35.8%	49.5%	40.2%	33.7%	34.6%	33.0%	39.6%
Very unsafe	26.5%	27.5%	26.4%	19.0%	31.3%	27.0%	27.0%	30.1%	23.9%	17.2%	30.4%	34.8%	37.5%	29.2%	27.7%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-5. In Dallas restaurant/retail areas during the day</u>															
Very safe	21.2%	24.3%	15.2%	13.5%	19.8%	19.4%	22.2%	7.4%	29.7%	21.1%	17.0%	23.0%	25.7%	30.3%	21.0%
Safe	54.8%	56.3%	40.4%	46.9%	46.9%	48.0%	41.4%	53.7%	49.2%	56.0%	52.0%	50.0%	44.0%	55.0%	49.7%
Neutral	21.2%	12.6%	34.3%	31.3%	26.0%	21.4%	29.3%	28.4%	18.6%	19.3%	29.0%	21.0%	20.2%	11.0%	22.9%
Unsafe	1.9%	5.8%	8.1%	7.3%	5.2%	10.2%	6.1%	7.4%	2.5%	3.7%	1.0%	5.0%	10.1%	3.7%	5.5%
Very unsafe	1.0%	1.0%	2.0%	1.0%	2.1%	1.0%	1.0%	3.2%	0.0%	0.0%	1.0%	1.0%	0.0%	0.0%	1.0%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-6. In Dallas restaurant/retail areas after dark</u>															
Very safe	6.9%	4.9%	2.1%	5.6%	6.6%	6.3%	4.1%	1.1%	6.0%	6.5%	5.1%	5.0%	4.7%	8.3%	5.3%
Safe	26.7%	29.4%	20.8%	25.6%	28.6%	16.7%	27.8%	27.2%	40.5%	29.0%	26.3%	28.0%	31.1%	34.3%	28.3%
Neutral	30.7%	34.3%	40.6%	34.4%	35.2%	35.4%	35.1%	28.3%	34.5%	39.3%	29.3%	39.0%	29.2%	26.9%	33.7%
Unsafe	25.7%	22.5%	27.1%	23.3%	20.9%	32.3%	16.5%	31.5%	16.4%	24.3%	34.3%	18.0%	29.2%	23.1%	24.6%
Very unsafe	9.9%	8.8%	9.4%	11.1%	8.8%	9.4%	16.5%	12.0%	2.6%	0.9%	5.1%	10.0%	5.7%	7.4%	8.2%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-7. In Dallas parks during the day</u>															
Very safe	15.7%	14.0%	7.3%	8.4%	12.1%	22.8%	16.8%	10.0%	22.2%	16.0%	10.8%	15.1%	19.6%	30.6%	16.1%
Safe	44.1%	55.0%	46.9%	42.1%	46.2%	37.0%	37.9%	47.8%	56.4%	57.5%	45.2%	39.8%	44.1%	38.9%	45.9%
Neutral	29.4%	22.0%	32.3%	33.7%	29.7%	21.7%	34.7%	23.3%	12.0%	21.7%	32.3%	32.3%	26.5%	22.2%	26.4%
Unsafe	8.8%	6.0%	10.4%	11.6%	11.0%	14.1%	9.5%	16.7%	8.5%	3.8%	9.7%	7.5%	6.9%	5.6%	9.1%
Very unsafe	2.0%	3.0%	3.1%	4.2%	1.1%	4.3%	1.1%	2.2%	0.9%	0.9%	2.2%	5.4%	2.9%	2.8%	2.5%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-8. In Dallas parks after dark</u>															
Very safe	1.0%	0.0%	1.1%	1.1%	2.4%	1.1%	3.2%	1.1%	1.8%	2.0%	1.1%	1.2%	0.0%	2.9%	1.5%
Safe	6.1%	6.7%	5.6%	6.8%	7.3%	6.7%	7.5%	5.7%	6.4%	5.9%	6.8%	5.8%	5.1%	15.7%	7.1%
Neutral	17.3%	19.1%	21.1%	22.7%	18.3%	15.6%	17.2%	21.6%	27.3%	21.8%	12.5%	15.1%	19.4%	21.6%	19.5%
Unsafe	40.8%	49.4%	43.3%	38.6%	36.6%	37.8%	43.0%	45.5%	45.5%	49.5%	43.2%	40.7%	39.8%	31.4%	41.8%
Very unsafe	34.7%	24.7%	28.9%	30.7%	35.4%	38.9%	29.0%	26.1%	19.1%	20.8%	36.4%	37.2%	35.7%	28.4%	30.2%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-9. From violent crime (rape, assault, robbery)</u>															
Very safe	1.0%	2.1%	2.0%	3.1%	2.2%	4.3%	4.9%	1.1%	3.4%	2.8%	1.0%	6.1%	5.5%	8.1%	3.4%
Safe	22.3%	16.5%	11.0%	13.4%	19.4%	11.8%	16.7%	13.8%	19.7%	15.9%	17.2%	18.2%	13.8%	27.9%	17.1%
Neutral	30.1%	28.9%	33.0%	22.7%	30.1%	28.0%	24.5%	20.2%	40.2%	37.4%	31.3%	30.3%	29.4%	27.0%	29.7%
Unsafe	36.9%	32.0%	27.0%	33.0%	21.5%	35.5%	22.5%	33.0%	24.8%	31.8%	34.3%	27.3%	29.4%	25.2%	29.5%
Very unsafe	9.7%	20.6%	27.0%	27.8%	26.9%	20.4%	31.4%	31.9%	12.0%	12.1%	16.2%	18.2%	22.0%	11.7%	20.3%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-10. From property crime (burglary, theft)</u>															
Very safe	1.0%	2.0%	0.0%	2.0%	2.1%	1.0%	2.9%	0.0%	1.7%	0.0%	1.0%	1.0%	2.8%	5.4%	1.7%
Safe	12.6%	15.0%	17.0%	11.1%	14.9%	14.6%	13.6%	8.5%	11.7%	16.4%	12.0%	17.2%	11.9%	13.5%	13.6%
Neutral	29.1%	23.0%	28.0%	31.3%	28.7%	17.7%	21.4%	25.5%	34.2%	20.0%	32.0%	32.3%	22.0%	33.3%	27.1%
Unsafe	40.8%	34.0%	30.0%	27.3%	33.0%	42.7%	32.0%	33.0%	35.8%	42.7%	38.0%	29.3%	30.3%	33.3%	34.5%
Very unsafe	16.5%	26.0%	25.0%	28.3%	21.3%	24.0%	30.1%	33.0%	16.7%	20.9%	17.0%	20.2%	33.0%	14.4%	23.2%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q6-11. From fire</u>															
Very safe	15.2%	17.0%	11.1%	14.0%	11.2%	19.8%	21.6%	8.6%	18.8%	17.4%	12.2%	16.2%	18.1%	25.7%	16.4%
Safe	46.5%	44.7%	38.4%	43.0%	47.2%	46.9%	39.2%	38.7%	50.4%	59.6%	46.9%	43.4%	50.5%	49.5%	46.3%
Neutral	35.4%	29.8%	40.4%	32.3%	32.6%	22.9%	32.0%	44.1%	28.2%	22.0%	33.7%	34.3%	31.4%	22.0%	31.3%
Unsafe	2.0%	6.4%	8.1%	7.5%	6.7%	4.2%	3.1%	6.5%	0.9%	0.9%	6.1%	4.0%	0.0%	2.8%	4.1%
Very unsafe	1.0%	2.1%	2.0%	3.2%	2.2%	6.3%	4.1%	2.2%	1.7%	0.0%	1.0%	2.0%	0.0%	0.0%	1.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-1. Ambulance/emergency medical services</u>															
Yes	14.4%	7.8%	14.6%	11.9%	20.0%	11.0%	18.1%	25.0%	11.5%	17.1%	19.8%	14.7%	10.8%	10.7%	14.7%
No	85.6%	92.2%	85.4%	88.1%	80.0%	89.0%	81.9%	75.0%	88.5%	82.9%	80.2%	85.3%	89.2%	89.3%	85.3%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-2. Art &amp; cultural programs/facilities</u>															
Yes	45.2%	45.6%	32.0%	33.7%	30.0%	35.0%	39.0%	35.0%	58.2%	55.0%	47.5%	43.1%	55.9%	64.3%	44.7%
No	54.8%	54.4%	68.0%	66.3%	70.0%	65.0%	61.0%	65.0%	41.8%	45.0%	52.5%	56.9%	44.1%	35.7%	55.3%



**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)</u>															
Yes	29.8%	30.1%	39.8%	25.7%	24.0%	30.0%	41.0%	37.0%	27.9%	26.1%	16.8%	13.7%	20.7%	22.3%	27.5%
No	70.2%	69.9%	60.2%	74.3%	76.0%	70.0%	59.0%	63.0%	72.1%	73.9%	83.2%	86.3%	79.3%	77.7%	72.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-4. Customer service provided by City employees</u>															
Yes	37.5%	20.4%	44.7%	30.7%	36.0%	32.0%	36.2%	31.0%	35.2%	36.9%	23.8%	20.6%	27.0%	32.1%	31.8%
No	62.5%	79.6%	55.3%	69.3%	64.0%	68.0%	63.8%	69.0%	64.8%	63.1%	76.2%	79.4%	73.0%	67.9%	68.2%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-5. Drinking water</u>															
Yes	65.4%	69.9%	43.7%	48.5%	40.0%	49.0%	53.3%	47.0%	63.1%	67.6%	56.4%	56.9%	58.6%	61.6%	56.1%
No	34.6%	30.1%	56.3%	51.5%	60.0%	51.0%	46.7%	53.0%	36.9%	32.4%	43.6%	43.1%	41.4%	38.4%	43.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-6. Fire services</u>															
Yes	2.9%	2.9%	6.8%	5.9%	4.0%	3.0%	4.8%	11.0%	4.9%	4.5%	0.0%	1.0%	2.7%	3.6%	4.1%
No	97.1%	97.1%	93.2%	94.1%	96.0%	97.0%	95.2%	89.0%	95.1%	95.5%	100.0%	99.0%	97.3%	96.4%	95.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-7. Solid waste services (e.g., garbage &amp; recycling collection)</u>															
Yes	80.8%	70.9%	76.7%	65.3%	60.0%	70.0%	64.8%	74.0%	82.0%	81.1%	75.2%	73.5%	79.3%	70.5%	73.4%
No	19.2%	29.1%	23.3%	34.7%	40.0%	30.0%	35.2%	26.0%	18.0%	18.9%	24.8%	26.5%	20.7%	29.5%	26.6%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-8. Land use, planning, &amp; zoning</u>															
Yes	13.5%	6.8%	12.6%	4.0%	7.0%	13.0%	9.5%	11.0%	9.0%	8.1%	10.9%	2.9%	10.8%	12.5%	9.4%
No	86.5%	93.2%	87.4%	96.0%	93.0%	87.0%	90.5%	89.0%	91.0%	91.9%	89.1%	97.1%	89.2%	87.5%	90.6%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-9. Maintenance of infrastructure (e.g., City streets &amp; sidewalks)</u>															
Yes	36.5%	30.1%	34.0%	30.7%	25.0%	37.0%	25.7%	37.0%	37.7%	35.1%	33.7%	20.6%	31.5%	39.3%	32.5%
No	63.5%	69.9%	66.0%	69.3%	75.0%	63.0%	74.3%	63.0%	62.3%	64.9%	66.3%	79.4%	68.5%	60.7%	67.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-10. Park &amp; recreation system</u>															
Yes	49.0%	48.5%	34.0%	35.6%	34.0%	46.0%	41.9%	36.0%	63.1%	52.3%	44.6%	38.2%	45.0%	57.1%	45.1%
No	51.0%	51.5%	66.0%	64.4%	66.0%	54.0%	58.1%	64.0%	36.9%	47.7%	55.4%	61.8%	55.0%	42.9%	54.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-11. Police services</u>															
Yes	27.9%	29.1%	25.2%	32.7%	21.0%	21.0%	22.9%	30.0%	17.2%	22.5%	15.8%	15.7%	19.8%	16.1%	22.5%
No	72.1%	70.9%	74.8%	67.3%	79.0%	79.0%	77.1%	70.0%	82.8%	77.5%	84.2%	84.3%	80.2%	83.9%	77.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-12. Public information services</u>															
Yes	18.3%	15.5%	20.4%	19.8%	15.0%	25.0%	19.0%	26.0%	18.9%	18.9%	21.8%	11.8%	14.4%	16.1%	18.6%
No	81.7%	84.5%	79.6%	80.2%	85.0%	75.0%	81.0%	74.0%	81.1%	81.1%	78.2%	88.2%	85.6%	83.9%	81.4%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-13. Public library services</u>															
Yes	32.7%	32.0%	29.1%	33.7%	28.0%	26.0%	44.8%	35.0%	44.3%	43.2%	40.6%	39.2%	31.5%	47.3%	36.5%
No	67.3%	68.0%	70.9%	66.3%	72.0%	74.0%	55.2%	65.0%	55.7%	56.8%	59.4%	60.8%	68.5%	52.7%	63.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-14. Sewer services (e.g. sanitary sewer/wastewater)</u>															
Yes	46.2%	47.6%	38.8%	38.6%	32.0%	39.0%	42.9%	42.0%	58.2%	63.1%	50.5%	50.0%	53.2%	50.0%	46.9%
No	53.8%	52.4%	61.2%	61.4%	68.0%	61.0%	57.1%	58.0%	41.8%	36.9%	49.5%	50.0%	46.8%	50.0%	53.1%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-15. Storm drainage</u>															
Yes	27.9%	24.3%	23.3%	21.8%	22.0%	27.0%	28.6%	26.0%	41.8%	39.6%	31.7%	31.4%	36.9%	25.9%	29.4%
No	72.1%	75.7%	76.7%	78.2%	78.0%	73.0%	71.4%	74.0%	58.2%	60.4%	68.3%	68.6%	63.1%	74.1%	70.6%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)</u>															
Yes	47.1%	49.5%	41.7%	41.6%	34.0%	52.0%	39.0%	46.0%	54.9%	57.7%	50.5%	45.1%	50.5%	50.0%	47.3%
No	52.9%	50.5%	58.3%	58.4%	66.0%	48.0%	61.0%	54.0%	45.1%	42.3%	49.5%	54.9%	49.5%	50.0%	52.7%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-17. Dallas Love Field Airport</u>															
Yes	45.2%	51.5%	30.1%	30.7%	21.0%	40.0%	27.6%	28.0%	46.7%	54.1%	45.5%	37.3%	55.0%	56.3%	41.0%
No	54.8%	48.5%	69.9%	69.3%	79.0%	60.0%	72.4%	72.0%	53.3%	45.9%	54.5%	62.7%	45.0%	43.8%	59.0%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-18. Municipal court services</u>															
Yes	9.6%	7.8%	14.6%	5.9%	12.0%	9.0%	14.3%	18.0%	9.8%	11.7%	5.9%	5.9%	6.3%	8.9%	10.0%
No	90.4%	92.2%	85.4%	94.1%	88.0%	91.0%	85.7%	82.0%	90.2%	88.3%	94.1%	94.1%	93.7%	91.1%	90.0%



**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)</u>															
Yes	9.6%	11.7%	14.6%	15.8%	10.0%	7.0%	15.2%	20.0%	11.5%	9.9%	9.9%	7.8%	6.3%	6.3%	11.1%
No	90.4%	88.3%	85.4%	84.2%	90.0%	93.0%	84.8%	80.0%	88.5%	90.1%	90.1%	92.2%	93.7%	93.8%	88.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-20. 311/service request process (call to report problem)</u>															
Yes	43.3%	40.8%	46.6%	43.6%	35.0%	39.0%	47.6%	38.0%	37.7%	37.8%	31.7%	26.5%	36.9%	38.4%	38.8%
No	56.7%	59.2%	53.4%	56.4%	65.0%	61.0%	52.4%	62.0%	62.3%	62.2%	68.3%	73.5%	63.1%	61.6%	61.2%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-21. Animal services</u>															
Yes	22.1%	9.7%	25.2%	18.8%	19.0%	16.0%	23.8%	24.0%	13.9%	10.8%	4.0%	5.9%	11.7%	6.3%	15.0%
No	77.9%	90.3%	74.8%	81.2%	81.0%	84.0%	76.2%	76.0%	86.1%	89.2%	96.0%	94.1%	88.3%	93.8%	85.0%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-1. Ambulance/emergency medical services</u>															
Excellent	64.3%	37.5%	33.3%	33.3%	30.0%	81.8%	44.4%	50.0%	69.2%	31.6%	42.1%	46.7%	50.0%	50.0%	46.2%
Good	21.4%	12.5%	60.0%	50.0%	40.0%	18.2%	27.8%	33.3%	23.1%	68.4%	42.1%	53.3%	50.0%	25.0%	39.2%
Fair	7.1%	12.5%	0.0%	8.3%	30.0%	0.0%	27.8%	12.5%	7.7%	0.0%	10.5%	0.0%	0.0%	8.3%	9.9%
Poor	7.1%	37.5%	6.7%	8.3%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%	5.3%	0.0%	0.0%	16.7%	4.7%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-2. Art &amp; cultural programs/facilities</u>															
Excellent	46.8%	48.9%	42.4%	29.4%	29.6%	32.4%	43.6%	34.3%	34.3%	39.7%	37.5%	40.9%	41.9%	33.3%	38.5%
Good	40.4%	46.8%	45.5%	47.1%	48.1%	50.0%	48.7%	51.4%	51.4%	50.0%	52.1%	45.5%	48.4%	54.2%	48.9%
Fair	12.8%	4.3%	9.1%	23.5%	14.8%	11.8%	7.7%	14.3%	10.0%	8.6%	10.4%	13.6%	6.5%	12.5%	10.9%
Poor	0.0%	0.0%	3.0%	0.0%	7.4%	5.9%	0.0%	0.0%	4.3%	1.7%	0.0%	0.0%	3.2%	0.0%	1.7%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)</u></b>															
Excellent	3.3%	3.2%	12.5%	0.0%	8.7%	0.0%	9.8%	2.8%	5.9%	10.7%	5.9%	0.0%	17.4%	8.0%	6.6%
Good	40.0%	38.7%	17.5%	19.2%	39.1%	21.4%	41.5%	25.0%	35.3%	28.6%	35.3%	35.7%	39.1%	44.0%	32.3%
Fair	26.7%	22.6%	27.5%	53.8%	8.7%	32.1%	29.3%	47.2%	44.1%	32.1%	23.5%	42.9%	13.0%	20.0%	30.8%
Poor	30.0%	35.5%	42.5%	26.9%	43.5%	46.4%	19.5%	25.0%	14.7%	28.6%	35.3%	21.4%	30.4%	28.0%	30.3%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q7-4. Customer service provided by City employees</u></b>															
Excellent	21.6%	10.0%	10.9%	13.3%	13.9%	6.7%	34.2%	20.7%	23.8%	12.8%	25.0%	10.0%	20.0%	13.9%	17.3%
Good	43.2%	55.0%	45.7%	33.3%	50.0%	56.7%	28.9%	41.4%	42.9%	41.0%	45.8%	65.0%	33.3%	41.7%	43.5%
Fair	27.0%	10.0%	26.1%	43.3%	22.2%	16.7%	21.1%	31.0%	19.0%	33.3%	25.0%	10.0%	30.0%	30.6%	25.4%
Poor	8.1%	25.0%	17.4%	10.0%	13.9%	20.0%	15.8%	6.9%	14.3%	12.8%	4.2%	15.0%	16.7%	13.9%	13.8%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-5. Drinking water</u>															
Excellent	24.2%	16.7%	22.7%	14.9%	11.1%	22.4%	35.8%	10.9%	14.5%	27.4%	22.2%	28.6%	28.1%	28.4%	22.4%
Good	57.6%	51.4%	45.5%	46.8%	66.7%	40.8%	49.1%	52.2%	53.9%	57.5%	48.1%	44.6%	35.9%	53.7%	50.3%
Fair	13.6%	26.4%	15.9%	31.9%	13.9%	24.5%	5.7%	21.7%	25.0%	13.7%	24.1%	17.9%	35.9%	13.4%	20.4%
Poor	4.5%	5.6%	15.9%	6.4%	8.3%	12.2%	9.4%	15.2%	6.6%	1.4%	5.6%	8.9%	0.0%	4.5%	6.8%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-6. Fire services</u>															
Excellent	50.0%	33.3%	71.4%	33.3%	0.0%	33.3%	60.0%	36.4%	50.0%	40.0%	0.0%	100.0%	66.7%	100.0%	47.5%
Good	0.0%	33.3%	28.6%	50.0%	75.0%	66.7%	40.0%	54.5%	33.3%	60.0%	0.0%	0.0%	33.3%	0.0%	42.4%
Fair	0.0%	0.0%	0.0%	16.7%	25.0%	0.0%	0.0%	9.1%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	6.8%
Poor	50.0%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-7. Solid waste services (e.g., garbage &amp; recycling collection)</u>															
Excellent	19.0%	17.8%	19.0%	12.5%	25.4%	15.9%	30.8%	19.2%	28.3%	26.7%	15.1%	19.2%	20.0%	17.9%	20.7%
Good	39.3%	46.6%	46.8%	46.9%	49.2%	43.5%	40.0%	50.7%	44.4%	46.5%	49.3%	52.1%	42.4%	60.3%	46.9%
Fair	27.4%	24.7%	22.8%	26.6%	15.3%	26.1%	20.0%	23.3%	22.2%	23.3%	31.5%	17.8%	22.4%	17.9%	23.0%
Poor	14.3%	11.0%	11.4%	14.1%	10.2%	14.5%	9.2%	6.8%	5.1%	3.5%	4.1%	11.0%	15.3%	3.8%	9.4%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-8. Land use, planning, &amp; zoning</u>															
Excellent	7.1%	14.3%	7.7%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	5.1%
Good	21.4%	28.6%	15.4%	25.0%	28.6%	23.1%	20.0%	9.1%	9.1%	55.6%	50.0%	0.0%	16.7%	28.6%	23.9%
Fair	57.1%	28.6%	23.1%	75.0%	42.9%	15.4%	20.0%	27.3%	18.2%	22.2%	30.0%	0.0%	16.7%	42.9%	29.7%
Poor	14.3%	28.6%	53.8%	0.0%	28.6%	61.5%	40.0%	63.6%	72.7%	22.2%	20.0%	100.0%	50.0%	28.6%	41.3%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q7-9. Maintenance of infrastructure (e.g., City streets &amp; sidewalks)</u></b>															
Excellent	10.5%	3.2%	8.6%	0.0%	4.0%	0.0%	11.1%	5.6%	0.0%	2.6%	3.1%	4.8%	2.9%	2.3%	4.0%
Good	10.5%	9.7%	2.9%	10.0%	12.0%	5.6%	14.8%	19.4%	21.7%	13.2%	25.0%	28.6%	5.7%	13.6%	13.5%
Fair	31.6%	29.0%	40.0%	33.3%	44.0%	41.7%	18.5%	33.3%	39.1%	63.2%	37.5%	42.9%	31.4%	34.1%	37.3%
Poor	47.4%	58.1%	48.6%	56.7%	40.0%	52.8%	55.6%	41.7%	39.1%	21.1%	34.4%	23.8%	60.0%	50.0%	45.1%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q7-10. Park &amp; recreation system</u></b>															
Excellent	13.7%	26.0%	34.3%	8.6%	18.8%	15.9%	26.8%	11.1%	22.4%	14.3%	9.1%	20.5%	10.0%	20.3%	18.1%
Good	47.1%	54.0%	42.9%	54.3%	62.5%	47.7%	58.5%	61.1%	61.8%	67.9%	61.4%	51.3%	68.0%	54.7%	57.1%
Fair	27.5%	14.0%	20.0%	34.3%	18.8%	29.5%	9.8%	22.2%	11.8%	16.1%	27.3%	25.6%	16.0%	20.3%	20.2%
Poor	11.8%	6.0%	2.9%	2.9%	0.0%	6.8%	4.9%	5.6%	3.9%	1.8%	2.3%	2.6%	6.0%	4.7%	4.6%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-11. Police services</u>															
Excellent	13.8%	6.7%	8.3%	12.1%	14.3%	15.0%	8.3%	6.7%	14.3%	8.3%	12.5%	50.0%	4.8%	16.7%	12.5%
Good	20.7%	23.3%	8.3%	24.2%	14.3%	25.0%	20.8%	26.7%	33.3%	37.5%	50.0%	18.8%	23.8%	22.2%	24.5%
Fair	37.9%	26.7%	45.8%	24.2%	28.6%	20.0%	20.8%	36.7%	28.6%	33.3%	37.5%	12.5%	33.3%	27.8%	30.0%
Poor	27.6%	43.3%	37.5%	39.4%	42.9%	40.0%	50.0%	30.0%	23.8%	20.8%	0.0%	18.8%	38.1%	33.3%	33.0%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-12. Public information services</u>															
Excellent	15.8%	6.3%	23.8%	5.0%	21.4%	4.3%	15.8%	12.5%	17.4%	10.0%	13.6%	18.2%	6.7%	16.7%	13.2%
Good	52.6%	62.5%	19.0%	60.0%	50.0%	52.2%	47.4%	54.2%	34.8%	55.0%	50.0%	45.5%	53.3%	44.4%	48.3%
Fair	15.8%	18.8%	28.6%	30.0%	28.6%	26.1%	21.1%	25.0%	34.8%	35.0%	27.3%	27.3%	40.0%	16.7%	26.8%
Poor	15.8%	12.5%	28.6%	5.0%	0.0%	17.4%	15.8%	8.3%	13.0%	0.0%	9.1%	9.1%	0.0%	22.2%	11.7%



**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-13. Public library services</u>															
Excellent	44.1%	48.5%	40.0%	23.5%	38.5%	36.0%	51.1%	42.9%	50.0%	60.9%	41.5%	32.5%	47.1%	37.7%	43.2%
Good	47.1%	42.4%	43.3%	64.7%	46.2%	48.0%	44.4%	48.6%	40.7%	37.0%	53.7%	60.0%	38.2%	43.4%	46.6%
Fair	5.9%	6.1%	10.0%	11.8%	7.7%	16.0%	4.4%	5.7%	7.4%	2.2%	4.9%	7.5%	11.8%	17.0%	8.3%
Poor	2.9%	3.0%	6.7%	0.0%	7.7%	0.0%	0.0%	2.9%	1.9%	0.0%	0.0%	0.0%	2.9%	1.9%	1.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-14. Sewer services (e.g. sanitary sewer/wastewater)</u>															
Excellent	27.7%	27.1%	21.1%	11.8%	28.6%	18.4%	38.1%	15.4%	20.6%	23.9%	25.0%	27.7%	34.5%	21.2%	24.6%
Good	53.2%	62.5%	44.7%	44.1%	42.9%	50.0%	45.2%	51.3%	55.9%	64.2%	54.2%	66.0%	46.6%	55.8%	53.7%
Fair	14.9%	6.3%	21.1%	38.2%	25.0%	21.1%	14.3%	20.5%	16.2%	10.4%	20.8%	4.3%	15.5%	21.2%	16.8%
Poor	4.3%	4.2%	13.2%	5.9%	3.6%	10.5%	2.4%	12.8%	7.4%	1.5%	0.0%	2.1%	3.4%	1.9%	4.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-15. Storm drainage</u>															
Excellent	20.7%	20.0%	13.6%	4.8%	23.8%	11.5%	32.1%	12.5%	12.5%	14.3%	10.0%	27.6%	23.1%	10.3%	16.9%
Good	44.8%	20.0%	45.5%	23.8%	28.6%	30.8%	28.6%	33.3%	35.4%	57.1%	60.0%	69.0%	48.7%	37.9%	41.6%
Fair	20.7%	40.0%	31.8%	42.9%	28.6%	23.1%	10.7%	45.8%	43.8%	26.2%	16.7%	3.4%	15.4%	34.5%	27.1%
Poor	13.8%	20.0%	9.1%	28.6%	19.0%	34.6%	28.6%	8.3%	8.3%	2.4%	13.3%	0.0%	12.8%	17.2%	14.3%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)</u>															
Excellent	10.2%	2.0%	9.5%	0.0%	0.0%	3.9%	2.5%	11.1%	1.5%	7.9%	10.2%	2.2%	7.3%	0.0%	5.0%
Good	24.5%	38.8%	47.6%	26.8%	24.2%	27.5%	32.5%	33.3%	29.9%	34.9%	28.6%	42.2%	29.1%	23.2%	31.5%
Fair	34.7%	38.8%	28.6%	46.3%	51.5%	41.2%	50.0%	35.6%	35.8%	39.7%	36.7%	37.8%	36.4%	55.4%	40.3%
Poor	30.6%	20.4%	14.3%	26.8%	24.2%	27.5%	15.0%	20.0%	32.8%	17.5%	24.5%	17.8%	27.3%	21.4%	23.2%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-17. Dallas Love Field Airport</u>															
Excellent	45.7%	49.0%	45.2%	25.8%	57.1%	40.0%	44.4%	37.0%	45.5%	46.6%	32.6%	64.9%	53.3%	58.7%	46.9%
Good	41.3%	47.1%	48.4%	64.5%	33.3%	47.5%	44.4%	51.9%	49.1%	48.3%	62.8%	32.4%	43.3%	39.7%	46.6%
Fair	8.7%	2.0%	3.2%	6.5%	9.5%	7.5%	11.1%	11.1%	5.5%	5.2%	4.7%	2.7%	3.3%	1.6%	5.3%
Poor	4.3%	2.0%	3.2%	3.2%	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-18. Municipal court services</u>															
Excellent	11.1%	12.5%	6.7%	0.0%	9.1%	0.0%	15.4%	11.8%	25.0%	16.7%	0.0%	40.0%	16.7%	40.0%	14.5%
Good	44.4%	62.5%	26.7%	83.3%	27.3%	55.6%	23.1%	47.1%	25.0%	33.3%	20.0%	40.0%	83.3%	60.0%	42.0%
Fair	11.1%	12.5%	46.7%	16.7%	36.4%	33.3%	53.8%	23.5%	25.0%	50.0%	20.0%	0.0%	0.0%	0.0%	27.5%
Poor	33.3%	12.5%	20.0%	0.0%	27.3%	11.1%	7.7%	17.6%	25.0%	0.0%	60.0%	20.0%	0.0%	0.0%	15.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)</u></b>															
Excellent	20.0%	8.3%	6.7%	0.0%	0.0%	16.7%	0.0%	5.0%	0.0%	18.2%	0.0%	0.0%	0.0%	0.0%	5.2%
Good	40.0%	33.3%	46.7%	53.3%	33.3%	66.7%	21.4%	30.0%	53.8%	18.2%	33.3%	37.5%	28.6%	42.9%	37.9%
Fair	30.0%	58.3%	26.7%	20.0%	22.2%	0.0%	21.4%	35.0%	23.1%	45.5%	33.3%	37.5%	28.6%	42.9%	30.7%
Poor	10.0%	0.0%	20.0%	26.7%	44.4%	16.7%	57.1%	30.0%	23.1%	18.2%	33.3%	25.0%	42.9%	14.3%	26.1%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q7-20. 311/service request process (call to report problem)</u></b>															
Excellent	13.3%	28.6%	12.5%	11.4%	2.9%	13.5%	28.6%	16.2%	18.2%	14.6%	13.3%	0.0%	30.0%	19.5%	16.7%
Good	37.8%	35.7%	27.1%	43.2%	48.6%	32.4%	38.8%	24.3%	47.7%	31.7%	33.3%	68.0%	27.5%	39.0%	37.5%
Fair	20.0%	21.4%	39.6%	22.7%	22.9%	35.1%	18.4%	32.4%	27.3%	41.5%	26.7%	12.0%	20.0%	19.5%	26.0%
Poor	28.9%	14.3%	20.8%	22.7%	25.7%	18.9%	14.3%	27.0%	6.8%	12.2%	26.7%	20.0%	22.5%	22.0%	19.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q7-21. Animal services</u>															
Excellent	17.4%	30.0%	8.3%	15.8%	5.3%	6.7%	20.0%	4.3%	17.6%	27.3%	0.0%	16.7%	38.5%	28.6%	15.8%
Good	43.5%	30.0%	25.0%	36.8%	42.1%	20.0%	28.0%	21.7%	41.2%	27.3%	33.3%	33.3%	46.2%	28.6%	32.6%
Fair	21.7%	10.0%	12.5%	26.3%	31.6%	40.0%	16.0%	34.8%	29.4%	45.5%	66.7%	33.3%	7.7%	28.6%	25.6%
Poor	17.4%	30.0%	54.2%	21.1%	21.1%	33.3%	36.0%	39.1%	11.8%	0.0%	0.0%	16.7%	7.7%	14.3%	26.0%

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q8. Sum of top 4 choices</u>															
Ambulance/emergency medical services	15.4%	13.6%	22.3%	10.9%	17.0%	22.0%	20.0%	15.0%	18.9%	20.7%	26.7%	29.4%	18.0%	17.9%	19.1%
Art & cultural programs/facilities	7.7%	7.8%	8.7%	5.9%	10.0%	13.0%	9.5%	6.0%	5.7%	8.1%	6.9%	10.8%	8.1%	17.9%	9.0%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	25.0%	24.3%	41.7%	39.6%	30.0%	32.0%	30.5%	36.0%	13.9%	25.2%	19.8%	22.5%	26.1%	24.1%	27.7%
Customer service provided by City employees	16.3%	11.7%	18.4%	16.8%	13.0%	18.0%	14.3%	15.0%	11.5%	10.8%	10.9%	10.8%	17.1%	10.7%	13.9%
Drinking water	13.5%	20.4%	17.5%	18.8%	24.0%	22.0%	18.1%	20.0%	19.7%	20.7%	21.8%	21.6%	23.4%	22.3%	20.3%
Fire services	9.6%	7.8%	12.6%	8.9%	12.0%	14.0%	9.5%	7.0%	13.9%	17.1%	21.8%	19.6%	12.6%	13.4%	12.9%
Solid waste services (e.g., garbage & recycling collection)	15.4%	16.5%	22.3%	18.8%	15.0%	20.0%	16.2%	17.0%	11.5%	14.4%	20.8%	20.6%	23.4%	20.5%	18.0%
Land use, planning, & zoning	18.3%	22.3%	15.5%	10.9%	14.0%	16.0%	19.0%	15.0%	19.7%	15.3%	15.8%	18.6%	22.5%	26.8%	18.0%
Maintenance of infrastructure (e.g., City streets & sidewalks)	63.5%	61.2%	49.5%	60.4%	45.0%	60.0%	56.2%	48.0%	57.4%	61.3%	64.4%	61.8%	70.3%	67.9%	59.2%

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4) (cont.)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b>Q8. Sum of top 4 choices (cont.)</b>															
Park & recreation system	24.0%	27.2%	10.7%	11.9%	12.0%	15.0%	10.5%	13.0%	23.0%	17.1%	10.9%	13.7%	9.9%	19.6%	15.7%
Police services	51.0%	55.3%	48.5%	50.5%	46.0%	42.0%	48.6%	47.0%	47.5%	62.2%	53.5%	48.0%	57.7%	42.9%	50.1%
Public information services	4.8%	5.8%	4.9%	4.0%	5.0%	6.0%	4.8%	5.0%	5.7%	3.6%	3.0%	3.9%	2.7%	5.4%	4.6%
Public library services	7.7%	3.9%	3.9%	5.0%	4.0%	7.0%	4.8%	5.0%	11.5%	9.9%	7.9%	5.9%	7.2%	8.0%	6.6%
Sewer services (e.g. sanitary sewer/wastewater)	1.9%	5.8%	2.9%	4.0%	6.0%	7.0%	4.8%	5.0%	1.6%	5.4%	2.0%	5.9%	3.6%	2.7%	4.1%
Storm drainage	2.9%	8.7%	3.9%	10.9%	6.0%	4.0%	8.6%	7.0%	8.2%	2.7%	7.9%	3.9%	7.2%	6.3%	6.3%
Traffic management (traffic signals, traffic flow, signs, parking)	28.8%	34.0%	22.3%	20.8%	21.0%	24.0%	26.7%	19.0%	41.0%	31.5%	33.7%	27.5%	28.8%	31.3%	28.1%
Dallas Love Field Airport	3.8%	1.9%	1.0%	2.0%	0.0%	4.0%	1.0%	0.0%	1.6%	1.8%	2.0%	1.0%	5.4%	5.4%	2.2%
Municipal court services	0.0%	1.0%	2.9%	2.0%	3.0%	0.0%	1.9%	1.0%	1.6%	3.6%	0.0%	1.0%	2.7%	0.0%	1.5%

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4) (cont.)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q8. Sum of top 4 choices (cont.)</u>															
Social services (community centers, child care programs, homeless programs, senior programs)	37.5%	35.9%	26.2%	35.6%	34.0%	24.0%	40.0%	33.0%	29.5%	27.9%	35.6%	25.5%	21.6%	26.8%	30.8%
311/service request process (call to report problem)	11.5%	6.8%	12.6%	13.9%	9.0%	10.0%	12.4%	13.0%	4.9%	9.0%	10.9%	5.9%	12.6%	9.8%	10.1%
Animal services	8.7%	6.8%	21.4%	15.8%	8.0%	13.0%	13.3%	15.0%	8.2%	3.6%	3.0%	4.9%	4.5%	3.6%	9.2%
None chosen	3.8%	1.9%	3.9%	5.0%	10.0%	3.0%	3.8%	13.0%	8.2%	4.5%	3.0%	6.9%	0.0%	2.7%	4.9%



**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9-1. Crime prevention</u>															
Excellent	2.0%	1.1%	2.1%	0.0%	1.1%	3.2%	1.0%	2.1%	1.8%	0.0%	2.1%	4.3%	1.9%	0.0%	1.6%
Good	14.3%	22.6%	19.8%	20.0%	22.0%	21.1%	22.2%	19.6%	24.6%	19.8%	22.9%	26.6%	19.6%	22.1%	21.2%
Fair	48.0%	35.5%	40.6%	33.7%	34.1%	36.8%	33.3%	41.2%	43.0%	50.0%	45.8%	44.7%	39.3%	39.4%	40.5%
Poor	35.7%	40.9%	37.5%	46.3%	42.9%	38.9%	43.4%	37.1%	30.7%	30.2%	29.2%	24.5%	39.3%	38.5%	36.7%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9-2. Traffic enforcement</u>															
Excellent	4.9%	1.1%	4.3%	1.1%	1.1%	5.2%	1.0%	4.3%	1.7%	0.9%	0.0%	6.7%	1.9%	1.8%	2.5%
Good	21.6%	24.7%	22.3%	18.5%	30.1%	26.8%	22.4%	17.2%	24.3%	29.9%	31.2%	33.3%	25.9%	25.7%	25.3%
Fair	32.4%	39.8%	34.0%	46.7%	45.2%	30.9%	44.9%	48.4%	33.9%	41.1%	44.1%	37.8%	33.3%	28.4%	38.4%
Poor	41.2%	34.4%	39.4%	33.7%	23.7%	37.1%	31.6%	30.1%	40.0%	28.0%	24.7%	22.2%	38.9%	44.0%	33.8%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q9-3. Efforts by police to fight crime in your neighborhood</u></b>															
Excellent	9.4%	4.3%	4.1%	1.0%	5.4%	9.9%	3.1%	7.9%	5.8%	5.2%	3.4%	17.2%	5.7%	6.1%	6.2%
Good	22.9%	25.5%	21.6%	19.8%	26.9%	25.3%	18.6%	18.0%	35.6%	32.0%	42.0%	35.6%	32.1%	30.6%	27.6%
Fair	28.1%	39.4%	34.0%	41.7%	31.2%	33.0%	32.0%	33.7%	30.8%	37.1%	31.8%	27.6%	34.9%	34.7%	33.6%
Poor	39.6%	30.9%	40.2%	37.5%	36.6%	31.9%	46.4%	40.4%	27.9%	25.8%	22.7%	19.5%	27.4%	28.6%	32.6%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q9-4. Efforts by police to effectively deal with problems in your neighborhood</u></b>															
Excellent	6.5%	6.6%	2.2%	0.0%	4.3%	6.9%	4.3%	8.1%	3.9%	6.5%	3.8%	15.0%	7.9%	7.4%	5.9%
Good	18.3%	22.0%	22.6%	17.4%	24.7%	24.1%	18.1%	18.6%	36.3%	31.2%	38.0%	35.0%	33.7%	30.5%	26.4%
Fair	33.3%	34.1%	39.8%	37.0%	28.0%	36.8%	33.0%	38.4%	36.3%	35.5%	35.4%	30.0%	31.7%	33.7%	34.5%
Poor	41.9%	37.4%	35.5%	45.7%	43.0%	32.2%	44.7%	34.9%	23.5%	26.9%	22.8%	20.0%	26.7%	28.4%	33.2%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9-5. Response time of police to emergency calls</u>															
Excellent	3.9%	1.3%	4.8%	5.0%	5.1%	2.7%	1.4%	8.8%	3.7%	5.2%	8.2%	14.5%	2.4%	4.5%	4.9%
Good	19.7%	20.5%	15.7%	10.0%	26.6%	17.6%	15.3%	15.0%	22.0%	23.4%	18.0%	21.0%	20.7%	24.2%	19.2%
Fair	28.9%	35.9%	26.5%	32.5%	26.6%	29.7%	27.8%	23.8%	31.7%	23.4%	29.5%	29.0%	25.6%	24.2%	28.2%
Poor	47.4%	42.3%	53.0%	52.5%	41.8%	50.0%	55.6%	52.5%	42.7%	48.1%	44.3%	35.5%	51.2%	47.0%	47.6%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9-6. Response time of fire to structure fires</u>															
Excellent	30.8%	21.7%	28.8%	28.3%	35.7%	32.7%	33.3%	35.1%	34.5%	27.3%	19.4%	25.0%	32.1%	36.6%	30.3%
Good	50.0%	60.0%	45.5%	49.1%	44.6%	48.1%	45.1%	43.9%	48.3%	52.7%	55.6%	43.2%	57.1%	43.9%	49.1%
Fair	17.3%	13.3%	21.2%	18.9%	16.1%	17.3%	19.6%	21.1%	17.2%	12.7%	22.2%	25.0%	10.7%	19.5%	17.8%
Poor	1.9%	5.0%	4.5%	3.8%	3.6%	1.9%	2.0%	0.0%	0.0%	7.3%	2.8%	6.8%	0.0%	0.0%	2.8%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9-7. Response time of fire to medical emergencies</u>															
Excellent	27.1%	21.3%	27.7%	25.0%	36.9%	31.7%	32.8%	29.7%	41.1%	29.5%	23.5%	28.6%	34.4%	35.3%	30.4%
Good	50.8%	55.7%	49.2%	50.0%	38.5%	46.0%	41.0%	46.9%	33.9%	54.1%	56.9%	41.1%	51.6%	41.2%	46.9%
Fair	20.3%	19.7%	20.0%	19.6%	18.5%	19.0%	21.3%	21.9%	23.2%	9.8%	17.6%	23.2%	9.4%	17.6%	18.6%
Poor	1.7%	3.3%	3.1%	5.4%	6.2%	3.2%	4.9%	1.6%	1.8%	6.6%	2.0%	7.1%	4.7%	5.9%	4.1%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9-8. Fire prevention &amp; education</u>															
Excellent	13.6%	8.2%	9.7%	10.2%	12.7%	16.1%	21.8%	14.8%	9.0%	6.4%	2.5%	4.8%	6.3%	4.2%	10.3%
Good	43.2%	42.9%	33.9%	40.8%	25.5%	35.7%	38.2%	31.5%	49.3%	31.9%	60.0%	50.0%	50.0%	45.8%	40.8%
Fair	31.8%	32.7%	38.7%	34.7%	36.4%	32.1%	29.1%	29.6%	29.9%	38.3%	25.0%	21.4%	25.0%	29.2%	31.3%
Poor	11.4%	16.3%	17.7%	14.3%	25.5%	16.1%	10.9%	24.1%	11.9%	23.4%	12.5%	23.8%	18.8%	20.8%	17.6%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)</u>															
Excellent	2.3%	0.0%	5.5%	0.0%	2.3%	13.2%	8.7%	8.9%	12.5%	0.0%	0.0%	0.0%	6.3%	8.3%	5.0%
Good	23.3%	31.3%	21.8%	20.8%	20.5%	21.1%	15.2%	20.0%	21.9%	38.2%	43.5%	33.3%	31.3%	12.5%	24.3%
Fair	34.9%	37.5%	30.9%	45.8%	34.1%	26.3%	43.5%	44.4%	50.0%	41.2%	26.1%	33.3%	31.3%	54.2%	38.0%
Poor	39.5%	31.3%	41.8%	33.3%	43.2%	39.5%	32.6%	26.7%	15.6%	20.6%	30.4%	33.3%	31.3%	25.0%	32.7%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q9-10. Mental health programs</u>															
Excellent	1.6%	0.0%	3.0%	1.3%	1.7%	3.5%	0.0%	3.0%	0.0%	0.0%	0.0%	0.0%	1.7%	0.0%	1.2%
Good	8.1%	7.8%	4.5%	13.2%	6.9%	8.8%	10.4%	9.1%	6.0%	1.6%	8.0%	5.7%	10.0%	3.2%	7.4%
Fair	22.6%	27.5%	22.4%	19.7%	22.4%	12.3%	20.9%	30.3%	26.9%	32.8%	22.0%	22.6%	21.7%	19.0%	23.1%
Poor	67.7%	64.7%	70.1%	65.8%	69.0%	75.4%	68.7%	57.6%	67.2%	65.6%	70.0%	71.7%	66.7%	77.8%	68.3%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	

**Q9-11. Quality of disaster response programs (Community Emergency Response Team)**

Excellent	9.3%	3.3%	4.1%	0.0%	5.6%	11.3%	6.1%	5.9%	2.5%	5.3%	15.8%	10.8%	16.0%	5.3%	7.4%
Good	46.5%	53.3%	26.5%	30.4%	30.6%	24.5%	28.6%	21.6%	50.0%	44.7%	34.2%	29.7%	30.0%	36.8%	33.8%
Fair	27.9%	33.3%	40.8%	37.0%	38.9%	37.7%	40.8%	51.0%	32.5%	34.2%	44.7%	40.5%	42.0%	44.7%	39.3%
Poor	16.3%	10.0%	28.6%	32.6%	25.0%	26.4%	24.5%	21.6%	15.0%	15.8%	5.3%	18.9%	12.0%	13.2%	19.6%

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q10. Sum of top 2 choices</u>															
Crime prevention	45.2%	52.4%	50.5%	44.6%	44.0%	53.0%	46.7%	53.0%	36.1%	58.6%	56.4%	60.8%	64.0%	48.2%	50.8%
Traffic enforcement	22.1%	17.5%	6.8%	15.8%	9.0%	15.0%	8.6%	14.0%	16.4%	17.1%	7.9%	9.8%	12.6%	17.9%	13.7%
Efforts by police to fight crime in your neighborhood	15.4%	22.3%	35.0%	23.8%	30.0%	15.0%	27.6%	23.0%	22.1%	17.1%	19.8%	16.7%	28.8%	20.5%	22.6%
Efforts by police to effectively deal with problems in your neighborhood	18.3%	18.4%	18.4%	17.8%	22.0%	17.0%	21.9%	16.0%	16.4%	16.2%	13.9%	12.7%	12.6%	10.7%	16.5%
Response time of police to emergency calls	27.9%	20.4%	29.1%	30.7%	24.0%	36.0%	34.3%	28.0%	30.3%	32.4%	34.7%	29.4%	39.6%	35.7%	31.0%
Response time of fire to structure fires	1.0%	2.9%	1.9%	4.0%	2.0%	0.0%	1.9%	1.0%	4.1%	3.6%	5.0%	2.9%	2.7%	2.7%	2.6%
Response time of fire to medical emergencies	2.9%	2.9%	1.0%	3.0%	5.0%	5.0%	3.8%	2.0%	6.6%	4.5%	5.9%	3.9%	4.5%	5.4%	4.1%
Fire prevention & education	1.0%	1.0%	1.0%	2.0%	2.0%	0.0%	1.0%	2.0%	1.6%	0.9%	1.0%	0.0%	0.9%	0.0%	1.0%
Prevention programs for youth (PALS, after-school programming, etc.)	14.4%	11.7%	13.6%	11.9%	14.0%	19.0%	13.3%	9.0%	14.8%	7.2%	10.9%	9.8%	6.3%	13.4%	12.1%

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2) (cont.)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q10. Sum of top 2 choices (cont.)</u>															
Mental health programs	39.4%	38.8%	28.2%	32.7%	30.0%	31.0%	27.6%	26.0%	39.3%	31.5%	31.7%	39.2%	22.5%	33.9%	32.3%
Quality of disaster response programs (Community Emergency Response Team)	2.9%	5.8%	5.8%	4.0%	4.0%	4.0%	4.8%	3.0%	2.5%	2.7%	4.0%	7.8%	0.0%	3.6%	3.9%
None chosen	3.8%	2.9%	3.9%	4.0%	7.0%	0.0%	3.8%	11.0%	4.9%	3.6%	4.0%	2.9%	1.8%	3.6%	4.1%



**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-1. City parks</u>															
Excellent	9.2%	21.3%	9.9%	9.2%	13.3%	12.4%	17.0%	11.1%	21.1%	15.2%	3.2%	12.2%	11.5%	12.0%	12.9%
Good	53.1%	51.1%	52.7%	50.6%	48.9%	50.6%	58.5%	44.4%	59.6%	65.7%	61.3%	51.1%	60.6%	61.1%	55.3%
Fair	35.7%	23.4%	25.3%	35.6%	33.3%	32.6%	17.0%	36.7%	16.7%	19.0%	28.0%	33.3%	24.0%	21.3%	26.9%
Poor	2.0%	4.3%	12.1%	4.6%	4.4%	4.5%	7.4%	7.8%	2.6%	0.0%	7.5%	3.3%	3.8%	5.6%	4.9%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-2. Recreation programs or classes</u>															
Excellent	8.8%	5.4%	11.4%	10.8%	8.2%	9.1%	16.9%	13.8%	9.5%	5.8%	5.8%	5.2%	9.3%	7.4%	9.2%
Good	42.6%	41.1%	35.7%	41.5%	34.4%	32.7%	40.0%	32.3%	52.7%	58.0%	44.2%	50.0%	48.1%	57.4%	43.6%
Fair	44.1%	44.6%	31.4%	40.0%	42.6%	43.6%	26.2%	33.8%	33.8%	29.0%	34.6%	34.5%	27.8%	25.9%	35.1%
Poor	4.4%	8.9%	21.4%	7.7%	14.8%	14.5%	16.9%	20.0%	4.1%	7.2%	15.4%	10.3%	14.8%	9.3%	12.0%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-3. Range/variety of recreation programs &amp; classes</u>															
Excellent	9.2%	8.5%	7.7%	8.2%	3.3%	6.9%	15.9%	9.5%	12.3%	2.9%	8.9%	0.0%	7.5%	9.6%	8.0%
Good	41.5%	40.4%	33.8%	37.7%	36.7%	29.3%	36.5%	30.2%	52.3%	53.6%	35.6%	54.0%	43.4%	50.0%	41.1%
Fair	41.5%	38.3%	32.3%	42.6%	38.3%	39.7%	27.0%	39.7%	24.6%	34.8%	40.0%	30.0%	26.4%	30.8%	34.7%
Poor	7.7%	12.8%	26.2%	11.5%	21.7%	24.1%	20.6%	20.6%	10.8%	8.7%	15.6%	16.0%	22.6%	9.6%	16.3%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-4. Recreation centers/facilities</u>															
Excellent	9.9%	10.9%	11.8%	7.0%	2.9%	5.5%	11.8%	11.3%	14.6%	5.0%	5.9%	6.8%	10.1%	5.8%	8.6%
Good	51.9%	48.4%	36.8%	43.7%	44.3%	34.2%	51.3%	28.2%	53.9%	61.3%	54.4%	45.2%	52.2%	49.3%	47.0%
Fair	29.6%	32.8%	35.5%	36.6%	38.6%	41.1%	26.3%	43.7%	27.0%	28.8%	29.4%	34.2%	27.5%	37.7%	33.3%
Poor	8.6%	7.8%	15.8%	12.7%	14.3%	19.2%	10.5%	16.9%	4.5%	5.0%	10.3%	13.7%	10.1%	7.2%	11.1%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-5. Accessibility of parks</u>															
Excellent	13.3%	13.8%	16.9%	11.0%	7.9%	16.9%	21.1%	15.7%	26.8%	16.0%	8.9%	13.3%	18.0%	15.8%	15.6%
Good	58.2%	52.1%	46.1%	50.5%	55.1%	46.1%	54.4%	41.6%	54.5%	56.0%	61.1%	54.4%	56.0%	60.4%	53.5%
Fair	20.4%	29.8%	27.0%	28.6%	31.5%	28.1%	20.0%	36.0%	13.4%	26.0%	22.2%	25.6%	20.0%	21.8%	24.7%
Poor	8.2%	4.3%	10.1%	9.9%	5.6%	9.0%	4.4%	6.7%	5.4%	2.0%	7.8%	6.7%	6.0%	2.0%	6.2%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-6. Accessibility of recreation centers/facilities</u>															
Excellent	13.6%	10.3%	13.0%	10.4%	6.4%	13.4%	17.1%	14.1%	20.0%	9.2%	8.1%	13.5%	14.3%	6.9%	12.3%
Good	48.1%	51.5%	45.5%	41.6%	47.4%	40.3%	51.3%	33.3%	56.7%	59.8%	52.7%	51.4%	50.6%	52.8%	49.0%
Fair	32.1%	32.4%	27.3%	37.7%	35.9%	35.8%	22.4%	47.4%	17.8%	25.3%	29.7%	25.7%	26.0%	33.3%	30.4%
Poor	6.2%	5.9%	14.3%	10.4%	10.3%	10.4%	9.2%	5.1%	5.6%	5.7%	9.5%	9.5%	9.1%	6.9%	8.4%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-7. Appearance/maintenance of parks</u>															
Excellent	8.1%	14.4%	14.3%	8.9%	7.8%	15.9%	13.7%	14.3%	21.9%	14.7%	6.8%	10.9%	9.5%	12.0%	12.5%
Good	55.6%	47.4%	51.6%	41.1%	52.2%	45.5%	56.8%	36.3%	55.3%	59.8%	53.4%	51.1%	55.2%	53.7%	51.3%
Fair	32.3%	28.9%	23.1%	44.4%	34.4%	27.3%	25.3%	37.4%	21.1%	19.6%	33.0%	27.2%	31.4%	25.0%	29.0%
Poor	4.0%	9.3%	11.0%	5.6%	5.6%	11.4%	4.2%	12.1%	1.8%	5.9%	6.8%	10.9%	3.8%	9.3%	7.1%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-8. Appearance/maintenance of recreation centers/facilities</u>															
Excellent	9.0%	15.5%	11.3%	9.2%	6.9%	12.0%	15.8%	17.1%	15.7%	11.1%	7.2%	8.1%	13.5%	4.0%	11.3%
Good	50.0%	57.7%	40.0%	44.7%	51.4%	37.3%	53.9%	36.8%	60.7%	56.8%	52.2%	58.1%	48.6%	64.0%	50.9%
Fair	35.9%	22.5%	36.3%	36.8%	33.3%	40.0%	22.4%	31.6%	19.1%	28.4%	36.2%	23.0%	31.1%	24.0%	29.9%
Poor	5.1%	4.2%	12.5%	9.2%	8.3%	10.7%	7.9%	14.5%	4.5%	3.7%	4.3%	10.8%	6.8%	8.0%	7.9%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)</u></b>															
Excellent	10.3%	14.3%	12.0%	10.0%	6.7%	14.7%	11.8%	13.3%	12.2%	11.1%	6.8%	14.3%	12.3%	3.7%	10.9%
Good	51.3%	45.7%	37.3%	37.1%	54.7%	34.7%	55.9%	37.3%	56.7%	51.9%	45.2%	48.6%	47.9%	59.8%	47.7%
Fair	32.1%	38.6%	34.7%	40.0%	26.7%	37.3%	26.5%	33.3%	25.6%	32.1%	34.2%	30.0%	28.8%	30.5%	32.0%
Poor	6.4%	1.4%	16.0%	12.9%	12.0%	13.3%	5.9%	16.0%	5.6%	4.9%	13.7%	7.1%	11.0%	6.1%	9.4%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q11-10. Walking trails in City</u></b>															
Excellent	13.2%	15.7%	12.3%	9.1%	7.8%	8.6%	15.2%	9.8%	18.8%	13.4%	14.1%	6.2%	17.9%	19.0%	13.3%
Good	45.1%	51.7%	37.0%	41.6%	48.1%	40.7%	49.4%	40.2%	50.0%	54.6%	47.4%	48.1%	49.5%	50.5%	47.0%
Fair	29.7%	25.8%	33.3%	32.5%	31.2%	34.6%	26.6%	29.3%	21.4%	20.6%	24.4%	24.7%	24.2%	21.0%	26.7%
Poor	12.1%	6.7%	17.3%	16.9%	13.0%	16.0%	8.9%	20.7%	9.8%	11.3%	14.1%	21.0%	8.4%	9.5%	13.0%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-11. Outdoor swimming facilities</u>															
Excellent	6.5%	4.0%	4.8%	6.8%	2.0%	0.0%	8.9%	3.3%	13.9%	7.7%	7.7%	4.7%	18.9%	10.2%	7.0%
Good	40.3%	36.0%	19.4%	20.3%	34.7%	28.8%	37.5%	27.9%	41.7%	34.6%	41.0%	44.2%	32.4%	32.7%	33.4%
Fair	27.4%	42.0%	27.4%	30.5%	34.7%	30.8%	39.3%	29.5%	26.4%	32.7%	30.8%	34.9%	27.0%	26.5%	31.2%
Poor	25.8%	18.0%	48.4%	42.4%	28.6%	40.4%	14.3%	39.3%	18.1%	25.0%	20.5%	16.3%	21.6%	30.6%	28.4%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-12. Ease of registering for City recreation programs/events</u>															
Excellent	7.5%	9.3%	8.5%	7.1%	3.8%	3.6%	12.2%	11.9%	16.4%	7.1%	6.1%	7.0%	19.5%	4.8%	8.9%
Good	43.4%	34.9%	37.3%	41.1%	34.6%	30.9%	51.0%	23.7%	40.0%	42.9%	45.5%	44.2%	26.8%	52.4%	38.7%
Fair	30.2%	41.9%	28.8%	30.4%	40.4%	36.4%	20.4%	44.1%	29.1%	33.3%	30.3%	32.6%	34.1%	26.2%	32.8%
Poor	18.9%	14.0%	25.4%	21.4%	21.2%	29.1%	16.3%	20.3%	14.5%	16.7%	18.2%	16.3%	19.5%	16.7%	19.5%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q11-13. City golf courses</u>															
Excellent	18.2%	11.1%	13.6%	17.8%	11.6%	8.1%	21.6%	15.9%	18.4%	8.1%	7.4%	13.8%	25.6%	19.5%	15.5%
Good	59.1%	48.1%	38.6%	37.8%	44.2%	43.2%	48.6%	25.0%	61.2%	64.9%	51.9%	44.8%	30.8%	51.2%	46.2%
Fair	15.9%	22.2%	34.1%	37.8%	34.9%	35.1%	18.9%	29.5%	18.4%	18.9%	40.7%	20.7%	30.8%	17.1%	26.7%
Poor	6.8%	18.5%	13.6%	6.7%	9.3%	13.5%	10.8%	29.5%	2.0%	8.1%	0.0%	20.7%	12.8%	12.2%	11.6%

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q12. Sum of top 3 choices</u>															
City parks	36.5%	46.6%	36.9%	21.8%	33.0%	43.0%	37.1%	34.0%	47.5%	43.2%	43.6%	45.1%	51.4%	49.1%	40.9%
Recreation programs or classes	26.0%	15.5%	24.3%	19.8%	26.0%	20.0%	26.7%	15.0%	16.4%	11.7%	21.8%	17.6%	18.0%	15.2%	19.5%
Range/variety of recreation programs & classes	28.8%	18.4%	24.3%	26.7%	36.0%	18.0%	22.9%	22.0%	21.3%	23.4%	26.7%	17.6%	23.4%	11.6%	22.8%
Recreation centers/facilities	20.2%	17.5%	22.3%	22.8%	16.0%	22.0%	21.0%	20.0%	26.2%	20.7%	18.8%	20.6%	15.3%	19.6%	20.3%
Accessibility of parks	16.3%	28.2%	13.6%	12.9%	17.0%	13.0%	18.1%	16.0%	18.9%	18.9%	18.8%	14.7%	15.3%	19.6%	17.3%
Accessibility of recreation centers/facilities	22.1%	10.7%	18.4%	13.9%	15.0%	11.0%	18.1%	15.0%	9.0%	9.0%	16.8%	17.6%	10.8%	12.5%	14.2%
Appearance/maintenance of parks	35.6%	45.6%	16.5%	36.6%	27.0%	39.0%	31.4%	32.0%	37.7%	35.1%	33.7%	42.2%	45.9%	41.1%	35.8%
Appearance/maintenance of recreation centers/facilities	12.5%	11.7%	22.3%	18.8%	18.0%	18.0%	18.1%	14.0%	13.1%	16.2%	8.9%	20.6%	11.7%	11.6%	15.3%
Outdoor athletic facilities (soccer/baseball fields, tennis courts)	13.5%	14.6%	16.5%	16.8%	9.0%	15.0%	15.2%	14.0%	16.4%	23.4%	13.9%	13.7%	19.8%	16.1%	15.7%



**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3) (cont.)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q12. Sum of top 3 choices (cont.)</u>															
Walking trails in City	35.6%	46.6%	28.2%	26.7%	29.0%	34.0%	41.0%	29.0%	36.1%	36.9%	38.6%	37.3%	40.5%	50.0%	36.5%
Outdoor swimming facilities	11.5%	13.6%	19.4%	21.8%	14.0%	14.0%	6.7%	18.0%	17.2%	6.3%	10.9%	4.9%	5.4%	9.8%	12.3%
Ease of registering for City recreation programs/events	12.5%	11.7%	17.5%	16.8%	13.0%	6.0%	12.4%	12.0%	9.0%	9.0%	7.9%	13.7%	4.5%	9.8%	11.1%
City golf courses	2.9%	4.9%	5.8%	5.0%	6.0%	8.0%	1.9%	2.0%	4.9%	4.5%	8.9%	4.9%	7.2%	8.9%	5.4%
None chosen	6.7%	3.9%	8.7%	10.9%	11.0%	9.0%	8.6%	16.0%	7.4%	11.7%	9.9%	8.8%	8.1%	6.3%	9.0%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-1. Enforcement of multi-family building conditions</u>															
Excellent	1.7%	2.7%	4.4%	3.1%	1.6%	0.0%	4.6%	4.5%	0.0%	1.4%	0.0%	0.0%	1.6%	2.9%	2.1%
Good	13.8%	20.3%	14.7%	15.6%	14.8%	26.9%	16.9%	22.4%	16.9%	9.6%	11.3%	10.9%	16.4%	20.0%	16.6%
Fair	37.9%	33.8%	41.2%	32.8%	37.7%	35.8%	35.4%	38.8%	30.5%	41.1%	34.0%	43.6%	39.3%	42.9%	37.5%
Poor	46.6%	43.2%	39.7%	48.4%	45.9%	37.3%	43.1%	34.3%	52.5%	47.9%	54.7%	45.5%	42.6%	34.3%	43.7%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-2. Enforcement of mowing of weeds &amp; high grass on private property</u>															
Excellent	3.6%	3.4%	4.4%	8.0%	3.7%	3.5%	7.9%	4.7%	3.6%	6.3%	7.0%	2.8%	1.3%	9.5%	5.0%
Good	19.3%	34.1%	17.8%	21.6%	28.0%	30.6%	32.6%	23.3%	33.3%	28.8%	21.1%	30.6%	28.9%	25.0%	26.8%
Fair	45.8%	28.4%	32.2%	40.9%	37.8%	36.5%	24.7%	41.9%	41.7%	45.0%	49.1%	31.9%	39.5%	51.2%	38.7%
Poor	31.3%	34.1%	45.6%	29.5%	30.5%	29.4%	34.8%	30.2%	21.4%	20.0%	22.8%	34.7%	30.3%	14.3%	29.5%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-3. Enforcement of blighted residential properties</u>															
Excellent	1.4%	1.3%	4.8%	2.5%	1.5%	1.4%	2.6%	1.3%	0.0%	0.0%	0.0%	1.6%	1.4%	2.9%	1.7%
Good	12.3%	20.0%	8.4%	17.7%	19.1%	18.9%	17.9%	16.0%	20.6%	13.9%	13.7%	21.3%	7.1%	10.0%	15.5%
Fair	38.4%	30.0%	36.1%	40.5%	36.8%	39.2%	44.9%	38.7%	44.1%	45.8%	45.1%	29.5%	42.9%	47.1%	39.8%
Poor	47.9%	48.8%	50.6%	39.2%	42.6%	40.5%	34.6%	44.0%	35.3%	40.3%	41.2%	47.5%	48.6%	40.0%	43.0%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-4. Enforcement of sign regulations</u>															
Excellent	3.1%	6.2%	2.5%	5.3%	0.0%	4.1%	5.3%	3.0%	3.1%	2.8%	3.4%	0.0%	2.9%	2.7%	3.2%
Good	29.2%	26.2%	20.3%	21.1%	24.6%	24.3%	22.4%	19.7%	26.6%	28.2%	27.1%	36.1%	20.3%	24.7%	24.8%
Fair	38.5%	41.5%	38.0%	42.1%	36.9%	40.5%	42.1%	51.5%	43.8%	47.9%	39.0%	24.6%	40.6%	42.5%	40.8%
Poor	29.2%	26.2%	39.2%	31.6%	38.5%	31.1%	30.3%	25.8%	26.6%	21.1%	30.5%	39.3%	36.2%	30.1%	31.2%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property</u>															
Excellent	1.5%	2.9%	3.7%	7.9%	4.3%	4.4%	5.6%	2.6%	1.7%	0.0%	3.9%	2.1%	4.4%	8.5%	3.8%
Good	16.2%	25.0%	12.2%	14.5%	17.4%	19.1%	19.4%	14.3%	27.1%	25.5%	17.6%	25.5%	15.6%	25.5%	19.1%
Fair	25.0%	27.9%	26.8%	22.4%	26.1%	32.4%	26.4%	39.0%	40.7%	29.1%	45.1%	23.4%	33.3%	40.4%	30.8%
Poor	57.4%	44.1%	57.3%	55.3%	52.2%	44.1%	48.6%	44.2%	30.5%	45.5%	33.3%	48.9%	46.7%	25.5%	46.3%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-6. Enforcement of bulk/brush trash violations</u>															
Excellent	3.9%	7.0%	4.5%	13.6%	9.1%	5.2%	12.0%	2.6%	7.4%	6.8%	5.3%	1.4%	6.4%	4.6%	6.5%
Good	31.6%	26.8%	22.5%	21.0%	31.2%	33.8%	33.7%	27.3%	38.3%	37.0%	33.3%	31.9%	33.3%	26.2%	30.5%
Fair	22.4%	31.0%	36.0%	38.3%	28.6%	26.0%	24.1%	41.6%	32.1%	35.6%	33.3%	37.5%	35.9%	44.6%	33.2%
Poor	42.1%	35.2%	37.1%	27.2%	31.2%	35.1%	30.1%	28.6%	22.2%	20.5%	28.1%	29.2%	24.4%	24.6%	29.8%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-7. Enforcement of litter on private property</u>															
Excellent	2.7%	7.2%	4.8%	9.1%	2.6%	3.9%	7.2%	2.6%	2.8%	1.5%	1.9%	3.2%	4.4%	3.5%	4.2%
Good	18.7%	23.2%	9.5%	16.9%	26.0%	22.4%	24.1%	21.1%	27.8%	19.4%	30.8%	19.4%	23.5%	17.5%	21.2%
Fair	22.7%	30.4%	35.7%	31.2%	26.0%	32.9%	25.3%	34.2%	41.7%	40.3%	30.8%	32.3%	35.3%	45.6%	32.9%
Poor	56.0%	39.1%	50.0%	42.9%	45.5%	40.8%	43.4%	42.1%	27.8%	38.8%	36.5%	45.2%	36.8%	33.3%	41.7%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-8. City efforts to survey &amp; abate mosquitos carrying viruses</u>															
Excellent	1.5%	8.5%	7.1%	7.4%	3.8%	4.3%	5.6%	2.9%	10.3%	1.2%	4.3%	4.1%	6.3%	1.4%	4.9%
Good	26.9%	30.5%	18.6%	20.6%	31.6%	27.5%	26.4%	26.5%	38.5%	44.4%	29.0%	38.4%	33.8%	38.4%	31.1%
Fair	41.8%	30.5%	40.0%	39.7%	31.6%	34.8%	31.9%	30.9%	29.5%	35.8%	43.5%	31.5%	31.3%	37.0%	34.9%
Poor	29.9%	30.5%	34.3%	32.4%	32.9%	33.3%	36.1%	39.7%	21.8%	18.5%	23.2%	26.0%	28.8%	23.3%	29.1%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-9. Enforcement of food safety in restaurants</u>															
Excellent	4.6%	7.6%	5.9%	10.8%	9.5%	8.8%	9.1%	7.2%	12.1%	6.5%	0.0%	7.4%	9.3%	9.4%	7.9%
Good	53.8%	54.5%	32.4%	35.1%	39.7%	51.5%	39.4%	34.8%	57.6%	51.9%	54.7%	42.6%	54.7%	56.3%	46.9%
Fair	30.8%	25.8%	33.8%	39.2%	31.7%	23.5%	34.8%	31.9%	16.7%	32.5%	41.5%	29.4%	26.7%	31.3%	30.6%
Poor	10.8%	12.1%	27.9%	14.9%	19.0%	16.2%	16.7%	26.1%	13.6%	9.1%	3.8%	20.6%	9.3%	3.1%	14.6%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q13-10. Enforcement of yard parking regulations in your neighborhood</u>															
Excellent	13.9%	9.5%	6.0%	8.1%	8.1%	5.3%	7.4%	6.5%	5.8%	4.9%	8.3%	14.3%	9.4%	9.7%	8.3%
Good	19.0%	27.0%	17.9%	20.9%	25.7%	32.9%	28.4%	16.9%	46.4%	44.3%	43.3%	33.9%	39.1%	38.7%	30.0%
Fair	31.6%	31.7%	29.8%	22.1%	28.4%	23.7%	21.0%	33.8%	24.6%	34.4%	25.0%	25.0%	23.4%	24.2%	27.0%
Poor	35.4%	31.7%	46.4%	48.8%	37.8%	38.2%	43.2%	42.9%	23.2%	16.4%	23.3%	26.8%	28.1%	27.4%	34.7%

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q14. Sum of top 2 choices</u>															
Enforcement of multi-family building conditions	32.7%	35.0%	29.1%	28.7%	22.0%	35.0%	26.7%	22.0%	40.2%	43.2%	43.6%	34.3%	45.9%	41.1%	34.5%
Enforcement of mowing of weeds & high grass on private property	21.2%	19.4%	18.4%	19.8%	18.0%	19.0%	15.2%	19.0%	10.7%	17.1%	12.9%	13.7%	11.7%	9.8%	16.0%
Enforcement of blighted residential properties	29.8%	31.1%	23.3%	22.8%	17.0%	26.0%	21.0%	28.0%	30.3%	28.8%	29.7%	28.4%	35.1%	34.8%	27.7%
Enforcement of sign regulations	6.7%	5.8%	3.9%	5.0%	7.0%	12.0%	9.5%	7.0%	7.4%	1.8%	6.9%	5.9%	6.3%	8.0%	6.6%
City efforts to remove junk motor vehicles (inoperative) on private property	16.3%	17.5%	24.3%	21.8%	22.0%	20.0%	15.2%	19.0%	10.7%	9.0%	12.9%	10.8%	8.1%	8.9%	15.3%
Enforcement of bulk/brush trash violations	11.5%	12.6%	19.4%	10.9%	14.0%	12.0%	12.4%	6.0%	6.6%	12.6%	14.9%	19.6%	15.3%	14.3%	12.9%
Enforcement of litter on private property	10.6%	23.3%	13.6%	13.9%	16.0%	15.0%	13.3%	15.0%	7.4%	5.4%	9.9%	9.8%	6.3%	10.7%	12.0%
City efforts to survey & abate mosquitos carrying viruses	25.0%	19.4%	17.5%	17.8%	26.0%	24.0%	20.0%	22.0%	26.2%	25.2%	28.7%	30.4%	27.9%	23.2%	23.9%

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2) (cont.)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q14. Sum of top 2 choices (cont.)</u>															
Enforcement of food safety in restaurants	21.2%	19.4%	12.6%	18.8%	31.0%	22.0%	21.0%	25.0%	31.1%	32.4%	24.8%	26.5%	23.4%	21.4%	23.7%
Enforcement of yard parking regulations in your neighborhood	13.5%	6.8%	14.6%	18.8%	7.0%	7.0%	13.3%	13.0%	8.2%	6.3%	2.0%	2.9%	4.5%	12.5%	9.3%
None chosen	4.8%	4.9%	10.7%	8.9%	9.0%	3.0%	16.2%	12.0%	9.8%	8.1%	6.9%	8.8%	7.2%	7.1%	8.4%



**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15-1. Garbage collections</u>															
Excellent	22.1%	21.6%	16.0%	17.3%	26.5%	24.2%	33.0%	23.2%	41.0%	30.3%	18.3%	31.3%	25.2%	27.3%	25.8%
Good	41.3%	45.4%	48.0%	49.0%	44.9%	38.4%	43.7%	43.2%	41.0%	46.8%	47.3%	42.4%	39.3%	53.5%	44.5%
Fair	24.0%	23.7%	26.0%	24.5%	18.4%	24.2%	16.5%	26.3%	11.1%	19.3%	28.0%	13.1%	21.5%	17.2%	20.8%
Poor	12.5%	9.3%	10.0%	9.2%	10.2%	13.1%	6.8%	7.4%	6.8%	3.7%	6.5%	13.1%	14.0%	2.0%	8.9%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15-2. Recycling</u>															
Excellent	17.5%	17.8%	17.3%	20.2%	16.7%	22.6%	36.1%	23.9%	32.5%	30.8%	11.6%	22.8%	22.4%	22.2%	22.8%
Good	33.0%	37.8%	41.8%	38.2%	46.7%	40.9%	41.2%	37.0%	39.5%	38.3%	47.7%	41.3%	35.7%	32.3%	39.3%
Fair	32.0%	30.0%	30.6%	25.8%	21.1%	18.3%	17.5%	25.0%	21.9%	19.6%	29.1%	21.7%	20.4%	23.2%	23.9%
Poor	17.5%	14.4%	10.2%	15.7%	15.6%	18.3%	5.2%	14.1%	6.1%	11.2%	11.6%	14.1%	21.4%	22.2%	14.0%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15-3. Yard waste pickup</u>															
Excellent	14.1%	17.9%	16.9%	16.9%	15.3%	21.3%	31.1%	17.4%	31.7%	28.7%	19.4%	17.9%	25.6%	15.8%	21.1%
Good	41.2%	48.7%	38.6%	31.3%	42.4%	42.7%	41.1%	40.7%	42.6%	44.7%	44.4%	47.4%	41.9%	50.0%	42.6%
Fair	36.5%	21.8%	34.9%	43.4%	30.6%	22.5%	18.9%	31.4%	14.9%	22.3%	29.2%	17.9%	22.1%	31.6%	26.7%
Poor	8.2%	11.5%	9.6%	8.4%	11.8%	13.5%	8.9%	10.5%	10.9%	4.3%	6.9%	16.7%	10.5%	2.6%	9.6%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q15-4. Bulk trash pickup</u>															
Excellent	22.9%	17.0%	16.5%	22.9%	20.7%	28.0%	31.3%	22.6%	35.4%	33.0%	19.8%	23.9%	28.6%	21.6%	24.9%
Good	42.7%	46.6%	40.2%	30.2%	41.3%	39.8%	43.4%	39.8%	43.4%	50.5%	47.3%	40.2%	38.1%	46.6%	42.1%
Fair	26.0%	25.0%	29.9%	40.6%	26.1%	17.2%	18.2%	25.8%	13.3%	10.7%	25.3%	22.8%	20.0%	27.3%	23.2%
Poor	8.3%	11.4%	13.4%	6.3%	12.0%	15.1%	7.1%	11.8%	8.0%	5.8%	7.7%	13.0%	13.3%	4.5%	9.8%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	

Q15-5. Household hazardous waste disposal

Excellent	9.0%	7.7%	9.7%	14.8%	11.8%	21.9%	13.6%	7.7%	21.9%	15.7%	7.0%	8.1%	16.7%	12.7%	13.0%
Good	23.9%	38.5%	24.2%	20.4%	29.4%	21.9%	39.0%	36.9%	35.6%	38.6%	29.8%	29.0%	31.7%	16.4%	30.0%
Fair	34.3%	34.6%	30.6%	42.6%	31.4%	20.3%	27.1%	30.8%	24.7%	31.3%	36.8%	25.8%	26.7%	40.0%	30.9%
Poor	32.8%	19.2%	35.5%	22.2%	27.5%	35.9%	20.3%	24.6%	17.8%	14.5%	26.3%	37.1%	25.0%	30.9%	26.2%

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q16. Sum of top 2 choices</u>															
Garbage collections	57.7%	62.1%	62.1%	50.5%	51.0%	59.0%	56.2%	51.0%	59.8%	60.4%	57.4%	53.9%	70.3%	56.3%	57.8%
Recycling	51.9%	49.5%	17.5%	33.7%	37.0%	40.0%	28.6%	29.0%	48.4%	47.7%	44.6%	42.2%	47.7%	60.7%	41.6%
Yard waste pickup	16.3%	17.5%	15.5%	24.8%	21.0%	20.0%	14.3%	19.0%	11.5%	14.4%	6.9%	14.7%	7.2%	8.0%	14.9%
Bulk trash pickup	35.6%	36.9%	52.4%	45.5%	46.0%	43.0%	48.6%	46.0%	36.9%	36.9%	44.6%	39.2%	41.4%	25.9%	41.2%
Household hazardous waste disposal	29.8%	26.2%	30.1%	24.8%	25.0%	28.0%	31.4%	23.0%	27.9%	23.4%	28.7%	35.3%	21.6%	28.6%	27.4%
None chosen	3.8%	3.9%	9.7%	8.9%	9.0%	4.0%	10.5%	16.0%	7.4%	8.1%	8.9%	6.9%	4.5%	9.8%	7.9%

**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-1. Maintenance &amp; repair of thoroughfares &amp; major streets</u>															
Excellent	0.0%	2.0%	1.0%	1.0%	1.1%	2.0%	3.0%	2.1%	0.8%	1.9%	2.0%	1.0%	2.8%	0.9%	1.5%
Good	14.6%	21.0%	17.8%	19.2%	13.7%	14.0%	17.0%	15.8%	22.7%	23.1%	17.3%	20.0%	21.1%	10.2%	17.8%
Fair	40.8%	30.0%	41.6%	31.3%	40.0%	30.0%	37.0%	32.6%	40.3%	41.7%	43.9%	36.0%	29.4%	34.3%	36.4%
Poor	44.7%	47.0%	39.6%	48.5%	45.3%	54.0%	43.0%	49.5%	36.1%	33.3%	36.7%	43.0%	46.8%	54.6%	44.3%

**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-2. Maintenance &amp; repair of streets in your neighborhood</u>															
Excellent	5.8%	2.0%	1.0%	3.0%	2.1%	3.0%	5.0%	2.0%	1.7%	3.7%	4.1%	5.9%	0.9%	5.5%	3.3%
Good	15.4%	12.7%	15.0%	12.0%	12.4%	13.0%	22.0%	14.1%	19.5%	32.1%	17.5%	25.7%	23.9%	16.5%	18.1%
Fair	26.0%	26.5%	38.0%	23.0%	38.1%	27.0%	25.0%	27.3%	39.0%	40.4%	38.1%	29.7%	25.7%	26.6%	30.8%
Poor	52.9%	58.8%	46.0%	62.0%	47.4%	57.0%	48.0%	56.6%	39.8%	23.9%	40.2%	38.6%	49.5%	51.4%	47.8%

**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-3. Street striping</u>															
Excellent	2.1%	4.1%	2.2%	3.2%	0.0%	1.1%	3.3%	3.3%	1.9%	1.9%	3.6%	3.3%	2.0%	1.0%	2.3%
Good	14.7%	19.4%	15.1%	17.0%	17.6%	18.9%	21.1%	15.2%	18.5%	28.2%	21.4%	25.6%	25.5%	19.4%	19.9%
Fair	36.8%	34.7%	30.1%	28.7%	40.7%	30.0%	40.0%	27.2%	44.4%	35.9%	34.5%	30.0%	32.4%	39.8%	34.8%
Poor	46.3%	41.8%	52.7%	51.1%	41.8%	50.0%	35.6%	54.3%	35.2%	34.0%	40.5%	41.1%	40.2%	39.8%	43.0%

**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-4. Street cleaning</u>															
Excellent	4.4%	6.2%	3.2%	3.4%	2.4%	3.2%	3.2%	5.3%	3.7%	3.2%	2.5%	5.8%	4.0%	5.3%	4.0%
Good	15.4%	24.7%	11.8%	10.2%	24.7%	16.0%	14.7%	14.7%	25.7%	29.5%	25.0%	30.2%	28.0%	19.1%	20.7%
Fair	34.1%	32.0%	28.0%	27.3%	32.9%	25.5%	28.4%	22.1%	33.9%	37.9%	41.3%	31.4%	31.0%	30.9%	31.1%
Poor	46.2%	37.1%	57.0%	59.1%	40.0%	55.3%	53.7%	57.9%	36.7%	29.5%	31.3%	32.6%	37.0%	44.7%	44.2%

**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-5. Street lighting</u>															
Excellent	3.9%	3.1%	2.0%	3.0%	2.1%	5.1%	4.9%	7.3%	4.2%	4.8%	4.3%	4.0%	3.6%	3.7%	4.0%
Good	23.5%	31.6%	26.3%	24.2%	37.2%	35.4%	28.2%	19.8%	32.8%	41.0%	37.0%	43.4%	40.9%	34.6%	32.6%
Fair	48.0%	39.8%	35.4%	35.4%	36.2%	30.3%	36.9%	40.6%	41.2%	41.0%	40.2%	32.3%	39.1%	36.4%	38.1%
Poor	24.5%	25.5%	36.4%	37.4%	24.5%	29.3%	30.1%	32.3%	21.8%	13.3%	18.5%	20.2%	16.4%	25.2%	25.2%

**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-6. Traffic signs &amp; signal operations</u>															
Excellent	5.8%	5.9%	6.2%	4.1%	14.6%	6.1%	12.1%	8.2%	6.8%	7.4%	4.3%	8.0%	7.3%	6.5%	7.4%
Good	37.9%	40.6%	40.2%	45.4%	41.7%	51.5%	44.4%	28.6%	39.3%	51.9%	51.6%	50.0%	43.6%	45.8%	43.7%
Fair	43.7%	37.6%	34.0%	38.1%	31.3%	19.2%	28.3%	37.8%	29.9%	27.8%	31.2%	28.0%	39.1%	37.4%	33.1%
Poor	12.6%	15.8%	19.6%	12.4%	12.5%	23.2%	15.2%	25.5%	23.9%	13.0%	12.9%	14.0%	10.0%	10.3%	15.8%

**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-7. Sidewalk maintenance</u>															
Excellent	2.0%	1.0%	0.0%	2.1%	0.0%	1.0%	4.0%	1.0%	0.0%	1.9%	1.1%	2.0%	3.0%	0.0%	1.4%
Good	15.0%	10.0%	14.4%	13.5%	19.3%	16.5%	15.0%	19.6%	16.4%	21.5%	22.7%	15.3%	17.0%	16.2%	16.6%
Fair	24.0%	34.0%	38.1%	32.3%	36.4%	27.8%	40.0%	34.0%	39.7%	44.9%	38.6%	39.8%	38.0%	31.4%	35.7%
Poor	59.0%	55.0%	47.4%	52.1%	44.3%	54.6%	41.0%	45.4%	44.0%	31.8%	37.5%	42.9%	42.0%	52.4%	46.4%

**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-8. Alley maintenance</u>															
Excellent	2.2%	3.4%	0.0%	4.7%	0.0%	3.6%	3.7%	4.1%	0.0%	2.1%	2.4%	5.5%	0.0%	0.0%	2.2%
Good	11.2%	11.5%	6.0%	5.9%	13.0%	7.2%	13.4%	14.9%	13.6%	18.6%	17.1%	24.2%	7.3%	12.2%	12.6%
Fair	22.5%	33.3%	26.5%	35.3%	39.0%	30.1%	30.5%	31.1%	30.1%	33.0%	29.3%	29.7%	24.0%	42.2%	31.1%
Poor	64.0%	51.7%	67.5%	54.1%	48.1%	59.0%	52.4%	50.0%	56.3%	46.4%	51.2%	40.7%	68.8%	45.6%	54.1%



**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-9. Curbs &amp; gutters</u>															
Excellent	2.2%	1.1%	1.1%	2.2%	3.6%	3.3%	3.4%	3.4%	1.8%	3.0%	1.2%	6.5%	1.0%	0.0%	2.4%
Good	19.4%	16.9%	17.6%	14.6%	28.6%	17.4%	20.5%	19.3%	29.7%	27.7%	35.4%	29.3%	30.3%	30.8%	24.3%
Fair	34.4%	48.3%	39.6%	46.1%	38.1%	30.4%	48.9%	36.4%	45.0%	50.5%	29.3%	41.3%	42.4%	36.5%	40.7%
Poor	44.1%	33.7%	41.8%	37.1%	29.8%	48.9%	27.3%	40.9%	23.4%	18.8%	34.1%	22.8%	26.3%	32.7%	32.7%

**Q17. Streets and infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q17-10. Bike lanes in City (shared, protected &amp; multi-use)</u>															
Excellent	4.4%	7.4%	3.0%	2.9%	3.2%	8.8%	5.5%	2.8%	4.2%	5.1%	5.4%	4.3%	7.4%	3.6%	4.9%
Good	26.7%	22.2%	22.7%	31.4%	27.4%	16.3%	23.3%	31.9%	28.4%	22.8%	23.0%	25.7%	29.6%	25.0%	25.4%
Fair	28.9%	28.4%	36.4%	34.3%	37.1%	35.0%	43.8%	25.0%	37.9%	35.4%	35.1%	30.0%	38.3%	27.4%	33.7%
Poor	40.0%	42.0%	37.9%	31.4%	32.3%	40.0%	27.4%	40.3%	29.5%	36.7%	36.5%	40.0%	24.7%	44.0%	35.9%

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q18. Sum of top 2 choices</u>															
Maintenance & repair of thoroughfares & major streets	57.7%	59.2%	50.5%	49.5%	51.0%	63.0%	51.4%	42.0%	57.4%	67.6%	64.4%	76.5%	70.3%	67.9%	59.3%
Maintenance & repair of streets in your neighborhood	52.9%	50.5%	50.5%	51.5%	59.0%	54.0%	49.5%	56.0%	38.5%	37.8%	43.6%	44.1%	53.2%	44.6%	48.7%
Street striping	8.7%	6.8%	4.9%	8.9%	9.0%	7.0%	5.7%	8.0%	8.2%	10.8%	8.9%	9.8%	5.4%	8.9%	7.9%
Street cleaning	4.8%	3.9%	12.6%	10.9%	8.0%	9.0%	14.3%	11.0%	6.6%	0.9%	5.0%	4.9%	3.6%	4.5%	7.1%
Street lighting	14.4%	15.5%	16.5%	18.8%	10.0%	18.0%	11.4%	18.0%	12.3%	14.4%	11.9%	7.8%	11.7%	8.9%	13.5%
Traffic signs & signal operations	8.7%	10.7%	8.7%	5.0%	8.0%	6.0%	8.6%	10.0%	23.0%	19.8%	11.9%	16.7%	8.1%	12.5%	11.5%
Sidewalk maintenance	21.2%	24.3%	8.7%	18.8%	17.0%	14.0%	19.0%	11.0%	15.6%	18.0%	17.8%	13.7%	9.9%	21.4%	16.5%
Alley maintenance	6.7%	7.8%	18.4%	14.9%	7.0%	8.0%	11.4%	12.0%	10.7%	9.0%	12.9%	6.9%	18.9%	8.0%	10.9%
Curbs & gutters	3.8%	2.9%	1.9%	3.0%	2.0%	3.0%	2.9%	2.0%	0.0%	0.9%	2.0%	2.0%	0.0%	0.9%	1.9%
Bike lanes in City (shared, protected & multi-use)	12.5%	8.7%	9.7%	5.9%	10.0%	14.0%	9.5%	9.0%	14.8%	9.0%	7.9%	6.9%	10.8%	9.8%	10.0%
None chosen	3.8%	4.9%	7.8%	5.9%	9.0%	1.0%	7.6%	10.0%	5.7%	5.4%	6.9%	4.9%	3.6%	5.4%	5.8%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-1. Services to seniors</u>															
Excellent	4.3%	5.0%	4.5%	3.1%	5.6%	12.2%	1.6%	8.7%	1.7%	1.9%	2.0%	7.0%	3.8%	4.3%	4.7%
Good	27.7%	27.5%	31.3%	23.4%	24.1%	26.5%	27.4%	30.4%	32.2%	23.1%	26.5%	36.8%	21.2%	34.8%	28.2%
Fair	29.8%	47.5%	29.9%	45.3%	33.3%	32.7%	37.1%	33.3%	35.6%	51.9%	46.9%	28.1%	44.2%	37.0%	37.7%
Poor	38.3%	20.0%	34.3%	28.1%	37.0%	28.6%	33.9%	27.5%	30.5%	23.1%	24.5%	28.1%	30.8%	23.9%	29.5%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-2. Services to youth</u>															
Excellent	0.0%	5.0%	4.4%	3.6%	3.7%	8.2%	3.7%	7.0%	3.8%	3.5%	0.0%	4.3%	8.7%	2.3%	4.2%
Good	27.8%	35.0%	22.1%	26.8%	31.5%	24.5%	33.3%	22.5%	30.8%	29.8%	31.0%	43.5%	26.1%	37.2%	29.5%
Fair	37.0%	42.5%	32.4%	35.7%	31.5%	34.7%	37.0%	40.8%	38.5%	47.4%	40.5%	28.3%	47.8%	46.5%	38.4%
Poor	35.2%	17.5%	41.2%	33.9%	33.3%	32.7%	25.9%	29.6%	26.9%	19.3%	28.6%	23.9%	17.4%	14.0%	27.9%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-3. Services to low-income people</u>															
Excellent	4.9%	6.0%	4.2%	2.9%	3.5%	6.8%	5.3%	5.5%	1.6%	3.3%	6.3%	0.0%	6.0%	4.1%	4.4%
Good	14.8%	14.0%	18.3%	7.2%	17.5%	18.6%	18.7%	17.8%	15.9%	21.7%	31.3%	28.6%	10.0%	22.4%	17.9%
Fair	19.7%	24.0%	22.5%	47.8%	28.1%	22.0%	21.3%	26.0%	36.5%	26.7%	18.8%	28.6%	44.0%	26.5%	28.1%
Poor	60.7%	56.0%	54.9%	42.0%	50.9%	52.5%	54.7%	50.7%	46.0%	48.3%	43.8%	42.9%	40.0%	46.9%	49.7%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-4. Services to homeless residents</u>															
Excellent	4.4%	3.6%	3.0%	2.8%	1.6%	2.9%	2.8%	5.5%	1.4%	1.3%	4.5%	3.2%	7.1%	4.1%	3.4%
Good	2.9%	3.6%	16.4%	5.6%	8.2%	13.0%	11.3%	8.2%	9.7%	7.9%	14.9%	15.9%	5.7%	11.0%	9.6%
Fair	16.2%	16.4%	14.9%	12.5%	16.4%	13.0%	16.9%	23.3%	20.8%	17.1%	16.4%	14.3%	27.1%	21.9%	17.8%
Poor	76.5%	76.4%	65.7%	79.2%	73.8%	71.0%	69.0%	63.0%	68.1%	73.7%	64.2%	66.7%	60.0%	63.0%	69.2%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)</u>															
Excellent	3.4%	4.5%	1.4%	1.5%	0.0%	7.4%	3.5%	7.8%	0.0%	1.9%	0.0%	5.6%	5.3%	5.0%	3.4%
Good	11.9%	11.4%	15.7%	3.0%	14.6%	11.1%	19.3%	14.1%	10.3%	9.3%	18.2%	13.9%	15.8%	5.0%	12.2%
Fair	32.2%	47.7%	18.6%	32.8%	33.3%	20.4%	24.6%	21.9%	51.3%	27.8%	27.3%	16.7%	44.7%	50.0%	30.9%
Poor	52.5%	36.4%	64.3%	62.7%	52.1%	61.1%	52.6%	56.3%	38.5%	61.1%	54.5%	63.9%	34.2%	40.0%	53.5%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-6. Variety of arts &amp; cultural programs</u>															
Excellent	16.5%	17.8%	9.9%	13.8%	14.5%	18.8%	18.8%	21.5%	24.3%	24.4%	24.4%	23.2%	30.5%	23.7%	20.5%
Good	41.2%	45.2%	39.5%	38.8%	42.0%	39.1%	46.3%	39.2%	50.5%	50.0%	52.4%	45.1%	48.4%	45.2%	44.8%
Fair	31.8%	32.9%	35.8%	40.0%	31.9%	31.9%	30.0%	21.5%	21.4%	22.2%	17.1%	24.4%	17.9%	25.8%	27.0%
Poor	10.6%	4.1%	14.8%	7.5%	11.6%	10.1%	5.0%	17.7%	3.9%	3.3%	6.1%	7.3%	3.2%	5.4%	7.7%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-7. Appearance/maintenance of arts &amp; cultural centers/facilities</u>															
Excellent	18.6%	23.1%	14.1%	9.0%	17.6%	18.1%	20.8%	25.3%	25.7%	17.2%	29.1%	27.1%	28.4%	25.0%	21.6%
Good	47.7%	50.0%	50.0%	52.6%	50.0%	41.7%	44.2%	40.0%	53.5%	65.6%	51.9%	51.8%	57.9%	53.3%	51.2%
Fair	27.9%	23.1%	28.2%	26.9%	22.1%	31.9%	31.2%	20.0%	16.8%	12.9%	13.9%	15.3%	11.6%	16.3%	20.8%
Poor	5.8%	3.8%	7.7%	11.5%	10.3%	8.3%	3.9%	14.7%	4.0%	4.3%	5.1%	5.9%	2.1%	5.4%	6.4%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-8. Accessibility of arts &amp; cultural centers/facilities</u>															
Excellent	14.6%	20.8%	12.5%	6.3%	9.1%	19.7%	16.9%	20.5%	22.6%	14.9%	18.5%	19.0%	27.8%	23.3%	17.9%
Good	40.2%	44.4%	32.5%	48.1%	43.9%	36.6%	45.5%	35.9%	49.5%	54.3%	48.1%	47.6%	51.1%	52.2%	45.4%
Fair	31.7%	30.6%	38.8%	34.2%	33.3%	28.2%	28.6%	24.4%	22.6%	25.5%	24.7%	27.4%	18.9%	23.3%	27.7%
Poor	13.4%	4.2%	16.3%	11.4%	13.6%	15.5%	9.1%	19.2%	5.4%	5.3%	8.6%	6.0%	2.2%	1.1%	9.1%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-9. Variety of library materials</u>															
Excellent	23.1%	31.3%	14.1%	10.0%	9.9%	28.8%	30.4%	23.3%	31.2%	20.9%	22.9%	19.5%	36.1%	25.6%	23.5%
Good	50.0%	42.2%	43.7%	55.7%	57.7%	40.9%	43.0%	43.8%	48.4%	53.8%	51.4%	58.4%	38.9%	47.4%	48.4%
Fair	16.7%	20.3%	29.6%	28.6%	29.6%	22.7%	20.3%	19.2%	17.2%	19.8%	17.1%	15.6%	19.4%	19.2%	20.9%
Poor	10.3%	6.3%	12.7%	5.7%	2.8%	7.6%	6.3%	13.7%	3.2%	5.5%	8.6%	6.5%	5.6%	7.7%	7.2%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-10. Appearance/maintenance of libraries/facilities</u>															
Excellent	16.1%	20.5%	18.5%	8.5%	13.4%	21.6%	26.5%	25.6%	32.3%	20.4%	15.0%	22.7%	24.1%	15.7%	20.2%
Good	52.9%	50.7%	48.1%	58.5%	59.8%	47.3%	47.0%	44.9%	50.0%	61.2%	65.0%	52.3%	45.6%	48.3%	52.4%
Fair	19.5%	20.5%	27.2%	30.5%	24.4%	23.0%	24.1%	21.8%	14.6%	14.3%	18.8%	21.6%	22.8%	29.2%	22.1%
Poor	11.5%	8.2%	6.2%	2.4%	2.4%	8.1%	2.4%	7.7%	3.1%	4.1%	1.3%	3.4%	7.6%	6.7%	5.3%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-11. Accessibility of City facilities/services for persons with disabilities</u>															
Excellent	9.7%	10.0%	12.1%	10.1%	11.7%	10.9%	16.7%	15.2%	8.5%	9.9%	12.3%	18.6%	19.3%	15.4%	12.8%
Good	30.6%	60.0%	30.3%	46.4%	43.3%	50.9%	38.3%	36.4%	52.5%	46.5%	36.8%	45.8%	38.6%	42.3%	42.5%
Fair	40.3%	26.0%	40.9%	33.3%	33.3%	25.5%	33.3%	28.8%	27.1%	36.6%	31.6%	23.7%	36.8%	34.6%	32.5%
Poor	19.4%	4.0%	16.7%	10.1%	11.7%	12.7%	11.7%	19.7%	11.9%	7.0%	19.3%	11.9%	5.3%	7.7%	12.2%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-12. Variety of arts &amp; cultural programs</u>															
Excellent	18.5%	27.7%	15.3%	12.8%	13.8%	24.6%	25.7%	15.2%	22.9%	21.8%	19.5%	27.7%	36.9%	21.8%	21.9%
Good	45.7%	47.7%	33.3%	39.7%	44.6%	36.9%	45.9%	40.5%	60.4%	57.5%	62.2%	38.6%	42.9%	50.6%	46.7%
Fair	27.2%	21.5%	40.3%	39.7%	35.4%	27.7%	24.3%	29.1%	14.6%	16.1%	17.1%	26.5%	19.0%	26.4%	25.6%
Poor	8.6%	3.1%	11.1%	7.7%	6.2%	10.8%	4.1%	15.2%	2.1%	4.6%	1.2%	7.2%	1.2%	1.1%	5.8%



**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q19-13. Services that seek to reduce racial &amp; ethnic disparities</u>															
Excellent	5.6%	5.9%	7.9%	5.7%	5.5%	13.0%	6.2%	9.7%	10.3%	4.8%	13.5%	13.5%	11.5%	8.2%	8.5%
Good	25.0%	23.5%	14.3%	5.7%	12.7%	33.3%	26.2%	20.8%	27.6%	30.6%	34.6%	15.4%	23.1%	18.0%	21.9%
Fair	26.4%	37.3%	31.7%	40.0%	41.8%	27.8%	27.7%	19.4%	39.7%	25.8%	23.1%	38.5%	46.2%	34.4%	32.4%
Poor	43.1%	33.3%	46.0%	48.6%	40.0%	25.9%	40.0%	50.0%	22.4%	38.7%	28.8%	32.7%	19.2%	39.3%	37.2%

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	

Q20. Have you had any in-person or phone contact with a City employee within last 12 months

Yes	70.2%	53.4%	68.9%	70.3%	60.0%	57.0%	69.5%	57.0%	63.9%	64.0%	69.3%	54.9%	65.8%	64.3%	63.5%
No	29.8%	46.6%	31.1%	29.7%	40.0%	43.0%	30.5%	43.0%	36.1%	36.0%	30.7%	45.1%	34.2%	35.7%	36.5%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20a-1. Knowledge</u>															
Excellent	28.6%	30.2%	21.7%	26.8%	26.7%	39.3%	37.1%	35.7%	30.8%	35.7%	47.1%	32.7%	48.6%	42.3%	34.6%
Good	41.4%	30.2%	44.9%	52.1%	38.3%	19.6%	35.7%	39.3%	44.9%	51.4%	33.8%	43.6%	32.9%	26.8%	38.6%
Fair	21.4%	30.2%	15.9%	18.3%	21.7%	25.0%	15.7%	14.3%	12.8%	8.6%	7.4%	9.1%	8.6%	21.1%	16.1%
Poor	8.6%	9.4%	17.4%	2.8%	13.3%	16.1%	11.4%	10.7%	11.5%	4.3%	11.8%	14.5%	10.0%	9.9%	10.7%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20a-2. Responsiveness</u>															
Excellent	27.4%	25.5%	15.9%	21.1%	22.0%	37.5%	31.4%	32.7%	31.6%	28.6%	42.6%	30.8%	43.8%	36.1%	30.6%
Good	37.0%	36.4%	34.8%	40.8%	37.3%	26.8%	40.0%	29.1%	36.8%	47.1%	27.9%	38.5%	34.2%	23.6%	35.1%
Fair	17.8%	21.8%	18.8%	22.5%	22.0%	14.3%	14.3%	20.0%	18.4%	11.4%	16.2%	23.1%	8.2%	26.4%	18.1%
Poor	17.8%	16.4%	30.4%	15.5%	18.6%	21.4%	14.3%	18.2%	13.2%	12.9%	13.2%	7.7%	13.7%	13.9%	16.2%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20a-3. Courtesy</u>															
Excellent	34.7%	34.5%	25.7%	33.8%	36.7%	48.2%	40.0%	39.3%	42.3%	42.3%	55.9%	42.6%	56.2%	44.4%	41.3%
Good	40.3%	34.5%	41.4%	36.6%	36.7%	28.6%	34.3%	35.7%	35.9%	39.4%	27.9%	40.7%	26.0%	30.6%	34.9%
Fair	16.7%	25.5%	20.0%	19.7%	20.0%	14.3%	18.6%	14.3%	14.1%	14.1%	8.8%	9.3%	13.7%	16.7%	16.1%
Poor	8.3%	5.5%	12.9%	9.9%	6.7%	8.9%	7.1%	10.7%	7.7%	4.2%	7.4%	7.4%	4.1%	8.3%	7.8%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q20a-4. Overall</u>															
Excellent	31.9%	29.1%	17.1%	23.9%	30.0%	36.4%	31.4%	37.5%	32.1%	31.4%	42.6%	27.3%	45.2%	39.4%	32.6%
Good	30.6%	34.5%	38.6%	42.3%	33.3%	20.0%	40.0%	33.9%	42.3%	50.0%	35.3%	49.1%	30.1%	26.8%	36.4%
Fair	31.9%	21.8%	20.0%	25.4%	25.0%	27.3%	17.1%	17.9%	16.7%	11.4%	11.8%	14.5%	12.3%	23.9%	19.7%
Poor	5.6%	14.5%	24.3%	8.5%	11.7%	16.4%	11.4%	10.7%	9.0%	7.1%	10.3%	9.1%	12.3%	9.9%	11.4%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q21-1. I receive good value for City of Dallas taxes I pay</u>															
Strongly agree	3.1%	2.1%	2.0%	1.1%	2.3%	4.3%	6.5%	3.3%	5.2%	2.9%	3.2%	2.0%	3.8%	0.0%	3.0%
Agree	16.5%	23.4%	14.1%	23.6%	18.4%	15.2%	16.1%	16.7%	23.3%	34.3%	16.8%	29.6%	20.0%	17.0%	20.5%
Neutral	27.8%	27.7%	21.2%	28.1%	31.0%	26.1%	34.4%	32.2%	31.0%	34.3%	37.9%	23.5%	18.1%	34.0%	29.0%
Disagree	27.8%	25.5%	30.3%	25.8%	25.3%	22.8%	20.4%	21.1%	21.6%	19.0%	25.3%	25.5%	24.8%	28.0%	24.5%
Strongly disagree	24.7%	21.3%	32.3%	21.3%	23.0%	31.5%	22.6%	26.7%	19.0%	9.5%	16.8%	19.4%	33.3%	21.0%	22.9%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q21-2. I am pleased with overall direction that City of Dallas is taking</u>															
Strongly agree	4.1%	4.1%	3.1%	3.1%	4.7%	6.5%	8.3%	2.2%	8.5%	2.8%	6.3%	3.1%	4.7%	3.8%	4.7%
Agree	18.6%	23.7%	16.5%	18.4%	23.3%	21.7%	18.8%	21.1%	28.8%	33.0%	24.2%	25.5%	21.5%	23.8%	22.9%
Neutral	36.1%	32.0%	28.9%	38.8%	31.4%	30.4%	40.6%	32.2%	33.1%	34.9%	23.2%	27.6%	21.5%	32.4%	31.6%
Disagree	25.8%	21.6%	29.9%	24.5%	26.7%	26.1%	16.7%	25.6%	15.3%	20.8%	26.3%	23.5%	28.0%	21.9%	23.6%
Strongly disagree	15.5%	18.6%	21.6%	15.3%	14.0%	15.2%	15.6%	18.9%	14.4%	8.5%	20.0%	20.4%	24.3%	18.1%	17.1%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q21-3. City of Dallas government welcomes resident involvement</u></b>															
Strongly agree	6.3%	5.1%	0.0%	3.4%	4.2%	7.0%	7.0%	6.3%	3.9%	4.2%	4.9%	2.5%	3.4%	3.2%	4.4%
Agree	21.1%	21.8%	27.6%	20.5%	18.1%	32.6%	24.4%	20.0%	28.4%	29.5%	20.7%	30.0%	34.5%	22.3%	25.2%
Neutral	35.8%	34.6%	24.1%	42.0%	43.1%	29.1%	40.7%	41.3%	33.3%	33.7%	41.5%	30.0%	24.1%	35.1%	34.7%
Disagree	22.1%	17.9%	23.0%	21.6%	22.2%	15.1%	16.3%	17.5%	23.5%	23.2%	18.3%	23.8%	19.5%	22.3%	20.5%
Strongly disagree	14.7%	20.5%	25.3%	12.5%	12.5%	16.3%	11.6%	15.0%	10.8%	9.5%	14.6%	13.8%	18.4%	17.0%	15.1%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475

	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b><u>Q21-4. City of Dallas government listens to a diverse range of people</u></b>															
Strongly agree	4.3%	5.3%	2.4%	7.3%	1.4%	7.3%	6.3%	7.7%	7.9%	4.4%	10.1%	3.8%	4.8%	6.0%	5.7%
Agree	21.7%	17.3%	17.9%	15.9%	20.0%	23.2%	17.5%	21.8%	23.6%	39.6%	15.2%	30.8%	31.3%	28.6%	23.4%
Neutral	23.9%	32.0%	26.2%	34.1%	30.0%	30.5%	33.8%	28.2%	30.3%	25.3%	34.2%	24.4%	27.7%	19.0%	28.4%
Disagree	35.9%	18.7%	25.0%	20.7%	28.6%	20.7%	21.3%	24.4%	22.5%	23.1%	25.3%	23.1%	20.5%	32.1%	24.5%
Strongly disagree	14.1%	26.7%	28.6%	22.0%	20.0%	18.3%	21.3%	17.9%	15.7%	7.7%	15.2%	17.9%	15.7%	14.3%	18.0%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q21-5. Employees at City of Dallas are ethical in the way they conduct City business</u>															
Strongly agree	4.7%	1.4%	1.2%	3.7%	2.7%	9.6%	5.0%	2.6%	6.6%	3.7%	5.6%	1.3%	7.1%	3.6%	4.2%
Agree	25.9%	27.4%	17.4%	24.7%	31.5%	13.7%	35.0%	27.3%	30.8%	29.6%	26.8%	37.3%	30.6%	39.8%	28.5%
Neutral	47.1%	43.8%	30.2%	43.2%	37.0%	47.9%	42.5%	51.9%	37.4%	40.7%	33.8%	30.7%	35.3%	38.6%	39.9%
Disagree	14.1%	11.0%	27.9%	16.0%	19.2%	17.8%	8.8%	7.8%	17.6%	18.5%	25.4%	12.0%	14.1%	8.4%	15.6%
Strongly disagree	8.2%	16.4%	23.3%	12.3%	9.6%	11.0%	8.8%	10.4%	7.7%	7.4%	8.5%	18.7%	12.9%	9.6%	11.8%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business</u>															
Strongly agree	4.6%	3.9%	2.3%	2.4%	5.6%	8.1%	4.9%	6.3%	5.3%	2.4%	5.2%	1.3%	2.4%	3.4%	4.1%
Agree	14.9%	19.5%	14.0%	22.9%	20.8%	14.9%	21.0%	17.5%	22.3%	26.5%	10.4%	23.8%	27.4%	29.9%	20.5%
Neutral	35.6%	36.4%	29.1%	42.2%	33.3%	32.4%	44.4%	51.3%	37.2%	34.9%	46.8%	33.8%	33.3%	31.0%	37.2%
Disagree	29.9%	22.1%	30.2%	21.7%	23.6%	28.4%	19.8%	10.0%	21.3%	26.5%	19.5%	20.0%	20.2%	21.8%	22.5%
Strongly disagree	14.9%	18.2%	24.4%	10.8%	16.7%	16.2%	9.9%	15.0%	13.8%	9.6%	18.2%	21.3%	16.7%	13.8%	15.6%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	District														Total
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<u>Q21-7. I am pleased with the direction City is taking to reduce racial &amp; ethnic disparities</u>															
Strongly agree	4.4%	5.2%	2.4%	2.4%	5.3%	9.2%	6.3%	6.5%	6.7%	1.1%	6.2%	2.6%	2.5%	3.6%	4.6%
Agree	16.7%	28.6%	14.6%	20.7%	22.4%	23.7%	19.0%	15.6%	18.9%	25.3%	28.4%	19.7%	13.9%	20.5%	20.5%
Neutral	34.4%	29.9%	35.4%	37.8%	30.3%	38.2%	39.2%	37.7%	44.4%	32.2%	33.3%	35.5%	53.2%	34.9%	36.9%
Disagree	28.9%	22.1%	18.3%	19.5%	19.7%	17.1%	20.3%	23.4%	23.3%	28.7%	16.0%	22.4%	20.3%	27.7%	22.1%
Strongly disagree	15.6%	14.3%	29.3%	19.5%	22.4%	11.8%	15.2%	16.9%	6.7%	12.6%	16.0%	19.7%	10.1%	13.3%	15.9%