

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q1-1. Dallas as a place to live**

Excellent	12.8%	12.3%	12.8%
Good	48.0%	50.3%	48.7%
Fair	31.9%	30.0%	31.2%
Poor	7.3%	7.5%	7.4%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q1-2. Your neighborhood as a place to live**

Excellent	25.0%	20.2%	23.0%
Good	43.9%	41.8%	43.1%
Fair	23.3%	25.2%	24.0%
Poor	7.8%	12.8%	9.8%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q1-3. Dallas as a place to raise children**

Excellent	9.0%	10.9%	9.8%
Good	37.7%	36.3%	37.2%
Fair	36.1%	36.1%	36.0%
Poor	17.1%	16.7%	17.1%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q1-4. Dallas as a place to work**

Excellent	25.3%	26.8%	26.0%
Good	51.0%	46.7%	49.3%
Fair	19.6%	22.2%	20.6%
Poor	4.1%	4.3%	4.2%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q1-5. Dallas as a place to retire

Excellent	8.5%	10.6%	9.3%
Good	26.1%	24.6%	25.5%
Fair	33.8%	32.5%	33.2%
Poor	31.6%	32.3%	32.1%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q1-6. Dallas as a place to do business

Excellent	29.1%	27.9%	28.7%
Good	47.4%	47.7%	47.4%
Fair	19.3%	20.0%	19.7%
Poor	4.1%	4.4%	4.2%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q1-7. Dallas as an equitable City

Excellent	10.5%	8.9%	9.9%
Good	29.7%	30.5%	30.1%
Fair	35.6%	37.7%	36.4%
Poor	24.2%	23.0%	23.6%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q1-8. Quality of economic development in Dallas

Excellent	14.6%	13.1%	14.1%
Good	38.2%	38.6%	38.3%
Fair	30.5%	32.1%	31.2%
Poor	16.7%	16.2%	16.4%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q1-9. Quality of public schools in Dallas

Excellent	3.5%	4.8%	4.2%
Good	21.5%	20.1%	20.8%
Fair	34.9%	37.5%	35.9%
Poor	40.1%	37.5%	39.1%

**Q1. Perceptions of the City. Please rate the following items by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q1-10. Overall quality of life in Dallas

Excellent	6.4%	7.8%	7.0%
Good	49.3%	46.1%	48.0%
Fair	36.5%	38.0%	37.1%
Poor	7.8%	8.1%	8.0%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q2-1. Sense of community</u>			
Excellent	5.4%	5.6%	5.5%
Good	32.3%	32.4%	32.4%
Fair	40.3%	41.0%	40.6%
Poor	22.0%	21.0%	21.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q2-2. Openness &amp; acceptance of the community towards people of diverse backgrounds</u>			
Excellent	10.0%	9.4%	10.0%
Good	34.4%	31.7%	33.3%
Fair	36.9%	39.5%	37.9%
Poor	18.7%	19.3%	18.9%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q2-3. Opportunities to attend arts & cultural events

Excellent	28.9%	27.0%	28.2%
Good	46.8%	43.6%	45.3%
Fair	19.1%	21.0%	19.8%
Poor	5.2%	8.5%	6.6%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q2-4. Air quality

Excellent	3.1%	4.2%	3.6%
Good	30.1%	29.5%	30.0%
Fair	43.9%	43.4%	43.5%
Poor	22.9%	22.8%	22.9%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q2-5. Access to affordable, quality housing</u>			
Excellent	4.5%	1.6%	3.4%
Good	15.5%	13.0%	14.4%
Fair	35.7%	30.7%	33.6%
Poor	44.3%	54.7%	48.5%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q2-6. Access to affordable, quality child care</u>			
Excellent	4.3%	2.1%	3.4%
Good	16.5%	14.2%	15.5%
Fair	32.4%	32.8%	32.6%
Poor	46.9%	50.9%	48.5%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q2-7. Access to affordable, quality health care</u>			
Excellent	14.3%	13.0%	13.9%
Good	33.0%	25.9%	30.1%
Fair	29.9%	33.3%	31.3%
Poor	22.8%	27.7%	24.7%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q2-8. Access to affordable, quality food</u>			
Excellent	17.6%	14.1%	16.3%
Good	40.3%	36.4%	38.7%
Fair	27.1%	32.4%	29.3%
Poor	14.9%	17.1%	15.7%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q2-9. Access to living-wage jobs</u>			
Excellent	10.8%	7.0%	9.2%
Good	38.1%	32.8%	36.2%
Fair	33.0%	36.8%	34.4%
Poor	18.2%	23.4%	20.2%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q2-10. Access to quality education</u>			
Excellent	12.1%	11.2%	11.8%
Good	33.8%	34.1%	33.8%
Fair	35.5%	36.6%	35.9%
Poor	18.6%	18.2%	18.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q2-11. Ease of car travel in Dallas**

Excellent	5.8%	6.0%	6.0%
Good	27.0%	26.1%	26.5%
Fair	35.6%	37.6%	36.4%
Poor	31.7%	30.3%	31.1%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q2-12. Ease of bus travel in Dallas**

Excellent	6.1%	5.2%	5.7%
Good	24.4%	26.8%	25.4%
Fair	30.4%	31.9%	31.0%
Poor	39.1%	36.1%	37.9%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q2-13. Ease of rail travel in Dallas**

Excellent	7.3%	7.1%	7.3%
Good	27.8%	32.1%	29.6%
Fair	32.3%	35.8%	33.7%
Poor	32.5%	25.0%	29.4%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q2-14. Ease of air travel in Dallas**

Excellent	33.3%	27.0%	31.0%
Good	48.0%	48.9%	48.4%
Fair	16.3%	19.3%	17.4%
Poor	2.4%	4.8%	3.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q2-15. Ease of bicycle travel in Dallas**

Excellent	5.3%	5.0%	5.3%
Good	24.3%	23.5%	24.1%
Fair	33.9%	35.4%	34.3%
Poor	36.5%	36.1%	36.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q2-16. Ease of walking in Dallas**

Excellent	5.2%	4.5%	5.0%
Good	20.8%	24.2%	22.3%
Fair	36.2%	34.5%	35.4%
Poor	37.9%	36.9%	37.3%

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q2-17. Overall image/reputation of Dallas

Excellent	7.6%	7.9%	7.9%
Good	43.8%	41.7%	42.9%
Fair	36.9%	37.6%	37.0%
Poor	11.6%	12.8%	12.2%

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q3. Sum of Top 3 Choices**

Sense of community	18.4%	13.6%	16.6%
Openness & acceptance of community towards people of diverse backgrounds	20.7%	19.1%	20.1%
Opportunities to attend arts & cultural events	5.5%	4.8%	5.4%
Air quality	19.1%	13.3%	16.8%
Access to affordable, quality housing	49.8%	58.3%	53.2%
Access to affordable, quality child care	9.4%	11.9%	10.3%
Access to affordable, quality health care	19.4%	27.0%	22.4%
Access to affordable, quality food	14.8%	17.2%	15.9%
Access to living-wage jobs	31.0%	37.0%	33.2%
Access to quality education	27.6%	26.2%	26.8%
Ease of car travel in Dallas	18.4%	17.0%	18.0%
Ease of bus travel in Dallas	4.0%	4.1%	4.0%
Ease of rail travel in Dallas	6.7%	8.1%	7.3%
Ease of air travel in Dallas	1.4%	0.9%	1.2%

**Q3. Which THREE of the quality of life characteristics listed in Question 2 do you think should be the City's top priorities? (top 3)**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q3. Sum of Top 3 Choices (Cont.)**

Ease of bicycle travel in Dallas	5.9%	4.0%	5.1%
Ease of walking in Dallas	12.0%	10.7%	11.5%
Overall image/reputation of Dallas	17.1%	13.4%	15.6%
None chosen	5.0%	3.3%	4.3%

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q4-1. Population growth**

Much too slow	1.0%	0.9%	0.9%
Too slow	1.8%	2.2%	2.0%
About right	27.5%	28.1%	27.7%
Too fast	40.4%	38.7%	39.7%
Much too fast	29.3%	30.1%	29.7%

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q4-2. Retail growth (stores, restaurants, etc.)**

Much too slow	4.4%	4.5%	4.5%
Too slow	18.3%	19.9%	19.0%
About right	62.3%	61.0%	61.6%
Too fast	9.2%	10.5%	9.7%
Much too fast	5.8%	4.1%	5.2%

**Q4. Please rate the speed of growth in the following categories in Dallas over the past TWO years. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q4-3. Job growth

Much too slow	6.0%	6.3%	6.1%
Too slow	29.8%	32.5%	30.9%
About right	58.3%	57.3%	57.8%
Too fast	4.3%	3.0%	3.9%
Much too fast	1.6%	1.0%	1.4%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q5-1. Crime</u>			
Not a problem	0.5%	0.9%	0.6%
Minor problem	5.2%	4.5%	4.9%
Moderate problem	33.6%	33.2%	33.4%
Major problem	60.8%	61.4%	61.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q5-2. Drugs</u>			
Not a problem	2.1%	3.0%	2.4%
Minor problem	8.0%	10.7%	9.0%
Moderate problem	30.0%	26.9%	28.9%
Major problem	59.9%	59.4%	59.7%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q5-3. High weeds</u>			
Not a problem	14.3%	14.3%	14.2%
Minor problem	38.8%	36.9%	38.1%
Moderate problem	30.7%	34.2%	32.1%
Major problem	16.2%	14.5%	15.6%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q5-4. Noise</u>			
Not a problem	9.2%	9.7%	9.3%
Minor problem	36.0%	34.8%	35.4%
Moderate problem	35.1%	37.7%	36.3%
Major problem	19.7%	17.8%	19.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q5-5. Blighted buildings

Not a problem	6.7%	9.6%	7.8%
Minor problem	34.7%	31.2%	33.4%
Moderate problem	39.5%	42.8%	40.8%
Major problem	19.0%	16.5%	18.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q5-6. Homelessness

Not a problem	0.5%	0.9%	0.6%
Minor problem	3.7%	4.6%	4.1%
Moderate problem	21.8%	18.8%	20.5%
Major problem	74.0%	75.7%	74.8%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q5-7. Environmental hazard(s), air quality & toxic waste**

Not a problem	5.6%	6.4%	5.9%
Minor problem	23.2%	23.5%	23.4%
Moderate problem	44.0%	42.4%	43.3%
Major problem	27.2%	27.7%	27.5%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q5-8. Loose dogs & unrestrained pets**

Not a problem	13.0%	12.2%	12.8%
Minor problem	34.9%	37.8%	36.2%
Moderate problem	29.6%	27.6%	28.7%
Major problem	22.5%	22.3%	22.4%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q5-9. Litter</u>			
Not a problem	3.0%	3.7%	3.3%
Minor problem	23.5%	25.8%	24.4%
Moderate problem	39.1%	37.7%	38.4%
Major problem	34.5%	32.7%	33.9%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q5-10. Infrastructure/streets</u>			
Not a problem	0.9%	1.8%	1.3%
Minor problem	10.1%	11.2%	10.5%
Moderate problem	33.6%	32.7%	33.3%
Major problem	55.3%	54.3%	55.0%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q5-11. Aggressive solicitation/panhandling**

Not a problem	4.6%	5.4%	4.9%
Minor problem	19.3%	21.6%	20.1%
Moderate problem	30.3%	30.6%	30.3%
Major problem	45.8%	42.4%	44.7%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)**

Not a problem	16.2%	12.0%	14.6%
Minor problem	20.1%	18.5%	19.5%
Moderate problem	33.4%	38.4%	35.3%
Major problem	30.4%	31.1%	30.6%

**Q5. Please indicate the extent to which you think each of the following are an issue in the City of Dallas by circling the corresponding number below. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q5-13. Racial & ethnic inequities

Not a problem	14.6%	10.9%	13.2%
Minor problem	20.2%	17.4%	19.3%
Moderate problem	33.2%	35.1%	34.0%
Major problem	32.0%	36.6%	33.6%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q6-1. In your neighborhood during the day**

Very safe	31.7%	30.2%	31.2%
Safe	42.2%	39.2%	40.9%
Neutral	17.2%	21.5%	18.9%
Unsafe	6.7%	6.2%	6.6%
Very unsafe	2.2%	2.9%	2.5%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q6-2. In your neighborhood after dark**

Very safe	10.3%	9.6%	10.0%
Safe	34.1%	29.0%	32.0%
Neutral	24.9%	25.5%	25.3%
Unsafe	21.5%	24.6%	22.6%
Very unsafe	9.3%	11.3%	10.1%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q6-3. In Dallas downtown area during the day**

Very safe	10.2%	10.9%	10.5%
Safe	42.5%	43.1%	42.8%
Neutral	28.9%	29.3%	29.0%
Unsafe	14.1%	13.0%	13.6%
Very unsafe	4.3%	3.7%	4.1%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

**Q6-4. In Dallas downtown area after dark**

Very safe	1.6%	1.4%	1.5%
Safe	9.0%	10.7%	9.6%
Neutral	23.5%	18.7%	21.5%
Unsafe	39.4%	39.7%	39.6%
Very unsafe	26.4%	29.6%	27.7%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q6-5. In Dallas restaurant/retail areas during the day

Very safe	23.1%	17.5%	21.0%
Safe	49.3%	50.4%	49.7%
Neutral	21.9%	24.4%	22.9%
Unsafe	4.8%	6.4%	5.5%
Very unsafe	0.8%	1.2%	1.0%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q6-6. In Dallas restaurant/retail areas after dark

Very safe	5.9%	4.4%	5.3%
Safe	29.5%	26.3%	28.3%
Neutral	34.2%	33.0%	33.7%
Unsafe	22.3%	28.2%	24.6%
Very unsafe	8.1%	8.1%	8.2%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q6-7. In Dallas parks during the day

Very safe	16.3%	15.5%	16.1%
Safe	46.6%	45.0%	45.9%
Neutral	26.3%	26.5%	26.4%
Unsafe	8.4%	10.2%	9.1%
Very unsafe	2.4%	2.7%	2.5%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q6-8. In Dallas parks after dark

Very safe	1.5%	1.4%	1.5%
Safe	6.6%	7.8%	7.1%
Neutral	19.7%	19.2%	19.5%
Unsafe	42.7%	40.1%	41.8%
Very unsafe	29.4%	31.5%	30.2%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q6-9. From violent crime (rape, assault, robbery)**

Very safe	3.9%	2.9%	3.4%
Safe	17.6%	16.0%	17.1%
Neutral	30.3%	29.0%	29.7%
Unsafe	28.8%	30.6%	29.5%
Very unsafe	19.4%	21.6%	20.3%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q6-10. From property crime (burglary, theft)**

Very safe	2.0%	1.2%	1.7%
Safe	13.4%	13.6%	13.6%
Neutral	26.9%	27.8%	27.1%
Unsafe	33.9%	35.4%	34.5%
Very unsafe	23.8%	21.9%	23.2%

**Q6. Perception of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q6-11. From fire

Very safe	17.1%	15.3%	16.4%
Safe	46.7%	45.7%	46.3%
Neutral	30.9%	32.0%	31.3%
Unsafe	3.8%	4.4%	4.1%
Very unsafe	1.5%	2.6%	1.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-1. Ambulance/emergency medical services</u>			
Yes	13.6%	16.7%	14.7%
No	86.4%	83.3%	85.3%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-2. Art &amp; cultural programs/facilities</u>			
Yes	47.3%	41.1%	44.7%
No	52.7%	58.9%	55.3%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)</u>			
Yes	30.2%	23.4%	27.5%
No	69.8%	76.6%	72.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-4. Customer service provided by City employees</u>			
Yes	34.6%	27.4%	31.8%
No	65.4%	72.6%	68.2%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-5. Drinking water</u>			
Yes	57.4%	54.4%	56.1%
No	42.6%	45.6%	43.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-6. Fire services</u>			
Yes	5.2%	2.6%	4.1%
No	94.8%	97.4%	95.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q7-7. Solid waste services (e.g., garbage & recycling collection)

Yes	78.2%	66.3%	73.4%
No	21.8%	33.7%	26.6%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q7-8. Land use, planning, & zoning

Yes	11.5%	6.4%	9.4%
No	88.5%	93.6%	90.6%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)

Yes	32.2%	33.2%	32.5%
No	67.8%	66.8%	67.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-10. Park & recreation system

Yes	46.8%	42.9%	45.1%
No	53.2%	57.1%	54.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-11. Police services</u>			
Yes	24.3%	20.1%	22.5%
No	75.7%	79.9%	77.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-12. Public information services</u>			
Yes	19.0%	18.1%	18.6%
No	81.0%	81.9%	81.4%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-13. Public library services</u>			
Yes	37.5%	35.1%	36.5%
No	62.5%	64.9%	63.5%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-14. Sewer services (e.g. sanitary sewer/wastewater)</u>			
Yes	50.5%	41.7%	46.9%
No	49.5%	58.3%	53.1%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-15. Storm drainage</u>			
Yes	32.2%	25.5%	29.4%
No	67.8%	74.5%	70.6%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)</u>			
Yes	47.5%	47.2%	47.3%
No	52.5%	52.8%	52.7%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q7-17. Dallas Love Field Airport

Yes	44.6%	35.6%	41.0%
No	55.4%	64.4%	59.0%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q7-18. Municipal court services

Yes	10.6%	9.1%	10.0%
No	89.4%	90.9%	90.0%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)**

Yes	10.1%	12.6%	11.1%
No	89.9%	87.4%	88.9%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q7-20. 311/service request process (call to report problem)**

Yes	42.4%	33.6%	38.8%
No	57.6%	66.4%	61.2%

**Q7. Major Categories of City Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q7-21. Animal services

Yes	15.7%	13.9%	15.0%
No	84.3%	86.1%	85.0%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-1. Ambulance/emergency medical services

Excellent	46.6%	45.7%	46.2%
Good	39.0%	39.4%	39.2%
Fair	10.2%	9.6%	9.9%
Poor	4.2%	5.3%	4.7%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-2. Art & cultural programs/facilities

Excellent	40.6%	35.0%	38.5%
Good	47.4%	51.1%	48.9%
Fair	10.5%	11.8%	10.9%
Poor	1.5%	2.1%	1.7%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)

Excellent	5.7%	7.5%	6.6%
Good	35.6%	25.6%	32.3%
Fair	30.3%	32.3%	30.8%
Poor	28.4%	34.6%	30.3%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-4. Customer service provided by City employees

Excellent	16.7%	18.8%	17.3%
Good	41.8%	46.1%	43.5%
Fair	27.4%	22.1%	25.4%
Poor	14.0%	13.0%	13.8%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-5. Drinking water</u>			
Excellent	24.8%	18.4%	22.4%
Good	48.9%	52.4%	50.3%
Fair	20.4%	20.7%	20.4%
Poor	5.9%	8.4%	6.8%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-6. Fire services</u>			
Excellent	47.7%	46.7%	47.5%
Good	43.2%	40.0%	42.4%
Fair	4.5%	13.3%	6.8%
Poor	4.5%	0.0%	3.4%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q7-7. Solid waste services (e.g., garbage & recycling collection)**

Excellent	21.5%	18.9%	20.7%
Good	46.2%	48.1%	46.9%
Fair	21.9%	25.0%	23.0%
Poor	10.3%	8.0%	9.4%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q7-8. Land use, planning, & zoning**

Excellent	5.9%	2.8%	5.1%
Good	25.5%	19.4%	23.9%
Fair	30.4%	27.8%	29.7%
Poor	38.2%	50.0%	41.3%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)

Excellent	3.9%	3.6%	4.0%
Good	12.1%	15.6%	13.5%
Fair	37.1%	38.0%	37.3%
Poor	46.8%	42.7%	45.1%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-10. Park & recreation system

Excellent	19.0%	16.3%	18.1%
Good	55.7%	59.6%	57.1%
Fair	20.9%	19.2%	20.2%
Poor	4.4%	4.9%	4.6%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q7-11. Police services

Excellent	14.7%	8.6%	12.5%
Good	24.2%	25.0%	24.5%
Fair	28.0%	33.6%	30.0%
Poor	33.2%	32.8%	33.0%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q7-12. Public information services

Excellent	15.5%	9.7%	13.2%
Good	46.0%	52.4%	48.3%
Fair	26.7%	27.2%	26.8%
Poor	11.8%	10.7%	11.7%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-13. Public library services</u>			
Excellent	45.4%	40.1%	43.2%
Good	45.7%	47.5%	46.6%
Fair	6.7%	10.9%	8.3%
Poor	2.1%	1.5%	1.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-14. Sewer services (e.g. sanitary sewer/wastewater)</u>			
Excellent	24.2%	25.2%	24.6%
Good	53.6%	53.5%	53.7%
Fair	17.9%	15.0%	16.8%
Poor	4.2%	6.2%	4.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-15. Storm drainage</u>			
Excellent	18.1%	14.8%	16.9%
Good	42.6%	39.4%	41.6%
Fair	25.6%	30.3%	27.1%
Poor	13.7%	15.5%	14.3%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)</u>			
Excellent	5.4%	4.1%	5.0%
Good	32.4%	30.4%	31.5%
Fair	40.1%	40.7%	40.3%
Poor	22.1%	24.8%	23.2%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-17. Dallas Love Field Airport

Excellent	50.1%	40.5%	46.9%
Good	43.7%	52.5%	46.6%
Fair	4.7%	6.5%	5.3%
Poor	1.6%	0.5%	1.2%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q7-18. Municipal court services

Excellent	11.6%	19.2%	14.5%
Good	40.7%	44.2%	42.0%
Fair	32.6%	19.2%	27.5%
Poor	15.1%	17.3%	15.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q7-19. Social services (community centers, child care programs, homeless programs, senior programs)**

Excellent	4.8%	5.8%	5.2%
Good	38.1%	37.7%	37.9%
Fair	27.4%	34.8%	30.7%
Poor	29.8%	21.7%	26.1%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q7-20. 311/service request process (call to report problem)**

Excellent	17.9%	13.9%	16.7%
Good	38.8%	35.3%	37.5%
Fair	23.6%	30.5%	26.0%
Poor	19.8%	20.3%	19.9%

**Q7. Major Categories of City Services. If "Yes," please rate the City's overall performance in each of the major categories of City services. (without "don't know")**

N=1422

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q7-21. Animal services

Excellent	16.3%	15.2%	15.8%
Good	33.3%	30.4%	32.6%
Fair	24.4%	27.8%	25.6%
Poor	25.9%	26.6%	26.0%

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q8. Sum of Top 4 Choices

Ambulance/emergency medical services	18.5%	20.1%	19.1%
Art & cultural programs/facilities	8.6%	9.5%	9.0%
Neighborhood code enforcement (e.g., high weeds, litter, blight)	28.1%	27.0%	27.7%
Customer service provided by City employees	14.6%	12.9%	13.9%
Drinking water	20.0%	20.7%	20.3%
Fire services	14.6%	10.3%	12.9%
Solid waste services (e.g., garbage & recycling collection)	18.8%	16.9%	18.0%
Land use, planning, & zoning	18.2%	17.6%	18.0%
Maintenance of infrastructure (e.g., City streets & sidewalks)	58.8%	59.7%	59.2%
Park & recreation system	15.8%	15.5%	15.7%
Police services	50.8%	48.7%	50.1%
Public information services	3.8%	5.9%	4.6%
Public library services	7.0%	6.2%	6.6%
Sewer services (e.g. sanitary sewer/wastewater)	4.4%	3.8%	4.1%

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City's top priorities? (top 4)**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q8. Sum of Top 4 Choices (Cont.)**

Storm drainage	5.9%	6.9%	6.3%
Traffic management (traffic signals, traffic flow, signs, parking)	28.9%	27.2%	28.1%
Dallas Love Field Airport	2.3%	2.2%	2.2%
Municipal court services	1.5%	1.5%	1.5%
Social services (community centers, child care programs, homeless programs, senior programs)	28.2%	34.8%	30.8%
311/service request process (call to report problem)	9.6%	10.5%	10.1%
Animal services	8.1%	10.5%	9.2%
None chosen	5.0%	5.0%	4.9%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q9-1. Crime prevention</u>			
Excellent	1.4%	1.6%	1.6%
Good	21.8%	20.5%	21.2%
Fair	39.8%	41.4%	40.5%
Poor	37.0%	36.4%	36.7%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q9-2. Traffic enforcement</u>			
Excellent	2.5%	2.4%	2.5%
Good	24.1%	27.0%	25.3%
Fair	37.3%	40.1%	38.4%
Poor	36.1%	30.5%	33.8%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q9-3. Efforts by police to fight crime in your neighborhood

Excellent	6.7%	5.4%	6.2%
Good	27.9%	27.3%	27.6%
Fair	32.8%	35.2%	33.6%
Poor	32.6%	32.1%	32.6%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q9-4. Efforts by police to effectively deal with problems in your neighborhood

Excellent	6.3%	5.0%	5.9%
Good	27.1%	25.8%	26.4%
Fair	32.6%	37.2%	34.5%
Poor	33.9%	32.0%	33.2%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q9-5. Response time of police to emergency calls

Excellent	4.2%	6.2%	4.9%
Good	19.8%	18.3%	19.2%
Fair	28.2%	28.4%	28.2%
Poor	47.8%	47.2%	47.6%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q9-6. Response time of fire to structure fires

Excellent	30.2%	29.8%	30.3%
Good	49.8%	48.5%	49.1%
Fair	17.5%	18.3%	17.8%
Poor	2.5%	3.4%	2.8%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q9-7. Response time of fire to medical emergencies**

Excellent	29.8%	31.3%	30.4%
Good	47.9%	45.4%	46.9%
Fair	19.0%	18.1%	18.6%
Poor	3.3%	5.2%	4.1%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q9-8. Fire prevention & education**

Excellent	10.0%	10.9%	10.3%
Good	41.4%	40.3%	40.8%
Fair	28.7%	34.5%	31.3%
Poor	20.0%	14.4%	17.6%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)

Excellent	3.6%	6.6%	5.0%
Good	25.4%	23.1%	24.3%
Fair	37.5%	38.8%	38.0%
Poor	33.6%	31.4%	32.7%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	

Q9-10. Mental health programs

Excellent	0.4%	1.9%	1.2%
Good	7.1%	7.6%	7.4%
Fair	21.8%	25.0%	23.1%
Poor	70.6%	65.5%	68.3%

**Q9. Public Safety Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q9-11. Quality of disaster response programs (Community Emergency Response Team)

Excellent	7.7%	7.0%	7.4%
Good	34.5%	32.4%	33.8%
Fair	40.4%	38.3%	39.3%
Poor	17.4%	22.3%	19.6%

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City's top priorities? (top 2)**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q10. Sum of Top 2 Choices

Crime prevention	54.0%	45.8%	50.8%
Traffic enforcement	14.1%	12.9%	13.7%
Efforts by police to fight crime in your neighborhood	23.4%	21.7%	22.6%
Efforts by police to effectively deal with problems in your neighborhood	15.7%	17.9%	16.5%
Response time of police to emergency calls	29.8%	32.7%	31.0%
Response time of fire to structure fires	2.9%	2.1%	2.6%
Response time of fire to medical emergencies	4.1%	4.1%	4.1%
Fire prevention & education	1.2%	0.7%	1.0%
Prevention programs for youth (PALS, after-school programming, etc.)	10.4%	14.6%	12.1%
Mental health programs	31.3%	34.1%	32.3%
Quality of disaster response programs (Community Emergency Response Team)	3.4%	4.6%	3.9%
None chosen	4.1%	4.0%	4.1%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q11-1. City parks**

Excellent	13.0%	12.4%	12.9%
Good	56.5%	53.9%	55.3%
Fair	26.1%	28.1%	26.9%
Poor	4.4%	5.6%	4.9%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q11-2. Recreation programs or classes**

Excellent	8.1%	10.6%	9.2%
Good	47.0%	39.2%	43.6%
Fair	34.9%	35.6%	35.1%
Poor	9.9%	14.6%	12.0%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q11-3. Range/variety of recreation programs & classes**

Excellent	7.1%	8.9%	8.0%
Good	42.5%	39.5%	41.1%
Fair	36.6%	32.6%	34.7%
Poor	13.8%	19.0%	16.3%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q11-4. Recreation centers/facilities**

Excellent	8.5%	8.5%	8.6%
Good	49.4%	43.7%	47.0%
Fair	32.1%	35.3%	33.3%
Poor	10.0%	12.6%	11.1%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q11-5. Accessibility of parks**

Excellent	15.6%	15.0%	15.6%
Good	53.7%	53.8%	53.5%
Fair	24.4%	25.2%	24.7%
Poor	6.3%	6.0%	6.2%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q11-6. Accessibility of recreation centers/facilities**

Excellent	12.3%	11.7%	12.3%
Good	51.7%	45.5%	49.0%
Fair	29.4%	31.8%	30.4%
Poor	6.5%	11.0%	8.4%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q11-7. Appearance/maintenance of parks

Excellent	11.4%	14.1%	12.5%
Good	52.8%	49.4%	51.3%
Fair	28.7%	29.7%	29.0%
Poor	7.1%	6.8%	7.1%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q11-8. Appearance/maintenance of recreation centers/facilities

Excellent	9.9%	12.7%	11.3%
Good	53.5%	47.6%	50.9%
Fair	28.8%	31.8%	29.9%
Poor	7.9%	7.8%	7.9%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)

Excellent	10.6%	10.7%	10.9%
Good	47.3%	48.8%	47.7%
Fair	32.9%	30.8%	32.0%
Poor	9.2%	9.6%	9.4%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

Q11-10. Walking trails in City

Excellent	13.2%	13.0%	13.3%
Good	47.3%	47.0%	47.0%
Fair	25.8%	28.3%	26.7%
Poor	13.6%	11.7%	13.0%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q11-11. Outdoor swimming facilities**

Excellent	6.9%	6.9%	7.0%
Good	35.2%	30.7%	33.4%
Fair	30.0%	33.3%	31.2%
Poor	27.9%	29.0%	28.4%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q11-12. Ease of registering for City recreation programs/events**

Excellent	9.6%	7.7%	8.9%
Good	36.2%	42.5%	38.7%
Fair	34.7%	30.2%	32.8%
Poor	19.5%	19.6%	19.5%

**Q11. Parks and Recreation. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q11-13. City golf courses

Excellent	14.7%	16.2%	15.5%
Good	48.3%	43.2%	46.2%
Fair	26.6%	27.0%	26.7%
Poor	10.3%	13.5%	11.6%

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be the City's top priorities? (top 3)**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q12. Sum of Top 3 Choices

City parks	43.1%	37.5%	40.9%
Recreation programs or classes	17.6%	22.5%	19.5%
Range/variety of recreation programs & classes	22.8%	23.1%	22.8%
Recreation centers/facilities	19.5%	21.5%	20.3%
Accessibility of parks	17.3%	17.2%	17.3%
Accessibility of recreation centers/facilities	11.6%	18.2%	14.2%
Appearance/maintenance of parks	37.9%	32.4%	35.8%
Appearance/maintenance of recreation centers/facilities	17.3%	12.6%	15.3%
Outdoor athletic facilities (soccer/ baseball fields, tennis courts)	15.4%	15.8%	15.7%
Walking trails in City	37.7%	34.1%	36.5%
Outdoor swimming facilities	10.7%	15.0%	12.3%
Ease of registering for City recreation programs/events	10.1%	12.7%	11.1%
City golf courses	5.8%	4.8%	5.4%
None chosen	9.2%	8.8%	9.0%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-1. Enforcement of multi-family building conditions**

Excellent	2.4%	1.8%	2.1%
Good	14.2%	19.7%	16.6%
Fair	35.7%	39.9%	37.5%
Poor	47.7%	38.6%	43.7%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-2. Enforcement of mowing of weeds & high grass on private property**

Excellent	4.9%	5.1%	5.0%
Good	27.1%	26.1%	26.8%
Fair	38.2%	39.7%	38.7%
Poor	29.7%	29.0%	29.5%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-3. Enforcement of blighted residential properties**

Excellent	2.0%	1.3%	1.7%
Good	14.7%	16.5%	15.5%
Fair	36.5%	45.1%	39.8%
Poor	46.8%	37.1%	43.0%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-4. Enforcement of sign regulations**

Excellent	3.0%	3.6%	3.2%
Good	23.6%	26.5%	24.8%
Fair	39.9%	41.9%	40.8%
Poor	33.5%	28.0%	31.2%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property**

Excellent	4.1%	3.5%	3.8%
Good	19.3%	19.0%	19.1%
Fair	29.9%	31.5%	30.8%
Poor	46.7%	45.9%	46.3%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-6. Enforcement of bulk/brush trash violations**

Excellent	7.0%	5.8%	6.5%
Good	30.9%	29.7%	30.5%
Fair	33.1%	33.3%	33.2%
Poor	28.9%	31.2%	29.8%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-7. Enforcement of litter on private property**

Excellent	4.8%	3.3%	4.2%
Good	21.0%	21.2%	21.2%
Fair	32.8%	33.0%	32.9%
Poor	41.3%	42.5%	41.7%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-8. City efforts to survey & abate mosquitos carrying viruses**

Excellent	5.1%	4.3%	4.9%
Good	32.6%	28.6%	31.1%
Fair	33.9%	36.7%	34.9%
Poor	28.3%	30.4%	29.1%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-9. Enforcement of food safety in restaurants**

Excellent	7.1%	8.9%	7.9%
Good	50.2%	42.7%	46.9%
Fair	29.2%	32.0%	30.6%
Poor	13.5%	16.4%	14.6%

**Q13. Code Enforcement Services. Please rate the City's performance in following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q13-10. Enforcement of yard parking regulations in your neighborhood**

Excellent	8.9%	7.4%	8.3%
Good	30.5%	29.3%	30.0%
Fair	25.2%	29.8%	27.0%
Poor	35.4%	33.4%	34.7%

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be the City's top priorities? (top 2)**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q14. Sum of Top 2 Choices

Enforcement of multi-family building conditions	33.2%	36.5%	34.5%
Enforcement of mowing of weeds & high grass on private property	17.5%	13.6%	16.0%
Enforcement of blighted residential properties	29.3%	25.5%	27.7%
Enforcement of sign regulations	6.3%	7.1%	6.6%
City efforts to remove junk motor vehicles (inoperative) on private property	14.6%	16.4%	15.3%
Enforcement of bulk/brush trash violations	12.3%	14.1%	12.9%
Enforcement of litter on private property	12.4%	11.4%	12.0%
City efforts to survey & abate mosquitos carrying viruses	25.0%	22.2%	23.9%
Enforcement of food safety in restaurants	23.6%	23.9%	23.7%
Enforcement of yard parking regulations in your neighborhood	8.5%	10.3%	9.3%
None chosen	7.9%	9.1%	8.4%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q15-1. Garbage collections</u>			
Excellent	26.5%	24.4%	25.8%
Good	44.1%	45.1%	44.5%
Fair	19.4%	23.3%	20.8%
Poor	10.0%	7.3%	8.9%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q15-2. Recycling</u>			
Excellent	23.7%	21.0%	22.8%
Good	40.0%	38.1%	39.3%
Fair	23.1%	25.6%	23.9%
Poor	13.3%	15.4%	14.0%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q15-3. Yard waste pickup</u>			
Excellent	21.4%	20.0%	21.1%
Good	45.2%	38.3%	42.6%
Fair	23.4%	32.5%	26.7%
Poor	10.0%	9.2%	9.6%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

	Q30. Do you own or rent your home		Total
	Own	Rent (or occupy without paying)	
<u>Q15-4. Bulk trash pickup</u>			
Excellent	25.6%	23.4%	24.9%
Good	42.5%	41.5%	42.1%
Fair	21.7%	25.7%	23.2%
Poor	10.2%	9.4%	9.8%

**Q15. Solid Waste Services. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q15-5. Household hazardous waste disposal

Excellent	13.4%	11.8%	13.0%
Good	32.1%	26.6%	30.0%
Fair	29.7%	33.2%	30.9%
Poor	24.8%	28.4%	26.2%

**Q16. Which TWO of the solid waste services listed in Question 15 do you think should be the City's top priorities? (top 2)**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q16. Sum of Top 2 Choices

Garbage collections	59.7%	55.1%	57.8%
Recycling	42.4%	41.0%	41.6%
Yard waste pickup	13.4%	16.9%	14.9%
Bulk trash pickup	41.7%	39.9%	41.2%
Household hazardous waste disposal	25.6%	30.3%	27.4%
None chosen	7.8%	8.1%	7.9%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q17-1. Maintenance & repair of thoroughfares & major streets**

Excellent	1.4%	1.8%	1.5%
Good	17.8%	17.8%	17.8%
Fair	36.3%	35.9%	36.4%
Poor	44.5%	44.5%	44.3%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q17-2. Maintenance & repair of streets in your neighborhood**

Excellent	3.2%	3.4%	3.3%
Good	17.9%	18.6%	18.1%
Fair	31.1%	30.3%	30.8%
Poor	47.8%	47.8%	47.8%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q17-3. Street striping**

Excellent	2.4%	2.3%	2.3%
Good	21.5%	17.6%	19.9%
Fair	33.3%	36.6%	34.8%
Poor	42.9%	43.4%	43.0%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q17-4. Street cleaning**

Excellent	3.6%	4.6%	4.0%
Good	20.6%	20.9%	20.7%
Fair	29.5%	33.3%	31.1%
Poor	46.2%	41.2%	44.2%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q17-5. Street lighting

Excellent	3.6%	4.7%	4.0%
Good	32.7%	32.4%	32.6%
Fair	38.6%	37.1%	38.1%
Poor	25.1%	25.8%	25.2%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q17-6. Traffic signs & signal operations

Excellent	7.4%	7.5%	7.4%
Good	44.7%	41.9%	43.7%
Fair	31.9%	35.1%	33.1%
Poor	16.1%	15.5%	15.8%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q17-7. Sidewalk maintenance

Excellent	1.2%	1.6%	1.4%
Good	15.8%	17.9%	16.6%
Fair	35.7%	35.6%	35.7%
Poor	47.3%	44.8%	46.4%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q17-8. Alley maintenance

Excellent	2.0%	2.6%	2.2%
Good	12.1%	13.7%	12.6%
Fair	29.6%	32.8%	31.1%
Poor	56.3%	50.9%	54.1%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q17-9. Curbs & gutters**

Excellent	2.3%	2.5%	2.4%
Good	26.0%	21.8%	24.3%
Fair	39.4%	42.4%	40.7%
Poor	32.3%	33.3%	32.7%

**Q17. Streets and Infrastructure/Mobility. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q17-10. Bike lanes in City (shared, protected & multi-use)**

Excellent	5.6%	3.9%	4.9%
Good	25.5%	25.0%	25.4%
Fair	33.6%	34.3%	33.7%
Poor	35.3%	36.8%	35.9%

**Q18. Which TWO of the street and infrastructure services in Question 17 do you think should be the City's top priorities? (top 2)**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q18. Sum of Top 2 Choices

Maintenance & repair of thoroughfares & major streets	62.0%	55.4%	59.3%
Maintenance & repair of streets in your neighborhood	49.2%	48.4%	48.7%
Street striping	7.9%	8.1%	7.9%
Street cleaning	6.3%	7.9%	7.1%
Street lighting	12.1%	15.5%	13.5%
Traffic signs & signal operations	11.3%	11.9%	11.5%
Sidewalk maintenance	15.8%	17.4%	16.5%
Alley maintenance	11.4%	10.2%	10.9%
Curbs & gutters	1.8%	2.1%	1.9%
Bike lanes in City (shared, protected & multi-use)	9.6%	10.7%	10.0%
None chosen	5.8%	5.7%	5.8%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q19-1. Services to seniors

Excellent	5.1%	4.3%	4.7%
Good	28.4%	28.0%	28.2%
Fair	35.4%	40.3%	37.7%
Poor	31.1%	27.4%	29.5%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q19-2. Services to youth

Excellent	4.2%	4.3%	4.2%
Good	29.6%	29.5%	29.5%
Fair	37.9%	38.8%	38.4%
Poor	28.3%	27.4%	27.9%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q19-3. Services to low-income people

Excellent	5.6%	2.9%	4.4%
Good	20.3%	15.1%	17.9%
Fair	25.9%	30.7%	28.1%
Poor	48.2%	51.3%	49.7%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q19-4. Services to homeless residents

Excellent	4.0%	2.5%	3.4%
Good	10.3%	8.8%	9.6%
Fair	18.6%	16.8%	17.8%
Poor	67.1%	71.9%	69.2%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q19-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)

Excellent	3.8%	2.9%	3.4%
Good	12.5%	11.6%	12.2%
Fair	30.4%	31.6%	30.9%
Poor	53.2%	53.9%	53.5%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q19-6. Variety of arts & cultural programs

Excellent	22.5%	17.4%	20.5%
Good	45.4%	43.9%	44.8%
Fair	25.6%	29.1%	27.0%
Poor	6.4%	9.6%	7.7%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q19-7. Appearance/maintenance of arts & cultural centers/facilities**

Excellent	23.1%	19.3%	21.6%
Good	51.2%	51.1%	51.2%
Fair	20.7%	21.1%	20.8%
Poor	5.0%	8.5%	6.4%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q19-8. Accessibility of arts & cultural centers/facilities**

Excellent	19.5%	15.3%	17.9%
Good	47.3%	42.6%	45.4%
Fair	26.5%	29.5%	27.7%
Poor	6.7%	12.6%	9.1%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q19-9. Variety of library materials

Excellent	25.1%	20.8%	23.5%
Good	48.6%	48.3%	48.4%
Fair	20.8%	21.2%	20.9%
Poor	5.6%	9.7%	7.2%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q19-10. Appearance/maintenance of libraries/facilities

Excellent	20.7%	19.0%	20.2%
Good	52.9%	51.9%	52.4%
Fair	22.4%	22.0%	22.1%
Poor	4.0%	7.1%	5.3%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q19-11. Accessibility of City facilities/services for persons with disabilities**

Excellent	14.2%	10.9%	12.8%
Good	45.0%	39.1%	42.5%
Fair	30.0%	35.9%	32.5%
Poor	10.8%	14.1%	12.2%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q19-12. Variety of arts & cultural programs**

Excellent	24.1%	18.4%	21.9%
Good	47.5%	45.6%	46.7%
Fair	24.4%	27.4%	25.6%
Poor	4.0%	8.5%	5.8%

**Q19. Other City Services/Facilities. Please rate the City's performance in the following areas. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q19-13. Services that seek to reduce racial & ethnic disparities

Excellent	9.9%	6.4%	8.5%
Good	23.9%	19.1%	21.9%
Fair	30.6%	34.8%	32.4%
Poor	35.5%	39.7%	37.2%

**Q20. Customer Service. Have you had any in-person or phone contact with an employee of the City of Dallas within the last 12 months (including police, receptionists, librarians, or any others)?**

N=1475

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q20. Have you had any in-person or phone contact with a City employee within last 12 months**

Yes	66.2%	59.7%	63.5%
No	33.8%	40.3%	36.5%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

**Q20a-1. Knowledge**

Excellent	33.0%	37.5%	34.6%
Good	38.8%	37.8%	38.6%
Fair	16.4%	15.8%	16.1%
Poor	11.8%	8.9%	10.7%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q20a-2. Responsiveness**

Excellent	30.2%	31.5%	30.6%
Good	34.3%	36.0%	35.1%
Fair	17.6%	19.0%	18.1%
Poor	17.9%	13.4%	16.2%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937	Q30. Do you own or rent your home		Total
		Rent (or occupy without paying)	
	Own		

**Q20a-3. Courtesy**

Excellent	42.2%	40.0%	41.3%
Good	32.9%	37.6%	34.9%
Fair	16.3%	15.9%	16.1%
Poor	8.6%	6.5%	7.8%

**Q20a. Please rate the performance of the City employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=937

Q30. Do you own or rent your home		Total
Own	Rent (or occupy without paying)	

Q20a-4. Overall

Excellent	31.5%	34.7%	32.6%
Good	36.3%	35.9%	36.4%
Fair	20.0%	19.4%	19.7%
Poor	12.2%	10.0%	11.4%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	Q30. Do you own or		Total
	rent your home		
	Own	Rent (or occupy without paying)	

Q21-1. I receive good value for City of Dallas taxes I pay

Strongly agree	3.2%	2.7%	3.0%
Agree	20.3%	21.1%	20.5%
Neutral	27.3%	31.6%	29.0%
Disagree	25.1%	23.8%	24.5%
Strongly disagree	24.1%	20.7%	22.9%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	Q30. Do you own or		Total
	rent your home		
	Own	Rent (or occupy without paying)	

Q21-2. I am pleased with overall direction that City of Dallas is taking

Strongly agree	4.1%	5.7%	4.7%
Agree	24.2%	21.0%	22.9%
Neutral	28.9%	35.9%	31.6%
Disagree	24.0%	23.0%	23.6%
Strongly disagree	18.7%	14.4%	17.1%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	Q30. Do you own or		Total
	rent your home		
	Own	Rent (or occupy without paying)	

**Q21-3. City of Dallas government welcomes resident involvement**

Strongly agree	4.7%	4.0%	4.4%
Agree	24.6%	26.6%	25.2%
Neutral	34.3%	34.9%	34.7%
Disagree	20.6%	20.7%	20.5%
Strongly disagree	15.9%	13.8%	15.1%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	Q30. Do you own or		Total
	rent your home		
	Own	Rent (or occupy without paying)	

**Q21-4. City of Dallas government listens to a diverse range of people**

Strongly agree	6.3%	4.8%	5.7%
Agree	25.4%	20.6%	23.4%
Neutral	26.5%	30.7%	28.4%
Disagree	23.3%	26.4%	24.5%
Strongly disagree	18.5%	17.5%	18.0%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	Q30. Do you own or		Total
	rent your home		
	Own	Rent (or occupy without paying)	

**Q21-5. Employees at City of Dallas are ethical in the way they conduct City business**

Strongly agree	3.9%	4.8%	4.2%
Agree	31.0%	24.8%	28.5%
Neutral	37.2%	43.8%	39.9%
Disagree	16.2%	14.9%	15.6%
Strongly disagree	11.8%	11.7%	11.8%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475	Q30. Do you own or		Total
	rent your home		
	Own	Rent (or occupy without paying)	

**Q21-6. Government leaders at City of Dallas are ethical in the way they conduct business**

Strongly agree	3.9%	4.4%	4.1%
Agree	21.7%	19.1%	20.5%
Neutral	35.5%	39.2%	37.2%
Disagree	22.7%	22.6%	22.5%
Strongly disagree	16.3%	14.6%	15.6%

**Q21. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=1475

Q30. Do you own or rent your home		Total
	Rent (or occupy without paying)	
	Own	

**Q21-7. I am pleased with the direction City is taking to reduce racial & ethnic disparities**

Strongly agree	5.1%	3.9%	4.6%
Agree	21.2%	19.6%	20.5%
Neutral	36.4%	37.3%	36.9%
Disagree	22.7%	21.4%	22.1%
Strongly disagree	14.6%	17.9%	15.9%