



City of Dallas

2023 COMMUNITY DEVELOPMENT TOUR

COUNCIL
DISTRICT

7

Austin Street Center for Community Engagement

The Austin Street Center for Community Engagement opened on June 21, 2022. This new, 60,000-square-foot, 24/7, client-focused homeless shelter and day service center, is an incredible milestone in Austin Street's history.

The new facility more than doubles the size of its previous shelter, and offers separate, vast accommodations for both men and women.

Accommodations include:

- A newly added Commercial Kitchen Facility that serves over **900** meals per day
- A Dining Facility & Engagement Center
- **1,667** sq. ft. of classroom space for employment & education
- **492** available beds for unsheltered residents
- **30** available beds for Respite Care



GUEST SERVICES ASSISTANT

The Guest Services Desk is the hub of operations for the shelter. Volunteers here will assist clients with daily needs and tasks, including answering the phone; handing out hygiene items and over-the-counter medication; answering client questions regarding resources; and checking out of items, such as towels, detergent, and board games.

CLOTHING ROOM ASSISTANT

This partially client-facing opportunity is perfect for anyone great at multitasking. The tasks performed include, but are not limited to, filling clothing orders, handing out filled clothing orders and client mail, and assisting with client and facility laundry.

MEAL SERVICE

This opportunity is great for direct interaction with clients. The tasks performed include prepping the food and setup on the serving line, handing meals directly to clients with mobility-challenges, and serving others through the meal line and beverage station.

DONATION DRIVES

The needs of Austin Street Center's clients are ever-changing. Hosting a donation drive is a great off-site volunteer (or virtual) opportunity that can provide a lasting impact on our clients. Please review our website and consult with us about our current needs before organizing your drive.



Statistics

Community Engagement

TOTAL # OF
VOLUNTEERS

2,300

VOLUNTEER
HOURS

19,137

TOTAL VALUE OF
VOLUNTEER HOURS

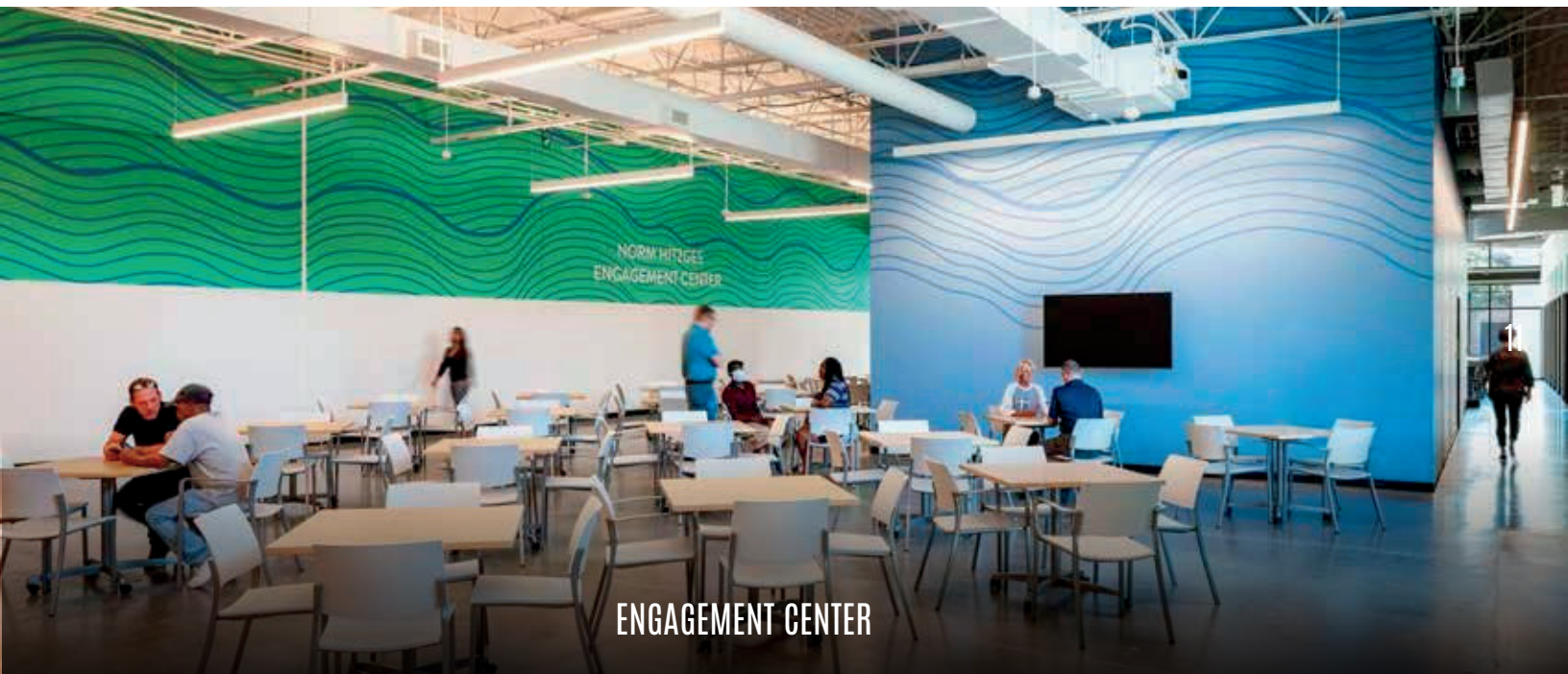
\$486,653.91



COMPUTER LAB



COMMERCIAL KITCHEN



ENGAGEMENT CENTER



CLIENT INTAKE LOBBY



MEAL SERVICE AREA