

# DALLAS ANIMAL SERVICES

## Department Fact Sheet November 2018

SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	November 2017	November 2018	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	8,853	8,963	4,258	4,589	331	8%
Proactive Requests	15,302	2,200	1,518	1,153	903	-250	-22%
External Requests	41,997	6,653	5,935	3,105	2,806	-299	-10%
Follow-up Calls	NA	NA	1,510	NA	880	NA	NA
Total Violations Issued	15,311	2,727	3,813	1,385	1,853	468	34%
<b>Service Requests</b>							
	Fiscal YTD 2018/19	November 2018					
<b>Call Breakdown</b>							
<b>Aggressive Activity</b>	<b>1,271</b>	<b>576</b>					
Dog Attack to Animal	12	0					
Loose Aggressive -High Risk	128	59					
Dog Attack to Human	14	0					
Loose Aggressive	876	411					
Aggressive Pack Activity	241	106					
<b>Confined Animal</b>	<b>683</b>	<b>279</b>					
Drains/Pipes/Culverts	2	1					
Drains/Pipes/Culverts-Danger	8	4					
Owner Surrender	177	77					
Rabies Vector Species	5	0					
In a Trap-Domestic Animal	116	45					
In a Trap-Danger	22	12					
Bed of a Truck	1	1					
Bed of a Truck-Danger	0	0					
Inside Vehicle	27	11					
Stray	325	128					
<b>Lack of Care</b>	<b>1,206</b>	<b>594</b>					
Critical Medical	316	135					
Sick or Injured	391	197					
Weather Condition	92	75					
Welfare Check	407	187					
<b>Loose</b>	<b>2,766</b>	<b>1,403</b>					
Loose Owned	792	396					
Safety Obstruction on Roadway	588	317					
Loose Stray	1,386	690					
<b>Nuisance</b>	<b>824</b>	<b>539</b>					
Conditions	35	16					
Noisy/Barking	289	152					
Microchip	2	0					
Pet Limit	30	11					
Pooper Scooper	38	21					
Rooster	62	29					
Spay/Neuter	8	5					
Tethering	32	16					
Vaccine	328	289					
<b>Bite</b>	<b>297</b>	<b>135</b>					
Bite Animal Contained	186	85					
Bite Animal Not Contained	95	44					
Rabies Specimen Pickup	16	6					
<b>Police Assist</b>	<b>273</b>	<b>129</b>					
ASO Back up	3	1					
DPD Non-Urgent	25	9					
DPD Emergency	163	83					
DPD Urgent	63	28					
Fire Urgent	11	3					
Other Law Enforcement Emergency	0	0					
Other Law Enforcement Urgent	4	3					
Other Law Enforcement Non-Urgent	4	2					
<b>Wildlife Vendor</b>	<b>131</b>	<b>54</b>					
<b>Bites - Actual</b>							
	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	November 2017	November 2018	Current Month Variance	Current Month % Change
Loose	192	24	32	12	15	3	25%
Loose Owned	428	62	63	31	27	-4	-13%
Owner Confined	383	74	58	39	25	-14	-36%
Owner Victim	204	30	35	19	13	-6	-32%

This data is reflective of the CRMS/Chamele on databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.

Numbers and categories have changed between FY18 and FY19 due to a Citywide software Conversion. As such, there may be future updates/corrections to DAS' November 2018's numbers.