

DALLAS ANIMAL SERVICES

Department Fact Sheet December 2018

SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	December 2017	December 2018	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	13,153	15,724	4,300	6,761	2,461	57%
Proactive Requests	15,302	3,307	3,595	1,107	2,077	970	88%
External Requests	41,997	9,846	9,135	3,193	3,200	7	0%
Follow-up Calls	NA	NA	2,994	NA	1,484	NA	NA
Total Violations Issued	15,311	4,009	6,225	1,282	2,412	1,130	88%
Service Requests							
	Fiscal YTD 2018/19	December 2018					
New Service Types							
Call Breakdown							
Aggressive Activity	1,943	672					
Dog Attack to Animal	15	3					
Loose Aggressive -High Risk	197	69					
Dog Attack to Human	16	2					
Loose Aggressive	1,327	451					
Aggressive Pack Activity	388	147					
Confined Animal	999	316					
Drains/Pipes/Culverts	2	0					
Drains/Pipes/Culverts-Danger	14	6					
Owner Surrender	288	111					
Rabies Vector Species	10	5					
In a Trap-Domestic Animal	158	42					
In a Trap-Danger	44	22					
Bed of a Truck	1	0					
Bed of a Truck-Danger	0	0					
Inside Vehicle	37	10					
Stray	445	120					
Lack of Care	1,976	770					
Critical Medical	472	156					
Sick or Injured	705	314					
Weather Condition	173	81					
Welfare Check	626	219					
Loose	4,636	1,870					
Loose Owned	1,390	598					
Safety Obstruction on Roadway	934	346					
Loose Stray	2,312	926					
Nuisance	2,100	1,276					
Conditions	47	12					
Noisy/Barking	428	139					
Microchip	3	1					
Pet Limit	43	13					
Pooper Scooper	61	23					
Rooster	92	30					
Spay/Neuter	594	586					
Tethering	65	33					
Vaccine	767	439					
Bite	441	144					
Bite Animal Contained	279	93					
Bite Animal Not Contained	141	46					
Rabies Specimen Pickup	21	5					
Police Assist	416	143					
ASO Back up	5	2					
DPD Non-Urgent	34	9					
DPD Emergency	252	89					
DPD Urgent	101	38					
Fire Urgent	14	3					
Other Law Enforcement Emergency	0	0					
Other Law Enforcement Urgent	5	1					
Other Law Enforcement Non-Urgent	5	1					
Wildlife Vendor	217	86					
Miscellaneous	2	0					
Bites - Actual							
	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	December 2017	December 2018	Current Month Variance	Current Month % Change
Loose	192	40	46	16	14	-2	-13%
Loose Owned	428	86	92	24	29	5	21%
Owner Confined	383	89	95	15	37	22	147%
Owner Victim	204	49	54	19	19	0	0%

This data is reflective of the CRMS/Chameleon databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.

Numbers and categories have changed between FY18 and FY19 due to a Citywide software Conversion. As such, there may be future updates/corrections to DAS' December 2018's numbers.