

DALLAS ANIMAL SERVICES

Department Field Fact Sheet December 2021

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	December 2020	December 2021	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	11,850	14,712	3,902	5,126	1,224	31%
Proactive Requests	4,411	979	1,252	335	475	140	42%
External Requests	40,410	8,320	9,959	2,683	3,332	649	24%
Follow-up Calls	13,244	2,551	3,501	884	1,319	435	49%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	December 2020	December 2021	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	1,606	1,964	522	583	61	12%
Dog Attack to Animal	358	89	127	28	41	13	46%
Aggressive -High	460	78	143	19	46	27	142%
Dog Attack to Human	8	3	2	1	0	-1	-100%
Loose Aggressive	4,456	1,051	1,161	331	351	20	6%
Aggressive Pack Activity	1,789	385	531	143	145	2	1%
Bite	1,396	298	417	100	159	59	59%
Bite Animal Contained	875	177	242	59	91	32	54%
Bite Animal Not Contained	475	109	170	37	64	27	73%
Rabies Specimen Pickup	46	12	5	4	4	0	0%
Confined Animal	4,499	969	1,141	278	358	80	29%
Drains/Pipes/Culverts	22	2	8	1	2	1	100%
Drains/Pipes/Culverts-Danger	57	8	21	1	9	8	800%
Owner Surrender	201	39	66	13	19	6	46%
Rabies Vector Species	90	9	30	3	19	16	533%
In a Trap-Domestic Animal	562	146	111	30	40	10	33%
In a Trap-Danger	292	74	54	13	22	9	69%
Bed of a Truck	13	4	1	1	0	-1	-100%
Bed of a Truck-Danger	7	1	2	0	1	1	N/A
Inside Vehicle	137	28	41	9	16	7	78%
Stray	3,118	658	807	207	230	23	11%
Lack of Care	11,372	2,075	2,415	710	747	37	5%
Critical Medical	1,958	408	455	111	142	31	28%
Sick or Injured	4,235	779	1,007	233	309	76	33%
Weather Condition	1,303	125	69	82	26	-56	-68%
Welfare Check	3,876	763	884	284	270	-14	-5%
Loose	9,235	2,107	2,909	685	1,113	428	62%
Loose Owned	2,626	589	842	173	337	164	95%
Safety Obstruction on Roadway	570	152	149	35	57	22	63%
Loose Stray	6,039	1,366	1,918	477	719	242	51%
Nuisance	3,729	910	880	314	295	-19	-6%
Conditions	260	45	57	8	22	14	175%
Noisy/Barking	1,437	415	415	153	133	-20	-13%
Microchip	2	0	1	0	0	0	N/A
Pet Limit	212	38	52	8	14	6	75%
Pooper Scooper	473	111	85	37	22	-15	-41%
Rooster	825	181	124	69	54	-15	-22%
Spay/Neuter	66	13	12	4	5	1	25%
Tethering	436	105	125	33	42	9	27%
Vaccine	18	2	9	2	3	1	50%
Police Assist	3,008	629	837	197	291	94	48%
DPD Emergency	2,096	366	502	102	163	61	60%
DPD Non-Urgent	349	187	1	72	-4*	-76	-106%
DPD Urgent	387	42	277	15	114	99	660%
Fire Urgent	60	18	26	6	10	4	67%
Other Law Enforcement Emergency	36	9	5	0	2	2	N/A
Other Law Enforcement Non-Urgent	41	6	2	2	1	-1	-50%
Other Law Enforcement Urgent	39	1	24	0	5	5	N/A
Outreach	307	22	161	6	95	89	1483%
Volunteer	59	N/A	17	N/A	4	N/A	N/A
Owner Surrender	1,443	218	470	81	162	81	100%
Loose Cat	1,744	304	N/A**	72	N/A**	N/A	N/A
Wildlife	958	161	N/A**	53	N/A**	N/A	N/A
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	December 2020	December 2021	Current Month Variance	Current Month % Change
Violations Issued	12,386	3,455	6,627	1,025	1,997	972	95%
Violation Notices	17,161	2,260	6,155	796	1,842	1,046	131%
Criminal Citations	1	0	12	0	2	2	N/A
Civil Citations	2,674	1,195	460	229	153	-76	-33%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	December 2020	December 2021	Current Month Variance	Current Month % Change
Total Loose Bites	568	101	188	33	68	35	106%
Loose	103	22	39	8	12	4	50%
Loose Owned	465	79	149	25	56	31	124%
Owner Confined	428	109	111	41	42	1	2%
Owner Victim	281	61	92	13	36	23	177%
Total Bites	1,277	271	391	87	146	59	68%

*In November 2021, DAS discovered some DPD Urgent calls incorrectly coded as DPD Non-Urgent; the December 2021 DPD Non-Urgent number appears in the negative to allow DAS to reconcile these numbers FYTD and move the calls to DPD Urgent.

**In the beginning of FY22, some vendor calls started coming to DAS.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.