

DALLAS ANIMAL SERVICES

Department Fact Sheet January 2018

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	January 2017	January 2018	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	17,243	18,168	4,162	5,015	853	20%
Proactive Requests	7,798	2,026	4,730	370	1,423	1,053	285%
External Requests	43,189	15,217	13,438	3,792	3,592	-200	-5%
Total Violations Issued	10,982	3,655	5,341	671	1,332	661	99%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	January 2017	January 2018	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	1,978	1,753	525	469	-56	-11%
Attack In Progress	2,990	955	1,265	279	294	15	5%
Bite	1,886	525	585	123	155	32	26%
Confined Stray (as of Jan '16)	4,100	1,161	1,352	328	321	-7	-2%
Confined in Vehicle	121	29	43	3	12	9	300%
Critical Medical (as of Feb '16)	2,303	672	732	186	148	-38	-20%
Limits	254	85	86	27	30	3	11%
Loose	8,310	3,633	2,188	796	608	-188	-24%
Loose Owned	10,560	3,541	3,314	845	853	8	1%
Neglect (as of Feb '16)	3,197	1,054	1,403	277	484	207	75%
Noisy	1,472	538	497	143	131	-12	-8%
Non Urgent Assist (as of Feb '16)	334	182	62	21	13	-8	-38%
Owner Surrender (as of Feb '16)	826	200	253	40	80	40	100%
Pooper Scooper	348	109	87	21	18	-3	-14%
Prohibited Rooster	569	148	207	39	52	13	33%
Safety Obstruction (as of Feb '16)	819	247	298	85	78	-7	-8%
Sick/Injured	2,270	721	593	163	146	-17	-10%
Spayed/Neutered/Intact	91	39	29	14	9	-5	-36%
Tethering	271	78	90	16	34	18	113%
Unsanitary Conditions	294	63	68	12	11	-1	-8%
Urgent Assist (as of Feb '16)	1,047	330	311	96	97	1	1%
Vaccination/Microchip	2,441	612	2,599	58	887	829	1429%
Miscellaneous	1,155	343	353	65	85	20	31%
Bites - Actual							
Loose	188	48	49	11	14	3	27%
Loose Owned	446	156	114	28	26	-2	-7%
Owner Confined	372	111	169	22	24	2	9%
Owner Victim	235	71	67	14	15	1	7%

Note: LooseOwned include Proactive calls.

Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.