

DALLAS ANIMAL SERVICES

Department Fact Sheet March 2018

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	March 2017	March 2018	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	25,547	27,342	4,315	4,834	519	12%
Proactive Requests	7,798	3,389	7,038	871	1,245	374	43%
External Requests	43,189	22,158	20,304	3,444	3,589	145	4%
Total Violations Issued	10,982	5,468	7,746	951	1,288	337	35%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	March 2017	March 2018	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	2,820	2,716	392	500	108	28%
Attack In Progress	2,990	1,475	1,733	260	244	-16	-6%
Bite	1,886	824	918	158	199	41	26%
Confined Stray (as of Jan '16)	4,100	1,746	1,996	319	359	40	13%
Confined in Vehicle	121	45	77	10	20	10	100%
Critical Medical (as of Feb '16)	2,303	983	1,052	179	193	14	8%
Limits	254	127	121	21	17	-4	-19%
Loose	8,310	4,896	3,499	585	654	69	12%
Loose Owned	10,560	5,719	5,096	1,222	902	-320	-26%
Neglect (as of Feb '16)	3,197	1,499	1,963	220	232	12	5%
Noisy	1,472	881	748	166	164	-2	-1%
Non Urgent Assist (as of Feb '16)	334	224	88	28	14	-14	-50%
Owner Surrender (as of Feb '16)	826	309	381	66	71	5	8%
Pooper Scooper	348	151	152	20	35	15	75%
Prohibited Rooster	569	281	358	65	83	18	28%
Safety Obstruction (as of Feb '16)	819	386	445	71	83	12	17%
Sick/Injured	2,270	1,042	874	164	155	-9	-5%
Spayed/Neutered/Intact	91	58	89	10	3	-7	-70%
Tethering	271	130	163	25	27	2	8%
Unsanitary Conditions	294	125	97	35	15	-20	-57%
Urgent Assist (as of Feb '16)	1,047	569	456	119	81	-38	-32%
Vaccination/Microchip	2,441	756	3,790	80	681	601	751%
Miscellaneous	1,155	501	530	99	102	3	3%
Bites - Actual							
Loose	181	94	83	27	19	-8	-30%
Loose Owned	435	212	192	39	49	10	26%
Owner Confined	349	191	166	55	28	-27	-49%
Owner Victim	241	110	94	17	18	1	6%

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.