

DALLAS ANIMAL SERVICES

Department Field Fact Sheet March 2020

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	March 2019	March 2020	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	38,060	29,088	8,738	4,427	-4,311	-49%
Proactive Requests	21,243	10,685	5,085	3,141	430	-2,711	-86%
External Requests	40,663	19,692	18,748	3,674	3,233	-441	-12%
Follow-up Calls	16,858	7,683	5,255	1,923	764	-1,159	-60%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	March 2019	March 2020	Current Month Variance	Current Month % Change
Aggressive Activity	7,490	3,995	3,318	653	600	-53	-8%
Dog Attack to Animal	235	53	229	33	45	12	36%
Aggressive -High	735	403	266	67	32	-35	-52%
Dog Attack to Human	30	25	13	7	0	-7	-100%
Loose Aggressive	4,700	2,723	1,919	389	388	-1	0%
Aggressive Pack Activity	1,790	791	891	157	135	-22	-14%
Bite	2,067*	912*	1,032	178	209	31	17%
Bite Animal Contained	1,313	585	666	120	142	22	18%
Bite Animal Not Contained	669*	289*	317	54	58	4	7%
Rabies Specimen Pickup	85	38	49	4	9	5	125%
Confined Animal	4,441	2,048	1,927	376	313	-63	-17%
Drains/Pipes/Culverts	21	6	14	1	1	0	0%
Drains/Pipes/Culverts-Danger	72	33	20	12	1	-11	-92%
Owner Surrender	1,351	611	487	112	86	-26	-23%
Rabies Vector Species	40	19	26	5	12	7	140%
In a Trap-Domestic Animal	732	356	305	55	44	-11	-20%
In a Trap-Danger	319	134	154	24	21	-3	-13%
Bed of a Truck	6	1	3	0	0	0	N/A
Bed of a Truck-Danger	4	1	0	1	0	-1	-100%
Inside Vehicle	161	83	59	19	12	-7	-37%
Stray	1,735	804	859	147	136	-11	-7%
Lack of Care	10,008*	4,673*	4,242	896	722	-174	-19%
Critical Medical	2,366*	1,034*	815	206	157	-49	-24%
Sick or Injured	3,683	1,767	1,444	339	305	-34	-10%
Weather Condition	795	446	291	84	7	-77	-92%
Welfare Check	3,164	1,426	1,692	267	253	-14	-5%
Loose	19,875	10,330	8,470	2,033	1,165	-868	-43%
Loose Owned	7,054	3,590	3,226	821	473	-348	-42%
Safety Obstruction on Roadway	3,039	1,856	275	342	39	-303	-89%
Loose Stray	9,782	4,884	4,969	870	653	-217	-25%
Nuisance	14,900	7,045	3,116	2,403	311	-2092	-87%
Conditions	295	101	90	27	15	-12	-44%
Noisy/Barking	1,583	914	952	157	136	-21	-13%
Microchip	7	4	4	0	0	0	N/A
Pet Limit	301	105	97	28	21	-7	-25%
Pooper Scooper	355	141	194	35	37	2	6%
Rooster	535	249	271	50	63	13	26%
Spay/Neuter	10,614	4,578	1,287	2,061	10	-2,051	-100%
Tethering	418	179	208	43	28	-15	-35%
Vaccine	792	774	13	2	1	-1	-50%
Police Assist	2,057	931	1,297	191	268	77	40%
ASO Back up	103	27	101	6	33	27	450%
DPD Non-Urgent	124	68	28	19	4	-15	-79%
DPD Emergency	1,104	511	895	77	188	111	144%
DPD Urgent	624	279	227	80	41	-39	-49%
Fire Urgent	50	23	18	5	1	-4	-80%
Other Law Enforcement Emergency	16	4	11	1	1	0	0%
Other Law Enforcement Urgent	18	10	12	1	0	-1	-100%
Other Law Enforcement Non-Urgent	18	9	5	2	0	-2	-100%
Wildlife Vendor	1,068	443	431	85	75	-10	-12%
Violations							
Violations Issued	22,105	12,495	8,348	2,111	1,074	-1,037	-49%
Bites - Actual							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20**	March 2019	March 2020**	Current Month Variance	Current Month % Change
Total Loose Bites	558	272	298	56	68	12	21%
Loose	126	74	62	9	9	0	0%
Loose Owned	432	198	236	47	59	12	26%
Owner Confined	469	205	233	39	50	11	28%
Owner Victim	241	113	161	23	37	14	61%
Total Bites	1,268	590	692	118	155	37	31%

*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

**DAS discovered reporting/reconciliation issues in August 2020 and corrected numbers retroactively through FY20

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.