

DALLAS ANIMAL SERVICES

Department Fact Sheet April 2018

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	April 2017	April 2018	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	29,847	32,724	4,300	5,382	1,082	25%
Proactive Requests	7,798	4,159	8,703	770	1,665	895	116%
External Requests	43,189	25,688	24,021	3,530	3,717	187	5%
Total Violations Issued	10,982	7,124	9,036	809	1,290	481	59%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	April 2017	April 2018	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	3,245	3,259	425	543	118	28%
Attack In Progress	2,990	1,753	2,018	278	285	7	3%
Bite	1,886	1,015	1,105	191	187	-4	-2%
Confined Stray (as of Jan '16)	4,100	2,134	2,377	388	381	-7	-2%
Confined in Vehicle	121	52	94	7	17	10	143%
Critical Medical (as of Feb '16)	2,303	1,215	1,234	232	182	-50	-22%
Limits	254	145	141	18	20	2	11%
Loose	8,310	5,494	4,092	598	593	-5	-1%
Loose Owned	10,560	6,753	5,995	1,034	899	-135	-13%
Neglect (as of Feb '16)	3,197	1,760	2,189	261	226	-35	-13%
Noisy	1,472	982	894	101	146	45	45%
Non Urgent Assist (as of Feb '16)	334	243	103	19	15	-4	-21%
Owner Surrender (as of Feb '16)	826	360	473	51	92	41	80%
Pooper Scooper	348	166	182	15	30	15	100%
Prohibited Rooster	569	349	465	68	107	39	57%
Safety Obstruction (as of Feb '16)	819	451	531	65	86	21	32%
Sick/Injured	2,270	1,237	1,074	195	200	5	3%
Spayed/Neutered/Intact	91	60	92	2	3	1	50%
Tethering	271	145	181	15	18	3	20%
Unsanitary Conditions	294	149	128	24	31	7	29%
Urgent Assist (as of Feb '16)	1,047	682	516	113	60	-53	-47%
Vaccination/Microchip	2,441	856	4,892	100	1,102	1,002	1002%
Miscellaneous	1,155	601	689	100	159	59	59%
Bites - Actual							
Loose	181	106	102	12	19	7	58%
Loose Owned	435	267	238	55	46	-9	-16%
Owner Confined	349	224	203	33	37	4	12%
Owner Victim	241	133	108	23	14	-9	-39%

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.