

# DALLAS ANIMAL SERVICES

## Department Fact Sheet April 2016

### OUTREACH INITIATIVES

#### Customer Service

	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	321	301	7	6	7	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	98%		100%		286 of 290	
	April 2015		April 2016		FYTD 2015/16	
Number of Clients Served	9,918		16,256		136,970	

#### Spay/Neuters Facilitated by DAS

	April 2015	April 2016	Current Month % Change	FYTD 15/16
Our Vets/Our Pets	691	707	2%	5,234
Spay Days/Other	243	133	-45%	1,146

#### Pet Registration

<b>Registrations</b>	<b>April 2015</b>	<b>April 2016</b>	<b>% Change</b>	<b>FYTD 15/16</b>
Dogs Unaltered	182	158	-13%	990
Dogs Altered	2,102	1,903	-9%	15,743
Cats Unaltered	4	1	-75%	17
Cats Altered	461	416	-10%	3,975
Exempt (Senior)	614	563	-8%	4,006
<b>Totals</b>	<b>3,363</b>	<b>3,041</b>	<b>-10%</b>	<b>24,731</b>
Intact Animal Permits Issued	56	50	-11%	412

#### Volunteer Activity

	Year End 2014/15	April 2016	FYTD 2015/16
<b>Volunteers</b>		90	
<b>Volunteer Hours</b>	844	254	1,804

### SHELTER ACTIVITY

INTAKE	Fiscal Year End 2014/15	Fiscal YTD 2015/16	April 2015	April 2016	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	11,091	5,920	890	850	(40)	-4%
Dogs impounded from field	9,391	4,759	785	723	(62)	-8%
Cats surrendered in shelter	4,542	1,947	387	408	21	5%
Cats impounded from field	2,278	938	237	229	(8)	-3%
Other (wildlife, livestock, exotic) shelter	373	188	43	27	(16)	-37%
Other (wildlife, livestock, exotic) field	1,071	781	103	111	8	8%
<b>INTAKE Totals</b>	<b>28,746</b>	<b>14,533</b>	<b>2,445</b>	<b>2,348</b>	<b>(97)</b>	<b>-4%</b>

OUTCOMES	Fiscal Year End 2014/15	Fiscal YTD 2015/16	April 2015	April 2016	Current Month Variance	Current Month % Change
<b>Adoptions</b>	<b>8,291</b>	<b>5,072</b>	<b>659</b>	<b>654</b>	<b>(5)</b>	<b>-1%</b>
Dogs	6,680	4,101	549	558	9	2%
Cats	1,455	861	88	80	(8)	-9%
Other	156	110	22	16	(6)	-27%
<b>Redemptions</b>	<b>1,788</b>	<b>1,033</b>	<b>144</b>	<b>191</b>	<b>47</b>	<b>33%</b>
Dogs	1,714	993	142	187	45	32%
Cats	72	37	2	4	2	100%
Other	2	3	0	0	0	N/A
<b>Rescue &amp; Relocate</b>	<b>4,742</b>	<b>3,273</b>	<b>520</b>	<b>595</b>	<b>75</b>	<b>14%</b>
Dogs	2,748	1,919	238	278	40	17%
Cats	1,495	1,110	231	269	38	16%
Other	499	244	51	48	(3)	-6%
<b>Euthanized</b>	<b>13,553</b>	<b>5,024</b>	<b>1,023</b>	<b>743</b>	<b>(280)</b>	<b>-27%</b>
Dogs	9,190	3,586	741	509	(232)	-31%
Cats	3,634	852	221	167	(54)	-24%
Other	729	586	61	67	6	10%
<b>OUTCOMES Totals</b>	<b>28,374</b>	<b>14,402</b>	<b>2,346</b>	<b>2,183</b>		

**Live Release Rate all animals**    **52.2%**    **65.1%**    **56.4%**    **66.0%**

Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes