

DALLAS ANIMAL SERVICES

Department Fact Sheet May 2018

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	May 2017	May 2018	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	34,102	37,639	4,255	4,915	660	16%
Proactive Requests	7,798	4,813	9,827	770	1,124	354	46%
External Requests	43,189	29,289	27,812	3,485	3,791	306	9%
Total Violations Issued	10,982	7,940	10,013	816	977	161	20%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	May 2017	May 2018	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	3,619	3,773	374	514	140	37%
Attack In Progress	2,990	2,038	2,302	285	284	-1	0%
Bite	1,886	1,186	1,320	171	215	44	26%
Confined Stray (as of Jan '16)	4,100	2,584	2,835	450	458	8	2%
Confined in Vehicle	121	65	114	13	20	7	54%
Critical Medical (as of Feb '16)	2,303	1,450	1,500	235	266	31	13%
Limits	254	167	172	22	31	9	41%
Loose	8,310	6,054	4,660	560	568	8	1%
Loose Owned	10,560	7,669	6,664	916	669	-247	-27%
Neglect (as of Feb '16)	3,197	2,025	2,472	265	283	18	7%
Noisy	1,472	1,097	988	115	94	-21	-18%
Non Urgent Assist (as of Feb '16)	334	257	119	14	16	2	14%
Owner Surrender (as of Feb '16)	826	404	574	44	101	57	130%
Pooper Scooper	348	205	215	39	33	-6	-15%
Prohibited Rooster	569	403	530	54	65	11	20%
Safety Obstruction (as of Feb '16)	819	518	604	67	73	6	9%
Sick/Injured	2,270	1,465	1,305	228	231	3	1%
Spayed/Neutered/Intact	91	66	95	6	3	-3	-50%
Tethering	271	171	197	26	16	-10	-38%
Unsanitary Conditions	294	176	162	27	34	7	26%
Urgent Assist (as of Feb '16)	1,047	787	590	105	74	-31	-30%
Vaccination/Microchip	2,441	960	5,606	104	714	610	587%
Miscellaneous	1,155	736	842	135	153	18	13%
Bites - Actual							
Loose	181	115	130	9	28	19	211%
Loose Owned	434	294	286	27	48	21	78%
Owner Confined	386	261	238	37	35	-2	-5%
Owner Victim	241	151	129	18	21	3	17%

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.