

DALLAS ANIMAL SERVICES

Department Fact Sheet

May 2017

OUTREACH INITIATIVES

Customer Service

	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	232	224	1	0	7	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	99%		99%		228 of 228	
	May 2016		May 2017		FYTD 2015/16	FYTD 2016/17
Number of Clients Served	10,589		24,493		147,559	232,243

Spay/Neuters Facilitated by DAS

	May 2016	May 2017	Current Month % Change	FYTD 2015/16	FYTD 2016/17
Our Vets/Our Pets	687	1,182	72%	5,921	7,984
Spay Days/Other	115	0	-100%	1,261	759

Pet Registration

Registrations	May 2016	May 2017	Current Month % Change	FYTD 2015/16	FYTD 2016/17
Dogs Unaltered	189	164	-13%	1,179	1,432
Dogs Altered	2,913	3,038	4%	18,656	20,656
Cats Unaltered	19	0	-100%	36	116
Cats Altered	576	586	2%	4,551	4,768
Exempt (Senior)	726	777	7%	4,732	4,886
Totals	4,423	4,565	3%	29,154	31,858
Intact Animal Permits Issued	76	88	16%	488	559

Volunteer Activity

	Year End 2015/16	May 2017	FYTD 2016/17
Volunteers		173	
Volunteer Hours	3,344	1,112	7,212

SHELTER ACTIVITY

INTAKE	Fiscal Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	May 2016	May 2017	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	10,699	6,824	6,021	904	906	2	0%
Dogs impounded from field	9,158	5,682	9,338	923	1,486	563	61%
Cats surrendered in shelter	4,703	2,474	2,691	527	601	74	14%
Cats impounded from field	2,173	1,138	1,194	200	260	60	30%
Other (wildlife, livestock, exotic) shelter	379	239	172	51	69	18	35%
Other (wildlife, livestock, exotic) field	1,318	923	465	142	102	(40)	-28%
INTAKE Totals	28,430	17,280	19,881	2,747	3,424	677	25%

OUTCOMES	Fiscal Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	May 2016	May 2017	Current Month Variance	Current Month % Change
Adoptions	8,951	5,760	6,762	688	1,028	340	49%
Dogs	7,018	4,664	5,502	563	832	269	48%
Cats	1,755	981	1,154	120	166	46	38%
Other	178	115	106	5	30	25	500%
Redemptions	1,984	1,231	2,649	198	506	308	156%
Dogs - Field			834		211		
Dogs - Shelter	1,912	1,186	1,762	193	281	299	155%
Cats	68	42	48	5	11	6	120%
Other	4	3	5	0	3	3	N/A
Rescue & Relocate	6,196	3,968	5,149	695	947	252	36%
Dogs	3,554	2,275	3,397	356	517	161	45%
Cats	2,089	1,363	1,497	253	338	85	34%
Other	553	330	255	86	92	6	7%
Euthanized	10,916	6,175	5,151	1,151	867	(284)	-25%
Dogs	7,350	4,312	3,691	726	548	(178)	-25%
Cats	2,718	1,187	1,160	335	279	(56)	-17%
Other	848	676	300	90	40	(50)	-56%
OUTCOMES Totals	28,047	17,134	19,711	2,732	3,348		

Live Release Rate all animals	61.1%	64.0%	73.9%	57.9%	74.1%
Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes					