

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet May 2023

| Activities                              | Fiscal Year End 2021/22        | Fiscal YTD 2021/22        | Fiscal YTD 2022/23        | May 2022        | May 2023        | Current Month Variance        | Current Month % Change        |
|---|--------------------------------|---------------------------|---------------------------|-----------------|-----------------|-------------------------------|-------------------------------|
| <b>Totals</b>                           | <b>75,680</b>                  | <b>48,617</b>             | <b>50,261</b>             | <b>7,307</b>    | <b>4,540</b>    | <b>-2,767</b>                 | <b>-38%</b>                   |
| Proactive Activities                    | 6,658                          | 4,321                     | 4,712                     | 821             | 652             | -169                          | -21%                          |
| Service Request Activities              | 55,130                         | 34,334                    | 38,650                    | 5,482           | 3,478           | -2,004                        | -37%                          |
| Follow-up Activities                    | 13,892                         | 9,962                     | 6,899                     | 1,004           | 410             | -594                          | -59%                          |
| <b>Service Request Breakdown</b>        | <b>Fiscal Year End 2021/22</b> | <b>Fiscal YTD 2021/22</b> | <b>Fiscal YTD 2022/23</b> | <b>May 2022</b> | <b>May 2023</b> | <b>Current Month Variance</b> | <b>Current Month % Change</b> |
| <b>Aggressive Activity</b>              | <b>9,606</b>                   | <b>6,045</b>              | <b>8,060</b>              | <b>897</b>      | <b>704</b>      | <b>-193</b>                   | <b>-22%</b>                   |
| Dog Attack to Animal                    | 589                            | 376                       | 707                       | 49              | 73              | 24                            | 49%                           |
| Aggressive -High                        | 946                            | 608                       | 697                       | 117             | 73              | -44                           | -38%                          |
| Dog Attack to Human                     | 2                              | 2                         | 4                         | 0               | 0               | 0                             | N/A                           |
| Loose Aggressive                        | 5,404                          | 3,410                     | 4,192                     | 518             | 343             | -175                          | -34%                          |
| Aggressive Pack                         | 2,665                          | 1,649                     | 2,460                     | 213             | 215             | 2                             | 1%                            |
| <b>Bite</b>                             | <b>1,793</b>                   | <b>1,191</b>              | <b>1,155</b>              | <b>161</b>      | <b>183</b>      | <b>22</b>                     | <b>14%</b>                    |
| Bite Animal Contained                   | 1,051                          | 705                       | 666                       | 98              | 92              | -6                            | -6%                           |
| Bite Animal Not Contained               | 700                            | 463                       | 470                       | 62              | 89              | 27                            | 44%                           |
| Rabies Specimen Pickup                  | 42                             | 23                        | 19                        | 1               | 2               | 1                             | 100%                          |
| <b>Confined Animal</b>                  | <b>5,448</b>                   | <b>3,403</b>              | <b>3,265</b>              | <b>563</b>      | <b>327</b>      | <b>-236</b>                   | <b>-42%</b>                   |
| Drains/Pipes/Culverts                   | 30                             | 24                        | 13                        | 6               | 0               | -6                            | -100%                         |
| Drains/Pipes/Culverts-Danger            | 91                             | 58                        | 46                        | 6               | 11              | 5                             | 83%                           |
| Owner Surrender                         | 295                            | 201                       | 47                        | 32              | 5               | -27                           | -84%                          |
| Rabies Vector Species                   | 156                            | 86                        | 64                        | 9               | 6               | -3                            | -33%                          |
| In a Trap-Domestic Animal               | 412                            | 292                       | 326                       | 49              | 28              | -21                           | -43%                          |
| In a Trap-Danger                        | 400                            | 222                       | 311                       | 47              | 31              | -16                           | -34%                          |
| Bed of a Truck                          | 4                              | 4                         | 4                         | 0               | 0               | 0                             | N/A                           |
| Bed of a Truck-Danger                   | 10                             | 8                         | 3                         | 2               | 0               | -2                            | -100%                         |
| Inside Vehicle                          | 176                            | 117                       | 108                       | 20              | 23              | 3                             | 15%                           |
| Stray                                   | 3,874                          | 2,391                     | 2,343                     | 392             | 223             | -169                          | -43%                          |
| <b>Lack of Care</b>                     | <b>14,791</b>                  | <b>8,718</b>              | <b>9,548</b>              | <b>1,602</b>    | <b>1,172</b>    | <b>-430</b>                   | <b>-27%</b>                   |
| Critical Medical                        | 3,028                          | 1,715                     | 2,853                     | 387             | 498             | 111                           | 29%                           |
| Sick or Injured                         | 5,192                          | 3,148                     | 3,763                     | 618             | 455             | -163                          | -26%                          |
| Weather Condition                       | 1,643                          | 909                       | 731                       | 69              | 9               | -60                           | -87%                          |
| Welfare Check                           | 4,928                          | 2,946                     | 2,201                     | 528             | 210             | -318                          | -60%                          |
| <b>Loose</b>                            | <b>17,203</b>                  | <b>10,840</b>             | <b>12,155</b>             | <b>1,646</b>    | <b>958</b>      | <b>-688</b>                   | <b>-42%</b>                   |
| Loose Owned                             | 3,942                          | 2,677                     | 2,673                     | 327             | 169             | -158                          | -48%                          |
| Safety Obstruction on Roadway           | 692                            | 457                       | 277                       | 64              | 15              | -49                           | -77%                          |
| Loose Stray                             | 12,569                         | 7,706                     | 9,205                     | 1,255           | 774             | -481                          | -38%                          |
| <b>Nuisance</b>                         | <b>4,096</b>                   | <b>2,880</b>              | <b>3,074</b>              | <b>387</b>      | <b>286</b>      | <b>-101</b>                   | <b>-26%</b>                   |
| Conditions                              | 285                            | 191                       | 204                       | 37              | 28              | -9                            | -24%                          |
| Noisy/Barking                           | 1,592                          | 1,198                     | 1,434                     | 128             | 111             | -17                           | -13%                          |
| Microchip                               | 4                              | 2                         | 1                         | 0               | 0               | 0                             | N/A                           |
| Pet Limit                               | 239                            | 159                       | 238                       | 26              | 34              | 8                             | 31%                           |
| Pooper Scooper                          | 439                            | 242                       | 351                       | 44              | 31              | -13                           | -30%                          |
| Rooster                                 | 783                            | 543                       | 416                       | 95              | 42              | -53                           | -56%                          |
| Spay/Neuter                             | 64                             | 38                        | 72                        | 5               | 9               | 4                             | 80%                           |
| Tethering                               | 664                            | 488                       | 350                       | 48              | 28              | -20                           | -42%                          |
| Vaccine                                 | 26                             | 19                        | 8                         | 4               | 3               | -1                            | -25%                          |
| <b>Police Assist</b>                    | <b>3,817</b>                   | <b>2,417</b>              | <b>2,740</b>              | <b>420</b>      | <b>272</b>      | <b>-148</b>                   | <b>-35%</b>                   |
| DPD Emergency                           | 2,418                          | 1,522                     | 1,858                     | 273             | 197             | -76                           | -28%                          |
| DPD Non-Urgent                          | 15                             | 4                         | 15                        | 1               | 11              | 10                            | 1000%                         |
| DPD Urgent                              | 1,101                          | 717                       | 649                       | 113             | 39              | -74                           | -65%                          |
| Fire Urgent                             | 113                            | 69                        | 79                        | 12              | 5               | -7                            | -58%                          |
| Other Law Enforcement Emergency         | 22                             | 12                        | 34                        | 2               | 9               | 7                             | 350%                          |
| Other Law Enforcement Non-Urgent        | 6                              | 3                         | 4                         | 0               | 1               | 1                             | N/A                           |
| Other Law Enforcement Urgent            | 142                            | 90                        | 101                       | 19              | 10              | -9                            | -47%                          |
| <b>Outreach</b>                         | <b>345</b>                     | <b>266</b>                | <b>43</b>                 | <b>76</b>       | <b>0</b>        | <b>-76</b>                    | <b>-100%</b>                  |
| <b>Volunteer</b>                        | <b>54</b>                      | <b>40</b>                 | <b>21</b>                 | <b>4</b>        | <b>0</b>        | <b>-4</b>                     | <b>-100%</b>                  |
| <b>Owner Surrender</b>                  | <b>2,746</b>                   | <b>1,754</b>              | <b>1,519</b>              | <b>243</b>      | <b>128</b>      | <b>-115</b>                   | <b>-47%</b>                   |
| <b>Wildlife</b>                         | <b>1,889</b>                   | <b>1,101</b>              | <b>1,782</b>              | <b>304</b>      | <b>100</b>      | <b>-204</b>                   | <b>-67%</b>                   |
|   | <b>Fiscal Year End 2021/22</b> | <b>Fiscal YTD 2021/22</b> | <b>Fiscal YTD 2022/23</b> | <b>May 2022</b> | <b>May 2023</b> | <b>Current Month Variance</b> | <b>Current Month % Change</b> |
| <b>Dog Return-to-Home Subtotals</b>     | <b>3,061</b>                   | <b>2,139</b>              | <b>1,919</b>              | <b>267</b>      | <b>124</b>      | <b>-143</b>                   | <b>-54%</b>                   |
| Dog - Field                             | 922                            | 703                       | 523                       | 80              | 23              | -57                           | -71%                          |
| Dog - Shelter                           | 2,139                          | 1,436                     | 1,396                     | 187             | 101             | -86                           | -46%                          |
| <b>Pets Microchipped in Field Total</b> | <b>10</b>                      | <b>9</b>                  | <b>1</b>                  | <b>0</b>        | <b>0</b>        | <b>0</b>                      | <b>N/A</b>                    |
| Dogs Microchipped in Field              | 10                             | 9                         | 1                         | 0               | 0               | 0                             | N/A                           |
| Cats Microchipped in Field              | 0                              | 0                         | 0                         | 0               | 0               | 0                             | N/A                           |
| <b>Violations</b>                       |                                |                           |                           |                 |                 |                               |                               |
| <b>Violations Breakdown</b>             | <b>Fiscal Year End 2021/22</b> | <b>Fiscal YTD 2021/22</b> | <b>Fiscal YTD 2022/23</b> | <b>May 2022</b> | <b>May 2023</b> | <b>Current Month Variance</b> | <b>Current Month % Change</b> |
| <b>Violations Issued</b>                | <b>28,732</b>                  | <b>19,087</b>             | <b>12,942</b>             | <b>2,206</b>    | <b>478</b>      | <b>-1,728</b>                 | <b>-78%</b>                   |
| Violation Notices                       | 25,949                         | 17,424                    | 10,876                    | 1,927           | 370             | -1,557                        | -81%                          |
| Criminal Citations                      | 119                            | 84                        | 654                       | 11              | 55              | 44                            | 400%                          |
| Civil Citations                         | 2,664                          | 1,579                     | 1,412                     | 268             | 53              | -215                          | -80%                          |
| <b>Bites - Actual</b>                   |                                |                           |                           |                 |                 |                               |                               |
| <b>Bites Breakdown</b>                  | <b>Fiscal Year End 2021/22</b> | <b>Fiscal YTD 2021/22</b> | <b>Fiscal YTD 2022/23</b> | <b>May 2022</b> | <b>May 2023</b> | <b>Current Month Variance</b> | <b>Current Month % Change</b> |
| Loose                                   | 169                            | 111                       | 123                       | 23              | 22              | -1                            | -4%                           |
| Loose Owned                             | 636                            | 414                       | 368                       | 66              | 66              | 0                             | 0%                            |
| <b>Total Loose Bites</b>                | <b>805</b>                     | <b>525</b>                | <b>491</b>                | <b>89</b>       | <b>88</b>       | <b>-1</b>                     | <b>-1%</b>                    |
| Owner Confined                          | 541                            | 337                       | 336                       | 51              | 39              | -12                           | -24%                          |
| Owner Victim                            | 341                            | 221                       | 232                       | 27              | 28              | 1                             | 4%                            |
| <b>Total Bites</b>                      | <b>1,687</b>                   | <b>1,083</b>              | <b>1,059</b>              | <b>167</b>      | <b>155</b>      | <b>-12</b>                    | <b>-7%</b>                    |

\*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types.

This data is reflective of the Salesforce/Chameleon databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.