

DALLAS ANIMAL SERVICES

Department Fact Sheet June 2018

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	June 2017	June 2018	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	37,975	42,292	3,873	4,653	780	20%
Proactive Requests	7,798	5,295	10,935	482	1,108	626	130%
External Requests	43,189	32,680	31,357	3,391	3,545	154	5%
Total Violations Issued	10,982	8,689	11,070	749	1,057	308	41%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	June 2017	June 2018	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	3,996	4,217	377	444	67	18%
Attack In Progress	2,990	2,254	2,506	216	204	-12	-6%
Bite	1,886	1,380	1,502	194	182	-12	-6%
Confined Stray (as of Jan '16)	4,100	2,933	3,272	349	437	88	25%
Confined in Vehicle	121	76	135	11	21	10	91%
Critical Medical (as of Feb '16)	2,303	1,669	1,729	219	229	10	5%
Limits	254	201	205	34	33	-1	-3%
Loose	8,310	6,644	5,213	590	553	-37	-6%
Loose Owned	10,560	8,457	7,311	788	647	-141	-18%
Neglect (as of Feb '16)	3,197	2,334	2,795	309	323	14	5%
Noisy	1,472	1,181	1,060	84	72	-12	-14%
Non Urgent Assist (as of Feb '16)	334	269	139	12	20	8	67%
Owner Surrender (as of Feb '16)	826	470	688	66	114	48	73%
Pooper Scooper	348	231	255	26	40	14	54%
Prohibited Rooster	569	435	570	32	40	8	25%
Safety Obstruction (as of Feb '16)	819	583	667	65	63	-2	-3%
Sick/Injured	2,270	1,666	1,540	201	235	34	17%
Spayed/Neutered/Intact	91	77	101	11	6	-5	-45%
Tethering	271	198	229	27	32	5	19%
Unsanitary Conditions	294	205	198	29	36	7	24%
Urgent Assist (as of Feb '16)	1,047	860	686	73	96	23	32%
Vaccination/Microchip	2,441	1,020	6,311	60	705	645	1075%
Miscellaneous	1,155	836	963	100	121	21	21%
Bites - Actual							
Loose	181	130	155	15	25	10	67%
Loose Owned	434	332	316	38	30	-8	-21%
Owner Confined	386	297	286	36	48	12	33%
Owner Victim	241	176	144	25	15	-10	-40%

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.