

DALLAS ANIMAL SERVICES

Department Field Fact Sheet June 2020

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	June 2019	June 2020	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	58,660	41,459	5,854	4,161	-1,693	-29%
Proactive Requests	21,243	16,020	5,514	1,356	149	-1,207	-89%
External Requests	40,663	31,258	28,618	3,529	3,235	-294	-8%
Follow-up Calls	16,858	11,382	7,327	969	777	-192	-20%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	June 2019	June 2020	Current Month Variance	Current Month % Change
Aggressive Activity	7,490	5,931	4,895	574	519	-55	-10%
Dog Attack to Animal	235	135	328	23	26	3	13%
Aggressive -High	735	576	306	37	14	-23	-62%
Dog Attack to Human	30	28	14	2	1	-1	-50%
Loose Aggressive	4,700	3,876	2,927	334	320	-14	-4%
Aggressive Pack Activity	1,790	1,316	1,320	178	158	-20	-11%
Bite	2,067*	1,537*	1,478	214	147	-67	-31%
Bite Animal Contained	1,313	989	950	143	87	-56	-39%
Bite Animal Not Contained	669*	489*	470	65	57	-8	-12%
Rabies Specimen Pickup	85	59	58	6	3	-3	-50%
Confined Animal	4,441	3,374	3,229	441	410	-31	-7%
Drains/Pipes/Culverts	21	14	20	2	1	-1	-50%
Drains/Pipes/Culverts-Danger	72	52	34	9	5	-4	-44%
Owner Surrender	1,351	1,045	632	140	29	-111	-79%
Rabies Vector Species	40	25	50	2	8	6	300%
In a Trap-Domestic Animal	732	581	494	70	76	6	9%
In a Trap-Danger	319	239	295	31	44	13	42%
Bed of a Truck	6	2	3	0	0	0	N/A
Bed of a Truck-Danger	4	1	0	0	0	0	N/A
Inside Vehicle	161	127	94	15	12	-3	-20%
Stray	1,735	1,288	1,607	172	235	63	37%
Lack of Care	10,008*	7,397*	6,694	907	887	-20	-2%
Critical Medical	2,366*	1,748*	1,390	255	192	-63	-25%
Sick or Injured	3,683	2,840	2,529	345	380	35	10%
Weather Condition	795	542	357	42	42	0	0%
Welfare Check	3,164	2,267	2,418	265	273	8	3%
Loose	19,875	15,707	10,833	1,681	741	-940	-56%
Loose Owned	7,054	5,528	3,957	596	234	-362	-61%
Safety Obstruction on Roadway	3,039	2,591	445	198	46	-152	-77%
Loose Stray	9,782	7,588	6,431	887	461	-426	-48%
Nuisance	14,900	11,003	4,198	748	326	-422	-56%
Conditions	295	209	197	38	40	2	5%
Noisy/Barking	1,583	1,304	1,345	93	95	2	2%
Microchip	7	6	4	0	0	0	N/A
Pet Limit	301	214	167	27	30	3	11%
Pooper Scooper	355	252	343	35	55	20	57%
Rooster	535	420	495	50	65	15	30%
Spay/Neuter	10,614	7,510	1,308	472	9	-463	-98%
Tethering	418	305	319	32	31	-1	-3%
Vaccine	792	783	20	1	1	0	0%
Police Assist	2,057	1,510	2,052	212	252	40	19%
ASO Back up	103	59	360	14	94	80	571%
DPD Non-Urgent	124	89	39	11	5	-6	-55%
DPD Emergency	1,104	861	1,328	122	133	11	9%
DPD Urgent	624	439	265	55	12	-43	-78%
Fire Urgent	50	31	24	6	2	-4	-67%
Other Law Enforcement Emergency	16	8	15	2	3	1	50%
Other Law Enforcement Urgent	18	11	15	0	3	3	N/A
Other Law Enforcement Non-Urgent	18	12	6	2	0	-2	-100%
Wildlife Vendor	1,068	819	753	108	102	-6	-6%
Violations							
Violations Issued	22,105	17,316	9,037	1,570	473	-1,097	-70%
Bites - Actual							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20**	June 2019	June 2020**	Current Month Variance	Current Month % Change
Total Loose Bites	558	430	461	49	49	0	0%
Loose	126	104	93	8	8	0	0%
Loose Owned	432	326	368	41	41	0	0%
Owner Confined	469	357	349	57	32	-25	-44%
Owner Victim	241	178	241	23	39	16	70%
Total Bites	1,268	965	1,051	129	120	-9	-7%

*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

**DAS discovered reporting/reconciliation issues in August 2020 and corrected numbers retroactively through FY20

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.