

DALLAS ANIMAL SERVICES

Department Fact Sheet July 2017

OUTCOMES	Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	July 2016	July 2017	Current Month Variance	Current Month % Change
Totals Calls Received	51,392	42,349	42,154	4,137	4,179	42	1%
Internal Calls	3,512	2,648	5,730	204	436	232	114%
External Calls	47,880	39,701	36,424	3,933	3,743	-190	-5%
Total Citations Issued	5,038	3,765	6,922	450	407	-43	-10%

Service Requests							
	Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	July 2016	July 2017	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	3,908	2,704	4,455	533	459	-74	-14%
Attack In Progress	3,023	2,740	2,451	131	197	66	50%
Bite	1,601	1,351	1,560	138	180	42	30%
Confined	2,107	2,107	0	0	0	0	N/A
Confined Stray (as of Jan '16)	3,506	2,509	3,376	469	443	-26	-6%
Confined in Vehicle	105	89	94	12	18	6	50%
Confinement Outdoors	22	22	0	0	0	0	N/A
Critical Medical (as of Feb '16)	1,366	1,048	1,916	179	247	68	38%
Cruelty	1,291	1,291	0	0	0	0	N/A
Illegal Vending	11	11	0	0	0	0	N/A
Limits	323	262	224	23	23	0	0%
Loose	12,074	10,078	7,198	935	554	-381	-41%
Loose Owned	7,198	5,908	9,088	519	631	112	22%
Neglect (as of Feb '16)	1,926	1,450	2,638	308	304	-4	-1%
Noisy	1,593	1,382	1,248	62	67	5	8%
Non Urgent Assist (as of Feb '16)	618	390	287	119	18	-101	-85%
Owner Surrender (as of Feb '16)	452	328	543	65	73	8	12%
Pooper Scooper	344	279	277	15	46	31	207%
Prohibited Rooster	474	402	475	29	40	11	38%
Safety Obstruction (as of Feb '16)	427	317	664	61	81	20	33%
Sick/Injured	4,075	3,636	1,893	255	227	-28	-11%
Spayed/Neutered/Intact	190	177	79	11	2	-9	-82%
Tethering	280	248	224	10	26	16	160%
Unsanitary Conditions	235	190	231	22	26	4	18%
Urgent Assist (as of Feb '16)	481	356	915	60	55	-5	-8%
Vaccination/Registration	2,762	2,161	1,356	130	336	206	158%
Miscellaneous	1,000	913	962	51	126	75	147%
Bites - Actual							
Loose	240	209	154	23	18	-5	-22%
Loose Owned	512	425	379	36	39	3	8%
Owner Confined	455	391	320	35	36	1	3%

Note: Owner victim bites are not included in above numbers.

LooseOwned include Proactive calls.

Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Internal (Proactive) Calls: Calls that are created by officers.

External Calls: Calls that come through 311 or CSR.