

DALLAS ANIMAL SERVICES

Department Field Fact Sheet

July 2020

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	July 2019	July 2020	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	65,344	45,592	6,684	4,133	-2,551	-38%
Proactive Requests	21,243	17,764	5,812	1,744	298	-1,446	-83%
External Requests	40,663	34,465	31,679	3,207	3,061	-146	-5%
Follow-up Calls	16,858	13,115	8,101	1,733	774	-959	-55%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	July 2019	July 2020	Current Month Variance	Current Month % Change
Aggressive Activity	7,490	6,445	5,404	514	509	-5	-1%
Dog Attack to Animal	235	164	359	29	31	2	7%
Aggressive -High	735	615	318	39	12	-27	-69%
Dog Attack to Human	30	29	15	1	1	0	0%
Loose Aggressive	4,700	4,156	3,252	280	325	45	16%
Aggressive Pack Activity	1,790	1,481	1,460	165	140	-25	-15%
Bite	2,067*	1,748*	1,604	211	126	-85	-40%
Bite Animal Contained	1,313	1,111	1,030	122	80	-42	-34%
Bite Animal Not Contained	669*	567*	512	78	42	-36	-46%
Rabies Specimen Pickup	85	70	62	11	4	-7	-64%
Confined Animal	4,441	3,791	3,667	417	438	21	5%
Drains/Pipes/Culverts	21	16	25	2	5	3	150%
Drains/Pipes/Culverts-Danger	72	60	46	8	12	4	50%
Owner Surrender	1,351	1,151	649	106	17	-89	-84%
Rabies Vector Species	40	29	68	4	18	14	350%
In a Trap-Domestic Animal	732	639	563	58	69	11	19%
In a Trap-Danger	319	271	338	32	43	11	34%
Bed of a Truck	6	2	4	0	1	1	N/A
Bed of a Truck-Danger	4	3	0	2	0	-2	-100%
Inside Vehicle	161	143	99	16	5	-11	-69%
Stray	1,735	1,477	1,875	189	268	79	42%
Lack of Care	10,008*	8,357*	7,657	960	963	3	0%
Critical Medical	2,366*	2,004*	1,601	256	211	-45	-18%
Sick or Injured	3,683	3,157	2,907	317	378	61	19%
Weather Condition	795	636	420	94	63	-31	-33%
Welfare Check	3,164	2,560	2,729	293	311	18	6%
Loose	19,875	16,961	11,557	1,254	724	-530	-42%
Loose Owned	7,054	5,942	4,135	414	178	-236	-57%
Safety Obstruction on Roadway	3,039	2,794	497	203	52	-151	-74%
Loose Stray	9,782	8,225	6,925	637	494	-143	-22%
Nuisance	14,900	12,305	4,474	1,302	276	-1026	-79%
Conditions	295	247	223	38	26	-12	-32%
Noisy/Barking	1,583	1,388	1,417	84	72	-12	-14%
Microchip	7	6	4	0	0	0	N/A
Pet Limit	301	249	183	35	16	-19	-54%
Pooper Scooper	355	283	399	31	56	25	81%
Rooster	535	456	568	36	73	37	103%
Spay/Neuter	10,614	8,540	1,312	1,030	4	-1,026	-100%
Tethering	418	351	346	46	27	-19	-41%
Vaccine	792	785	22	2	2	0	0%
Police Assist	2,057	1,708	2,303	198	251	53	27%
ASO Back up	103	70	406	11	46	35	318%
DPD Non-Urgent	124	104	88	15	49	34	227%
DPD Emergency	1,104	943	1,442	82	114	32	39%
DPD Urgent	624	511	286	72	21	-51	-71%
Fire Urgent	50	42	30	11	6	-5	-45%
Other Law Enforcement Emergency	16	9	25	1	10	9	900%
Other Law Enforcement Urgent	18	14	16	3	1	-2	-67%
Other Law Enforcement Non-Urgent	18	15	10	3	4	1	33%
Wildlife Vendor	1,068	914	825	95	72	-23	-24%
Violations							
Violations Issued	22,105	18,968	10,182	1,652	1,145	-507	-31%
Bites - Actual							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20**	July 2019	July 2020**	Current Month Variance	Current Month % Change
Total Loose Bites	558	483	507	53	46	-7	-13%
Loose	126	114	101	10	8	-2	-20%
Loose Owned	432	369	406	43	38	-5	-12%
Owner Confined	469	396	387	39	38	-1	-3%
Owner Victim	241	207	258	29	17	-12	-41%
Total Bites	1,268	1,086	1,152	121	101	-20	-17%

*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

**DAS discovered reporting/reconciliation issues in August 2020 and corrected numbers retroactively through FY20

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.