

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet

August 2023

Activities	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	August 2022	August 2023	Current Month Variance	Current Month % Change
<b>Totals</b>	<b>75,680</b>	<b>69,175</b>	<b>68,682</b>	<b>7,159</b>	<b>5,513</b>	<b>-1,646</b>	<b>-23%</b>
Proactive Activities	6,658	6,125	6,445	628	542	-86	-14%
Service Request Activities	55,130	50,099	52,855	5,545	4,227	-1,318	-24%
Follow-up Activities	13,892	12,951	9,382	986	744	-242	-25%
<b>Service Request Breakdown</b>	<b>Fiscal Year End 2021/22</b>	<b>Fiscal YTD 2021/22</b>	<b>Fiscal YTD 2022/23</b>	<b>August 2022</b>	<b>August 2023</b>	<b>Current Month Variance</b>	<b>Current Month % Change</b>
<b>Aggressive Activity</b>	<b>9,606</b>	<b>8,590</b>	<b>10,650</b>	<b>1,095</b>	<b>844</b>	<b>-251</b>	<b>-23%</b>
Dog Attack to Animal	589	535	940	83	69	-14	-17%
Aggressive -High	946	833	857	122	59	-63	-52%
Dog Attack to Human	2	2	5	0	1	1	N/A
Loose Aggressive	5,404	4,846	5,417	585	378	-207	-35%
Aggressive Pack	2,665	2,374	3,431	305	337	32	10%
<b>Bite</b>	<b>1,793</b>	<b>1,640</b>	<b>1,722</b>	<b>155</b>	<b>150</b>	<b>-5</b>	<b>-3%</b>
Bite Animal Contained	1,051	964	980	88	82	-6	-7%
Bite Animal Not Contained	700	635	713	57	66	9	16%
Rabies Specimen Pickup	42	41	29	10	2	-8	-80%
<b>Confined Animal</b>	<b>5,448</b>	<b>5,023</b>	<b>4,692</b>	<b>526</b>	<b>393</b>	<b>-133</b>	<b>-25%</b>
Drains/Pipes/Culverts	30	28	21	1	1	0	0%
Drains/Pipes/Culverts-Danger	91	84	86	10	8	-2	-20%
Owner Surrender	295	279	68	24	7	-17	-71%
Rabies Vector Species	156	142	129	17	20	3	18%
In a Trap-Domestic Animal	412	394	499	37	46	9	24%
In a Trap-Danger	400	358	410	44	15	-29	-66%
Bed of a Truck	4	4	4	0	0	0	N/A
Bed of a Truck-Danger	10	10	5	0	1	1	N/A
Inside Vehicle	176	164	159	16	14	-2	-13%
Stray	3,874	3,560	3,311	377	281	-96	-25%
<b>Lack of Care</b>	<b>14,791</b>	<b>13,565</b>	<b>13,831</b>	<b>1,522</b>	<b>1,151</b>	<b>-371</b>	<b>-24%</b>
Critical Medical	3,028	2,726	4,383	333	347	14	4%
Sick or Injured	5,192	4,712	5,250	510	412	-98	-19%
Weather Condition	1,643	1,595	1,225	145	196	51	35%
Welfare Check	4,928	4,532	2,973	534	196	-338	-63%
<b>Loose</b>	<b>17,203</b>	<b>15,525</b>	<b>16,060</b>	<b>1,691</b>	<b>1,239</b>	<b>-452</b>	<b>-27%</b>
Loose Owned	3,942	3,608	3,442	369	282	-87	-24%
Safety Obstruction on Roadway	692	628	372	62	23	-39	-63%
Loose Stray	12,569	11,289	12,246	1,260	934	-326	-26%
<b>Nuisance</b>	<b>4,096</b>	<b>3,798</b>	<b>4,103</b>	<b>316</b>	<b>299</b>	<b>-17</b>	<b>-5%</b>
Conditions	285	261	323	17	25	8	47%
Noisy/Barking	1,592	1,468	1,696	94	91	-3	-3%
Microchip	4	3	1	0	0	0	N/A
Pet Limit	239	221	334	27	34	7	26%
Pooper Scooper	439	401	549	71	65	-6	-8%
Rooster	783	742	609	55	47	-8	-15%
Spay/Neuter	64	54	99	9	2	-7	-78%
Tethering	664	622	484	39	35	-4	-10%
Vaccine	26	26	8	4	0	-4	-100%
<b>Police Assist</b>	<b>3,817</b>	<b>3,484</b>	<b>3,775</b>	<b>388</b>	<b>310</b>	<b>-78</b>	<b>-20%</b>
DPD Emergency	2,418	2,182	2,576	237	190	-47	-20%
DPD Non-Urgent	15	14	39	5	16	11	220%
DPD Urgent	1,101	1,022	856	114	81	-33	-29%
Fire Urgent	113	107	109	12	5	-7	-58%
Other Law Enforcement Emergency	22	21	49	1	2	1	100%
Other Law Enforcement Non-Urgent	6	6	9	0	1	1	N/A
Other Law Enforcement Urgent	142	132	137	19	15	-4	-21%
<b>Outreach</b>	<b>345</b>	<b>336</b>	<b>46</b>	<b>10</b>	<b>3</b>	<b>-7</b>	<b>-70%</b>
<b>Volunteer</b>	<b>54</b>	<b>50</b>	<b>27</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0%</b>
<b>Owner Surrender</b>	<b>2,746</b>	<b>2,496</b>	<b>2,192</b>	<b>258</b>	<b>190</b>	<b>-68</b>	<b>-26%</b>
<b>Wildlife</b>	<b>1,889</b>	<b>1,717</b>	<b>2,202</b>	<b>209</b>	<b>187</b>	<b>-22</b>	<b>-11%</b>
	<b>Fiscal Year End 2021/22</b>	<b>Fiscal YTD 2021/22</b>	<b>Fiscal YTD 2022/23</b>	<b>August 2022</b>	<b>August 2023</b>	<b>Current Month Variance</b>	<b>Current Month % Change</b>
<b>Dog Return-to-Home Subtotals</b>	<b>3,061</b>	<b>2,821</b>	<b>2,500</b>	<b>237</b>	<b>199</b>	<b>-38</b>	<b>-16%</b>
Dog - Field	922	870	641	58	45	-13	-22%
Dog - Shelter	2,139	1,951	1,859	179	154	-25	-14%
<b>Pets Microchipped in Field Total</b>	<b>10</b>	<b>10</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>N/A</b>
Dogs Microchipped in Field	10	10	2	0	1	1	N/A
Cats Microchipped in Field	0	0	0	0	0	0	N/A
<b>Violations</b>							
<b>Violations Breakdown</b>	<b>Fiscal Year End 2021/22</b>	<b>Fiscal YTD 2021/22</b>	<b>Fiscal YTD 2022/23</b>	<b>August 2022</b>	<b>August 2023</b>	<b>Current Month Variance</b>	<b>Current Month % Change</b>
<b>Violations Issued</b>	<b>28,732</b>	<b>25,996</b>	<b>17,197</b>	<b>2,234</b>	<b>1,670</b>	<b>-564</b>	<b>-25%</b>
Violation Notices	25,949	23,490	14,513	1,926	1,468	-458	-24%
Criminal Citations	119	100	964	25	89	64	-256%
Civil Citations	2,664	2,406	1,720	283	113	-170	-60%
<b>Bites - Actual</b>							
<b>Bites Breakdown</b>	<b>Fiscal Year End 2021/22</b>	<b>Fiscal YTD 2021/22</b>	<b>Fiscal YTD 2022/23</b>	<b>August 2022</b>	<b>August 2023</b>	<b>Current Month Variance</b>	<b>Current Month % Change</b>
<b>Loose</b>	<b>169</b>	<b>155</b>	<b>175</b>	<b>18</b>	<b>14</b>	<b>-4</b>	<b>-22%</b>
<b>Loose Owned</b>	<b>636</b>	<b>580</b>	<b>479</b>	<b>58</b>	<b>31</b>	<b>-27</b>	<b>-47%</b>
<b>Total Loose Bites</b>	<b>805</b>	<b>735</b>	<b>654</b>	<b>76</b>	<b>45</b>	<b>-31</b>	<b>-41%</b>
<b>Owner Confined</b>	<b>541</b>	<b>497</b>	<b>471</b>	<b>43</b>	<b>38</b>	<b>-5</b>	<b>-12%</b>
<b>Owner Victim</b>	<b>341</b>	<b>319</b>	<b>321</b>	<b>33</b>	<b>31</b>	<b>-2</b>	<b>-6%</b>
<b>Total Bites</b>	<b>1,687</b>	<b>1,551</b>	<b>1,446</b>	<b>152</b>	<b>114</b>	<b>-38</b>	<b>-25%</b>

\*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types.

This data is reflective of the Salesforce/Chameleon databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.