

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet August 2020

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	August 2019	August 2020	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	72,616	49,261	7,272	3,669	-3,603	-50%
Proactive Requests	21,243	19,661	6,237	1,897	425	-1,472	-78%
External Requests	40,663	37,817	34,135	3,352	2,456	-896	-27%
Follow-up Calls	16,858	15,138	8,889	2,023	788	-1,235	-61%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	August 2019	August 2020	Current Month Variance	Current Month % Change
<b>Aggressive Activity</b>	<b>7,490</b>	<b>7,001</b>	<b>5,851</b>	<b>556</b>	<b>447</b>	<b>-109</b>	<b>-20%</b>
Dog Attack to Animal	235	202	396	38	37	-1	-3%
Aggressive -High	735	673	337	58	19	-39	-67%
Dog Attack to Human	30	29	18	0	3	3	N/A
Loose Aggressive	4,700	4,440	3,514	284	262	-22	-8%
Aggressive Pack Activity	1,790	1,657	1,586	176	126	-50	-28%
<b>Bite</b>	<b>2,067*</b>	<b>1,926*</b>	<b>1,709</b>	<b>178</b>	<b>105</b>	<b>-73</b>	<b>-41%</b>
Bite Animal Contained	1,313	1,228	1,085	117	55	-62	-53%
Bite Animal Not Contained	669*	621*	557	54	45	-9	-17%
Rabies Specimen Pickup	85	77	67	7	5	-2	-29%
<b>Confined Animal</b>	<b>4,441</b>	<b>4,137</b>	<b>4,024</b>	<b>346</b>	<b>357</b>	<b>11</b>	<b>3%</b>
Drains/Pipes/Culverts	21	17	28	1	3	2	200%
Drains/Pipes/Culverts-Danger	72	67	50	7	4	-3	-43%
Owner Surrender	1,351	1,253	672	102	23	-79	-77%
Rabies Vector Species	40	37	80	8	12	4	50%
In a Trap-Domestic Animal	732	685	612	46	49	3	7%
In a Trap-Danger	319	292	353	21	15	-6	-29%
Bed of a Truck	6	6	4	4	0	-4	-100%
Bed of a Truck-Danger	4	4	1	1	1	0	0%
Inside Vehicle	161	157	107	14	8	-6	-43%
Stray	1,735	1,619	2,117	142	242	100	70%
<b>Lack of Care</b>	<b>10,008*</b>	<b>9,315*</b>	<b>8,422</b>	<b>958</b>	<b>765</b>	<b>-193</b>	<b>-20%</b>
Critical Medical	2,366*	2,198*	1,740	194	139	-55	-28%
Sick or Injured	3,683	3,470	3,188	313	281	-32	-10%
Weather Condition	795	747	488	111	68	-43	-39%
Welfare Check	3,164	2,900	3,006	340	277	-63	-19%
<b>Loose</b>	<b>19,875</b>	<b>18,510</b>	<b>12,142</b>	<b>1,549</b>	<b>585</b>	<b>-964</b>	<b>-62%</b>
Loose Owned	7,054	6,525	4,283	583	148	-435	-75%
Safety Obstruction on Roadway	3,039	2,981	541	187	44	-143	-76%
Loose Stray	9,782	9,004	7,318	779	393	-386	-50%
<b>Nuisance</b>	<b>14,900</b>	<b>13,733</b>	<b>4,740</b>	<b>1,428</b>	<b>266</b>	<b>-1162</b>	<b>-81%</b>
Conditions	295	272	238	25	15	-10	-40%
Noisy/Barking	1,583	1,461	1,499	73	82	9	12%
Microchip	7	6	4	0	0	0	N/A
Pet Limit	301	279	197	30	14	-16	-53%
Pooper Scooper	355	319	458	36	59	23	64%
Rooster	535	488	636	32	68	36	113%
Spay/Neuter	10,614	9,739	1,318	1,199	6	-1,193	-99%
Tethering	418	379	367	28	21	-7	-25%
Vaccine	792	790	23	5	1	-4	-80%
<b>Police Assist</b>	<b>2,057</b>	<b>1,875</b>	<b>2,579</b>	<b>167</b>	<b>276</b>	<b>109</b>	<b>65%</b>
ASO Back up	103	80	510	10	104	94	940%
DPD Non-Urgent	124	116	135	12	47	35	292%
DPD Emergency	1,104	1,010	1,540	67	98	31	46%
DPD Urgent	624	580	305	69	19	-50	-72%
Fire Urgent	50	47	34	5	4	-1	-20%
Other Law Enforcement Emergency	16	11	26	2	1	-1	-50%
Other Law Enforcement Urgent	18	15	18	1	2	1	100%
Other Law Enforcement Non-Urgent	18	16	11	1	1	0	0%
<b>Outreach</b>	<b>N/A</b>	<b>N/A</b>	<b>30</b>	<b>N/A</b>	<b>30</b>	<b>N/A</b>	<b>N/A</b>
Disaster	N/A	N/A	22	N/A	22	N/A	N/A
MOW	N/A	N/A	8	N/A	8	N/A	N/A
<b>Wildlife Vendor</b>	<b>1,068</b>	<b>981</b>	<b>875</b>	<b>67</b>	<b>50</b>	<b>-17</b>	<b>-25%</b>
<b>Violations</b>							
<b>Violations Issued</b>	<b>22,105</b>	<b>20,648</b>	<b>11,293</b>	<b>1,680</b>	<b>1,111</b>	<b>-569</b>	<b>-34%</b>
<b>Bites - Actual</b>							
	<b>Year End 2018/19</b>	<b>Fiscal YTD 2018/19</b>	<b>Fiscal YTD 2019/20</b>	<b>August 2019</b>	<b>August 2020</b>	<b>Current Month Variance</b>	<b>Current Month % Change</b>
<b>Total Loose Bites</b>	<b>558</b>	<b>522</b>	<b>558</b>	<b>39</b>	<b>51</b>	<b>12</b>	<b>31%</b>
Loose	126	120	110	6	9	3	50%
Loose Owned	432	402	448	33	42	9	27%
Owner Confined	469	444	417	48	30	-18	-38%
Owner Victim	241	224	279	17	21	4	24%
<b>Total Bites</b>	<b>1,268</b>	<b>1,190</b>	<b>1,254</b>	<b>104</b>	<b>102</b>	<b>-2</b>	<b>-2%</b>

\*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.