

DALLAS ANIMAL SERVICES

Department Field Fact Sheet February 2021

SERVICE REQUESTS	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	February 2020	February 2021	Current Month Variance	Current Month % Change
Totals Calls Received	53,692	24,661	20,691	4,168	4,460	292	7%
Proactive Requests	6,586	4,655	1,627	720	436	-284	-39%
External Requests	37,157	15,515	14,667	2,783	3,091	308	11%
Follow-up Calls	9,949	4,491	4,397	665	933	268	40%
Calls Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	February 2020	February 2021	Current Month Variance	Current Month % Change
Aggressive Activity	6,415	2,718	2,727	472	455	-17	-4%
Dog Attack to Animal	431	184	139	35	21	-14	-40%
Aggressive -High	367	234	147	41	31	-10	-24%
Dog Attack to Human	19	13	3	1	0	-1	-100%
Loose Aggressive	3,861	1,531	1,740	267	276	9	3%
Aggressive Pack Activity	1,737	756	698	128	127	-1	-1%
Bite	1,846	823	488	128	102	-26	-20%
Bite Animal Contained	1,172	524	303	80	65	-15	-19%
Bite Animal Not Contained	605	259	168	40	34	-6	-15%
Rabies Specimen Pickup	69	40	17	8	3	-5	-63%
Confined Animal	4,388	1,614	1,682	274	314	40	15%
Drains/Pipes/Culverts	31	13	3	3	0	-3	-100%
Drains/Pipes/Culverts-Danger	55	19	14	3	0	-3	-100%
Owner Surrender	686	401	66	60	15	-45	-75%
Rabies Vector Species	90	14	23	3	10	7	233%
In a Trap-Domestic Animal	704	261	247	49	47	-2	-4%
In a Trap-Danger	376	133	115	22	16	-6	-27%
Bed of a Truck	5	3	5	0	0	0	N/A
Bed of a Truck-Danger	1	0	1	0	0	0	N/A
Inside Vehicle	118	47	50	6	9	3	50%
Stray	2,322	723	1,158	128	217	89	70%
Lack of Care	9,263	3,520	4,305	643	1,405	762	119%
Critical Medical	1,886	658	655	98	119	21	21%
Sick or Injured	3,561	1,139	1,322	211	235	24	11%
Weather Condition	509	284	979	44	785	741	1,684%
Welfare Check	3,307	1,439	1,349	290	266	-24	-8%
Loose	12,934	7,305	3,472	1,427	615	-812	-57%
Loose Owned	4,522	2,753	1,007	551	199	-352	-64%
Safety Obstruction on Roadway	595	236	225	30	39	9	30%
Loose Stray	7,817	4,316	2,240	846	377	-469	-55%
Nuisance	5,060	2,805	1,461	287	239	-48	-17%
Conditions	258	75	64	10	11	1	10%
Noisy/Barking	1,613	816	689	120	124	4	3%
Microchip	4	4	0	1	0	-1	-100%
Pet Limit	216	76	52	8	10	2	25%
Pooper Scooper	515	157	167	24	21	-3	-13%
Rooster	710	208	299	60	43	-17	-28%
Spay/Neuter	1,323	1,277	22	22	5	-17	-77%
Tethering	397	180	165	39	25	-14	-36%
Vaccine	24	12	3	3	0	-3	-100%
Police Assist	2,848	1,029	1,061	216	218	2	1%
ASO Back up	569	68	N/A*	24	N/A*	N/A	N/A
DPD Emergency	1,654	707	605	152	124	-28	-18%
DPD Non-Urgent	207	24	317	2	65	63	3,150%
DPD Urgent	323	186	94	35	26	-9	-26%
Fire Urgent	36	17	23	3	0	-3	-100%
Other Law Enforcement Emergency	28	10	13	0	1	1	NA
Other Law Enforcement Non-Urgent	13	5	7	0	1	1	NA
Other Law Enforcement Urgent	18	12	2	0	1	1	N/A
Outreach	52	N/A	39	N/A	11	N/A	N/A
Disaster	36	N/A	0	N/A	0	N/A	N/A
Meals on Wheels	16	N/A	39	N/A	11	N/A	N/A
Vendor Calls	937	356	1,059	56	168	112	200%
Owner Surrender	N/A	N/A	384	N/A	78	N/A	N/A
Loose Cat	N/A	N/A	443	N/A	60	N/A	N/A
Wildlife	937	356	232	56	30	-26	-46%
Violations							
Violations Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	February 2020	February 2021	Current Month Variance	
Violations Issued	12,386	7,274	6,255	1,645	1,608	-37	
Violation Notices			4,723		1,482		
Criminal Citations	12,386	7,274	0	1,645	0		
Civil Citations			1,532		126		
Bites - Actual							
Bites Breakdown	Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	February 2020	February 2021	Current Month Variance	Current Month % Change
Total Loose Bites	616	230	183	43	50	7	16%
Loose	118	53	39	8	13	5	63%
Loose Owned	498	177	144	35	37	2	6%
Owner Confined	450	183	156	29	23	-6	-21%
Owner Victim	316	124	105	14	18	4	29%
Total Bites	1,382	537	444	86	91	5	6%

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

*From December 2020, DAS started considering ASO Back up calls as follow-up calls and added these calls count towards follow-up calls.

In February 2021, Dallas experienced a severe winter weather event where temperatures fell below 32 degrees for 7 continuous days.

In FY-20, DAS issued Violation, Criminal and Civil Citations together. Starting from FY-21 we are tracking them separately.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.