

DALLAS ANIMAL SERVICES

Department Field Fact Sheet February 2022

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	February 2021	February 2022	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	20,691	27,752	4,460	5,934	1,474	33%
Proactive Requests	4,411	1,627	2,318	436	425	-11	-3%
External Requests	40,410	14,667	19,135	3,091	4,365	1,274	41%
Follow-up Calls	13,244	4,397	6,299	933	1,144	211	23%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	February 2021	February 2022	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	2,727	3,398	455	635	180	40%
Dog Attack to Animal	358	139	224	21	42	21	100%
Aggressive -High	460	147	283	31	55	24	77%
Dog Attack to Human	8	3	2	0	0	0	N/A
Loose Aggressive	4,456	1,740	1,916	276	332	56	20%
Aggressive Pack Activity	1,789	698	973	127	206	79	62%
Bite	1,396	488	689	102	119	17	17%
Bite Animal Contained	875	303	398	65	70	5	8%
Bite Animal Not Contained	475	168	277	34	47	13	38%
Rabies Specimen Pickup	46	17	14	3	2	-1	-33%
Confined Animal	4,499	1,682	1,934	314	382	68	22%
Drains/Pipes/Culverts	22	3	13	0	3	3	N/A
Drains/Pipes/Culverts-Danger	57	14	39	0	9	9	N/A
Owner Surrender	201	66	124	15	17	2	13%
Rabies Vector Species	90	23	49	10	12	2	20%
In a Trap-Domestic Animal	562	247	175	47	30	-17	-36%
In a Trap-Danger	292	115	108	16	25	9	56%
Bed of a Truck	13	5	1	0	0	0	N/A
Bed of a Truck-Danger	7	1	3	0	1	1	N/A
Inside Vehicle	137	50	65	9	11	2	22%
Stray	3,118	1,158	1,357	217	274	57	26%
Lack of Care	11,372	4,305	4,811	1,405	1,205	-200	-14%
Critical Medical	1,958	655	811	119	162	43	36%
Sick or Injured	4,235	1,322	1,596	235	291	56	24%
Weather Condition	1,303	979	767	785	430	-355	-45%
Welfare Check	3,876	1,349	1,637	266	322	56	21%
Loose	9,235	3,472	6,068	615	1,497	882	143%
Loose Owned	2,626	1,007	1,549	199	321	122	61%
Safety Obstruction on Roadway	570	225	274	39	50	11	28%
Loose Stray	6,039	2,240	4,245	377	1,126	749	199%
Nuisance	3,729	1,461	1,612	239	351	112	47%
Conditions	260	64	96	11	21	10	91%
Noisy/Barking	1,437	689	738	124	172	48	39%
Microchip	2	0	1	0	0	0	N/A
Pet Limit	212	52	87	10	12	2	20%
Pooper Scooper	473	167	133	21	27	6	29%
Rooster	825	299	248	43	47	4	9%
Spay/Neuter	66	22	17	5	2	-3	-60%
Tethering	436	165	278	25	67	42	168%
Vaccine	18	3	14	0	3	3	N/A
Police Assist	3,008	1,061	1,372	218	257	39	18%
DPD Emergency	2,096	605	839	124	166	42	34%
DPD Non-Urgent	349	317	1	65	0	-65	-100%
DPD Urgent	387	94	434	26	69	43	165%
Fire Urgent	60	23	47	0	11	11	N/A
Other Law Enforcement Emergency	36	13	8	1	3	2	200%
Other Law Enforcement Non-Urgent	41	7	2	1	0	-1	-100%
Other Law Enforcement Urgent	39	2	41	1	8	7	700%
Outreach	307	39	184	11	15	4	36%
Volunteer	59	N/A	26	N/A	5	N/A	N/A
Owner Surrender	1,443	384	980	78	234	156	200%
Loose Cat*	1,744	443	N/A	60	N/A	N/A	N/A
Wildlife*	958	232	379	30	90	60	200%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	February 2021	February 2022	Current Month Variance	Current Month % Change
Violations Issued	12,386	6,255	12,080	1,608	2,608	1,000	62%
Violation Notices	17,161	4,723	11,210	1,482	2,421	939	63%
Criminal Citations	1	0	31	0	12	12	N/A
Civil Citations	2,674	1,532	839	126	175	49	39%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	February 2021	February 2022	Current Month Variance	Current Month % Change
Total Loose Bites	568	183	295	50	53	3	6%
Loose	103	39	66	13	13	0	0%
Loose Owned	465	144	229	37	40	3	8%
Owner Confined	428	156	194	23	36	13	57%
Owner Victim	281	105	139	18	21	3	17%
Total Bites	1,277	444	628	91	110	19	21%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types. Wildlife calls are not reflected in the call breakdowns; DAS updated the fact sheets in May 2022 to reflect these call types in their own line.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.
Reports dated after this report may reflect a slight variance in the numbers.