

DALLAS ANIMAL SERVICES

Department Field Fact Sheet January 2022

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	January 2021	January 2022	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	16,231	21,818	4,381	6,918	2,537	58%
Proactive Requests	4,411	1,191	1,893	212	453	241	114%
External Requests	40,410	11,576	14,770	3,256	4,811	1,555	48%
Follow-up Calls	13,244	3,464	5,155	913	1,654	741	81%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	January 2021	January 2022	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	2,272	2,763	666	799	133	20%
Dog Attack to Animal	358	118	182	29	55	26	90%
Aggressive -High	460	116	228	38	85	47	124%
Dog Attack to Human	8	3	2	0	0	0	N/A
Loose Aggressive	4,456	1,464	1,584	413	423	10	2%
Aggressive Pack Activity	1,789	571	767	186	236	50	27%
Bite	1,396	386	570	88	153	65	74%
Bite Animal Contained	875	238	328	61	86	25	41%
Bite Animal Not Contained	475	134	230	25	60	35	140%
Rabies Specimen Pickup	46	14	12	2	7	5	250%
Confined Animal	4,499	1,368	1,552	399	411	12	3%
Drains/Pipes/Culverts	22	3	10	1	2	1	100%
Drains/Pipes/Culverts-Danger	57	14	30	6	9	3	50%
Owner Surrender	201	51	107	12	41	29	242%
Rabies Vector Species	90	13	37	4	7	3	75%
In a Trap-Domestic Animal	562	200	145	54	34	-20	-37%
In a Trap-Danger	292	99	83	25	29	4	16%
Bed of a Truck	13	5	1	1	0	-1	-100%
Bed of a Truck-Danger	7	1	2	0	0	0	N/A
Inside Vehicle	137	41	54	13	13	0	0%
Stray	3,118	941	1,083	283	276	-7	-2%
Lack of Care	11,372	2,900	3,606	825	1,191	366	44%
Critical Medical	1,958	536	649	128	194	66	52%
Sick or Injured	4,235	1,087	1,305	308	298	-10	-3%
Weather Condition	1,303	194	337	69	268	199	288%
Welfare Check	3,876	1,083	1,315	320	431	111	35%
Loose	9,235	2,857	4,571	750	1,662	912	122%
Loose Owned	2,626	808	1,228	219	386	167	76%
Safety Obstruction on Roadway	570	186	224	34	75	41	121%
Loose Stray	6,039	1,863	3,119	497	1,201	704	142%
Nuisance	3,729	1,222	1,261	312	381	69	22%
Conditions	260	53	75	8	18	10	125%
Noisy/Barking	1,437	565	566	150	151	1	1%
Microchip	2	0	1	0	0	0	N/A
Pet Limit	212	42	75	4	23	19	475%
Pooper Scooper	473	146	106	35	21	-14	-40%
Rooster	825	256	201	75	77	2	3%
Spay/Neuter	66	17	15	4	3	-1	-25%
Tethering	436	140	211	35	86	51	146%
Vaccine	18	3	11	1	2	1	100%
Police Assist	3,008	843	1,115	214	278	64	30%
DPD Emergency	2,096	481	673	115	171	56	49%
DPD Non-Urgent	349	252	1	65	0	-65	-100%
DPD Urgent	387	68	365	26	88	62	238%
Fire Urgent	60	23	36	5	10	5	100%
Other Law Enforcement Emergency	36	12	5	3	0	-3	-100%
Other Law Enforcement Non-Urgent	41	6	2	0	0	0	N/A
Other Law Enforcement Urgent	39	1	33	0	9	9	N/A
Outreach	307	28	169	6	8	2	33%
Volunteer	59	N/A	21	N/A	4	N/A	N/A
Owner Surrender	1,443	306	746	88	276	188	214%
Loose Cat*	1,744	383	N/A	79	N/A	N/A	N/A
Wildlife*	958	202	289	41	101	60	146%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	January 2021	January 2022	Current Month Variance	Current Month % Change
Violations Issued	12,386	4,647	9,472	1,192	2,845	1,653	139%
Violation Notices	17,161	3,241	8,789	981	2,634	1,653	169%
Criminal Citations	1	0	19	0	7	7	N/A
Civil Citations	2,674	1,406	664	211	204	-7	-3%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	January 2021	January 2022	Current Month Variance	Current Month % Change
Total Loose Bites	568	133	242	32	54	22	69%
Loose	103	26	53	4	14	10	250%
Loose Owned	465	107	189	28	40	12	43%
Owner Confined	428	133	158	24	47	23	96%
Owner Victim	281	87	118	26	26	0	0%
Total Bites	1,277	353	518	82	127	45	55%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types. Wildlife calls are not reflected in the call breakdowns; DAS updated the fact sheets in May 2022 to reflect these call types in their own line.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.
Reports dated after this report may reflect a slight variance in the numbers.