

DALLAS ANIMAL SERVICES

Department Field Fact Sheet June 2021

SERVICE REQUESTS	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	June 2020	June 2021	Current Month Variance	Current Month % Change
Totals Calls Received	53,692	41,459	43,136	4,161	5,634	1,473	35%
Proactive Requests	6,586	5,514	3,250	149	373	224	150%
External Requests	37,157	28,618	29,924	3,235	3,970	735	23%
Follow-up Calls	9,949	7,327	9,962	777	1,291	514	66%
Calls Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	June 2020	June 2021	Current Month Variance	Current Month % Change
Aggressive Activity	6,415	4,895	5,328	519	570	51	10%
Dog Attack to Animal	431	328	276	26	30	4	15%
Aggressive -High	367	306	312	14	47	33	236%
Dog Attack to Human	19	14	6	1	0	-1	-100%
Loose Aggressive	3,861	2,927	3,423	320	361	41	13%
Aggressive Pack Activity	1,737	1,320	1,311	158	132	-26	-16%
Bite	1,846	1,478	1,078	147	152	5	3%
Bite Animal Contained	1,172	950	682	87	94	7	8%
Bite Animal Not Contained	605	470	367	57	53	-4	-7%
Rabies Specimen Pickup	69	58	29	3	5	2	67%
Confined Animal	4,388	3,229	3,334	410	370	-40	-10%
Drains/Pipes/Culverts	31	20	16	1	1	0	0%
Drains/Pipes/Culverts-Danger	55	34	44	5	12	7	140%
Owner Surrender	686	632	118	29	10	-19	-66%
Rabies Vector Species	90	50	54	8	3	-5	-63%
In a Trap-Domestic Animal	704	494	437	76	48	-28	-37%
In a Trap-Danger	376	295	214	44	21	-23	-52%
Bed of a Truck	5	3	10	0	0	0	N/A
Bed of a Truck-Danger	1	0	5	0	0	0	N/A
Inside Vehicle	118	94	107	12	15	3	25%
Stray	2,322	1,607	2,329	235	260	25	11%
Lack of Care	9,263	6,694	8,447	887	1,285	398	45%
Critical Medical	1,886	1,390	1,424	192	248	56	29%
Sick or Injured	3,561	2,529	3,064	380	515	135	36%
Weather Condition	509	357	1,088	42	71	29	69%
Welfare Check	3,307	2,418	2,871	273	451	178	65%
Loose	12,934	10,833	6,757	741	820	79	11%
Loose Owned	4,522	3,957	1,978	234	222	-12	-5%
Safety Obstruction on Roadway	595	445	446	46	51	5	11%
Loose Stray	7,817	6,431	4,333	461	547	86	19%
Nuisance	5,060	4,198	2,999	326	300	-26	-8%
Conditions	258	197	196	40	39	-1	-3%
Noisy/Barking	1,613	1,345	1,203	95	73	-22	-23%
Microchip	4	4	0	0	0	0	N/A
Pet Limit	216	167	157	26	26	-4	-13%
Pooper Scooper	515	343	364	55	31	-24	-44%
Rooster	710	495	671	65	69	4	6%
Spay/Neuter	1,323	1,308	43	9	5	-4	-44%
Tethering	397	319	353	31	55	24	77%
Vaccine	24	20	12	1	2	1	100%
Police Assist	2,848	2,052	2,210	252	269	17	7%
ASO Back up	569	360	N/A*	94	N/A*	N/A	N/A
DPD Emergency	1,654	1,328	1,521	133	215	82	62%
DPD Non-Urgent	207	39	341	5	0	-5	-100%
DPD Urgent	323	265	226	12	33	21	175%
Fire Urgent	36	24	46	2	3	1	50%
Other Law Enforcement Emergency	28	15	26	3	2	-1	-33%
Other Law Enforcement Non-Urgent	13	6	23	0	9	9	NA
Other Law Enforcement Urgent	18	15	27	3	7	4	133%
Outreach	52	N/A	170	N/A	25	N/A	N/A
Career Day	N/A	N/A	10	N/A	0	N/A	N/A
Comm Cats	N/A	N/A	79	N/A	13	N/A	N/A
Disaster	36	N/A	0	N/A	0	N/A	N/A
Meals on Wheels	16	N/A	81	N/A	12	N/A	N/A
Volunteer	N/A	N/A	39	N/A	0	N/A	N/A
Food Pantry	N/A	N/A	6	N/A	0	N/A	N/A
Lost Pets	N/A	N/A	32	N/A	0	N/A	N/A
Code Compliance Collaborations	N/A	N/A	1	N/A	0	N/A	N/A
Vendor Calls	937	753	2,812	102	552	450	441%
Owner Surrender	N/A	N/A	999	N/A	156	N/A	N/A
Loose Cat	N/A	N/A	1,173	N/A	238	N/A	N/A
Wildlife	937	753	640	102	158	56	55%
Violations							
Violations Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	June 2020	June 2021	Current Month Variance	Current Month % Change
Violations Issued	12,386	9,037	13,503	473	2,010	1,537	
Violation Notices			11,298		1,843		
Criminal Citations	12,386	9,037	0	473	0		
Civil Citations			2,205		167		
Bites - Actual							
Bites Breakdown	Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	June 2020	June 2021	Current Month Variance	Current Month % Change
Total Loose Bites	616	461	433	49	61	12	24%
Loose	118	93	81	8	11	3	38%
Loose Owned	498	368	352	41	50	9	22%
Owner Confined	450	349	328	32	43	11	34%
Owner Victim	316	241	209	39	26	-13	-33%
Total Bites	1,382	1,051	970	120	130	10	8%

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

*From December 2020, DAS started considering ASO Back up calls as follow-up calls and added these calls count towards follow-up calls.

In FY-20, DAS issued Violation, Criminal and Civil Citations together. Starting from FY-21 we are tracking them separately.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.