

DALLAS ANIMAL SERVICES

Department Field Fact Sheet May 2022

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	May 2021	May 2022	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	37,502	48,617	5,934	7,307	1,373	23%
Proactive Requests	4,411	2,877	4,321	355	821	466	131%
External Requests	40,410	25,954	34,334	4,213	5,482	1,269	30%
Follow-up Calls	13,244	8,671	9,962	1,366	1,004	-362	-27%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	May 2021	May 2022	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	4,758	6,045	687	897	210	31%
Dog Attack to Animal	358	246	376	38	49	11	29%
Aggressive -High	460	265	608	45	117	72	160%
Dog Attack to Human	8	6	2	1	0	-1	-100%
Loose Aggressive	4,456	3,062	3,410	441	518	77	17%
Aggressive Pack Activity	1,789	1,179	1,649	162	213	51	31%
Bite	1,396	926	1,191	150	161	11	7%
Bite Animal Contained	875	588	705	97	98	1	1%
Bite Animal Not Contained	475	314	463	49	62	13	27%
Rabies Specimen Pickup	46	24	23	4	1	-3	-75%
Confined Animal	4,499	2,964	3,403	437	563	126	29%
Drains/Pipes/Culverts	22	15	24	6	6	0	0%
Drains/Pipes/Culverts-Danger	57	32	58	9	6	-3	-33%
Owner Surrender	201	108	201	15	32	17	113%
Rabies Vector Species	90	51	86	13	9	-4	-31%
In a Trap-Domestic Animal	562	389	292	46	49	3	7%
In a Trap-Danger	292	193	222	34	47	13	38%
Bed of a Truck	13	10	4	2	0	-2	-100%
Bed of a Truck-Danger	7	5	8	2	2	0	0%
Inside Vehicle	137	92	117	7	20	13	186%
Stray	3,118	2,069	2,391	303	392	89	29%
Lack of Care	11,372	7,162	8,718	1,136	1,602	466	41%
Critical Medical	1,958	1,176	1,715	208	387	179	86%
Sick or Injured	4,235	2,549	3,148	494	618	124	25%
Weather Condition	1,303	1,017	909	20	69	49	245%
Welfare Check	3,876	2,420	2,946	414	528	114	28%
Loose	9,235	5,937	10,840	916	1,646	730	80%
Loose Owned	2,626	1,756	2,677	244	327	83	34%
Safety Obstruction on Roadway	570	395	457	70	64	-6	-9%
Loose Stray	6,039	3,786	7,706	602	1,255	653	108%
Nuisance	3,729	2,699	2,880	398	387	-11	-3%
Conditions	260	157	191	47	37	-10	-21%
Noisy/Barking	1,437	1,130	1,198	111	128	17	15%
Microchip	2	0	2	0	0	0	N/A
Pet Limit	212	131	159	37	26	-11	-30%
Pooper Scooper	473	333	242	47	44	-3	-6%
Rooster	825	602	543	92	95	3	3%
Spay/Neuter	66	38	38	7	5	-2	-29%
Tethering	436	298	488	52	48	-4	-8%
Vaccine	18	10	19	5	4	-1	-20%
Police Assist	3,008	1,941	2,417	319	420	101	32%
DPD Emergency	2,096	1,306	1,522	247	273	26	11%
DPD Non-Urgent	349	341	4	15	1	-14	-93%
DPD Urgent	387	193	717	33	113	80	242%
Fire Urgent	60	43	69	10	12	2	20%
Other Law Enforcement Emergency	36	24	12	5	2	-3	-60%
Other Law Enforcement Non-Urgent	41	14	3	2	0	-2	-100%
Other Law Enforcement Urgent	39	20	90	7	19	12	171%
Outreach	307	145	266	6	76	70	1167%
Volunteer	59	39	40	4	4	0	0%
Owner Surrender	1,443	843	1,754	187	243	56	30%
Loose Cat*	1,744	935	N/A	231	N/A	N/A	N/A
Wildlife	958	482	1,101	97	304	207	213%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	May 2021	May 2022	Current Month Variance	Current Month % Change
Violations Issued	12,386	11,493	19,087	1,931	2,206	275	14%
Violation Notices	17,161	9,455	17,424	1,772	1,927	155	9%
Criminal Citations	1	0	84	0	11	11	N/A
Civil Citations	2,674	2,038	1,579	159	268	109	69%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	May 2021	May 2022	Current Month Variance	Current Month % Change
Total Loose Bites	568	372	525	59	89	30	51%
Loose	103	70	111	7	23	16	229%
Loose Owned	465	302	414	52	66	14	27%
Owner Confined	428	285	337	41	51	10	24%
Owner Victim	281	183	221	27	27	0	0%
Total Bites	1,277	840	1,083	127	167	40	31%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.