

# DALLAS ANIMAL SERVICES

## Department Fact Sheet November 2016

### OUTREACH INITIATIVES

#### Customer Service

	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	326	312	12	0	2	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	99%		99%		307 of 310	
	November 2015		November 2016		FYTD 2016/17	
Number of Clients Served	17,715		26,523		45,948	

#### Spay/Neuters Facilitated by DAS

	November 2015	November 2016	Current Month % Change	FYTD 16/17
Our Vets/Our Pets	754	1,037	38%	2,038
Spay Days/Other	186	189	2%	381

#### Pet Registration

<b>Registrations</b>	<b>November 2015</b>	<b>November 2016</b>	<b>% Change</b>	<b>FYTD 16/17</b>
Dogs Unaltered	108	216	100%	379
Dogs Altered	1,640	1,667	2%	2,834
Cats Unaltered	2	54	2600%	81
Cats Altered	484	416	-14%	666
Exempt (Senior)	472	389	-18%	736
<b>Totals</b>	<b>2,706</b>	<b>2,742</b>	<b>1%</b>	<b>4,696</b>
Intact Animal Permits Issued	46	26	-43%	50

#### Volunteer Activity

	Year End 2015/16	November 2016	FYTD 2016/17
<b>Volunteers</b>		141	
<b>Volunteer Hours</b>	3,344	283	645

### SHELTER ACTIVITY

INTAKE	Fiscal Year End 2015/16	Fiscal YTD 2016/17	November 2015	November 2016	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	10,699	1,486	860	768	(92)	-11%
Dogs impounded from field	9,158	2,092	690	1,015	325	47%
Cats surrendered in shelter	4,703	739	297	308	11	4%
Cats impounded from field	2,173	285	122	123	1	1%
Other (wildlife, livestock, exotic) shelter	379	25	33	9	(24)	-73%
Other (wildlife, livestock, exotic) field	1,318	63	69	35	(34)	-49%
<b>INTAKE Totals</b>	<b>28,430</b>	<b>4,690</b>	<b>2,071</b>	<b>2,258</b>	<b>187</b>	<b>9%</b>

OUTCOMES	Fiscal Year End 2015/16	Fiscal YTD 2016/17	November 2015	November 2016	Current Month Variance	Current Month % Change
<b>Adoptions</b>	<b>8,951</b>	<b>1,791</b>	<b>764</b>	<b>907</b>	<b>143</b>	<b>19%</b>
Dogs	7,018	1,356	581	671	90	15%
Cats	1,755	404	164	225	61	37%
Other	178	31	19	11	(8)	-42%
<b>Redemptions</b>	<b>1,984</b>	<b>503</b>	<b>131</b>	<b>250</b>	<b>119</b>	<b>91%</b>
Dogs	1,912	493	125	243	118	94%
Cats	68	10	6	7	1	17%
Other	4	0	0	0	0	#DIV/0!
<b>Rescue &amp; Relocate</b>	<b>6,196</b>	<b>1,048</b>	<b>377</b>	<b>525</b>	<b>148</b>	<b>39%</b>
Dogs	3,554	691	221	372	151	68%
Cats	2,089	330	123	142	19	15%
Other	553	27	33	11	(22)	-67%
<b>Euthanized</b>	<b>10,916</b>	<b>1,623</b>	<b>865</b>	<b>739</b>	<b>(126)</b>	<b>-15%</b>
Dogs	7,350	1,080	642	544	(98)	-15%
Cats	2,718	459	179	167	(12)	-7%
Other	848	84	44	28	(16)	-36%
<b>OUTCOMES Totals</b>	<b>28,047</b>	<b>4,965</b>	<b>2,137</b>	<b>2,421</b>		

<b>Live Release Rate all animals</b>	<b>61.1%</b>	<b>67.3%</b>	<b>59.5%</b>	<b>69.5%</b>
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Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes