

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet October 2020

SERVICE REQUESTS	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21*	October 2019	October 2020*	Current Month Variance	Current Month % Change
<b>Totals Calls Received</b>	<b>53,692</b>	<b>5,074</b>	<b>4,098</b>	<b>5,074</b>	<b>4,098</b>	<b>-976</b>	<b>-19%</b>
Proactive Requests	6,586	1,118	356	1,118	356	-762	-68%
External Requests	37,157	3,181	2,897	3,181	2,897	-284	-9%
Follow-up Calls	9,949	775	845	775	845	70	9%
Calls Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	October 2019	October 2020	Current Month Variance	Current Month % Change
<b>Aggressive Activity</b>	<b>6,415</b>	<b>552</b>	<b>553</b>	<b>552</b>	<b>553</b>	<b>1</b>	<b>0%</b>
Dog Attack to Animal	431	30	32	30	32	2	7%
Aggressive -High	367	50	28	50	28	-22	-44%
Dog Attack to Human	19	1	1	1	1	0	0%
Loose Aggressive	3,861	323	357	323	357	34	11%
Aggressive Pack Activity	1,737	148	135	148	135	-13	-9%
<b>Bite</b>	<b>1,846</b>	<b>156</b>	<b>97</b>	<b>156</b>	<b>97</b>	<b>-59</b>	<b>-38%</b>
Bite Animal Contained	1,172	96	65	96	65	-31	-32%
Bite Animal Not Contained	605	50	29	50	29	-21	-42%
Rabies Specimen Pickup	69	10	3	10	3	-7	-70%
<b>Confined Animal</b>	<b>4,388</b>	<b>368</b>	<b>362</b>	<b>368</b>	<b>362</b>	<b>-6</b>	<b>-2%</b>
Drains/Pipes/Culverts	31	1	1	1	1	0	0%
Drains/Pipes/Culverts-Danger	55	7	5	7	5	-2	-29%
Owner Surrender	686	69	11	69	11	-58	-84%
Rabies Vector Species	90	4	3	4	3	-1	-25%
In a Trap-Domestic Animal	704	70	86	70	86	16	23%
In a Trap-Danger	376	38	26	38	26	-12	-32%
Bed of a Truck	5	1	1	1	1	0	0%
Bed of a Truck-Danger	1	0	1	0	1	1	N/A
Inside Vehicle	118	11	9	11	9	-2	-18%
Stray	2,322	167	219	167	219	52	31%
<b>Lack of Care</b>	<b>9,263</b>	<b>730</b>	<b>730</b>	<b>730</b>	<b>730</b>	<b>0</b>	<b>0%</b>
Critical Medical	1,886	165	165	165	165	0	0%
Sick or Injured	3,561	231	279	231	279	48	21%
Weather Condition	509	38	24	38	24	-14	-37%
Welfare Check	3,307	296	262	296	262	-34	-11%
<b>Loose</b>	<b>12,934</b>	<b>1,517</b>	<b>747</b>	<b>1,517</b>	<b>747</b>	<b>-770</b>	<b>-51%</b>
Loose Owned	4,522	607	229	607	229	-378	-62%
Safety Obstruction on Roadway	595	54	62	54	62	8	15%
Loose Stray	7,817	856	456	856	456	-400	-47%
<b>Nuisance</b>	<b>5,060</b>	<b>732</b>	<b>291</b>	<b>732</b>	<b>291</b>	<b>-441</b>	<b>-60%</b>
Conditions	258	19	19	19	19	0	0%
Noisy/Barking	1,613	158	124	158	124	-34	-22%
Microchip	4	1	0	1	0	-1	-100%
Pet Limit	216	16	15	16	15	-1	-6%
Pooper Scooper	515	37	46	37	46	9	24%
Rooster	710	38	54	38	54	16	42%
Spay/Neuter	1,323	419	1	419	1	-418	-100%
Tethering	397	44	32	44	32	-12	-27%
Vaccine	24	0	0	0	0	0	N/A
<b>Police Assist</b>	<b>2,848</b>	<b>172</b>	<b>233</b>	<b>172</b>	<b>233</b>	<b>61</b>	<b>35%</b>
ASO Back up	569	9	N/A*	9	N/A*	N/A	N/A
DPD Non-Urgent	207	7	52	7	52	45	643%
DPD Emergency	1,654	95	152	95	152	57	60%
DPD Urgent	323	47	11	47	11	-36	-77%
Fire Urgent	36	6	7	6	7	1	17%
Other Law Enforcement Emergency	28	4	6	4	6	2	50%
Other Law Enforcement Urgent	18	3	1	3	1	-2	-67%
Other Law Enforcement Non-Urgent	13	1	4	1	4	3	300%
<b>Outreach</b>	<b>52</b>	<b>N/A</b>	<b>6</b>	<b>N/A</b>	<b>6</b>	<b>N/A</b>	<b>N/A</b>
Disaster	36	N/A	0	N/A	0	N/A	N/A
Meals on Wheels	16	N/A	6	N/A	6	N/A	N/A
<b>Vendor Calls</b>	<b>937</b>	<b>72</b>	<b>234</b>	<b>72</b>	<b>234</b>	<b>162</b>	<b>225%</b>
Owner Surrender	N/A	N/A	55	N/A	55	N/A	N/A
Loose Cat	N/A	N/A	128	N/A	128	N/A	N/A
Wildlife	937	72	51	72	51	-21	-29%
Violations							
Violations Breakdown	Fiscal Year End 2019/20*	Fiscal YTD 2019/20	Fiscal YTD 2020/21	October 2019	October 2020	Current Month Variance	
<b>Violations Issued</b>	<b>12,386</b>	<b>1,416</b>	<b>1,195</b>	<b>1,416</b>	<b>1,195</b>	<b>-221</b>	
Violation Notices			815		815		
Criminal Citations	12,386	1,416	0**	1,416	0**		
Civil Citations			380		380		
Bites - Actual							
Bites Breakdown	Year End 2019/20	Fiscal YTD 2020/21	Fiscal YTD 2020/21	October 2019	October 2020	Current Month Variance	Current Month % Change
<b>Total Loose Bites</b>	<b>616</b>	<b>34</b>	<b>33</b>	<b>34</b>	<b>33</b>	<b>-1</b>	<b>-3%</b>
Loose	118	11	7	11	7	-4	-36%
Loose Owned	498	23	26	23	26	3	13%
Owner Confined	450	40	26	40	26	-14	-35%
Owner Victim	316	25	26	25	26	1	4%
<b>Total Bites</b>	<b>1,382</b>	<b>99</b>	<b>85</b>	<b>99</b>	<b>85</b>	<b>-14</b>	<b>-14%</b>

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

In FY-20, DAS issued Violation, Criminal and Civil Citations together. Starting from FY-21 we are tracking them separately.

\*From December 2020 DAS started considering ASO Back up calls as follow-up calls. Due to this change, reports were re-run in January and totals were updated.

\*\*in December 2020, DAS discovered reporting error and corrected them. Due to COVID-19 no Criminal Citations are issued.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.