

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet October 2021

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	October 2020	October 2021	Current Month Variance	Current Month % Change
<b>Totals Calls Received</b>	<b>58,065</b>	<b>4,098</b>	<b>4,984</b>	<b>4,098</b>	<b>4,984</b>	<b>886</b>	<b>22%</b>
Proactive Requests	4,411	356	478	356	478	122	34%
External Requests	40,410	2,897	3,367	2,897	3,367	470	16%
Follow-up Calls	13,244	845	1,139	845	1,139	294	35%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	October 2020	October 2021	Current Month Variance	Current Month % Change
<b>Aggressive Activity</b>	<b>7,071</b>	<b>553</b>	<b>716</b>	<b>553</b>	<b>716</b>	<b>163</b>	<b>29%</b>
Dog Attack to Animal	358	32	40	32	40	8	25%
Aggressive -High	460	28	52	28	52	24	86%
Dog Attack to Human	8	1	0	1	0	-1	-100%
Loose Aggressive	4,456	357	430	357	430	73	20%
Aggressive Pack Activity	1,789	135	194	135	194	59	44%
<b>Bite</b>	<b>1,396</b>	<b>97</b>	<b>132</b>	<b>97</b>	<b>132</b>	<b>35</b>	<b>36%</b>
Bite Animal Contained	875	65	80	65	80	15	23%
Bite Animal Not Contained	475	29	51	29	51	22	76%
Rabies Specimen Pickup	46	3	1	3	1	-2	-67%
<b>Confined Animal</b>	<b>4,499</b>	<b>362</b>	<b>467</b>	<b>362</b>	<b>467</b>	<b>105</b>	<b>29%</b>
Drains/Pipes/Culverts	22	1	3	1	3	2	200%
Drains/Pipes/Culverts-Danger	57	5	9	5	9	4	80%
Owner Surrender	201	11	24	11	24	13	118%
Rabies Vector Species	90	3	3	3	3	0	0%
In a Trap-Domestic Animal	562	86	45	86	45	-41	-48%
In a Trap-Danger	292	26	17	26	17	-9	-35%
Bed of a Truck	13	1	0	1	0	-1	-100%
Bed of a Truck-Danger	7	1	1	1	1	0	0%
Inside Vehicle	137	9	15	9	15	6	67%
Stray	3,118	219	350	219	350	131	60%
<b>Lack of Care</b>	<b>11,372</b>	<b>730</b>	<b>836</b>	<b>730</b>	<b>836</b>	<b>106</b>	<b>15%</b>
Critical Medical	1,958	165	177	165	177	12	7%
Sick or Injured	4,235	279	367	279	367	88	32%
Weather Condition	1,303	24	12	24	12	-12	-50%
Welfare Check	3,876	262	280	262	280	18	7%
<b>Loose</b>	<b>9,235</b>	<b>747</b>	<b>886</b>	<b>747</b>	<b>886</b>	<b>139</b>	<b>19%</b>
Loose Owned	2,626	229	241	229	241	12	5%
Safety Obstruction on Roadway	570	62	35	62	35	-27	-44%
Loose Stray	6,039	456	610	456	610	154	34%
<b>Nuisance</b>	<b>3,729</b>	<b>291</b>	<b>287</b>	<b>291</b>	<b>287</b>	<b>-4</b>	<b>-1%</b>
Conditions	260	19	13	19	13	-6	-32%
Noisy/Barking	1,437	124	135	124	135	11	9%
Microchip	2	0	1	0	1	1	N/A
Pet Limit	212	15	24	15	24	9	60%
Pooper Scooper	473	46	33	46	33	-13	-28%
Rooster	825	54	39	54	39	-15	-28%
Spay/Neuter	66	1	3	1	3	2	200%
Tethering	436	32	34	32	34	2	6%
Vaccine	18	0	5	0	5	5	N/A
<b>Police Assist</b>	<b>3,008</b>	<b>233</b>	<b>281</b>	<b>233</b>	<b>281</b>	<b>48</b>	<b>21%</b>
DPD Emergency	2,096	152	168	152	168	16	11%
DPD Non-Urgent	349	52	0	52	0	-52	-100%
DPD Urgent	387	11	92	11	92	81	736%
Fire Urgent	60	7	12	7	12	5	71%
Other Law Enforcement Emergency	36	6	1	6	1	-5	-83%
Other Law Enforcement Non-Urgent	41	4	1	4	1	-3	-75%
Other Law Enforcement Urgent	39	1	7	1	7	6	600%
<b>Outreach</b>	<b>307</b>	<b>6</b>	<b>14</b>	<b>6</b>	<b>14</b>	<b>8</b>	<b>133%</b>
<b>Volunteer</b>	<b>59</b>	<b>N/A</b>	<b>7</b>	<b>N/A</b>	<b>7</b>	<b>N/A</b>	<b>N/A</b>
<b>Owner Surrender</b>	<b>1,443</b>	<b>55</b>	<b>139</b>	<b>55</b>	<b>139</b>	<b>84</b>	<b>153%</b>
<b>Loose Cat*</b>	<b>1,744</b>	<b>128</b>	<b>N/A</b>	<b>128</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Wildlife*</b>	<b>958</b>	<b>51</b>	<b>80</b>	<b>51</b>	<b>80</b>	<b>29</b>	<b>57%</b>
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	October 2020	October 2021	Current Month Variance	Current Month % Change
<b>Violations Issued</b>	<b>12,386</b>	<b>1,195</b>	<b>2,197</b>	<b>1,195</b>	<b>2,197</b>	<b>1,002</b>	<b>84%</b>
Violation Notices	17,161	815	2,020	815	2,020	1,205	148%
Criminal Citations	1	0	6	0	6	6	N/A
Civil Citations	2,674	380	171	380	171	-209	-55%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	October 2020	October 2021	Current Month Variance	Current Month % Change
<b>Total Loose Bites</b>	<b>568</b>	<b>33</b>	<b>59</b>	<b>33</b>	<b>59</b>	<b>26</b>	<b>79%</b>
Loose	103	7	11	7	11	4	57%
Loose Owned	465	26	48	26	48	22	85%
Owner Confined	428	26	37	26	37	11	42%
Owner Victim	281	26	31	26	31	5	19%
<b>Total Bites</b>	<b>1,277</b>	<b>85</b>	<b>127</b>	<b>85</b>	<b>127</b>	<b>42</b>	<b>49%</b>

\*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types. Wildlife calls are not reflected in the call breakdowns; DAS updated the fact sheets in May 2022 to reflect these call types in their own line.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.