



# QUARTERLY REPORT

## Fiscal Year 2022 – Quarter 1

FY 22: October 2021 – September 2022 • Quarter 1: October – December 2021

### Meet Our New Director: MeLissa Webber

We are thrilled to announce that MeLissa Webber has been permanently appointed the Director of Dallas Animal Services (DAS). MeLissa has served as our Interim Director since March 2021 and prior to that, as Assistant Director. She joined DAS because she was eager to work with our diverse, highly-skilled team, innovative programs, Dallas90 vision, and “Public Safety – Compassion – No Shortcuts” approach.

During her time in Dallas, MeLissa has championed a culture of caring, accountability, public safety and lifesaving and helped the Dallas90 family face and, ultimately, overcome unexpected challenges.

Before DAS, MeLissa already had a reputation in the animal welfare industry as a visionary leader with experience leading two of the country’s largest municipal shelters. In her previous role at Los Angeles Animal Services, one of the few shelters with a larger intake than DAS, she oversaw lifesaving field and shelter operations for six open admission shelters, servicing over 60,000 animals annually.

Her experience will not only set DAS up for continued success but will help us to continue innovating, maintain our position as an industry leader, and further improve the lives of pets and people in Dallas.



### QUARTER 1 STATISTICS:

# 3,693

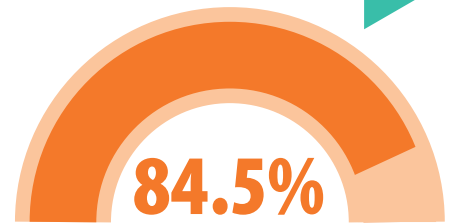
LIVES SAVED THIS QUARTER.\*

2,292 DOG & CAT ADOPTIONS

829 PETS RETURNED TO THEIR OWNER

508 TRANSFERS TO RESCUE AFFILIATES

64 SNR (SHELTER/NEUTER/RETURN) CATS



84.5%  
Live Release Rate This Quarter  
(for dogs and cats)

# 9,959

ASO External Service Requests Completed

# 138

Specialty Surgeries

# 76

Heartworm Treatments Completed



# 396

Individuals Volunteered



# 39

Other Domestic Animals™ Adopted

### National Staffing Shortage Impacts Dallas Animal Services

DAS is facing a prolonged staffing shortage that has deeply impacted the shelter and Dallas pets. Numerous vacancies for full-time city positions and day labor combined with staff illness due to COVID-19 variants have created consistent staffing challenges; but, DAS isn’t the only shelter dealing with this staffing crisis. Shelters locally and across the country have also been impacted.

Best Friends Animal Society recently did a study which found 87% of shelters nationwide are below normal staffing levels; 71% of shelters have been unable to recruit, hire, and maintain staffing levels. Best Friends also found that there has been increasing emotional stress for shelter workers. Locally, shelters have closed temporarily or closed for part of the week to accommodate for their staffing shortages.

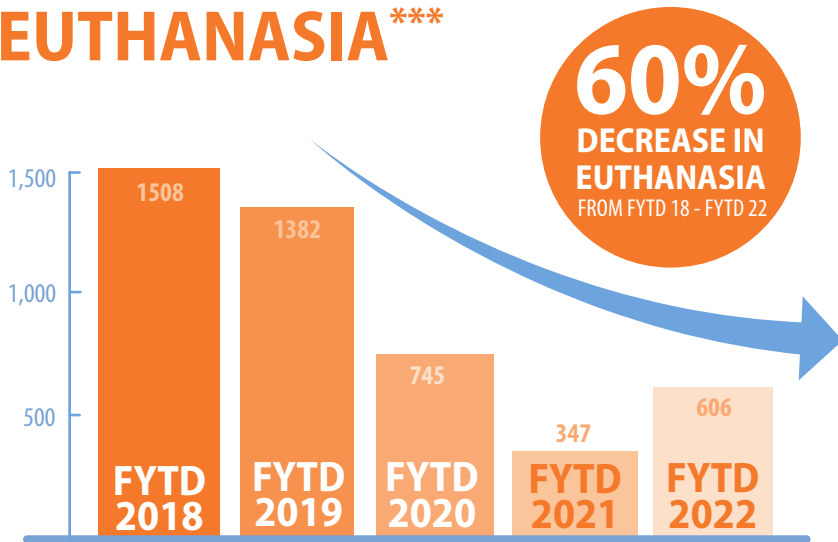
Recently, DAS made the decision to temporarily close in-person adoptions to the public on Thursdays until further notice to address the shortage.

This crisis has caused us to rely even more heavily on our fosters and volunteers for additional support. If you’re interested in becoming a volunteer or fostering a pet in need, please visit [BeDallas90.org](http://BeDallas90.org) for more information.

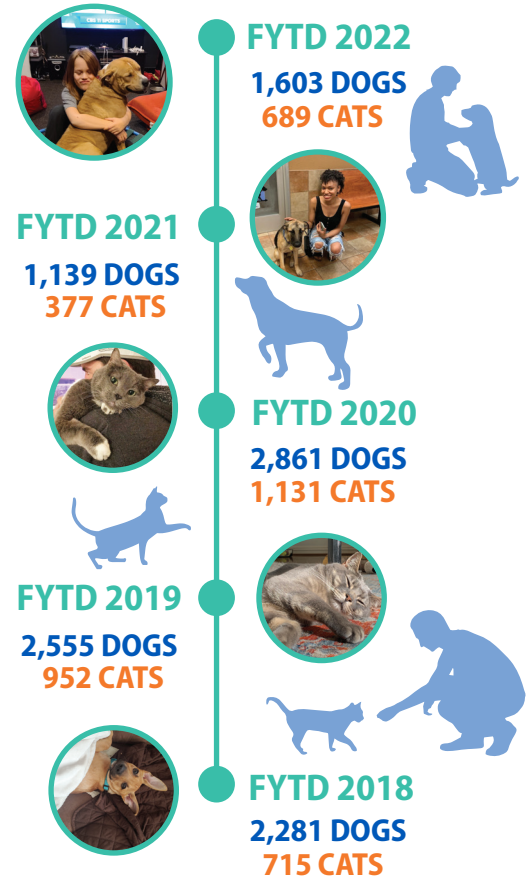
\*Includes positive outcomes for cats and dogs. \*\*Other Domestic Animals are not included in other reported numbers or LRR. \*\*\*Pets adopted through Home To Home™ are not included in adoption, intake, outcome, or LRR numbers.

# YEAR OVER YEAR COMPARISONS\* (Fiscal Year to Date)

## EUTHANASIA\*\*\*

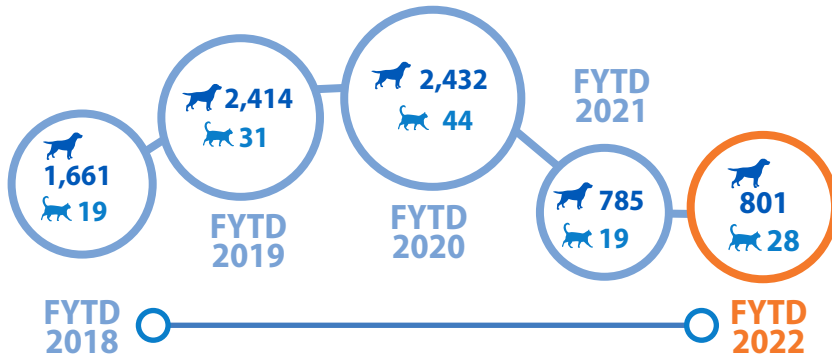


## ADOPTIONS



## RETURN TO OWNER

(Shelter & Field Combined)



In March of 2020, DAS adjusted field and shelter operations in an effort to slow the spread of the COVID-19 pandemic in our community.

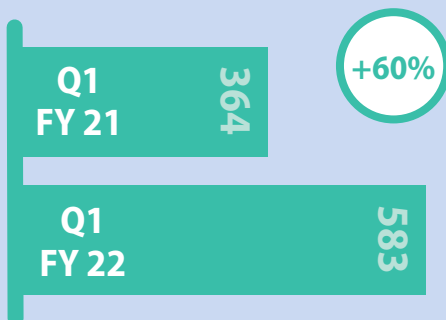
**80.3%**  
Live Release Rate\*  
FOR FYTD 18

**84.5%**  
Live Release Rate\*  
FOR FYTD 22

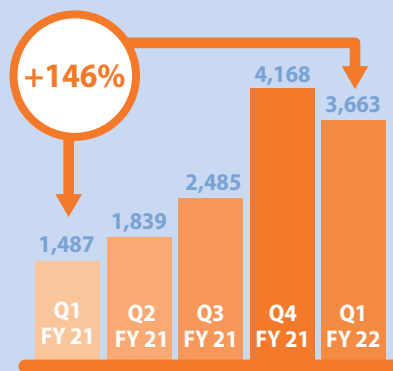
## CONTINUED GROWTH IN SUPPORT DURING THE PANDEMIC

After initially being heavily impacted by the COVID-19 pandemic, both the DAS volunteer program and the foster program have seen tremendous growth this past year. With staffing shortages and staff needing to quarantine or call off due to COVID-19, we are so thankful for this increase in support and hope to see this upward trend continue. If you are interested in joining our #Dallas90 family as a foster or volunteer, please visit [BeDallas90.org](https://www.BeDallas90.org).

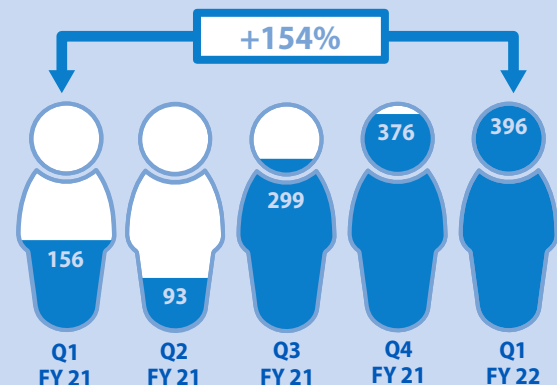
### ANIMALS FOSTERED



### VOLUNTEER HOURS



### INDIVIDUAL VOLUNTEERS



\*All numbers are based on DAS' Shelter and Field Fact Sheets and only include dogs and cats \*\*LRR for months prior to March 2019 have been updated to reflect the new DAS LRR calculation which includes Died in Care and Owner Requested Euthanasia. \*\*\*Numbers in this graph include owner requested euthanasia (ORE) for dogs and cats.

# YOU MADE A DIFFERENCE AT DAS!



You chose to #BeDallas90 in FY 22 Q1 and we are so grateful!

## BE an Adopter.

### DAS HAPPY TAIL

#### Disco

Disco's intake photo had everyone at DAS (and beyond) laughing. It was clear from day one that this little kitten was ready for that post-shelter, spoiled kitten life. Like many young kittens who come through DAS, Disco went quickly into a foster home until she was old enough and large enough to be spayed and, we're happy to report, she was quickly adopted by the mother of her own foster mom. This means she gets to stay in a family she already knows and loves! With kitten season right around the corner, we know there will soon be many more kittens like Disco who will need a foster. Learn more and sign up at [BeDallas90.org/foster](https://www.BeDallas90.org/foster).

from intake...



...to a HOME!



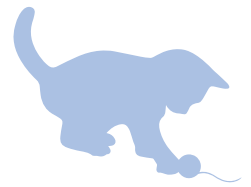
#### ADOPTIONS IN Q1

1,603 DOGS

689 CATS

2,292

## BE A Foster.



#### PETS FOSTERED IN Q1

208 DOGS

375 CATS

583

Fiscal Year to Date 2022, our volunteers have helped with...

3,663

VOLUNTEER HOURS

468

DOGS GETTING OUT FOR A D90 RUN\*\*

268

CATS BEING CUDDLED\*\*

## BE A Volunteer.



A special **THANK YOU** to Friends of Dallas Animal Services for their continued financial support this quarter! Learn more and donate at [www.FriendsOfDAS.org](https://www.FriendsOfDAS.org).



# BE DALLAS90.



[www.BeDallas90.org](https://www.BeDallas90.org)

\*Numbers reflected only include dogs and cats.  
\*\*Numbers of dogs getting out for a D90 run and cats being cuddled includes duplicates of the same animal getting out or being cuddled more than once on separate volunteer shifts.